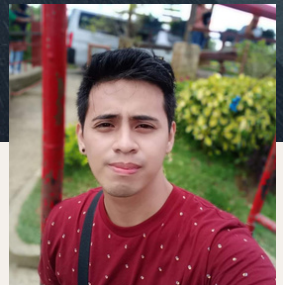


FROM CALL CENTER TO CODE

# How I Changed Careers and Found Meaning in Tech



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## CHAPTER I

# The Quiet Calling

## My journey

For two years, I worked in a call center — not in front of the phone, but in the back office. We processed escalated cases, used internal tools, and worked on tickets. I always found myself curious — asking why this feature existed, what this bug was, or how I could fix something that didn't work the way it should. Without realizing it, I was already thinking like a developer.

But I wasn't one. Not yet.

Somewhere in between the long hours and routine, a new desire quietly grew: I wanted to build software.



## The Leap

I didn't jump right away.

For a year, I prepared in secret. I woke up early, stayed up late, and studied while at work. I crawled through every free learning resource I could find: freeCodeCamp, Flexbox Froggy, YouTube tutorials, Git and GitHub guides — anything that taught me how to code.

I saved every peso I could. I wanted to buy my time back.

When I had saved around PHP 120,000 — just enough to live simply for a few months — I finally made the leap.

I resigned from my job during the pandemic.

No fallback. No job offer. Just one belief:

"I can no longer spend my life doing something I don't love."

## CHAPTER II

# The Long Winter

## The Struggle

What followed was not magical.

I applied for jobs daily. I edited my resume dozens of times. I faced silence, rejections, and unanswered emails for nearly two years.

There were whispers, doubt, and even gossip.

“Wala pa rin trabaho?”  
“Nag-quit lang bigla. Sayang ang sweldo.”

I felt every bit of it. But I didn't stop.

I took on side jobs to pay bills. Some weeks were quiet. Some days were full of anxiety. But every day, I opened my laptop — and kept learning.

Then something changed.



## CHAPTER III

# The Light Begins to Rise

## The Breakthrough

I met my mentor — a friend who reminded me why I started.

He pushed me to dream bigger.

Instead of only applying to local jobs, I tried international ones. I crafted a better portfolio, fixed my GitHub, and applied on LinkedIn to remote roles.

And then it happened:

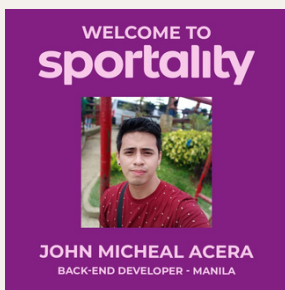
After 6 months of applying, a company hired me. I still remember that call. I remember how I cried. I remember how I felt like everything I endured finally made sense.

## Where I Am Now

That job? I'm still holding it with deep gratitude. My passion hasn't left — in fact, it burns deeper now. I get headaches solving hard bugs, I juggle tasks across projects, and I often feel tired — but I'm never stressed like I was before.

Because now, I'm doing what I love. I build real things. I help real people. I learn new skills every week.

Most of all — I live with purpose.



## CHAPTER IV

# The Light Begins to Rise

**For You Reading This**

If you're in a job that doesn't make sense to your heart — know that it's okay to dream again.

If you've been trying to break into tech — know that you're not alone.


And if you've been silently working on your skills every day, with no results yet — know that your time will come.

**Want to Talk?**


If you're someone who's trying to:

- Shift careers into tech
- Build your first website or project
- Just want to hear from someone who's been there...

Let's talk.

 [Schedule a Quick Call with Me](#)

Or explore my portfolio to see what I do and how I can help:

 [Visit My Projects](#)

—

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