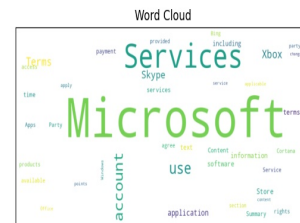


Overview [Toggle](#)

Domain: Computer



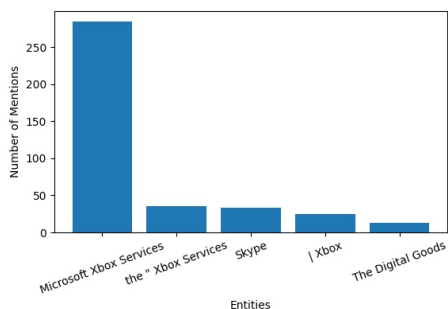
Top Sentences Toggle

## Negative Sentences

Sentence	Sentiment
Fair Use Policies.	0.7
Fair usage policies may apply to your use of Skype.	0.7
Microsoft may limit the quantity of points or Rewards per person, per household, or over a set period (e.g., a day) provided that you are not disadvantaged in breach of good faith.	0.7
Effective: August 15, 2022 Print Introduction to the Microsoft Services Agreement	0.6
YOU UNDERSTAND THAT USE OF THE SERVICES IS AT YOUR OWN RISK	0.6

Top Entities Toggle

## The Digital Goods



## Microsoft Xbox Services

the " Xbox Services

Skype

| Xbox

The Digital Goods

## Top Events Toggle

Date	Location	Verb	Sentence
-	-	link	If you choose to <b>link</b> your <b>Microsoft Xbox Services</b> account with your account on a non - Microsoft service or sign in to your Xbox Services account to access a non - Microsoft Service
-	-	lost	If your Microsoft Account is closed , for any reason , <b>any unused Skype credit associated with your Microsoft account</b> will be <b>lost</b> and can not be retrieved .
-	-	recharged	If you purchased a subscription with a payment method other than credit card , PayPal or Moneybookers ( Skrill ) , and you have enabled Auto - Recharge , <b>your Skype Credit balance</b> will be <b>recharged</b> with the amount necessary to purchase your next recurring subscription .
-	-	goes	If enabled , your Skype Credit balance will be recharged with the same amount and by your chosen payment method every time <b>your Skype balance goes</b> below the threshold set by Skype from time to time .
-	-	recharged	If enabled , <b>your Skype Credit balance</b> will be <b>recharged</b> with the same amount and by your chosen payment method every time your Skype balance goes below the threshold set by Skype from time to time .

Blue: Subject, Green: Direct Object, Red: Verb

## Full Text Toggle

Skip to main content Microsoft **ORG** Microsoft Services Agreement Microsoft **ORG** Services Agreement Microsoft Services Agreement Home FAQ Microsoft Services Agreement Microsoft **ORG** Privacy Statement Bing Suppliers Page More All Microsoft **ORG** Microsoft 365 **CARDINAL** Teams Windows Surface Xbox Deals Small Business Support Software Software Windows Apps OneDrive Outlook Skype OneNote Microsoft **ORG** Teams Microsoft Edge PCs & Devices PCs & Devices Computers Shop Xbox Accessories **ORG** VR & mixed reality Phones Entertainment Entertainment Xbox Game Pass Ultimate **PRODUCT** PC Game Pass Xbox games PC games Windows digital games Movies & TV Business Business Microsoft **ORG** Cloud Microsoft Security Dynamics 365 **CARDINAL** Microsoft **ORG** 365 **CARDINAL** for business Microsoft Power Platform Windows **ORG** 365 **CARDINAL** Microsoft Industry Small Business Developer & IT Developer & IT Azure Developer Center Documentation Microsoft Learn Microsoft Tech Community Azure Marketplace AppSource Visual Studio Other Other Microsoft Rewards Free downloads & security

Education Virtual workshops and training Gift cards Students and parents deals Licensing Microsoft Experience Center

View Sitemap Search Search Microsoft.com Cancel Published: Effective: August 15, 2022 **DATE** Print Introduction

**WORK\_OF\_ART** to the Microsoft Services Agreement **ORG** The Microsoft Services Agreement is an agreement between you and Microsoft **ORG** (or one **CARDINAL** of its affiliates) that governs your use of Microsoft **ORG** consumer online products and services. We understand that you may have questions about the Microsoft Services Agreement **ORG**. We have an FAQ **ORG** page (<https://www.microsoft.com/en-us/servicesagreement/upcoming-faq.aspx>) that provides more information, including what Microsoft **ORG** products and services it covers. Whenever we make changes, we provide a summary of the most notable changes to the current Microsoft Services Agreement **ORG**. We will also continue to provide a summary of the changes to the previous version, and a link to the previous version, of the Microsoft Services Agreement on the Summary of Changes **ORG** (<https://www.microsoft.com/en-us/servicesagreement/upcoming-updates.aspx>) page. Summary of Arbitration Provisions **LAW** The Microsoft Services Agreement contains binding arbitration and class action waiver terms that apply to U.S. **GPE** residents. You and we agree to submit disputes to a neutral arbitrator and not to sue in court in front of a judge or jury, except in small claims court. Please see Section 15 **LAW** for details. ESTIMATED READING TIME: 55 Minutes **TIME**; 14268 **DATE** words Microsoft **ORG** Services Agreement IF YOU LIVE IN (OR YOUR PRINCIPAL PLACE OF BUSINESS IS IN) THE UNITED STATES **GPE**, PLEASE READ THE BINDING ARBITRATION CLAUSE **LAW** AND CLASS ACTION WAIVER IN SECTION 15 **LAW**. IT AFFECTS HOW DISPUTES ARE RESOLVED. These terms ("Terms") cover the use of those Microsoft **ORG** consumer products, websites, and services listed at the end of these Terms here (<https://www.microsoft.com/servicesagreement#serviceslist>) (the "Services"). You accept these Terms by creating a Microsoft **ORG** account, through your use of the Services, or by continuing to use the Services after being notified of a change to these Terms. Your Privacy Your Privacy 1\_YourPrivacy Summary 1. Your Privacy. Your privacy is important to us. Please read the Microsoft **ORG** Privacy Statement (<https://go.microsoft.com/fwlink/?LinkId=521839>) (the "Privacy Statement") **LAW** as it describes the types of data we collect from you and your devices ("Data **WORK\_OF\_ART**"), how we use your Data **ORG**, and the legal bases we have to process your Data **ORG**. The Privacy Statement also describes how Microsoft **ORG** uses your content, which is your communications with others; postings submitted by you to Microsoft **ORG** via the Services; and the files, photos, documents, audio, digital works, livestreams **PERSON** and videos that you upload, store, broadcast or share through the Services ("Your Content **WORK\_OF\_ART**"). Where processing is based on consent and to the extent permitted by law, by agreeing to these Terms, you consent to Microsoft **ORG**'s collection, use and disclosure of Your Content and Data **ORG** as described in the Privacy Statement **LAW**. In some cases, we will provide separate notice and request your consent as referenced in the Privacy Statement **LAW**. Full text Your Content **WORK\_OF\_ART** Your Content 2\_yourContent **CARDINAL** Summary 2 **CARDINAL**. Your Content. Many of our Services allow you to store or share Your Content or receive material from others. We don't claim ownership of Your Content **ORG**. Your Content remains Your Content and you are responsible for it. a. When you share Your Content with other people, you understand that they may be able to, on a worldwide basis, use, save, record, reproduce, broadcast, transmit, share and display Your Content for the purpose that you made Your Content available on the Services without compensating you. If you do not want others to have that ability, do not use the Services to share Your Content. You represent and warrant that for the duration of these Terms, you have

