# FINAL TEAM REFLECTION

### M/S STENA DANICA

#### The Idea

We decided early on that we were going to make a travel planner. Our main features were that you should be able to search trips with data from both public transport and ferries, show routes on an interactive map, save trips, see the information of a specific ferry, live push notifications with live data and see a detailed view about the trip. These features were also our top priorities. Most of them we succeeded with but we couldn't manage to implement live push notifications and public transport for other areas other than Western Sweden and ferry routes other than Frederikshavn-Göteborg.

We chose to make a mobile app because it would be more convenient for the regular traveler (as everyone carries around a mobile device). Our choice of platform was Android, as making iPhone apps basically requires one to have a Mac, something most team members didn't.

Our choice of a design pattern was MvvM, we chose that one because it was the one recommended by Google and it allowed us to update the UI live which is a lot more user friendly than our users having to manually update the app.

We decided to follow the standards of Android Jetpack as it is the current standard for making Android apps and it is highly recommended by Google.

#### **Documentation**

When we did document, we used ordinary comments in the code. Our documentation is quite lacking, this too is something we wished we had done from the beginning. Each week we said we were going to do it, but the longer we waited, the harder it seemed to be to go back and do it. Towards the end, we also became very focused on the actual end-product and how it would appear to users and PO's. As for technical documentation, we very early made UML diagrams of domain and design models. We felt this helped us during the start of the project. We were planning to constantly keep these diagrams updated, but this proved too hard in the long run (since the structure changed a lot as we worked on our tasks).

**HOW TO MAKE IT HAPPEN:** In future projects we would like to keep our documentation updated by commenting the code as soon as we write it and make sure the technical documentation, like UML diagrams, stays updated if you make changes to the

program. Some lower limit on the amount of comments could be enforced, like at least a comment in every class, describing what it does. Having some form of document where technical details (e.g. code style/quality, target platform(s), application specifications like display resolution etc) are described also seems like a good idea. Since we aim for a much higher degree of (automated) testing and (good) tests also work as a form of documentation, this will also have the consequence of more documentation.

Implementing routines like this in settings with flat hierarchies, like a group of students, doesn't seem easy. If most team members don't follow the tedious routines, this easily leads to no one doing it. The type of positive and negative consequences of e.g. the workplace is lacking. However, there are still some measures we can think of, that could make a change. For instance, implementing pull requests/code reviews is a must. The PR's could work by having a random team member assigned to review each proposed code change, to minimize the risk of conflicts. Other than meeting minimum code standard, e.g. proper documentation and a link to the corresponding user story and tasks could be criteria for approving the request.

## **Making User Stories**

In the beginning our user stories looked more like epics than user stories, and when we tried to break them down we made them into task size instead. But as time went on we became better and better with good-sized user stories that we could break down into tasks. But we often had tasks that just kept on growing as we started to work on them and we had to break them down into smaller ones. We initially had some problems with assigning the tasks equally to team members, but these vanished pretty soon. But our user stories were still dependent on each other. I.e implementing the model was one user story (not implementing the parts needed for the sprint) making most of the other user stories dependent on that one to be finished. Another problem is that you often start working on the same things if the user stories overlap, which will lead to a lot of bugs and refactoring when it is time to merge.

**HOW TO MAKE IT HAPPEN:** In the future we should put down more time on the user stories to make sure you can work on them vertically and independently.

# Merging

At the start of this project we didn't merge regularly and that led to us having a lot of merge conflicts, but as time grew we started to merge more often which led to us having fewer merge conflicts. Another problem was that we implemented the entire design model during the first sprint instead of gradually building on it throughout our sprints, because of that we couldn't easily work vertically (because we needed the

model to be implemented before we could start coding). This could have worked if we did not spend as much time on it as we did and if we had made it to be used as a guideline instead of a rule for how our project should look. We ended up changing the design of the program a lot and we did not keep the design model we had made beforehand updated - which led to it being practically useless.

### **Testing**

As for acceptance tests, we did have acceptance criterias on our tasks but didn't use automated testing. Instead, we tested our features manually using a test document as a reference for how the app should work. In the later stages of the project, we did start to regret this, as it became harder to test to see if everything worked and we missed a lot of bugs. We deeply regret that we lacked the discipline to use automated testing, especially as we stated we would in our social contract. We will hopefully be better at this in the future by writing tests early on. Similarly to the comments, we should have written tests as soon as we wrote something that should be tested, along the lines of Test-driven Development.

**HOW TO MAKE IT HAPPEN:** As already stated, we will definitely work with pull requests in future projects. A PR won't be approved unless adequate tests, perhaps reaching some coverage level, are provided along with the production code.

#### KPI:s

One KPI which we improved upon was merging, at the start we had a lot of merging conflicts but throughout the project the merging conflicts diminished. Our velocity also increased throughout the project; at the start we worked horizontally (e.g we had to wait for the model to be implemented), but the more tasks we finished the more vertically we were able to work. In the future we would absolutely make sure that we are better at evaluating different KPI:s. This so that it will be easier to improve what may be wrong with the project and to find out what parts are lacking.

