
**Survey Comment
Report**



Robinson 2023 MQPL Survey Comments

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Introduction

Robinson Correctional Center (Robinson) is a minimum-security male prison within the Illinois Department of Corrections (IDOC) that housed 974 people on March 27, 2023. The John Howard Association of Illinois (JHA) conducted a modified short [Measuring the Quality of Prison Life](#) (MQPL) survey by providing enough survey packets (consisting of the [MQPL survey](#), an informed consent notice/instruction sheet, and a privileged mail prepaid business reply envelope addressed to JHA) so that every person incarcerated at Robinson had an opportunity to participate in the voluntary and anonymous survey if they chose to do so. The survey was initially sent to Robinson for distribution in the Spring of 2023, as was done with other IDOC surveys. However, JHA only received ten returned surveys from Robinson via mail through September. Given this was an extremely low and unusual response rate, we assumed there had been some glitch in the return process, and thus redistributed surveys at Robinson at the time of our October 2023 monitoring visit. In total, JHA received 214 responses to the MQPL survey from people at Robinson through the end of 2023, representing approximately 22% of the static population.

Below are the comments from the MQPL surveys for the open-ended survey questions followed by marginalia comments. Please note:

- All blank answers have been omitted
- Names and other personally identifying details have been redacted
- Spelling and grammar have been lightly edited for understanding and to account for possible transcriber typos

OPEN-ENDED SURVEY QUESTIONS

Q12. What are the most positive things about life in this prison?

1. Alot of movement, commissary everyweek, yard, gym everyday, showers and phones open all day
2. I Have an opportunity to do something Better and to make better Choices when I get out, I will Have a Fresh Start

3. I think the positive thing about this prison is that it's a dorm setting
4. Don't come back
5. None
6. The field service staff seem to genuinely care
7. the chance to go outside or gym everyday
8. working out to try & stay healthy
9. good schooling
10. Time to focus on myself even if I have to do that by myself
11. Yard and gym
12. Nothing really besides being locked up
13. The environment
14. Better myself
15. N/A
16. Yard and gym. The gym needs dumbbells. This is a low how are there no dumbbells. Shawnee has them it's a max
17. The choices to be apart of classes
18. U can't do drugs and help your body
19. Commissary, working job
20. The amount of freedom
21. N/A
22. That I can rehabilitate myself with drug treatment or schooling
23. I can think and plan my future without worrying about getting into trouble
24. Nothing
25. N/A
26. That you can workout and educate yourself if you choose to do so
27. School and Church
28. Nothing; unconstitutional and modern day slavery
29. You are not locked down in a cell and have A/C.
30. Not being behind the door!
31. None
32. I'm not locked in a cell.
33. The food is ok.
34. They make sure I got what I need and healthcare wise
35. Nothing
36. One can work on social skills, It's air condition, rec. 2x a day
37. There are none because the way the staff are make it really hard.
38. Schooling, Jobs
39. Commissary no good
40. The education system
41. Nothing is to look too
42. That we have the opportunity to communicate with family or support majority of the day. Also we have the chance to shower for most of the day as to a few hours with most prisons.
43. Food in dietary
44. They get you in school for good time. They try to provide jobs as they become available.
45. Nothing
46. There's a lot of freedom, far as the living, being in these dorms instead of a cell. The things that we are able to receive are good as far as school and leisure time.
47. There is nothing positive because the officers treat you like shit

48. The food in dietary the weekly commissary and the easy access to the phone video visitation etc...
49. Keep in contact with friends and family.
50. None not job assignment school assignment
51. The help you get to make yourself better
52. Having your own electronics
53. get yard everyday air ICE shower when you want phone all day
54. the food
55. The environment of prison, especially at Robinson C.C., if you are aware + alert, makes you NOT want to come back to Robinson C.C., and any other prison
56. decent food
57. Freedom to leave the bunking area
58. Yard & gym
59. Air conditioning
60. Out all day long from the cell,
61. Nothing this prison is to hard to get people jobs or any good time
62. N/A
63. The white C/Os are bringing in the drugs and giving it to the white people in here to sell to other inmates
64. The yard, gym, and springs on the bunks
65. Everyone has the opportunity to do something positive & productive with their time here
66. Nothing
67. A/C when it works
68. Dayroom time
69. taking the time to think about what life is.
70. Really nothing if you cant get programming to help yourself! or you dont want to change for the better...
71. Nothing because most of the times inmates request are constantly ignored in all areas
72. You can buy TV's
73. Only a few academic, vocational opportunities but they are very few.
74. Im closer to home
75. NONE!!
76. Well I would not say there is a positive thing here because we are just here like cattle and the healthcare treatment there is none at all.
77. none
78. Waking up alive
79. I dont know, I am not serving life in this prison. But, proper and accurate communication between officers and inmates could very well be improved.
80. Developes patience
81. You can shower regularly
82. Not being locked behind a door
83. None!
84. They dont have no programs at all. and no good time that help you...
85. It used to be free movement, used to be able to go outside to the patio + thats been stopped
86. The only positive about Robinson Correctional Center is they are fair enough to give us at least an hour of recreational time a day.
87. dorm setting rather than cells
88. NOTHING

89. Exercising and time alone
90. movement + relaxed nature of staff. fairly laid back
91. The C/Os aren't assholes, food is great, we're out all day.
92. Able to use phone. # since I'm in 6-A House! Other houses phones are ran by Gangs and Bully enforcement.
93. The schooling + work
94. For those individuals that chose to do so, and need time to think things through, this time can be used to grieve, re-evaluate your life choices and make some changes that you may not be able to make within everyday life in the outside world.
95. Im still breathing greatfully
96. nun
97. food ok
98. Based on my own choices I can utilize my time by educating myself
99. Nothing I can think of
100. Access to exercise, recreation. Socialization for re-entry purposes. Approachable, respectful staff. High quality preparation of food in dietary department.
101. learning to not come back
102. Dietary
103. Learning to do better
104. You can use the phone more, that about it!
105. In Robinson there is nothing positive going on. No activities or sports to keep a person busy
106. A/C. An to be able to not be locked up in a cell
107. Quality of dietary food, amount of recreation (yard and gym)
108. Nothing there is no programs and staff in Robinson want you do time not better yourself
109. Going home
110. You have a chance to go to school and gain work ethic
111. I can't wait for staff to go home so I don't have to look at liars
112. Food, most officers seem decent and treat me like a person
113. Phone calls
114. Nice facility with trees and shrubs. Food is decent and big rec. yard
115. There's nothing positive about life IDOC period
116. Sexy ass nurses
117. That it's a dorm and I'm not locked behind a cell door
118. Not being locked in cell, able to go to yard, gym
119. The food in dietary is way better, and they do their best to run commissary every week
120. Nice yard A/C when it works
121. My job now that I finally got it
122. The empathy the female staff have yet unable to display gives way to the hope of return to society some day soon
123. Changing the way I think about people and how I treat people
124. Dayroom
125. Survival
126. Not being cooped up in a cell, having A/C, having access to phones, ice, and shower all day
127. The food is better than other prisons I've been at. But it still not great food.
128. The chance to join programs
129. It smells like stale cheetos and butthole
130. God

131. I don't have life at all
132. The mental health department is great. **[STAFF NAMES REDACTED]**
133. There consistency here is it inconsistency!
134. Nothing in this prison is fair to a inmates at all
135. Promise of hope. Half assed commissary
136. The ability to learn about a lot of different people. The time to work on myself
137. Phones are available all day, Air conditioning, cable T.V. commissary.
138. Ability to move around without being locked up in a cell. Time goes by "quicker", in this type of environment. Not too many "positives"
139. Nothing it all
140. I been here 9 month no job
141. Not being locked behind doors
142. Regular yards & gym, temperatures and kept at comfortable levels, Phones are easy to access
143. Dayroom + Ample recreational time
144. Getting sober to focus on my life and goals
145. 1. Being able to earn good time, except for 85%ers 2. Being able to further your education 3. being able to be taught how to work 4. Being able to see family
146. **[REDACTED NAME AND ID]** this prison the way it is now sucks for people who are 50% cases trying to go home because the people with 85% like to jag our time off because we are trying to get good time and get into programs and 85% don't give a crap because they don't get good time so they don't got nothen in common with me
147. good time the give for working yard and gym
148. Getting out
149. the yard and relaxed atmosphere
150. Showers are hot. year round A/C. Talk to inmates whenever you want to.
151. Doing the right things looks for a outdate. At this age we need help
152. Being sober.
153. ?
154. Nothing positive at all what-so-ever. I am surrounded by nothing but negativity.
155. Nothing!
156. Access to shower all day, easier access to phones to contact friends and loved ones.
157. We get our teeth cleaned
158. The food is pretty good, and the amount of freedom is OK.
159. I get the chance to see others get released more than I did at other prison.
160. None
161. Recieving good conduct time
162. Nothing. I have no positive things to help me when I come home.
163. There are very few positive things, There are very few openings into programs, healthcare is a mess, understaffed constantly so yard and gym are cancelled frequently, Commissary is always out of essentials and runs slow
164. To separate yourself from the difficulties and pressures of everyday life by staying to yourself!!
165. They do offer programs to help us
166. None
167. A place to sleep no rent.
168. Release date
169. The most positive thing is that we aren't locked in a cell all day, but we are in this building way to much. There is less movement in this minimum than I had in a med. max. There is nothing for us to do. We are overcrowded and hot and bothered.

