


E-ticket


Departure Flight

Citilink

Citilink
QG-492
Subclass S (Economy)

Wednesday, 5 February 2020

14:50  Surabaya (SUB)
Juanda - Terminal 1A

17:10  Banjarmasin (BDJ)
Syamsudin Noor - Terminal Domestic

Traveloka Booking ID

602731673

Airline Booking Code (PNR)

DCGGHW

REFUNDABLE




Present e-ticket and valid
identification at check-in




Check-in **at least 90
minutes** before
departure



All times shown are in
local airport time

No.	Passenger(s)	Route	Flight Facilities
1	Ms. IVONG RUSDIYANTI (Adult)	SUB - BDJ	 20 kg


CUSTOMER SERVICE (INDONESIA)

 0804-1500-308

CUSTOMER SERVICE EMAIL

 cs@traveloka.com

BOOKING ID

 602731673



No Need to Print

Save trees, go paperless!
View and use your item
upon redemption or entry
by going to My Booking in
Traveloka App.



Real-Time Flight Status

Updates on the latest flight
status are available in My
Booking in Traveloka App. You
can also share this info with
friends and family!



Passenger Details

No.	Passenger(s)	Route
1	Ms. IVONG RUSDIYANTI	Surabaya - Banjarmasin

Airline Conditions of Carriage

Please read and understand the following airline's conditions of carriage

Citilink Citilink : <http://traveloka.com/x/coc/qg>

Passenger sitting in the Green Zone or Regular Zone must also read <https://www.citilink.co.id/en/green-zone>

Important Notice for Pregnant Passengers

- Pregnant passengers are required to submit a medical certificate and sign a Limited Liability Statement at the airport check-in counter.
- The medical certificate must state the age of the pregnancy and that the passenger is fit to travel. The medical certificate must be issued within seven (7) days before flight departure.

Cancellation

1. Log in to your Traveloka account through www.traveloka.com/en/login
2. Go to My Booking
3. Click "Refund" button on the booking for which you want to request refund
4. Read the Refund Terms and Conditions, then fill in the Refund Form
5. Refund will be processed by Traveloka, it may take up to 30-90 working days
6. Refund procedure can be found on www.traveloka.com/en/faq/refund

All refund should be processed through Traveloka. Otherwise, refund will not be approved by airline.