



Número Central®

APRIL 2015

A background image showing a person in a suit holding a smartphone. The phone screen displays a network diagram. Overlaid on the image are several semi-transparent squares and lines, suggesting a technical or network theme.

What is
**Número
Central?**

Telephony for Startups and Entrepreneurs

PBX +502 24584700

numerocentral.com



WEB INTERFACE

The secure and encrypted web interface is the perfect combination of traditional telephony and the Web 2.0, where you can manage your business phone area smoothly.

Your balance in dollars and in minutes is shown in the web and the Apps.

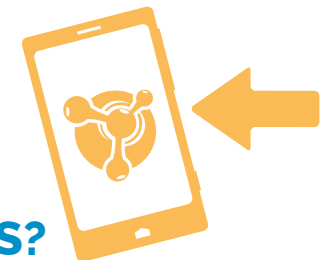


Fecha/Hora	Origen	Destino	Llamada
03-05 15:59:38	25930864	25468353	Saliente
03-05 08:09:21	25930864	25468353	Entrante
03-03 16:15:51	Erick Garcia	25930864	Saliente
03-03 16:14:00	Erick Garcia	25930864	Saliente
03-03 16:07:53	Erick Garcia	Juan Carlos Guerra	Saliente
03-03 16:05:49	Erick Garcia	Juan Carlos Guerra	Saliente
03-03 15:52:56	Erick Garcia	43667923	Saliente
03-03 15:52:16	Erick Garcia	43667923	Saliente

CALL DETAIL RECORD

Incoming and outgoing calls are displayed in your Call Detail Records, and they can be recorded for control, quality assurance or security reasons.

You can use filters to search for specific calls, such as contact, date range, type of call, tags, etc.



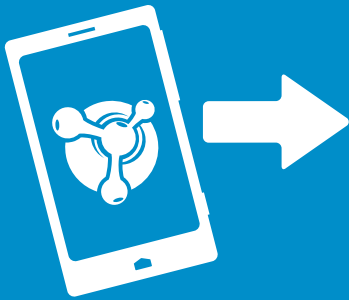
HOW YOU RECEIVE CALLS?

You will receive calls in any landline or cellphone from your phone company; you will see the caller ID of Número Central. You don't need Internet; all you need to do is associate your cellphone or landline to your Número Central.

HOW TO MAKE PHONE CALLS?

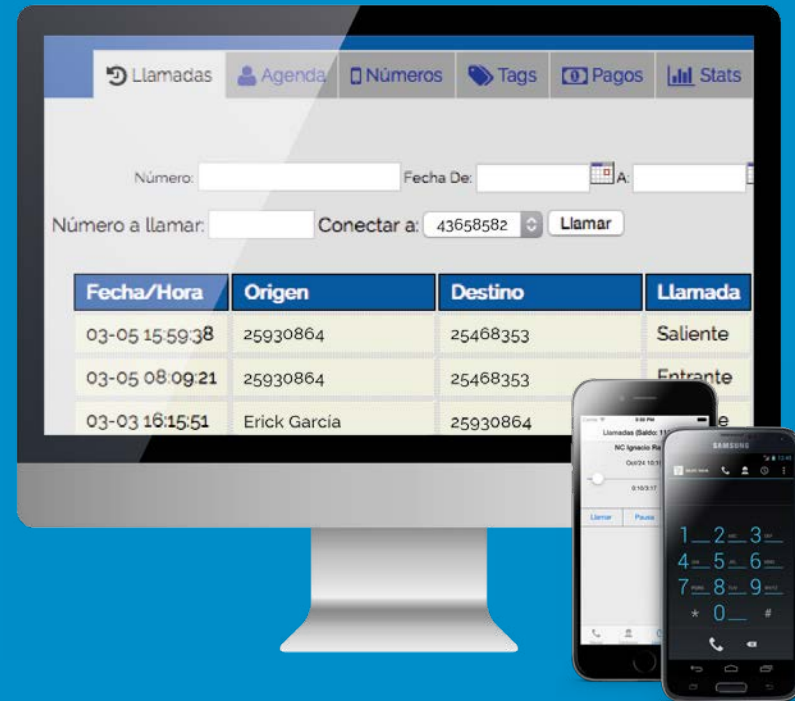
There are 3 ways to make calls:

- Web Interface.
- Android and Iphone App.
- Call Back.



When you make a call through Número Central you will use our Caller ID, keeping your cellphone or landline number private, and also you will use your minutes from us.

The user and password we give to you is the same for the web interface and for the Apps.



ASSOCIATED NUMBERS AND EXTENSIONS

In order to make and receive calls you just have to associate your cellphone or landline. You can change them anytime you want, so your Número Central will always be the same no matter the cellphone you are using.



CONTACTS

Your phone contacts can be stored and synchronized with the Apps.



CONFIGURATION

You can personalize your Número Central with different messages, notifications, call recording messages, etc.

You can change your notifications email and your password.



STATS

You can generate graphic reports of the call flow, incoming, outgoing, per duration, hours and days.



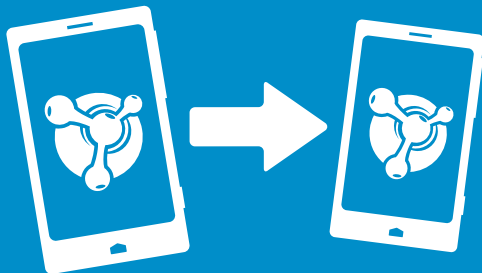
SECURITY

Committed to our policy of confidentiality of information we have encrypted our communications through a SSL security certificate, so any information between you and our servers is encrypted, making near impossible the clear interception of it. Anyway the client can download and delete any recording.



PLANS WITH IVR HAVE:

- Voice menu and schedules.
- Capacity for 1-digit extensions.
- Define office hours.
- Personalize welcome messages.



CONFERENCE ROOM

Extension 9 is the conference room with capacity for up to 5 concurrent attendees.

When you listen to the welcome message you dial 9 and then the 4 digits PIN in order to join the Conference Room.

TRANSFERRING CALLS, INCOMING AND OUTGOING

There are two ways to transfer calls:

- **To extensions:**
Warm (**extension) and direct (##extension)
- **To Cellphones:**
Warm (**cellphone) and direct (##cellphone)



MINUTES MARKET



1. Buy other users minutes at better rates and sell the minutes you will not use.
2. You can purchase the offers with your money balance.
3. Your offers never expire until somebody purchases them.
4. When you purchase minutes you have 30 days to use them.
5. Take advantage of selling your minutes before they expire.



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