

# S<sup>X</sup> MANUAL

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CHAPTER

# INTRODUCTION

Welcome to Skylable S<sup>X</sup>, a complete private cloud framework. With Skylable S<sup>X</sup> you can create flexible, reliable and secure storage solutions, which can be accessed from all popular platforms.

# 1.1 S<sup>X</sup> FEATURES

This software has been designed and built with usability in mind. Some of the great features of Skylable  $S^X$  include:

#### · Fast and lightweight protocol

Never transfer the same data twice. The S<sup>X</sup> protocol transfers only the differences between the local copy of a file and the data already stored in the cluster. Additionally, it transfers data to/from all SX nodes in parallel to maximize speed.

# • Replication

Choose how many times you want your data to be replicated. You can set different levels of replica for different data and find the perfect balance between reliability and efficiency.

# Deduplication

If you upload 10 copies of the same data, that data takes the same space as 1 copy. If you upload 10 files, which only differ in a few bytes, just the differences between the files will take up additional space and the rest will be deduplicated.

# • Encryption

Client-side encryption with AES256, HTTPS communication, and all the security best practices to keep your data is safe.

# • Revisions and undelete

S<sup>X</sup> can optionally keep multiple revisions of your files and allow you to go back in time to any version of your files. You can also restore a file that has been accidentally deleted.

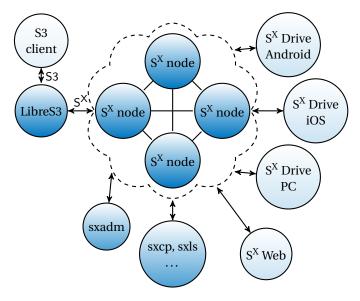


Figure 1.1: Skylable cloud ecosystem

#### • S3 Support

Need a drop-in replacement for S3? Install S<sup>X</sup> together with LibreS3 and change a single setting in your S3 clients and tools: that's all you need to do to switch to Skylable.

#### • Mobile and Desktop clients

Keep your files synchronized across all your devices with SXDrive: available for Windows/MacOSX/Linux on desktop and iOS/Android on mobile.

# 1.2 SKYLABLE ECOSYSTEM

This manual covers the open-source Skylable  $S^X$  software for UNIX platforms.  $S^X$  is used to create data clusters and forms the base for the Skylable platform, which consists of multiple components as shown on figure 1.1. With Skylable  $S^X$  one can build a cloud consisting of many nodes, which can be accessed in different ways and from multiple platforms. The client applications include command-line tools, which are part of the Skylable  $S^X$  itself, as well as desktop and mobile apps.

The command line tools shipped with Skylable S<sup>X</sup> provide a typical UNIX experience and together with external tools and scripts can be used to automate various processes, such as backups.

**S<sup>X</sup> Drive for Linux, Windows and OS X** keeps remote data synchronized with a local directory. The synchronization works both ways, and the latest data is always available on the local machine and in the cloud.

**S<sup>X</sup> Drive for Android and iOS** provides an instant access to the cloud from mobile devices. One can upload or download any documents or photos and keep

favourite files automatically updated.

 $S^X$  Web provides a web interface to the cloud. Users can access all their data right from web browsers.  $S^X$  Web additionally provides an easy way to share files with other people.

Finally, with **LibreS3**, the Skylable cloud becomes available to clients compatible with the S3 protocol. LibreS3 implements a large subset of the S3 API and translates it to the  $S^X$  protocol. It makes possible to use existing solutions such as s3cmd or DragonDisk with Skylable  $S^X$ .

# CHAPTER

# INSTALLATION

Skylable S<sup>X</sup> is tested on all popular UNIX platforms, including Linux, FreeBSD, and Mac OS X. We try to support as many platforms as possible, if you have troubles installing, compiling or running our software on your platform please let us know.

# 2.1 BINARY PACKAGES

The binary packages are available for all popular Linux distributions and this is the easiest and recommended way to install Skylable S<sup>X</sup>.

#### **DEBIAN WHEEZY**

Add the following entry to /etc/apt/sources.list:

```
deb http://cdn.skylable.com/debian wheezy main
```

then run the following commands:

#### **CENTOS 5/6/7**

Create the file /etc/yum.repos.d/skylable-sx.repo with this content:

```
[skylable -sx]
name=Skylable SX
baseurl=http://cdn.skylable.com/centos/$releasever/$basearch
enabled=1
gpgcheck=0
```

then execute:

```
\hbox{\tt\# yum install skylable-sx}
```

#### Fedora 20

Create the file /etc/yum.repos.d/skylable-sx.repo with this content:

```
[skylable - sx]
name = Skylable SX
baseurl = http://cdn.skylable.com/fedora/$releasever/$basearch
enabled = 1
gpgcheck = 0
```

then execute:

```
# yum install skylable-sx
```

# 2.2 Source code

In order to compile  $S^X$  from source, you will need the following packages to be installed together with their development versions:

- OpenSSL/NSS
- libcurl >= 7.34.0 (otherwise the embedded one will be used)
- zlib

For example, on Debian run:

```
# apt-get install libssl-dev libcurl4-openssl-dev libz-dev
```

#### **COMPILATION**

The software is based on autoconf, and you can just perform the standard installation steps. The following commands install all the software in /opt/sx:

```
$ ./configure && make
# make install
```

The rest of the manual assumes that  $S^{X}$  was installed from a binary package, so some paths may be different.

# **CLUSTER DEPLOYMENT**

# 3.1 REQUIREMENTS

 $S^X$  by default operates on the port 443 or 80, which needs to be available on a given IP address<sup>1</sup>. You can build just a single-node  $S^X$  cluster, however for data safety reasons it is recommended to create at least two nodes and use replica higher than 1. You can add more nodes to the cluster at any time.

# 3.2 Creating the first node

Setting up the first node initializes the cluster and makes  $S^X$  ready to use. The sxsetup tool presented below performs an automated configuration of the  $S^X$  server, which includes creating a local data storage, SSL certificate, and default admin account. You will only need to answer a few basic questions!

In the example we assume the IP address of the first node is **192.168.1.101**, the name of the cluster is **mycluster**, and  $S^X$  was installed from a binary package. In many some cases (eg. the path to  $S^X$  storage) we assume the default values, but you may want to customize them.

```
# sxsetup
--- SKYLABLE SX CONFIGURATION SCRIPT ---
The script will help you to create or extend a Skylable SX data cluster.
--- CLUSTER NAME ---
Clients will access your cluster using a sx://clustername/volume/path URI. It is recommended to use a FQDN for clustername, but not required. Refer to the documentation for more info.
Enter the cluster name (use the same across all nodes) []: mycluster
--- DATA STORAGE ---
Please provide the location where all incoming data will be stored.
Path to SX storage [default=/var/lib/sxserver]: <confirm default>
Please specify the maximum size of the storage for this node. You can
```

