## That's not a lot of data Cloud-native solutions for FinOps

Richard "RichiH" Hartmann



nil

## Why this matters to you

Or: Who is that person?



## My Background

- Director of Community @ Grafana Labs
- Prometheus team member (CNCF graduated project)
  - PromCon lead, Prometheus dev summit chair
- Founded OpenMetrics (CNCF incubating project)
- CNCF TAG Observability chair
- snmp\_exporter & modbus\_exporter
- Built Europe's most modern datacenter, monitored through SNMP and Modbus/TCP only
- Extensive paid and pro bono consulting on how to instrument existing and new applications

## My Background

- Ran the backbone of an ISP for eleven years
  - Was the only person on call
  - My life & sanity depended on on-point monitoring & alerting
- Active in RIPE, IETF, DENOG, #networker etc
  - RFC to my name, changed RIPE NCC's IPv4 PI policies, etc.
- Prometheus transition for Germany's oldest ISP, ~5k devices
- Staffed world's largest IRC network for more than a decade
- Run conferences & monitoring from 100s to 18k attendees
  - DENOG, DebConf, FOSDEM, CCC, GrafanaCon, PromCon







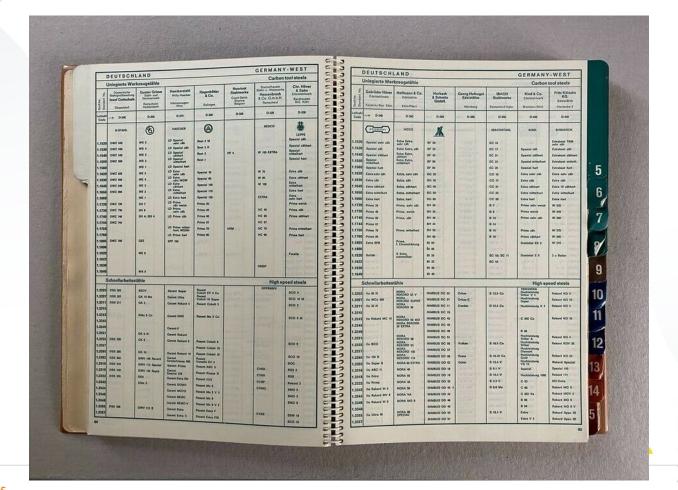
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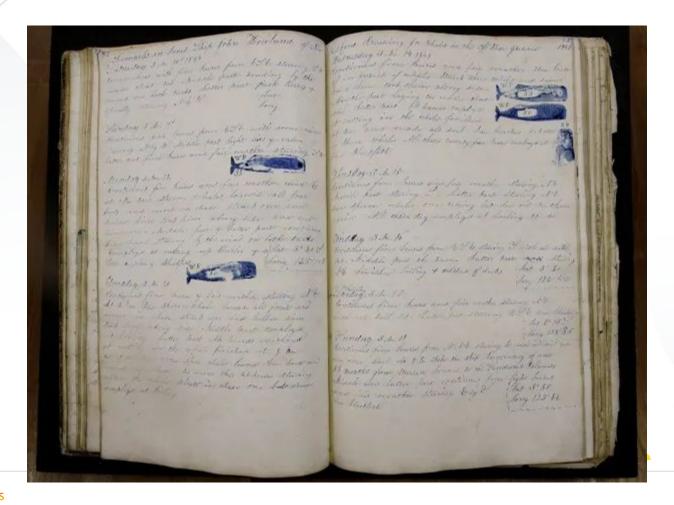
## Back to the basics

The dirty secret













Grafana Labs





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Won't need to convince you that numbers & events are important

Humanity runs on them, and they're widely applicable



## All this data is fundamentally the same

## Observability

^

## **Observability**

- Buzzword; all the rage in tech
- Control theory: Deduct the internal state of a system by looking at its inputs and outputs only
- "Monitoring" has taken on a meaning of collecting, not using data
  - One extreme: Full text indexing
  - Other extreme: Data lake



