

Brand-new retreat  
w/open concept,  
shared pool (kids' ...

[airbnb.ca](https://airbnb.ca)

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blue mountain I think

and theres a few  
places just outside we  
can also do

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do you guys want to  
get in a call or smth  
this weekend and plan  
stuff out

Nov 25, 2021, 2:07 AM

If it's like Sunday ye



1

Nov 25, 2021, 3:11 AM

Jeffrey

idk



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Nov 17, 2021, 2:07 AM

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Wilson  
but blue mountain  
after exams? :^)

James  
i think my exams end  
pretty early ac

Oct 18, 2021, 3:37 AM

Thoughts on a vacation trip  
after exams???

For 1-2 weeks :^)

Wilson  
iceland???

Spain :^)

<http://dowjonesbar.com/>

**Dow Jones**

The Barcelona drink  
exchange - Dow Jones  
Bar  
dowjonesbar.com



# The Team



**Julien Lin**  
PM



**Doris Zhou**  
UX/UI



**Emily Zhao**  
Sr. Dev



**Olivia Xu**  
Developer



**Jacob Xu**  
BA



**Mahir Hamid**  
Sr. BA



**Khoa Nguyen**  
Developer



**Kevin Liang**  
Developer



**Kevin Liang**  
Developer



**Vicky Deng**  
PMM





The travel app for true Locos

# User Survey



~100 responses

Moderately frequent travellers  
30-60 min planning trips



**User Behaviour:** surface level  
research, not in depth



**User Pain points**

1. Difficult planning logistics
2. Lack of reliable information
3. Lack of detail (accommodation, etc.)

**Influence on Loco:** 1. locals' focused recommendations, 2. variety of niche activities, 3. planning logistics with preferences of all friends

65%

Of Gen Z's believe in  
supporting local businesses

73%

Of all retail shoppers named  
locality as the most important  
factor when buying

62%

Of Canadians have  
intentions in travelling with  
friends in the next year



# User Personas



## Cohort 1: Lavish Travelers

- Little older and have a stable occupation to sustain their lifestyle
- Will often go to fancier tourist destinations.



## Cohort 2: Unique Travelers

- Live more frugally and are wealthy enough to go travel moderately
- They can be both spontaneous or plan their trips ahead of time
- They are of the younger cohort that likes to tour local destinations and find unique activities.



## Cohort 3: Spontaneous Travelers

- Rather spontaneous
- They travel on the go without much planning and will find things to do upon arrival
- They travel with a tighter budget.

# User Personas



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# EXPLORE

 Current Location

What do you want to explore? 



## POPULAR NEAR YOU



**Tango Nuevo** 

★★★★★ 1.2 KM

4.5 stars • 314 Reviews

Cosmopolitan tapas & wine bar with an old-world atmosphere & locally sourced ingredients.



**Atomica** 

★★★★★ 1.3 KM

4.5 stars • 204 Reviews

Sleek Italian bistro & bar offering pizza, pasta & some Mediterranean dishes with a modern focus.



**Grecos** 

★★★★★ 1.5 KM

4.5 stars • 150 Reviews

Long-running, informal gathering place for wine & traditional Greek cuisine such as lamb & souvlaki



Add a review

## Tango Nuevo

How was your trip?



Select category: ☐ Local ☐ Tourist

Add a comment:

Great food and great service! Make sure to make a reservation beforehand.

 Add photos



Submit review



Emily Zhao

Ottawa, Canada • 5 reviews

2 months ago



Unique and delicious tapas on the downtown main street patio. Definitely exceeded expectations!