<sup>&</sup>lt;sup>1</sup>You can choose a custom port when running sxsetup with in advanced mode

```
use M, G and T suffixes, eg. 100T for 100 terabytes. Maximum size [default=1T]: 500G
--- NETWORKING ---
Enable SSL? (use the same setting for all nodes in the cluster) (Y/n)
Enter the IP address of this node [default=192.168.1.101]: <confirm default>
Checking port 443 on 192.168.1.101 ... OK
--- CLUSTER CONFIGURATION ---
Is this (192.168.1.101) the first node of a new cluster? (Y/n)
 confirm default>
--- SSL CONFIGURATION ---
Generating default SSL certificate and keys in
/etc/ssl/private/sxkey.pem /etc/ssl/certs/sxcert.pem
Generating a 2048 bit RSA private key
writing new private key to '/etc/ssl/private/sxkey.pem'
--- YOUR CHOICES ---
Cluster: sx://mycluster
Node: 192.168.1.101
Use SSL: yes
Storage: /var/lib/sxserver
Run as user: nobody
Is this correct? (Y/n) <confirm default>
--- CLUSTER INITIALIZATION ---
+ /usr/sbin/sxadm node --new --batch-mode --owner=nobody:nogroup /var/lib/
      sxserver/storage
  /usr/sbin/sxadm cluster --new --port=443 --batch-mode --node-dir=/var/lib/sxserver/storage --ssl-ca-file=/etc/ssl/certs/sxcert.pem 500G
/192.168.1.101 sx://mycluster
Starting SX.fcgi
Starting sxhttpd
Cluster UUID: 01dca714-8cc9-4e26-960e-daf04892b1e2
Cluster key: CLUSTER/ALLNODE/ROOT/USERwBdjfz3tKcnTF2ouWIkTipreYuYjAAA
Admin key: ODPiKuNIrrVmD8IUCuw1hQxNqZfIkCY+oKwxi5zHSPn5yOSOi3IMawAA
Internal cluster protocol: SECURE Used disk space: 16.75M
Actual data size: 453.00K
List of nodes:
            * ec4d9d63-9fa3-4d45-838d-3e521f124ed3 192.168.1.101
                 (192.168.1.101) 500.00G
--- CONFIGURATION SUMMARY ---
SSL private key (/etc/ssl/private/sxkey.pem): ----BEGIN PRIVATE KEY----
MIIEvAIBADANBgkqhkiG9w0BAQEFAASCBKYwggSiAgEAAoIBAQCYNdtHyNg1HZQ8
vaO1HJWtZ/eerB2H8OXyQTZpDFRS87qGUNcrRudDNO9EypcueXw1UN/3L8KKn7t
tGhLe6quG8QuKv//UiJDDGTDEICOndtYfBhO7zNR9zgaQRi9loqQB6Iqfe4K/T9F
EONMjVji10F5JI/3SgxEDwoQ4+1eghDuMGMElzJ4VJCojXhiEtvwo1ZruFX+Xogd
rq4Ys6Pch7n9FowdOc2n+IRxPXKb6CqnHC1t9AKEBmbaoP+OzhM8ZFCl3WFRChvb
JF8T9ZZ5q3no1668NILNN1f4RRe07+pb9ubfWqNABhuI5hQUnG81wKjcIzjWK4HZ
+3bMwg6PAgMBAAECggEAQ+fTGmV60KTHm4mnXYeRJzm4+SskSaC41e10Ev0TMybV
ZGDtpJylgwtfc1q7nojaFkWenGCA9D1HB8zCqKPkhMh+HtA26g8VdFaHPVBzw/pz
```

```
avv5r9gLnBETwHfM3XuIYv7h3wowE5uAKVhgvL8w0QKBgQDJs2avbY0wgcEE0f7L
nPRqmb5XjJE329KsyIzo4Yw0rZDjQXSYrBjifoBIJzUReDDB7ww51t0Xy3MExeS4
ngLO/oWotjd7jGU+EdABozKwW3bZuyUTSqTeQJwo+aIhjNtiyMrnpFy3vjYrJKGy
W/9cnv1WjqxpqnQgDjE/yJt36wKBgQDBL7p7iCWjIf+LH1/caFgPchJENd4YZZrBbhGA/tuo6VtJcarc/Etx3DGbKhnJq13LxRRLjyHlPhw/k7oZBdaVK27I+vNfw5Ljc2KZCYbFnF3kbP5ryuMW0QqGbkZZ/FExzwgFyAOUuCTw9L2VmKtPgbP9ywDTJcOZ
Jq/pdzOe7QKBgFOpxn4dvvIH4DgQlk9+2yMcgoduFw5EcC6bQVeXtrCf7elVzTdG
qOvHjQ5gtPJ6GD9ZGIkKusqT6TGhpC2v3SoiKO7CJmFo6tXELbOALhZY2gOWTNqj
q59EzYFxin7AHn/rKb7Lvmm4zF844p1I77NLf2nX5EwwF9rOCBmc7F/hAoGAUctH
ha4rYVqvu9PY3pU/U6rUmRTFqEa8s1FLD/bYQjgrcnkyAsa/msHELxIwQPbRi8kx
wpwjmdAmXbTKgnW6WQY+rdGy4cUImEzuXiVubpS6HFEZ18IbTDnN3wUpvEfciN5D
YO9AVONyoKK+6mvlfJBKCRa+jqfeotuCd7MEpDECgYAhWcDt6aXSsUOtq+jgVNtC
oi9Cnm4FNW7Z/VVgCCRFIwHxpqqAau63/naSGxkLU1K+U0StReiLC2D4FPrqs9Jh
scUH9hTIp3hxwznZBRFkuvU0m3h6CwQ0t3km7AffLRsGQZ9EM1vNb4T5mR/Izgxy
smcEPJfJgX61fx7c//bU6Q==
 ----END PRIVATE KEY----
SSL certificate (/etc/ssl/certs/sxcert.pem):
     --BEGIN CERTIFICATE -
MIIDpzCCAo+gAwIBAgIJAODcwxKZHi35MAOGCSqGSIb3DQEBCwUAMDsxCzAJBgNV
BAYTAkdCMQswCQYDVQQIEwJVSzELMAkGA1UEChMCU1gxEjAQBgNVBAMTCW15Y2x1
c3RlcjAeFw0xNDAzMjExNDU2NTdaFw0xOTAzMjAxNDU2NTdaMDsxCzAJBgNVBAYT
AkdCMQswCQYDVQQIEwJVSzELMAkGA1UEChMCU1gxEjAQBgNVBAMTCW15Y2x1c3R1
cjCCASIwDQYJKoZIhvcNAQEBBQADggEPADCCAQoCggEBAJg120f12CUd1Dy9o7Uc
GJOANI WB413 NOZINYCH A4EB4ABGEEFABCCA40CGEBBAGEI20112CUALDYSO / UC

1a1n956sHYfzRfJBNmkMVFLzuoZQ1ytG50M3TOTK1y55dpbVQ3/cvwoqfu20aEt7

qq4bxC4rD/9S1kMMZMMQg16d21h6GHTVM1H30BpBGL2WipAHoip97gr9P0UQ4OyN

WOLU4Xkkj/dKDEQPChDj7V6CEO4wYwSXMnhUkKiNeGIS2/CjVmu4Vf5eiB2urhiz
o9yHuf0WjB05zaf4hHE9cpvoKqccLW30AoQGZtqg/7T0EzxkUKXdYVEKG9skXxP1
lnmreeiXrrw0gs03V/hFF7Tv61v25t9ao0AGG4jmFBScbzXAqNwj0NYrgdn7dszC
{\tt Do8CAwEAAa0BrTCBqjAdBgNVHQ4EFgQUs7Zs8qeEtPdNQ713zs3f2v+MTrswawYD}
VROjBGQwYoAUs7Zs8qeEtPdNQ713zs3f2v+MTruhP6Q9MDsxCzAJBgNVBAYTAkdC
MQswCQYDVQQIEwJVSzELMAkGA1UEChMCU1gxEjAQBgNVBAMTCW15Y2x1c3R1coIJ
AODcwxKZHi35MA8GA1UdEwEB/wQFMAMBAf8wCwYDVROPBAQDAgEGMAOGCSqGSIb3
{\tt DQEBCwUAA4IBAQBGwoULuHM5svPvV7cOtdsBmxovrhCYkMg4MwtPJ8eJQckyrCP3}
fIU1VMXXeHKegaZ4q3QzIV9DD01XB9TzifZ8yKm7a2/NlUnvgLQCGu82H/226YLE
abqoipcJsAANo5+2qGYEmYDODmLOnToaCX5bcmbLc1tcG4uf/x880+PGLgh/h5+9
MUM1ffyJWAE5eJN1rk9T5k0Onm5PE1QLP/ZQecodHGL9Xxzgj09kLfwbRmUruGu/
ft4Ru0o0rQDIDWxQuiBitawQKX/tyaGkpX+g38gyFwDiPINo2q/IHeckxX5EHgF3
\tt YGgPNaWwBnH3jfsJ/kMXcJS52q/zPOIvUCz0
     -- END CERTIFICATE ----
Cluster: sx://mycluster
This node: 192.168.1.101
Cluster UUID: 01dca714-8cc9-4e26-960e-daf04892b1e2
Cluster key: CLUSTER/ALLNODE/ROOT/USERwBdjfz3tKcnTF2ouWIkTipreYuYjAAA
Admin key: ODPiKuNIrrVmD8IUCuw1hQxNqZfIkCY+oKwxi5zHSPn5yOSOi3IMawAA
Internal cluster protocol: SECURE Used disk space: 16.75M
Actual data size: 453.00K
List of nodes:
               * ec4d9d63-9fa3-4d45-838d-3e521f124ed3 192.168.1.101
                     (192.168.1.101) 500.00G
Storage location: /var/lib/sxserver
Run as user: nobody
Sockets and pidfiles in: /var/run/sxserver
Logs in: /var/log/sxserver/sxfcgi.log
--- END OF SUMMARY ---
Congratulations, the new node is up and running! You can control it with '/usr/sbin/sxserver'
You can add a new node to the cluster by running 'sxsetup' on another server. When prompted, enter the 'admin key', 'SSL private key' and 'SSL certificate' printed above.
You can run 'sxacl useradd joe sx://admin@mycluster' to add a new user. To create a new volume owned by user 'joe' run:
```

```
'sxvol create --owner joe --replica N --size SIZE sx://admin@mycluster/VOLNAME'
```

When the script finishes successfully, the node is already functional. Please notice the admin key listed at the end of the summary: it will be needed for both adding more nodes and accessing the cluster. You can always retrieve the admin key with the following command:

That's it - your SX storage is already up and running! You can now go to the next step and add more nodes or go to the next chapter and learn how to perform basic client operations.

# 3.3 Adding more nodes to the cluster

Follow these steps to add a new node to the cluster:

- Run sxsetup --info on one of the nodes of the cluster
- Collect the following information:
  - Cluster name
  - Admin key
  - One of the IP addresses from the list of nodes
  - The content of the SSL private key file (not the path itself!)
- Install S<sup>X</sup> using a binary package or source code
- Run sxsetup and provide the collected information. Below we assume the new node is 192.168.1.102 and its size is 250 GBs.

```
# sxsetup
--- SKYLABLE SX CONFIGURATION SCRIPT ---
The script will help you to create or extend a Skylable SX data cluster.
--- CLUSTER NAME ---
Clients will access your cluster using a sx://clustername/volume/path
```

```
URI. It is recommended to use a FQDN for clustername, but not
  required. Refer to the documentation for more info.
  Enter the cluster name (use the same across all nodes) []: mycluster
   --- DATA STORAGE ---
 Please provide the location where all incoming data will be stored.
 Path to SX storage [default=/var/lib/sxserver]: <confirm default>
 Please specify the maximum size of the storage for this node. You can use M, G and T suffixes, eg. 100T for 100 terabytes. Maximum size [default=1T]: 250G
  --- NETWORKING ---
  Enable SSL? (use the same setting for all nodes in the cluster) (Y/n)
  Enter the IP address of this node [default=192.168.1.102]: <confirm default>
  Checking port 443 on 192.168.1.102 ... OK
  --- CLUSTER CONFIGURATION ---
  Is this (192.168.1.102) the first node of a new cluster? (Y/n) n
 Please provide the IP address of a working node in 'mycluster'. IP address: 192.168.1.101
 The admin key is required to join the existing cluster. If you don't have it, run \path{sxsetup --info} on 192.168.1.101. Below you can provide the key itself or path to the file
  containing the key.
  Admin key or path to key-file:
                                              Cuw1hQxNqZfIkCY+oKwxi5zHSPn5y0S0i3IMawAA
  --- SSI. CONFIGURATION ---
 Please paste the SSL private key below (and press CTRL+D when
  done) or provide a path to it.
 SSL private key:
  <below paste the private key from 192.168.1.101>
----BEGIN PRIVATE KEY----
  MIIEvAIBADANBgkqhkiG9w0BAQEFAASCBKYwggSiAgEAAoIBAQCYNdtHyNg1HZQ8
  vaO1HJWtZ/eerB2H80XyQTZpDFRS87qGUNcrRudDN09EypcueXaW1UN/3L8KKn7t
tGhLe6quG8QuKw//UiJDDGTDEICOndtYfBh07zNR9zgaQRi9loqQB6Iqfe4K/T9F
  EONMjVji10F5JI/3SgxEDwoQ4+1eghDuMGMElzJ4VJCojXhiEtvwo1ZruFX+Xogdrq4Ys6Pch7n9Fowd0c2n+IRxPXKb6CqnHC1t9AKEBmbaoP+0zhM8ZFCl3WFRChvb
  \tt JF8T9ZZ5q3no1668NILNN1f4RRe07+pb9ubfWqNABhuI5hQUnG81wKjcIzjWK4HZ
  +3bMwg6PAgMBAAECggEAQ+fTGmV60KTHm4mnXYeRJzm4+SskSaC41el0Ev0TMybV
 UlMCioYoSo6EaNZROESsKYKfil29FRX8ZqQT24kijmaIOWgYzPmhm3QOCBB2qim2
z/UdHB4TMUAv4ValaP+edb9SE872wiRVc8SjA2YT/66loNw09kgszLhA72QgZAbG
  xmxVwCNTRFd7dg4Wmy10Qz3YVOn1C3Qs8C8LoGoOOMci85quhBUw9s7J12skXGbu
  ZGDtpJylgwtfc1q7nojaFkWenGCA9D1HB8zCqKPkhMh+HtA26g8VdFaHPVBzw/pz
  avv5r9gLnBETwHfM3XuIYv7h3wowE5uAKVhgvL8w0QKBgQDJs2avbY0wgcEE0f7L
   nPRqmb5XjJE329KsyIzo4YwOrZDjQXSYrBjifoBIJzUReDDB7ww5lt0Xy3MExeS4
 \label{eq:constraint} \begin{split} & \operatorname{ngLO}/\operatorname{older}_{A} & \operatorname{LO2}/\operatorname{older}_{A} & \operatorname{LO3}/\operatorname{older}_{A} & \operatorname{LO3}/\operatorname{older}
  Jq/pdz0e7QKBgF0pxn4dvvIH4DgQ1k9+2yMcgoduFw5EcC6bQVeXtrCf7e1VzTdG
  qOvHjQ5gtPJ6GD9ZGIkKusqT6TGhpC2v3SoiKO7CJmFo6tXELbOALhZY2gOWTNqj
  q59EzFFxin7AHn/rKb7Lvmm4zF844p1177NLf2nX5EwwF9r0CBmc7F/hAoGAUctH
ha4rYVqvu9PY3pU/U6rUmRTFqEa8s1FLD/bYQjgrcnkyAsa/msHELxIwQPbRi8kx
  wpwjmdAmXbTKgnW6WQY+rdGy4cUImEzuXiVubpS6HFEZ18IbTDnN3wUpvEfciN5D
  YO9AVONyoKK+8mvlfJBKCRa+jqfeotuCd7MEpDECgYAhWcDt6aXSsUOtq+jgVNtC
oi9Cnm4FNW7Z/VVgCCRFIwHxpqqAau63/naSGxkLU1K+U0StReiLC2D4FPrqs9Jh
scUH9hTIp3hxwznZBRFkuvU0m3h6CwQOt3km7AffLRsGQZ9EM1vNb4T5mR/Izgxy
  smcEPJfJgX61fx7c//bU6Q==
   ----END PRIVATE KEY----
```

```
Successfully obtained SSL certificate from 192.168.1.101
 --- YOUR CHOICES ---
Cluster: sx://mycluster
Node: 192.168.1.102
Use SSL: yes
Storage: /var/lib/sxserver
Run as user: nobody
Is this correct? (Y/n) <confirm default>
 --- CLUSTER INITIALIZATION ---
Connecting to 192.168.1.101
Server certificate:
            Subject: C=UK; L=London; O=SX; CN=mycluster
Issuer: C=UK; L=London; O=SX; CN=mycluster
SHA1 fingerprint: 627917198424168ad0c144e721567eb4ebc90db1
Do you trust this SSL certificate? [y/N] y + /usr/sbin/sxadm node --new --batch-mode --owner=nobody:nogroup --cluster-uuid=01dca714-8cc9-4e26-960e-daf04892b1e2 --cluster-key=/var/lib/
       sxserver/cluster.key /var/lib/sxserver/storage
Starting SX.fcgi
Starting sxhttpd
SX node started successfully
   /usr/sbin/sxadm cluster --mod 536870912000/192.168.1.101/ec4d9d63-9fa3-4
d45-838d-3e521f124ed3 250G/192.168.1.102 sx://admin@mycluster
Cluster UUID: 01dca714-8cc9-4e26-960e-daf04892b1e2
Cluster key: CLUSTER/ALLNODE/ROOT/USERwBdjfz3tKcnTF2ouWlkTipreYuYjAAA