(and will have) all the rights necessary for Your Content **ORG** that is uploaded, stored, or shared on or through the Services and that the collection, use, and retention of Your Content **ORG** will not violate any law or rights of others. Microsoft **ORG** cannot be held responsible for Your Content or the material others upload, store or share using the Services. b. To the extent necessary to provide the Services to you and others, to protect you and the Services, and to improve Microsoft **ORG** products and services, you grant to Microsoft **ORG** a worldwide and royalty-free intellectual property license to use Your Content, for example, to make copies of, retain, transmit, reformat, display, and distribute via communication tools Your Content on the Services. If you publish Your Content in areas of the Service **ORG** where it is available broadly online without restrictions, Your Content may appear in demonstrations or materials that promote the Service **ORG**. Some of the Services are supported by advertising. Controls for how Microsoft **ORG** personalizes advertising are available at <https://choice.live.com> (<https://go.microsoft.com/fwlink/?LinkId=286759>). We do not use what you say in email, chat, video calls or voice mail, or your documents, photos or other personal files, to target advertising to you. Our advertising policies are covered in detail in the Privacy Statement **LAW**. Full text Code of Conduct Code of Conduct 3\_codeOfConduct **CARDINAL** Summary 3 **CARDINAL**. Code of Conduct. a. By agreeing to these Terms, you're agreeing that, when using the Services, you will follow these rules: i. Don't do anything illegal. ii. Don't engage in any activity that exploits, harms, or threatens to harm children. iii. Don't send spam or engage in phishing. Spam is unwanted or unsolicited bulk email, postings, contact requests, SMS (text messages), instant messages, or similar electronic communications. Phishing is sending emails or other electronic communications to fraudulently or unlawfully induce recipients to reveal personal or sensitive information, such as passwords, dates of birth, Social Security **ORG** numbers, passport numbers, credit card information, financial information, or other sensitive information, or to gain access to accounts or records, exfiltration of documents or other sensitive information, payment and/or financial benefit. iv. Don't publicly display or use the Services to share inappropriate content or material (involving, for example, nudity, bestiality, pornography, offensive language, graphic violence, or criminal activity). v. Don't engage in activity that is fraudulent, false or misleading (e.g., asking for money under false pretenses, impersonating someone else, manipulating the Services to increase play count, or affect rankings, ratings, or comments). vi. Don't circumvent any restrictions on access to or availability of the Services. vii. Don't engage in activity that is harmful to you, the Services or others (e.g., transmitting viruses, stalking, posting terrorist or violent extremist content, communicating hate speech, or advocating violence against others). viii **PERSON**. Don't infringe upon the rights of others (e.g., unauthorized sharing of copyrighted music or other copyrighted material, resale or other distribution of Bing **GPE** maps, or photographs). ix. Don't engage in activity that violates the privacy of others. x. Don't help others break these rules. b. Enforcement. If you violate these Terms, we may stop providing Services to you or we may close your Microsoft **ORG** account. We may also block delivery of a communication (like email, file sharing or instant message) to or from the Services in an effort to enforce these Terms or we may remove or refuse to publish Your Content for any reason. When investigating alleged violations of these Terms, Microsoft **ORG** reserves the right to review Your Content **WORK\_OF\_ART** in order to resolve the issue. However, we cannot monitor the entire Services and make no attempt to do so. c. Application to Xbox Services **ORG**. Click here (<https://www.xbox.com/en-US/legal/community-standards> **ORG**) for more information about how this Code of Conduct applies to all Xbox Services **ORG**, including Xbox Game Pass, Games for Windows Live **WORK\_OF\_ART** and Xbox Game Studios **ORG** games, applications, services and content provided by Microsoft **ORG**. Violations of the Code of

Conduct through Xbox Services (defined in section 14.a.i) may result in suspensions or bans from participation in Xbox Services **ORG**, including forfeiture of content licenses, Xbox Gold Membership **ORG** time, and Microsoft **ORG** account balances associated with the account. d. Microsoft Start Community Guidelines **ORG**. The Microsoft Start Community Guidelines **ORG** (<https://www.msn.com/en-us/community/guideline>) govern registered user engagement with news and professionally generated content on that service. Violations of the Code of Conduct through the Microsoft Start Community Guidelines **LAW** may result in suspensions or bans from community commenting, or termination of Microsoft **ORG** accounts. Full text Using the Services & Support Using the Services & Support **ORG**

4\_usingTheServicesSupport Summary 4. Using the Services & Support **ORG**. a. Microsoft **ORG** account. You'll need a Microsoft **ORG** account to access many of the Services. Your Microsoft **ORG** account lets you sign in to products, websites and services provided by Microsoft **ORG** and some Microsoft **ORG** partners. i. Creating an Account. You can create a Microsoft **ORG** account by signing up online. You agree not to use any false, inaccurate or misleading information when signing up for your Microsoft **ORG** account. In some cases, a third **ORDINAL** party, like your Internet service provider, may have assigned a Microsoft **ORG** account to you. If you received your Microsoft **ORG** account from a third **ORDINAL** party, the third **ORDINAL** party may have additional rights over your account, like the ability to access or delete your Microsoft **ORG** account. Please review any additional terms the third **ORDINAL** party provided you, as Microsoft **ORG** has no responsibility regarding these additional terms. If you create a Microsoft **ORG** account on behalf of an entity, such as your business or employer, you represent that you have the legal authority to bind that entity to these Terms. You cannot transfer your Microsoft **ORG** account credentials to another user or entity. To protect your account, keep your account details and password confidential. You are responsible for all activity that occurs under your Microsoft **ORG** account. ii. Account Use. You must use your Microsoft **ORG** account to keep it active. This means you must sign in at least once in a two-year **DATE** period to keep your Microsoft **ORG** account, and associated Services, active, unless a longer period is provided in the Microsoft **ORG** account activity policy at <https://go.microsoft.com/fwlink/p/?linkid=2086738> or in an offer for a paid portion of the Services. If you don't sign in during this time, we will assume your Microsoft **ORG** account is inactive and will close it for you. Please see section 4.a.iv.2 for the consequences of a closed Microsoft **ORG** account. You must sign into your Outlook.com **ORG** inbox and your OneDrive (separately) at least once in a one-year **DATE** period, otherwise we will close your Outlook.com **DATE** inbox and your OneDrive for you. If we reasonably suspect that your Microsoft **ORG** account is at risk of being used by a third **ORDINAL** party fraudulently (for example, as a result of an account compromise), Microsoft **ORG** may suspend your account until you can reclaim ownership. Based on the nature of the compromise, we may be required to disable access to some or all of Your Content. If you are having trouble accessing your Microsoft **ORG** account, please visit this website: <https://go.microsoft.com/fwlink/?LinkId=238656>. iii **PERSON**

