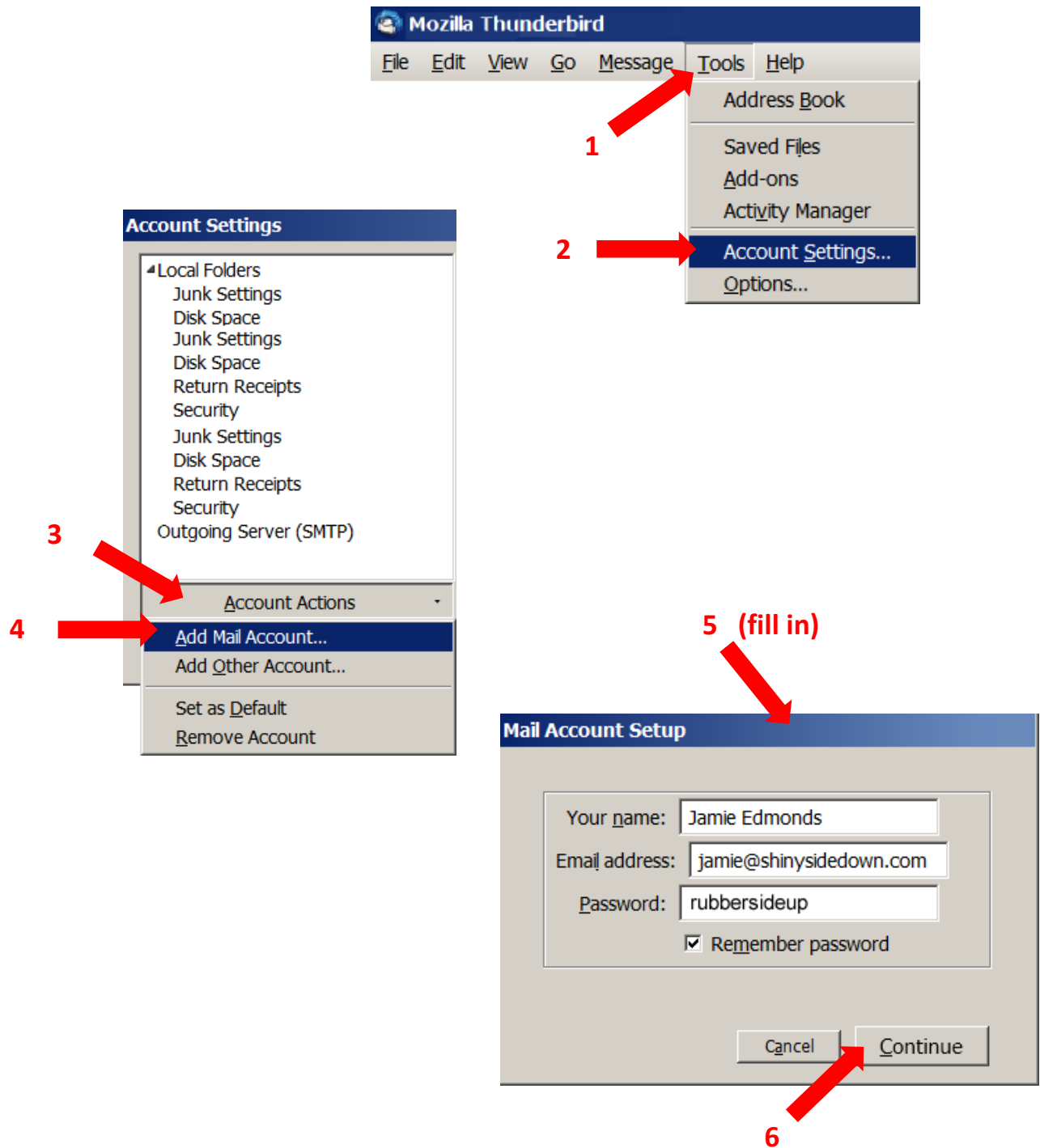



## Add Mail Account to Thunderbird Client

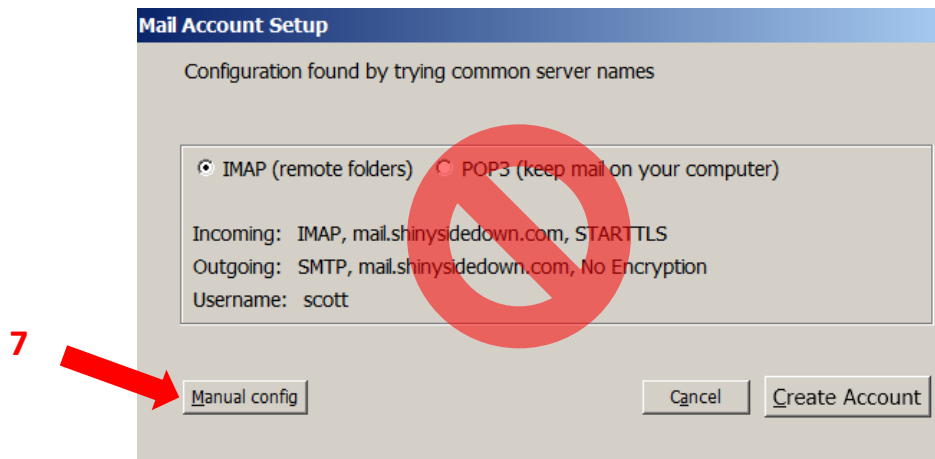


## Override Default Settings

Thunderbird will attempt to automatically determine the Email account settings for several seconds:

