



NYC Parks

CITY OF NEW YORK PARKS & RECREATION

CITYWIDE JOB VACANCY NOTICE: Job ID No. 387536

Office Title: Chief Information Officer

Civil Service Title: Computer Operations Manager **Title Code No:** 10074 **Level:** M4

Salary: \$145,000 - \$155,000

Number of Positions: 1 **Work Location:** Arsenal West, Manhattan

New York City Parks is seeking an experienced individual to serve as its Chief Information Officer.

NYC Parks is the steward of over 30,000 acres of land – 14 percent of New York City – including more than 5,000 individual properties ranging from Coney Island Beach and Central Park to community gardens. We operate more than 800 athletic fields and nearly 1,000 playgrounds, 1,800 basketball courts, 550 tennis courts, 65 public pools, 51 recreational facilities, 15 nature centers, 14 golf courses and 14 miles of beaches. We care for 1,200 monuments and 23 historic house museums. We look after more than 600,000 street trees and two million more in parks. We are New York City's principal providers of recreational and athletic facilities and programs. We are home to free concerts, world-class sports events and cultural festivals.

NYC Parks seeks a CIO who will develop, articulate and fulfill a long term technical vision to support NYC Parks policy and program strategies that will be compelling to both the Information Technology and Telecommunication (ITT) organization and business units.

The CIO will actively engage NYC Parks business units, other city agencies and other external organizations in fulfilling the complex and ongoing responsibility for purchasing, installing and maintaining the computer hardware and software systems for the agency, as well as creating and maintaining applications and data storage systems. The CIO is currently accountable for five direct reports with a budgeted headcount of approximately 75 city staff. The successful candidate, in addition to possessing applicable experience, will seek to ensure that ITT is a collaborative and responsive partner with NYC Parks business units to create and maintain an optimized management information ecosystem to help NYC Parks fulfill its mission to plan resilient and sustainable parks, public spaces and recreational amenities and build a park system for present and future generations.

Major Responsibilities

- Under the direction of the Assistant Commissioner for Innovation and Performance Management, manage the Information Technology and Telecommunications (ITT) Division and serve as the agency's Chief Information Officer.
- Oversee the operations of NYC Parks ITT, including directing staff who support administrative computing, networking, user services, telecommunications and other information technology functions with the goal of increasing the agility and security of NYC Parks' systems.
- Develop long-term technology vision and strategic plans based on alignment with and support for the agency's strategies and goals.
- Analyze the costs, value and risks of information technology to advise internal stakeholders on business intelligence.
- Provide strategic and tactical vision and leadership for the organization in all aspects of Information Technology.
- Develop, maintain and manage an Information Systems Strategic Plan that establishes financial, quality and operating objectives, monitors IT performance metrics and best practices and strives for continuous improvement.
- Lead the IT steering committee that oversees an ongoing business IT planning process.
- Select and implement suitable technology to streamline internal agency operations and optimize their strategic benefits.
- Promote staff development in areas of technical expertise and business knowledge.
- Promote a high engagement culture marked by creativity, accountability and ownership for outstanding results.
- Participate and represent the agency on ITT-related inter-agency initiatives.

Qualification Requirements

1. Six (6) years of progressively responsible full-time paid experience supervising or administering computer operations involving a large-scale third generation computer at least 18 months of which shall have been in a managerial capacity.
2. Education at an accredited college or university may be substituted for the general experience described above (but not for the 18 months of managerial experience described above) at the rate of one year of college for 6 months of experience up to a maximum of 4 years college for 2 years of experience. In addition, a Master of Business Administration, Master of Public Administration or any other Master's Degree in Management of Administration may be substituted for an additional year of general work experience. However, all candidates must possess the 18 months of administrative or managerial experience described above.

This position is exempt from NYC residency requirements.

nyc.gov/parks

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TELECOMMUNICATIONS DEVICE FOR THE DEAF: (212) 504-4115



NYC Parks

Preferred Skills/Qualifications

Preference will be given to applicants who are current permanent Computer Operations Managers or who file and take the Computer Operations Manager Civil Service Examination (Open-Competitive Exam No. 9046 or Promotional Exam No. 9523). The filing period begins April 3, 2019 and ends on April 23, 2019. For details, visit www.nyc.gov/dcas, 1) click on "Employment" 2) click on "Take an Exam", 3) click on "Current & Upcoming Exams".

1. Ten years of IT Management experience.
2. MBA or Master's equivalent in business, computer science, management engineering or related field of study.
3. History of commitment to successful digital transformation initiatives.
4. Robust track record of working successfully with internal and external stakeholders on a variety of business challenges.
5. Evidence of excellent communication, networking skills and positive professional relationships with staff and internal and external stakeholders.
6. Commitment to ensuring a diverse workforce.
7. A driver license valid in New York State.

How to Apply

Parks Employees:

- 1) From a Parks computer: Access **Employee Self Service (ESS)** from the Parks Intranet under Applications or use this link: <https://hrb.nycaps.nycnet/>. Once in **ESS**, go to Recruiting then Careers and search for **Job ID# 387536**. Do not access **ESS** using nyc.gov/ess from a Parks computer.

Parks & City Employees:

- 2) From a Non-Parks computer: Access **Employee Self Service (ESS)** by going to nyc.gov/ess or use this link: <https://a127-ess.nyc.gov/>. Once in **ESS**, go to Recruiting then Careers and search for **Job ID# 387536**.

Include your ERN and **Job ID# 387536** on your cover letter and resume.

All other applicants:

Click here to apply: [Chief Information Officer](#) OR

Go to nyc.gov/careers/search and search for **Job ID# 387536**.

POST DATE: 03/29/19

POST UNTIL: 04/23/19

NOTE: All resumes must be received no later than the last day of the posting period. References will be required upon request.