

Jenny Pletner

Aspiring Full Stack & Ruby on Rails Software Developer; Experienced IT Program Manager and Business Analyst

jennykay55@gmail.com

Summary

I'm a rehabilitated IT Program Manager turned coder. After 15 years of successfully leading all phases of diverse projects in the real estate, healthcare and defense industries I'm taking a related detour. I've always admired the programmers I've worked with and envied their ability to create tools that directly enhance people's productivity and quality of life. I started by teaching myself to write macros in order to automate complex and time-consuming excel reports and quickly wanted to learn more. I started dabbling with online code schools in 2012 but only recently decided to go all in. So here I am, aspiring Full Stack Software Developer, currently attending an intensive coding bootcamp and loving every single second of it. I plan to achieve fluency in HTML, CSS, Ruby on Rails, JavaScript and Frameworks, Test Driven Development, Git and Source Control, GitHub, Pair Programming and APIs. With that, I can offer the full package. I come with the benefit of understanding what stakeholders are looking for from a developer and the experience of communicating effectively with all project participants from the engineers to executive level leadership. I'm excited and ready to work hard to be an immediate contributor to an effective development team. - Secret clearance granted August 2014

Projects

Reveal.JS Presentation

October 2015 to Present

Members: Jenny Pletner

HTML/CSS Presentation on Reveal.JS, the HTML Presentation Framework. It was created to encourage the use of Reveal.JS amongst my fellow students at Learn Academy, a Ruby on Rails and Javascript bootcamp in San Diego, CA.

Rails Wikipages Application

October 2015 to Present

Members: Jenny Pletner

Contacts Database built using HTML, CSS, Ruby, Rails and Active Record

Rails To Do List Application

October 2015 to Present

Members: Jenny Pletner

To Do List Application with HTML, CSS, Ruby, Rails, and Active Record

Java Script Tic Tac Toe Game

September 2015 to Present

Members: Jenny Pletner, Tobias Brysiewicz

<http://teampletner.com/tictactoe/index.html> Make it or take it Tic Tac Toe game built with JQuery, JavaScript, HTML and CSS

Aritek Re-branding Website

October 2015 to Present

Members: Jenny Pletner

Currently developing a website for Avritek, a company providing technology asset management solutions in San Diego, CA. Roll-out is planned for the end of October. Utilized Bootstrap CSS Framework, HTML, custom CSS, PHP and connected to multiple APIs.

Experience

Full Time Student at Notch8 Learn - Rails and JavaScript Bootcamp

September 2015 - Present (2 months)

- Learning to code and to effectively think (and google) like a programmer - Learning how to read, write and speak the following languages: HTML and CSS, Ruby on Rails, JavaScript and Frameworks - Also becoming proficient in Test Driven Development (RSpec), AJAX, utilizing the command line, Vim, Git and Source Control, GitHub, Pair Programming and APIs. - Sharpening my skills as a fast-paced continual learner

SPAWAR 6.0 Program Management Scheduling as a Service Task Lead at Client Solution Architects

June 2014 - August 2015 (1 year 3 months)

- Held key position leading the priority program for the SPAWAR National Program Management Competency with name specifically written into the \$70M contract
- Task Lead/Manager of 22 integrated master schedulers, 7 remote, that were embedded into 15 different programs across PEO C4I, PEO EIS and SPAWAR/FRD. (Promoted after two months of employment. Received three awards (one government, two company) in 10 months.)
- Responsible for the management of 714 schedules (54 program, 660 contract)

Developed analytics to automate project performance analysis • Critical Path Method Scheduling SME for SPAWAR 6.0 Program Management Competency • Lead/Enterprise Scheduler for PMW 790 • MS Project and Primavera SME (Customization of reports, business rules, views and processes) • Implemented portfolio management, project controls and governance • Designed and implemented master schedules and plans • Organized project transition activities to ensure projects were completed on time • Served as liaison between team members assigned to a project • Coordinated project delivery including defining project scope, specifying deliverables, creating project plans and tracking project changes • Maintained regular communications with team and government stakeholders to ensure appropriate steps are taken to resolve issues which may impede progress or compromise project objectives, along with supporting the creation of all deliverables required by contract for the project

