

Jason Hempstead

Moncks Corner, SC 29461

casjay@yahoo.com

+1 315 520 8496

- Ability to work independently and in a team environment
- 20+ years of fast food and restaurant experience
- Experience with the following operating systems Windows 7, 8 and 10, Mac OS, Linux
- Strong ability to resolve issues remotely
- Created and managed local networks
- Experience with working on physical and virtual servers
- Accustomed to working with and troubleshooting wide range of software
- Knowledge of SQL databases
- Ability to ensure computers comply with current Anti-virus software and updates
- Work with Active Directory on maintaining user access
- Attention to detail on documentation
- Experience managing firewalls
- Knowledge on POS equipment and sales process

Authorized to work in the US for any employer

Work Experience

Owner and Developer of Casjay Developments

Casjay Developments - New York, NY

January 1999 to Present

- Developed websites multiple websites including <https://casjay.coffee>
- Developments of multiple projects: <https://github.com/casjay>
- Provided tech support ranging from hardware to networking issues

Temporary Laborer

Best Staffing Solutions - Johnstown, NY

June 2018 to November 2018

- Worked in a team to build pallets for multiple businesses
- Minimal supervision in a high-risk setting

Crew Member and Supervisor

McDonald's - Amsterdam, NY

February 2016 to June 2018

- Utilized excellent customer service skills to ensure an accurate and pleasant checkout experience
- Partnered with other crew members to ensure all daily tasks were completed and accurate

Crew Member

Hot Dog Charlie's - Cohoes, NY

October 2013 to February 2016

Orders
Cashier

Partner

Stewart's Shops - Clinton, NY
June 2012 to May 2013

Cashier
Stock
Orders

Crew Member and Shift Leader

McDonald's - New Hartford, NY
February 2007 to February 2011

- Orders
- Cashier
- Grill
- Cleaning
- Scheduling
- Deposits
- Filtering fryers

Prep Cook/Cook/Dishwasher

Nolas - Clinton, NY
April 2006 to September 2009

- Lunch Cook
- Dishwasher
- Slicing meats

Crew Member

McDonald's - Clinton, NY
February 2005 to February 2007

- Orders
- Cashier
- Grill
- Cleaning
- Scheduling
- Deposits
- Filtering fryers

Education

GED

Educational Opportunity Center | HVCC - Troy, NY
September 2001 to March 2002

Skills

- Desire to learn new skills and a quick study
- Effective communication and interpersonal skills
- Ability to prioritize tasks during busy times
- Strong ability to adapt to issues that may arise
- Developed own scripts to assist in automation of work

Certifications and Licenses

Building trades

March 2002 to Present

Completed 250 hour building trades course

Assessments

Retail customer service — Proficient

April 2022

Responding to customer situations in a retail setting

Full results: [Proficient](#)

Analyzing data — Proficient

April 2022

Interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.