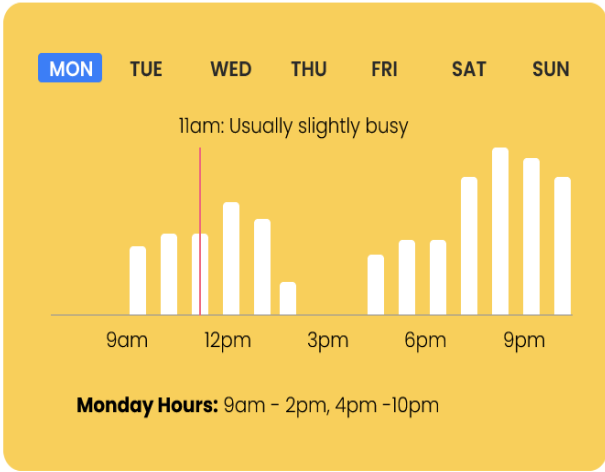


[View all 35 reviews](#)

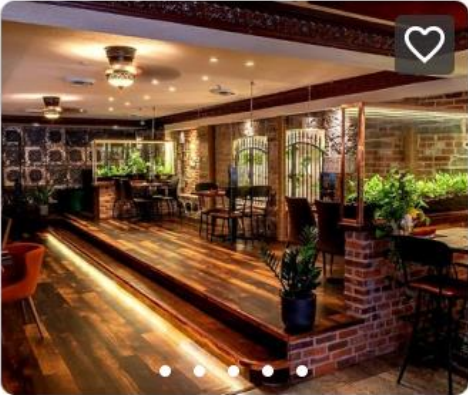
Local vs Tourist:



## Popular times



Location 21/10Done



♡

TANGO NUEVO3.0 km


\$FoodFamily friendly

Cosmopolitan tapas & wine bar with an old-world atmosphere & locally sourced ingredients. We've traveled the world & enjoyed many wonderful meals in many places. Our conclusion: the best meals are prepared with the freshest, local products. We live in Kingston & are raising our family here. We support our local farmers & want to provide the best dining experience for our guests.

All Reviews

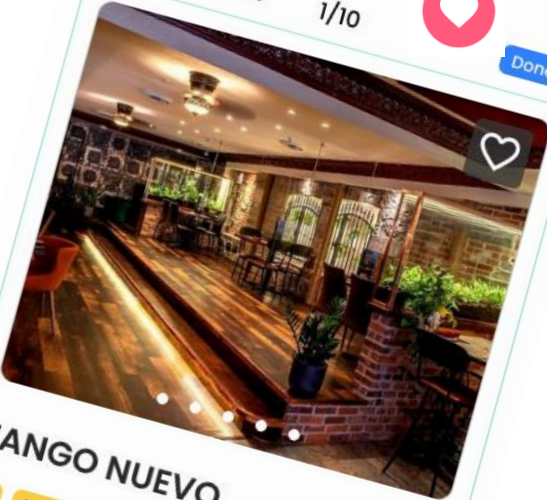
★★★★★4.5 stars314 Reviews

Add a review

Julien Lin2 months ago  
Vancouver, Canada · 15 reviews★★★★★

HomeEventUser

Location 21/10♡Done



♡

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All Reviews

★★★★★4.5 stars314 Reviews

Add a review

Julien Lin  
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HomeEventUser

<Friday Night Out

Dates:  
7:00PM EST  
December 20, 2021

Location:  
Downtown Kingston  
Kingston, ON, Canada3.0 km

Price Range:  
\$ ————— \$\$\$\$

Type of Activity:  