Strategic Development Manager at Collateral Risk Solutions

May 2006 - June 2014 (8 years 2 months)

Right-hand of Chief Executive Officer, Chief Problem Solver, Project Manager, Product Manager, Operations Manager, Public Website, CRM (Salesforce), Hubspot and Intranet Administrator: o Product / Project Management: Managed software development team (.net environment). Coordinated weekly development meetings and weekly code releases. Lead and implemented complex, secure system integrations with Fortune 500 companies such as Fannie Mae and Freddie Mac. Designed and managed the launch of over 15 new products/tools. Nurtured strong working relationships with managers, on-site employees, remote staff and outsource teams. Recruited, interviewed and hired analysts, developers and vendors as needed. Design and management of company intranet/message board. Designed, implemented and documented a secure change management process. Salesforce, Wordpress and Hubspot Administrator. o Documentation Development: Composed Business Requirement Documentation (BRD), Functional Requirement Document (FRD), Use Cases, User Personas, Mock-ups, Workflow Diagrams, Process Documentation, Project Charters, Work Breakdown Structures and Project Schedules. o Customer Relations Management: Instrumental in shaping strong customer and vendor relationships. Served as the liaison between IT and new business partners while maintaining current business relationships. Coordinated regular business reviews with clients. Provided clients with custom reporting. Interacted with major customers involving presentations, custom solution design, negotiations and integration. o Program/Operations Management: Vital participant in strategic planning and responsible for implementation of approved strategic plans. Directed and controlled the activities of a broad functional area through department managers. Defined and executed operational programs in line with strategic plans and annual operating objectives.

Account Executive at Countrywide

2005 - 2006 (1 year)

- Originated new and existing mortgage opportunities • Consistently exceeded preset production goals
- Interviewed and assisted loan applicants throughout the process • Obtained and evaluated pertinent documents including reports and appraisals • Provided above par customer services at all times

Account Executive at Pitney Bowes

2004 - 2005 (1 year)

- Promoted six months early and finished the #1 rep on a 12 person team in 2004 • Managed a base of 500 clients • Consistently acquired new clients • Surpassed sales quota every month of employment

Senior Associate at Triage Consulting Group

2001 - 2004 (3 years)

- Promoted to Senior Associate within two years • Utilized Microsoft Access and Excel to perform data downloads and audits • Worked with clients on a C Level • Managed projects, meeting preparations and presentations • Led internal and external client training both individually and in group settings

Education

Code School

HTML, CSS, JavaScript, 2015 - 2015

Codecademy

HTML, CSS, 2015 - 2015

Khan Academy

JavaScript, 2015 - 2015

Learn - Notch8

Ruby on Rails, JavaScript, HTML, CSS, Git, GitHub, 2015 - 2015

Villanova University

Advanced Masters Certificate, IS/IT Project Management, 2012 - 2013

University of California, San Diego

Bachelor of Applied Science (B.A.Sc.), Management Science, 1998 - 2001

Grade: 3.8

Activities and Societies: UCSD Guardian

Certifications

Advanced Master Certificate in IT/IS Project Management

Villanova University

CSS Cross-Country

Code School

Fundamentals of Design

Code School

Journey Into Mobile

Code School

Front-end Formations

Code School

Blasting Off with Bootstrap

Code School

Front-end Foundations

Code School

Rails and JavaScript Bootcamp

Notch8 September 2015

JavaScript: Drawing & Animation

Khan Academy

Skills & Expertise

Ruby

Ruby on Rails

jQuery

CSS

HTML5

HTML

JavaScript

Github
SQL
TDD
AJAX
Agile
Project Management
Program Management
Risk Management
Leadership
Strategy
Management
Business Development
Strategic Planning
Business Strategy
New Business Development
Due Diligence
Process Improvement
Vendor Management
Portfolio Management
Analytics
Change Management
Agile Project Management
Appraisals
CRM
Consulting
Sales
Executive Management
Marketing
Valuation
Data Analysis
Market Research
Financial Analysis
E-commerce
Experienced Business Analyst
Real Estate
Operations Management
Mergers & Acquisitions
Competitive Analysis
Management Consulting
Mortgage Lending
Microsoft Project
Microsoft Excel
Primavera P6

Interests

Software Development, New Technologies, Traveling, Outer space, Robots, Dinosaurs and Legos

Honors and Awards

CSA Achievement Award

Client Solution Architects

December 2014

For providing the highest level of professionalism and quality in a key leadership position

PMW 790 Shout Out Award

PMW 790 Program APM

October 2014

Award for developing and baselining the PMW 790 Maritime Operations Center (MOC) Integrated Master Schedule for the ENMS Lite capability in compliance with the strict policies and procedures set forth by the PMW 790 SOP in record time.