. Kids and Accounts. By creating a Microsoft **ORG** account or using the Services, you accept and agree to be bound by these Terms and represent that you have either reached the age of "majority" where you live or your parent or legal guardian agrees to be bound by these Terms on your behalf. If you do not know whether you have reached the age of majority where you live, or do not understand this section, please ask your parent or legal guardian for help. If you are the parent or legal guardian of a minor, you and the minor accept and agree to be bound by these Terms and are responsible for all use of the Microsoft **ORG** account or Services, including purchases, whether the minor's account is now open or

created later. iv. Closing Your Account. 1 **CARDINAL** . You can cancel specific Services or close your Microsoft **ORG** account at any time and for any reason. To close your Microsoft **ORG** account, please visit <https://account.live.com/closeaccount.aspx> . When you ask us to close your Microsoft **ORG** account, you can choose to put it in a suspended state for either 30 or 60 days **DATE** just in case you change your mind. After that 30- **CARDINAL** or 60-day **DATE** period, your Microsoft **ORG** account will be closed. Please see section 4.a.iv.2 below for an explanation as to what happens when your Microsoft **ORG** account is closed. Logging back in during the suspension period will reactivate your Microsoft **ORG** account. 2 **CARDINAL** . If your Microsoft **ORG** account is closed (whether by you or us), a few things happen. First **ORDINAL** , your right to use the Microsoft **ORG** account to access the Services stops immediately. Second **ORDINAL** , we'll delete Data **PERSON** or Your Content associated with your Microsoft **ORG** account or will otherwise disassociate it from you and your Microsoft **ORG** account (unless we are required by law to keep it, return it, or transfer it to you or a third **ORDINAL** party identified by you). You should have a regular backup plan as Microsoft **ORG** won't be able to retrieve Your Content or Data once your account is closed. Third **ORDINAL** , you may lose access to products you've acquired. b. Work or School Accounts. You can sign into certain Microsoft **ORG** services with a work or school email address. If you do, you agree that the owner of the domain associated with your email address may be notified of the existence of your Microsoft **ORG** account and its associated subscriptions, control and administer your account, and access and process your Data **ORG** , including the contents of your communications and files, and that Microsoft **ORG** may notify the owner of the domain if the account or Data **ORG** is compromised. You further agree that your use of the Microsoft **ORG** services may be subject to the agreements Microsoft **ORG** has with you or your organization and these Terms may not apply. If you already have a Microsoft **ORG** account and you use a separate work or school email address to access Services covered under these Terms, you may be prompted to update the email address associated with your Microsoft **ORG** account in order to continue accessing such Services. c. Additional Equipment/Data Plans. To use many of the Services, you'll need an internet connection and/or data/cellular plan. You might also need additional equipment, like a headset, camera or microphone. You are responsible for providing all connections, plans, and equipment needed to use the Services and for paying the fees charged by the provider(s) of your connections, plans, and equipment. Those fees are in addition to any fees you pay us for the Services and we will not reimburse you for such fees. Check with your provider(s) to determine if there are any such fees that may apply to you. d. Service Notifications. When there's something we need to tell you about a Service you use, we'll send you Service notifications. If you gave us your email address or phone number in connection with your Microsoft **ORG** account, then we may send Service notifications to you via email or via SMS **ORG** (text message), including to verify your identity before registering your mobile phone number and verifying your purchases. We may also send you Service notifications by other means (for example by in-product messages). Data or messaging rates may apply when receiving notifications via SMS. e. Support. Customer support for some Services is available at <https://support.microsoft.com> . Certain Services may offer separate or additional customer support, subject to the terms available at [www.microsoft.com/support-service-agreement](http://www.microsoft.com/support-service-agreement) , unless otherwise specified. Support may not be available for preview or beta versions of features or Services. f. Ending your Services. If your Services are canceled (whether by you or us), first **ORDINAL** your right to access the Services stops immediately and your license to the software related to the Services ends. Second **ORDINAL** , we'll delete Data **ORG** or Your Content associated with your Service or will

