| User | |
|------------------------------------------------------------------------------------|-----|
| Register and manage user account information | |
| Request delivery Job | |
| Make payment for a Transaction Communicate via Chat regarding a job | Job |
| Provide feedback and ratings for delivered jobs | |
| | |

| Provider | Provider | |
|----------------------------------------------|-----------|--|
| Receive job offers in nearby locations | Job | |
| Accept/Reject jobs | User, Job | |
| Store jobs information | Job | |
| Update job information (job status, etc.) | Job | |
| | | |

| Job | |
|-------------------------------------------------------------------|----------|
| Track job status (pending, in progress, completed, etc.) | |
| Assign job to a Provider | Provider |
| Store receiver information | |
| Store job specific information (job description, price, etc.) | |

NOT IMPLEMENTED

| Transaction | |
|----------------------------------------------------|------|
| Process payment for a delivery job | |
| Issue refunds or process payment disputes | User |
| Record transaction history | |
| Link jobs to payment details | Job |
| Handle pricing and quoting for jobs | |

| Chat | |
|------------------------------------------------------------------------------------|------|
| Facilitate communication between Users and delivery personnel | |
| Store messages and communication history | User |
| Notify Users of message updates | Job |
| Support real-time messaging Integrate with Job tracking for updates | |