Admin key: ODPiKuNIrrVmD8IUCuw1hQxNqZflkCY+oKwxi5zHSPn5y0S0i3IMawAA
Internal cluster protocol: SECURE
Used disk space: 16.75M
Actual data size: 453.00K
List of nodes:
       - ec4d9d63-9fa3-4d45-838d-3e521f124ed3 192.168.1.101 (192.168.1.101)
             500.00G
       * 02e01f5d-80d8-4a01-b1f7-a56eecb8aef5 192.168.1.102 (192.168.1.102)
              250.00G
--- CONFIGURATION SUMMARY ---
SSL private key (/etc/ssl/private/sxkey.pem):
       -BEGIN PRIVATE KEY--
MIIEvAIBADANBgkqhkiG9w0BAQEFAASCBKYwggSiAgEAAoIBAQCYNdtHyNg1HZQ8
 vaO1HJWtZ/eerB2H8OXyQTZpDFRS87qGUNcrRudDNO9EypcueXaW1UN/3L8KKn7t
tGhLe6quG8QuKw//UiJDDGTDEICOndtYfBh07zNR9zgaQRi9loqQB6Iqfe4K/T9F
EONMjVji10F5JI/3SgxEDwoQ4+1eghDuMGMElzJ4VJCojXhiEtvwo1ZruFX+Xogd
rq4Ys6Pch7n9Fowd0c2n+IRxPXKb6CqnHC1t9AKEBmbaoP+0zhM8ZFC13WFRChvb
JF8T9ZZ5q3no1668NILNN1f4RReO7+pb9ubfWqNABhuI5hQUnG81wKjcIzjWK4HZ
+3bMwg6PAgMBAAECggEAQ+fTGmV60KTHm4mnXYeRJzm4+SskSaC41el0Ev0TMybV
UlMCi6YoSo6EaNZROESsKYKfiI29FRX8ZqQT24kijmaI0WgYzPmhm3QOCBB2qim2
z/UdHB4TMUAv4ValaP+edb9SE872wiRVc85jA2YT/661oNw09kgszLhA72QgZAbcxmxVwCNTRFd7dg4Wmy10Qz3YVOnlC3Qs8C8LoGo00Mci85quhBUw9s7J12skXGbu
ZGDtpJylgwtfc1q7nojaFkWenGCA9D1HB8zCqKPkhMh+HtA26g8VdFaHPVBzw/pz
avv5r9gLnBETwHfM3XuIYv7h3wowE5uAKVhgvL8w0QKBgQDJs2avbY0wgcEE0f7L
avv5r9gLnBETwHfM3Xu1Yv7h3wowb5uAKVhgvL8w0QKBqDJs2avbYUwgcEEUf7L
nPRqmb5XjJE329KsyIzo4Yw0rZDjQXSYrBjifoBIJzUReDDB7ww51t0Xy3MExeS4
ngL0/oWotjd7jGU+EdABozKwW3bZuyUTSqTeQJwo+aThjNtiyMrnpFy3syjYrJKGy
W/9cnv1WjqxpqnQgDjE/yJt36wKBgQDBL7p7iCWjIf+LH1/caFgPchJENd4YZZrB
bhGA/tuo6VtJcarc/Etx3BGbKhnJq13LxRRLjyHlPhw/k7oZBdaVK27I+vNfw5Lj
c2KZCYbFnF3kbP5ryuMW0QQGbkZZ/FezzwgFyA0UuCTw9L2VmKtPgbP9ywDTJcOZ
Jq/pdz0e7QKBgF0pxn4dvvIH4DgQ1k9+2yMcgoduFw5EcC6bQVeXtrCf7e1VzTdG
q0vHjQ5gtPJ6GD9ZGIkKusqT6TGhpC2v3SoiK07CJmFo6tXELb0ALhZY2g0WTNqj
q59EZYFxin7AHh/rKb7Lvmm4zF844pl177NLf2nX5EwwF9r0CBmc7F/hAoGAUctH
ha4rYVqvu9PY3pU/U6rUmRTFqEa8s1FLD/bYQjgrcnkyAsa/msHELxIwQPbRi8kx
wpwjmdAmXbTKgnW6WQY+rdGy4cUImEzuXiVubpS6HFEZ18IbTDnN3wUpvEfciN5D
```

```
YO9AVONyoKK+8mvlfJBKCRa+jqfeotuCd7MEpDECgYAhWcDt6aXSsUOtq+jgVNtC
oi9Cnm4FNW7Z/VVgCCRFIwHxpqqAau63/naSGxkLU1K+U0StReiLC2D4FPrqs9Jh
scUH9hTIp3hxwznZBRFkuvU0m3h6CwQ0t3km7AffLRsGQZ9EM1vNb4T5mR/Izgxy
smcEPJfJgX61fx7c//bU6Q==
    -- END PRIVATE KEY --
SSL certificate (/etc/ssl/certs/sxcert.pem):
    --BEGIN CERTIFICATE -
MIIDpzCCAo+gAwIBAgIJAODcwxKZHi35MAOGCSqGSIb3DQEBCwUAMDsxCzAJBgNV
BAYTAkdCMQswCQYDVQQIEwJVSzELMAkGA1UEChMCU1gxEjAQBgNVBAMTCW15Y2x1
c3R1cjAeFw0xNDAzMjExNDU2NTdaFw0x0TAzMjAxNDU2NTdaMDsxCzAJBgNVBAYT
AkdCMQswCQYDVQQIEwJVSzELMAkGA1UEChMCU1gxEjAQBgNVBAMTCW15Y2x1c3Rl
cjCCASIwDQYJKoZIhvcNAQEBBQADggEPADCCAQoCggEBAJg120f12CUdlDy9o7Ucla1n956sHYfzRfJBNmkMVFLzuoZq1ytG50M3TOTK1y55dpbVQ3/cvwoqfu20aEt7
qq4bxC4rD/9SIkMMZMMQgI6d21h8GHTvM1H3OBpBGL2WipAHoip97gr9P0UQ40yN
WOLU4Xkkj/dKDEQPChDj7V6CEO4wYwSXMnhUkKiNeGIS2/CjVmu4Vf5eiB2urhiz
o9yHuf0WjB05zaf4hHE9cpvoKqccLW30AoQGZtqg/7T0EzxkUKXdYVEKG9skXxP1
lnmreeiXrrw0gs03V/hFF7Tv6lv25t9ao0AGG4jmFBScbzXAqNwj0NYrgdn7dszC
Do8CAwEAAaOBTTCBqjAdBgNVHQ4EFgQUs7Zs8qeEtPdNQ713zs3f2v+MTrswawYD
VROjBGQwYoAUs7Zs8qeEtPdNQ713zs3f2v+MTruhP6Q9MDsxCzAJBgNVBAYTAkdC
MQswCQYDVQQIEwJVSzELMAkGA1UEChMCU1gxEjAQBgNVBAMTCW15Y2x1c3RlcoIJ
AODcwxKZHi35MA8GA1UdEwB/wQFMAMBAf8wCwYDVROPBAQDAgEGMAOGCSqGSIb3
DQEBCwUAA4IBAQBGwoULuHM5svPvV7cOtdsBmxovrhCYkMg4MwtPJ8eJQckyrCP3
fIU1VMXXeHKegaZ4q3QzIV9DD01XB9TzifZ8yKm7a2/NlUnvgLQCGu82H/226YLE
abqoipcJsAANo5+2qGYEmYD0DmLOnToaCX5bcmbLc1tcG4uf/x880+PGLgh/h5+9
MUMlffyJWAE5eJN1rk9T5k00nm5PElQLP/ZQecodHGL9Xxzgj09kLfwbRmUruGu/
ft4Ru0o0rQDIDWxQuiBitawQKX/tyaGkpX+g38gyFwDiPINo2q/IHeckxX5EHgF3
\tt YGgPNaWwBnH3jfsJ/kMXcJS52q/zPOIvUCz0
    -- END CERTIFICATE ----
Cluster: sx://mycluster
This node: 192.168.1.102
Port number: 443
Cluster UUID: 01dca714-8cc9-4e26-960e-daf04892b1e2
Cluster key: CLUSTER/ALLNODE/ROOT/USERwBdjfz3tKcnTF2ouWIkTipreYuYjAAA
Admin key: ODPiKuNIrrVmD8IUCuw1hQxNqZfIkCY+oKwxi5zHSPn5y0S0i3IMawAA
Internal cluster protocol: SECURE Used disk space: 16.75M
Actual data size: 453.00K
List of nodes:
      - ec4d9d63-9fa3-4d45-838d-3e521f124ed3 192.168.1.101 (192.168.1.101)
            500.00G
      * 02e01f5d-80d8-4a01-b1f7-a56eecb8aef5 192.168.1.102 (192.168.1.102)
            250.00G
Storage location: /var/lib/sxserver
Run as user: nobody
Sockets and pidfiles in: /var/run/sxserver
Logs in: /var/log/sxserver/sxfcgi.log
--- END OF SUMMARY ---
Congratulations, the new node is up and running!
You can control it with '/usr/sbin/sxserver'
You can add a new node to the cluster by running 'sxsetup' on another server. When prompted, enter the 'admin key', 'SSL private key' and
'SSL certificate' printed above.
You can run 'sxacl useradd joe sx://admin@mycluster' to add a new user.
To create a new volume owned by user 'joe' run:
'sxvol create --owner joe --replica N --size SIZE sx://admin@mycluster/
      VOLNAME,
```

