Contact

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Top Skills

DevOps Service Delivery ITIL

Languages

Spanish (Elementary)
Latin (Limited Working)
German (Limited Working)

Certifications

Red Hat Certified Engineer
Certified Ruby Programmer Silver
CAcert Assurer
AWS Certified Solutions Architect

Honors-Awards
MVP Employee

Dwight Spencer

Chairman at VCC of Dallas Makerspace | DevOps and Agile leadership | Looking For Opportunities

Plano, Texas

Summary

Specialties in Service Delivery, Team Leadership, Cloud based Infrastructure, DevOps, High Availability Architecture design, and Application Security.

Founder: CompuTEK Industries, CO2600/NDFW2600, VCC@DMS STEM Pilot Program

Co-Founder: TheLabs.MS, Zero1 Nation Hackerspace

IT Professional with 17+ years of experience with combining strong technical acumen in business and project management supporting clients in product life-cycle, project management, and system deployment in multi-system environments for both cloud, private, and on-prem solutions.

Current Certificates in the pipeline: ITIL v3, CISSP and Six Sigma Green Belt Certification.

Latest book in writing: Web Development Rule 21, Discovering Darknets for fun and profit

Experience

Mr. Cooper
Sr Systems Developer
January 2018 - February 2020 (2 years 2 months)
Dallas/Fort Worth Area

Over saw migration efforts from on prem servers and virtual machines to complete cloud based strategies as DevOps Leads for Corporate IT.

Designed enterprise wide SIEM solutions.

Key in migration to enterprise wide SSO implementation

Developed policy and procedures towards devops enterprise wide best practices with inventory management, secret store, logging, performance monitoring, and continuous deployment

Technical skills used: Java, Python, Go, Powershell, SAML, OpenAPI/REST, Spring, Terraform, Azure DevOps(git/VSTS), and Azure Cloud

Dallas Makerspace
Chairman
October 2016 - December 2019 (3 years 3 months)
Dallas/Fort Worth Area

The VCC Computer Committee strives to provide a STEM pilot program for learning hands on about the whole computer from hardware to software and networking. Computing is more than a career or science; it is a way of life. For that VCC provides the tools, labs, and opportunities for students and makers to build amazing things with Blockchain, Data science, Docker, DevOps, AI, Programming, and Information Security.

Technical skills used: Project Management, Team Leadership, Education development, Docker, AWS, Etherium, SOLID contracts, MySQL, PHP, Node, Python, Ansible

Verizon Wireless
Network Development Engineer / Development Team Lead
September 2016 - November 2017 (1 year 3 months)
Southlake, Texas

Highlights:

- Awarded MVP Employee "Outstanding Player 2017" for recognition on my contributions for Building an in house Development team, Successful development of core tools, and Leading Mentorship in DevOps, Agile, and laaS
- Designed and implemented Core Team culture practices; "DevOps Experience" which provided base guidelines, tools, and best practices for operating cloud environments, developing microservices, and service delivery by adhering to Scrum ceremonies, Using CICD, Ansible, and docker swarm with a workflow that is centered on automation, mobile app, and rapid development first.

- Automated the deployment of OpenStack Network components (DELL, Client, Big Switch) to

build and monitor performance systems for daily operations of the systems. Participated in the

automation build process. Developed daily CI/CD for application and hardware builds. External testing applications that aid in the availability to build a site and then used as part of the monitoring of a site. Architecture PaaS solutions centered around Docker Swarm.

- Spearheaded Operational and Development Standards that sets the expectations for scrum teams and communicates with external Business units the core set of expectations.

Duties:

- Worked with Director and Senior Leadership to build business requirements
- Managed transition from Waterfall to Agile project methodology; analyzed points of failure and developed new release process using Agile methodology resulting in immediate release successes
- Responsible for utilizing aspects of both Lean Six Sigma and Agile Project
 Management best practices to conduct User Story Workshops, Backlog
 Refinement, Sprint Planning, Daily Scrum, Sprint Reviews, and Retrospectives
- Detailed documentation of issues and risks to improve risk mitigation, issue resolution and reduce turnaround time of impediments and blockers
- Developed JWT SSO microservice, SIEM and APM, DCIM integration into Ansible and ELK/TICK

Fidelity Investments

QA Engineer

December 2015 - July 2016 (8 months)

Serve as a key member of software development team as the lead QA tester on development projects for personal investment and digital services teams. Key architect in delivering new blue/green deployment strategies which cut testing and push to production to a third of the time and cost.

Assured quality of code and adherence to unit testing development though code auditing and generation of reports.

Advised multiple development teams on code improvements and direction of project.

Mary Kay Inc.

Solutions Architect/Technical Consultant August 2015 - November 2015 (4 months)

Addison, Texas

Devised key performance indicators and operation policy for Infrastructure monitoring team.

Lead the discovery and architecture planning for ElasticSearch, Redis, RabbitMQ, and MongoDB clusters.

Maintained windows server (2003, 2008, 2012), MSSQL, and IIS hosting services.

Integrated AWS deployment solutions

Integrated ElasticSearch and Linux systems into Active Directory.

Developed powershell modules for automated tasks related to ElasticSearch.

Evaluated Windows Server 2016 Container technology

MEplusYOU Agency Senior DevOps/Production Operations February 2015 - July 2015 (6 months)

Dallas, Texas

Advised board members on Industry best practices.

