

Arun Ravindran

☎ Ph: +91 (0) 94800 55920 • ✉ arunvr@gmail.com

PROFILE

- Arun has **7+ years of consulting experience** in BPM and Enterprise Application Integration (EAI).
- He has extensive knowledge of Retail, Energy and Banking domains, while he has actively architected and designed solutions in these verticals.
- His core expertise is in consulting and execution of **SOA based middleware solutions** using leading EAI products such as IBM InfoSphere DataStage, WebSphere MQ, SAP PI and Microsoft BizTalk.
- He has played various roles in the software development lifecycle including **Consultant, Business Analyst, Integration Lead** and **Interface Designer**.
- Has strong understanding of software project quality processes and also has Project Management experience.

PROFESSIONAL ACHIEVEMENTS

- Appreciation from **Infosys CMO** on the creativity and thought leadership put in an industry keynote
- Case study on Social BPM was picked up and **published** on **CMSWire**, a leading industry publication
- Won Prima Award for **Excellence in Project Execution** – (runner-up Q2, 2007-08) for a zero defect strategic release in GAP project
- Winner of Infosys “**Special Recognition Award**” and “**Spot Award**” for business unit level initiatives
- Given talks at various venues like NIT Durgapur, NITTE, PyCon India on Cloud, Python and Open source.

KEY SKILLS

- BPM-EAI consultant (SOA, Business Process Management, Enterprise Integration)
- Exposure to IBM Datastage, IBM Message Broker, SAP PI and Microsoft BizTalk
- Active thought-leader having published **blogs** and **whitepapers** on emerging topics
- Marketing, Business Development and Presales (Solution Preparation, Proof of concept, Marketing content, Points of view)
- IBM Certified SOA Solution Designer

WORK EXPERIENCE SUMMARY

Infosys Ltd.	Lead Consultant	Apr 2011 – present
Infosys Ltd.	Senior Consultant	Oct 2009 – Mar 2011
Infosys Ltd.	Consultant	Oct 2007 – Sep 2009
Infosys Ltd.	Assoc. Consultant	May 2004 – Sep 2007

EDUCATION

T.A.Pai Management Inst	PGDM	Finance and IT	2002-2004	3.1	CGPA
GEC Thrissur	B.Tech	Computer Science	1998-2002	75%	First class (Honors)
Chinmaya Vidyalaya	XII	Computer Science	2000-2002	85%	
Chinmaya Vidyalaya	X		1995-2000	87%	

* CGPA (Cumulative Grade Point Average) calculated out of 5

PROFESSIONAL EXPERIENCE

Project Name:	Global Financial Messaging Solution
Client:	UBS AG (London, UK)
<i>Played lead analyst for a global payment solution based on Microsoft BizTalk used for handling all incoming and outgoing SWIFT traffic to/from UBS London.</i>	
Critical Achievements: <ul style="list-style-type: none">Modeled a flexible payments business process which was replicated for rapid rollouts across geographies cutting implementation time by 75%Prepared over 2000 functional test cases to rigorously test compliance, SWIFT gateway and legacy requirementsInstituted a structured deployment process for rollouts involving a global team spread across Singapore, London and India	
Role:	Lead Functional Analyst (played onsite and offshore roles)
Responsibilities: <ul style="list-style-type: none">Mapping functional requirements from business stakeholders across various internal legacy banking applicationsDesign and Build of To-Be processManagement of an iterative end-to-end project lifecycle from design to deploymentSupport and enhancement of functionality for subsequent releases	
Duration:	18 months
Scope:	Microsoft BizTalk, Microsoft SQL Server and WebSphere MQ

Project Name:	Lead Consultant for multiple projects and marketing initiatives
Client:	Pegasystems, TIBCO, IBM
<i>Assessed BPM/Integration roadmap and business value benefits for numerous consulting assignments as a Lead Consultant, while playing additional role as a Marketing Manager for BPM practice, an 80mi USD business unit</i>	
Critical Achievements: <ul style="list-style-type: none">Identified key client business benefits to 5 key BPM projects such as Telecom Lead-to-Cash process, Insurance CRM and CPG Fleet ManagementRevitalized corporate blog to increases viewership from Fortune 500 companies by 200% and on-boarded distinguished external bloggers (such as CTO of Axway, VP of Pega)Strengthened B2B alliance connect with key partners like Pega, TIBCO with joint-marketingSecured CEO/Founder's testimonial about Infosys from a 750mi USD partner	
Role:	Lead Consultant
Responsibilities: <ul style="list-style-type: none">BPM / EAI Strategy and Roadmap, SOA Adoption & Migration ConsultingFostering Thought Leadership by increasing whitepapers and blogs by 350% within the practiceAnalyst Relations: Build/maintain connect and provide help for enquiries to Gartner/ForresterMarketing Planning and Execution for over 9 Partner Events to improve brand awareness	
Duration:	24 months