- 170. Education, A/C, yard, work
- 171. the dayroom is open all day other then that this is the most worst prison ever to be a minimum
- 172. The food is usually prepared well. There is unlimited dayroom time because it is a minimum security dorm. The staff are lazy about enforcing rules, performing shakedowns, etc. There is a relaxed attitude about security concerns.
- 173. NOTHING!!! This is suposta be a MINIMUM & they run IT WORSE than a medium MAX.
- 174. They have a library and we get to utilize it.
- 175. Go outside to work out and relax
- 176. N/A
- 177. Nothing
- 178. none of this matter Nothing will change
- 179. Nothing
- 180. The time not bothered by officers
- 181. The food is better here than Hill CC, which is where I came from.
- 182. N/A
- 183. Need go to college school, work, sponsor, attend AA/NA meeting, travel vacation, keep out of trouble
- 184. We get plenty of outside time. The food in general is good and given sufficient amounts. Mental health seems to be prioritized

Q13. What are the most negative things about life in this prison?

- 1. No healthcare personell, grievance issue not addressed. Sick call slips not honored or honored over 2 weeks from request, ADA concerns not met
- 2. We are constantly on (COVID) lockdown and sickness spread fast in dorms. Not enough school, college, or vocational classes. It takes over 2-3 months to buy shoes. Healthcare sucks here.
- 3. The Lack of support and resources. Unjust sentances through the parole board, poor environment and surroundings. Staff does not promote changes.
- 4. I think the most negative thing is that the space is tight it's not enough room for each person.
- 5. Not be able to drink
- 6. Healthcare, Warden, both of them
- 7. There is no incentive to stay out of troble I've been here 4 years 0 Tickets I can not get a Relavnt Job All they care about is my offence not my behavior since I've been here
- 8. school takes way to long to do an they dont teach you anything. ABE is a joke
- 9. Being away from you family
- 10. take Too long To get a contract
- 11. Jugment and the domination by others. also competitiveness and ridicule
- 12. Trying to shop commissary and prices of items
- 13. Officers commissary
- 14. The way the medical and staff talk and treat people!
- 15. gangs
- 16. Healthcare, I don't get filling in dental for almost a year

17. Healthcare and the counselors
18. Commissary
19. That they don't give u good time when supposed to me
20. **[STAFF NAME REDACTED] = [HOUSING UNIT REDACTED]** counselor
21. Treatment from staff (counselors, C/Os)
22. N/A
23. being away from your family
24. Being locked up for the last 30 years
25. I am constantly sexually harassed bullied and intimidated by staff and inmates
26. They don't allow you to earn good time so you can cut your time down
27. Lack of programs, lack of schooling, mold in showers, healthcare, food, and lack of job (industry jobs)
28. Healthcare
29. Law enforcement and military person are at risk and our service is not considered, Felon 2nd class citizen
30. Commissary, availability of programs, and the staff. I put in for work release two months ago, I can't get a status and staff doesnt know where my paper work is, even springfield hasn't received my paper work
31. No jobs or schooling
32. They look for reasons not to help you or give you good time. Staff treats us like step child's. And they feed us very small portions!
33. Staff! **[NAME REDACTED]** (Dietary), **[NAME REDACTED]** (Counselor), **[NAME REDACTED]** (Library), **[NAME REDACTED]** (sgt), **[NAME REDACTED]**
34. The way they run the lack of programs. There is none and the few they do have you cant get in them
35. How im treated, Who they give jobs too, Who they let got to school or program
36. Everything
37. To many people in a confined area, No alone time or quiet to regroup your thoughts
38. Well the way we are treated like we are not even people
39. Gangs and individuals fighting over phones. Watching other people take meds of someone else
40. Being around peoples that are not positive.
41. The healthcare
42. Everything
43. Having to deal with different mostly negative personalities in such a small space on the daily basis. Having to live with such nasty & unsanitary habits of others.
44. Gangs + drugs
45. Healthcare. Jobs. Discrimination vs the type of case you have
46. People running the phones not letting others use phone. Bullying. downgrading people
47. Mental health, administration, law library, guard, program, ect.
48. Certain things that we've been put in for we have to wait so long to begin because its a long waiting list. While we trying to get home to our families we have to wait for awhile to receive what we should have coming to us.
49. These racist police ain't shit
50. Poor healthcare, mold in the shower leaky toilets and sinks in the restroom and the lack of program opportunities or poor management of school and job programs.
51. Have to live with 100 inmates in a real small space like sardines with only 7 phones.
52. Staff, medical staff, wexford health service, not good for humans.
53. Being away
54. Most staff members

55. dorm, healthcare, C grade fa everything, staff dose what thay want to you. make shit up to get you disciplined.
56. The time on the yard and sometimes staff cuss at you
57. That the security + administrative staff doesn't really have valid concern + really doesn't care
58. no healthcare, meds take too long to get new packs and renewals Staff refuse to enforce ADA regulations
59. Constant change of rules and medical staff
60. No healthcare needs being met, or dental, small selection of commissary, commissary always out of basic items
61. open dorm
62. The staff tell you what you want to hear.
63. the staff treat us like shit. we are a min not a max
64. No respect, nobody listens, nobody helps when your needs are high. But you have some good officers that help you.
65. The black people are on drugs and the police are bringing it in
66. The throwing away or taking items such as food in jars when staff shakedown.
67. The counselors are very inexperienced or very indifferent about the clarity of their job assignment or duties
68. Not enough schooling, no programs to prepare you for the free world. Commissary is not good at all. No medical attention for people really in need. Staff dont help anything.
69. staff conduct
70. Staff degrade us say their here to "punish us"
71. to have to deal with all kind of personalities which most of the time have a negative impact in my life, not been able to develop skills that could help me when I go back to society.
72. Being around people that dont want nothing better for there self and the living area's. How we are bundled around each other! Its nasty not liveable Housing areas are nasty! Smells not clean!!!!
73. To many to a room
74. The concerted effort to keep the prison alive by the intentional delay in processing good time credits, earned work credit, etc. Some people's economic livelihood depends on prisons staying full.
75. To many people housed in a dorm setting. Lack of adequate health care.
76. EVERYTHING!!
77. Health care, staff, officers, school.
78. staff - racial tension
79. Communication!
80. Being away from family
81. No fresh air or patio time, only get movement once a day for rec activity, negative minded emotional staff, terrible healthcare, you could die before being treated.
82. Dorms and being run like a medium, max prison!
83. Everything...
84. No programs, no classes for all
85. I feel like getting angry when schedules on the bulletin board change without 24 hrs notice I got up at 10am to go to gym at 10:30+ they called gym a hr early + only people in dayroom seen the note on the window gym at 9:30. 70% of the time they change the food menu.
86. Everything your stuck on the deck all day in this minimum security prison there not offering the resources we need to rehabilitate ourself they don't have reliable

functioning medical care or doctor there very selective and pick and choose who to give work and programming contracts to instead of following the waiting list they say are supposed to follow

87. The lack of maintenance on our restrooms and showers, and our living quarters
88. Staff, gangs
89. No med treatment
90. Lack of programs for anyone w/ more than 1-2 years, short term people get bumped to the front of every line, waitlist. No education of significance @ college level.
91. commissary, food, Healthcare, counselors, officers, almost everything
92. the black mold in the air vents, toilets break down often as do the washers, dryers, the commissary items are slim.
93. They have not been able to do Dental Fillings since I got here. Over two years! The Drill (Dental tray) Hose + swivel has not been operational here. This entire (over) 2 years. Only pull teeth here. "terrible!"
94. The mailing room + the counselors
95. Some of the staff treat us like animals and abuse their authority, alot of the time punishments are to steep for the offenses comitted. Also stuff in other houses can influence punishments in another house or wing. The inmate commissary is constantly running out of the basic needed items (Ramen + coffee).
96. medical response needs, emergency etc...
97. Being away from your family
98. make you do more time than you have to False Imprisonment for alot by taking away county jail time already done several cases
99. The mindset of others who do not care to change
100. No rules No healthcare No communication
101. Limited access to programs for individuals with lengthy sentences. No access to programs to individuals with low-risk assesments. No college academic classes for college students such as myself. Controlled movement in this minimum security facility.
102. some officer police make you time hard
103. Medical Treatment
104. Gotta watch everyone because some people can try get you in trouble for nothing
105. They (staff) trys to put us "inmates" against each other they talk about people cases to try and make someone look at you as less than.
106. The food. and high price of commissary prices
107. Being around othr people all nite and day
108. 1. 85% last in line for jobs and programs, 2. constant noise by IICs, 3. Limited commissary supply and options, 4. Administration + officers overly concerned with applying rules over petty violations which keep an individual concerned about petty stuff instead of focusing on going home, 5. Administration + officers do not differentiate between problematic IICs properly during shakedowns, 7. Overly segregated from other IICs through our facility restricting ability to build social skills
109. Everything this prison is ran like a medium max. and the staff here is looking for conflict
110. The high number of sex offenders in this prison
111. Not enough schooling and trades, Robinson does not have windows that open
112. Staff's bull shit
113. Healthcare
114. Not enough women C/Os!!!

