

Hello,

We hope this email finds you well.

Your insurance provider has informed us they sent you a check and an Explanation of Benefits (EOB) for services rendered by Curative. Due to federal privacy laws, we cannot disclose that information in this email.

A letter was sent out detailing this information on September 1st

It is important that the check is forwarded to <COMPANY>. While the procedure is at no-cost to the patient, we do bill your insurance provider. In this situation, they did not pay us directly, instead, issuing you a check to forward to us.

If you deposited the check, you can send a personal check or money order for the full payment you received (made out to <COMPANY>) to <ADDRESS>, along with the Explanation of Benefits.

If you did not receive the check, please reach out to your insurance provider as soon as possible.

You can give us a call at <NUMBER> and reference <TICKET NUMBER> to discuss this further.

You can also reply directly to this email.

Our hours are Monday - Saturday 5am - 8pm, Sunday 5am - 5pm Pacific time.