otherwise disassociate it from you and your Microsoft **ORG** account (unless we are required by law to keep it, return it, or transfer it to you or a third **ORDINAL** party identified by you). As a result you may no longer be able to access any of the Services (or Your Content that you've stored on those Services). You should have a regular backup plan. Third **ORDINAL**, you may lose access to products you've acquired. If you have canceled your Microsoft **ORG** account and have no other account able to access the Services **ORG** your Services may be canceled immediately. Full text Using Third-Party Apps and Services Using Third-Party Apps and Services 5\_usingThird-PartyAppsAndServices Summary 5 **CARDINAL**. Using Third **ORDINAL** -Party Apps and Services. The Services may allow you to access or acquire products, services, websites, links, content, material, games, skills, integrations, bots or applications from independent third **ORDINAL** parties (companies or people who aren't Microsoft **ORG**) ("Third **ORDINAL** -Party Apps and Services"). Many of our Services also help you find, make requests to, or interact with Third-Party **ORG** Apps and Services or allow you to share Your Content or Data, and you understand that by using our Services you are directing them to make Third-Party **ORG** Apps and Services available to you. The Third-Party Apps and Services may allow you to store Your Content or Data **ORG** with the publisher, provider or operator of the Third-Party Apps and Services **ORG**. The Third-Party Apps and Services may present you with a privacy policy or require you to accept their terms before you can install or use the Third-Party **EVENT** App or Service. See section 14.b **CARDINAL** for additional terms for applications acquired through certain Stores owned or operated by Microsoft **ORG** or its affiliates (including, but not limited to, the Office Store **ORG**, the Microsoft Store **ORG** on Xbox **ORG** and the Microsoft Store **ORG** on Windows). You should review the third **ORDINAL** -party terms and privacy policies before acquiring, using, requesting, or linking your Microsoft **ORG** Account to any Third **ORDINAL** -Party Apps and Services. Any third **ORDINAL** -party terms do not modify any of these Terms. You are responsible for your dealings with third **ORDINAL** parties. Microsoft **ORG** does not license any intellectual property to you as part of any Third **ORDINAL** -Party Apps and Services and is not responsible or liable to you or others for information or services provided by any Third **ORDINAL** -Party Apps and Services. Full text Service Availability Service Availability 6\_serviceAvailability **ORG** Summary 6 **CARDINAL**. Service Availability. a. The Services, Third-Party Apps and Services, or material or products offered through the Services may be unavailable from time to time, may be offered for a limited time, or may vary depending on your region or device. If you change the location associated with your Microsoft **ORG** account, you may need to re-acquire the material or applications that were available to you and paid for in your previous region. b. We strive to keep the Services up and running; however, all online services suffer occasional disruptions and outages, and Microsoft **ORG** is not liable for any disruption or loss you may suffer as a result. In the event of an outage, you may not be able to retrieve Your Content or Data that you've stored. We recommend that you regularly backup Your Content and Data **ORG** that you store on the Services or store using Third-Party Apps and Services **ORG**. Full text Updates **ORG** to the Services or Software **ORG**, and Changes to These Terms Updates to the Services or Software **ORG**, and Changes to These Terms 7\_updatesToTheServicesOrSoftwareAndChangesToTheseTerms Summary 7 **CARDINAL**. Updates to the Services or Software **ORG**, and Changes to These Terms. a. We may change these Terms at any time, and we'll tell you when we do. Using the Services after the changes become effective means you agree to the new terms. If you don't agree to the new terms, you must stop using the Services, close your Microsoft **ORG** account and, if you are a parent or guardian, help your minor child close his or her Microsoft **ORG** account. b. Sometimes you'll need software updates to keep using the



Services. We may automatically check your version of the software and download software updates or configuration changes. You may also be required to update the software to continue using the Services. Such updates are subject to these Terms unless other terms accompany the updates, in which case, those other terms apply. Microsoft **ORG** isn't obligated to make any updates available and we don't guarantee that we will support the version of the system or device for which you purchased or licensed the software, apps, content or other products. c. Additionally, there may be times when we need to remove or change features or functionality of the Service **ORG** or stop providing a Service or access to Third-Party **ORG** Apps and Services altogether. Except to the extent required by applicable law, we have no obligation to provide a re-download or replacement of any material, Digital Goods **ORG** (defined in section 14.j **CARDINAL** ), or applications previously purchased. We may release the Services or their features in a preview or beta version, which may not work correctly or in the same way the final version may work. d. So that you can use material protected with digital rights management (DRM), like some music, games, movies, books and more, DRM software may automatically contact an online rights server and download and install DRM **ORG** updates. Full text Software License Software License **LAW** 8\_softwareLicense Summary 8 **CARDINAL** . Software License. Unless accompanied by a separate Microsoft **ORG** license agreement (for example, if you are using a Microsoft **ORG** application that is included with and a part of Windows **PRODUCT** , then the Microsoft **ORG** Software License Terms for the Windows Operating System govern such software), any software provided by us to you as part of the Services is subject to these Terms. Applications acquired through certain Stores **ORG** owned or operated by Microsoft **ORG** or its affiliates (including, but not limited to the Office Store **ORG** , Microsoft Store **ORG** on Windows **PRODUCT** and Microsoft Store **ORG** on Xbox **ORG** ) are subject to section 14.b.i below. a. If you comply with these Terms, we grant you the right to install and use one **CARDINAL** copy of the software per device on a worldwide basis for use by only one **CARDINAL** person at a time as part of your use of the Services. For certain devices, such software may be pre-installed for your personal, non-commercial use of the Services. The software or website that is part of the Services may include third **ORDINAL** -party code. Any third **ORDINAL** -party scripts or code, linked to or referenced from the software or website, are licensed to you by the third **ORDINAL** parties that own such code, not by Microsoft **ORG** . Notices, if any, for the third **ORDINAL** -party code are included for your information only. b. The software is licensed, not sold, and Microsoft **ORG** reserves all rights to the software not expressly granted by Microsoft **ORG** , whether by implication, estoppel, or otherwise. This license does not give you any right to, and you may not: i. circumvent or bypass any technological protection measures in or relating to the software or Services; ii. disassemble, decompile, decrypt, hack, emulate, exploit, or reverse engineer any software or other aspect of the Services that is included in or accessible through the Services, except and only to the extent that the applicable copyright law expressly permits doing so; iii. separate components of the software or Services for use on different devices; iv. publish, copy, rent, lease, sell, export, import, distribute, or lend the software or the Services **ORG** , unless Microsoft **ORG** expressly authorizes you to do so; v. transfer the software, any software licenses, or any rights to access or use the Services; vi. use the Services in any unauthorized way that could interfere with anyone else's use of them or gain access to any service, data, account, or network; vii **ORG** . enable access to the Services **ORG** or modify any Microsoft **ORG** -authorized device (e.g., Xbox **ORG** consoles, Microsoft Surface **ORG** , etc.) by unauthorized third **ORDINAL** -party applications. Full text Payment Terms Payment Terms 9\_paymentTerms Summary 9 **CARDINAL** . Payment Terms. If you purchase a Service