115. 1. Medical (physical medicine) is horrible, 2. No college courses offered, 3. No jehovah witness religious services
116. Staff being verbal abusive, refusal to fix anything
117. The nurses have clothes on
118. If you are eligible for programs and good time, it takes a long time to get into schooling, jobs, programs, for the lack of all those positions or how this prison puts people with less time first no matter how long you've been on a waiting list
119. Not able to earn good time no jobs available, no programs, teachers rarely show up for schooling, food is usually under cooked and not enough, always denied time for criminal history, double jepordy, black mold everywhere
120. You can't even get healthcare help they are so under staffed that they need help from inmates to pass medical supplies here at Robinson they have no dentists I've been here from **[DATE REDACTED, MORE THAN A YEAR PRIOR]** It's almost November 2023 and I still haven't seen a dentists, they cancel everything because their under staffed. People who need medication can't get it. They have no college programs because they have no teachers. The staff will break your stuff if you piss them off and say it's altered. Mail room is 3 months behind and rip the posted date off so we don't know
121. The commissary is very poor. The food choices are beans and rice no choices. The HCU is the worst that I have seen. Cannot get adequate care
122. The officers don't enforce the quiet area where we sleep us guys that work 3rd shift can't get rest
123. The way everyone is quick to past the responsibility to the next person or department.
124. Not be able to shop the way I'd wants to shops. Clothes shoes food and being with my family. Watching TV all day is really negative
125. Rules change on a whim, too cold
126. No support
127. Use drugs, fight, murder, divorce, family or children abused.
128. healthcare here is awful and poorly managed! It takes several days to be seen by sick call and months to be seen by the Doctor.
129. Everything. This place is supposedly a minimum, but its ran like a maximum
130. the staff
131. 20 man rooms way to many N****rs
132. All the pussy smells like shit
133. C/Os, treating furly
134. But can't get no job
135. **[STAFF ROLE, & NAME REDACTED]** was dismissed for failure to do her job. But still does the job under **[NAME REDACTED]**'s name
136. Same as above!
137. The way rules are misused on inmates so staff can over punish inmates
138. Discrimination due to outdates and crimes convicted of. Constant inconsistency of operations on a daily basis.
139. The loss of all the simple things in life. The inability to control my life. Being forced to be surrounded by absolute stupidity by most, especially correctional staff. Not being able to get the simplest forms of medical treatment
140. Never get any privacy, time to yourself, The food is a joke, the counselors lie to you, Not enough phones in the evening
141. Too many people cramped into the same space. Little to no programs, especially for us 85%ers. The quality & amount of dietary needs to improve. Some staff members treat us like children, but expect us to behave like adults! Better healthcare period

142. nothing
143. no school at all
144. Administrative responses, upkeep of buildings, cleanliness of Dietary
145. healthcare is horrible & very poorly ran, little concern is shown for our health.
146. NO PROGRAMS!
147. Being around other guys that's not on a positive mind-frame
148. 1. First time offenders of 85% can't earn good time its wrong, 2. Fights, Bullying happen in the dorm rooms without guards even knowing, 3. Gangs are a problem, No cameras in dorm room where attacks are happening, 4. A person getting bullied gets moved instead of the aggressor
149. Im in a wheel chair A.D.A. most of these people asume evrybody in a wheel chair is a sex offender I'm not these people bully people in wheel chairs take commissary and more from us I have a drug case never no sex case I'm trying to go home and not be a victom here in the meantime this is not a joke I'm very serious about this is B.S. here
150. the food they serve in the kitchen
151. The amount of time, a lot of inmates have doesn't match the dorm, and security level of prison
152. lack of programs and industry jobs
153. Inmates, Air conditioning, (too cold), (staff is prejudice), medical treatment, Staff taking our (my) personal items
154. Getting old and not have help
155. Not being around family & friends
156. Lack of support for rehabilitation and the focus on people with short sentences regardless of their attitudes, work ethic, or study habits or potential for successful reentry.
157. Everything. There aren't any positive programs that actually help prepare for our release.
158. the way they punish people & the way they just ignore our problems!
159. Poor healthcare treatment, hard to get a job, and school. No privacy, ever.
160. Healthcare sucks no full-time doctor or dentist also no opportunity for post-secondary education no academic classes so we can get degrees of any kind and not alot of opportunity for people with a lot of time left to do any programs what so ever or to earn goodtime other than work
161. Getting answers to things such as EDSC and other inmate question or release questions.
162. The non-respect of others by individuals in custody and the neglect by staff (mainly counselors, clinical services).
163. Healthcare is the worst ever I have been on a list for two years to see a orthopedic surgeon - "need hip replacement"
164. They only hire and give jobs to favored inmates
165. I cannot get immediate doctors treatment to treat my severe medical symptoms I have now.
166. You can never get anything accomplished, the staff doesnt take anything seriously and they dont care about helping anyone better themselves, staff misconduct is always swept under the rug
167. The conditions and repairs! They put [ILLEGIBLE] problems on hold! And there a wait list to recieve medical, dental, eye doctor and to see a doctor in general!
168. Our shower has 10 shower heads and only 3 work for 100 inmates on one side
169. Programs, healthcare, staff, counselor
170. We need mor work release centers.

171. doing time
172. Over crowded, Not enough yard time, Commissary always runs out of product, there is a censorship on artist who paint, there is no accountability for bad apple staff and we don't always get mail on days that mail is supposed to be given to us. We may get mail twice or three times a week.
173. Inmates, certain officers allow inmates to run placement
174. no programs the teachers are never here I been in school for 6 months and I still have 21 days to take my test
175. There is virtually no Leisure Time Services Department/Program and almost no programs like art, band, music therapy, etc. The staff are lazy about enforcing rules, performing shakedowns, etc. There is a relaxed attitude about security concerns. There are 1200 prisoners. There are enough jobs and school enrollments for about 150-200.
176. S/A
177. The clinical unit is very very poor and the nurses does nothing to help...
178. the staff
179. Healthcare POOR!
180. Everything.
181. No jobs, Drug Treatment, Not enough school
182. The time not watch by officers... no structure at all
183. I have been incarcerated for **[20+]** years now. I've been to some of the worst places, **[SPECIFICS REDACTED, INCLUDING MAXIMUM-SECURITY AND RESTRICTIVE HOUSING]**. This place (Robinson C.C.) is by far the worst and poorly ran institution I've ever been in. I can't get into any programs nor school for reasons that are unfair. My past is held against me. I've tried to talk to the appropriate people about this but nothing seems to happen.
184. can't focus on my future have to worry about tickets over little to nothing
185. The dental optometry and medical services are way below par. We have to wait long to see the doctor. The doctor is only here 3 days a week

Q14. What suggestions do you have for improvement?

