Kalen Williams

Experience

2019–Current   **Web Developer**, *Adams Publishing Group*, Pocatello, ID.
- Develop internal press management system using LAMP stack
- Manage web servers for internal and customer-facing websites
- Mantain several commercial sites written in a variety of technologies including: Django, WordPress, ExpressionEngine
- Develop content in TownNews CMS

2017–2019   **Web Developer Intern**, *Idaho State University*, Pocatello, ID.
Developed frontend and backend of ISU.edu.
Projects:
Use TerminalFour's API to write Javascript compiled in javax.script to produce dynamic web pages
Integrate main website with several internal systems by consuming their APIs
Redesign frontend to use modern standards such as Bootstrap 4 and flexbox
Extensive use of TerminalFour CMS
- Write page layouts & content types to use TerminalFour programmable layouts
- Developed dynamic webforms to increase customizability for end users

2019   **Epic EMR Support Technician**, *Portneuf Medical Center*, Pocatello, ID.
Troubleshoot and test Epic EMR installation for technical dress rehearsal

2014–2017   **Customer Service Associate**, *Convergys Corporation*, Pocatello, ID.
Part of advanced technical support team Case Management
Later joined Agent Support & Coaching team
Roles:
Agent Support & Coaching Agent
- Developed web app allowing new agents to track required metrics while on a call
- Developed web app to simplify time required to find proper troubleshooting script
Case Management Agent
- Assisted customers with reoccuring technical issues
- Developed Excel VBA macros to simplify call documentation

Education

2013 - 2019   *Bachelor of Science: Computer Science*
Idaho State University, Pocatello ID

Skills

Languages	Python, Javascript, PHP, MySQL, Postgres, Java, HTML/CSS, Bash
Frameworks	Django, Laravel, NodeJS, React, Vue, Bulma, Bootstrap
Technology	Git, Linux, NGINX, Apache, Vim