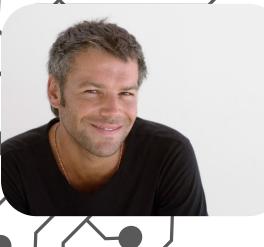




Sean Perkins





Details

Needs

Wants

Values

Tangible results

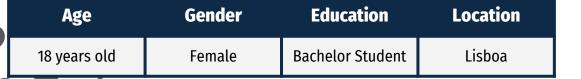
See results before spending money.

Detailed planning

Decisions backed up by analytics or data

Personas

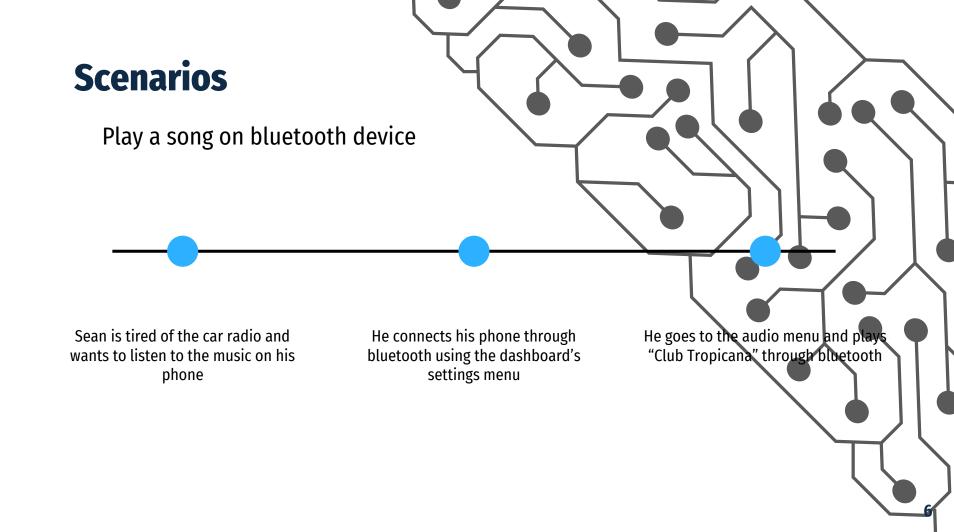
Isabel Sousa





Details

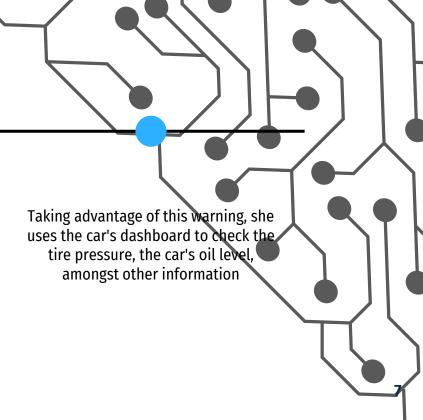
Needs	Wants	Values
Measurable impact	Something that doesn't take long to	Time savings
	set up	Products that fit easily into her
	Products that integrate with other existing technology	workflow





Get vehicle status information

Isabel receives a warning on the dashboard with the indication that the tire pressure is low



