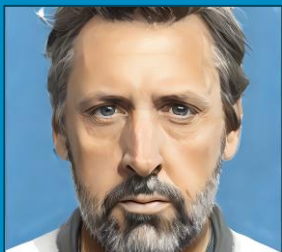


# Build your own Copilot with Semantic Kernel & Azure OpenAI



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# active SOLUTION



Digital & App Innovation  
Azure



Data & AI  
Azure



**Microsoft®**  
Most Valuable  
Professional





**YOU GET  
A COPILOT!**



**YOU GET  
A COPILOT!**



**AND YOU GET A COPILOT!**



**WE ALL GET A COPILOT!**





**Copilot**

Your everyday AI companion

Copilot in Windows

Microsoft Copilot  
for Microsoft 365



Microsoft Copilot for Azure

Microsoft Security Copilot

Microsoft Dynamics 365 Copilot



## Chatbot

Simple back-and-forth  
chats with user

## Copilot

AI assistant that works  
side-by-side with a user to  
complete a task

## RAG

Retrieval augmented  
generation  
"Chat with your data"

## Fully autonomous

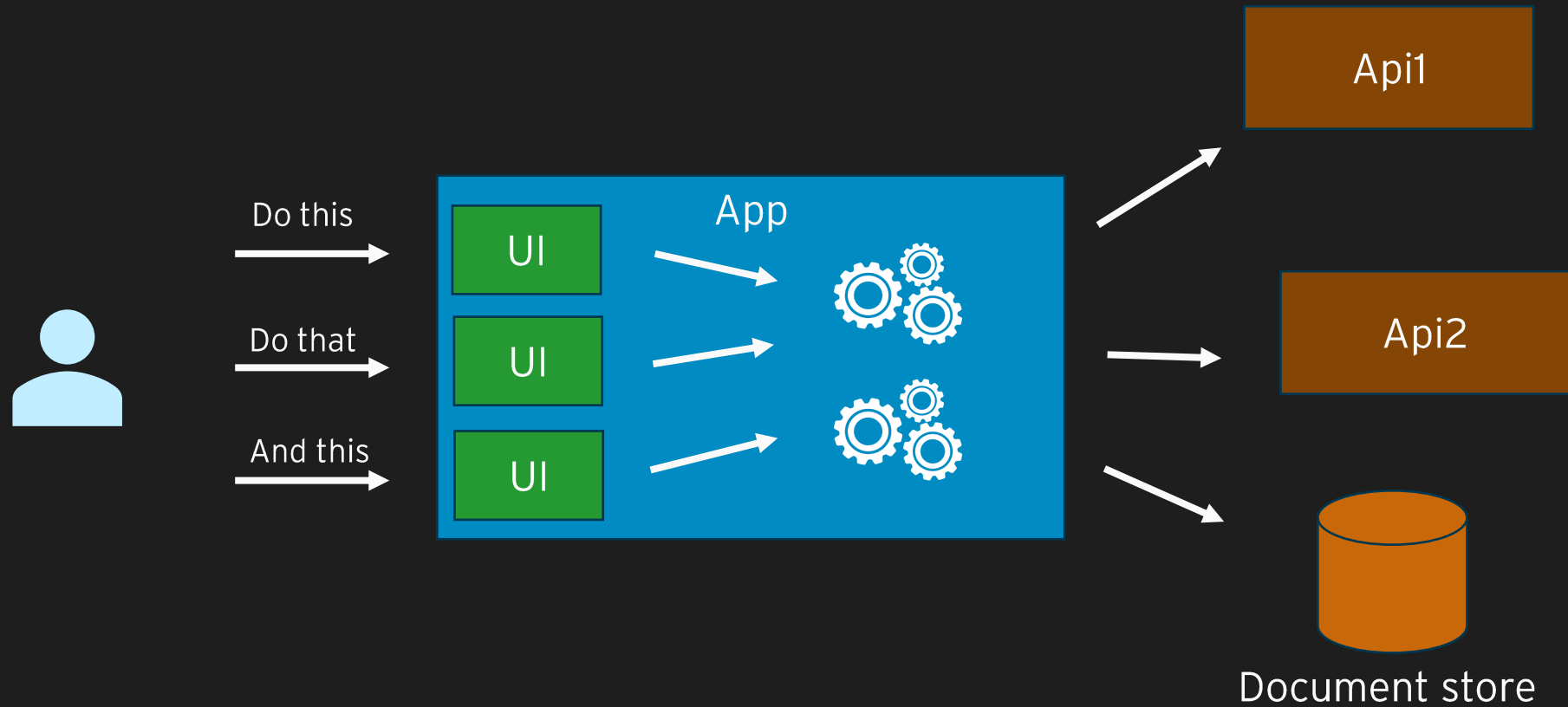
Agents that can be  
triggered and perform  
actions without human  
intervention



