

DE-CIX Update

DENOG8, 23. November 2016, Darmstadt

Thomas King / Arnold Nipper

Quick Update

- 
- New Locations
 - New Services
 - New Service Structure
 - Technical Issues

**Where
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New Locations



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New Services



- GlobePEER Remote
- Remote Peering is around for ages
 - From enabling surrounding data centres to far reaching long hauling
 - Via Resellers and via own connections
- Offer at selected locations for existing customers
 - Currently NYC, DUS and IST to FRA
- One physical port, different Vlans



New Services – *DirectCLOUD*





New Services



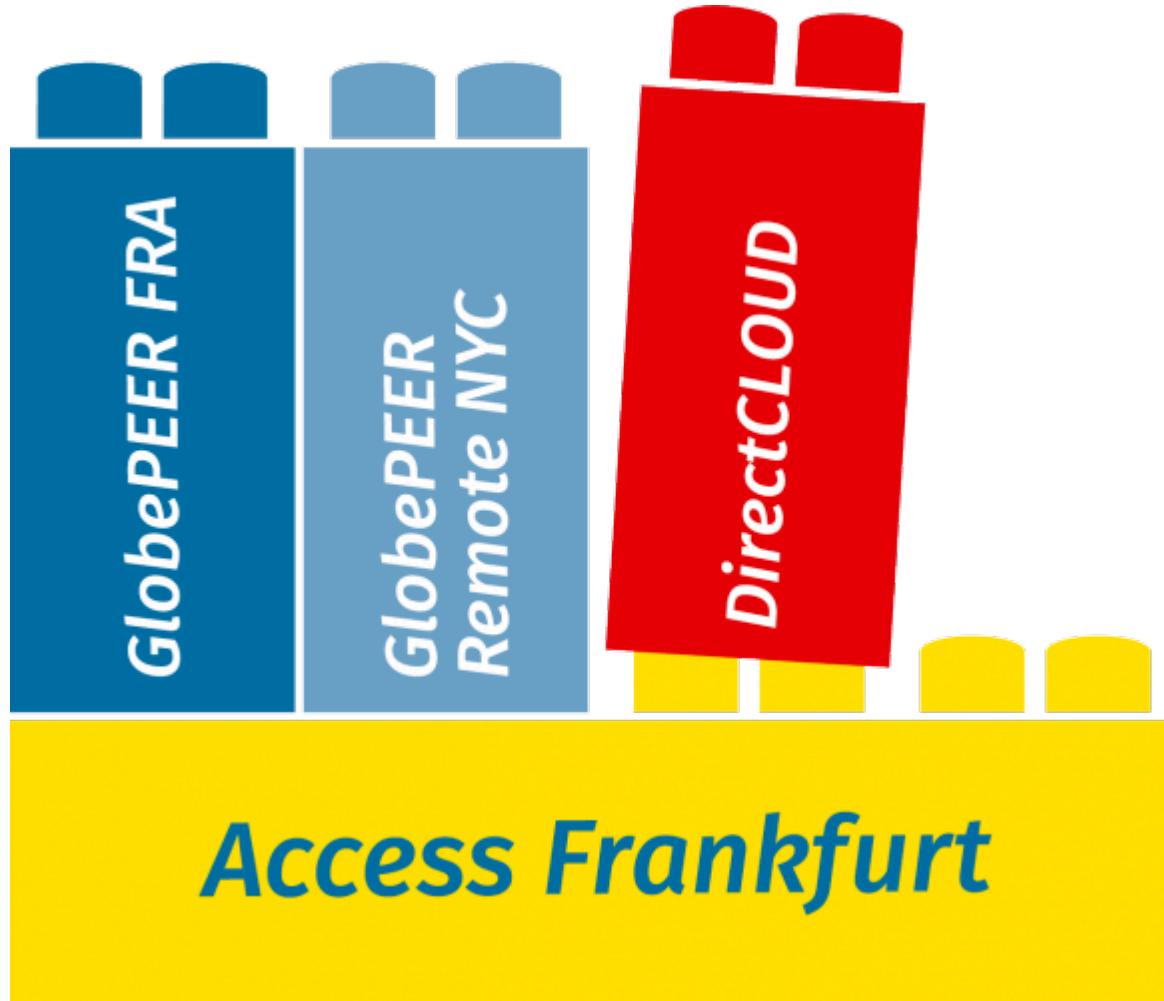
- Blackholing:
 - BLACKHOLE BGP Community (RFC 7999) for signalling blackholes
(supported at all DE-CIX Route Servers)
 - Dedicated Blackhole Route Server in Frankfurt for Blackholed routes only

New Service Structure



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Technical Issues



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- IP hijack from a customer A at the route server (RIR entries existed)
 - Complaint received from another customer B (for receiving spam)
 - IP space holder confirmed IP hijack
 - Customer A was contacted and asked for clarification -> misconfiguration
 - **Questions: Do we need clear policies what to do here? Disconnect <-> Agent to resolve the dispute?**
- Packet loss at edge01.dx2 (FRA)
 - Packet loss detected on a few ports on the 3 added linecards (LAGs only) (17.11.)
 - 24/7 outage team established together with Nokia
 - 2 software bugs triggered by adding new linecards
 - Mother linecard rebooted -> both daughter linecards rebooted
 - Sequence of reboot / RfS of daughter linecards critical -> wrong sequence -> ports (LAGs only) show packet loss
 - Reboot of edge01.dx2 -> Problem expanded to more ports (LAGs only) (18.11)
 - New software released applied, reboot on edge01.dx2 (19.11)
 - Problem resolved
 - **Lessons learned: more external monitoring needed -> will be implemented**



DE-CIX's Internet Exchange Points



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Everywhere.**