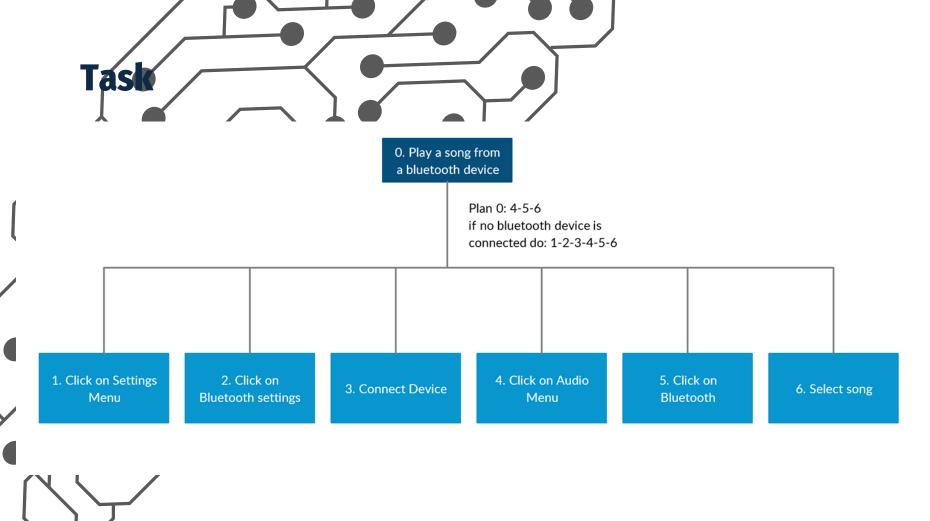


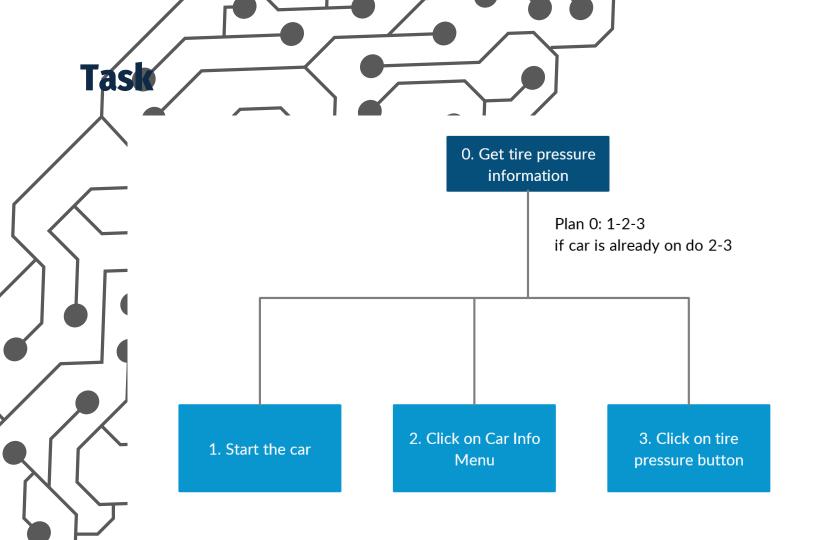
Call emergency number

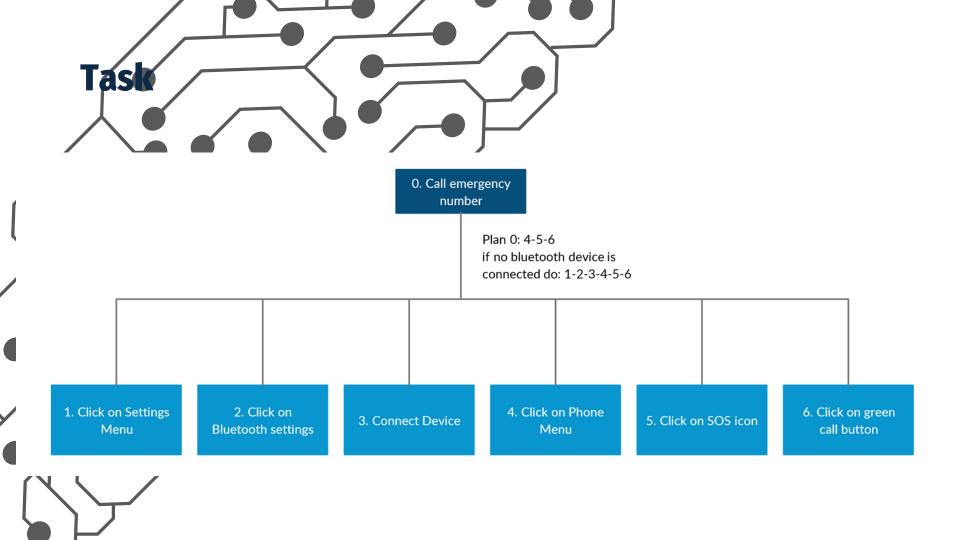
Sean is driving at night. As he passes the supermarket, notices that a fire is starting

He quickly decides to call the fire department

Using the dashboard's phone menu he quickly called the emergency number and reported the incident







Requirements

Non-Functional

Usability



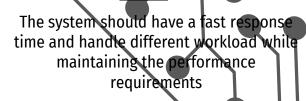
The application should be easy to learn and use, have a pleasant design and make the user make as few errors as possible

Availability, Reliability and Maintainability



The application should be accessible to the user whenever needed, with low chance of critical failures and when they happen, they should be fixed quickly