## Observability is about enabling humans, and machines, to understand and predict complex systems





Inform, Optimize, Operate

## Prometheus

#### **Prometheus 101**

- Time series database
- Inspired by Google's Borgmon
- Standard in cloud-native deployments and for Kubernetes
- PromQL: for processing, graphing, alerting, and export
- No hierarchical model, n-dimensional label set
  - Not equivalent to, but a great basis for, AI/ML labels



#### Time series

- Time series are recorded values which change over time
- Individual events can be merged into time series
- Access rates to a webserver (counter)
  - Temperatures in a datacenter (gauge)
  - Service latency (histograms)



### Super easy to emit, parse & read

```
http_requests_total{env="prod",method="post",code="200"} 1027
http_requests_total{env="prod",method="post",code="400"} 3
http_requests_total{env="prod",method="post",code="500"} 12
http_requests_total{env="prod",method="get",code="200"} 20
http_requests_total{env="test",method="post",code="200"} 372
http_requests_total{env="test",method="post",code="400"} 75
```



#### **Prometheus scale**

- 1,000,000+ samples/second no problem on current hardware
- ~200,000 samples/second/core
- 16 bytes/sample compressed to 1.36 bytes/sample

The highest we saw in production on a single Prometheus instance were 100 million active times series at once!



### Long term storage

- Two long term storage solutions have Prometheus-team members working on them
  - Thanos
    - Historically easier to run, but slower
    - Scales storage horizontally
  - Cortex
    - Easy to run these days
    - Scales both storage, ingester, and querier horizontally



## Cortex @ Grafana (largest cluster, 2021-09)

- ~65 million active series
- 668 CPU cores
- 3,349 GiB RAM

One customer running at 3 billion active series



## **Grafana Loki**

#### **Loki 101**

- Following the same label-based system like Prometheus
- No full text index needed, incredible speed
- Work with logs at scale, without the massive cost
- Access logs with the same label sets as metrics
- Turn logs into metrics, to make it easier to work with them
- Make direct use of syslog data, via promtail



2019-12-11T10:01:02.123456789Z {app="nginx",instance="1.1.1.1"} GET /about

**Timestamp** 

with nanosecond precision

Prometheus-style **Labels** 

key-value pairs

Content

log line

indexed

unindexed





## Loki @ Grafana (largest cluster, 2021-09)

- Queries regularly see 40 GiB/s
- Query terabytes of event data in under a minute
  - Including complex processing of result sets
- Undisclosed high number of Terabytes of data
- 268 CPU cores
- 1,453 GiB RAM



## **Grafana Tempo**

(mainly relevant for FinOps itself, not finance data)



#### **Tempo**

- Exemplars: Jump from relevant logs & metrics
  - Native to Prometheus, Cortex, Thanos, and Loki
  - Exemplars work at Google scale, with the ease of Grafana
- Index and search by labelsets available for those who need it
- Object store only: No Cassandra, Elastic, etc.
- 100% compatible with OpenTelemetry Tracing, Zipkin, Jaeger
- 100% of your traces, no sampling



## Tempo @ Grafana (largest cluster, 2021-07)

- 2,200,000 samples per second @ 350 MiB/s
- 14-day retention @ 3 copies stored
- ~240 CPU cores (includes compression cost)
- ~450 GiB RAM
- 132 TiB object storage
- Latencies:
  - o p99 2.5s
  - o p90 2.3s
  - o p50 1.6s