Looking up configuration: Trying common server names 

The auto-configuration will *FAIL*:



Manually configure.

## Manually Enter Settings

**Mail Account Setup**

Your name: Jamie Edmonds  
Email address: jamie@shinysidedown.com  
Password: rubbersideup  
☒ Remember password

Configuration found by trying common server names

	Server hostname	Port	SSL	Authentication
Incoming:	POP3 mail.shinysidedown.com	110	None	Normal password
Outgoing:	SMTP mail.shinysidedown.com	587	None	No authentication
Username:	jamie@shinysidedown.com			

Advanced config Cancel Re-test Create Account

8 Changes

9

**Warning!**

**Incoming settings:** mail.shinysidedown.com does not use encryption.  
► Technical Details

**Outgoing settings:** mail.shinysidedown.com does not use encryption.  
► Technical Details

Thunderbird can allow you to get to your mail using the provided configurations. However, you should contact your administrator or email provider regarding these improper connections. See the Thunderbird FAQ for more information.

☒ I understand the risks.

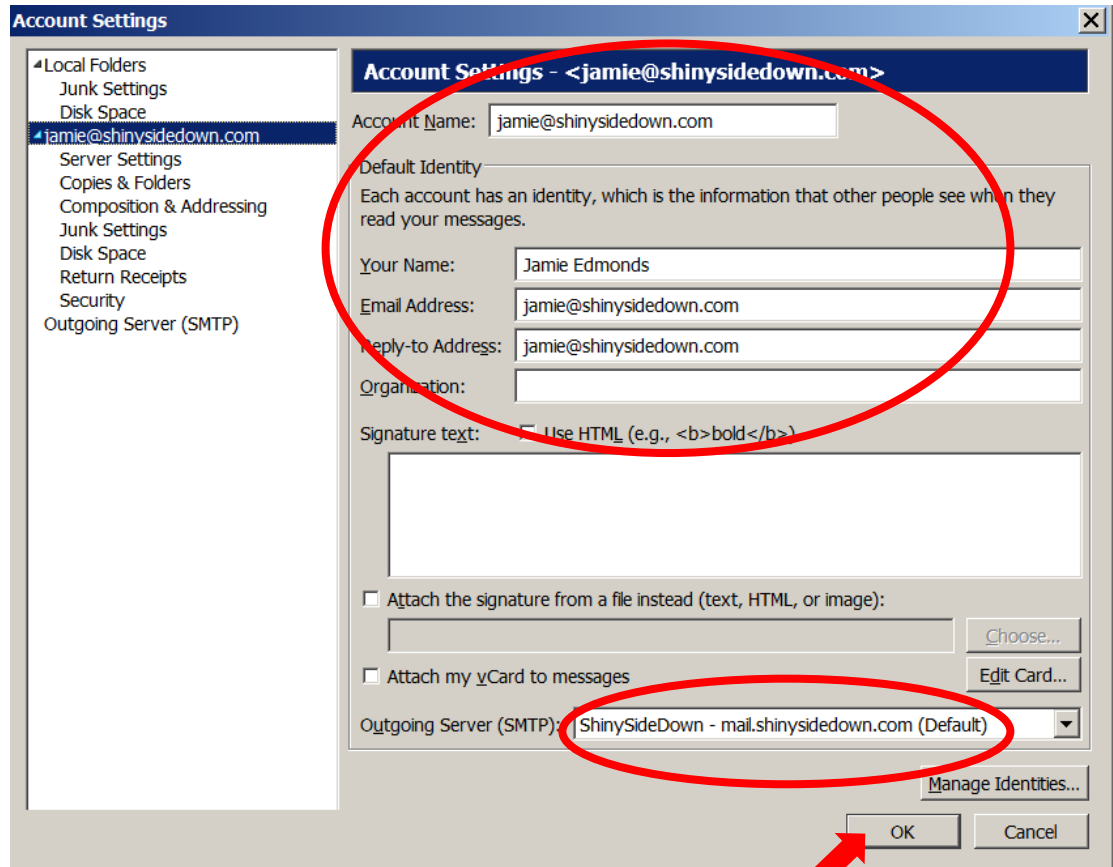
Change Settings Create Account

10

11

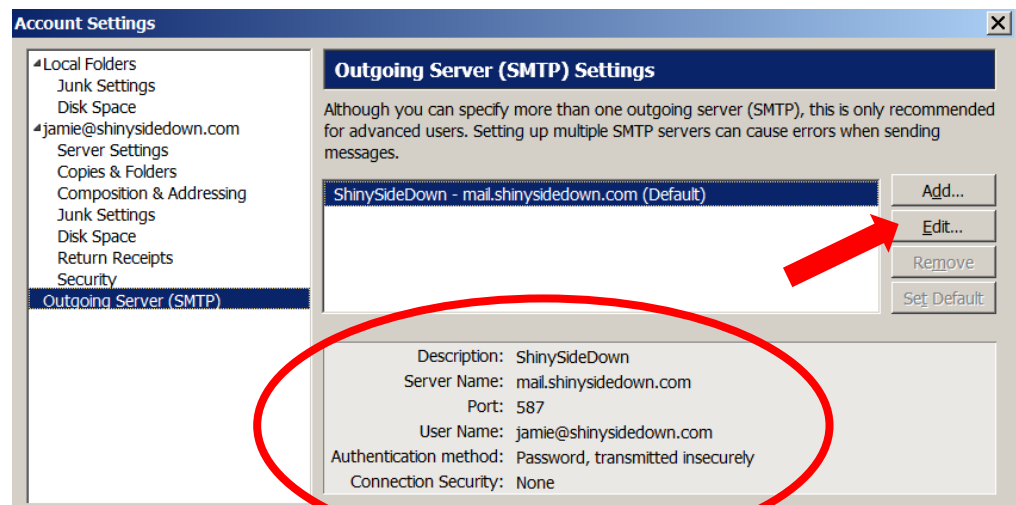
## Troubleshooting 1: Check Account Settings

If Jamie@shinysidedowncom Account Settings are incorrect, correct and hit **OK**:



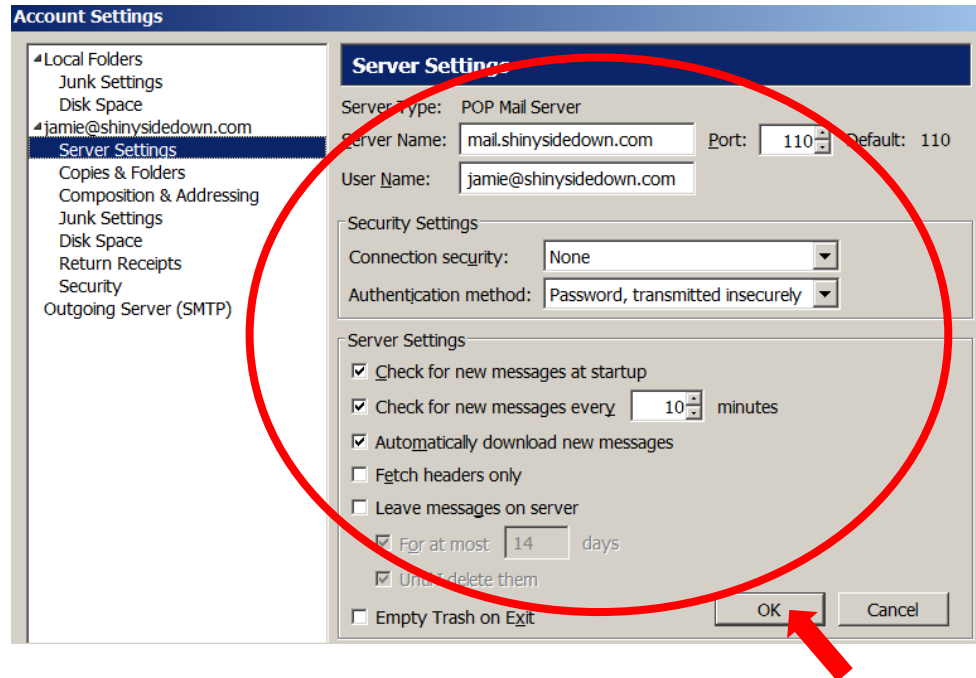
## Troubleshooting 2: Check Outgoing Server Settings

If the Outgoing Server (SMTP) settings are incorrect, **Edit**:



## Troubleshooting 3: Server Settings

If the Server settings are incorrect, correct and hit **OK**:



## Troubleshooting 4: Call IxWeb Hosting

If all else fails, call IxWebHosting Tech Support 800-385-0459 and ask for help in configuring Thunderbird to use your shinysidedown.com email. The tech support person will ask for:

- Domain name: [www.shineysidedown.com](http://www.shineysidedown.com)  
(if asked, mention you are the content owner)
- Email account name: [Jamie@shineysidedown.com](mailto:Jamie@shineysidedown.com)  
(if asked, password "rubbersideup".)