1. More healthcare personell, Proper handling of grievances
2. More programs for people with farther away outdates. More Jobs, better healthcare (takes too long to be seen)
3. Better Focus on personal character and better parole Board Guidelines and reviews. also this prison should Honor and answer request slips etc. Better commissary
4. The space can use improvement in this prison
5. Beer
6. Get New Staff
7. Provide more incentives to stay out of troble more opportunities to Do something positive with our time
8. school 5 days a week not 4 or 3 an dont hold it aginst us when teacher dont come to work.
9. To Treat Black, white, & Brown ppl the same
10. Healthcare Need more organization

11. More personal space
12. More staff and fixing the kitchen appliances, more being outside and classes
13. Work and school
14. More training and hands on control
15. Nothing
16. Better healthcare, better relations between staff and inmates, cleaner environments
17. A complete overhaul, from top to bottom
18. Commissary
19. Change the time for phone and other thing 930 way to early
20. Just looking into more problems going in, listening and putting actions to those that need help
21. N/A
22. When new inmates comes into the prison that they can shop to get things needed to get situated
23. treat this prison like it a minimum instead of like it's a max
24. Better training for staff. Also higher ranking staff make sure that the lower staff is doing job correctly. Take incarcerated people complaints more seriously. Better cable! Better food! Better job opportunity and schooling
25. Allow people to do things to earn good time to shorten your time
26. Make healthcare better and more programs and jobs so that a person can support their self
27. The healthcare get better than it is.
28. Obey the constitution of the United States and civil rights
29. Make programs more available and for staff to handle applying for work release & transfers more seriously and be able to give an answer or direct inmates to someone who can answer.
30. More jobs & schooling & programs to help us STAY OUT!
31. Need more jobs, and school programs for everyone.
32. Employee retraining or hiring and firing
33. More programs for all inmates and jobs
34. Treat me better, Let me work, Let me go to school, give me the opportunity for good time
35. Offer programs, education for people that are not short timers
36. That every staff member be retrained
37. Better and more staffing. Personal support for those less fortune
38. I no God.
39. To take everyone health serious and with care.
40. School & good time
41. Most working "counselors" in particular are here to do nothing to help inmates. They need to be fired. C/Os are more useful than counselors are. Also find new management.
42. New staff that cares better schooling
43. Hire people that want to make a difference vs just being here to collect a paycheck.
44. More jobs
45. more good time given to individuals that are trying and willing to earn and receive good time
46. Healthcare, school program, ect.
47. The people who have less time should be priority but make it so everybody get what they got coming to them in a timely fashion.
48. more programs for all

49. Better management of commissary, jobs and educational programs
50. Each deck I think is made for only 70 inmates because is over populated I came a year ago and I still don't have a job or program
51. Good time for everyone at the truth and sentencing laws, criminals are politicians. Unconstitutional laws
52. Nothing
53. An overall investigation of staff members
54. Better staff training higher staff standards
55. More on site visits from the organizations involved in the betterment of prisons, hearing inmate concerns without security or admin. staff steering visitors from true issues
56. Train staff on rules and regulations. Get more qualified healthcare staff
57. Steady medical personnel
58. More school, more programs, more jobs, opportunities for inmates with 5 or more years to serve.
59. close it
60. Get staff that want to come to work.
61. Need more jobs for everyone and good time for everyone
62. That everyone gets they EDSC as stated instead of denying you for criminal history
63. Hire more black C/Os
64. Stop making waitlists for things, by expected outdates... those things change, and a sooner outdate dont necessarily mean anything
65. More programs, more schooling, better medical care, we need to get treated as people instead of animals.
66. The treatment of all inmates who dont get in trouble is like we are all being punished and I have been gone since I was 17 years old and I still can not get in school
67. Train staff more to treat us as human beings
68. to have programs that can help people in custody to learn new trades. better jobs and better pay rates. since living in prison is expensive everything is going up but the pay.
69. A hole flip less people in one Housing unit better living areas better commissary the means for the prison to help the people who want to change so the can go back home to the families.
70. For everyone to be treated equal and not be ignored no matter how small the problem and issue is
71. Make it easier to get in to program, drug treatment as well
72. The only way to improve a prison is to invest in meaningful programs aimed at improving the lives of those incarcerated.
73. More programs. More HCU staff. Less people in each dorm room.
74. OVERHAUL!!
75. Well I would ask that all staff be retrained in there field so they know how to deal with people in the Illinois Prisons
76. more diverse officers
77. More educational programs and jobs for the inmates so that we're able to support ourselves. It teaches responsibility, gives the inmates a sense of pride, and also gets us ready for the world!
78. More available jobs
79. Need patio time, needs more recreation time, a strong need for more + better trained staff, better family support from staff with family and between family and inmates, better healthcare + dental
80. Run it like a minimum level prison
81. Overhaul!

82. we need programs. This is a minimum joint.
83. If your gonna post a schedule keep it! Same with a menu! And quite substituting Biscuits with Bread if it says cornbread or biscuits thats what we expect + want is all, It is very disappointing when it's posted + it is a lie. Lies create resentment
84. Well we were sent to prison to be rehabilitated and get the help and proper resources we need to be a better citizen for the streets so this prison needs to improve on focusing on getting people the proper treatment and programming were supposed to get to prepare us for society and reliable medical treatment because it takes months to get medical treatment and just to see the doctor
85. Have the tile in the living area and shower replaced as well as the sewer gas leaking behind our toilets
86. New staff
87. get the help that we need in a hole
88. Provide education + chances to improve self for longer term and higher education level inmates. Realistic, harsher punishments for violent inmates.
89. Better workers in chow hall, better store, run the store right. Counselors that care. Officers and staff that know how to do they job. Healthcare that works.
90. remove the warden because he's just doin unnessecary things by treating this minimum security prison as if it were a med-max disciplinary facility. He comes from "Lawrenceville Corr. center" is the thing.
91. Finally get dental equipment fixed! So, dentist can do fillings! so, everyone does not continue to just have teeth pulled only!
92. Getting mail to the inmates in a timely mannor and better help from counselors and mental health
93. I think the Commissary could be a lot better. I believe they need more jobs, programs, schooling for everybody. I believe that the staff members shouldn't focus so much on how to screw us out of stuff, and I believe the "bad" staff members should be taught a lesson on basic respect + kindness skills
94. Full changed staff security, medical, education, dietary, mental health
95. More programs
96. Proper calculation sheets, good time available when you are supposed to get it
97. The options to learn more or self help seems not to exist. The portions of food ar very small and commissary is really poor.
98. Get more jobs and programs and enforce rules, get better commissary cause the dietary food is horrible
99. 1) Access to programs for individuals with low-risk assessments. 2) Money allotted for increased staffing to accomodate increased programming. 3) restoration of college academic classes. 4) Free movement in this minimum facility increases responsibility.
100. Better Police an commissary
101. The improvement needed in this prison is medical treatment.
102. I think counselors should take there job serious and help people what they need help with
103. I'm not sure, but this place is nothing like it was when I was here in [DATE REDACTED, 8+ YEARS AGO], it's 100 times worser
104. Better counselors. To handle situations with inmates
105. To help peopel know what choices they have for improvement
106. To many to list!!!
107. New warden 1 and the number 3 warden we need people who is going to promote change not belittlement, harassment, education, higher pay
108. Remove all sex offenders

109. More trades and vocational classes
110. Clothes it
111. Getting decent healthcare. The circuit nurses staff are absolutely horrible
112. BET channel, VH1 channel, C-span channel, MSNBC channel, and free weights! ps. Netflix and chill
113. 1. More college level courses 2. Better medical, get rid of **[MEDICAL STAFF ROLE AND NAME REDACTED]**, more nurses on staff 3. Let me out to get my **[MEDICAL DETAILS REDACTED]** appt. Get me glasses and my partials.
114. Replace some of the staff transfer inmates that are not suppose to be here
115. Naked nurses
116. Follow the waiting list in order giving those of us who have been waiting awhile a chance to improve themselves and get good time if eligible instead of putting short timers first no matter what
117. More jobs, programs, schooling. give more/better incentives since in a minimu. better commissary
118. Robinson CC needs to seriously hire the staff they need, doctors, dentists, college teachers, nurses, and program counselors. They have no staff to run all the programs they are suppose to offer us. They don't have teachers for all the college classes. They only have horticulture and janitorial
119. Get a new commissary supervisor. Fire all staff at the HCU! Start with **[NAME REDACTED]**
120. Enforce the quiet areas, don't let people play their speakers in the room real loud. So we can sleep in our rooms
121. More staff, more programs and jobs for people to prep and prepare for reentry back into society
122. Help those who want help
123. Retrain C/Os to treat people with respect. I have heard them say "I am here to punish you"!!!
124. Treat us fairly
125. ABE, GED school, drugs program, thinking of changing program, angry management, money management.
126. It needs better management and organization. Healthcare needs major improvement
127. They should repair everything thats broken. Clean the vents, A/C let anyone work and/or go to school if he requests it. Put better cable and a whole lot more channels. Give everyone sentence credits
128. not to be so strict about shakedowns
129. make all disciplinary decisions fair for all
130. Febreeze
131. school program, drug program, equality for people doing time, bring Kewanee here
132. Need Work
133. Training for all employes to deal with ADA inmates
134. Make a plan! Explain the plan + stick to it. Inmates are not mind readers
135. treat it like we are people
136. Improve healthcare professionals, dentist eye doctors, and nurses hours in camp and abilities. Feed us like men and not children.
137. The grievance + disciplinary process be outsourced to people that have no connections to staff in that prison. That IDOC becomes self-sufficient by bringing work crews, Road crews back. Much more programming. Parole board be reinstated.
138. Food supervisors who actually care about quality of food. The health care needs improvement more phone, more privacy when using phone.

