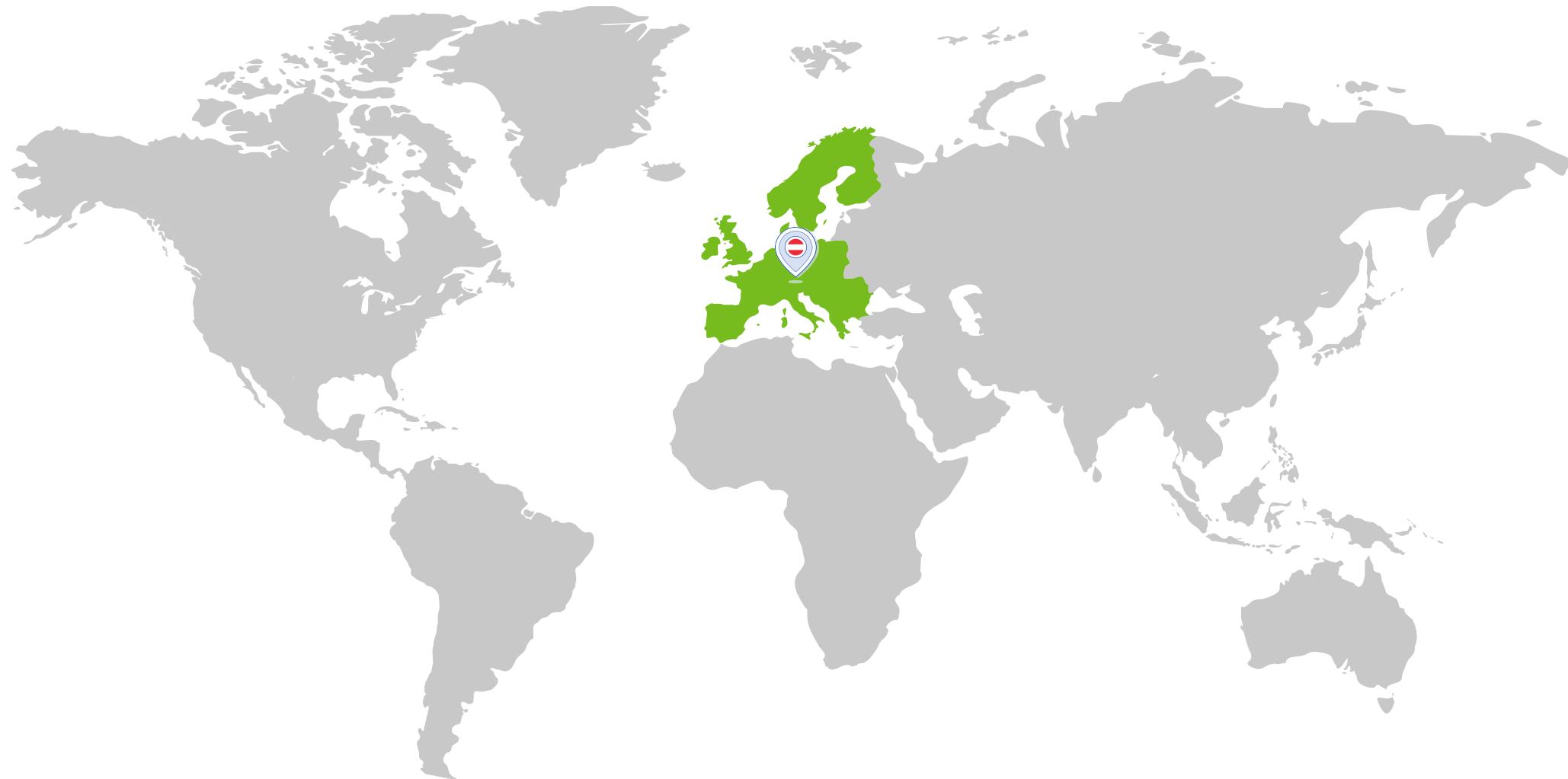


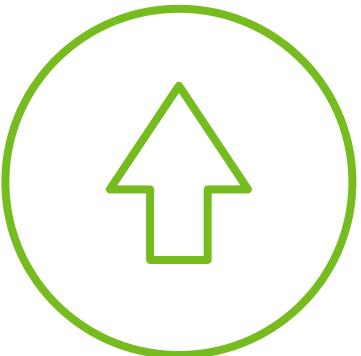
# HOW TO SHIP A SWITCH TO SAO PAULO?