Nature

Food

Drinks

Invitation Code:  
23AA41

Done

HomeEventUser

# Design Choices

## Primary Colors



Colour 1  
#3CDBB5



Colour 3  
#FF5A7C



Colour 4  
#FFCE3D

Hex

## Supporting Colors



Colour 1  
#383838



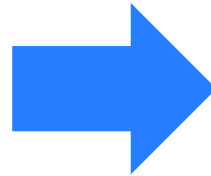
Colour 2  
#989898

Hex

## Accent Color

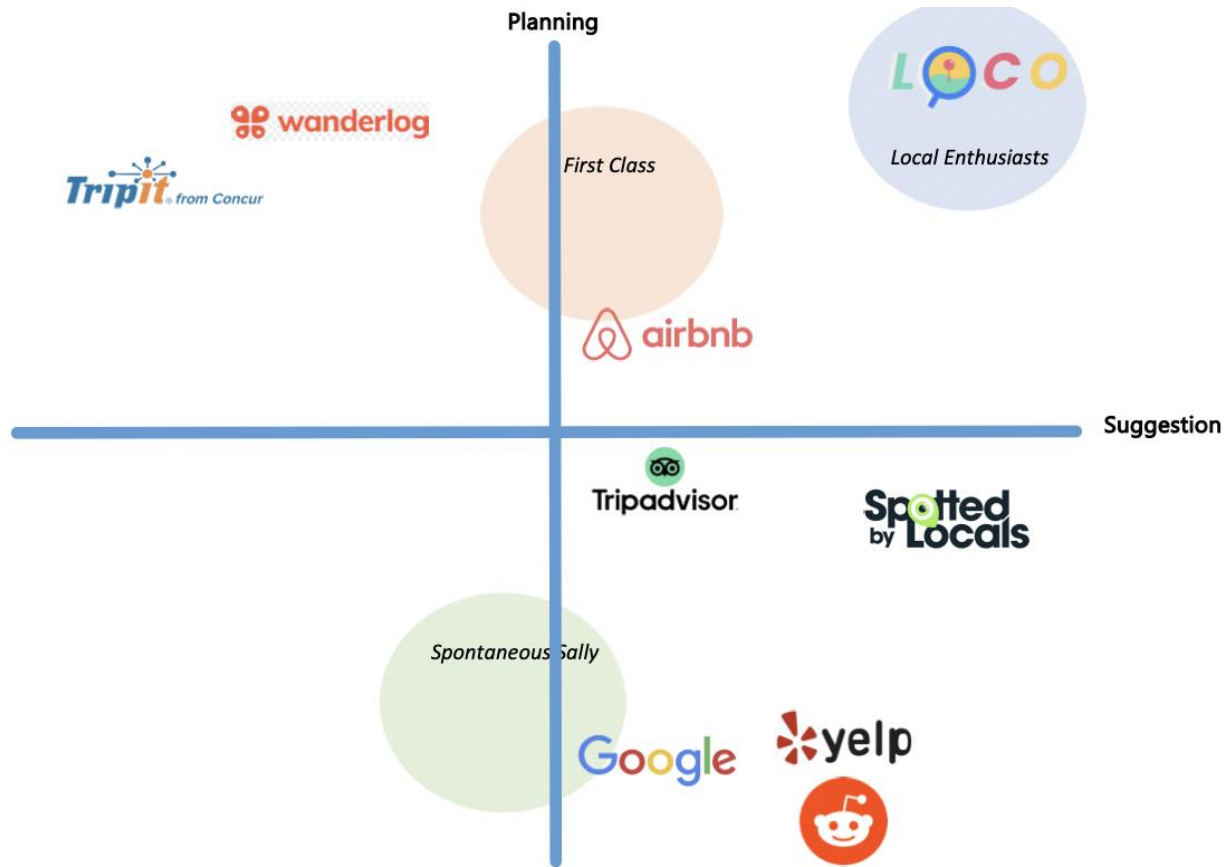


Colour 3  
#277DFF





# Competitor Analysis



## Competitive Advantage:

1. Social Impact Oriented Business Model
2. Genuine Local Recommendations
3. Travel Recommendations + Trip Planning

Let's Open it Up!

# Marketing Mix



## **Distribution**

Initial launch on Google Play Store, followed by release on Apple's App Store



## **Price**

To ease market penetration, app will be free to download



## **Partnerships**

Working with local businesses to provide app users with benefits



## **Promotions**

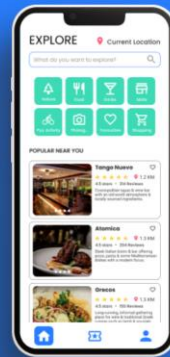
Focus on digital marketing, WOM, SEO & nano-influencers

# Attract Potential Users



What is  
**Loco?**

Start Exploring.  
Download the  
Loco app today.



Uncover the best  
your destination has  
to offer.