**ORG** , then these payment terms apply to your purchase and you agree to them. a. Charges. If there is a charge associated with a portion of the **Services ORG** , you agree to pay that charge. The price stated for the **Services** excludes all applicable taxes and currency exchange settlements, unless stated otherwise. The price for **Skype ORG** paid products includes a charge for the product and a charge for taxes. You are solely responsible for paying such taxes or other charges. Taxes are calculated based on your location at the time your **Microsoft ORG** account was registered. We may suspend or cancel the **Services** if we do not receive an on time, full payment from you. Suspension or cancellation of the **Services** for non-payment could result in a loss of access to and use of your account and its content. Connecting to the Internet via a corporate or other private network that masks your location may cause charges to be different from those displayed for your actual location. b. Your Billing Account. To pay the charges for a **Service**, you will be asked to provide a payment method at the time you sign up for that **Service**. You can access and change your billing information and payment method on the **Microsoft ORG** account management website (<https://go.microsoft.com/fwlink/p/?linkid=618281>) and for **Skype ORG** by signing into your account portal at <https://skype.com/go/myaccount> **CARDINAL** . Additionally, you agree to permit **Microsoft ORG** to use any updated account information regarding your selected payment method provided by your issuing bank or the applicable payment network. You agree to promptly update your account and other information, including your email address and payment method details, so we can complete your transactions and contact you as needed in connection with your transactions. Changes made to your billing account will not affect charges we submit to your billing account before we could reasonably act on your changes to your billing account. c. Billing. By providing **Microsoft ORG** with a payment method, you (i) represent that you are authorized to use the payment method you provided and that any payment information you provide is true and accurate; (ii) authorize **Microsoft ORG** to charge you for the **Services** or available content using your payment method; and (iii) authorize **Microsoft ORG** to charge you for any paid feature of the **Services** you choose to sign up for or use while these Terms are in force. We may bill you (a) in advance; (b) at the time of purchase; (c) shortly after purchase; or (d) on a recurring basis for subscription **Services**. Also, we may charge you up to the amount you have approved, and we will notify you in advance of any change in the amount to be charged for recurring subscription **Services**. We may bill you at the same time for more than one **CARDINAL** of your prior billing periods for amounts that haven't previously been processed. d. Recurring Payments **PERSON** . When you purchase the **Services** on a subscription basis (e.g., monthly **DATE** , every 3 months or annually **DATE** ), you agree that you are authorizing recurring payments, and payments will be made to **Microsoft ORG** by the method and at the recurring intervals you have agreed to, until the subscription for that **Service ORG** is terminated by you or by **Microsoft ORG** . You must cancel your **Services** before the next billing date to stop being charged to continue your **Services**. We will provide you with instructions on how you may cancel the **Services**. By authorizing recurring payments, you are authorizing **Microsoft ORG** to store your payment instrument and process such payments as either electronic debits or fund transfers, or as electronic drafts from your designated account (for Automated Clearing House **ORG** or similar payments), or as charges to your designated account (for credit card or similar payments) (collectively, " **Electronic Payments WORK\_OF\_ART** "). Subscription fees are generally charged in advance of the applicable subscription period. If any payment is returned unpaid or if any credit card or similar transaction is rejected or denied, **Microsoft ORG** or its service providers reserve the right to collect any applicable return item, rejection or insufficient funds fee and process any such payment as an **Electronic Payment ORG** . e. Online Statement

and Errors. Microsoft **ORG** will provide you with an online billing statement on the Microsoft **ORG** account management website (<https://go.microsoft.com/fwlink/p/?linkid=618282>), where you can view and print your statement.

For Skype **ORG**, you can access your online statement by signing into your account at [www.skype.com](http://www.skype.com) (<https://www.skype.com>). This is the only billing statement that we provide. If we make an error on your bill, you must tell us within 90 days **DATE** after the error first **ORDINAL** appears on your bill. We will then promptly investigate the charge. If you do not tell us within that time, you release us from all liability and claims of loss resulting from the error and we won't be required to correct the error or provide a refund. If Microsoft **ORG** has identified a billing error, we will correct that error within 90 days **DATE**. f. Refund Policy. Unless otherwise provided by law or by a particular Service offer, all purchases are final and non-refundable. If you believe that Microsoft **ORG** has charged you in error, you must contact us within 90 days **DATE** of such charge. No refunds will be given for any charges more than 90 days old **DATE**. We reserve the right to issue refunds or credits at our sole discretion. If we issue a refund or credit, we are under no obligation to issue the same or similar refund in the future. This refund policy does not affect any statutory rights that may apply. For more refund information, please visit our help topic (<https://go.microsoft.com/fwlink/p/?linkid=618283>). g. Canceling the Services. You may cancel a Service at any time, with or without cause. Cancelling paid Services stops future charges to continue the Service **ORG**. To cancel a Service **ORG** and request a refund, if you are entitled to one, visit the Microsoft **ORG** account management website. You can request a refund from Skype **ORG** using the Cancellation and Refund form (<https://go.microsoft.com/fwlink/p/?linkid=618286> **ORG**). You should refer back to the offer describing the Services as (i) you may not receive a refund at the time of cancellation; (ii) you may be obligated to pay cancellation charges; (iii) you may be obligated to pay all charges made to your billing account for the Services **ORG** before the date of cancellation; and (iv) you may lose access to and use of your account when you cancel the Services. We will process your Data **ORG** as described above in section 4 **LAW**. If you cancel, your access to the Services ends at the end of your current Service period or, if we bill your account on a periodic basis, at the end of the period in which you canceled. If you initiate a chargeback or reversal with your bank for your payment of Services, we will deem you to have canceled as of the date that the original payment was made, and you authorize us to immediately cancel your service and/or revoke any content that was provided to you in exchange for such payment. h. Trial-Period Offers **ORG**. If you are taking part in any trial-period offer, you may be required to cancel the trial Service(s) within the timeframe communicated to you when you accepted the offer in order to avoid being charged to continue the Service(s) at the end of the trial period. i. Promotional Offers **ORG**. From time to time, Microsoft **ORG** may offer Services for a trial period during which Microsoft **ORG** will not charge you for the Services. Microsoft **ORG** reserves the right to charge you for such Services (at the normal rate) if Microsoft **ORG** determines (in its reasonable discretion) that you are breaching the terms and conditions of the offer. j. Price Changes. We may change the price of the Services at any time and if you have a recurring purchase, we will notify you by email, or other reasonable manner, at least 15 days **DATE** before the price change. If you do not agree to the price change, you must cancel and stop using the Services before the price change takes effect. If there is a fixed term and price for your Service **ORG** offer, that price will remain in force for the fixed term. k. Payments **PERSON** to You. If we owe you a payment, then you agree to timely and accurately provide us with any information we need to get that payment to you. You are responsible for any taxes and charges you may incur as a result of this payment to you. You must also comply with any other conditions we place on your right to any payment. If you

receive a payment in error, we may reverse or require return of the payment. You agree to cooperate with us in our efforts to do this. We may reduce the payment to you without notice to adjust for any previous overpayment.

**I. Gift Cards**

**PERSON** . Redemption and use of gift cards (other than **Skype ORG** gift cards) are governed by the Microsoft Gift Card Terms and Conditions (<https://support.microsoft.com/help/10562/microsoft-account-gift-card-terms-and-conditions>). Information on **Skype ORG** gift cards is available on **Skype's Help ORG** page (<https://go.microsoft.com/fwlink/?LinkId=615383>).