Performance and Scalability



Requirements

Functional

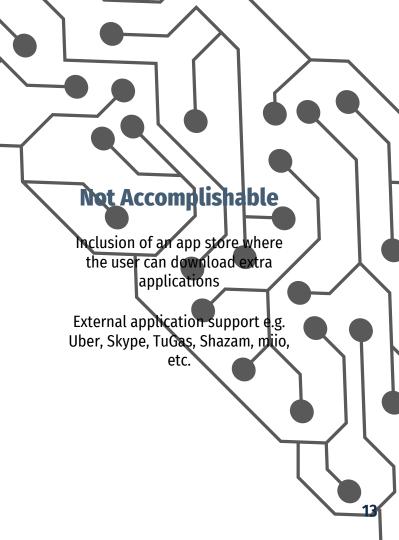
Accomplishable

Internal vehicle information display

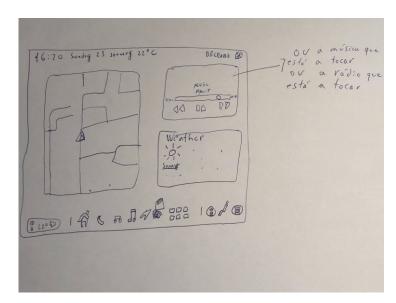
Connecting bluetooth devices, namely smartphones with basic phone features Control of the electrical systems of the doors, windows and air conditioning of the vehicle

Sound system control

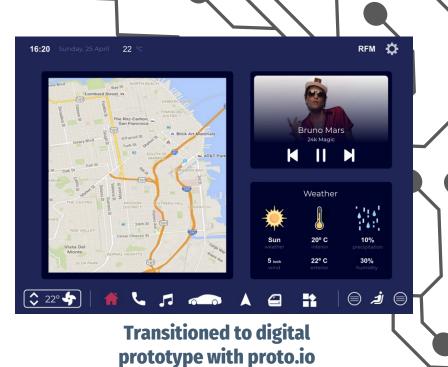
Integrated navigation system with map, routes and location search



Digital Prototype made with Proto.io



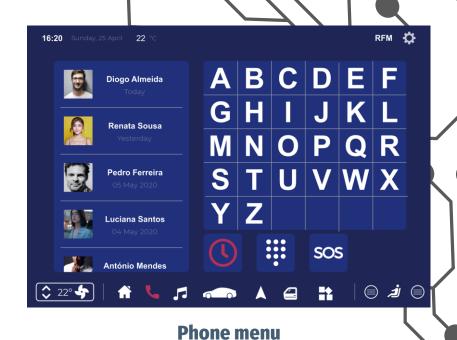
Started with brainstorming in a paper prototype