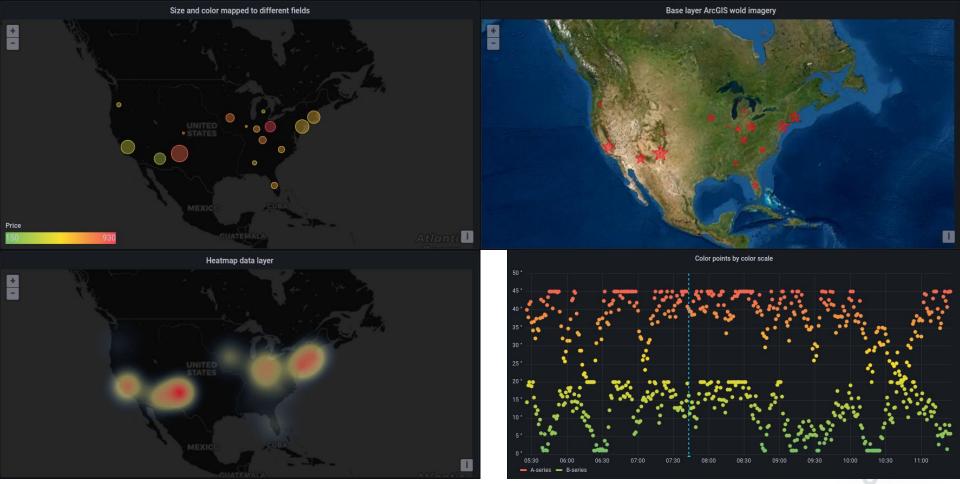
## Grafana

The software















## Grafana

For business



#### Fortune 50

- Paying customers
  - 40% of Fortune 10
  - 50% of Fortune 20
  - 40% of Fortune 50
- 92% of Fortune 50 use our technology



## **Awards & recognition**

- Enterprise Tech 30 2021 (medium size Top 10 and corp dev Top 10)
- Inc Best Work Places 2020, 2021
- Forbes America's Best Startup Employers 2021
- Gartner Cool Vendor 2021
- DevOps Dozen 2020 Loki. Most innovative open source project
- Forbes Cloud 100 2021 (this was before our Series C)
- DevOps Dozen 2020 Loki: Most Innovative DevOps Open Source Project
- 50 Must Have SecOps Tools #1 Dashboards: Grafana







#### Grafana CONline 2021



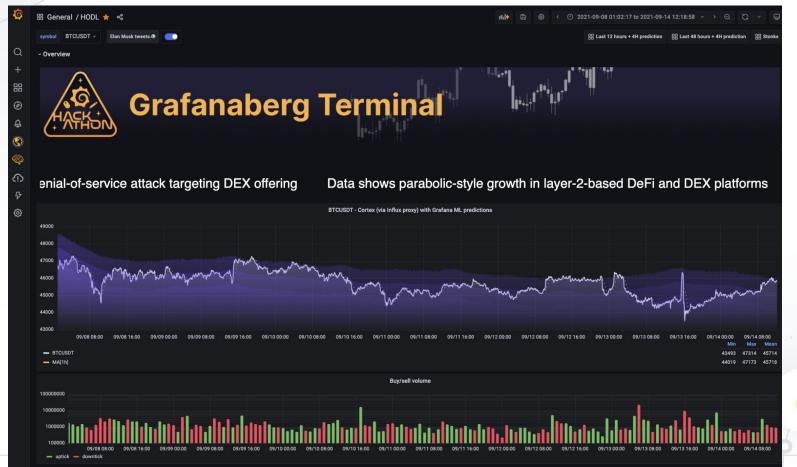
# How Robinhood scaled from 100M to 700M time series with Grafana Enterprise Metrics

Wednesday, Jun 9, 14:15 ET, 18:15 UTC

Also known as: When GME (GameStop) led to GEM (Grafana Enterprise Metrics). After Robinhood, the stock-trading app, was inundated with GameStop trades in January, its two-person observability team turned to Grafana Enterprise Metrics to scale from 100M time series on Prometheus to 700M on Cortex. This session will share the lessons they learned along the way.









All of this is Open Source and you can run it yourself

#### It's also available On-Prem and Cloud aaS



## **Thank You!**

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