139. to get more food from dietary
140. everything here is poor
141. They need to address every issue that us inmates have
142. Retrain or replace healthcare director who shows no concern for our well-being
143. More programs!
144. Stay to yourself and tell people what you would want them to know.
145. When a person is being bullied I do not think he should have to move I feel the aggressor should be moved because the gangs are controlling who stays and who goes by that.
146. More protection for A.D.A. more resources for A.D.A. I have nothen no pager no hearing aids my wheelchair is in pieces its more of a danger than any thing its broke and in no way will it or can it protect me from nothen and more than that its my chair not I.D.O.C. Im at a loss with no recourse please help
147. they need to really improve the commissary
148. Lower the amount of time inmates have left to do, and run it like a min security prison
149. More programs and schooling available to everyone regardless of exit date!
150. Need more Black staff, Need educated staff and counselors
151. We all need help please come around the answer is here you will see if you are here for 4 days
152. Give everyone an equal chance with jobs, programs, and to transfer to better prisons.
153. More peer-led programming
154. Better programs that actually prepare the incarcerated transition back to society.
155. leave us alone stop sweating us over hot pots tv's fans headphone etc & need phone on the tablet less fights will happen
156. Better healthcare
157. More and better options and opportunities to positive programs, job and schooling.
158. more classes for people with moderate time left to get time cuts and drug programs and transfer they really do need different counselor because **[NAME REDACTED]** lied to over 100 inmates about putting us in for transfers out did not
159. To make sure everyone either work or school and also all of there paper work done in a timely matter.
160. The staff must be held accountable for not applying not doing their job. mainly the counselors in assisting; in being transparent when it comes to advocating for the individual in custody that is on their caseload.
161. Replace healthcare
162. Equality
163. None, except better medical staff to help us who are truly in need of treatment
164. Find counselors that actually care, teachers that will show up on a regular basis, healthcare that isnt a mess and correctional staff that dont all have a superiority complex
165. To provide medical, dental, eye doctors, and to provide crisis classes to officers when dealing with mental outbreaks and provide mental health staff to visit the general population as a wellness check.
166. For them to fix the showers and less shake downs.
167. Do better over all
168. more options
169. more contact an improvement on incarceration
170. There are 10 bunks in each room, There are 5 rooms. Take out 2 bunks out of each room to give us more space to move around. We are all on top of each other. This

over crowding creates real life problems. And Get us out the house more often to relief some stress.

171. Don't allow inmates to control staff. **[NAMES REDACTED]**
172. the whole prison I wish this prison on no one I learned my lesson Ill never come to prison again especially here
173. Start a band program, and art program and have Intramural Sports Leagues on the weekends. This would give the 1000 or so non-assigned prisoners something to participate in. If activities are not provided, prisoners will come up with their own, usually not positive.
174. NEW & competent counselors, staff that can handle & solve problems without putting it off on someone or something else
175. They need to really hire individuals who really care.
176. give everybody there six months and let them go
177. N/A
178. real rehabilitation
179. Tear it down.
180. Structure
181. The current system they have in place is completely unfair with regards to school and programs. For example, because my outdate is in **[DATE REDACTED, 5+ YEARS]** I am unable to get into vocational classes. I have spoken to everybody necessary but my name keeps getting pushed back because of my outdate. With regards to programs because my Risk Assessment score is a low I am not deemed a priority. They make this determination based on a survey. They never consider my past and the many years I've spent in isolation (**[10+]** years).
182. Tear it down and start over
183. The healthcare services need to be improved. Certain medications that are commonly used in the "real world" are very difficult to get prescribed, including psychiatric

Q15. Please write any other comments or feedback on this survey below.

1. I Feel as if Robinson is a "skimming off the top" prison. we get sold state issued items on the reglar and transfers, Good time request and grievances get "denied" and or thrown away or ignored instead of going through proper channels etc. Often our civil Rights are ignored and violated without reproccussion to them.
2. as I said get New Staff
3. The Gym equipment is in disrepare should check into how they spend money set aside for LTS
4. It is taking guys here 6 mounth or longer to compleet one 45 day contract that is not helpin us at all
5. I feel as tho only Caucasian people get EDSC (which is a year or 6 months good time) way more than Black & Brown people.
6. Free me
7. None
8. Let people transfer out of here faster

9. I need dental care and faster healthcare, when I get sick it takes up to a month to go to sick call
10. The healthcare is absolutly terrible. They will assist you in death. Nurse **[NAME REDACTED]** ain't shit. They have ran off several nurses from whatever provider. You could follow up with them that have quit and here about the tratment here. **[NAME AND ID REDACTED]**
11. Good
12. My name is **[NAME REDACTED]**
13. N/A
14. N/A
15. The cable here really does suck! We request better and newer movie sullections, better cable channels such as OWN, BET, VH1, etc. Better food !!! Please
16. Be fair
17. IDOC need to hire qualified people for jobs instead of family members. Also hire people that actually do their job and respect inmates
18. My main concern for this prison is the healthcare is very, very poor. That is the only comment I have for Robinson C.C.
19. **[ID REDACTED]** I am from **[STATE REDACTED]** and lost a 20 yr career to Illinois Laws. This is injustice and not ethical to human rights. I have been injured by IDOC from mis medication to have **[MEDICAL DETAILS REDACTED]** I need help. Have mercy as God had mercy on us all, I served my country and the people, now I am asking to be preserved and help. Thank you
20. Staff is more concerned about contract items and handing out disciplinary action for them rather than helping inmates hold jobs & programs to receive time off sentencing.
21. Need more programs for incarcerated individuals, they look for reasons not to give you good time! They need better waiting list for school. By the time they put you in school you dont have time to take another class. School should be first come first serve. Commissary always running out of supplies!
22. **[STAFF NAMES REDACTED]** will go above and beyond to help people.
23. More jobs + programs for all inmates not just the ones that have 6 months left, should be for all in the prison not just short guys.
24. Ive been here **[REDACTED, 1+ yr]**, I had my first stroke the day I got here and spent my first week at **[HOSPITAL REDACTED]**. Ive had **[additional]** strokes since, making a total of **[# REDACTED]** strokes and was diagnosed with cancer and undergoing treatment since **[DATE REDACTED]**, healthcare has been good to me, Wexler has not because of my Illness/situation.
25. None come check it out!!!
26. NA have the feds take over the I.D.O.C.
27. Quality of food
28. Prison is law. We need prison but understand you are not **[ILLEGIBLE]**.
29. This prison needs more programs and job's so guy's can better themselves in here.
30. We are not getting are goodtime or school & A/M classes or anything
31. Robinson correctional center
32. I have been waiting over 1 1/2 years to see the eye doctor. **[9+]** months I have been waiting to have an ortho look at my knee, Per your request everyone is to receive one of these but only 10-20 were left in a common area for inmates to grab in each house. I was let go by 2 jobs because of my case.
33. close this shit down
34. The "list system," it not fair that only guys thats about to go home already get to go to school or program first instead of first come "first serve"

35. I came a year ago, we get shake down once or twice a month. Officials C/Os take things that we buy at store. Whatever they want, we file grievances but they don't believe us because they don't give us shake down slip without shakedown slips we don't have any prove that they are taking our things!!! please help us!!!
36. Need to give everyone goodtime credits for the 1978 laws jails credits get done with the truth and sentencing laws unconstitutional laws It was back in 1995 and still is today October 12, 2023 Give prisoners a second chance at freedom.
37. every officer that walks the units on 3rd shift sleep all night
38. To possibly NOT have retaliations for voicing concerns of individuals in custody that possibly done subtly
39. The medical staff and treatment and procedures to see the doctor needs revising.
40. I have been here since [DATE REDACTED]. I come here with high blood pressure issues often suffering a stroke in [DATE REDACTED]. I still suffer from high blood pressure but cannot get any help in here.
41. Help, please.
42. Help us at Robinson prison get everyone jobs and get day for day to help us improve or life skills.
43. Things could be better, everyone is not the monster. somethings we shy away from just being honest [NAME AND ID REDACTED]
44. N/A
45. This prison Robinson Correctional Center is a minimum level and don't have nothing to prepare you for re-entry into the world to which there are many people leaving here every day do to short times. There are no vocational classes what so ever. They need to stop letting people who have more time in prisons be last on the list to the programs they do offer. I was told they only let 2 year msr dates and under go first and those people are able to get right back in classes 2-3 time before a person with time gets one chance.
46. Having 85% and 100% its like you don't exist in IDOC when it comes to going home, work release, work camp etc. If you are not 50% you get nothing.
47. Too cold, they turn A/C up (warmer) when they check temps, then turn A/C down (colder) after they check. I've written you before about problems and you do nothing!
48. Open your eyes to how wrong Robinson CC is and all the wrong things they do!
49. Fight for 85%ers to earn good time as well.
50. Remember, prison officials always put on their best face when outside visitors (John Howard) show up. Next time, try leaving a hidden camera aimed at staff. [NAME AND ID REDACTED]
51. I really can't state enough about how bad the healthcare unit is here.
52. N/A
53. That the people of the federal burlal of prisons take after these prisons
54. please respond
55. also drug programs
56. N/A
57. This is a place biased because of race on both sides staff and inmates job assignments schooling and upper positions of staffing all biased this is truly a problem we also need real teachers our education programs are broken and need to be fixed prison should be incentive based but you need quality staff to learn and achieve those incentives.
58. N/A
59. We need more programs and more activities and gym new machins.