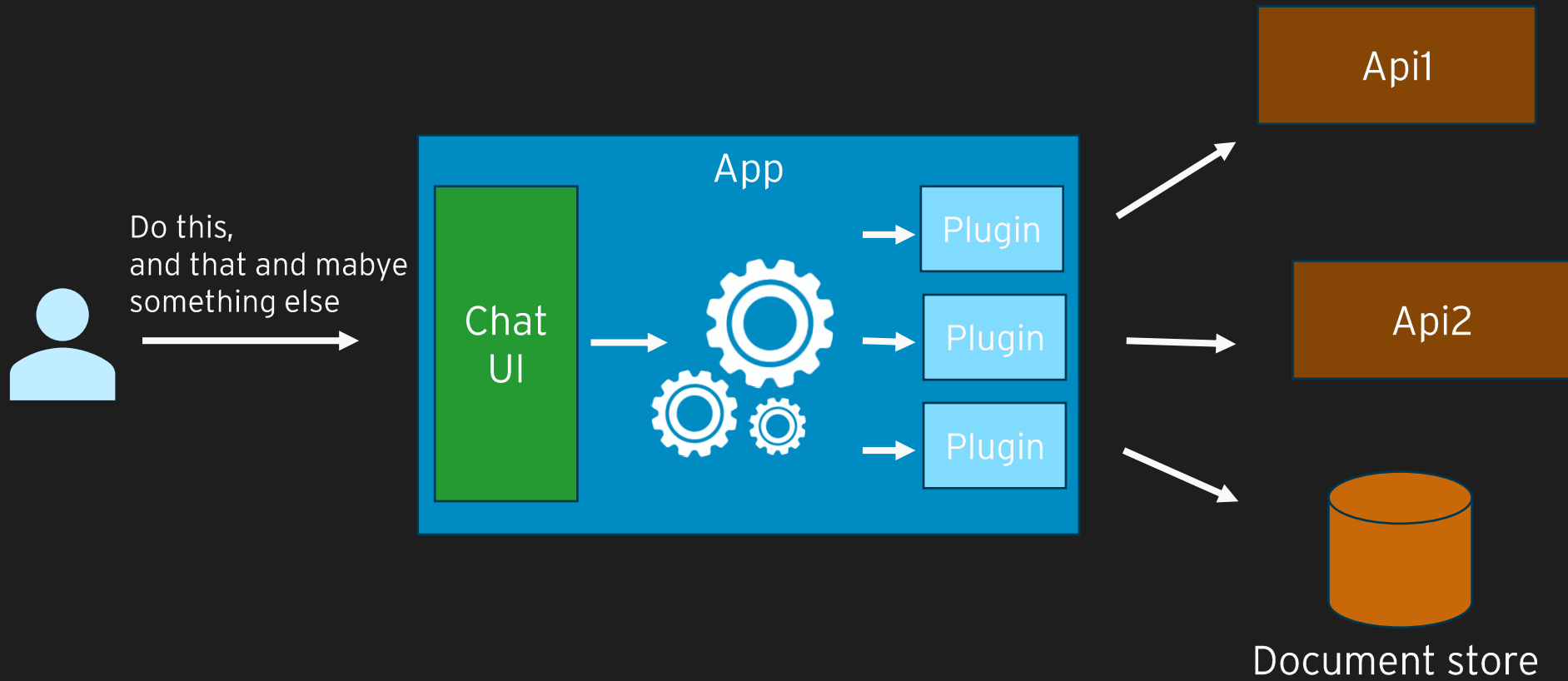
# What is a Copilot?



# Copilot apps



# Copilot apps







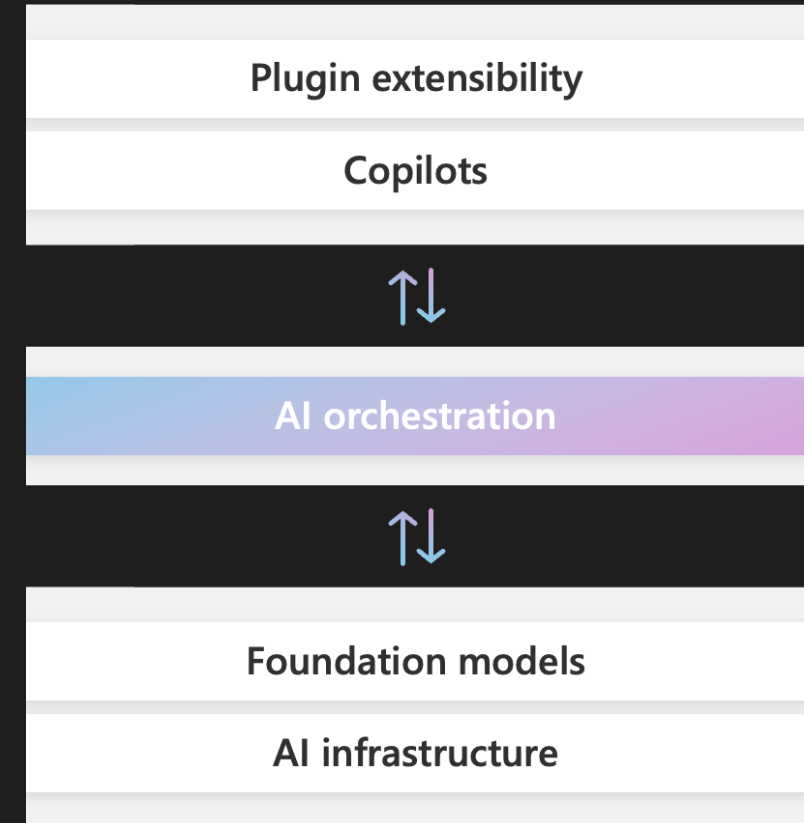
# Dev challenges with LLMs

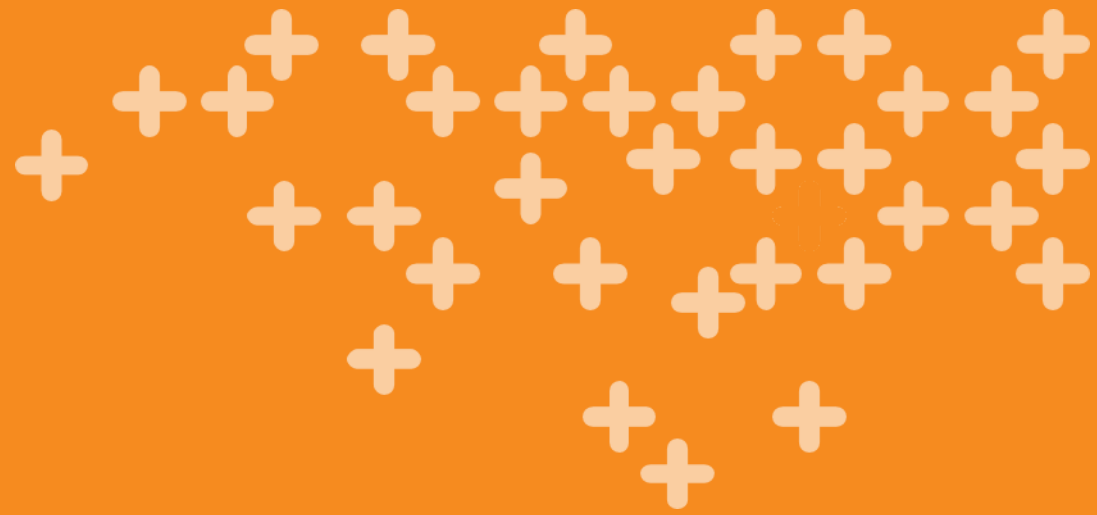
- Many services and models with various APIs
- Dealing with context, history and hallucinations
- No access to external data
- Hard things are easy, easy things can be hard
- Combine native code with LLMs



