

NATIONAL & FLAG ADMINISTRATION CONTACT DETAILS FOR SEAFARER COMPLAINTS (MLC 2006 5.1.5)

This information is so that Technical Offices can advise their vessels of the contact information to include on Form OFFADM 32.

National Administrations

Country	Administration	Telephone	Email
Bangladesh	Department of Shipping	+880 9555128-9 +880 2 9513305	info@dos.gov.bd , dosdgd@btcl.net.bd
Bulgaria	General Labour Inspectorate Executive Agency	+359 29885172	secr-glsecretar@gli.government.bg
Bermuda	Department of Maritime Administration	+1441 295 7251	enquiries.bermudashipping@gov.bm
China	Maritime Safety Administration, Shanghai, China	+86 21 6607 2773 (Crew Management Section)	cyc@shmsa.gov.cn
Croatia	Republic of Croatia Ministry of Maritime Affairs	+385 16169104	igor.butorac@pomorstvo.hr
Estonia	Estonian Maritime Administration - Eesti Veetedeamet	+372 6205665 +372 6205500	eva@vta.ee navinfo@vta.ee eino.ots@vta.ee
Georgia	Lepl "Maritime Transport Agency"	+995 422 274925 +995 422 274917 +995 422 274916	info@mta.gov.ge
Germany	BG Verkehr/Dienststelle Schiffssicherheit	+49 40 361 37213 +49 40 361 37600	mlc@bg-verkehr.de
Greece	Hellenic Republic Ministry of Shipping, Maritime Affairs and the Aegean Hellenic Coast Guard Seamen's Labour Directorate	+30 210 419 1442 +30 210 406 4217 +30 210 419 1295	dner@yen.gr
India	Shipping Master Mumbai	+91 22 2269 7971 +91 22 2269 7972	smmumbai@dgshipping.com
Indonesia	Department of Sea Communication	+21 3811308 +21 3447017	helpdesk@ditlala.org
Ireland	The Marine Survey Office (MSO) of the Irish Maritime Administration (IMA)	+353 1 6620922 +353 1 6620923 +353 1 6783440	NMOCIreland@dtas.ie chrisreynolds@dtas.ie davemcmlyer@dtas.ie
Latvia	Maritime Administration of Latvia Primary contact: Arturs Oss Secondary contact: Sigita Lazdane	+371 67062166 +371 67062101	arturs.oss@lja.lv lja@lja.lv
Lithuania	Lithuanian Maritime Safety Administration	+370 46 469602	msa@msa.lt
Myanmar	Myanmar Marine Department	+95 1 558904	myanmarine@mptmail.net.mm desdma@mptmail.net.mm
Norway	Norwegian Maritime Authority	+47 5274 5000	post@sdir.no
Pakistan	Government Shipping Office	+92 2199263021 +92 2199263011	contact@shippingoffice.gov.pk
Philippines	POEA (Phil Overseas Employment Administration)	+63 2 833 6992 +63 2 5516641 +63 2 5511560	onboardconci@poea.gov
Poland	Ministry of Maritime Economy and Inland Navigation	+48 22 583 8670	sekretariat_gt@transport.gov.pl
Portugal	Directorate-General of Maritime Authority	+(351)210 984 050 +(351)210 984 038	Costa.campos@marinha.pt Dgam.scpmh@marinha.pt
Romania	Romanian Naval Authority	+40 241 616 124 +40 241 616 104	rna@rna.ro
Russia	Ministry of Transport of the Russia Federation (MINTRAS)	+7 495 6261010	info@mintrans.ru
Sri Lanka	Ministry of Ports & Highways	+94 112435127	dmsmos@slt.net.lk
Sweden	Swedish Transport Agency	+46 771 52 00 52	

NATIONAL & FLAG ADMINISTRATION CONTACT DETAILS FOR SEAFARER COMPLAINTS (MLC 2006 5.1.5)

Switzerland	Trade Union "Nautilus International	+41 61 262 24 24	infoch@nautilus.org
Turkey	Republic of Turkey Ministry of Transport, Maritime	+90 312 203 11 16 +90 312 203 11 11 (24 hrs)	okm@ubak.gov.tr
Ukraine	Ministry of Infrastructure of Ukraine	+38 044 351 50 09	portal@mtu.gov.ua

Flag Administrations

Flag State	Administration	Telephone	Email
Antigua and Barbuda	Department of Marine Services and Merchant Shipping St. John's	+1 268-462 1273	marineserv@candw.ag
Bahamas	For ships outside The Bahamas, primary contact is to be made via email with the London office of the Bahamas Maritime Authority	+44 20 7562 1300	stcw@bahamasmaritime.com
	For ships in The Bahamas, primary contact is to be made via email with the Nassau office.	+1 242 356 5772	nassau@bahamasmaritime.com
Cayman Islands	Peter Southgate – Shipping Master	+1345 815 1605	shipping.master@cishipping.com
Cyprus	Department Ministry of merchant Shipping	+357-25 823715	mlc@dms.mcw.gov.cy
Gibraltar	Gibraltar Maritime Administration	+350 200 79728	maritime.feedback@gibraltar.gov.gi
Hong Kong	Marine Department – Mercantile Marine Office	+852 2852 3063 +852 2852 3061	
Isle of Man	Isle of Man registry		marine.survey@gov.im
Liberia	The Office of the Deputy Commissioner of Maritime Affairs, Republic of Liberia Department in charge: Investigations	+1 703 790 3434 (Office hours) +1 703 963 6216(After-office hours)	MLComplaints@liscr.com
Malta	Transport Malta	+356 2125 0360	mlc.tm@transport.gov.mt
Marshall Island	International Registries, Inc.		seafarers@register-iri.com
Netherlands	Inspectie Leefomgeving en Transport	+088 489 0000	Complaints@ilent.nl
NIS/NOR	Norwegian Maritime Authority	+47 5274 5000	post@sdir.no
Panama	General Directorate of Merchant Marine	+ 507 501 4241	mlcsegumar@amp.gob.pa
	General Directorate of Seafarers	+ 507 501 5059	mlc@segumar.com labormar@amp.gob.pa
Singapore	Singapore Maritime Authority	+65 6375 6224	mmpa@mpa.gov.sg
St. Vincent and The Grenadines	The Registrar of Seafarers	+41 22 707 63 00	technical@svg-marad.com
Switzerland	Swiss Maritime Navigation Office	+41 61 270 91 20	dv-ssa@eda.admin.ch
UK	Maritime & Coastguard Agency	+44 (0) 23 8032 9549.	mlc@mcga.gov.uk info@mcga.gov.uk
Vanuatu	VMSL MLC 2006 Contact Point	+678 212 425 9600	email@vanuatuships.com