# ROCIEN F. NKUNGA

Software engineer

LinkedIn

rociennkunga.com

**○** GitHub

#### **SUMMARY**

Driven Front-end Developer with a seven-year background in network engineering, where I refined my problem-solving and communication skills. Eager to leverage this technical expertise in a vibrant front-end development role, I bring a strong proficiency in JavaScript, HTML, CSS, React.js, and Next.js. My goal is not merely to change jobs but to passionately pursue a career in front-end development, with a commitment to continuous learning and excellence.

#### SKILLS

Programming languages: JavaScript, HTML, CSS, SASS, TypeScript, C++, Java

Libraries & Frameworks:React JS, Next JS, Express JS, MongoDBTools & Platforms:Git, GitHub, Figma, Adobe IllustratorSpoken Languages:Fully bilingual in English & French

**Soft Skills:** Communication, Problem-Solving, Adaptability, Collaboration

### **Professional Experience**

### Distributel Network Support Engineer Fall 2021 - Currently

- Resolved network and email issues, ensuring customer satisfaction through direct communication and effective troubleshooting.
- · Managed critical customer cases, demonstrating exceptional problem-solving and prioritization skills.
- Served as a key point of contact for escalated technical concerns, providing swift and reliable resolutions.

### Frogfoot Networks Network Engineer Dec 2017 – Apr 2021

- Streamlined network solutions and addressed outages, showcasing problem-solving and precision.
- · Fostered customer relationships with effective communication, aligning with user-focused development.

#### **Telasera Technologies**

#### **IT System and Web Hosting Engineer**

Feb 2016 - Dec 2017

- · Administered Virtual Private Servers, aligning with technical management of web applications.
- · Managed server deployments, showcasing an understanding of web technologies relevant to front-end development.

### **SELECTED PROJECTS**

### My Movies PWA App:

#### URL: <a href="https://my-movies-pwa-app.vercel.app/">https://my-movies-pwa-app.vercel.app/</a>

- Engineered a robust PWA for movie searches with offline capabilities using service workers, improving access in varying connectivity conditions.
- Constructed a custom backend using Express.js and Redis, designing a proprietary API to fetch and serve tailored movie information from TMDB's API, ensuring fast and reliable data access hosted on Render for optimal performance.
- Implemented a responsive frontend with HTML, CSS, and Vanilla JavaScript, integrating a service worker to manage app resources, providing users with immediate movie details, release dates, and reviews, even without internet access.

#### **Bloom & Glow:**

## In-Progress | <a href="https://rocien.github.io/bloom-and-glow/">https://rocien.github.io/bloom-and-glow/</a>

- Developed an e-Commerce platform using React and Tailwind CSS, prioritizing intuitive navigation and a seamless user experience tailored to client specifications.
- Embraced client projects with a proprietary mindset, guaranteeing thorough attention to user needs.

#### **EDUCATION**

Ontario Diploma Algonquin College Ottawa Graduation: Spring 2025

• Mobile Application Design & Development

Professional Certificate Coursera Completed: Summer 2023

• Meta Frontend Web Development

Bachelor of Technology Cape Peninsula University of Technology Graduated: Winter 2016

Networking & CCNA/CCNP