The node successfully joined the cluster - at the end of the summary you can see the current list of nodes in the cluster. Repeat the same steps to add more nodes to the cluster.

#### 3.4 AUTOMATIC NODE CONFIGURATION

The process of adding new nodes can be automated with the use of --config-file option of sxsetup. In the following example we assume the cluster has been configured to use a couple of nodes as described in the previous section, and we will be adding a third node with the IP address of 192.168.1.103 and size of 250G, which has the SX software installed the same way as on the other nodes. We will use the sxsetup.conf file from the node 192.168.1.102 as a template, which has the following content:

```
# cat /etc/sxserver/sxsetup.conf
 !!! DO NOT EDIT THIS FILE !!!
               This file was generated during node creation with sxsetup.
               Some of the variables defined below are used by sxserver and other
               scripts, however the main purpose of this file is to provide
               a template for creating new nodes with sxsetup --config-file.
Changing parameters such as SX_NODE_SIZE directly in this file
               will have no effect *after* the node was created.
 SX_CLUSTER_NAME="mycluster'
SX_CLUSIER_NAME="mycluster

SX_DATA_DIR="/var/lib/sxserver/storage"

SX_RUN_DIR="/var/run/sxserver"

SX_LIB_DIR="/var/lib/sxserver"

SX_LOG_FILE="/var/log/sxserver/sxfcgi.log"
SX_NODE_SIZE="250G"
 SX_NODE_IP="192.168.1.102"
SX_NODE_INTERNAL_IP=""
SX_EXISTING_NODE_IP="192.168.1.1"
SX_SERVER_USER="nobody"
SX_SERVER_GROUP="nogroup"
SX_CHILDREN_NUM = "32
SX_PORT = "443"
SX_PORT="443"

SX_USE_SSL="yes"

SX_SSL_KEY_FILE="/etc/ssl/private/sxkey.pem"

SX_SSL_CERT_FILE="/etc/ssl/certs/sxcert.pem"

SX_SSL_CERT_FILE="/etc/ssl/certs/sxcert.pem"

SX_SSL_KEY="----BEGIN PRIVATE KEY-----

MIIEvAIBADANBgkqhkiG9w0BAQEFAASCBKYwggSiAgEAAoIBAQCYNdtHyNglHZQ8

AND WARD (CARROWS) OR TO TROUBERS TO GUNCTRUDD OF TRUDD OF 
 vaO1HJWtZ/eerB2H8OXyQTZpDFRS87qGUNcrRudDNO9EypcueXaW1UN/3L8KKn7t
tGhLe6quG8QuKw//UiJDDGTDEICOndtYfBhO7zNR9zgaQRi9loqQB6Iqfe4K/T9F
 EONMjVji10F5JI/3SgxEDwoQ4+1eghDuMGMElzJ4VJCojXhiEtvwo1ZruFX+Xogdrq4Ys6Pch7n9Fowd0c2n+IRxPXKb6CqnHC1t9AKEBmbaoP+0zhM8ZFCl3WFRChvb
 JF8T9ZZ5q3no1668NILNN1f4RRe07+pb9ubfWqNABhu15hQUnG81wKjcIzjWK4HZ
+3bMwg6PAgMBAAECggEAQ+fTGmV60KTHm4mnXYeRJzm4+SskSaC41e10Ev0TMybV
 \tt UlMCi6YoSo6EaNZROESsKYKfiI29FRX8ZqQT24kijmaI0WgYzPmhm3QOCBB2qim2
  z/\text{UdHB4TMUAv4ValaP} + \text{edb9SE872wiRVc8} \\ \tilde{\textbf{S}} \text{jA2YT/66loNw09kgszLhA72QgZAbG} \\ \text{xmxVwCNTRFd7dg4Wmy10Qz3YV0nlC3Qs8C8LoGo00Mci85quhBUw9s7J12skXGbu} 
 {\tt ZGDtpJylgwtfc1q7nojaFkWenGCA9D1HB8zCqKPkhMh+HtA26g8VdFaHPVBzw/pzaggar}
 avv5r9gLnBETwHfM3XuIYv7h3wowE5uAKVhgvL8w0QKBgQDJs2avbY0wgcEE0f7L
PRqmb5XjJE329KsyIzo4YwOrZDjQXSYrBjifoBIJzUReDDB7ws5lt0Xy3MExeS4
ngL0/oWotjd7jGU+EdABozKwW3bZuyUTSqTeQJwo+aIhjNtiyMrnpFy3vjYrJKGy
W/9cnv1WjqxpqnQgDjE/yJt36wKBgQDBL7p7iCWjIf+LH1/caFgPchJENd4YZZrB
bhGA/tuo6VtJcarc/Etx3DGbKhnJq13LxRRLjyHlPhw/k7oZBdaVK27I+vNfw5Lj
c2KZCYbFnF3kbP5ryuMWQQGbkZZ/FExzwgFyA0UuCTw9L2VmKcPgbP9ywDTJCOZ
 Jq/pdzOe7QKBgFOpxn4dvvIH4DgQlk9+2yMcgoduFw5EcC6bQVeXtrCf7elVzTdG
 qOvHjQ5gtPJ6GD9ZGIkKusqT6TGhpC2v3SoiKO7CJmFo6tXELbOALhZY2gOWTNqj
 q59Ez/Fxin7AHn/rKb7Lvmm4zF844p1I77NLf2nX5EwwF9r0CBmc7F/hAoGAUctH
ha4rYVqvu9PY3pU/U6rUmRTFqEa8s1FLD/bYQjgrcnkyAsa/msHELxIwQPbRi8kx
wpwjmdAmXbTKgnW6WQY+rdGy4cUImEzuXiVubpS6HFEZ18IbTDnN3wUpvEfciN5D
  YO9AVONyoKK+8mvlfJBKCRa+jqfeotuCd7MEpDECgYAhWcDt6aXSsUOtq+jgVNtC
```

```
oi9Cnm4FNW7Z/VVgCCRFIwHxpqqAau63/naSGxkLU1K+UOStReiLC2D4FPrqs9Jh
scUH9hTIp3hxwznZBRFkuvUOm3h6CwQOt3km7AffLRsGQZ9EM1vNb4T5mR/Izgxy
smcEPJfJgX61fx7c//bU6Q==
     --END PRIVATE KEY----"
SX_SSL_CERT="----BEGIN CERTIFICATE----
MIIDpzCCAo+gAwIBAgIJAODcwxKZHi35MAOGCSqGSIb3DQEBCwUAMDsxCzAJBgNV
BAYTAkdCMQswCQYDVQQIEwJVSzELMAkGA1UEChMCU1gxEjAQBgNVBAMTCW15Y2x1
GARICJAEFWOXNDAZMJEXNDU2NTdaFWOXOTAZMJAXNDU2NTdaMDsxCZAJBgNVBAYT
AkdCMQswCQYDVQQIEWJVSZELMAKGAIUEChMCU1gxEjAQBgNVBAMTCW15Y2x1c3R1
cjCCASIwDQYJKoZIhvcNAQEBBQADggEPADCCAQoCggEBAJg12Of12CUdlDy9o7Uc
la1n956sHYfzRfJBNmkMVFLzuoZQ1ytG50M3TOTKly55dpbVQ3/cvwoqfu20aEt7
qq4bxC4rD/9SIkMMZMMQgI6d21h8GHTvM1H30BpBGL2WipAhoip9Ygr9P0UQ40yN
W0LU4Xkkj/dKDEQPChDj7V6CEO4wYwSXMnhUkKiNeGIS2/CjVmu4Vf5eiB2urhiz
o9yHuf0WjB05zaf4hHE9cpvoKqccLW30AoQGZtqg/7T0EzxkUKXdYVEKG9skXxP1
lnmreeiXrrw0gs03V/hFF7Tv6lv25t9ao0AGG4jmFBScbzXAqNwj0NYrgdn7dszC
Do8CAwEAAaOBrTCBqjAdBgNVHQ4EFgQUs7Zs8qeEtPdNQ713zs3f2v+MTrswawYD
VROjBGQWYOAUS7ZS8QeEtPdNQ713zs3f2v+MTruhP6Q9MDsxCZAJBgNVBAYTAkdC
MQswCQYDVQQIEwJVSzELMAkGA1UEChMCU1gxEjAQBgNVBAMTCW15Y2x1c3R1coIJ
AODcwxKZHi35MA8GA1UdEwB/wQFMAMBAf8wCwYDVROPBAQDAgEGMAOGCSqGSIb3
DQEBCwUAA4IBAQBGwoULuHM5svPvV7cOtdsBmxovrhCYkMg4MwtPJ8eJQckyrCP3
fIU1VMXXeHKegaZ4q3QzIV9DD01XB9TzifZ8yKm7a2/N1UnvgLQCGu82H/226YLE
abqoipcJsAANo5+2qGYEmYDODmLOnToaCX5bcmbLc1tcG4uf/x880+PGLgh/h5+9
MUMlffyJWAE5eJN1rk9T5k00nm5PE1QLP/ZQecodHGL9Xxzgj09kLfwbRmUruGu/
ft4Ru0o0rQDIDWxQuiBitawQKX/tyaGkpX+g38gyFwDiPINo2q/IHeckxX5EHgF3
YGgPNaWwBnH3jfsJ/kMXcJS52q/zPOIvUCz0
     --END CERTIFICATE----
SX_CFG_VERSION="2"
SX_CLUSTER_UUID="01dca714-8cc9-4e26-960e-daf04892b1e2"
{\tt SX\_ADMIN\_KEY} = {\tt "ODPiKuNIrrVmD8IUCuw1hQxNqZfIkCY+oKwxi5zHSPn5yOSOi3IMawAA"}
```

As instructed in the header, we shouldn't modify the original file. Instead, we will copy the file to /root/sxsetup.conf on the new node and update SX\_NODE\_IP to point to 192.168.1.3 with the other settings left untouched. After that we run sxsetup on the new node as follows:

```
sxsetup --config-file /root/sxsetup.conf
Using config file /root/sxsetup.conf
[...]
Cluster: sx://mycluster
This node: 192.168.1.103
Port number: 443
Cluster UUID: 01dca714-8cc9-4e26-960e-daf04892b1e2
Cluster key: CLUSTER/ALLNODE/ROOT/USERwBdjfz3tKcnTF2ouWIkTipreYuYjAAA
Admin key: ODPiKuNIrrVmD8IUCuw1hQxNqZfIkCY+oKwxi5zHSPn5y0S0i3IMawAA
Internal cluster protocol: SECURE Used disk space: 16.75M
Actual data size: 453.00K
List of nodes:
    - ec4d9d63-9fa3-4d45-838d-3e521f124ed3 192.168.1.101 (192.168.1.101)
         500.00G
    - 02e01f5d-80d8-4a01-b1f7-a56eecb8aef5 192.168.1.102 (192.168.1.102)
         250.00G
    * 912b6125-9228-4227-93ce-57f6f6e248c0 192.168.1.103 (192.168.1.103)
         250.00G
Storage location: /var/lib/sxserver
Run as user: nobody Sockets and pidfiles in: /var/run/sxserver
Logs in: /var/log/sxserver/sxfcgi.log
--- END OF SUMMARY ---
Congratulations, the new node is up and running!
You can control it with '/usr/sbin/sxserver'
```

The node has been automatically configured and successfully joined the cluster.

# **CLUSTER MANAGEMENT**

# 4.1 LOCAL NODE STATUS AND CONFIGURATION

You can check status of a specific node by running sxserver status on that node:

```
# sxserver status
--- SX STATUS ---
sx.fcgi is running (PID 14394)
sxhttpd is running (PID 14407)
```

Run sxsetup --info to display the node's configuration:

This gives you the information about local services and disk usage, but also provides the admin key, which is needed for accessing the cluster itself.

# 4.2 Administrator access

During cluster deployment a default admin account gets created and initialized. You should be able to access the cluster from any node using <code>sx://admin@mycluster</code> profile. In order to manage the cluster remotely or from another system account, you need to initialize access to the cluster using <code>sxinit</code>. In the example below we use the default admin account created during cluster setup. Since

<sup>&</sup>lt;sup>1</sup>For more information about access profiles please see section 5.1 on page 28

"mycluster" is not a DNS name, we need to point sxinit to one of the nodes of the cluster - this will allow it automatically discover the IP addresses of the other nodes. Additionally, we create an alias @cluster, which later can be used instead of sx://admin@mycluster.

# 4.3 USER MANAGEMENT

S<sup>X</sup> similarly to UNIX systems supports two types of users: regular and administrators. A new cluster has only a single 'admin' user enabled by default. The administrators can perform all cluster operations and access all data in the cluster, while the regular users can only work with volumes they have access to. It is recommended to only use the admin account for administrative purposes and perform regular operations as a normal user.

#### **CREATING A NEW USER**

Use sxacl useradd to add new users to the cluster:

```
$ sxacl useradd jeff @cluster
User successfully created!
Name: jeff
Key: FqmlTd9CWZUuPBGMdjE46DaT1/3kx+EYbahlrhcdVpy/9ePfrtWCIgAA
Type: normal
Run 'sxinit sx://jeff@mycluster' to start using the cluster as user 'jeff'.
```

By default a regular user account gets created. The authentication key is automatically generated and can be changed anytime by the cluster administrator or the user itself (see below).

#### LISTING USERS

In order to list all users in the cluster run:

```
$ sxacl userlist @cluster
admin (admin)
jeff (normal)
```

Only cluster administrators can list users.

#### KEY MANAGEMENT

It is possible to obtain the existing key or issue a new one for any user in the cluster. To retrieve the current authentication key for user 'jeff' run:

```
$ sxacl usergetkey jeff @cluster
5tJdVr+RSpA/IPuFeSwUeePtKdbDLWUKqoaoZLkmCcXTw5qzPg5e7AAA
```

A new key can be issued any time by running:

```
$ sxacl usernewkey jeff @sxtest
Key successfully changed!
Name : jeff
New key: FqmlTd9CWZUuPBGMdjE46DaT1/3MSHk9TLH27dFf5Zd611EbWEeAqgAA
Run 'sxinit sx://jeff@sxtest' and provide the new key for user 'jeff'.
```

As long as the user can access the cluster, it can change its own key. The cluster administrator can force a key change for any user, what can also be used to temporarily block access to the cluster for a specified user.