60. I've put in 500 requests for work + lied to 500x think. I've gotten sick + two weeks later had my sick call answered. I suffered thru it in here. Thanx for nothing
61. Prison is about learning from your mistakes and bettering yourself, everybody has a story behind they life so why not help us learn and see the change with in these prisons and teach us a proper new successful way of living (physically, mentally, and financially).
62. We reported to staff multiple times about the toilets leaking, sinks disfunctional, the bad gas smell coming through access hatch for bathrooms and behind toilets as well as broken showers and mold + mildew growing in the showers.
63. Showering area need fixing, the plumbing water
64. Thank you for listening
65. We need more food items in commissary. We need better workers and staff in this prison. it's things I wish I could say but i scary
66. I would appreciate it if the counselors here would stop lying to inmates when we ask them questions. They've been caught in multiple lies and they try to purposely lie to individuals to prevent them from doing certain things such as paroling home or to a half way house. They'll find ways to lie to inmates just so they'll do less work. There's also been people here waiting to get approved for a job by this thing called a "vote sheet" and it looks like only whites or confidential informants are the only ones that receive the jobs quickly It's racist and unfair.
67. I have tried + tried for over two years to get **[STAFF NAME REDACTED]**, warden, anyone who I could talk to. to get the dental equipment fixed! I had a tooth needing filling when Left **[PRISON NAME REDACTED]** 2 months waiting there to be fixed. and another **[15+]** months here at Robinson! Finally pain in tooth because, continued to decay. Had to finally be extracted! Now, since I'm here another over **[5+]**yrs. Don't want the same thing to happen to other teeth. All because, they will "not" fix the dental equipment. To be able to do fillings. Not everyone here is short term 1-2 years. We need 21st century dentistry. Not 19th century! when all they did was extractions. Please help with this situation if possible. "Thank You!" For your time and consideration :)
68. They didn't hand them out found this in the trash a while back
69. please help us here we need help
70. I'm upset, I was released last year and my parole was said to be over on calculation sheet I was all the way done with all my time but now they said there was a mistake and instead of 1 yr parole It was supposed to be **[3+]**yrs and the county time I already did they took away, Why Is stuff the way it is & I was only sentenced to 1yr DOC and now I have to do **[3+]**yrs for parole in relation on a class 4 felony when my cellmate only has 3 yrs for murder and I was already let go
71. The system as a whole needs to be changed starting with public defense attorneys, state attorneys and prosecution. Over crowding and wrongful convictions seem to just be accepted and ok now a days.
72. We have'nt had noodles on the commissary in two months and when you live on a budget you have to buy what you can afford and what will get you through the month.
73. As opposed to the maximum and medium security facilities I've been housed in, this facility has staff that are approachable, respectful, and helpful when you need assistance. The food in dietary is some of the best in I.D.O.C. I would appreciate more freedom(s) now that I have worked my way down (earned) from max to minimum.
74. Please help us
75. They trying to treat us like we are in a Med/Max

76. I'm getting ready to go home, but it sucks to be down here with a lot of time, I'd rather be back in Pinckneyville, and that says a lot. This is suppose to be a minimum yet they run it like a max
77. Good survey.. just hope someone pays attention and do something about conditions
78. After **[10+]** yrs of maintaining a low disciplinary record in order to eventually make it to a minimum security in hopes of more privileges, better and more commissary, less worry over stringent rule application, free movement, I have come to a place that is in many ways worse than the facility I came from **[NAME REDACTED]**. I would have been better off maintaining medium security level by committing violations that would have kept me there because I now see that staying out of trouble all those years have benefited me none. Has also earned me nothing. Robinson is ran like a medium facility or worse I'm just not in a cell
79. Robinson C.C. needs to be ran like a minimum security prison not like a military boot camp. People who care about the plight of the incarcerated and not just coming in here to collect a pay check
80. Glad that John Howard Assoc. conducts these surveys and ask incarcerated people how they are being treated
81. I spent almost 3 months complaining about my **[REDACTED]** being injured before health care decided to do an X ray and found out its dislocated. Now outside surgeon says is I'd have came sooner they'd just pop it in. Now it have to be done surgically. I've had pain from dislocated **[REDACTED]** almost 3 month before they did anything
82. Respect is earned not given!
83. We need eye doctor and full time dentist but Wexford never hire one for the 2 years that I've been here. So I can't get dental care or needed glasses. Also I need **[MEDICAL DETAILS REDACTED]** and to see an outside ortho physician The referrals have been made by **[NAME REDACTED]** but no one will acknowledge me to go out. Please help. My name is **[NAME AND ID REDACTED]**
84. Is anything positive gonna happen with this survey?
85. #nakednurses
86. Give incentives for staying out of trouble good time, programming, schooling. phones go down weekly and can't use. better commissary reward for staying out of tickets, trouble
87. This is a minimum and I would rather be back at a medium-max behind the door 18 and 6. At least I had more programs. Sex offenders can't even get any classes to earn good time except in two prisons out of the entire state. Why can't every prison have a sex offender treatment program
88. I have requested the dental dept. to replace a filling that is cracked in my tooth. **[DATE REDACTED]** is when I first requested the filling to be replaced. All they have done is xrays, 2 different times. I have filed grievances and the HCU has done nothing. Please investigate this HCU and dental dept. Please investigate the commissary also, it is pathetic
89. Offer programs and school
90. Help me! **[NAME AND ID REDACTED]** Robinson Corr. Center, 1. I was diagnosed with **[MEDICAL DETAILS AND DATE REDACTED]** and nothing been done, 2. I am wheelchair bound, 3. I've been sexually assaulted and harrassed by staff, 4. I've been physically assaulted by staff on more than 1 occasion, 5. I'm having trouble getting mail sent out and in, 6. My wife is unable to see me. 7. Personal property has been destroyed by staff and this is not all nor half of it all!
91. Please help sex offenders with programs help them by finding a place, and help them do better with their life amen

92. We wish to make a change for the better with fair treatment **[NAME AND ID REDACTED]**
93. ABE/GED school, drugs program, thinking of changing program, angry management, money management
94. Again, it cannot be stressed enough that our healthcare is diplorable and the administrator of our healthcare unit lacks concern and compassion for inmates and is also rude and arrogant to staff. Wexford health sources, inc., the health service used, is bottom of the barrel and doesn't care about quality healthcare for us. Boswell Pharmacy Services, LLC that is used for our prescription medications is also poor and often it is several weeks before refills arrive. We deserve better treatment concerning our health
95. Every inmate at this facility did not get the chance to fill this out. About 15, or so, surveys were made available to each wing of 100 inmates. There are about 950 inmates here. The **[MEDICAL STAFF NAME AND ROLE REDACTED]** needs to be fired. He is responsible for the day to day operations of the health care unit
96. Prisons should be about rehabilitation and not what they are now. truth-in-sentencing act should be abolished and bring back the 50% law back. Sentencing people to harsh sentences does not stop other from committing crimes. People like myself who have done over 20+ years, well, I don't want to come back. But it has been damn near impossible to get a job (2) and school.
97. Trump 2024
98. Every ticket found guilty every grievance denied you tell me it fair c/o's make time harder to much power
99. I have to wait at minimum 14 days when sighning up for sick call
100. The only consistency is the inconsistency! Hurry up + wait! Be ready to be feed between 1015 x 115 for lunch. And 3.15 + 6.15 for dinner Healthcare sucks. It was better at Hill in Galesburg. The difference between IDOC + the boy scouts of america is the boy scouts have adult leadership!
101. Springfield really needs to take a look into this prison about how its ran. I am **[NAME AND ID REDACTED]** an I will be released on **[DATE REDACTED]** and I would like to help with the movement you guys have going on so please contact me at my mailing address an at this phone number **[REDACTED]**
102. Mail rooms is super slow and this whole B.S. of certified documents not being viable unless presented by court system directly is fucking outrageous and obtuse.
103. This prison has guys here with a decade or more left to do. This dorm style living makes people like me feel unsafe because these individuals have nothing to lose. For example, a guy had boiling liquids thrown on him and beat with the pot over the head because he owed \$150. The beater had over 8 years left to do and will still leave the same day. Guys who are violent, that get into multiple physical altercations, are still here. This put people in danger. There is no academic college classes even though there is a college right behind the prison. The commissary is exteremly inadequit we have gone almost a month with no ramen noodles, thats unheard of. Even though this is a minimum we are escorted like a med or max. There are no more than three programs. The L.T.S. supervisors refuse to have a yoga program.
104. There are no phone booths or, sound blockers, whatever you call them. So people can ease drop on your private phone call This is not right... I've noticed that the 3rd shift food supervisors do not care about the quality of food served at all. I've spoke up on it and they got mad at me or even laughed. Again health care is really bad here.
105. Most of the staff members treat us like children and/or garbage! Especially sergeant **[REDACTED]** from healthcare. He needs to leave already, resign, retire, or be