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A      B



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FINDING SUPPLIERS



SHIPPING



DELIVERY



CROSS-CONNECTS



OPERATIONS



 GERMANY



230



1000+

 VIETNAM



5



5





SUBCONTRACT  
**DIRECT**



# FOREIGN JURISDICTION



ENGLISH



REDUNDANCY





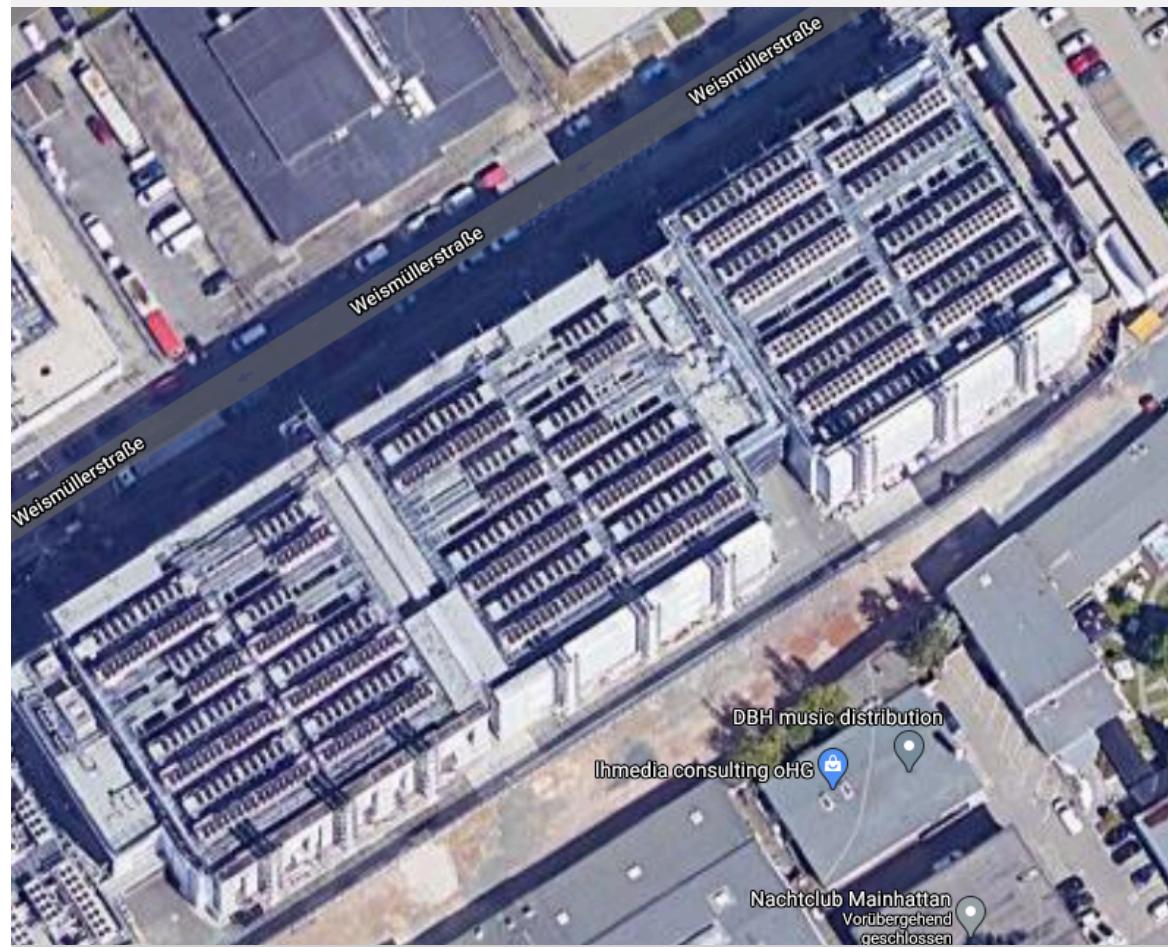
DIFFERENT COUNTRIES,  
DIFFERENT RULES





DIFFERENT COUNTRIES,  
DIFFERENT STANDARDS

FRANKFURT



BELGRADE



# SAFETY

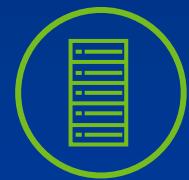




FINDING SUPPLIERS