Use Loco to  
find the spots  
real locals  
reviewed and  
recommend.



Travel should be fun -  
and safe.

Explore safely  
with up-to date  
COVID-19  
information  
about the  
location before  
you visit.

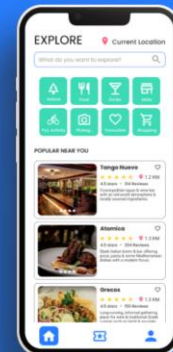


Loco is a travel  
app that will  
simplify the  
planning of your  
next trip.

Swipe to learn about  
Loco's benefits



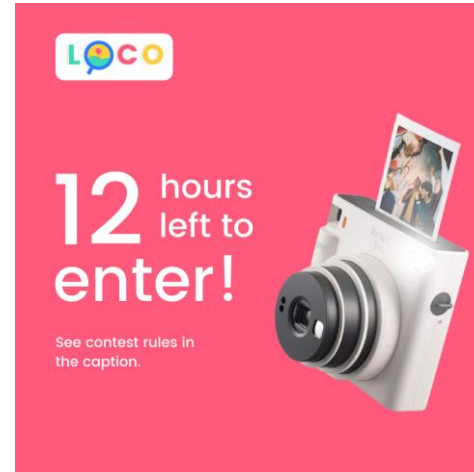
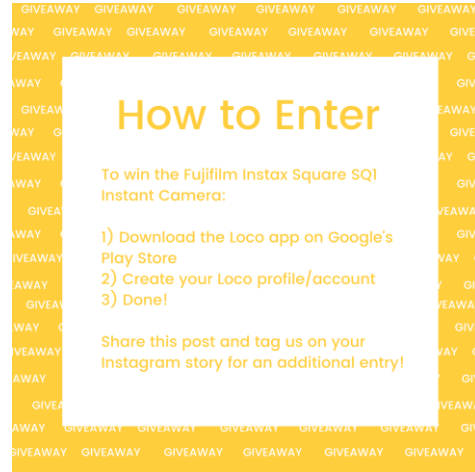
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## Attract

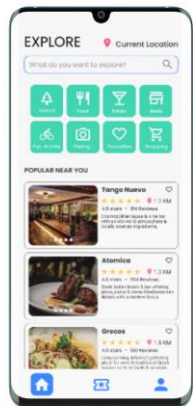
- Word of Mouth
- Social Media Content (e.g., pictures)
- Paid advertising & influencers

# Engaging Content to Induce Downloads



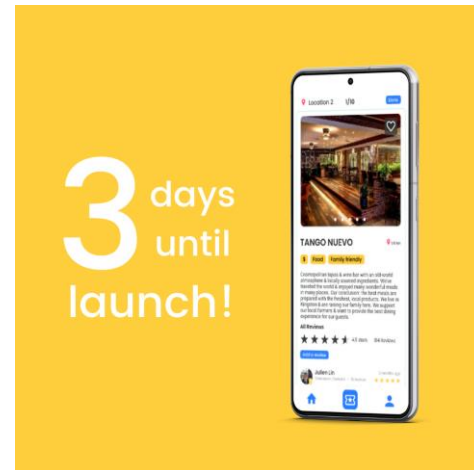
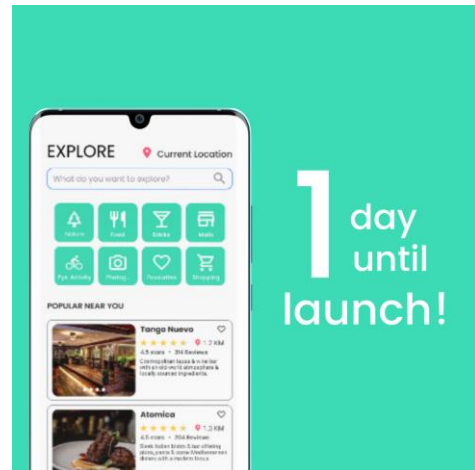
## Engage