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10 people have recommended Jenny

"Jenny is a highly motivated and professional adviser. I consider it a privilege to have her as a part of our team. She has been instrumental in the development of an Integrated Master Schedule for a set of shore installations we will be accomplishing later this year. Her ability to read a situation, think through a problem to a complete solution, and diffuse any misunderstandings within the team has been invaluable in getting senior management buy in for continued support of this effort. Jenny is a subject matter expert in her field and I highly recommend her as a part of any team. "

— **Dave Lindberg**, *HF Legacy/TVS APM Fleet Readiness Directorate, SPAWAR*, was Jenny's client

"Jenny is a difference maker; she made an immediate impact when she began with CRS and continued to make considerable and invaluable contributions over the course of her 8 years with the company. Her ability to effectively act as liaison between the review staff and managers and the web-development and IT teams provided an indispensable conduit to product development and systems enhancement, as well as vital ongoing support for our web-based platforms. As a business strategist she occupied a lead role in all business development initiatives providing both technical and organizational expertise, while routinely demonstrating highly polished client relations skills. Jenny is an exceptional results driven project manager with a breadth of skills and proficiencies; she will be an excellent asset to any organization employing her services."

— **Will Moore**, worked with Jenny at Collateral Risk Solutions

"Jenny is one of the best managers I ever had. She is very detail oriented, has great knowledge of business, easily approachable and above all a great team player. We worked on numerous projects and I always remember how she stood up when ever the team needed her and was very supportive irrespective of the outcome. Jenny managed various high visibility projects very efficiently, which showcased her project management and business acumen skills. I wish her all the very best for her future endeavors."

— **Vani Kistagari**, reported to Jenny at Collateral Risk Solutions

"Jenny has extensive leadership and operational knowledge. Jenny has a proven ability to create strategic clarity ensure disciplined execution, and deliver results. She is the ultimate professional. I have had the wonderful professional experience of working side by side with Jenny for over 7 years."

— **Ivonne Del Olmo**, worked with Jenny at Collateral Risk Solutions

"Jenny is a highly accomplished project manager with a broad and deep skill set. Equally adept at both the technical and people aspects of project management, she is a high-impact team player that knows how to expertly support projects from inception to implementation and beyond. She also has top shelf communication skills, excelling at both formal and informal presentations. Highly recommended!"

— **Robert Ferdman**, worked directly with Jenny at Collateral Risk Solutions

"I had the pleasure of working with Jenny while on a demanding and critical project within the last few years. A pleasure to work with, skilled, result oriented, and professional. Anyone that has an opportunity to work with Jenny in any capacity will be pleased."

— **Sean M. Wilson Sr.**, worked directly with Jenny at Collateral Risk Solutions

"Jenny is a detail-oriented, conscientious individual that exudes professionalism. She enjoys providing solutions to problems, and has provided me with assistance whenever needed. I highly recommend Jenny."

— **Trudy Braden**, worked directly with Jenny at Collateral Risk Solutions

"Jenny is very detailed oriented and did a great job on a vital project for my company."

— **Scott Cieslak**, was Jenny's client

"Jenny is an outstanding business partner. She is responsive, very capable, and extremely customer focused. Her track record of delivering results is exemplary."

— **Mike Belo**, was with another company when working with Jenny at Collateral Risk Solutions

"Jenny was excellent with spread sheets and keeping us all on task. She could look at something and know immediately how to fix it. She never lets anyone feel as though they have caused a problem, she instead, offers a solution if something is not functioning properly. In addition she is detail oriented, personable, and works well with colleagues. She is a pleasure to work with."

— **Barbara Miller**, was Jenny's client

[Contact Jenny on LinkedIn](#)