# Semantic Kernel

- Open-source AI orchestration library (.NET + Python)
- Combine LLMs with conventional programming languages
- Extensible through plugins for custom code/prompts
- Core component in the Copilot architecture





# Semantic Kernel

Demo



## Plugins



## Planners



## Personas



## Plugins



- Fundamental building block
- Can be native or prompt-based
- Do things in the real world

## Planners



## Personas



## Plugins



- Fundamental building block
- Can be native or prompt-based
- Do things in the real world

## Planners



- Given a user prompt, create a plan on how to accomplish the request

## Personas



## Plugins



- Fundamental building block
- Can be native or prompt-based
- Do things in the real world

## Planners



- Given a user prompt, create a plan on how to accomplish the request

## Personas



- Set "personality" and tone of the responses



# Prompt-based Plugins (YAML)



```
name: Excuse
template: |
  Generate a creative reason or excuse for the given event. Be creative and be funny. Let
  your imagination run wild.

  Event: I am running late.
  Excuse: I was being held ransom by giraffe gangsters.

  Event:{{ $input }}
template_format: semantic-kernel
description: Turn a scenario into a creative or humorous excuse to send your boss
input_variables:
  - name: input
    description: The event that an excuse need to be generated for
    is_required: true

output_variable:
  description: The generated excuse.
```

# Native Plugins - C#



```
[KernelFunction, Description("Take the square root of a number")]  
public static double Sqrt(  
    [Description("The number to take a square root of")] double number)  
{  
    return Math.Sqrt(number);  
}
```

```
//Import plugin  
kernel.ImportPluginFromType<MathPlugin>("MathPlugin");
```

# Planners

## Goal

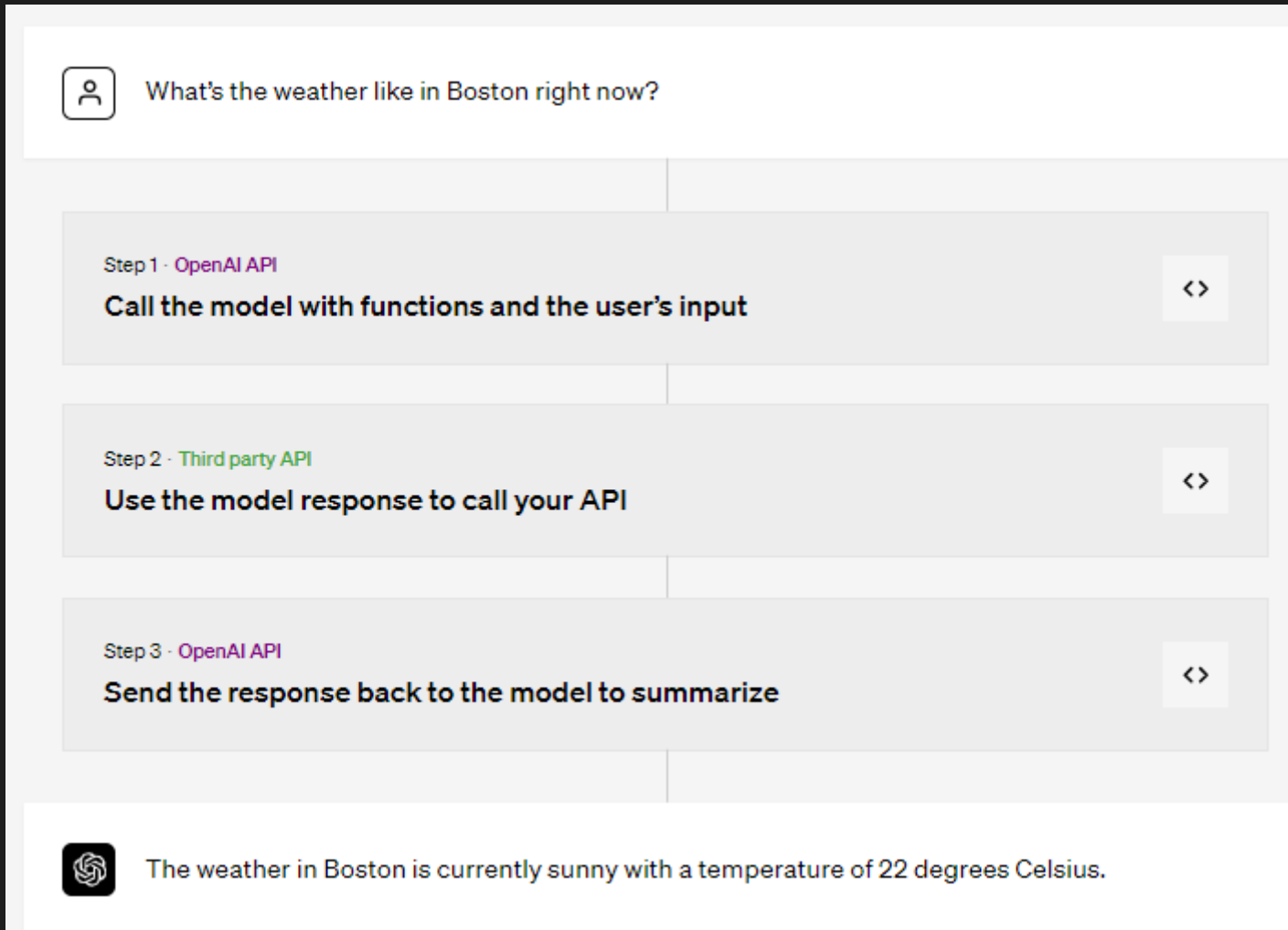
*Given a user prompt, create a plan on how to accomplish the request*

Semantic Kernel offers multiple alternatives:

- OpenAI function calling
- HandlebarsPlanner
- FunctionStepwisePlanner



# Function Calling in GPT models





# Function Calling - Semantic Kernel



```
kernel.ImportPluginFromType<MathPlugin>("MathPlugin");  
kernel.ImportPluginFromType<SummarizePlugin>("SummarizePlugin");  
  
var settings = new OpenAIPromptExecutionSettings()  
{  
    ToolCallBehavior = ToolCallBehavior.AutoInvokeKernelFunctions  
};  
  
var result = await kernel.InvokePromptAsync<string>("query", new KernelArguments(settings));
```

# Handlebars planner



- Can generate an entire plan using a single LLM call
- Internally uses the Handlebars template language
- You can inspect the entire plan before executing it
- Good plans can be saved and reused, without having to regenerate them
- Uses fewer tokens, since it's only one LLM call

# Handlebars planner



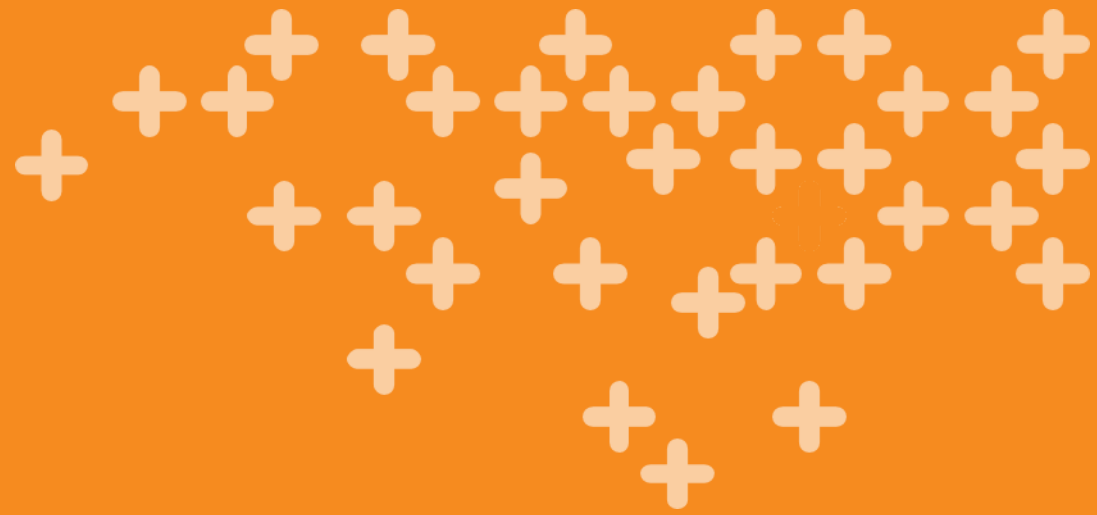
```
var planner = new HandlebarsPlanner();

var ask = @"Get a list of all programs about music that has been aired today on
           radio today. List the programs with name, titel, audiourl and
           websiteurl. Save the list of programs in a file called episodes.txt.
           Then return the list of programs back to the user.";

var plan = await planner.CreatePlanAsync(kernel, ask);

//Print or save the plan
Console.WriteLine(plan.ToString());

var result = await plan.InvokeAsync(kernel);
```



