

# Iteration 1

Feb 11, 2019

<http://>

Project manager

Project dates

Jan 17, 2019 - Feb 13, 2019

Completion

0%

Tasks

10

Resources

6

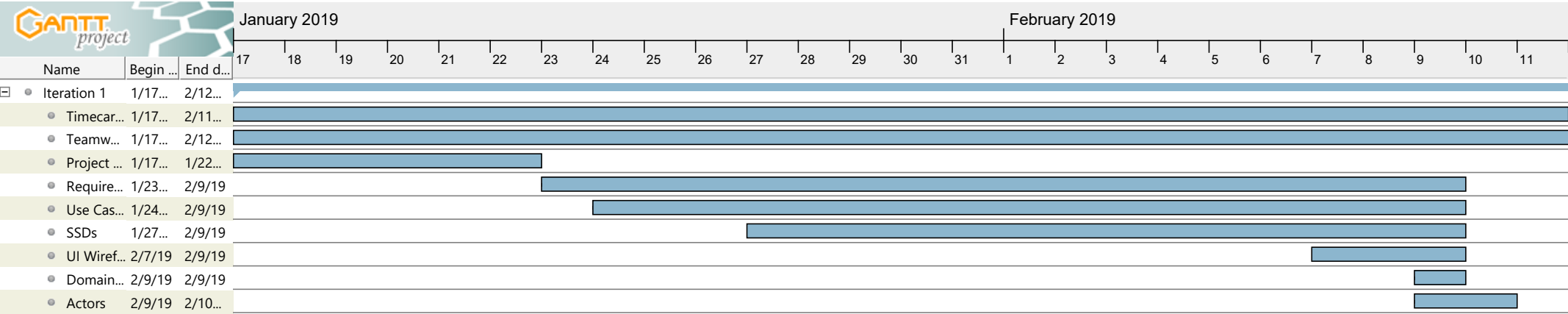
## Tasks

| Name           | Begin date | End date |
|----------------|------------|----------|
| Iteration 1    | 1/17/19    | 2/12/19  |
| Timecards      | 1/17/19    | 2/11/19  |
| Teamwork Plan  | 1/17/19    | 2/12/19  |
| Project Vision | 1/17/19    | 1/22/19  |
| Requirements   | 1/23/19    | 2/9/19   |
| Use Cases      | 1/24/19    | 2/9/19   |
| SSDs           | 1/27/19    | 2/9/19   |
| UI Wireframes  | 2/7/19     | 2/9/19   |
| Domain Model   | 2/9/19     | 2/9/19   |
| Actors         | 2/9/19     | 2/10/19  |

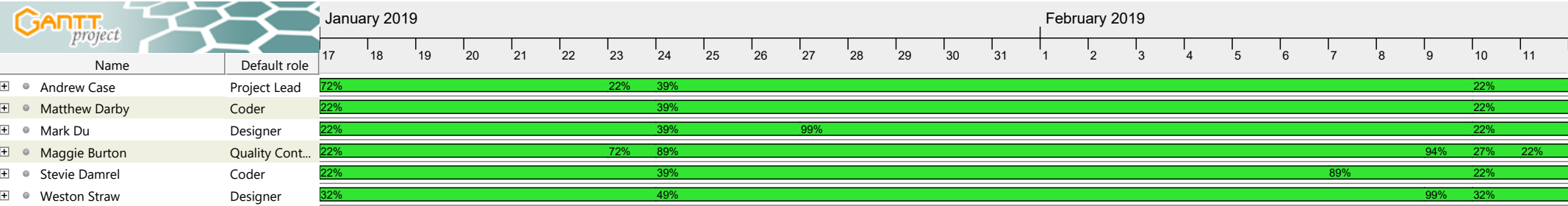
Resources

| Name          | Default role    |
|---------------|-----------------|
| Andrew Case   | Project Lead    |
| Matthew Darby | Coder           |
| Mark Du       | Designer        |
| Maggie Burton | Quality Control |
| Stevie Damrel | Coder           |
| Weston Straw  | Designer        |

Gantt Chart



Resources Chart



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**Scope:** C.A.R.

**Actors:**

- **Company:** rental car agency
- **Customer:** one who wishes to obtain service from company
- **Sales Representative:** Operates front desk, logs all in-person interaction, handles sales and walk in rentals, customer service
- **System Administrator:** Maintains catalog, handles all updates to system, manages secondary billing processes
- **Subcontractors:** Drive shuttle busses, wash, inspect and repark cars

## **System: C.A.R. Requirements List**

### **REQ 1.1: CREATE AND LOGIN**

Customer must be able to create and log into account in system.

### **REQ 1.2: CATALOG**

Customer must be able to view car catalog. The customer must be able to search for cars within the catalog and view any specific car.

### **REQ 1.3: RENT**

Customer must be able to request rental car. This car must then be reserved for the customer on the dates of their choosing and at the specified location at that time.

### **REQ 1.4: PAYMENT**

Customer must be able to pay for rental through payment system.

### **REQ 1.5: CANCELLATION**

Customer must be able to cancel reservation. Customer should receive reimbursement for canceled service.

### **REQ 1.6: INSURANCE**

Customer must be able to obtain insurance for rental.

### **REQ 1.7: ASSISTANCE**

Customer must be able to submit questions or requests for assistance through email.

### **REQ 2.1: UPDATE CATALOG**

System administrator must be able to update catalog. This includes adding and deleting cars and editing car specs.

### **REQ 2.2: BILLING**

System administrator must be able to manage billing. This includes payment for rental cars, and additional fees and payment for damages to car. This also includes any reimbursement customers receive.

### **REQ 2.3: PERSONNEL**

System administrator must be able to manage personnel – representatives, subcontractors and system administrator(s) – and customers stored in database.

### **REQ 2.4: PAYROLL**

System administrator must be able to manage payroll for all employees of the company.

### **REQ 2.5: SUBCONTRACTING**

System administrator must be able to manage subcontractors and subcontracting companies.

### **REQ 3.1: PICKUP**

Representative must be able to log rental pickup when customer obtains car.

### **REQ 3.2: RETURN**

Representative must be able to log rental return. This begins the turnover process.

### **REQ 3.3: INSPECTION**

Representative must be able to log inspection results.

### **REQ 3.4: SALE**

Representative must be able to conduct sale of car.

### **REQ 3.5: WALK-IN**

Representative must be able to handle walk-in rental request. This includes booking a request, and entering license and insurance into the system.



**REQ 3.6: CUSTOMER ASSISTANCE**

Representative must be able to answer “Need Help?” emails. This includes viewing the email and responding as a customer service representative.

**REQ 3.7: REPRESENTATIVE HOURS**

Representative must be able to clock in/out to record hours worked. This is used in the payroll process.

**REQ 4.1: SUBCONTRACTOR HOURS**

Subcontractors must be able to clock in/out to record hours worked. This data is sent to the subcontracted company.

# Domain Model