- Social Media Content (e.g., pictures)
- Special promotions: Contests

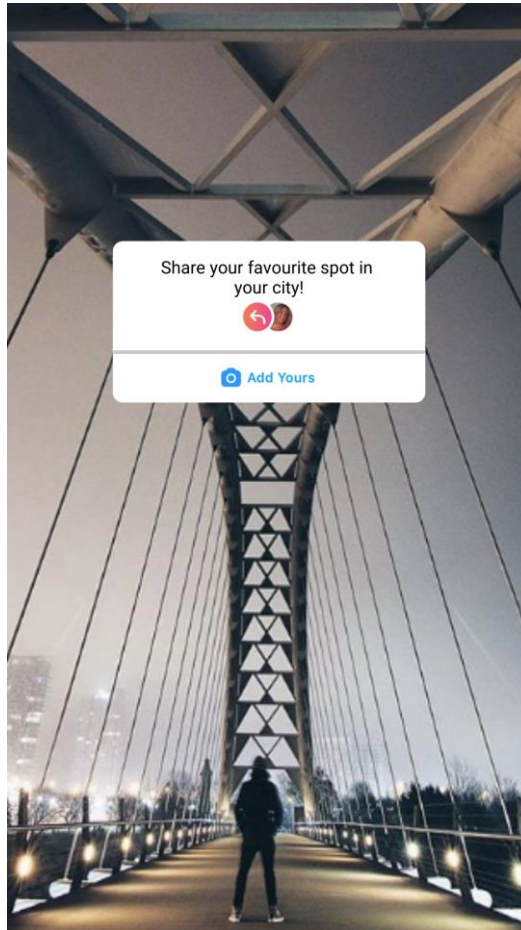
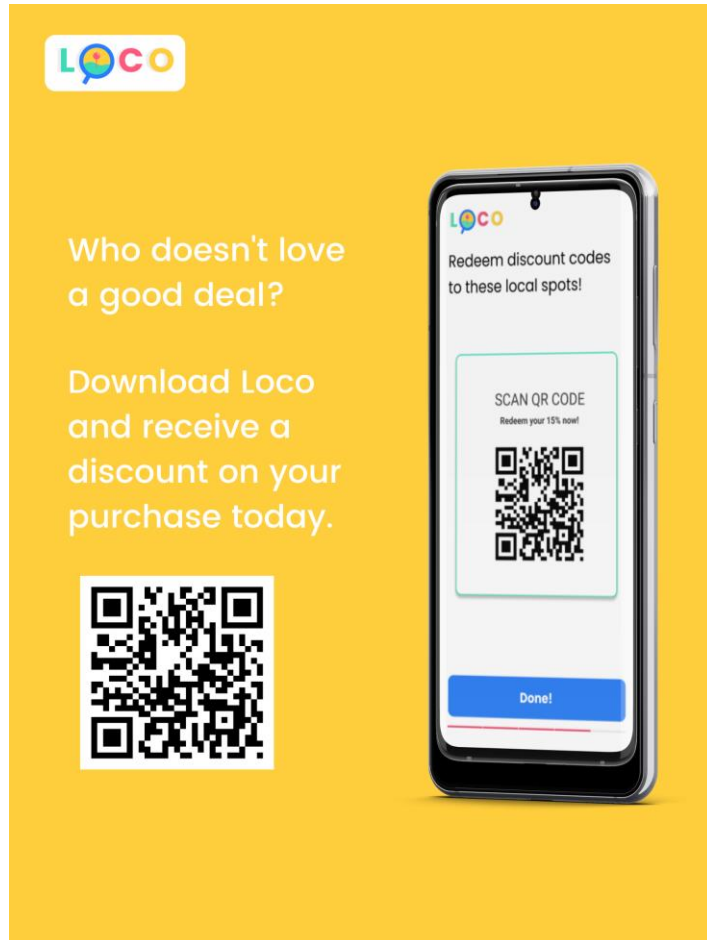


Experience as a local with Loco, wherever you go!

Download the Loco app today.