# Semantic Kernel Planners

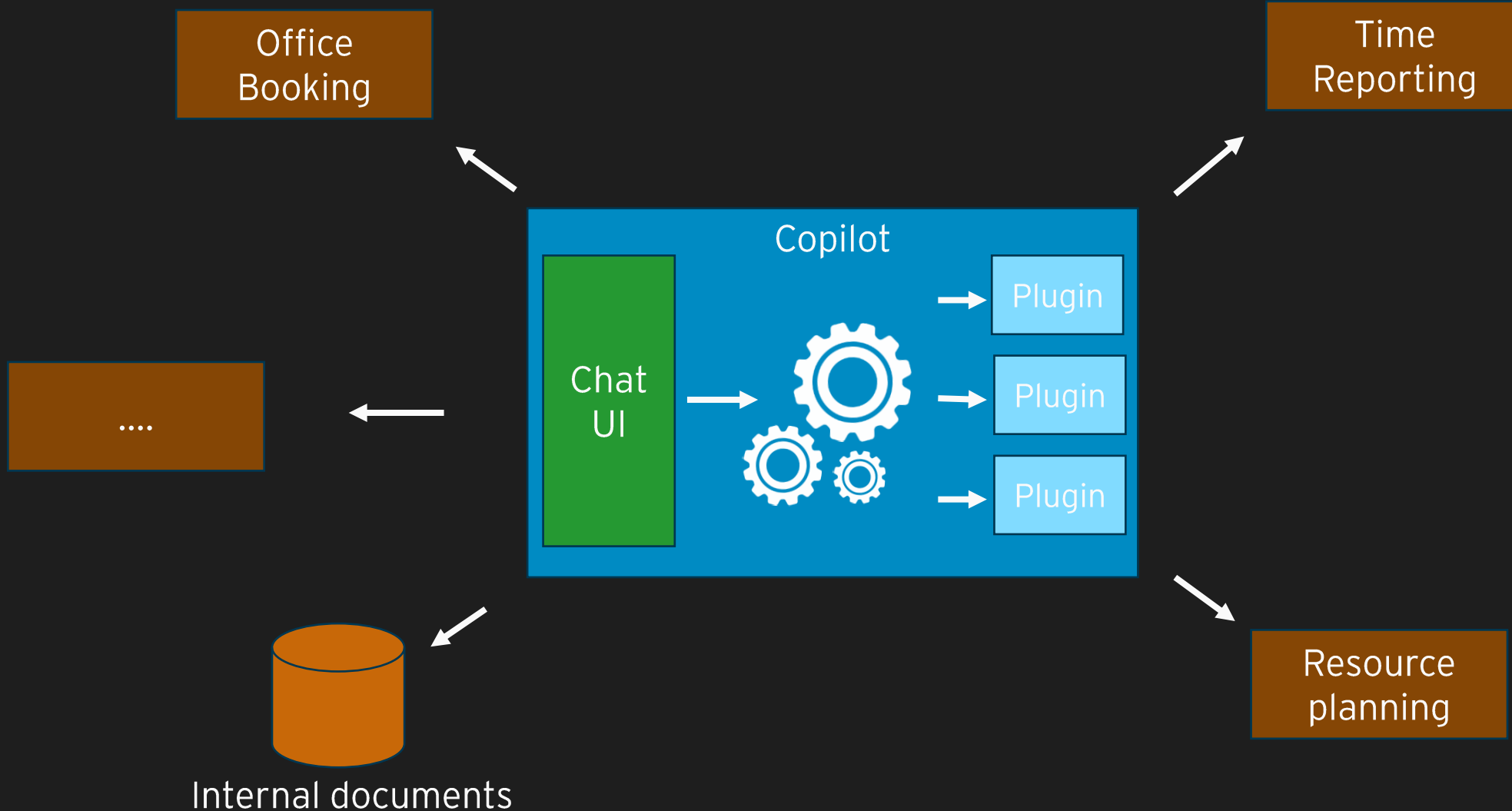
Demo

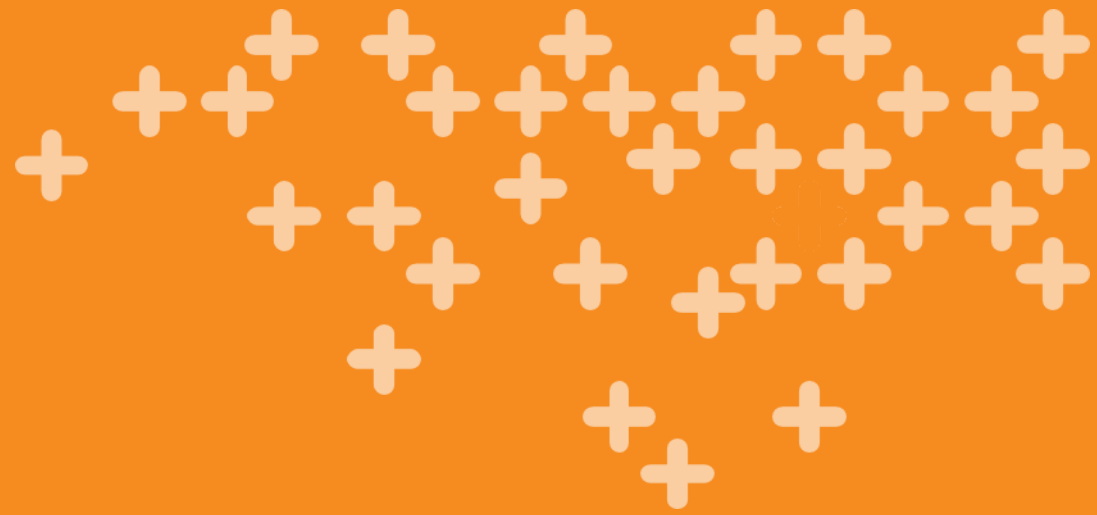


# Copilot



# Active Copilot





# Copilot with Semantic Kernel

Demo





**YOU GET  
A COPILOT!**



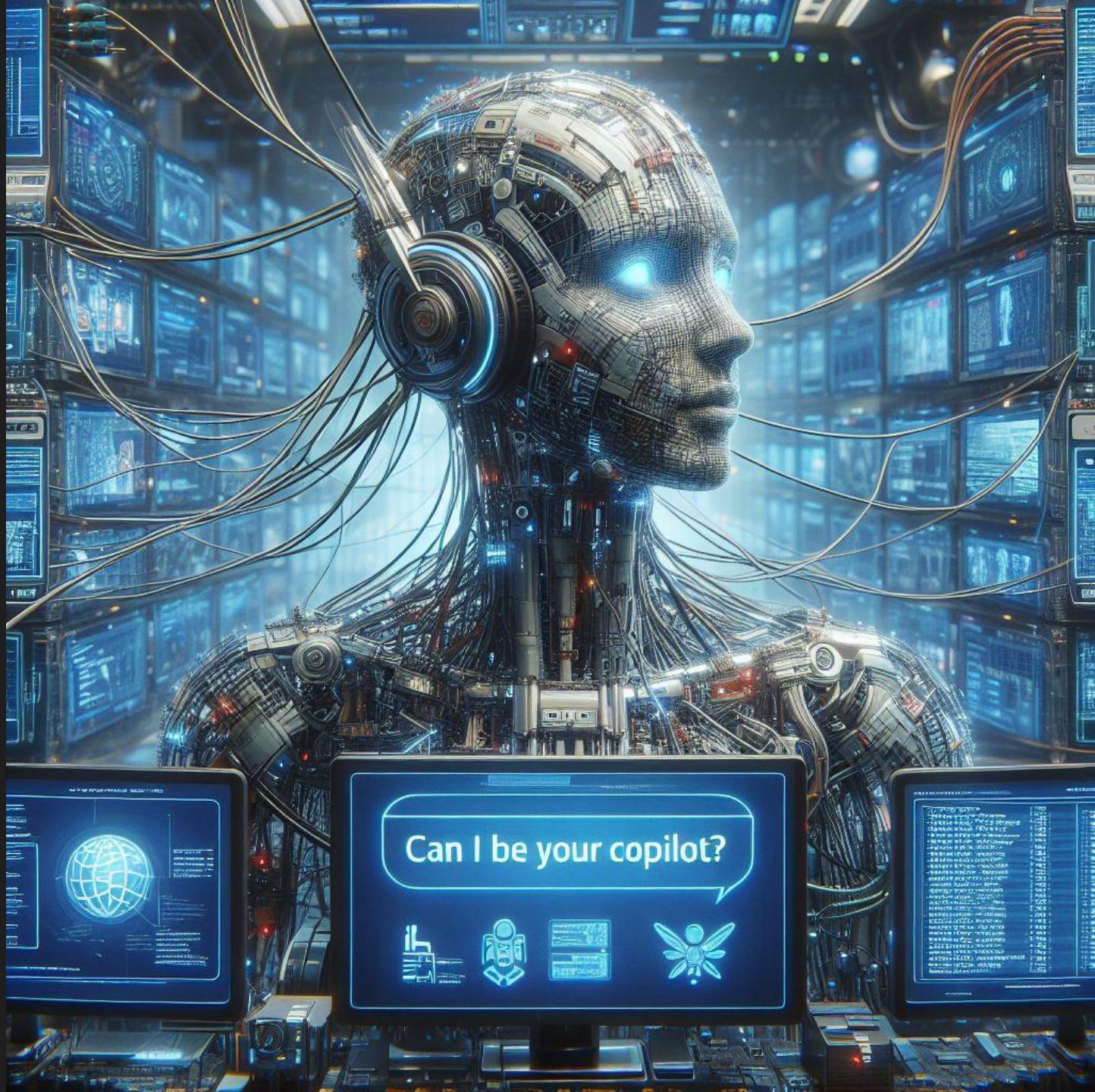
**YOU GET  
A COPILOT!**