Digital Prototype made with Proto.io



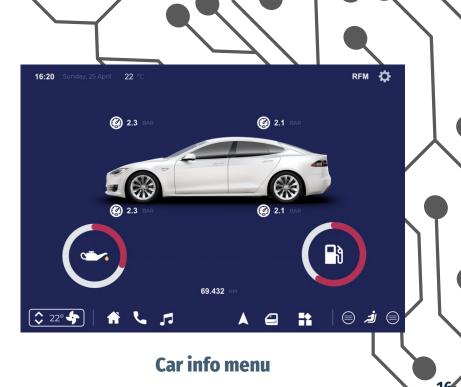
Air control

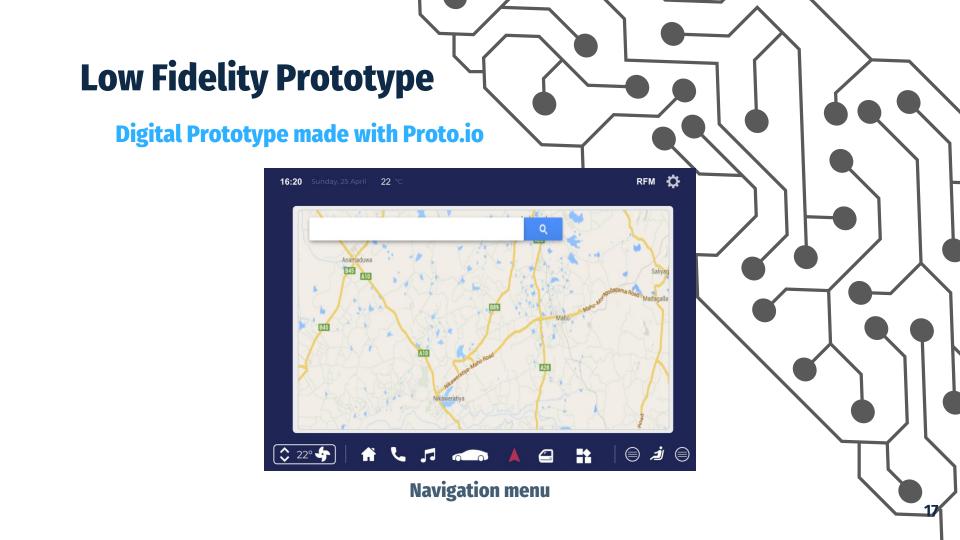


Digital Prototype made with Proto.io



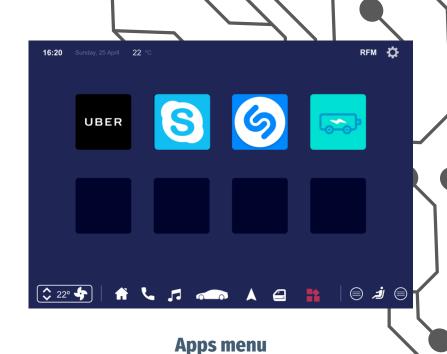
Music menu





Digital Prototype made with Proto.io

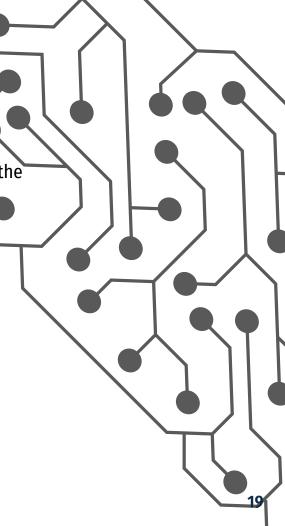




Door menu

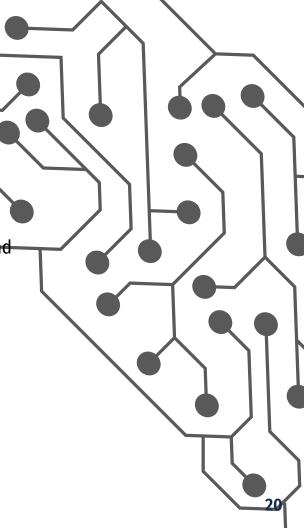
Low fidelity Prototype

- Used Google forms to make and review the user evaluation based on the documentation provided
- The goal was to evaluate the system as a whole (Ease of learning, efficiency of use, error frequency, intuitive design, etc)
- Tasks:
 - Turn on the A/C and raise the temperature on the left side
 - Increase fan intensity and turn on rear defroster
 - Call "Alberto Reis" and then call the emergency number
 - Lock all doors and roll up the driver's window
 - Check the car's fuel
- Total of eight (8) participants



High fidelity Prototype

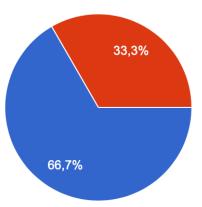
- Tested the same tasks
- Added new tasks relating to the now implemented music feature:
 - Play the song "24K Magic" from a bluetooth device (phone) and increase the volume
 - Increase the 'Bass' level on the sound settings menu
- Total of six (6) participants