# Increasing Post-Download Retention



## **Delight**

- Referral incentives
- Rewards system for active users



# Current Engagement

User Side

1.2k

Established Interest through  
Impressions/Surveys

Business Side

10

Kingston-based Local  
Partners

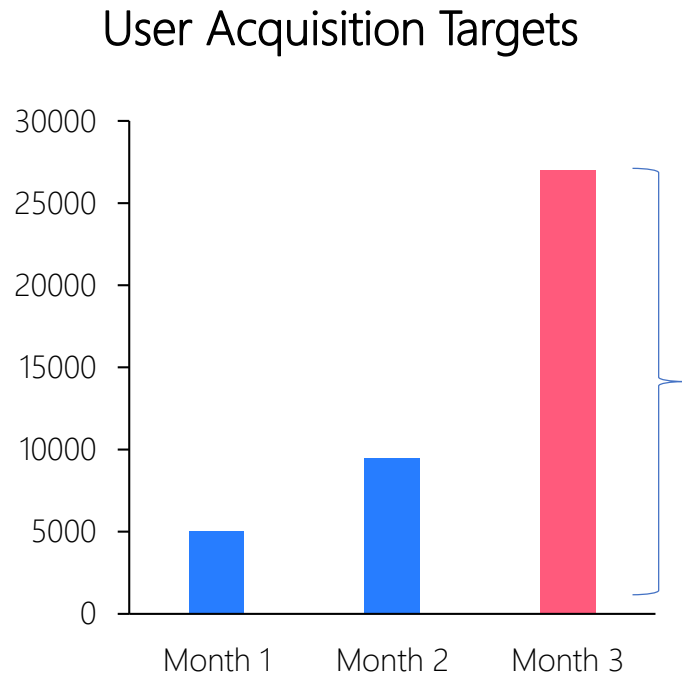
Content Side

800

Unique Reviews

Pre-launch numbers show good upside for **user acquisition** to **critical mass**. Content generated pre-launch will lead to more users which leads to more content

# User Acquisition and Critical Mass



Critical Mass:  
Queen's University

4000



Total undergraduate  
international students

12000



Total students from  
outside of Ontario

Target university critical mass by M3. Aim to reach 75% of Queen's University to generate engagement and increase diversity of recommendations, before other target universities





# Target Financial Cases

Bull Case

Base Case

Base Case

Kingston-only  
recommendations app used  
by University Students

Canada-Wide  
recommendations app used  
by University Students

Global Competitor to Yelp  
and Google Reviews

10-20k Users

10-20k Users

+10M Users

\$100k in Revenue

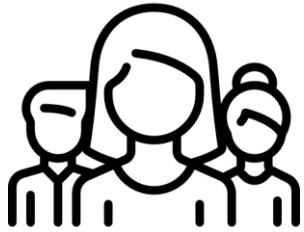
5-10M in Revenue

>100M in Revenue



The travel app for true Locos

# Next Steps



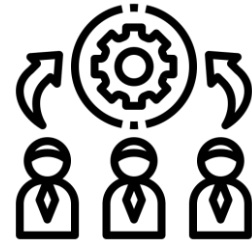
## **Expand Consumer Base**

Next target: the millennial, 9-5 hustler with more disposable income for travel to farther destinations, desires convenience, and travels with friends.



## **Adjust Communication Channels**

Marketing is still digital-first, but more emphasis on using influencers, particularly those with travel blogs. The app website will have a travel blog section.

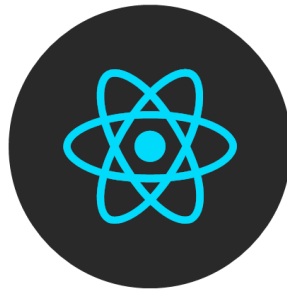


## **Increase Users' Data Contribution**

With user base growth, we want to encourage users to supply their trip recommendations for others.



# Tech Stack





# Marketing Expenses

1

Paid ads on social media - \$200

2

Website - \$200

3

Promotions (contests) - \$160

4

Paid partnerships - \$200



Total Marketing Spend  
is 75% of Total Budget