**AND YOU GET A COPILOT!**



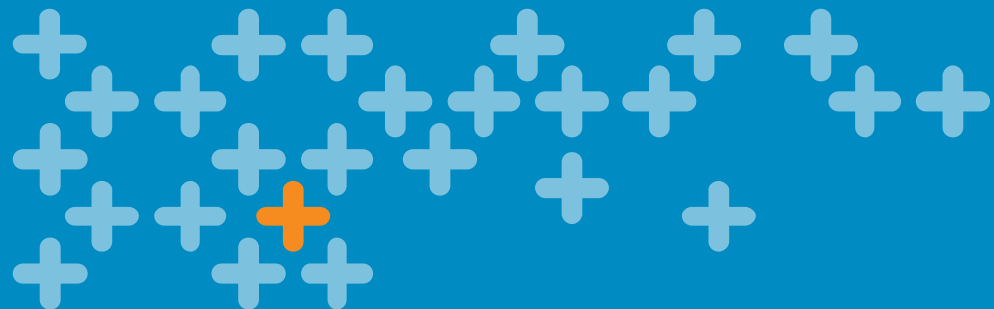
**WE ALL GET A COPILOT!**



Can I be your copilot?





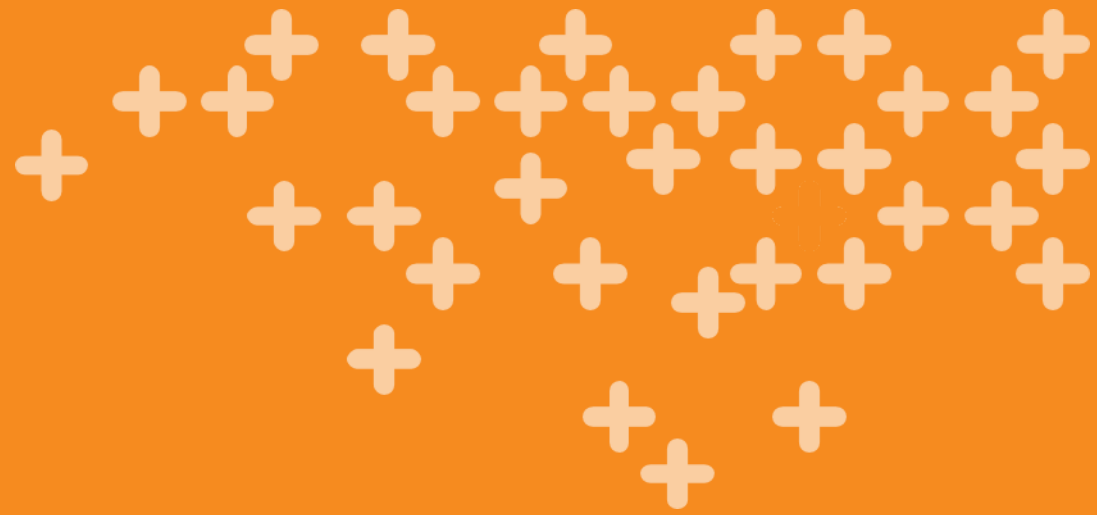


# Thank You!



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[@jakobehn](https://twitter.com/jakobehn)





