

Student Edition

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Multiple Choice Quiz

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Results Reporter

Out of 15 questions, you answered 1 correctly with a final grade of 7%

1 correct (7%)  
14 incorrect (93%)  
0 unanswered (0%)

Your Results:

The correct answer for each question is indicated by a ✓.

- 1  
INCORRECT  
During which stage of team development is high performance not a top priority and team member emotions run from upbeat to depressed?  
☒ A) Norming  
☐ B) Storming  
☐ C) Performing  
☐ D) Adjourning  
☐ E) Forming
- 2  
INCORRECT  
Roger is new-product project manager for a retail company. Recently the team has exhibited a high degree of conflict over who will control the group and how decisions will be made. Which stage of development is the team in?  
☒ A) Norming  
☐ B) Storming  
☐ C) Performing  
☐ D) Adjourning  
☐ E) Forming
- 3  
INCORRECT  
Experience and research indicate that high-performance project teams are much more likely to develop under all the following conditions except:  
☒ A) Members are assigned to the project full time  
☐ B) Members report solely to the project manager  
☐ C) There are 10 or fewer members per team  
☐ D) Team members are selected by their managers  
☐ E) The project involves a compelling objective
- 4  
INCORRECT  
Which of the following are considered very important in the recruiting of project members?  
☒ A) The budget available  
☐ B) The importance of the project  
☐ C) The management structure for the project team  
☐ D) Both B and C are correct  
☐ E) A, B, and C are all correct
- 5  
INCORRECT  
Which of the following is an objective of the first project team meeting?  
☒ A) Overview the project's scope and objectives  
☐ B) Address interpersonal interaction concerns  
☐ C) Model how the team will work together  
☐ D) Both A and C are correct  
☐ E) A, B, and C are all correct
- 6  
INCORRECT  
Researchers have found that high performance teams will have which of the following norms?  
☒ A) Hard work does not get in the way of having fun  
☐ B) No information is shared outside the team unless all agree to it  
☐ C) It is acceptable to be in trouble, but not to surprise others  
☐ D) Both B and C are correct  
☐ E) A, B, and C are all correct
- 7  
INCORRECT  
Establishing a team identity is facilitated by:  
☒ A) Team members working in a common space  
☐ B) Creation of a project team name  
☐ C) Effective use of meetings  
☐ D) Both A and B are correct  
☐ E) A, B, and C are all correct
- 8  
INCORRECT  
Which of the following would be considered the most effective project reward?

- 9  
INCORRECT
- ✓
- ☒ A) Individual member rewards
  - ☐ B) Lump-sum cash award
  - ☐ C) All-expenses-paid trip for team members and their families
  - ☐ D) Using negative reinforcement to motivate adequate performance
  - ☐ E) All of these are equally effective
- The first step in facilitating group decision making is to:
- 10  
INCORRECT
- ✓
- ☒ A) Call a meeting to discuss the problem
  - ☐ B) Identify the problem
  - ☐ C) Agree that there is a problem
  - ☐ D) Quantify the problem
  - ☐ E) Generate alternatives
- The biggest challenge to managing a virtual project team is:
- 11  
INCORRECT
- ✓
- ☒ A) Getting reports and technical information communicated
  - ☐ B) Developing trust
  - ☐ C) Establishing effective patterns of communication
  - ☐ D) Both B and C are correct
  - ☐ E) A, B, and C are all correct
- Which of the following is not one of the steps in facilitating group decision making?
- 12  
INCORRECT
- ✓
- ☒ A) Identifying the problem
  - ☐ B) Analyzing the situation
  - ☐ C) Generating alternatives
  - ☐ D) Reaching a decision
  - ☐ E) Follow-up
- Two of the biggest challenges involved in managing a virtual project team are:
- 13  
INCORRECT
- ✓
- ☒ A) The language barriers and time management
  - ☐ B) Time management and developing trust
  - ☐ C) The language barriers and developing effective patterns of communication
  - ☐ D) Developing trust and effective patterns of communication
  - ☐ E) Time management and developing effective patterns of communication
- Which of the following is not one of the most significant sources of conflict during the project definition phase?
- 14  
INCORRECT
- ✓
- ☒ A) Priorities
  - ☐ B) Administrative procedures
  - ☐ C) Schedule
  - ☐ D) Workforce
  - ☐ E) Costs
- Which of the following is not one of the most significant sources of conflict during the project planning phase?
- 15  
CORRECT
- ✓
- ☒ A) Priorities
  - ☐ B) Procedures
  - ☐ C) Schedule
  - ☐ D) Technical requirements
  - ☐ E) Costs
- Which of the following is not one of the tips for alleviating communication problems of virtual teams?
- ✓
- ☒ A) Include face-to-face time if at all possible
  - ☐ B) Keep team members informed on how well the overall project is going
  - ☐ C) Share the pain
  - ☐ D) Establish clear norms and protocols for surfacing assumptions and conflicts
  - ☐ E) Establish a code of conduct to avoid delays

## E-mail Your Results

Date: Tue Nov 15 2016 07:18:11 GMT+1100 (Local Daylight Time)

My name:

Section ID:

### E-mail these results to:

E-mail address:

Format:

Me:

▼

My Instructor:

▼

My TA:

▼

Other:

▼

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