SHIPPING



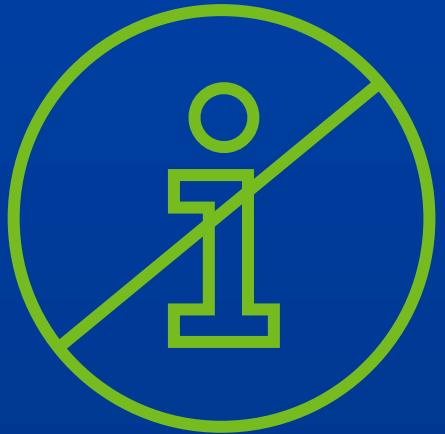
DELIVERY



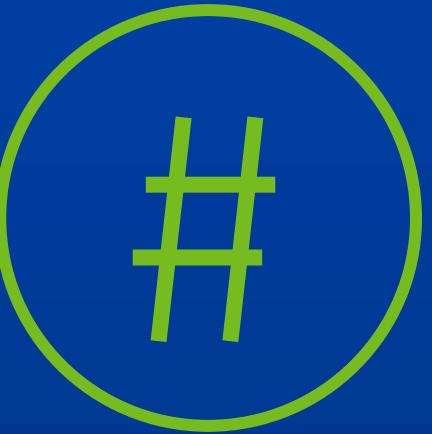
CROSS-CONNECTS



OPERATIONS



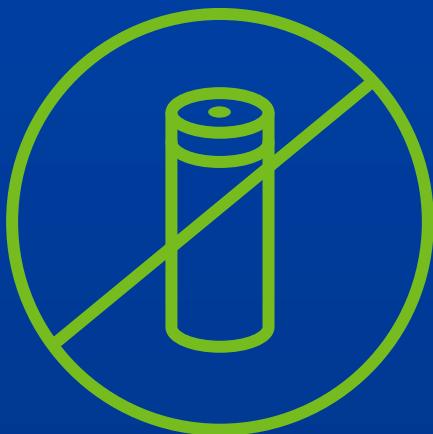
TICKET ID



EORI  
HS  
EECN  
EIN



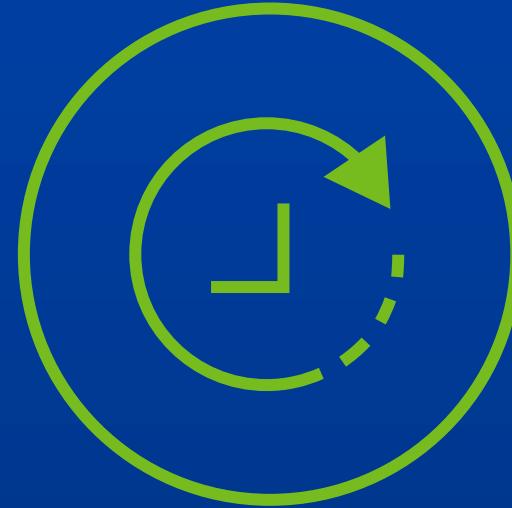