**HOW TO MAKE IT HAPPEN:** One KPI feature we've heard of but didn't use was assigning emojis/smileys to the last sprint, thereby expressing our feelings on it. This is something we would like to try in future projects.

#### The Social Contract

We tried to follow most of the points in our social contract, but we probably should have updated it when we realized we were not using parts of it.

The main points we didn't follow were pull requests/code reviews (check for proper testing and documenting) and we didn't always do a proper reflection around our

sprints. Not using PR's punished us quite severely, especially towards the end. It introduced bugs and allowed members to merge features we hadn't agreed to implement. As we'd like to avoid these problems in future projects, our general sentiment is that PR's is a mandatory part of the process. We didn't keep track of the hours spent on the project, but did at least meet around eight hours a week.

HOW TO MAKE IT HAPPEN: In the future, a good thing to do is probably to once a week go through the social contract in the sprint review and update it if it needs to be updated. It could be hard for a person to bring up talking about the contract if they are not happy with it, so to have a time laid aside for talking about it could make it easier to know if it is working or not. Having a Google Document where group members could leave feedback anonymously to be discussed during the next sprint review could help address any problems that come up. When doing the bachelor's project, a feature of the social contract used is apparently having each team member writing down their level of ambition for the project. This seems like an interesting idea as it could diminish any potential conflicts caused by unexpected ambition differences.

# **Roles Within the Project**

We did have a scrum master, but during the project we did not really utilize this. We got to meet and speak to the product owner during Mondays. We did have a bit of collaboration with the other groups, where our scrum master went to talk to the other groups about sharing data. The group was also somewhat split into front-end and back-end, as that is what we felt comfortable doing. Maybe in future projects we could collaborate more on the different parts of the work. This could help us to work more vertically, as we could implement both front- and back-end at more or less the same time.

HOW TO MAKE IT HAPPEN: This could be achieved by maybe sharing user stories/tasks or by programming/developing more in pairs. This could also help us be more updated on what the others were working on. Another point to reflect on is the use of the scrum master, which we could have utilized more to keep the project flowing smoothly. We can, in the future, more concretely define what the scrum master's tasks and purpose should be. To do this, it would be good to discuss with the group what they expect from the scrum master, and each other, during the project.

# Meetings

We met relatively often, three times a week. During the meetings, we mostly worked on the project and resolved any issues we had gotten stuck on. We regret not having a more general project discussion during our meetings, such as the structure of our project. **HOW TO MAKE IT HAPPEN:** This could be changed during later projects by having a pre-written agenda for the meetings.

## **Working Agile**

What we felt we worked the most agile on, is thinking vertically and starting small with a bit of value, and expanding features with more value during the project. We did worse with actually executing the sprints and doing reviews. The closest we came to that, was talking a bit about the state of the project when we met. We did not have "daily scrums" every day, but we did at least try to keep each other updated on what we were currently working on. The sprints usually started good, but quite quickly turned into people working on more than their actual tasks. We tried to update our Trello board to encompass the new tasks people took upon themselves and add them after.

**HOW TO MAKE IT HAPPEN:** To avoid this in the future a good idea would be to try to estimate the team velocity better and as soon as someone finishes a user story they writes a new one so everyone knows what you are doing. As already mentioned under Documentation, requiring corresponding user stories/tasks for PR's to get approved would almost definitely increase the activity on the scrum board.

#### Android Studio and Git

Seeing as no one of us had used Android Studio before, most of the first week was spent learning the platform while we sketched out how we wanted the app to look. It still came up during the project that we were new to Android Studio, and a lot of the problems and confusion we had was because of that. Git also proved to be more troublesome than we anticipated, partly due to problems with the 'rebase' command, but also due to its integration into Android Studio.

As for learning new tools and technologies in general, we believe in learning by doing. Initially, one sometimes need to follow tutorials, but pretty soon the fastest way is usually getting hands-on, complemented by googling (i.e. Stack Overflow). We can all say that we are more comfortable with Android Studio and Git now, after having worked with it for a few weeks.

**HOW TO MAKE IT HAPPEN:** Had we made better defined and smaller user stories from the beginning, it would probably have made learning the new tools easiers. We would have started smaller and hopefully learned the basics before tackling the whole project.

#### Summary

In summary, we have learnt a lot about working agile and the advantages of it - by **not** working very agile and finding problems with our way of working. It is now, after we are done that we can easily say that it probably would have gone a lot smoother had we followed more of the agile practices. Especially having sprint reviews, where we could have improved our methods of working each week. And making a point of having real daily scrums everyday, even if it just happens online, would lead to better communication within the group. This would have let us avoid people being confused when new updates were pushed without knowing anyone was working on them.