Results

Género

6 respostas

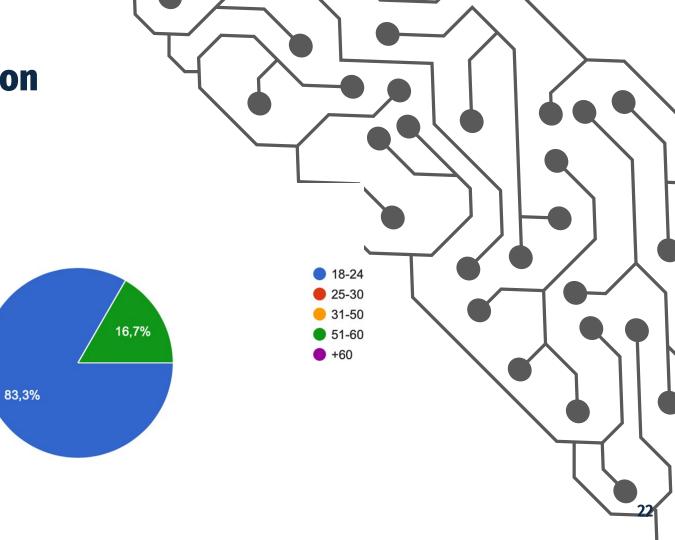




Results

Idade

6 respostas

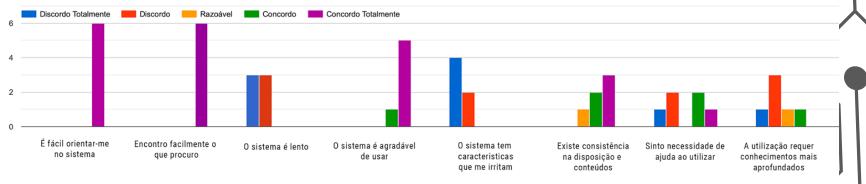


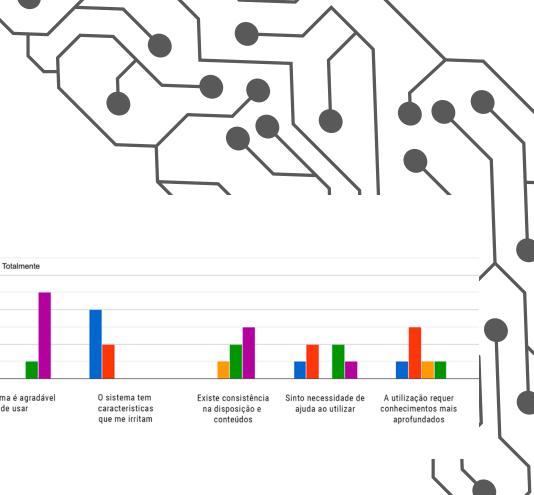
Results

ask ID	Description	Low Fidelity Prototype	High Fidelity Prototype
1	Turn on the A/C and raise the temperature on the left side	Easy	Very Easy
2	Increase fan intensity and turn on rear defroster	Easy	Easy
3	Call "Alberto Reis" and then call the emergency number	Very Easy	Very Easy
4	Lock all doors and roll up the driver's window	Easy	Easy
5	Check the car's fuel	Very Easy	Very Easy
6	Turn on heated seats for the driver's side	Easy	Very Easy
7	Play the song "24K Magic" from a bluetooth device (phone) and increase the volume	-	Easy
8	Increase the 'Bass' level on the sound settings menu	-	Very Easy

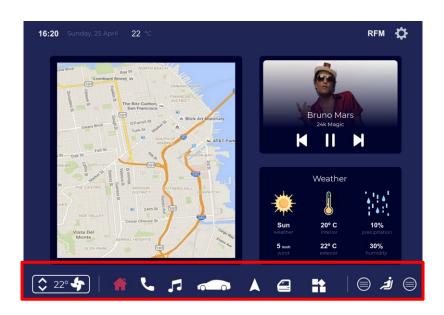
Results

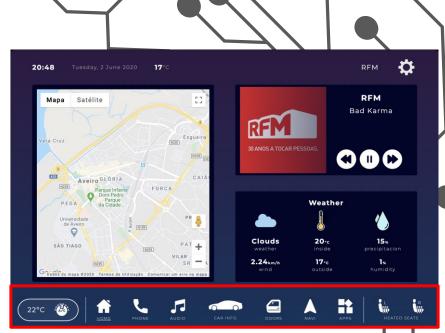
2.1. Opinião sobre a utilização do sistema





Update: Labels on navbar icons





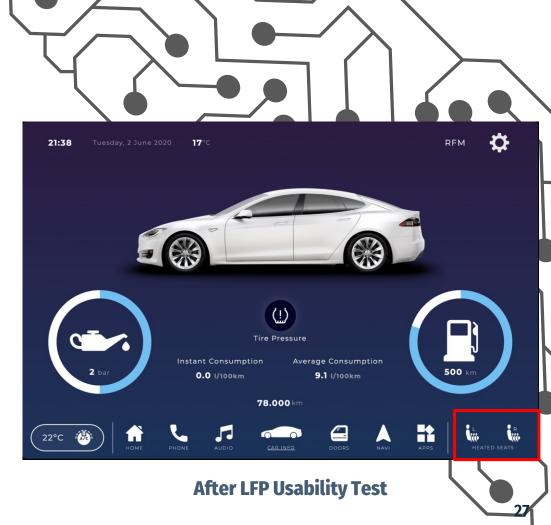
Update: Identifier on recent calls





Update: Side identifier for heated seats





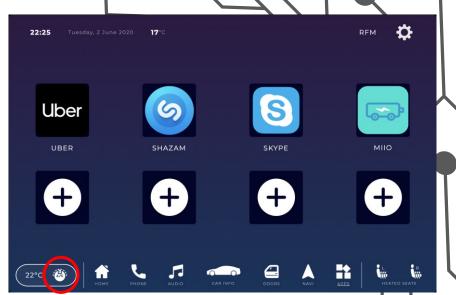
Update: Change of doors menu (icons, labels)