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behaviors, websites, apps, games, physical locations, and spending is right in their family. Parents can create a family by going to <https://account.microsoft.com/family> (or by following the instructions on their Windows device or Xbox **ORG** console) and inviting kids or other parents to join. There are many features available to family members, so please carefully review the information provided when you agree to create or join a family and when you purchase Digital Goods **ORG** for family access. By creating or joining a family, you agree to use the family in accordance with its purpose and won't use it in an unauthorized way to unlawfully gain access to another person's information. Full text Group Messaging Group **ORG** Messaging 14d\_GroupMessaging **CARDINAL** Summary d. Group Messaging. Various Microsoft **ORG** services allow you to send messages to others via voice or SMS ("messages"), and/or allow Microsoft **ORG** and Microsoft **ORG** -controlled affiliates to send such messages to you and one **CARDINAL** or more other users on your behalf. WHEN YOU INSTRUCT MICROSOFT **ORG** AND MICROSOFT **ORG** -CONTROLLED AFFILIATES **ORG** TO SEND SUCH MESSAGES TO YOU OR TO OTHERS, YOU REPRESENT AND WARRANT TO US **GPE** THAT YOU AND EACH PERSON YOU HAVE INSTRUCTED US **GPE** TO MESSAGE CONSENT TO RECEIVE SUCH MESSAGES AND ANY OTHER RELATED ADMINISTRATIVE TEXT MESSAGES FROM MICROSOFT **ORG** AND MICROSOFT **ORG** -CONTROLLED AFFILIATES **ORG**. "Administrative text messages" are periodic transactional messages from a particular Microsoft **ORG** service, including but not limited to a "welcome message" or instructions on how to stop receiving messages. You or group members no longer wishing to receive such messages can opt-out of receiving further messages from Microsoft **ORG** or Microsoft **ORG** -controlled affiliates at any time by following the instructions provided. If you no longer wish to receive such messages or participate in the group, you agree that you will opt out through the instructions provided by the applicable program or service. If you have reason to believe that a group member no longer wishes to receive such messages or participate in the group, you agree to remove them from the group. You also represent and warrant to us that you and each person you have instructed us to message understands that each group member is responsible for the costs of any message charges assessed by his or her mobile carrier, including any international message charges that may apply when messages are transmitted from US **GPE** -based numbers. Full text Skype **ORG**, Microsoft **ORG** Teams, and GroupMe Skype **PERSON**, Microsoft **ORG** Teams, and GroupMe 14e\_Skype **PRODUCT** Summary e. Skype, Microsoft Teams **ORG**, and GroupMe **PRODUCT**. i. Emergency Services. There are important differences between traditional mobile or fixed line telephone services and Skype **ORG**, Microsoft Teams **ORG**, and GroupMe **PRODUCT**. Microsoft **ORG** has limited obligations under applicable local or national rules, regulations or law to offer access to emergency services, such as 911 **CARDINAL** or 112 **CARDINAL** emergency calling ("Emergency Services"), through Skype **ORG**, Microsoft Teams **ORG**, and GroupMe **PRODUCT**. ii. Only limited software versions of the Skype **ORG** to Phone feature of Skype **ORG** may support calls to Emergency Services **ORG** in a very limited number of countries, and depending on the platform used. You can find details about availability and how to configure this feature here: <https://www.skype.com/go/emergency>. If your Skype **ORG** to Phone emergency call is connected, you will need to provide the details of your physical location to enable the emergency services to respond to you. iii. APIs or Broadcasting. If you want to use Skype **ORG** in connection with any broadcast, you must comply with the "Broadcast TOS" at <https://www.skype.com/go/legal.broadcast>. If you want to use any application program interface ( " API **WORK\_OF\_ART** " ) exposed or made available by Skype **ORG** you must comply with the applicable licensing terms, which are available at [www.skype.com/go/legal](http://www.skype.com/go/legal). iv. Fair Use Policies. Fair usage



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v. Mapping. Skype contains features that allow you to submit information to, or plot yourself on a map using, a mapping service. By using those features, you agree to these Terms and the Google Maps terms available at [https://www.google.com/intl/en\\_ALL/help/terms\\_maps.html](https://www.google.com/intl/en_ALL/help/terms_maps.html).

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viii. Skype Manager. A "Skype Manager Admin Account" is created and managed by you, acting as an individual administrator of a **Skype ORG** Manager group and not as a business entity. You may link your individual **Microsoft ORG** account to a **Skype ORG** Manager group ( " **Linked Account WORK\_OF\_ART** " ). You may appoint additional administrators to your **Skype ORG** Manager group subject to their acceptance of these Terms. If you allocate Skype Numbers to a Linked Account, you are responsible for compliance with any requirements related to the residency or location of your Linked Account users. If you choose to unlink a Linked Account from a **Skype ORG** Manager group, any allocated subscriptions, **Skype Credit ORG** or **Skype Numbers ORG** will not be retrievable and Your Content or material associated with the unlinked account will no longer be accessible by you. You agree to process any personal information of your Linked Account users in accordance with all applicable data protection laws.

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the Program **ORG** are not valid in, and may not be used in combination with, any other program offered by Microsoft **ORG** or third **ORDINAL** parties. Unredeemed points expire if you do not earn or redeem any points for 18 months **DATE** . 3 **CARDINAL** . Rewards. You may redeem your points or you may contribute points to a listed nonprofit organization by visiting the redeem page (<https://aka.ms/redeemrewards>) or by signing up for automatic contributions to non-profit organizations through a giving program. There may be a limited number of a particular Reward available, and those Rewards will be delivered on a first **ORDINAL** -come, first **ORDINAL** -served basis. You may be required to provide additional information, like your mailing address and a telephone number (other than a VOIP **PRODUCT** or toll-free number), and you may also be asked to enter a fraud-prevention code or sign additional legal documents to redeem points for Rewards. Once you order a Reward, you cannot cancel it or return it for a refund of points except in the case of defective products or as required by applicable law. If you order a Reward that is out of stock or unavailable for other reasons, we may substitute a Reward of comparable value or refund your points. Microsoft **ORG** may update the Rewards **ORG** offered on the redeem page or discontinue offering specific Rewards. Some Rewards may have age eligibility requirements. Any such requirements will be included in the relevant offer. You are responsible for all federal, state, and local taxes and any other costs of accepting and using the Reward. Rewards will be emailed to the email address associated with your Microsoft **ORG** account, so keep your email address up to date. Rewards that are undeliverable will not be reissued and are therefore forfeited. Rewards are not for resale. For more information about contributing points automatically to non-profit organizations, see the Give with Bing **PERSON** FAQs (<https://www.microsoft.com/rewards/give-mode-overview>). 4 **CARDINAL** . Cancelling Your Participation in the Program. If you no longer wish to participate in the Microsoft **ORG** Rewards program, follow the instructions on the opt out page (<https://account.microsoft.com/rewards/optout?confirm=false>). If you opt out, you will immediately lose all of your available points. Your Program **ORG** account may be cancelled if you do not log in at least once in an 18-month **DATE** period. Additionally, Microsoft **ORG** reserves the right to cancel the Program **ORG** account of a specific user for tampering with, abusing, or defrauding the Program **ORG** , or for breach of these terms. Upon Program cancellation (by you or us) or if the Program **ORG** is suspended, you will have 90 days **DATE** to redeem your points; otherwise, those points will be forfeited. At the point of cancellation, your right to use the Program **ORG** and accrue future points ends. 5 **CARDINAL** . Other Conditions **ORG** . Microsoft **ORG** reserves the right to disqualify you; disable your access to the Program **ORG** or your Rewards account; and/or withhold points, Rewards and charitable contributions, if Microsoft **ORG** believes you are tampering with or abusing any aspect of the Program **ORG** , ineligible to receive a Reward for legal reasons (such as export laws), or may be engaging in activities that violate these Terms. Full text Azure Azure **PRODUCT** 14m\_Azure Summary m. Azure. Your use of the Azure **PRODUCT** service is governed by the terms and conditions of the separate agreement under which you obtained the services, as detailed on the Microsoft Azure Legal Information page at <https://azure.microsoft.com/en-us/support/legal/> **PRODUCT** . Full text Microsoft **ORG** Soundscape Microsoft Soundscape 14n\_MicrosoftSoundscape **PRODUCT** Summary n. Microsoft Soundscape **PRODUCT** . You acknowledge that Microsoft **ORG** Soundscape **PRODUCT** ( 1 **CARDINAL** ) is not designed, intended, or made available as a medical device, and ( 2 **CARDINAL** ) is not designed or intended to be a substitute for professional medical advice, diagnosis, treatment, or judgment and should not be used to replace or as a substitute for professional medical advice, diagnosis, treatment, or judgment. Full text Power Platform Power Platform **ORG**