Lead the discovery, architecture planning, and development phases for cross platform and cross hosting environment orchestration system.

Acquired business relations with key third-party solution vendors.

Architectured a full featured Platform-as-a-Service solution for DevOps based clients.

Designed and implemented modern APM and SIEM solution to replace post lifecycle Hostmonitor monitoring infrastructure with Statsd/Graphite, Logentries, Pingdom, NewRelic, and Pagerduty.

Key figure in development and deployment of scalable ITIL based Central management solutions for clients.

Lead generation and sales engineering for a managed DevOps service provider

CompuTEK Industries, LLC.

Visionary Founder June 2003 - November 2014 (11 years 6 months)

Provided on-site, remote, and consultation for Solutions Engineering per contract basis for Web Application development and IT support services.

Primary role involved working directly with the end customer to provide a customized solution and extended support. Other role requirements involved daily operations management, team building marketing strategy development and end user product development.

Armor Defense Inc.
Sr. System Engineer,II
October 2013 - August 2014 (11 months)
Richardson, Texas

Provided Rapid Response and Fully-Managed Support for a variety of customer environments; including but not limited to RedHat Enterprise, CentOS, Ubuntu, Debian, Windows Server 2008/2012, RiverBed Zeus and StringRay Load Balance, on VMware vSphere cloud infrastructures while meeting HIPAA, PCI DSS, and HITRUST compliance requirements within a ITIL operating environment. Juniper vGW Firewall Specialist managing hypervisor-based IP firewall. Imperva Web Application Specialist managing ADC + WAF service. Subject Matter Expert for Varnish, Nginx, and Ossec. Ondemand/On-Call Oracle and MSSQL DBA.

TheLab.MS
Interim Chief Technical Officer
January 2014 - June 2014 (6 months)
Plano. Tx

Maintain and provide usable workshop area for members. Ensure safe day-to-day operations of business and establish/document best practices. Enable limited-mobility access to workshop. Inspect and report on status of safety devices.

Maintain networks and server co-location environment. Facilitate telecom systems for membership and co-working. Work alongside Networking Committee to provide tools and solutions for technology needs of business and membership. Update integrated security and access systems as-needed.

Communicate and work with third-party entities to complete construction projects and repairs to facility. Allocate and assign floor-space for large projects and static workshop elements

Hostgator.com
Linux System Administrator
2013 - August 2013 (less than a year)

Linux Systems Administrator – Support department

Worked to support customer issues on production servers, as well as managed VPS and dedicated servers running in a Linux/cPanel environment. Maintained and shared personal scripts for investigating common problems and automating daily activities.

Responsible for installing, maintaining, and troubleshooting popular eCommerce and Content Management Systems, such as WordPress, Joomla, Drupal, Magento, Prestashop, etc.

Dealt with importing, exporting, and making manual manipulations to MySQL databases.

Preformed scanning, verification, and risk analysis for Linux-based MTA Proxy mail servers designed for Anti-Mail Abuse Management (Spam, Virus, Content, and Phishing).

Preformed scanning, verification, and restoration of comprimised web applications.

Designed and executed complex tests for system acceptance and verification of a distributed computer product involving a diverse set of Open Source and Proprietary components.

Wrote documentation, procedures, test plans, and test cases.

Executed test plans and test cases.

Filed Bug Reports (software defects) following industry-standard practices

Lockheed Martin Computer Tech Spt Analyst, L2 March 2011 - April 2011 (2 months) Colorado Springs, Colorado Area

Offered customer support for computer related issues

Data Migration from old XP systems to network storage on Windows 7 environments

Installed new Windows 7 Laptops and Desktops for clients

Developed Remote migration software that worked faster than the Microsoft tools

Transported Assets between multiple job sites.

Independent Consultant (Self-employed)

12 years

Web Developer and Designer

1997 - January 2009 (12 years)

Designed and developed various home pages and corporate identity sites for local companies and individuals

Utilized various open source software solutions to design company logos , branding and site graphics

Preformed search engine optimization to increase website traffic from the top three search engines

Software Engineer

June 2005 - May 2008 (3 years)

Independant Consultant

Developed a Client/Server Gaming system for Linux, Mac OSX, and Unix using SDL Libraries, C++, tiny xml library, and MySQL. Augmenting the data entry interface provided by the Web based GUI.

Utilized Bit Torrent, HTTP 1.0 and TCP/IPv4 as a transfer medium for flat-file game data(ie graphics, sounds, ...)

Created and managed an open source project through sourceforge.net project management site.

Implemented Project builds and versioning through the use of CVS, SVN, and the GNU build tools.

Developed and designed a HTML based web site for local anime artist Lowell Lucas Jr

Built the site through Javascript and HTML, for ease of maintenance and to fit the client's needs

Developed the shopping cart software in HTML forms with Pay Pal for ordering prints

Silkfair

Ruby on Rails Developer July 2008 - September 2008 (3 months)

Short term contract for development on Silkfair marketplaces live chat system

Education

University of Phoenix

Bachallors of Science, Business, Web Development · (2010 - 2014)

TechFocus

RHCE, Computer Science · (2007 - 2007)

Free Code Camp

Full Stack Web Development Certification, Computer Software Engineering · (2014 - 2015)

Colorado Technical University

Bachelors, Computer Science · (2003 - 2005)