PACKAGING



BATTERIES



CERTIFICATES



TIME



FINDING SUPPLIERS



SHIPPING



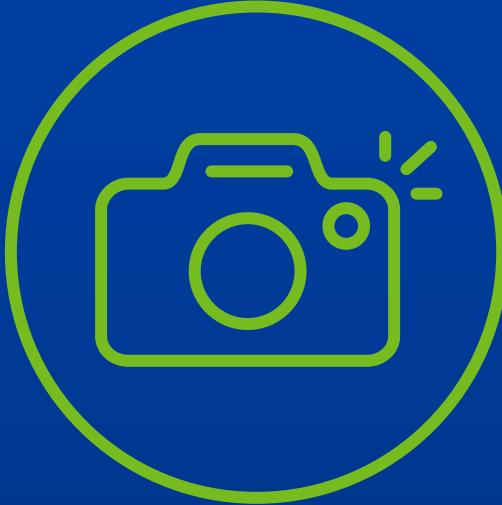
DELIVERY



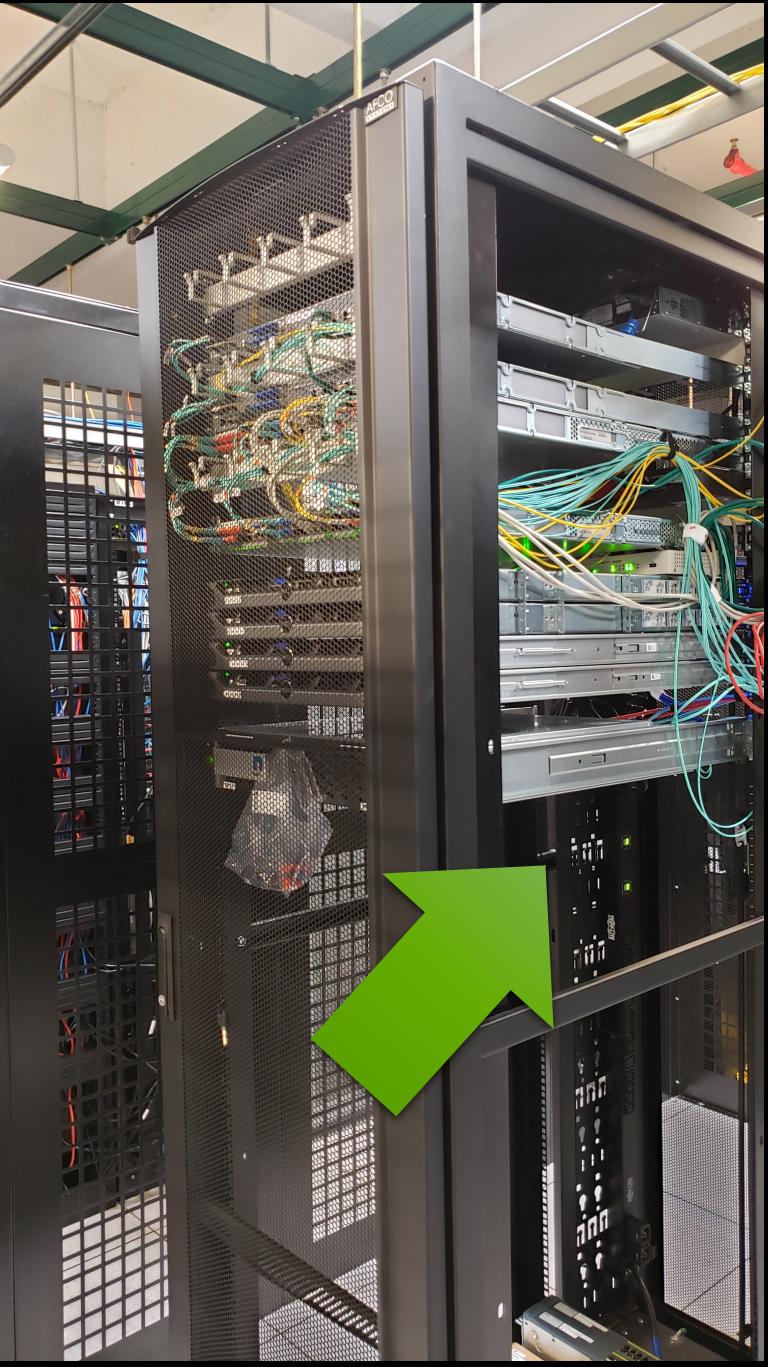
CROSS-CONNECTS

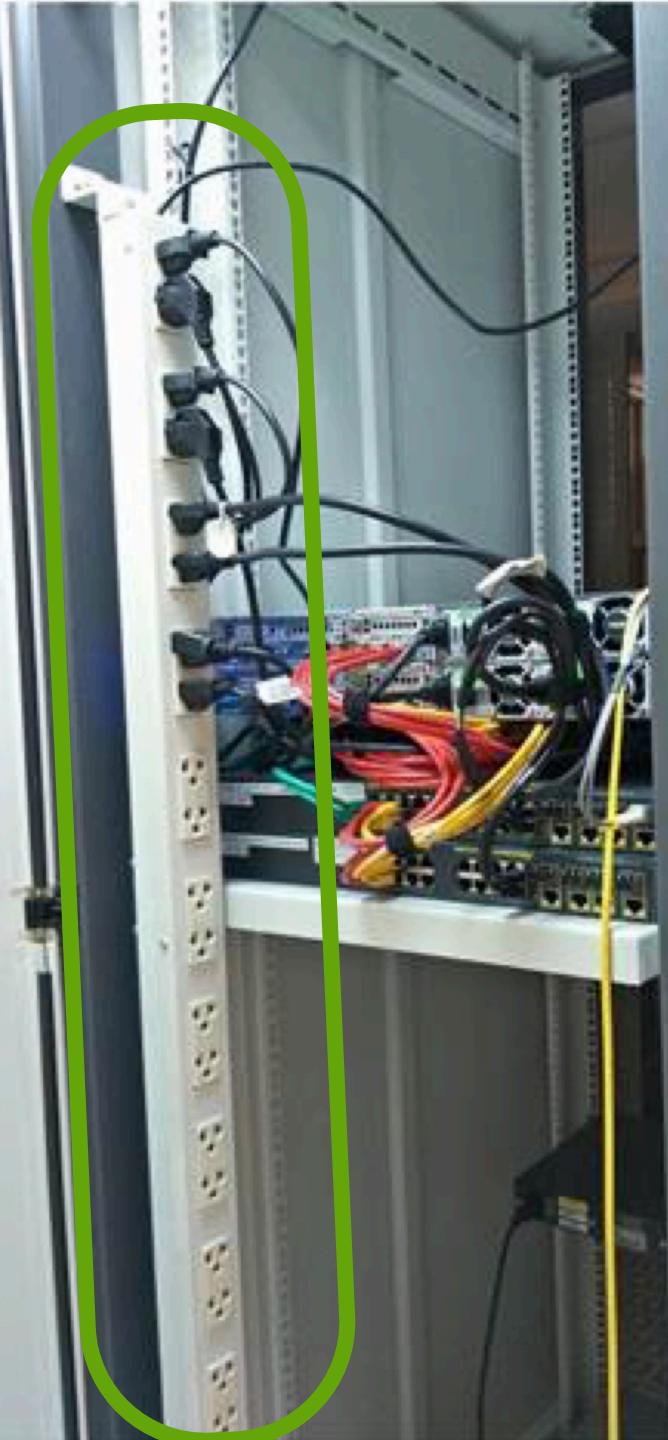
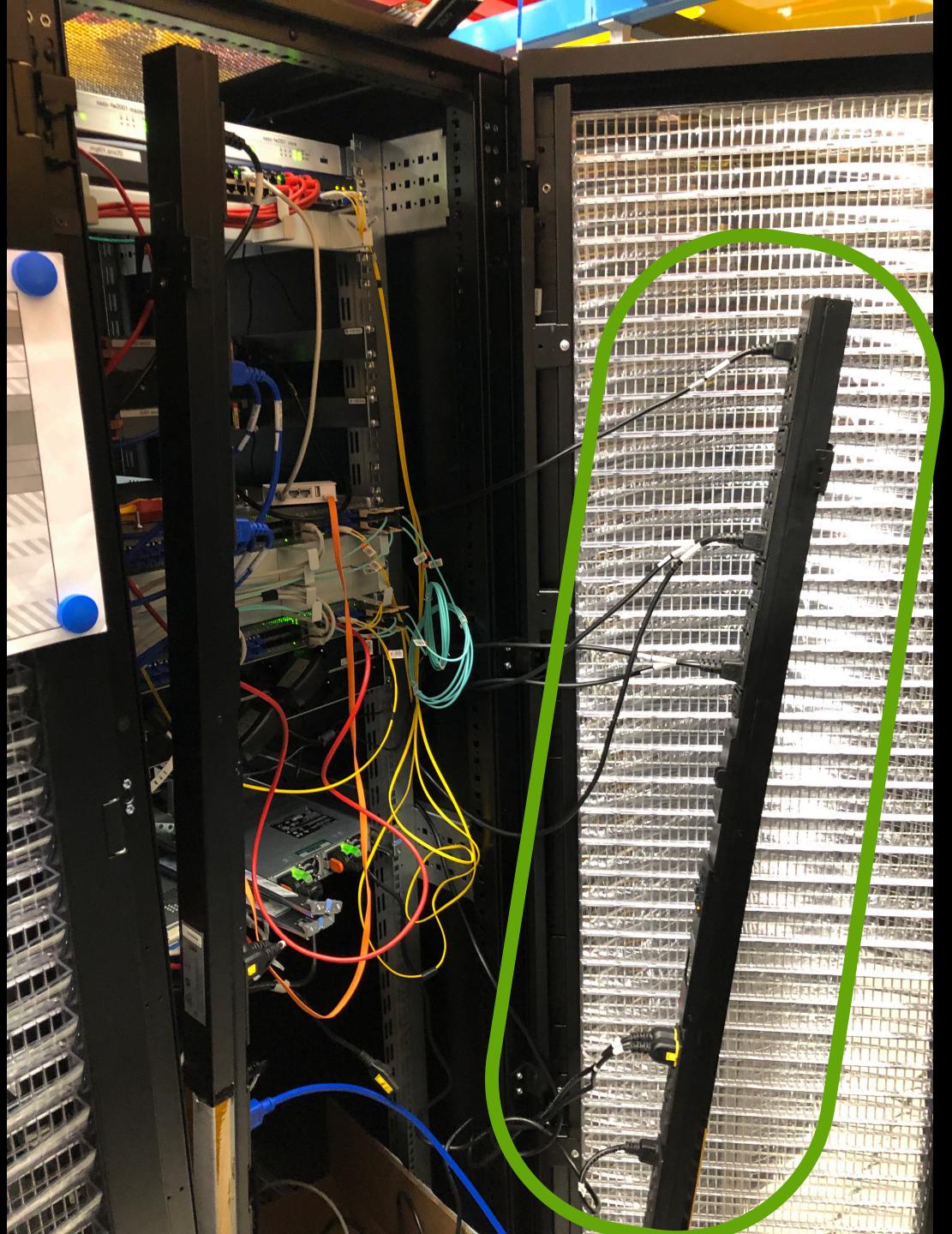