#### REMOVING A USER

Use sxacl userdel to permanently delete a user from the cluster:

```
$ sxacl userdel jeff @cluster
User 'jeff' successfully removed.
```

All volumes owned by the user will be automatically reassigned to the cluster administrator performing the removal.

# 4.4 VOLUME MANAGEMENT

Volumes are logical partitions of the S<sup>X</sup> storage of a specific size and accessible by a particular group of users. The volumes can be used in connection with client side filters to perform additional operations, such as compression or encryption. Only cluster administrators can create and remove volumes.

#### CREATING A PLAIN VOLUME

Below we create a basic volume of size 50G owned by the user 'jeff' and fully replicated on two nodes.

```
$ sxvol create -o jeff -r 2 -s 50G @cluster/vol-jeff
Volume 'vol-jeff' (replica: 2, size: 50G, max-revisions: 1) created.
```

By default, a volume will only keep a single revision of each file (max-revisions parameter set to 1). The revisions are previous versions of the file stored when the file gets modified. For example, when a volume gets created with max-revisions set to 3, and some file gets modified multiple times, then the latest 3 versions of the file will be preserved. All revisions are accounted for their size. See the information about sxrev in section 5.2 on page 29 on how to manage file revisions.

#### CREATING A FILTERED VOLUME

Filters are client side plugins, which perform operations on files or their contents, before and after they get transferred from the S<sup>X</sup> cluster. When a filter gets assigned to a volume, all remote clients will be required to have that filter installed in order to access the volume. Run the following command to list the available filters:

```
$ sxvol filter
                --list
Name
                 Ver
                          Туре
                                      Short description
undelete
                         generic
                                      Backup removed files
                          compress
                                      Zlib Compression Filter
zcomp
aes256
                                      Encrypt data using AES-256-CBC-HMAC-512
                          crypt
attribs
                          generic
                                      File Attributes
```

We will create an encrypted volume for user 'jeff'. To obtain more information about the aes256 filter run:

```
$ sxvol filter -i aes256
'aes256' filter details:
Short description: Encrypt data using AES-256-CBC-HMAC-512 mode.
Summary: The filter automatically encrypts and decrypts all data using
OpenSSL's AES-256 in CBC-HMAC-512 mode.

Options:

nogenkey (don't generate a key file when creating a volume)
paranoid (don't use key files at all - always ask for a password)
salt:HEX (force given salt, HEX must be 32 chars long)

UUID: 35a5404d-1513-4009-904c-6ee5b0cd8634

Type: crypt
Version: 1.4
```

By default, the aes256 filter asks for the password during volume creation. Since we're creating a volume for another user, we pass the nogenkey option, which delays the key creation till the first data transfer.

```
$ sxvol create -o jeff -r 2 -s 50G -f aes256=nogenkey @cluster/vol-jeff-aes Volume 'vol-jeff-aes' (replica: 2, size: 50G, max-revisions: 1) created.
```

#### LISTING ALL VOLUMES

To get a list of all volumes in the cluster run sxls with the cluster argument as an administrator. When the same command is run by a normal user, it will list all volumes, which the user has access to.

```
$ sxls -1H @cluster

VOL rep:2 rev:1 rw - 0 50.00G 0% sx://admin@mycluster/vol-jeff

VOL rep:2 rev:1 rw aes256 0 50.00G 0% sx://admin@mycluster/vol-jeff

-aes
```

The -1 (--long-format) flag makes sxls provide more information about the volumes, and -H converts all sizes into a human readable form. The parameters right after the volume marker VOL are: number of replicas, maximum number of revisions, access permissions for the user performing the listing (in this case for the administrator), active filter, used space, size of the volume, and the usage percentage.

#### MANAGING VOLUME PERMISSIONS

Cluster administrators and volume owners can grant or revoke access to the volumes to other users. To list the current access control list for the volume vol-jeff run:

```
$ sxacl volshow @cluster/vol-jeff
admin: read write
jeff: read write owner
(all admin users): read write admin
```

To grant full access to user 'bob' run:

```
$ sxacl volperm --grant=read, write bob @cluster/vol-jeff
New volume ACL:
admin: read write
bob: read write
jeff: read write owner
(all admin users): read write admin
```

User 'bob' can now download, upload and remove files to the volume but cannot make any changes to the volume itself (this is restricted to admins and owners). To revoke write access from user 'bob' run:

```
$ sxacl volperm --revoke=write bob @cluster/vol-jeff
New volume ACL:
admin: read write
bob: read
jeff: read write owner
(all admin users): read write admin
```

Now 'bob' can only read files but cannot upload or remove anything.

#### CHANGING VOLUME SETTINGS

Some of the volume settings such as its size or ownership can be modified at a later time. For example, the cluster administrator may want to extend a volume size or shrink it to forbid users from storing more data - when the new size is lower than the current space usage of the volume the existing contents will remain untouched, but in order to upload more data to the volume, the user will have to make enough space to satisfy the new limit.

To resize the volume 'vol-jeff' to 100GB run:

```
$ sxvol modify --size 100G @cluster/vol-jeff
```

# 4.5 Node Management

In section 3.3 on page 11 we described how to add new nodes to a cluster. This section covers other modifications to an existing cluster, such as node repair, resize or delete. In the examples below we will manage a cluster with four nodes, 500GB each, with an administrator profile configured as @cluster2.

#### REMOTE CLUSTER STATUS

To get information about remote cluster status run the following command:

The first line provides the list of cluster nodes in the following format:

```
SIZE/IP_ADDRESS[/INTERNAL_IP_ADDRESS]/UUID
```

where SIZE is in bytes and UUID is a unique identifier assigned to a node when joining the cluster.

#### REBALANCE MODE

After making any change to the cluster, it will automatically enter into a rebalance mode. The rebalance process makes the data properly distributed among the nodes according to the new cluster scheme. During the rebalance all data operations on volumes can be performed as usual, but no changes to the cluster itself are accepted. When the cluster is rebalancing, it reports its new configuration in the status output under "Target configuration".

#### **CLUSTER RESIZE**

The first modification we will perform is a global cluster resize. sxadm cluster --resize provides an easy way to shrink or grow the entire cluster, with changes applied to all nodes proportionally to their current capacity in the cluster. In our cluster all four nodes have equal sizes, therefore growing the cluster by 400G, should result in each node being resized by 100G:

All nodes were properly resized. When the rebalance process finishes, "Target configuration" will become "Current configuration".

#### NODE RESIZE

In order to modify a single node, we will use a generic option cluster --mod, which takes a new configuration of the cluster. First, we obtain the current configuration:

In order to change the size of the first node (192.168.100.1) to 700GB, we provide a new configuration of the cluster with an updated specification of the first node (only the size changes) and the rest left untouched:

```
$ sxadm cluster --mod 751619276800/192.168.100.1/d3f8ad83-d003-4aaa-bbfb-73359
af85991 644245094400/192.168.100.2/abc2ed51-b4a8-46b6-a8ac-0beb58e697d2
644245094400/192.168.100.3/a343b7f9-0bef-4f03-8c6f-526ca12d75a9
644245094400/192.168.100.4/b9b05fc7-7a4b-417d-853b-ac56ed32f5d3
@cluster2
```

It's very important to provide proper node UUIDs, otherwise the cluster won't be able to recognize the node changes. When the rebalance finishes, the new configuration of the cluster is:

```
$ sxadm cluster --info @cluster2
Current configuration: 751619276800/192.168.100.1/d3f8ad83-d003-4aaa-bbfb
-73359af85991 644245094400/192.168.100.2/abc2ed51-b4a8-46b6-a8ac-0
beb58e697d2 644245094400/192.168.100.3/a343b7f9-0bef-4f03-8c6f-526
ca12d75a9 644245094400/192.168.100.4/b9b05fc7-7a4b-417d-853b-
ac56ed32f5d3
Distribution: 872eeecb-ebf9-4368-8150-beb23cd44edf(v.11) - checksum:
18024964785860635179
Cluster UUID: cc8ab859-619e-4806-ade6-c32ab2db1665
```

# NODE REMOVAL

Deleting a node requires removing it from the current configuration of the cluster. In order to remove the last node, following the previous example, we provide a new cluster configuration **without** the specification of the node 192.168.100.4:

The rebalance process will move all the data out of the node 192.168.100.4 and deactivate it. When the node disappears from "Current configuration", it's no longer part of the cluster and can be disabled physically.

#### **CREATING A BARE NODE**

A bare node is a node, which is prepared to join a specific cluster, but is not a part of the cluster yet. Bare nodes can be configured in order to replace existing nodes or to join multiple nodes at once to the cluster, rather than doing that one by one. A bare node can be configured in an automatic way, similarly to the process described in section 3.4 on page 15 - the only difference is that the option --bare must be additionally passed to sxsetup. It can also be configured in interactive mode, similarly to adding a new node as described in section 3.3 on page 11, by running sxsetup --bare and answering the questions.

```
# sxsetup --bare
[...]
SX node started successfully
Bare node created. Use 'sxadm cluster --mod' to join it to the cluster
```

```
or perform another operation. Node specification: 500G/192.168.100.5
```

When the setup is finished, it provides a node specification string, which can be used with cluster modification options. Please notice the bare node has no UUID assigned - it will get it when joining the target cluster.