# Extra Slides

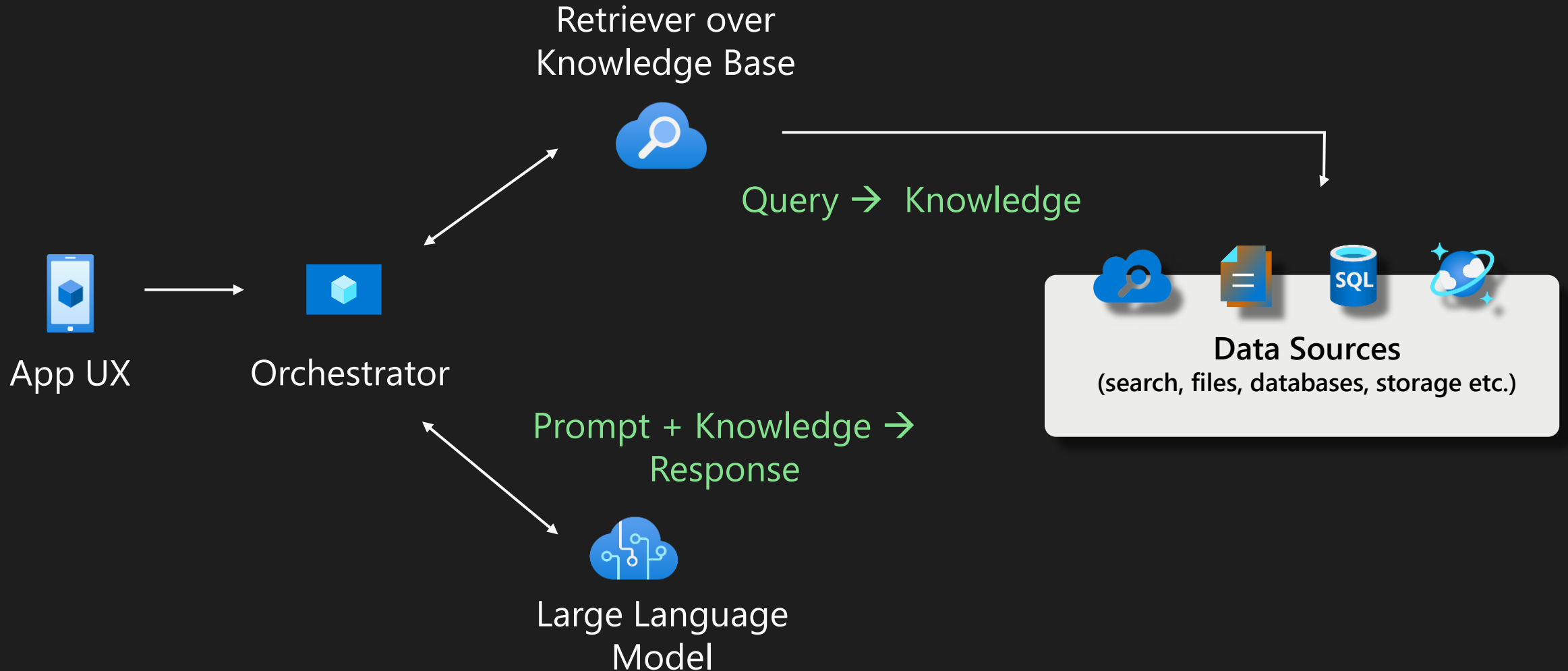


# Links

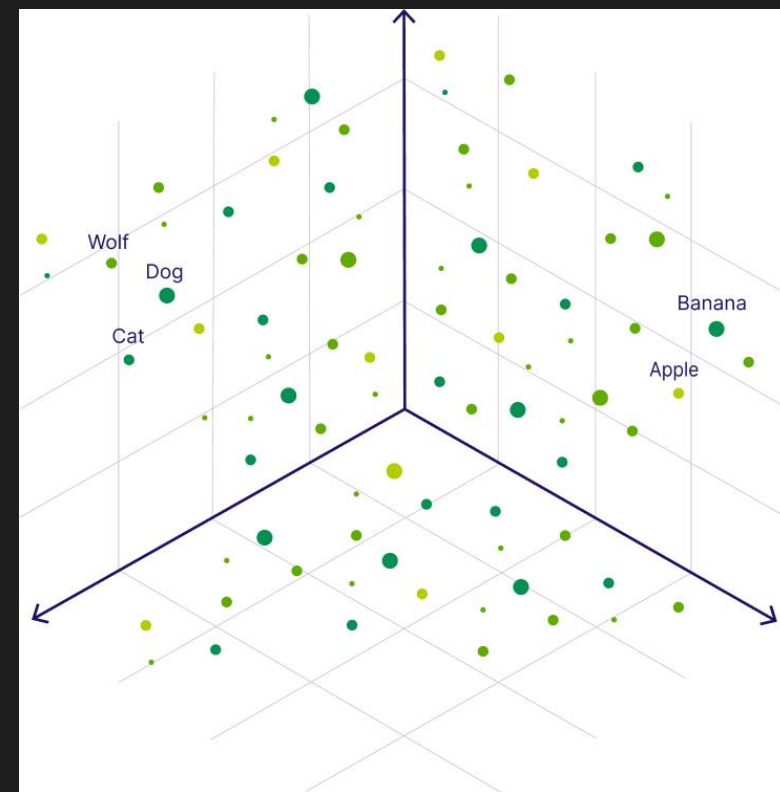
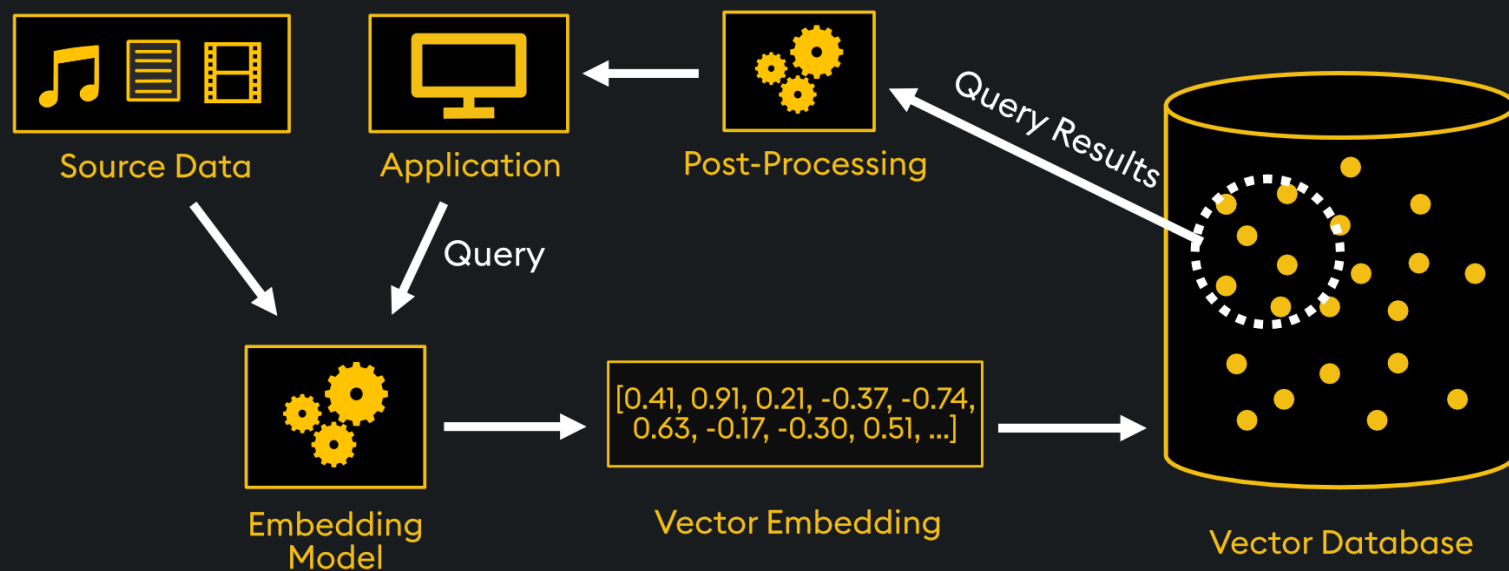


