## 3.3 Illustration of the productConfig package

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2016-03-30

First, let us look at the data:

```
tail.matrix(camera data)
```

```
cid usid round atid
                                 selected selectable
##
## 1823 1835
                            4 0.01944444
               62
                       1
## 1824 1836
               62
                       2
                            4 0.16805556
                                                    1
## 1825 1837
                       0
                            1 1.00000000
                                                    2
               63
                       0
                            2 1.00000000
## 1826 1838
               63
                                                    1
                       0
                            3 1.00000000
## 1827 1839
                                                    1
                63
## 1828 1840
                            4 0.16805556
                                                    1
```

As you can see our data displays 1828 rows with around 63 different users in a rather complex format which makes it practically difficult to work with. This is the reason we need the basic function cluster GetFunctions. For example, it is quite necessary to know how many attributes there are in out data:

```
get_attrs_ID(dataset=camera_data)
```

```
## [1] 1 2 3 4
```

Given that our functions are mostly vectorized and assuming all users have the same attributes, we can ask for the unique values of each attr.

```
getAttrValues(dataset=camera_data, attr = c(1,2,3,4))
```

```
## $\delta^1 \\
## [1] 3 0 2 1
##
## $\delta^2 \\
## [1] 0 3 2 1
##
## $\delta^3 \\
## [1] 0 3 2 1
##
## $\delta^4 \\
## [1] 0 .16805556 -0.27777778 -0.12916667 0.01944444 0.46527778 0.31666667
## [7] 0.61388889
```

Now that we know how many attributes there are, we also know how many columns the decision matrices are going to have. The number of rows depends on how much each user interacted with the product configurator and again, since functions are vectorised we can calculate the number of rows for all users using getRoundsById.

```
all.rounds <- getRoundsById(camera_data, userid = getAllUserIds(camera_data))
head(all.rounds, 3) # To display only the results for the first three users
```

```
## $`6`
##
     [1]
                              7
                                 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22
                            6
    [24] 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45
##
    [47] 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68
    [70] 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91
    [93] 92 93 94 95 96 97 98 99
##
## $`9`
## [1] 0 1 2 3
##
## $`10`
## [1] 0 1 2 3 4
```

We can now easily observe that user 10 interacted four times with the configurator four times before making a decision.

The three functions presented above are necessary to create more complex structures, such as the decision matrix. To build it, we just need to use the right function with the right parameters. At mentioned earlier, the fourth parameter attr=4 is price, which means it is a cost attribute (lower values are better). To handle this we input the correspondent attribute ID in cost\_ids. Choosing any random user from our table, we calculate its decision matrix.

```
decisionMatrix(camera_data, 33, rounds="all", cost_ids=4)
```

```
## $`33`
##
          attr1 attr2 attr3
                                     attr4
## Oround
               1
                     1
                            1 -0.16805556
## 1round
                            2 -0.01944444
               1
                     1
                            2 -0.16805556
## 2round
               1
                     0
## 3round
               2
                     0
                            2 -0.01944444
## 4round
               1
                     0
                            2 -0.16805556
## 5round
                     0
                            3 -0.01944444
               1
```

Notice how we did not specify the attr argument. As suggested before, aside from dataset and userid almost all arguments have a default value and perform a default behavior. When no input is entered attr calculates using all recognized attributes and rounds with the first and the last, which is why we explicitly specified "all". Our next step is to determine the reference points. For the refps of PT we will use the default settings of user 33 which are:

```
decisionMatrix(camera_data, 33, rounds="first", cost_ids=4)

## $`33`
## attr1 attr2 attr3 attr4
## Oround 1 1 1 -0.1680556
```

This result should correspond to and validate our PT-reference-point function referencePoints.

```
referencePoints(camera_data, 33, cost_ids=4)
```

```
## $`33`
## rp 1 rp 2 rp 3 rp 4
## 1.0000000 1.0000000 1.0000000 -0.1680556
```

Now that we have determined the decision matrix and the reference points for user 33, we can proceed to compute the following steps.

[Insert quick figure]

However, since we have demonstrated how the functions build on each other and to avoid repetitiveness, we will calculate these matrices using only one function.

```
##
                                       [,4]
##
        [,1]
                         [,3]
              [,2]
              0.00 0.0000000 0.000000e+00
## [1,]
           0 0.00 0.5433674 1.000000e+00
   [2,]
## [3,]
           0 -2.25 0.5433674 2.129512e-12
  [4,]
           1 -2.25 0.5433674 1.000000e+00
           0 -2.25 0.5433674 2.129512e-12
## [5,]
           0 -2.25 1.0000000 1.000000e+00
## [6,]
```

Finally, for the final step of calculating the overall prospect values, we need to determine the attribute weights using the WeightFunctions cluster. Within it we have three weighting functions to our disposal, each mirroring a method described in section ??: differenceToIdeal, entropy, highAndStandard. Using the entropy method we first need to normalize the decision matrix and pass it on to the respective function.

```
norm.DM33 <- normalize.sum(decisionMatrix33[[1]])</pre>
```

```
entropy(norm.DM33)
```

```
## attr1 attr2 attr3 attr4
## 0.1962875 0.3616283 0.1962424 0.2458418
```

Since most functions are vectorialized, they return a list. For this reason, we use [[1]] to subset the matrix from the list, which can be then passed on to normalize.sum. Keeping such details in mind in addition to having to know which normalizing function to use with each weight method can be quite unefficient. Alternatively, we can computate the above results with an 'interface' function called weight.entropy, which also functions for the above functions, with their corresponding names.

```
weight.entropy(camera_data, 33, attr=1:4, rounds="all", cost_ids = 4)
```

```
## $`33`
## attr1 attr2 attr3 attr4
## 0.1962875 0.3616283 0.1962424 0.2458418
```

The weight vector reflects the relative importance each attribute has for the user, thus its addition results in 1. Furthermore, each row of the value matrix represents how much value one specific product setting (or product alternative) represents to the user, relative to its reference points. Multiplying each row of the value matrix with the weight vector, returns the overall prospect value of each alternative. To achieve this we can find at least two equivalent ways.

The last command illustrates many of the implementation principles described in section ??. The function overallPV functions without the user having to calculate something first (a). It is build upon many of the functions we used before as you can notice by the many shared parameters it contains (b). It calculates our final results with just one command (c) and it does so by returning a list (e). Throughout this demonstration we also showed how some functions are vectorized in the userid parameter (d) and how they handle cost type attributes by using the cost\_ids argument.

Returning to the overall prospect values of user 33 we can sort alternatives in a descending order resulting in:

```
weight.entropy(camera_data, 33, attr=1:4, rounds="all", cost_ids = 4)

## $`33`
## attr1 attr2 attr3 attr4
## 0.1962875 0.3616283 0.1962424 0.2458418
```

Overall prospect values, and then shortly compare how to calculate the same results with the same user for DRP and TRP. Evaluation of results in section 4. Later for the sake of consistency, to compare to DRP and TRP do input a refps for PT.