K4-S15

## Communication Methods Between Stakeholders At Labman

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When communicating with a technical audience, you'll often use: detailed terminology, diagrams, and code snippets, while for a non-technical stakeholders, you will: simplify explanations, use analogies, and focus on high-level concepts and outcomes. Here are some examples of communication methods I use within the work place:

When a person creates a feedback ticket for a new feature/bug fix, I'll usually talk to them face-to-face, with the majority of users creating tickets being non-technical, it helps me get a greater understanding of what they are wanting to update. Once I know what I need to know, I'll add a comment to the feedback ticket, translating their idea into technical terminology for software developers to understand.

A great method of communication with our UI designer is over Figma. Figma is an interface design tool, which allows software developers and UI designers collaborate while designing a product. For example: a UI designer would be able to create a button, and in real-time the software developer can critique the button's styling. When the developer is happy with it, they're able to easily copy the styling as html and CSS to use in the codebase.
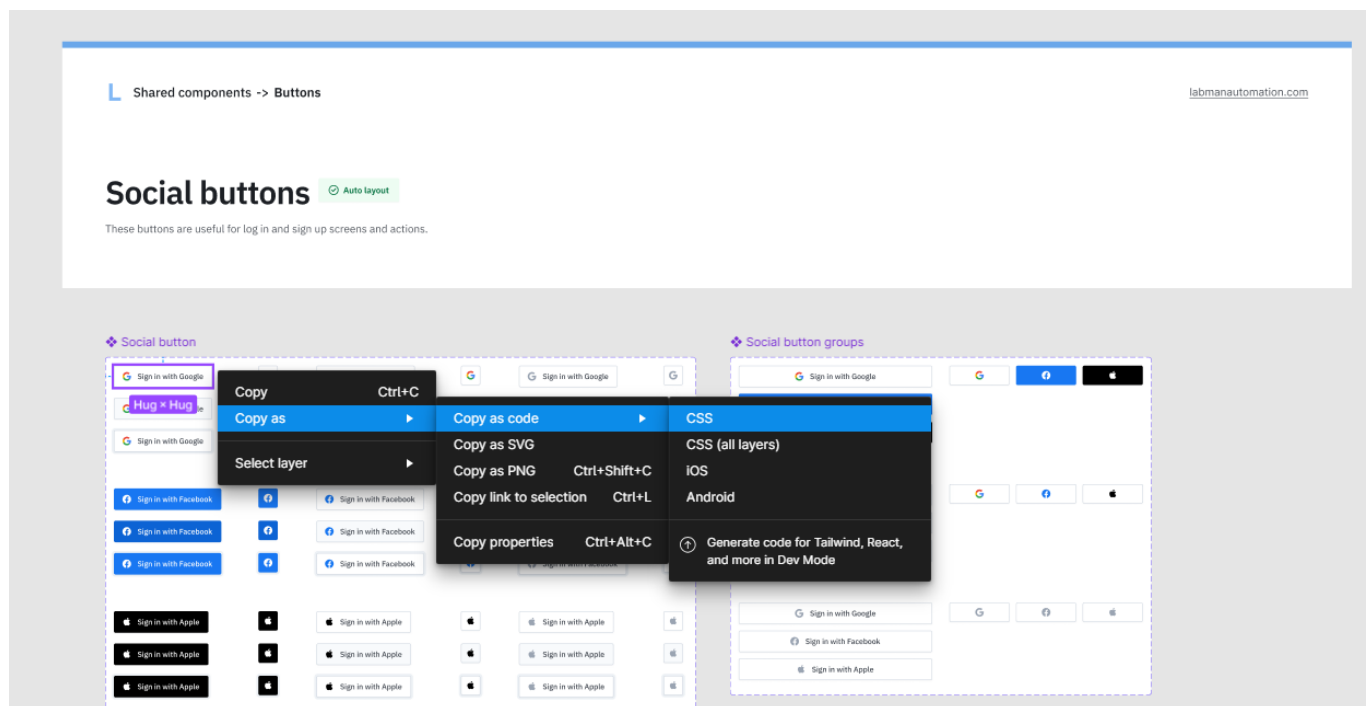
Figma is great for technical audiences, if you're attempting to communicate a user interface to a non-technical audience, it's often best to just develop it in html and CSS, then send them a teams message containing the screenshots.

The best form of communication between software developers and code reviewers is with Azure DevOps. The software dev is able to create a git Pull Request, and the reviewer is able to easily see the changes that have been made. If there is ever any issues, the reviewer can add a comment on the specific line of code - allowing for the developer to understand visually what's wrong.

HolidayEntryForm.cshtml
/Lancelot.Website/Views/Timesheet/HolidayEntryForm.cshtml

View latest diff   15 Aug

```
20 +              <svg viewBox="0 0 32 32">
21 +                  <use xlink:href="#icon_alert_triangle"></use>
22 +              </svg>
23 +          <span>Booking these days off will mean there wont be enough:</:
24 +          </span>
25 +      <div id="rolesBelowThreshold"></div>
26 + </div>
```

DA ●●●●●●●● 15 Aug   🔗   Resolved ⌄

"won't"
This is an apostrophe I often forget. Turns out "wont" is actually a different word

AC   Write a reply...   Reactivate