- Semantic Kernel  
<https://github.com/microsoft/semantic-kernel>
- Kernel Memory  
<https://github.com/microsoft/kernel-memory>
- Azure OpenAI Service (& link to apply)  
<https://azure.microsoft.com/en-us/products/ai-services/openai-service>

# Retrieval Augmented Generation (RAG)



# Vector Databases



# Stepwise planner



- Sometimes, regular function calling is not enough
- Built on top of function calling
- Uses additional reasoning when generating the plan, to improve reliability

You are an expert at generating plans from a given GOAL.  
Think step by step and determine a plan to satisfy the specified GOAL using only the FUNCTIONS provided to you. You can also make use of your own knowledge while forming an answer but you must not use functions that are not provided.  
Once you have come to a final answer, use the `UserInteraction_SendFinalAnswer` function to communicate this back to the user.

```
[FUNCTIONS]
{{$available_functions}}
[END FUNCTIONS]
```

To create the plan, follow these steps:

0. Each step should be something that is capable of being done by the list of available functions.
1. Steps can use output from one or more previous steps as input, if appropriate.
2. The plan should be as short as possible.

# Stepwise planner usage

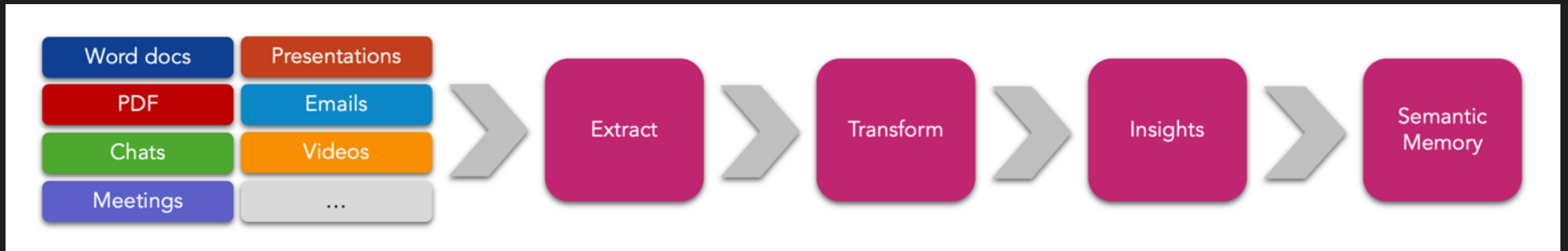


```
kernel.ImportPluginFromType<MathPlugin>("MathPlugin");  
  
var planner = new FunctionCallingStepwisePlanner();  
  
var ask = @"If I buy 16 apples, then eat half of them and then give another  
            three apples to a friend, how many apples do I have left?";  
  
var result = await planner.ExecuteAsync(kernel, ask);
```

- Executed plan available after execution

# Kernel Memory

- Store and retrieve information in vector databases
- Used by LLMs during prompt generation
- Simplifies RAG





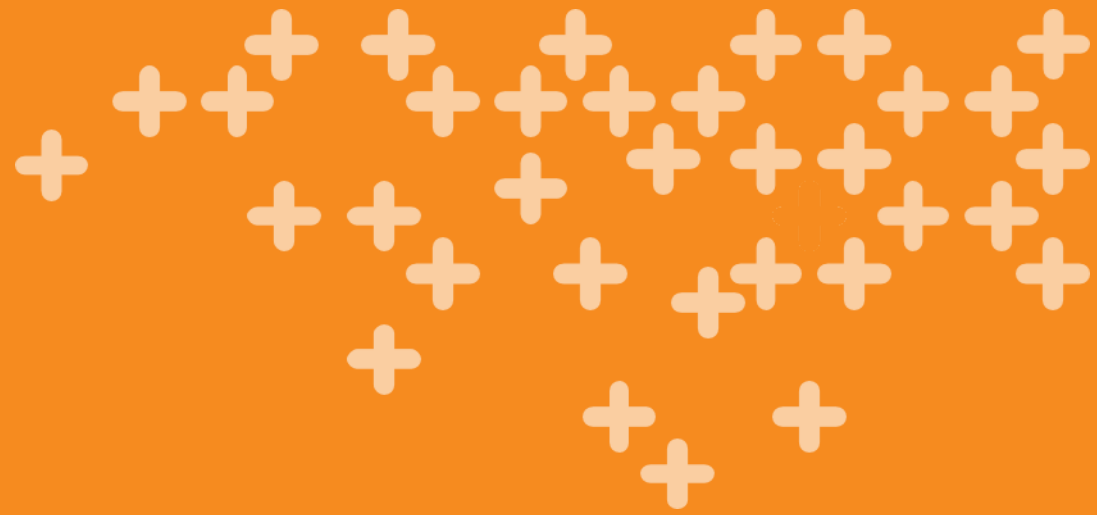
# RAG with Kernel Memory



- Convert question into user intent (using text generation model)
- Perform semantic search on the vector database
- Combine the documents retrieved and adds them to the user prompt
- Submit prompt to LLM and it return the response
  - Including the relevant sources/citations

```
//Find (semantically) matching content
var result = await kernelMemory.SearchAsync(query)

//Answer a question based on matching content
var answer = await kernelMemory.AskAsync(question)
```



# Semantic Kernel Memory

Demo

# Plugins

- Fundamental building block
- Can be native or prompt-based
- Retrieve data from external data sources
- Completing tasks in the real world
- Can be invoked explicitly or automatically

## Writer plugin

Function	Description for model
Brainstorm	Given a goal or topic description generate a list of ideas.
EmailGen	Write an email from the given bullet points.
ShortPoem	Turn a scenario into a short and entertaining poem.
StoryGen	Generate a list of synopsis for a novel or novella with sub-chapters.
Trans late	Translate the input into a language of your choice.

Can you write me a short poem about living in Dublin, Ireland and then create a story based on the poem?

Planner

Copilot  
Sure! Here's a story based on living along the Grand Canal in Dublin, Ireland...

# Semantic Kernel

- Integrate any AI service/models
- Plugins for custom code/prompts
- Automatic orchestration with planners
- Store/Read contextual information in memory