#### PERFORMING MULTIPLE CHANGES AT ONCE

Adding new nodes with sxsetup is a serialized process - one node is joined to a cluster, a rebalance is triggered and then another node can be added. With sxadm cluster --mod multiple operations can be merged and performed at once, resulting in a single and shorter data rebalance process. In the following example, we will replace a couple of nodes in the cluster, by adding two larger nodes and removing two existing smaller nodes. First, we obtain the current cluster configuration:

It tells us there are four 500GB nodes. Now we create a couple of bare nodes: 192.168.100.5 and 192.168.100.6, both 1TB in size:

```
-- on node 192.168.100.5 --
# sxsetup --bare
[...]
SX node started successfully
Bare node created. Use 'sxadm cluster --mod' to join it to the cluster
or perform another operation.
Node specification: 1T/192.168.100.5
```

```
-- on node 192.168.100.6 --
# sxsetup --bare
[...]
SX node started successfully
Bare node created. Use 'sxadm cluster --mod' to join it to the cluster
or perform another operation.
Node specification: 1T/192.168.100.6
```

With the following command, we will remove nodes 192.168.100.3 and 192.168.100.4 and add a couple of larger nodes 192.168.100.5 and 192.167.100.6. In order to do that, we provide a new cluster configuration, consisting of the current specifications for nodes 192.168.100.1 and 192.168.100.2 as well as the bare nodes:

After issuing the command, the rebalance process is started, which moves all data from the nodes 192.168.100.3 and 192.168.100.4 and balances the data across the cluster, which now also includes the 1TB nodes:

```
$ sxadm cluster --info @cluster2
Target configuration: 536870912000/192.168.100.1/d3f8ad83-d003-4aaa-bbfb-73359af85991
536870912000/192.168.100.2/abc2ed51-b4a8-46b6-a8ac-0beb58e697d2
     1099511627776/192.168.100.6/5f26
Current configuration: 536870912000/192.168.100.1/d3f8ad83-d003-4aaa-bbfb
     -73359af85991 536870912000/192.168.100.2/abc2ed51-b4a8-46b6-a8ac-0beb58e697d2 536870912000/192.168.100.3/a343b7f9-0bef-4f03-8c6f-526
     ca12d75a9 536870912000/192.168.100.4/b9b05fc7-7a4b-417d-853b-
     ac56ed32f5d3
Operations in progress:
   node d3f8ad83-d003-4aaa-bbfb-73359af85991 (192.168.100.1): Relocating
       data
    node abc2ed51-b4a8-46b6-a8ac-0beb58e697d2 (192.168.100.2): Relocating
    node 42ea1ec2-4127-491a-9ff9-d9fdfd7c92d0 (192.168.100.5): Relocation
       complete
    node 5f26e559-fca0-44aa-b2d6-eb6e8e1156b1 (192.168.100.6): Relocation
       complete
Distribution: 872eeecb-ebf9-4368-8150-beb23cd44edf(v.9) - checksum:
     16116260632263325108
Cluster UUID: cc8ab859-619e-4806-ade6-c32ab2db1665
```

When the rebalance finishes, the cluster consists of two 500GB nodes: 192.168.100.1 and 192.168.100.2 and two 1TB nodes: 192.168.100.5 and 192.168.100.6:

The nodes 192.168.100.3 and 192.168.100.4 are no longer part of the cluster and can be turned off.

# 4.6 Cluster healing

#### REPLACING BROKEN NODES

It may happen one or more nodes are permanently lost due to external causes. When that happens, some operations will only be possible in read-only mode, because the requested replica level cannot be satisfied and that results in client errors. Skylable S<sup>X</sup> provides an option to automatically rebuild a lost node and gather as much data as possible from other nodes. **Please never use this method against properly working nodes:** it assumes the node's data is lost and can only retrieve missing data for volumes with replica higher than 1; healthy nodes can be replaced using --mod option as described in the previous section. In the following example, the node 192.168.100.4 is no longer available and we will replace it with a new node 192.168.100.5.

First we need to prepare a bare node 192.168.100.5 of the exact size as the broken node we are replacing, that is 500GB:

```
-- on node 192.168.100.5 --
# sxsetup --bare
[...]

SX node started successfully

Bare node created. Use 'sxadm cluster --mod' to join it to the cluster
or perform another operation.

Node specification: 500G/192.168.100.5
```

Now we issue the following command, which uses the specification of the broken node but points to the new IP address:

```
$ sxadm cluster --replace-faulty 536870912000/192.168.100.5/b9b05fc7-7a4b-417d-853b-ac56ed32f5d3 @cluster2
```

The broken node is immediately replaced with the new one, and the healing process is started:

During the repair process client operations should be back to normal. The same steps can be used to replace a broken node without changing its IP address, in that case the bare node must be prepared and available with the IP address of the broken one. It is also possible to repair more than one node at a time by passing more node specifications to --replace-faulty.

# CHECKING STORAGE INTEGRITY

To check the integrity and correctness of the local storage (called *HashFS*) run the following command on the node you want to check (run sxsetup --info if you don't remember the location of the storage):

```
# sxadm node --check /var/lib/sxserver/storage/
[sx_hashfs_check]: Integrity check started
HashFS is clean, no errors found
```

It performs a deep check of the storage structure and also verifies if the data on disk is not corrupted by calculating and comparing data checksums.

# DATA RECOVERY

It is possible to recover local data in case a node gets damaged. Please perform the following command and sxadm will try to extract as much data as possible from the local storage:

# sxadm node --extract=/tmp/RECOVERED /var/lib/sxserver/storage/
Finished data extraction from node /var/lib/sxserver/storage/



# **CLIENT OPERATIONS**

# 5.1 ACCESS PROFILES

Using sxinit one can configure access for multiple users and clusters. The access profiles have a format of sx://[PROFILE\_NAME@]cluster\_name, where PROFILE\_NAME is an arbitrary name for the profile, and doesn't need to match the username for which the access is configured. In case of a single user access to a cluster, PROFILE\_NAME can be omitted and sx://cluster\_name will be the default profile for a given cluster.

#### ADDING PROFILES

To add an access profile for the user 'jeff' and the local cluster created in previous chapters run the following command:

Since "mycluster" is not a DNS name, we had to point sxinit to one of the nodes of the cluster. That allowed it to connect and discover all the other nodes. We also created the alias @jeff, which will be used for convenience.

#### LISTING ACCESS PROFILES

To list all configured access profiles run:

#### **DELETING PROFILES**

To delete a profile run the following command and provide a full URI or an alias name as follows:

```
$ sxinit --delete @somealias
```

It will delete the alias @somealias and the profile associated with it.

# 5.2 WORKING WITH FILES

S<sup>X</sup> provides easy to use file tools, which resemble typical UNIX commands. Since S<sup>X</sup> is an object storage and not a filesystem, there are some fundamental differences, though. One of them is lack of "real" directories: each file (object) has assigned a full path that uniquely identifies it and the path is not a part of any tree structure. S<sup>X</sup> does simulate a directory structure by matching the subpaths, for example /path/file1 and /path/file2 will be presented as contents of the directory /path/ just like on a typical filesystem. However, the directory /path/ is only emulated (and is not assigned to any object), and therefore it's perfectly legit to also have a file with a path /path, which doesn't conflict with the other two files at all!

In the following subsections we present the command line tools and show how to use them to perform common tasks.

#### SXCP: UPLOAD AND DOWNLOAD FILES

sxcp can copy files and entire directories from and to Skylable  $S^X$  clusters. It can also copy data between two different SX clusters. By default, for each file a progress bar is displayed, which shows the transfer speed and the estimated time of arrival. sxcp makes use of all the advanced features  $S^X$ , such as deduplication and transfer resuming to minimize the bandwidth usage.

Use sxcp -r to recursively upload directories to the remote volume:

```
$ sxcp -r /home/jeff/VMs/ @jeff/vol-jeff/VMimages/
Uploading /home/jeff/VMs/FreeBSD 10.0/FreeBSD 10.0.vmdk (size: 4.91GB)
    14% [====> ] 55.11MB/s ETA 44s
```

sxcp shows the average speed of the tranfer and how long it will take. The great feature of  $S^X$  is the already mentioned transfer resuming, which allows to continue the transfer in case it was interrupted. Below we interrupt the transfer of the large file and repeat the same copy again:

The second sxcp call automatically finds out, which blocks of the file has already been transferred and only uploads the missing ones. The transfer resuming works in a similar way for file downloads.

sxcp can copy files between different volumes, also on different clusters, and comes with other useful features, such as bandwidth limiting. See man sxcp for the usage details and other examples.

#### SXLS: LIST VOLUMES AND FILES

With sxls one can discover, which volumes are accessible on the cluster and then list their contents. To get the list of volumes, which user 'jeff' can access run:

```
$ sxls -1H @jeff
VOL rep:2 rev:1 rw - 12.83G 50.00G 25% sx://jeff@mycluster/vol-jeff
```

With -1 (--long) and -H (--human-readable) options sxls displays the list of available volumes, together with additional information such as the replica count, maximum number of revisions per file, permissions, size and usage.