14o\_PowerPlatform **CARDINAL** Summary o. Power Platform. Your use of the Power Platform **ORG** service is governed by the terms and conditions of the separate agreement under which you obtained the services, as detailed on the Power Platform Legal Information **ORG** page at Microsoft Power Platform **ORG** (<https://powerplatform.microsoft.com/en-us/business-applications/legal/>). Full text Binding Arbitration **ORG** and Class Action Waiver Binding Arbitration and Class Action Waiver 15\_bindingArbitration Summary 15 **CARDINAL** . Binding Arbitration and Class Action Waiver If You Live In (or, If a Business, Your Principal Place of Business Is In) the United States **GPE** . We hope we never have a dispute, but if we do, you and we agree to try for 60 days **DATE** , upon receipt of a Notice of Dispute **LAW** , to resolve it informally. If we can't, you and we agree to binding individual arbitration before the American Arbitration Association **ORG** ("AAA") under the Federal Arbitration Act **LAW** ("FAA **ORG** "), and not to sue in court in front of a judge or jury . Instead, a neutral arbitrator will decide and the arbitrator's decision will be final except for a limited right of review under the FAA **ORG** . Class action lawsuits, class-wide arbitrations, private attorney-general actions, requests for public injunctions, and any other proceeding or request for relief where someone acts in a representative capacity aren't allowed. Nor is combining individual proceedings without the consent of all parties. "We," "our," and "us" includes Microsoft **ORG** and Microsoft **ORG** 's affiliates. a. Disputes Covered—Everything Except IP. The term "dispute" is as broad as it can be. It includes any claim or controversy between you and us concerning the Services, the software related to the Services **ORG** , the Services' or software's price, your Microsoft **ORG** account, advertising, marketing, communications, your purchase transaction, billing, or these Terms, under any legal theory including contract, warranty, tort, statute, or regulation, except disputes relating to the enforcement or validity of your, your licensors', our, or our licensors' intellectual property rights . b. Send a Notice of Dispute Before Arbitration. If you have a dispute that our customer service representatives can't resolve and you wish to pursue arbitration, you must first **ORDINAL** send an individualized Notice of Dispute **ORG** to Microsoft Corporation **ORG** , ATTN **ORG** : CELA Arbitration **ORG** , One **CARDINAL** Microsoft **ORG** Way, Redmond **GPE** , WA 98052-6399 **DATE** , U.S.A. **GPE** , or submit the form electronically. The Notice of Dispute form **LAW** is available at <https://go.microsoft.com/fwlink/?LinkId=245499> . Complete that form in full, with all the information it requires. We'll do the same if we have a dispute with you. This Notice of Dispute **LAW** is a prerequisite to initiating any arbitration. Any applicable statute of limitations will be tolled from the date of a properly submitted individualized Notice of Dispute through the first **LAW** date on which an arbitration may properly be filed under this section 15. c. Small Claims Court Option. Instead of sending a Notice of Dispute **LAW** , either you or we may sue the other party in small claims court seeking only individualized relief, so long as the action meets the small claims court's requirements and remains an individual action seeking individualized relief. The small claims court must be in your county of residence (or, if a business, your principal place of business). d. Arbitration Procedure. The AAA **ORG** will conduct any arbitration under its Commercial Arbitration Rules **LAW** (or if you are an individual and use the Services for personal or household use, or if the value of the dispute is less than \$75,000 **MONEY** whether or not you are an individual or how you use the Services, its Consumer Arbitration Rules **ORG** ). For more information, see [www.adr.org](http://www.adr.org) or call 1-800 **CARDINAL** -778-7879. Section 15 **LAW** and these Terms govern to the extent they conflict with any applicable AAA **ORG** rules. To initiate an arbitration, submit the Demand for Arbitration **ORG** form available at <https://go.microsoft.com/fwlink/?LinkId=245497> to the AAA **ORG** and mail a copy to us. The form must contain information that is specific to you and your claim. In a dispute involving \$ 25,000 **MONEY** or

