

## **Terms of Use and Privacy**

Effective date: December 1st, 2016

Your use of Mana Maali and all its services are subject to the following terms and conditions. If you do not agree with all of the below terms, you may not use the services. Mana Maali nor its stakeholders will be held liable.

Welcome to Mana Maali. Below are the terms and conditions of using any of the Mana Maali services – website, products, applications, etc. These terms are a binding contract between you and Mana Maali, and they must be agreed to prior to use. If you have any questions or doubts, please clarify them before you use any of the services by contacting us at [nityakanuri@gmail.com](mailto:nityakanuri@gmail.com).

**Services:** The primary purpose of Mana Maali is to connect university students to more accessible, mental wellness resources, including online content hosted on this website, links to other related websites, mobile applications, and even mental health guides who provide personalized support to students. However, this is not a service to be used in the case of emergencies or crises. This is not a replacement to professional medical care. This is a supplementary service that aims to provide information and education. However, the information learned here, either via the website or via a mental health guide, should not be viewed as a professional medical opinion nor should it inform medical decisions. If you think you have a medical or mental health emergency, please contact local authorities and agencies or go to your nearest hospital. If you are having thoughts of harming yourself, you should immediately notify someone in your network as well as seek professional help.

Any information you learn via using the Mana Maali services or connecting to other third party websites is learned at your own risk. We are not liable for any errors in that content or any future decisions or actions.

**Privacy:** We respect the privacy of those who use our services and we take the utmost care to protect that privacy. You will be required to share certain personal details such as email address so that we can effectively communicate with you in the context of delivering Mana Maali services. We will also monitor and record certain things like your behaviors when using the services (e.g., did you “like” a certain activity) so that we can improve the experience for you later on (e.g., give you that activity again). However, we will only use this information gathered to ensure you have the best experience using these services.

We will also use data gathered on all users to analyze how the services are used IN AGGREGATE so that we can improve the services for current and future users. However, all data will be anonymized and aggregated before any information is disclosed (e.g., 40% of our users rated activity A as “very helpful”).

We will not share your information with any third parties, unless and of course the purpose is to protect you. For example, if you disclose that you are having thoughts of harming yourself, we believe it is our duty of respect and care for others to disclose this information to the group of people who have the best ability to help you – your on-campus counselor who might reach out to you and/or your family.

Similarly, we expect you to behave in a respectful manner when interacting with the Mana Maali services. Do not provide fraudulent information, attempt to impersonate others, copy and redistribute copyrighted material, or do anything that would violate local laws. If that occurs, we reserve the right to terminate your use and do not hold liability for your actions.

**Cost of Use:** There is currently no individual fee for using the services of Mana Maali. The services are being supported by stakeholders and committed collaborators (e.g., BITS, BITSAA). This might change later on as the Mana Maali program grows, and we reserve the right to amend such terms of use.

**Termination of Use:** You are free to discontinue use of any of the Mana Maali services at any time. Your information upon termination of use will be treated the same – all privacy standards and protections will remain in place. We reserve the right to terminate your use at any time at our discretion, although it will primarily be driven by a breach in any of these Terms of Use.

**Modification of Terms:** We reserve the right to modify these Terms of Use at anytime to improve the services. If you do not agree to the updated Terms, you are free to discontinue use of all Mana Maali services at any time, which is what must happen if you at any point do not agree with and are not willing to abide to the Terms of Use.