Running sxls against the volume without any arguments returns the first level of files, similarly to the command ls:

```
$ sxls @jeff/vol-jeff
sx://jeff@mycluster/vol-jeff/VMimages/
```

To list the volume recursively, with more information about files and human readable sizes run:

```
sxls -rlH @jeff/vol-jeff
2014-11-17 14:03
MIPS/bridge.sh
                              31 sx://jeff@mycluster/vol-jeff/VMimages/Debian-
2014-11-17 14:03
                        245.88M sx://jeff@mycluster/vol-jeff/VMimages/Debian-
    MIPS/debian_squeeze_mips_standard.qcow2
2014-11-17 14:03
MIPS/initrd.gz
                           4.10M sx://jeff@mycluster/vol-jeff/VMimages/Debian-
                             139 sx://jeff@mycluster/vol-jeff/VMimages/Debian-
2014-11-17 14:03
    MIPS/run
2014-11-17 14:03
MIPS/start.sh
                             677 sx://jeff@mycluster/vol-jeff/VMimages/Debian-
2014-11-17 14:03
                           6.61M sx://jeff@mycluster/vol-jeff/VMimages/Debian-
    MIPS/vmlinux-2.6.32-5-4kc-malta
                          1.41G sx://jeff@mycluster/vol-jeff/VMimages/Debian-
2014-11-17 14:03
    PPC/debian_squeeze_powerpc_standard.qcow2
2014-11-17 14:04
                            349 sx://jeff@mycluster/vol-jeff/VMimages/Debian-
    PPC/start.sh
2014-11-17 14:02 4.9
10.0/FreeBSD 10.0.vmdk
                          4.91G sx://jeff@mycluster/vol-jeff/VMimages/FreeBSD
     -11-17 14:03 693.12M sx://jeff@mycluster/vol-jeff/VMimages/FreeBSD 10.0/FreeBSD-10.0-BETA1-amd64-disc1.iso
2014-11-17 14:03
```

#### SXMV: MOVE OR RENAME FILES

sxmv can move files or group of files into new locations. It can be used to just rename individual files or move entire groups to another cluster. In contrast to the command mv, renaming a directory with sxmv requires prividing the recursive flag -r. That's because of the design of the object storage and lack of real directories as described at the beginning of this chapter. In order to rename a directory, sxmv has to rename all the files (objects), which share the same directory path. In the example below we rename the directory 'VMimages' to 'VMs' and list the new volume structure in basic mode:

#### SXRM: REMOVE FILES

The equivalent of the system command rm in  $S^X$  is sxrm. Similarly to other tools, it can handle individual files or entire directories in recursive mode. Below we first check the current space usage for the volume, then remove a directory with some large files (using a wildcard to match it), and check the usage again:

```
$ sxls -1 @jeff
VOL rep:2 rev:1 rw - 7.24G 50.00G 14% sx://jeff@mycluster/vol-jeff
$ sxrm -r @jeff/vol-jeff/VMs/FreeBSD*
Deleted 2 file(s)
$ sxls -1H @jeff
VOL rep:2 rev:1 rw - 1.66G 50.00G 14% sx://jeff@mycluster/vol-jeff
```

#### SXREV: MANAGE FILE REVISIONS

The  $S^X$  volumes can be configured  $^1$  to keep multiple revisions of files. For example, if a volume was created with an option to keep 3 revisions, every time a specific file gets modified the previous copy will be preserved and the latest 3 versions of the file will be available for download. The tools such as sxcp or sxls will always operate on the latest revision. In order to access and manage the older revisions, one has to use sxrev.

In the examples below we will operate on the volume vol-jeff-rev, which was configured to store up to 3 revisions for each file and the example file document.pdf was already updated a few times. In order to list all of its revisions, run the following command:

The first revision on the list is the latest one, which is also visible to other tools. In order to restore an older revision of a file, it needs to be copied into a new destination. By default sxrev asks interactively, which revision should be copied as on the example below:

<sup>&</sup>lt;sup>1</sup>See section 4.4 on page 19 on how to create and configure volumes

```
    2. 2014-11-18 11:54 size:105866 rev:"2014-11-18 11:54:42.362:1 fc102f66cabd0e8daac8e1279b54c0a"
    3. 2014-11-18 10:23 size:93545 rev:"2014-11-18 10:23:22.188: d3b1fb1d7e4219ab4a8d1fc7c8edff0c"
    Choose revision to copy: 2 Copy operation completed successfully
```

The same operation can be performed in non-interactive mode by providing the revision string as an argument:

```
$ sxrev copy -r "2014-11-18 11:54:42.362:1fc102f66cabd0e8daac8e1279b54c0a" @jeff/vol-jeff-rev/document.pdf ~/document-prev.pdf
Copy operation completed successfully
```

The size of all revisions adds up to the volume usage, that's why one may want to remove specific revisions (eg. for large media files). When a file with multiple revisions gets deleted with sxrm, all of the revisions get removed automatically as well. With sxrev delete only specific revisions can be deleted and it works similarly to sxrev copy. In the example below we remove the two oldest revisions, in both interactive and non-interactive modes:

# **ADVANCED**

This chapter describes some advanced details of the S<sup>X</sup> design.

# 6.1 DATA DISTRIBUTION

Files are divided into blocks of equal size, which depend on the file's size, and distributed among  $S^X$  nodes using a consistent hashing algorithm. This ensures that the storage among all nodes in the cluster is properly balanced, and that when nodes are added or removed from the cluster only a minimal amount of data gets moved.

The cluster exposes an HTTP(S) REST API designed around deduplicated storage: equal blocks of data get stored only once. This has the advantage of reduced

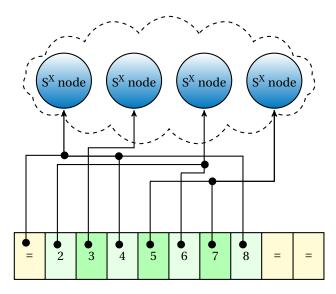


Figure 6.1: Data distribution

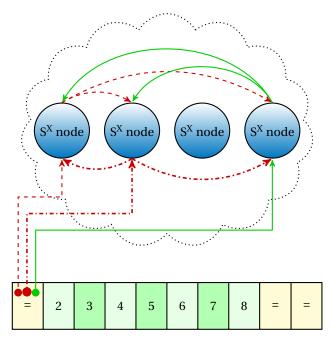


Figure 6.2: Data replication

bandwidth usage, better resume handling, and that the data is immutable (only the metadata is mutable).

In the example shown in figure 6.1 on the previous page there is a file divided into 10 blocks, where the first and last two blocks are equal – only the first block of them is uploaded. The rest of the blocks are distributed among all nodes in the cluster. Inevitably some nodes will receive more than one block, in which case the protocol supports an efficient batched upload and download mode.

In this example each block of data was stored only once, what is called *replica 1*. If one of the nodes that stores a block of the file goes down, the file will be unreachable. To make the data more resistant one should use a replica count higher than 1, which means that the data will be duplicated on multiple nodes. A volume with replica 2 can survive a loss of at most 1 node, with replica 3 the loss of at most 2 nodes, etc. The maximum replica count is limited by the number of nodes. High replica counts increase reliability for downloads, at the cost of increased latency on uploads, and lower fault-tolerance on uploads (all replica nodes must be up for uploads to succeed).

The handling of replicas is illustrated in figure 6.2 for a replica 3 volume. The client tries to upload the data to a given node, which is then responsible for replicating the data inside the cluster asynchronously. If the client fails to upload to a specific node it can retry on the next one, and so on. Each time the receiving node will replicate the data inside the cluster.

node	volA_r1		volB_r2		volC_r3		users		
noue	ACL	files	ACL	files	ACL	files	admin	u1	u2
node1	1	1	1	Х	1	X	✓	1	1
node2	1	X	✓	✓	✓	1	✓	✓	✓
node3	1	X	✓	✓	✓	1	✓	✓	✓
node4	✓	X	✓	X	✓	✓	✓	✓	✓

Table 6.1: Global objects

# 6.2 GLOBAL OBJECTS

Users, volumes and privileges are stored globally - on each node in the cluster - and changing them requires cooperation of all nodes.

**user** each user is issued an authentication token. All requests are signed using HMAC and the authentication token.

**admin users** the privileged users can perform all administrative tasks such as volume and user management

**volumes** used to group several files, owned by a specific user. Each volume has a replica count and metadata associated with it.

**volume ACL** the volume owner by default has full access to the volume. The owner (and the cluster admin) can grant and revoke permissions for other users. <sup>1</sup>

As shown in Table 6.1 the volume names, privileges and users are stored on all nodes. However the volume's contents are stored only on a subset of nodes:

- volA\_r1 is a volume with replica 1: its data and filenames are only stored in one place (no copies)
- volB\_r2 is a volume with replica 2: the data is always stored on (at least) 2 distinct nodes, and its filenames are stored on exactly 2 specific distinct nodes
- **volC\_r3** is a volume with replica 3: the data is always stored on (at least) 3 distinct nodes, and its filenames are stored on exactly 3 specific distinct nodes ...

The cluster *can* have multiple volumes with different replica counts at the same time. A volume can also have an arbitrary metadata attached to.

# 6.3 Jobs

Certain operations, such as finalizing a file upload (which may require replication of data), can take a long time. To avoid blocking other operations, all taks which involve more than one node create a job and the S<sup>X</sup> clients poll for the job's outcome instead of blocking and waiting for it to finish. This allows to speed up recursive uploads for example: each file creates a new job and the client only waits

<sup>&</sup>lt;sup>1</sup>It's impossible to revoke privileges for admin users - they always have full access to all volumes.

for completion at the end of the recursive upload. The cluster tries its best to retry when transient errors occur internally. In case of a failure, it will abort or undo the operation and report the status to the client. The jobs are also used for conflict resolution: on conflicting operations, for example creating two users with same name, only one job is guaranteed to "win" and all the others will be aborted.

# **TROUBLESHOOTING**

# 7.1 Frequently Asked Questions

If you face an issue, please have a look into our FAQ database at https://wiki.skylable.com/wiki/FAQ. It's constantly updated to provide solutions and answers to frequent questions from our users.

# 7.2 Mailing List

In case you cannot find a solution to your problem, please subscribe to our mailing list sx-users at http://lists.skylable.com and post your question there.

#### 7.3 BUG REPORTING

If you believe you've found a bug in S<sup>X</sup> please enter it into our Bugzilla tracker at https://bugzilla.skylable.com. Please try to provide as much details as possible. If you report a problem with the client, you can generate a report about the system and client configuration by running:

```
$ sxreport-client
Report stored in sxreport-client-1418047578.log
You can attach it to a bugreport at https://bugzilla.skylable.com
```

When reporting a problem with one of the server components, you can use sxreport-server instead:

```
# sxreport-server --anonymize
Anonymized report stored in sxreport-server-1418047910-anon.log
You can attach it to a bugreport at https://bugzilla.skylable.com
```

It creates a report with all IP addresses, URLs, and usernames anonymized.