OPERATIONS

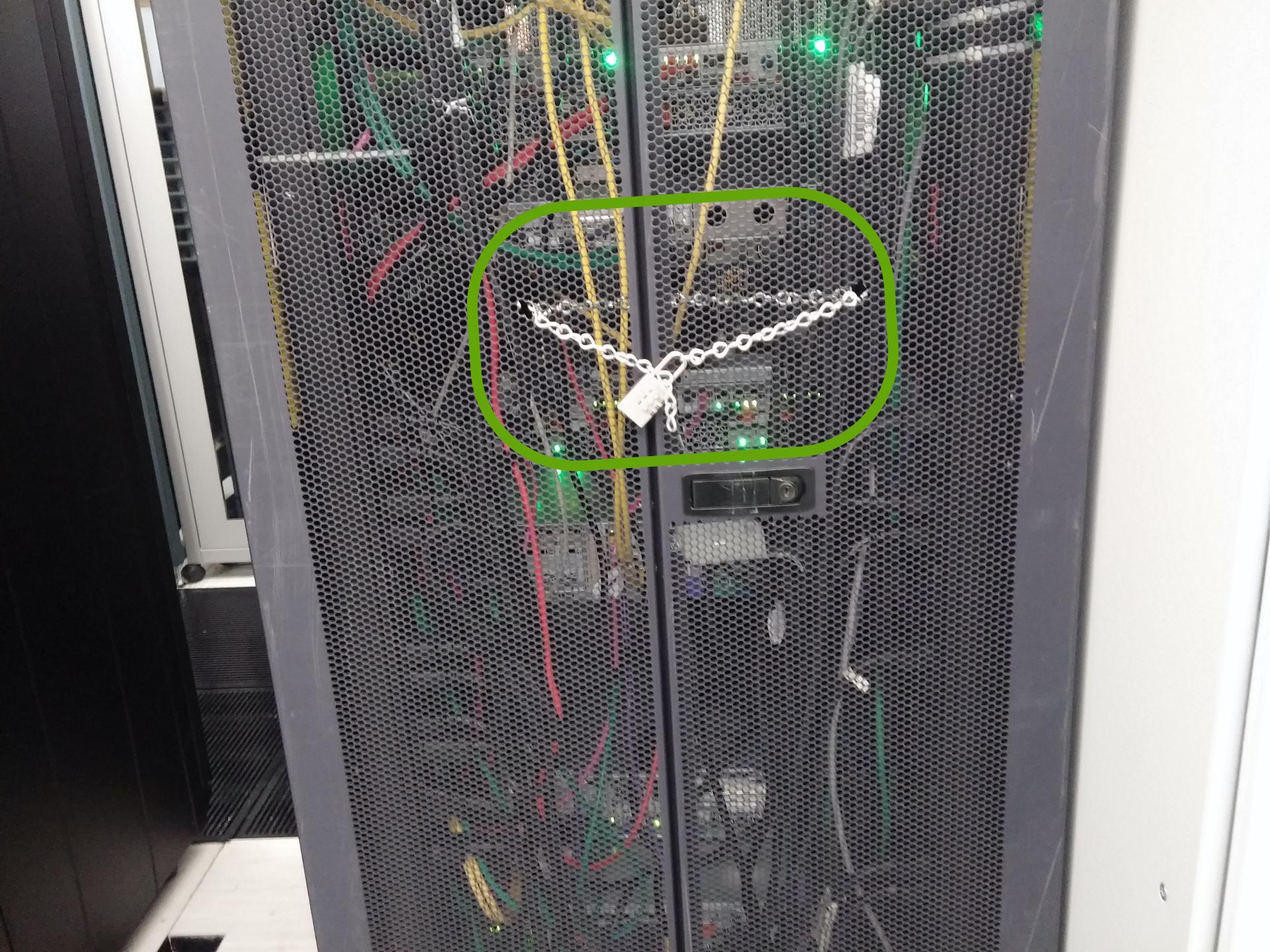


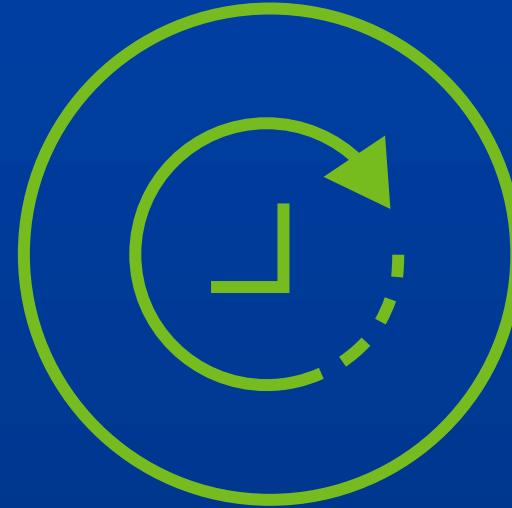
ASK FOR PICTURES!