reassigned! Kudos should please go out to **[NAME REDACTED]** & her excellent work for & with behavioral health she really does care about us. Also to nurse **[REDACTED]**, she is very professional & sweet. Her bright, radiant & sincere smile always turn my gloomiest day into pure sunshine! Thank you, for listening & I really do hope changes for the better are on the horizon!

106. to tell the staff to yelling at us like we are kid's
107. close down
108. They never ship transfers from Robinson, at least not enough and Robinson takes their sweet time on answering to us what Springfield has already shared. Its causing great anxiety and stress. Please Help!!!
109. Law library is difficult to access because it is closed many days that its supposed to be open.
110. They don't give equal or fair opportunity when it comes to jobs + school programs!
111. When one non-gang person is put in a room with a few gang members in there they don't like the new person the gang members in the room try to have him moved therefore the gangs are getting control of who comes in they room and who don't there is a lot more going on in the dorm rooms than the CO's think people are being threatened to be quite and its hard to stay positive about improving your life when the room is filled with negative gang members that mess and pick on the guy thats trying to do good in school and work makes you feel like why not join or just give up but I say keep fighting the good fight. Also there are to many inmates to put into classes. The waiting lists are to long overall its just hard to be positive around negativity.
112. I'm in school and trying to get a job all I want to do is be safe while I earn my way back home to my family I've been threatened I've been jumped in my room I have people all hours of the night around my bunk doing drugs and all sorts of things they shouldnt be doin and yes I've told who I could but nothing has chainged people smoken P.C.P. and messing with my bunk while I'm sleeping the staff here don't care I know first hand and I'm talking my self blue this place is nearly impossible to stay on course and do the right thing and go home on time all these people want to do is screw the next guys time up all these 85% people want to do is screw 5% people up cause they don't care
113. The gym equipment is pitiful most of it is not useable year around
114. I really hope that you look into the security of this prison. Inmates have to much time left to have a min security dorm setting. Not thinking about home, fight & gang bang!! Robinson C.C.
115. Would be nice to have better access to visits from loved ones and more private
116. Robinson Corr, Center Need help. In medicals 1. A doctor, 2. Commissary, 3. Some counselor's do not want to talk with imates. I do not have all the answer for the hospital It's is not been run with in the rules.
117. Phone abuse is bad. Favoritism is also bad.
118. Longterm incarcerated people are resources not liabilities
119. Better school programs!!! Better work programs!!!
120. Alot of the questions asked depend on the officers here individually. Also, it is a problem that alot of classes, programs go by outdate. This leaves individuals with more time than others sitting and doing nothing because they are on the bottom of waitlists and every time a new person enters the prison with less time it pushes them down the lists again. Thank you!
121. I'm on Ibuprofin and I have missed 10 refills to date **[DATE REDACTED]**because I send in request slips to sick call and they will not call me in or give me my prescription. I have also been on waitlist for over one year for drug classes and still have not been

- called to participate and I have a TCU score of [REDACTED] they wait until you are about to leave before helping with your drug problem until then struggle on your own
122. This/these survey need to asked how long the individual in custody has been incarcerated what accomplishment have they acheived since being incarcerated; which is not being honestly acknowledged by staff. That we may receive our rewards according to the laws: thank you for your time & services:
123. I'm going through emergency medical symptoms. I have a heart problem that I'm just experiencing. [MEDICATION AND SIDE EFFECT DETAILS REDACTED]. I am trying my hardest to get 2 test done: [MEDICAL DETAILS REDACTED]: so im requesting a full body physical test. But I cannot get no treatment if is not life threatening. I have to die first then get treated?
124. Grievances are always denied no matter what, Tickets are guilty no matter what and rubber stamped by a Warden that doesnt even read them, This place Robinson Correctional has the worst healthcare and Correctional Staff I have ever seen
125. my comments is to understand the individual mind set before punishment and judgement. Because the officers were taught not to trust us no matter what!! (and thats a rule for officers) So why as do we trust them! Because the term is true! Snitches get stitches and thats the code no matter what in this facility or not! This is facts!!!
126. I hope things get better here. Less shake downs and better communication with staff.
127. Non-volent crimes and victomless cases should be let out on parole.
128. No
129. If any request should be honored or looked into let it be that of the mail. This is bogus. And I was told that I had no right to make/or paint home made cards for my family. No reason just that I couldn't do it. Like come on it is the one true outlet we have that helps us express our feelings or reliefs us from our reality. Remember what I said, some things just don't make any sence. Like way try and stop us from painting/drawing ETC? Why
130. need better commissary need better food in cafeteria need classes programs and more things to do besides sitting on your wing fighting thats all to do here
131. This is a minimum security prison where prisoners are all relatively near their release dates. Because of this, the healthcare is the worst here that I have seen in all my [20+] years of incarceration. There have been multiple preventable deaths in my [2+] years here. When you put in for sick call it takes three to six weeks to see a nurse. It takes months to see a doctor of a dentist; they play the waiting game, hoping you will be released or transferred so they can save money from treating you. Health care is chronically understaffed with underqualified personell.
132. counselors with accsses to better help us ALL individually insted of lump sum's of "o just this category." Staff with controll, or at least accsess to take care of our many different problem's instead of "that a GTL issue" or theres nothing we can do about what we have going on. There has been plenty of Times Where they just Blame GTL, SPRINGFIELD, or our people, on the outside & say just Deal with it or well don't come to JAIL. Thank you hope to see some change
133. I don't think prison is bad, Because it has saved my life on a few occasion. But they are milking the tax payer's money and not helping the cause...
134. N/A
135. people need more mental health resourses
136. If it helps this place great, otherwise I don't care.
137. Check in with Graham or GCC please. It is litteraly Hell in that place. X-house is very deprived of everything

138. The healthcare around here is by far the worst I've ever seen. They don't have a regular doctor or Dentist. Since arriving here [DATE REDACTED] three people have died due to negligence by the medical staff. I personally have dealt with dental issues that are not deemed serious enough to address.
139. this prison is a hell hole staff are unfair and don't give a shit about us they cancelled my meds because of hearsay

OTHER MARGINALIA COMMENTS

Q1. Age (Under 26, 26-30, 31-40, 41-50, 51 and over)

1. [Blank] 65
2. [51 and over] 64
3. [Blank] 70+
4. [Blank] 65 year old

Q2. Race or ethnicity (White, Black, Hispanic or Latino, Other)

1. [Other] Hisp/White mixed
2. [Other] Jewish
3. [Other] Dung Beetle.
4. [Other] Teenaged Mutant Ninja Turtle
5. [Other] Human There is only 1 race!

Q3. Are you within two years of release? (Yes, No)

1. [Yes] Should be with good time.
2. [No] Public Act 103-0330 applies to me + recalculate sentencing earned rewards (incarcerated over 30 years; over 23 years of program participation)

Q4. Were you first incarcerated prior to age 25? (Yes, No)

1. [No] 49
2. [No] 47 yrs old

Q5. What housing status are you currently on? (General Population, Restrictive Housing, Other)

1. [Other] Hospital
2. [General Population] Not ADA housing
3. [Other] It's full of cripples and sex offenders.
4. [Other] Chomos and Cripples

Q6. Are you currently getting at least two hours a day out of your cell or sleeping area? (Yes, No)

1. [Blank] Im not in a cell as the law side so
2. [Yes] I live in a dorm
3. [No] I got bed sores
4. [No] need to be look into phone

Q7. Do you have a work or school assignment? (Work assignment, School assignment, Both, Neither)

1. [Neither] Want Both
2. [Neither] New arrival [DATE REDACTED]
3. [Neither] I'm not allowed even to go to church Im not allowed any roommate
4. [Blank] No
5. [Neither] denied job because I'm S.M.I
6. [Neither] pushed people in wheelchairs (for months!), never gave me a job or got paid
7. [Neither] I'm blackballed they won't let me

Q8. Mark response that best describes how you feel (Strongly Agree = SA, Agree = A, Neutral = N, Disagree = D, Strongly Disagree = SD)

Relationships between staff and incarcerated people are good.