Arun Ravindran

Project Name:	Migration to Seibel CRM on Aqualogic Service Bus for Telecom Major
Client:	Avaya Inc. (Basking Ridge, NJ)
<i>Led a team of developers to migrate to a SOA-based integration platform on Aqualogic Service Bus</i>	
Critical Achievements:	
<ul style="list-style-type: none"> • SOA exposition of legacy SAP ERP customer data in a tight deadline of 8 weeks • Ramped up entire team on the then newly launched Aqualogic Service Bus (ALSB) and SOA 	
Role:	Integration Consultant and Lead
Responsibilities:	
<ul style="list-style-type: none"> • Led a team of 6 developers to establish pub-sub interfaces between Seibel Customer Relationship Management (CRM) system and legacy SAP ERP system • Analysis & Scope Definition and Integration Architecture. • High-level design documents of ALSB interfaces 	
Duration:	4 months
Scope:	Oracle Aqualogic Service Bus, Oracle Weblogic Server

Project Name:	IBM DataStage Implementation and Support for Specialty Retailer
Client:	GAP Inc. (San Bruno, CA)
<i>Led delivery of a high-volume IBM Datastage solution managing a team of over 30 DataStage consultants.</i>	
Critical Achievements:	
<ul style="list-style-type: none"> • Delivered a brand independent solution to support Brand/Geography specific business strategy achieving 70% re-use. • Led development of over 10+ DataStage interfaces under ESB/SOA pattern using integration factory model. • Met stringent SLA requirements of 900 million records a day to support business continuity • Excellent Customer feedback of 7/7 • Project executed at CMMI5 • Won several awards such as Infosys Excellence Award for Project Management 	
Role:	Integration Consultant and Lead (Project Manager)
Responsibilities:	
<ul style="list-style-type: none"> • DataStage lead for a high volume data integration solution for Demand-Driven inventory management processes & systems. • Interface functional and technical designer • Lead Retail domain consultant for the project • Production implementation support 	
Duration:	11 months
Scope:	InfoSphere DataStage v7.5.3, WebSphere Message Broker v6, Oracle 10g, DB2 UDB, Teradata, Legacy Mainframe, I2 ERP suite.

Arun Ravindran

Project Name:	SAP PI Implementation for Nerefco Plant of Energy giant
Client:	BP p.l.c. (London, UK)
<i>Designed a set of golden template interfaces integrating multiple vendor applications with SAP systems for a pilot plant assessing a global rollout</i>	
Critical Achievements: <ul style="list-style-type: none">Streamlined the purchase order process to seamlessly integrate in excess of 15 non-SAP systems like Documentum and Informatica.Convinced architects to adopt a Common Information Model based on IDocs enabling faster supplier onboarding	
Role:	Onsite Integration Consultant
Responsibilities: <ul style="list-style-type: none">Requirements Gathering, Analysis and Scope Definition of integration platform.Architecture and Technical design documents of new interfaces.Coding and Unit testing of SAP PI interfaces.Support extensibility and extraction for an MDM implementationOffshore Coordination	
Duration:	10 months
Scope:	SAP PI, SAP ERP, SAP CRM

OTHER ROLES/AWARDS

- Post Graduate Diploma in Management: Class topper in Management Information Systems (MIS) and Center for Civil Corporation (CCC)
- Led the Systems forum in TAPMI and conducted various internal seminars on IT topics
- Executive Member – Computer Society of India, Kochi Chapter (1998 – 2000), GEC, Thrissur

PERSONAL DETAILS

Date of Birth : 07-Jun-1980
References : Can be provided on request
Address : C502, Pride Apartments, B.G Road, Bilekahalli, Bangalore – 560 076
Linkedin profile : <http://in.linkedin.com/in/arunvravindran>
Interests : Blogging, Photography, Badminton