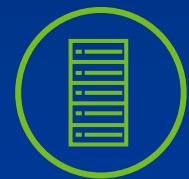
TIME



FINDING SUPPLIERS



SHIPPING



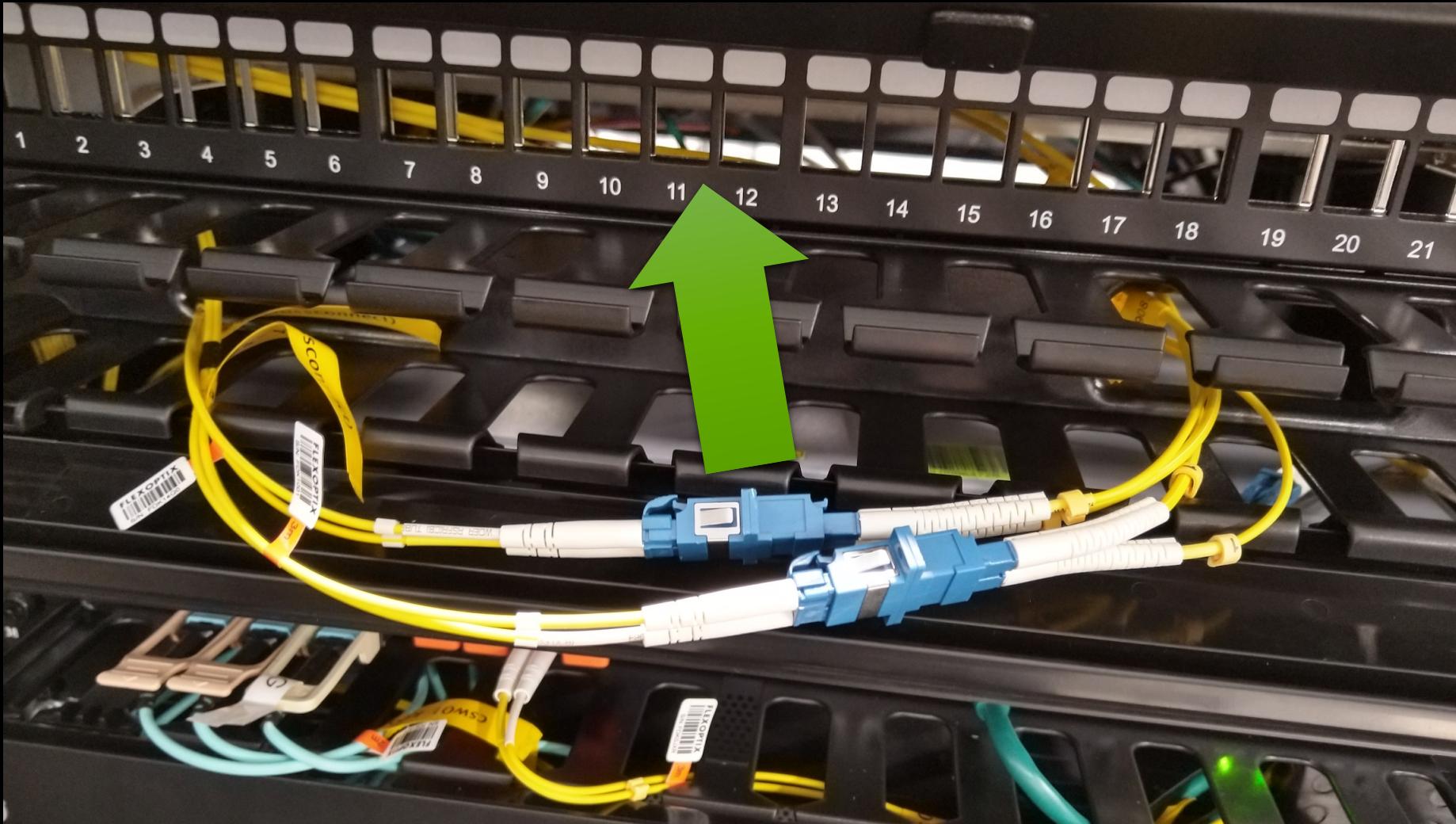
DELIVERY



CROSS-CONNECTS

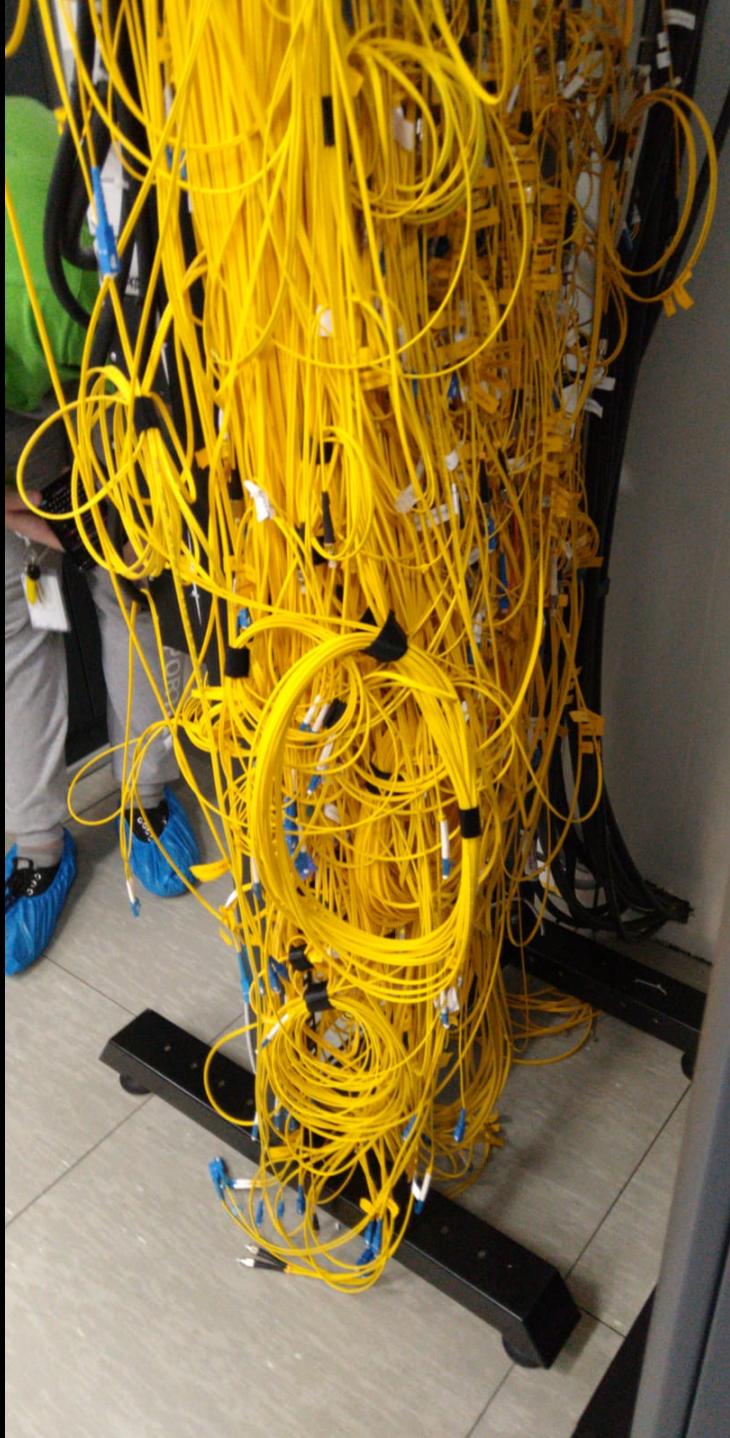


OPERATIONS



YOU HAD ONE JOB...

Infrastructure tried to  
install UTP cable, and  
you need is fiber optic,  
so we couldn't give it  
input.





FINDING SUPPLIERS



SHIPPING



DELIVERY



CROSS-CONNECTS

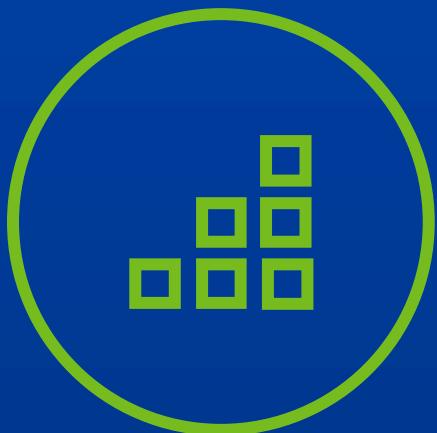


OPERATIONS



COMMUNICATION





# ESCALATION MATRIX

I'm checking the technical resource with my team and positioning it. I tell you that today unfortunately we do not have a technician.

Technicians who perform **tasks** on demand at a remote site, typically a data centre.

REMOTE HANDS  
SMART HANDS  
HANDS & EYES  
FIELD SUPPORT





FINDING SUPPLIERS



SHIPPING



DELIVERY



CROSS-CONNECTS

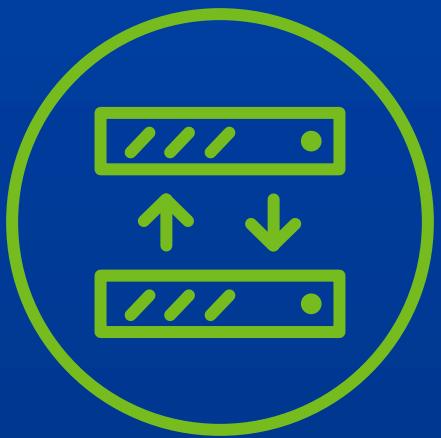


OPERATIONS

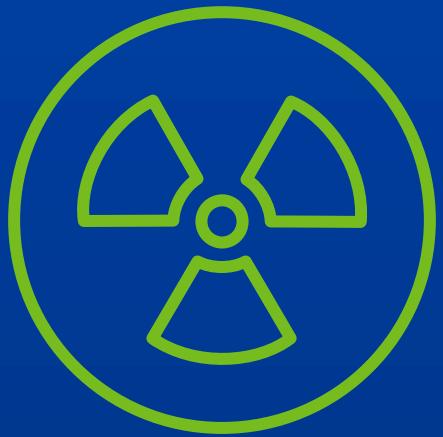


