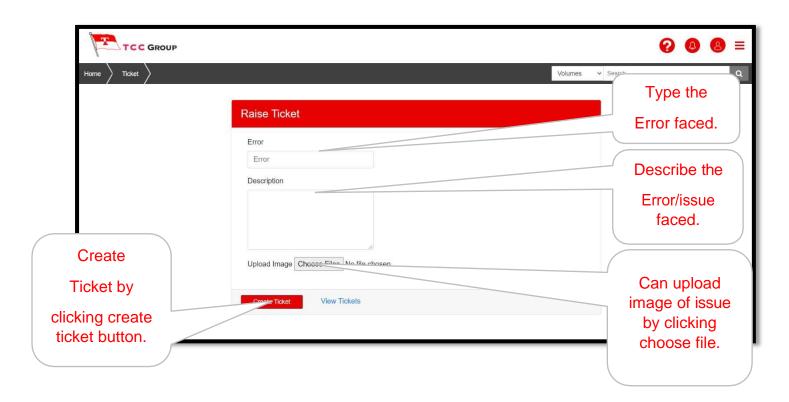
How to raise tickets?

Tickets can be raised by clicking the tickets button, then a window will appear as shown below:

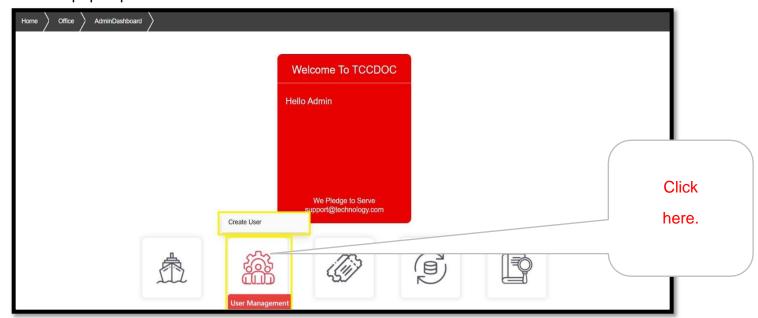




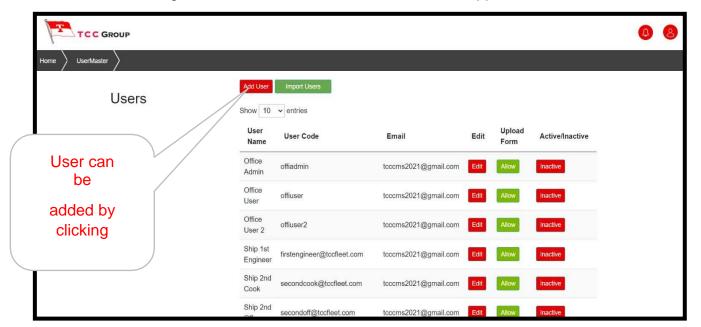
How to add user?

User can be added By Office Admin Only in the following steps:

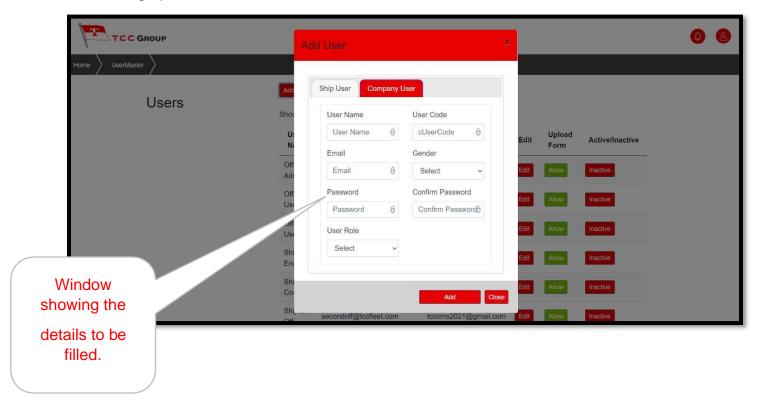
1. By moving the cursor on the user management button, the pops up. Then click on the create user button as shown below:

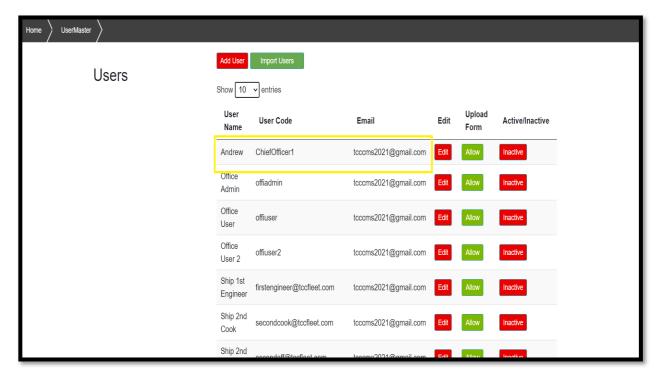


2. After clicking on the create user button, a window will appear as shown below:



3. Now after clicking the add user button, a window will appear where user can be created by filling up the details as shown below:





The above picture shows the new user is added now.