less, any hearing will be telephonic or by videoconference unless the arbitrator finds good cause to hold an in-person hearing instead. Any in-person hearing will take place in your county of residence (or, if a business, your principal place of business). The arbitrator may award the same damages to you individually as a court could. The arbitrator may award declaratory or injunctive relief only to you individually to satisfy your individual claim, but not relief that would affect non-parties. The arbitrator rules on all issues except that a court has exclusive authority: (i) to decide arbitrability, as well as formation, existence, scope, validity, and enforceability of this arbitration agreement; (ii) to decide whether the parties have complied with the pre-arbitration requirements (including the individualized Notice of Dispute and Demand for Arbitration **ORG** forms); (iii) to enforce the prohibition on class, representative, private attorney-general, or combined actions or proceedings, or public injunctive relief; and (iv) to enjoin an arbitration from proceeding if it does not comply with this section 15 **CARDINAL** . If your Notice of Dispute **ORG** involves claims similar to those of at least 24 **CARDINAL** other customers, and if you and those other customers are represented by the same lawyers, or by lawyers who are coordinating with each other, you and we agree that these claims will be " Related Cases **WORK\_OF\_ART** ." Related Cases may only be filed in batches of up to 50 **CARDINAL** individual arbitrations at a time, and those individual arbitrations will be resolved in the following manner: (i) for the first **ORDINAL** batch, each side may select up to 25 **CARDINAL** of these Related Cases to be filed and resolved in individual arbitrations under this section 15; (ii) none of the other Related Cases may be filed or prosecuted in arbitration until the first **ORDINAL** batch of up to 50 **CARDINAL** individual arbitrations is resolved; and (iii) if, after that first **ORDINAL** batch, the parties are unable to informally resolve the remaining Related Cases, a second **ORDINAL** batch of Related Cases **ORG** may be filed, where each side may select up to 25 **CARDINAL** of the Related Cases to be resolved in individual arbitrations under this section 15. This process of batched individual arbitrations will continue until the parties resolve all Related Cases informally or through individual arbitrations. A court has exclusive authority to enforce this paragraph, including whether it applies to a given set of claims, and to enjoin the filing or prosecution of arbitrations that do not comply with this paragraph. e. Arbitration Fees and Payments **PERSON** . i. Disputes Involving Less Than \$ 75,000 **MONEY** . We will promptly reimburse your filing fees and pay the AAA **ORG** 's and arbitrator's fees and expenses if: (i) the dispute involves less than \$75,000 **MONEY** ; and before initiating arbitration (ii) you complied with all pre-arbitration requirements in this section 15, including, if applicable, the Related Cases **LAW** paragraph. Otherwise, the AAA **ORG** rules will govern payment of filing fees and the AAA **ORG** 's and arbitrator's fees and expenses. If, at the conclusion of the arbitration, the arbitrator awards you more than our last written offer made before the arbitrator was appointed, we will: pay you (i) the amount of the award or \$ 1,000 **MONEY** (whichever is more); and; (ii) for any reasonable attorney's fees you incurred; and any reasonable expenses (including expert witness fees and costs) that your attorney accrued in connection with your individual arbitration. ii. Disputes Involving \$ 75,000 **MONEY** or More. The AAA **ORG** rules will govern payment of filing fees and the AAA **ORG** 's and arbitrator's fees and expenses. f. Rejecting Future Arbitration Changes. You may reject any change we make to section 15 (except address changes) by personally signing and sending us notice within 30 days **DATE** of the change by U.S. Mail **ORG** to the address in section 15.b. If you do, the most recent version of section 15 before the change you rejected will apply. g. Severability **PERSON** . If, after exhaustion of all appeals, a court finds any part of this section 15 **CARDINAL** unenforceable as to any claim or request for a remedy, then the parties agree to arbitrate all claims and remedies subject to arbitration before litigating in court any remaining claims or remedies



(such as a request for a public injunction remedy, in which case the arbitrator issues an award on liability and individual relief before a court considers that request). Otherwise, if any other part of section 15 is found to be unenforceable, the remainder will remain in effect (with an arbitration award issued before any court proceeding begins). Full text

Miscellaneous Miscellaneous 16\_17\_18\_miscellaneous Summary 16 **ORG** . Miscellaneous. This section, and sections 1 **CARDINAL** , 9 **CARDINAL** (for amounts incurred before the end of these Terms), 10 **CARDINAL** , 11 **DATE** , 12 **DATE** , 13 **DATE** , 15 **DATE** , 18 **DATE** and those that by their terms apply after the Terms end will survive any termination or cancellation of these Terms. We may assign these Terms, in whole or in part, at any time without notice to you. You may not assign your rights or obligations under these Terms or transfer any rights to use the Services. This is the entire agreement between you and Microsoft **ORG** for your use of the Services. It supersedes any prior agreements between you and Microsoft **ORG** regarding your use of the Services. All parts of these Terms apply to the maximum extent permitted by relevant law. If a court or arbitrator holds that we can't enforce a part of these Terms as written, we may replace those terms with similar terms to the extent enforceable under the relevant law, but the rest of these Terms won't change. Section 15.g says what happens if parts of section 15 **LAW** (arbitration and class action waiver) are found to be unenforceable. Section 15.g **CARDINAL** prevails over this section if inconsistent with it. Except for section 15 **LAW** (arbitration and class action waiver) these Terms are solely for your and our benefit; they aren't for the benefit of any other person, except for Microsoft **ORG** 's successors and assigns. 17 **CARDINAL** . Export Laws. You must comply with all domestic and international export laws and regulations that apply to the software and/or Services, which include restrictions on destinations, end users, and end use. For further information on geographic and export restrictions, visit <https://www.microsoft.com/exporting> . 18 **CARDINAL** . Reservation of Rights and Feedback **LAW** . Except as expressly provided under these Terms, Microsoft **ORG** does not grant you a license or any other rights of any type under any patents, know-how, copyrights, trade secrets, trademarks or other intellectual property owned or controlled by Microsoft **ORG** or any related entity, including but not limited to any name, trade dress, logo or equivalents. If you give to Microsoft **ORG** any idea, proposal, suggestion or feedback, including without limitation ideas for new products, technologies, promotions, product names, product feedback and product improvements (" Feedback "), you give to Microsoft **ORG** , without charge, royalties or other obligation to you, the right to make, have made, create derivative works, use, share and commercialize your Feedback in any way and for any purpose. You will not give Feedback **ORG** that is subject to a license that requires Microsoft **ORG** to license its software, technologies or documentation to any third **ORDINAL** party because Microsoft **ORG** includes your Feedback in them. Full text NOTICES NOTICES NOTICES Summary Notices and procedure for making claims of intellectual property infringement. Microsoft **ORG** respects the intellectual property rights of third **ORDINAL** parties. If you wish to send a notice of intellectual property infringement, including claims of copyright infringement, please use our procedures for submitting Notices of Infringement **LAW** (<https://www.microsoft.com/en-us/legal/intellectualproperty/infringement>). ONLY INQUIRIES RELEVANT TO THIS PROCEDURE WILL RECEIVE A RESPONSE. Microsoft **ORG** uses the processes set out in Title 17 **LAW** , United States Code **GPE** , Section 512 **LAW** to respond to notices of copyright infringement. In appropriate circumstances, Microsoft **ORG** may also disable or terminate accounts of users of Microsoft **ORG** services who may be repeat infringers. Notices and procedures regarding intellectual property concerns in advertising. Please review our Intellectual Property Guidelines **ORG** (<https://go.microsoft.com/fwlink/?LinkId=243207>) regarding intellectual property concerns on

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