1. [SD] Depends on race

I receive support from staff when I need it.

1. [D] Medical

Staff here treat incarcerated people fairly when applying the rules.

1. [Blank] I'm A.D.A. these rules are not Design for A.D.A inmate

I get along well with the officers on my unit.

1. [N] (only [NAME REDACTED])
2. [Blank] at times it just Depend on what office's is here

I have been helped significantly by a staff member with a particular problem.

1. [Blank] Yes and No

Overall, I am treated fairly by staff.

1. [Blank] Yes and No

Q9. Mark response that best describes how you feel (Strongly Agree = SA, Agree = A, Neutral = N, Disagree = D, Strongly Disagree = SD)

Some of the treatment I receive is degrading.

1. [SA] They treat me like an inmate
2. [SA] Medical

I feel safe from being injured, bullied, or threatened by other incarcerated people.

1. [D] These chomos Act tough

Staff have enough experience and expertise to deal with issues that matter to me.

1. [SD] Medical

If you do something wrong, staff only use punishments if they have tried other options first.

1. [D] Not true

Staff are argumentative towards incarcerated people

1. [A] At times

To get things done, you have to ask and ask and ask.

1. [A] The Never get Done

Supervision of incarcerated people is poor.

1. [A] They sleep on the job

Positive things only happen for a certain type of people.

1. [SA] Chomos
2. [SA] Chomos

I can't improve my situation through good behavior.

1. [SA] Where is the good time.

My experience of imprisonment in this particular prison has been stressful.

1. [SA] agree
2. [SA] My foot was runned over by a pedophile

I have to be careful about everything I do or it can be used against me.

1. [SA] PREA

On the whole, I am just doing time rather than using my time.

1. [SA] need more programs!

This prison is controlled by incarcerated people rather than staff.

1. [A] behind staff's back

This prison is well organized.

1. [D] they have to

I feel that I am treated with respect by staff.

1. [Blank] they have to

Staff responds promptly to incidents and alarms.

1. [N] Alarm yes

You never know the rules.

1. [SA] Always change!
2. [SA] They are using Rule from before 2022
3. [A] they change so much?

There are a few incarcerated people who run things on this unit.

1. [A] 6-B
2. [SA] [NAME REDACTED]
3. [A] staff known this

I have to buy and sell things in order to get buy.

1. [SA] Nudes

Decisions are dominated by concerns about security.

1. [SA] 100% some things they say or do don't even make sense but they always use security as an excuse for BAD behavior!

My time here seems like a chance to make positive changes.

1. [Blank] Youd think
2. [D] No programs or school for people with alot of time. Short timers come first.

Q10. Mark response that best describes how you feel (Strongly Agree = SA, Agree = A, Neutral = N, Disagree = D, Strongly Disagree = SD)

I am not being treated as a human being in here.

1. [A] Healthcare

You have to be in a group or gang in order to get by.

1. [A] The pecker head be running shit n***a.

Drugs cause a lot of problems between incarcerated people.

1. [SD] Shits dry around here

Bullying behavior by incarcerated people is not tolerated.

1. [SD] as if staff really know or care

This prison is poor at giving incarcerated people reasons for decisions.

1. [SA] x10
2. [SA] +10

This is a humane prison.

1. [SD] Healthcare

This prison is safe for incarcerated people.

1. [SD] NOT for ADA inmates

Mental health treatment is available.

1. [A] Sub par

Every effort is made by this prison to help people stop committing offenses on release from custody.

1. [SD] This is my 10th incarceration they offer no or little help

I am satisfied with the food from dietary.

1. [SD] x10
2. [SD] +10
3. [SD] wheelchair inmates get 1/2 calorie

Q11. Overall, on a scale of 1 to 10, mark the box this prison deserves in terms of the quality of life/general treatment of the people incarcerated here.

1. [1] x-10
2. [1] -10
3. [1] 0
4. [7] 7 out of 10
5. [1] It would be humane if not for the inhumane healthcare.

Miscellaneous Comments

1. [NAME REDACTED]
2. [NAME AND DATE REDACTED]

3. I was denied school, programing and jobs, there should be comitions made for people in my situation, I was denied good time or the chance to earn it every step of the way. I did receive the 6mo. but, supplmoutal school/work/programing I got screwed on. I was denied Joe Coleman with no explanation! Im nonviolent, class 3 offender! My name is [REDACTED] my release date is next month [DATE REDACTED], Im residing in [REDACTED], Could you aide me in my release, anyway, anyhow, little, big, I need all the help I can get or you direct me too! I need help in getting my social security started, Im [55+] yrs old - I had [2+] strokes and diagnose with cancer in the last [12+] mo.
4. Robinson IL, This place is dirty and ran down There is tile off the floors holes in walls The toilets dont flush properly Just to name a few things.
5. Please help us with this too. 100 people in each deck is too many in each room we are 20, 7 phones only each deck is over crowded because in squarts feet this place is too small. Thank you so much for your attention
6. [NAME AND ID NUMBER REDACTED]
7. [NAME AND ID NUMBER REDACTED]
8. Thank you for caring!
9. [ID NUMBER REDACTED]
10. I did time at Taylorville before unfortunately but during the days the house was empty because everyone was at school or at work. The rooms had 4 bunk beds each, now they have 5 each and the bathroom has 2 less places to go in and there's 100 people per wing on top of each other "loud as hell" all day long except for 1 yard or gym because the officers don't enforce the quiet area where we sleep. I work 3rd shift and can never sleep!
11. [NAME REDACTED] I wrote and told you that I was sexually assaulted and harrassed and you returned response was that you would forward that info to IDOC and nothing. Now it has happened again. What good is this survey and why don't you help me and others like me. [NAME REDACTED] won't allow me to report my incidents. Staff is the ones assaulting me and ignoring my grievances and complaints.
12. Get me out of here!!
13. Every inmate at this facility did not get the chance to fill this out. About 15, or so, surveys were made available to each wing of 100 inmates. There are about 950 inmates here. The healthcare unit administrator [NAME REDACTED] needs to be fired. He is responsible for the day to day operations of the healthcare unit
14. Please do not stop coming we need you too. May God Bless you all.
15. Sincurly [NAME REDACTED]
16. Another example of my past being held against me. I was told by a staff member that I will hold no job outside of the cell-house due to my past. I've written to all the appropriate staff to get answers as to whats being held against me. To show that this is true my Vote Sheet was denied by the former Warden [NAME REDACTED] on [DATE REDACTED]. Therefore I am only eligible to work a handful of jobs. I've had several C/Os speak on my behalf and others willing to speak on my behalf for certain jobs but becuase my past continues to be held over my head I can't get any other assignment. For the record I have been working as the [CELLHOUSE JOB AND DATE REDACTED]. I've had my family reach out to Springfield, IDOC Director [NAME

REDACTED], Family Liaison **[NAME REDACTED]**. I've reached out to State Representatives, **[NAME REDACTED]** and whoever else we thought of seeking any kind of help but nothing has helped. This institution offers me nothing, I've been told by one of the staff, I'm simply being warehoused here. You can't sit here and tell me that after at least **[10+]** years of isolation that I don't need any kind of Behavior Modification classes. I've taken it upon myself to further my Education. I recently received my Paralegal Certificate from Blackstones and I'm currently looking into the Pell Grant now available to us. Which by the way these people are not helping us with either. I want to earn my Associates Degree!!! Please help those of us who are in the same boat as me. Thank you



This report was compiled by JHA staff. Media inquiries should be directed to JHA's Executive Director Jennifer Vollen-Katz at (312) 291-9183 or jvollen@thejha.org

Incarcerated individuals can send privileged mail to report concerns and issues to the John Howard Association, P.O. Box 10042, Chicago, IL 60610-0042. JHA staff read every letter and track this information to monitor what is occurring behind prison walls and to advocate for humane policies and practices. Family and friends can contact JHA via our website www.thejha.org or by leaving us a voicemail at (312) 291-9183.

Since 1901, JHA has provided public oversight of Illinois' juvenile and adult correctional facilities. Every year, JHA staff and trained volunteers inspect prisons, jails, and detention centers throughout the state. Based on these inspections, JHA regularly issues reports that are instrumental in improving prison conditions. JHA humbly thanks everyone who graciously shared their experiences and insights with us.

