Faculty of Informatics
Masaryk University

PV207
Business Process Management

Homework (4th seminar)

Adrian Tóth (491322)

March 13, 2020

Contents

1 Informations

UČO	491322
Student Name	Adrian Tóth
Seminar Group	PV207/01CZECH

2 Brief Summary

2.1 Description

A person (customer) walks into a hostel. The customer wishes to be accommodated (book a room) in place at the reception.

There is a receptionist (hostel worker) in the hostel who can book a room for a customer in place via an information system.

There is a need to select the desired room from a list of available (free) rooms by the customer. After room selection, it is necessary to collect information about the customer for the payment and the bill creation. After that, the payment is made, which must be verified. In the case of successfully processed steps before, the system books the room and creates a bill, which is passed to the customer by the receptionist.

The capacity for all rooms is one. The necessary data and payment for the booking are required to be collected and verified before the room booking is made.

We do not assume that it will be required to book a room for more than one person. The hostel is used just for one night by lonely persons.

Homework