Overview

Performance



UPL believes that the truly sustainable company of the future will be one with lower costs.

Over the years, the Company embarked on a programme of cost moderation.

UPL standardised products and plants by utilising variability reduction measures as a part of its TQM programme. The Company invested in state-ofthe-art manufacturing technologies to automate processes and robotised packaging lines to enhance quality.

Result

Customer complaints declined 40% during FY2017-18. UPL executed a supply chain excellence programme to moderate costs by >H50 crore during FY2017-18. Process intensification helped increase throughput of six to seven products by 10-40% against minimal investment. UPL's material conversion cost now stands at one of the lowest in the industry.

H₁₅₅ crore

CUMULATIVE SAVINGS EARNED THROUGH OPERATIONAL EFFICIENCY-ENHANCING INITIATIVES BETWEEN FY13 AND FY18

