

Aigentic

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If you are a business owner, you are likely striving to automate as many processes as possible to save money, time, and other resources. Some processes are easier to delegate to a computer than others. Even before the advent of AI, software engineers could easily automate tasks with a clear and consistent structure, such as online forms. However, other jobs, especially those involving customer communication, email handling, and follow-up on requests and claims, are impossible to automate with traditional code. These tasks don't follow consistent logic and lack clear internal structure, making you reliant on staff who often find these tasks repetitive and boring.

Our new tool, Aigentic, could be a game changer. Imagine your employees no longer having to tag and reply to emails all day, scan communications for relevant information, or fill it in elsewhere in the system. Instead, trained AI agents handle these tasks in a way that mimics human interaction. As a result, your staff is free to focus on tasks that help them grow and that they actually enjoy.

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Additionally, Aigentic features a safeguard against unwanted behaviour by your AI tools. AI tools like ChatGPT are known to "hallucinate" or provide inadequate output at times, which can be problematic for businesses relying on them. The strength of Aigentic is that it ensures your new AI employee works as expected and doesn't go out of control.

On top of that, Aigentic stands out among comparable solutions with its agent monitoring tools. It tracks your AI employee's costs, success, and failure rates, providing opportunities for learning and improvement. It's as if you've hired a new employee who is always eager to get better, never complains, and is never tired or bored, even after filling out forms all night.