# NEW PREFIXES





# SPARE PARTS



# ABUSE OF IP ADDRESSES

안녕하세요 유선으로 ANEXIA 관련 이슈 전달해드린 정대연  
경위입니다. 아래 ANEXIA에 보낼 이메일을 작성해 보았습니다.  
중요 사건이므로, 잘 부탁드리겠습니다. 사안과 관련하여  
문의사항은 아래 연락처로 언제든 연락 주시길 바랍니다. (국문  
최근 귀사에서 사용중인 서버의 보안 이슈가 있습니다. 1. 사건 개요  
정보통신망이용촉진및정보보호등에관한법률위반 사건 (사건번호  
2017-000028) 3.24경 국가기관을 사칭하여 피싱 이메일을 발송 2.  
수사 진행경과 피의자가 3..17. ANEXIA의 IP 37.252.X.X의 PPTP  
VPN(1723 port)에 접속하였다는 사실이 확인되었습니다.

From: 정대연 [zzy@police.go.kr]

Police Request, South Korea have jurisdiction.  
If there is no response or without cooperation,  
KNP also have a right for acquire all servers.

Korea National Police Agency made SFTP Server for VM image.  
Please upload the VM image.

ACCOUNT : anexia

PASSWORD : koreanpolice!@#

CAPACITY : 200GB (Please contact us if you need more)





# DISMANTLING



anexia

# EXPECTATIONS







# THANK YOU

**Theo Voss**

Head of Network Engineering

E-Mail [tvoss@anexia-it.com](mailto:tvoss@anexia-it.com)

[www.anexia.com](http://www.anexia.com)

