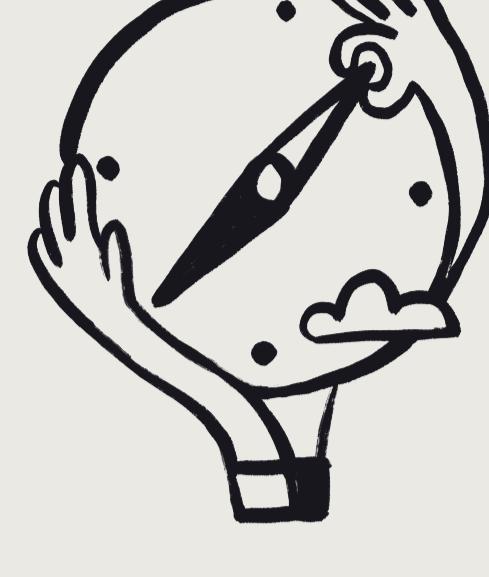


DORA

10

A decade with DORA



2013 Growing momentum of DevOps

- 63% of respondents indicated they had implemented DevOps in their organizations.
- 55% of organizations see improved collaboration and cooperation.

2014 Culture an indicator of organizational success

- Job satisfaction is the No. 1 predictor of organizational performance.
- High performing IT organizations deploy code 30 times more frequently with 50% fewer failures.

2015 Lean management and continuous delivery practices

- Critical role of IT managers in driving DevOps transformations.
- Burnout can be prevented, and DevOps can help.

2016 Invest on collaboration

High performing organizations' employees are:

- 2.2 times likely to recommend their org as a great place to work.
- 1.8 times more likely to recommend their team as a great working environment.

2017 Importance of transformational leadership and automation

- Loosely coupled architectures and teams enable continuous delivery.
- Lean product management drives organizational performance.

2018 Software Delivery Performance is a Key Differentiator

- Strong correlation between high SDO performance (software delivery performance and availability) and overall organizational performance.



2019 Four Key Metrics are now industry standard

- Importance of balancing speed and stability in software development and delivery.
- Highest performing engineers are **1.5 times** more likely to have easy-to-use tools.

2021 SRE and DevOps are highly complementary

- Good internal documentation drives successful tech implementation.
- Inclusive teams with a generative culture were less prone to pandemic burnout.

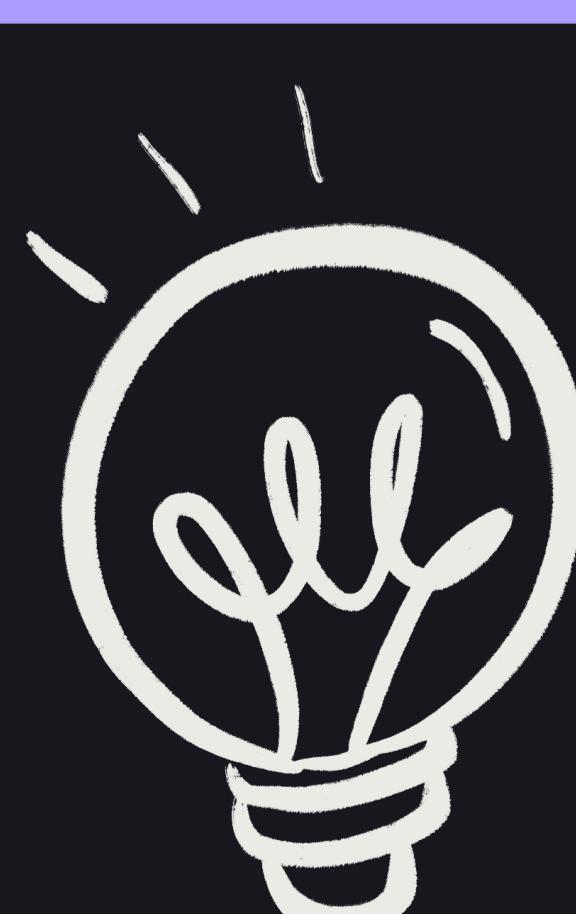
2022 Security practices and software delivery performance

- Software quality is marked by how easily an organization can safely and confidently change it.
- Culture is the biggest predictor of an organization's application development security practices.

2023 User-centric approach

- Teams that prioritize understanding and meeting user needs demonstrate improved performance.
- Unlock software delivery performance with faster code reviews.

2024



The era of AI

- Most developers use AI for core work, boosting productivity.
- AI adoption is linked to improved team and organizational performance.
- Be relentlessly user-centric.