



Misuses of artificial intelligence (AI) based Chatbots Across Industries





Kairoi *Summaries*



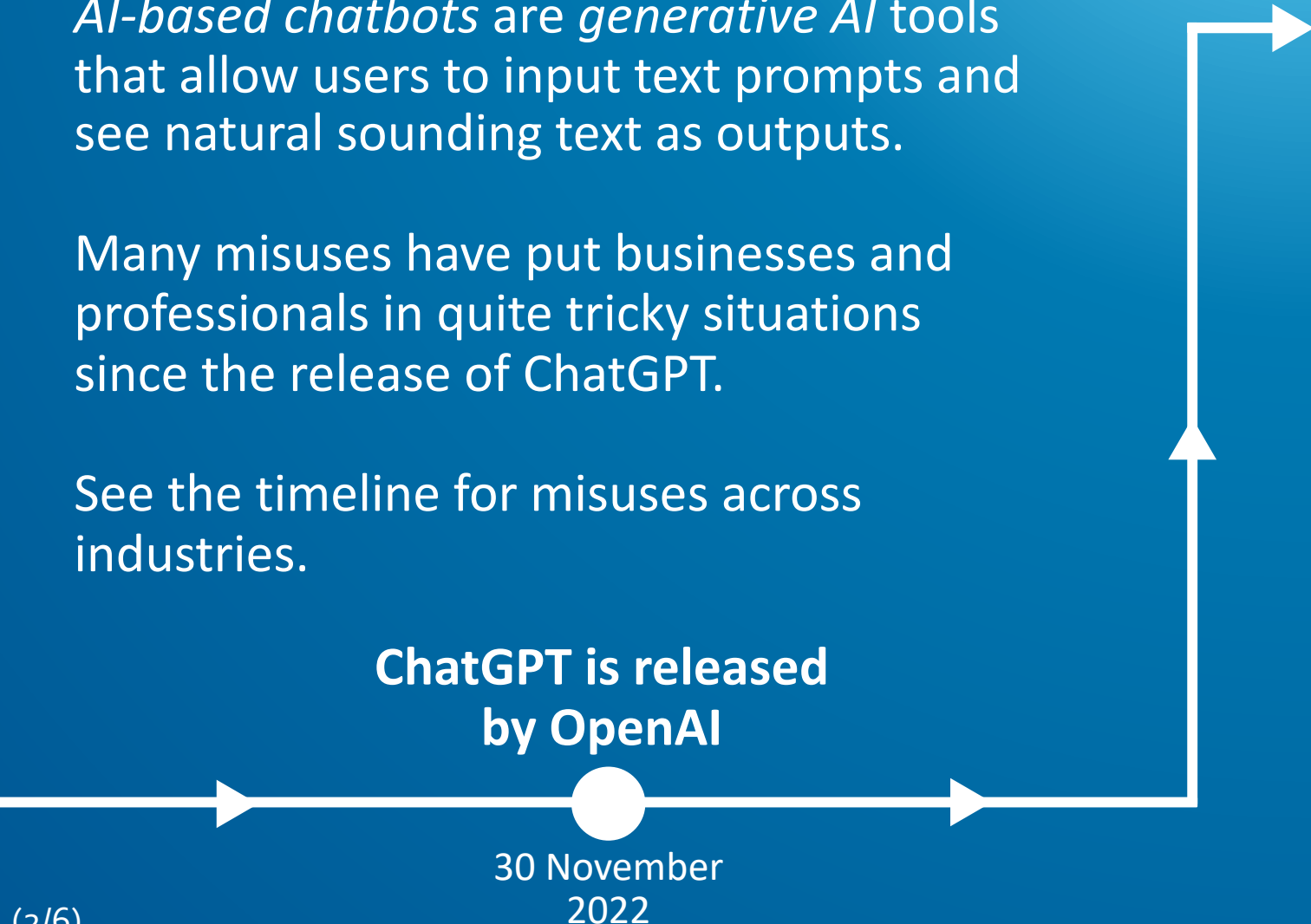
AI-based chatbots are generative AI tools that allow users to input text prompts and see natural sounding text as outputs.

Many misuses have put businesses and professionals in quite tricky situations since the release of ChatGPT.

See the timeline for misuses across industries.

