

Nzeamalu Chikelue Austine

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PROFESSIONAL SUMMARY

An energetic and enthusiastic individual with a strong desire to excel in IT Support and computer programming. I am a results-oriented individual who is eager to learn about enhancing system administration and IT operations processes. Have hands-on experience in technical support and system maintenance and demonstrated ability to troubleshoot and diagnose hardware and software issues. Capable of researching, comprehending, and writing technical material, as well as understanding how to utilize various technological resources. Strong communicator who excels at working independently or collaboratively to meet deliverables and goals.

PROFESSIONAL EXPERIENCE

Industrial Trainee, First City Monument Bank | March – July 2021

- Built and sustained relationships with customers, and internal teams.
- Support client, and IT issues; coordinate with technical support teams for resolution.

Virtual Experience Program Participant, Accenture Nordic | January 2022

- Define technical requirements and design changes to an existing architecture, and scale on-premise system infrastructure to the cloud.
- Unit testing & User Acceptance Testing, Security maturity assessment IAM policies, and permissions

Virtual Experience Program Participant, BlackBird | March 2022

- Build and Verify Code with Harrison.Ai
- Find Product/Market Fit with Forge
- Contribute to a Sprint Retro with Baraja
- Collaborate using Github with Propeller

Backend Intern, Laptops4Developers Program DevCareer | September - December 2022

- Received training as a backend Engineer for Node.js API development
- Built APIs to implement concepts
- Collaborated in a team as the team lead to build a mentor-assigned project.
- Collaborated in a larger team to build a fintech project.

TECHNOLOGIES & SKILLS

JavaScript, Typescript, Java, PHP, WordPress, React, Nodejs, Python, SQL, PostgreSQL

IT Operations, System Design, IT Support, Network systems, Cloud Computing,
System-Administration, Operating Systems

Communication, Technical writing, Analytical Thinking, Problem-Solving, Customer Service,
Troubleshooting

EDUCATION AND CERTIFICATIONS

B.Eng, Nnamdi Azikiwe University - Electronics & Computer

2016–2022

Google IT Support Specialization Certificate, Coursera

Cloud developer Nano-degree Certificate, Udacity

Introduction to Computer Science(cs50), Harvard cs50

Soft-Skills Training, Jobberman

PROJECTS

Live E-commerce store - Built and managed an e-commerce store for a client

(WordPress, PHP) <https://subsreligion.com>

Society blog website - built and managed campus journalism blog website.

(WordPress) <https://ucjunizik.com>

Birthday App - Webapp to receive birthday wishes from well-wishers

(Python, flask) <https://birthday-app.onrender.com>

Fintech MVP (Backend) - Backend for the minimum viable product of a fintech web app for payments within the DevCareer organization as part of Backend developer training experience.

Nodejs, PostgreSQL - <https://github.com/devcareer/team-fintech-backend>

ApexHaux (Backend) - Capstone project to build a web app where you can buy and sell properties

Nodejs, MySQL - <https://github.com/kelue/apexHauz>

VOLUNTEER AND COMMUNITY INVOLVEMENT

President, Union of Campus Journalists, UNIZIK | 2020 – 2022

LANGUAGES

English, Igbo