

# Jennifer Pletner

[jenniferpletner@gmail.com](mailto:jenniferpletner@gmail.com) ▪ [linkedin.com/in/jpletner](https://www.linkedin.com/in/jpletner) ▪ [github.com/jpletner](https://github.com/jpletner) ▪ [twitter.com/jpletner](https://twitter.com/jpletner) ▪ [teampletner.com](http://teampletner.com)

## FULL STACK SOFTWARE DEVELOPER

{Looking to make a true impact as an adaptive and passionate programmer}

- **Graduate of Learn Academy, an intensive Rails and JavaScript Bootcamp;** four months of forty plus hours a week of intense focus and dedication to learning to design, test and code software applications in Ruby, Rails, SQL, JavaScript, jQuery, AJAX, CSS, and HTML. Graduated December 2015.
- **Experienced client facing project manager offering over ten years of success leading all phases of diverse projects;** advanced master certificate in IT Project Management; Bachelor of Science degree in Management Science from UCSD; and fifteen years of multi-faceted experience in the real estate, healthcare, and financial industries.
- **Excellent communicator;** leverage technical, business and industry related acumen to communicate effectively with clients, executives, software engineers, business analysts, management, users and vendors.
- **Experienced with various different project management methodologies and programs.** Able to work well with diverse, remote project teams. Known for high-quality deliverables that meet or exceed timeline, quality targets and client expectations. Experience with both Agile and Waterfall methodologies.

## Skills Summary

### Software Development:

HTML, CSS, JavaScript  
jQuery, Ruby, Rails,  
TDD (RSpec), CL, Vim  
PostgreSQL, Git  
Github, Ajax, JSON

### IT Project Lifecycle:

Requirements Analysis  
Design/Specification Writing  
Project Scheduling  
Testing/Quality Assurance  
Rollout/Training/Support

### Project Management:

Product/Process Design  
Custom Software Development  
System Migrations/Integrations  
Enterprise-wide Implementations  
Client Proposals/Reporting

## Position History

PARALLEL 6 (San Diego, CA), **RUBY ON RAILS SOFTWARE DEVELOPER (Intern)**, 11/30/15 to 12/23/15

- Planned and implemented the upgrade of P6's 27K line platform from Rails version 3.2.22 to 4.0. Included moving mass-assignment protection out of 90+ models into controllers, re-writing scope statements, upgrading gems, custom validations, enhancing tests, routing, configurations and more.

TEAM PLETNER (San Diego, CA), **FREELANCE WEB DEVELOPER**, 8/2015 to present

- Full life cycle production of websites and web apps for clients on a contract basis.
- Maintain production schedules and ensure on-time delivery of content. See LinkedIn for projects.

CLIENT SOLUTION ARCHITECTS (San Diego, CA), **SPAWAR 6.0 SCHEDULING AS A SERVICE PROGRAM MANAGER**, 6/2014 to 8/2015

- Held key position leading the priority program for the SPAWAR National Program Management Competency. Name specifically written into the \$70M contract.
- Program Manager and Task Lead for 22 integrated master schedulers, including 7 remote, that were embedded into 15 different programs across PEO C4I, PEO EIS and SPAWAR/FRD.
- Promoted after two months of employment. Received three awards (one client, two company) in 10 months.
- Responsible for the management of 714 integrated master schedules (54 program, 660 contract)
- Developed analytics to automate project performance analysis
- Critical Path Method Scheduling SME for SPAWAR 6.0 Program Management Competency
- MS Project and Primavera SME (Customization of reports, business rules, views and processes)

- Implemented portfolio management, project controls and governance
- Designed and implemented master schedules and plans
- Organized project transition activities to ensure projects were completed on time
- Served as liaison between team members assigned to a project
- Coordinated project delivery including defining project scope, specifying deliverables, creating project plans and tracking project changes

COLLATERAL RISK SOLUTIONS (San Diego, CA), **STRATEGIC DEVELOPMENT MANAGER**, 5/2006 to 6/2014

- Right-hand of Chief Executive Officer, Chief Problem Solver, UX/UI Designer, Project Manager, Product Manager, Public Website and Intranet Administrator
  - o Product / Project Management: Managed agile software development team (.net environment). Lead and implemented system integrations with Fortune 500 companies such as Fannie Mae and Freddie Mac. Designed and managed the launch of over 15 new products/tools. Nurtured strong working relationships with managers, on-site employees, remote staff and outsource teams. Implemented and documented a secure change management process. Salesforce, Wordpress and Hubspot Administrator. Used Photoshop to create graphics.
  - o Documentation Development: Composed Business Requirement Documentation (BRD), Functional Requirement Document (FRD), Use Cases, User Personas, Mock-ups, Wireframes, Workflow Diagrams, Process Documentation, Project Charters, Work Breakdown Structures and Project Schedules.
  - o Customer Relations Management: Instrumental in shaping strong customer and vendor relationships. Served as the liaison between IT and new business partners while maintaining current business relationships. Coordinated regular business reviews with clients. Provided clients with custom reporting. Interacted with major customers involving presentations, custom solution design, negotiations and integration.
  - o Program/Operations Management: Vital participant in strategic planning and responsible for implementation of approved strategic plans. Directed and controlled the activities of a broad functional area through department managers. Defined and executed operational programs in line with strategic plans and annual operating objectives.

COUNTRYWIDE (San Diego, CA), **ACCOUNT EXECUTIVE**, 2/2005 to 5/2006

- Originated mortgage opportunities; consistently exceeded production goals by 10% to 110%
- Interviewed and assisted loan applicants throughout the process
- Obtained and evaluated pertinent documents including reports and appraisals

PITNEY BOWES (San Diego, CA), **AREA SALES EXECUTIVE**, 3/2004 to 2/2005

- Promoted six months early and finished the #1 rep on a 12 person team in 2004
- Managed a base of 500 client, consistently acquired new clients
- Surpassed sales quota every month of employment by as much as 50%

TRIAGE CONSULTING GROUP (San Francisco, CA), **SENIOR ASSOCIATE**, 9/2001 to 3/2004

- Healthcare financial consulting for hospitals; promoted to Senior Associate within two years
- Utilized Microsoft Access and Excel to perform data downloads and audits
- Worked with clients on a C Level; managed projects, meeting preparations and presentations

---

## Education and Certifications

**Learn Academy - A Full Stack (Rails and JavaScript) Bootcamp**

September 2015 - December 2015

**Villanova University**

Advanced Master Certificate, IS/IT Project Management, 2012-2013

**University of California, San Diego**

Bachelor of Science in Management Science/Economics with Honors, March 2001

Cum Laude, GPA of 3.613, Chela Financial Top Scholarship Winner