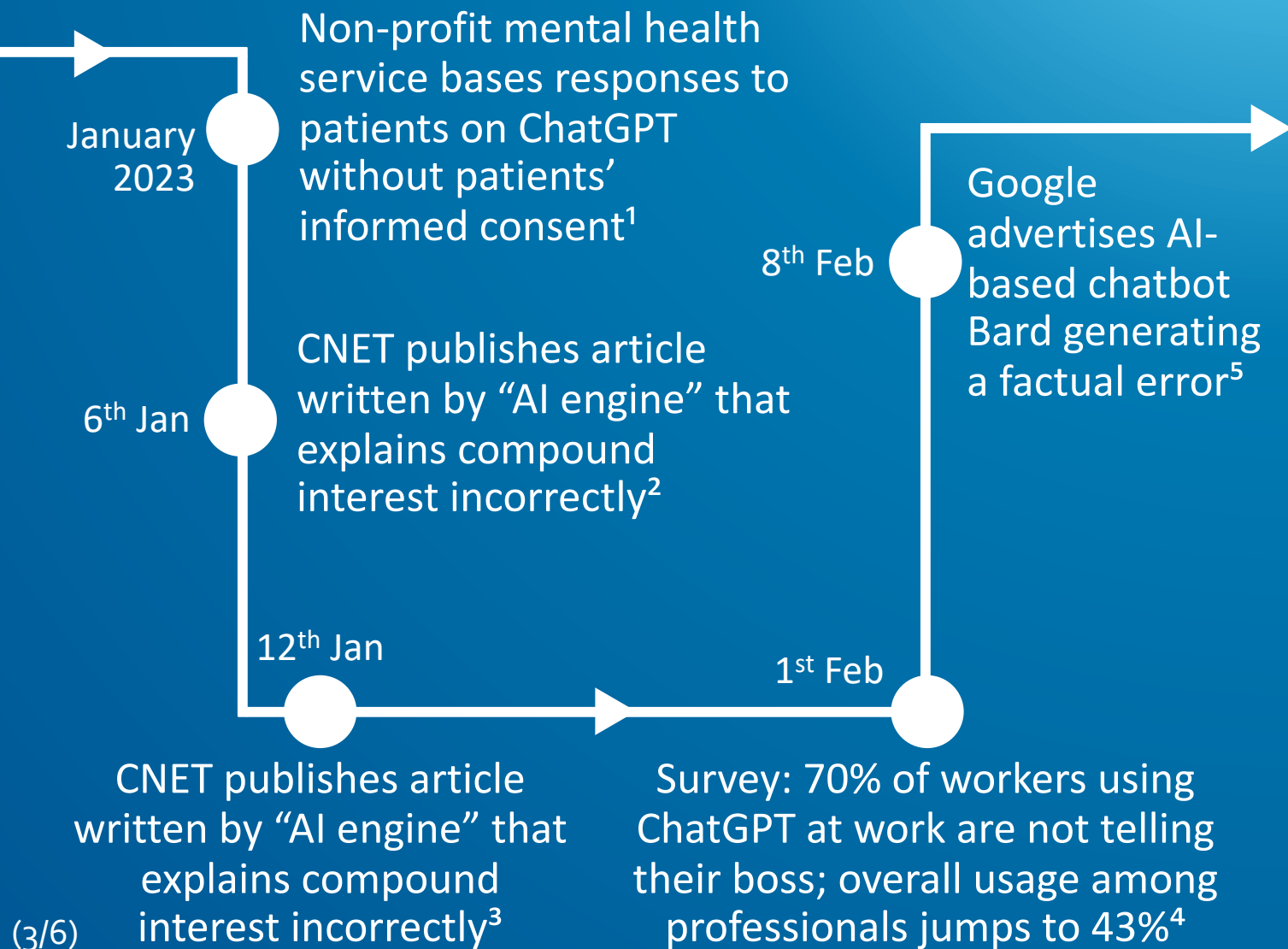
**ChatGPT is released
by OpenAI**

30 November
2022



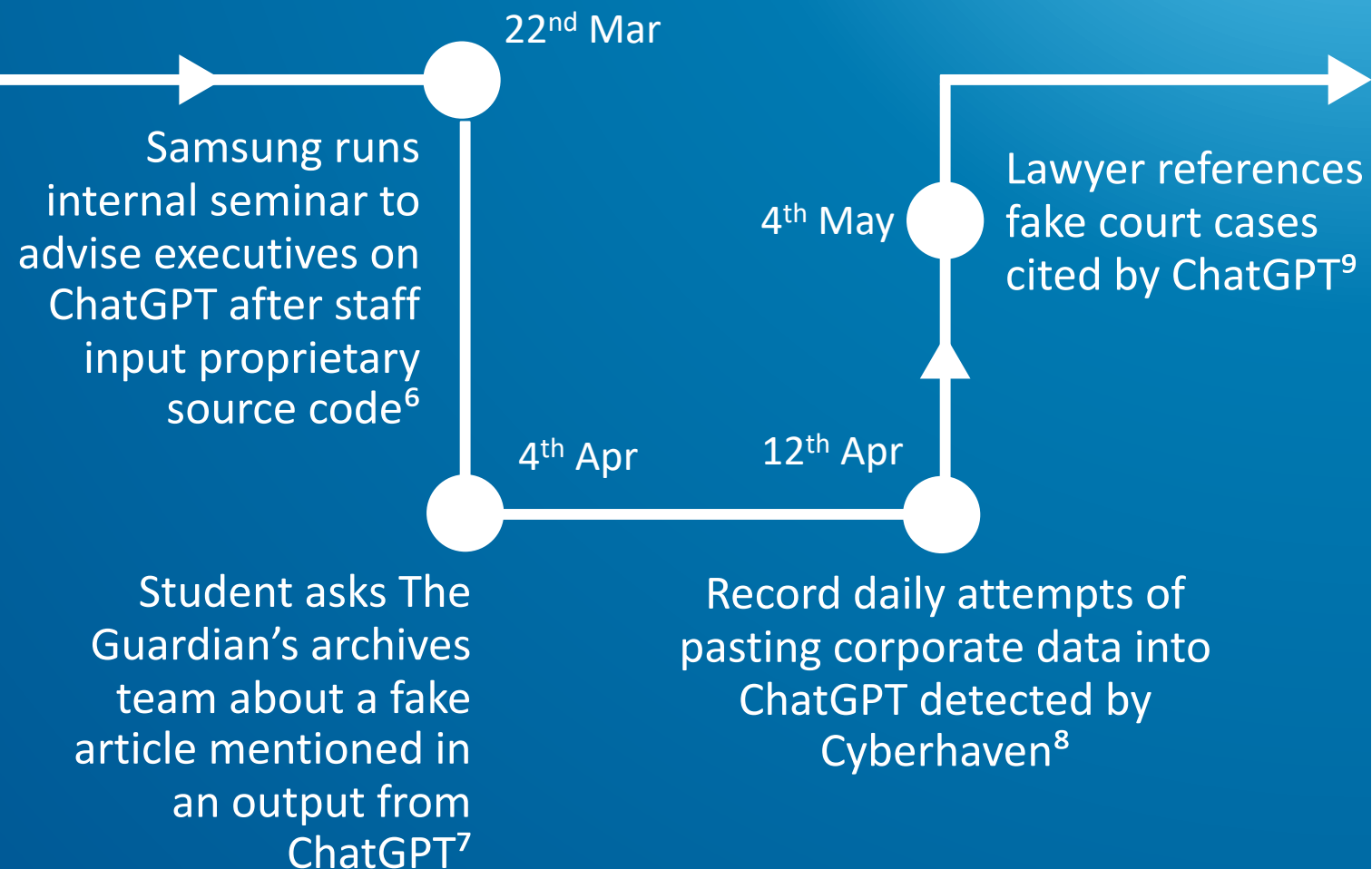


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→ The brief and incomplete timeline shows AI-based chatbots being used incorrectly across different industries:



- Mental health services
- Journalism
- Computer software
- Electronics
- Education
- Law

The risks are social in nature and include spreading misinformation, exposing sensitive data and harming people directly. →



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At Kairoi, we believe that **social concerns raised by AI tools can be mitigated through robust workplace policies**, and that employers can play a critical role in educating the public about AI systems.

With the help of AI and governance experts, we've developed a *Template ChatGPT Use Policy* to ensure its responsible usage in the workplace.

→ The template is freely available at:
<https://tinyurl.com/kairoi> ←



Developing your Generative AI Use Policy



Strategic communications: Articulate your organisation's values in a way that makes them practical to enact



Policy review: Understand how internal policies interrelate and how a Generative AI Use Policy best integrates



Staff engagement: Refine value definitions through internal workshops and develop personas for each department



Implementation and monitoring: Ensure continuous reviews of AI-related policies as new tools and use cases emerge



Ismael Kherroubi
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Contact us to safeguard your organisation
from misuses of generative AI tools

hello@kairoi.uk

Contribute to, adapt and share our
Template ChatGPT Use Policy

<https://tinyurl.com/kairoi>

References

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