Update: Better choice of icon for A/C

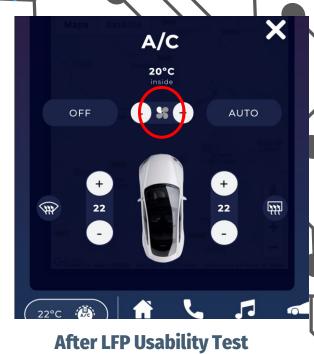




Update: Better choice of icon for fan intensity



Before LFP Usability Test



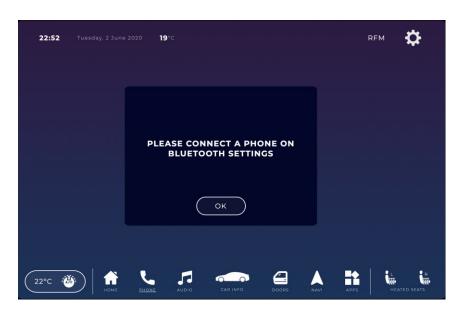
Update: Visual feedback when completing tasks



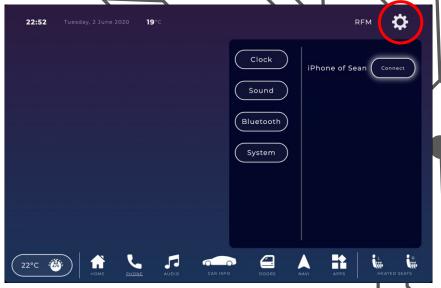


Before LFP Usability Test

Update: Open settings when warning of Bluetooth device not connected



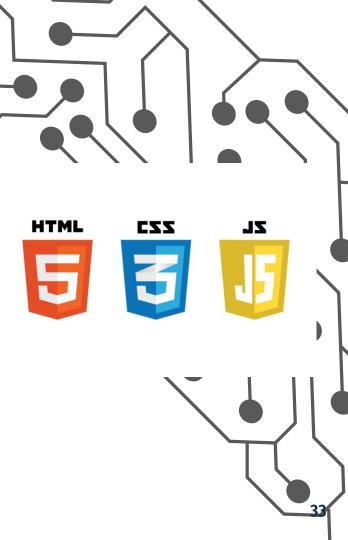
Before Usability Test on Functional Prototype



After Usability Test on Functional Prototype

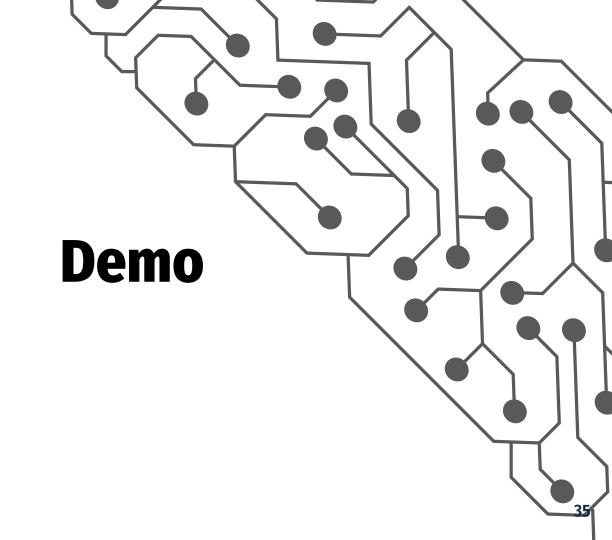
Platform Used For Functional Prototype

- Website based on HTML, CSS and JavaScript web programming
- Prior knowledge on this technologies
- External libraries for some functionalities or display:
 - 1. Swup JS
 - 2. Maps JavaScript API
 - 3. ProgressBar JS



He Fu

uristic Evaluation on nctional Prototype			
	Carolina	Orlando	Lucas
	Severity	Severity	Severity
No button to close settings tab (User control and freedom)	3		2
Top bar temperature doesn't specify if its inside or outside (Consistency and Standards)	2	1	1
Color on heated seats is not very noticeable (Aesthetic and minimalist design)	-	-	
Notification windows and pop-ups should close when click outside or switching screens (User control and freedom)	-	2	1



Future Work

More feedback and animations throughout the interface



Waze implementation on navigation menu



