

Advances in Streamlining Software Delivery on the Web and its Relations to Embedded Systems

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1 Introduction

Software delivery on the web has over the years evolved into a rather established process. A software is developed iteratively through multiple stages, which ensure the user's requirements and the quality of the product or service. These stages form what is called the deployment pipeline [Fow06, HF11, Fow13a, Fow13b].

The deployment pipeline nowadays usually consists of at least three stages: development, staging and production. Organisations alter these stages depending on their size and needs. Using modern iterative and incremental processes, a software is developed feature-by-feature by iterating through these stages. Development starts in the development stage where developers build the feature requested by the customer or user. The feature is then tested in the staging phase, which represents the production setting. When the feature has been validated, it is then deployed to production. If necessary, each stage can be repeated until the feature is accepted. The stages are short and features are deployed frequently — in some cases even multiple times a day [O'R11, Sny13, Rub14].

Software engineering consists of various different processes and practises for ensuring the quality of the product or service — nowadays more or less based on Agile and Lean ideologies and practises [BBvB⁺01a, Fow05, Mon12]. At the low level, developers use source code management to keep track of changes to the software and to collaborate with other team members. To reinforce that the features work as intended, developers write automated test cases. Teams can also use more social methods — such as reviewing each other's code — to validate the implementations. These practises form the basis for Continuous Integration and Continuous Deployment [Fow06, HF11, Fow13a, Fow13b]. Software changes are frequently integrated, tested and deployed — automatically in each stage. The first two form Continuous Integration and the latter Continuous Deployment. If any stage fails, the process starts from the beginning.

The web enables the use of the deployment pipeline and its practises in an unprecedented way [KLSH09]. Due to the distributed nature of the web, software can be deployed as needed and the user always sees the newest version without the need of any interaction. This eases the use of many cutting-edge methods [KLSH09]. Deploying software as needed has allowed developers to experiment with different implementations of a feature. These changes can target anything from a more optimised algorithm to something more user-faced, such as improvements to the user experience of a product [KLSH09]. These practises have started to formalise as Continuous Experimentation [FGMM14].

Not all software can be developed easily this way. Many embedded systems, which have a dedicated function within a larger mechanical or electrical system, require hardware to accompany the software. This presents a variety

of challenges to overcome. Hardware can require thorough planning and iterating can take time. Contexts such as cross-platform support, robotics, aerospace and other embedded systems pose interesting cases. Many of these contexts can at a glance seem regarded as models for more traditional sequential software engineering processes with heavy planning, documentation and long development phases. However, even NASA’s earlier missions have iterated on the successes and failures of previous ones. Even though it can be more difficult, hardware can be build and tested iteratively with new approaches such as prototyping and 3D-printing.

This raises an interesting research topic — *presenting the advances in streamlining software delivery on the web and relating its practises and their advantages and challenges to embedded systems*. Using case studies to identify which practises are used, how they could be improved and how new practises could be incorporated to these settings.

The approach of my thesis is to identify how modern software development methods, such as Agile and Lean, suit embedded settings and if and how they have been adapted to these environments. Moreover, the aim is to identify which modern Continuous Integration, Delivery and Experimentation practises are used, how they could be improved and how new practises could be incorporated to more embedded settings. Can we determine how they compare to web practises?

The hypothesis is that there should be no reason why these practises could not be successfully used and cleverly adapted to hardware settings.

My research method for this thesis was reviewing the current practises in literature and industry. I also conducted several interviews with the industry working on leading embedded systems to get a view on if and how the deployment pipeline has changed the development of hardware related products.

2 Software Delivery

Software development has changed notably in the past few decades. Going back, it was not until 1968, when the term software engineering was introduced by the NATO Science Committee [NR69]. By that time, it was considered that software development had drifted into a crisis, where a wider gap was forming between the objectives and end-results of software projects. Additionally, it was getting increasingly difficult to plan the cost of development. A collective effort was put in place to establish a more formalised method for software development — similar to traditional engineering. It was considered necessary that the foundation for delivering software should be more theoretical with laid principles and practises. By 1969, the term software engineering had become well-established [BR70].

Software development processes began to form. In 1970, Winston W.

Royce published a paper that described a formal approach for sequentially developing a software based on previous practises [Roy70]. It was only later named as the waterfall-model [Boe88, LB03]. The process consists of seven phases that should be carried after the previous has been reviewed and verified. It begins by mapping the set requirements for the entire software, then proceeding to designing the architecture, followed by implementing the plan, verifying the result is according to the requirements, and finally maintaining the product [Roy70]. Each phase is documented thoroughly. However, contrary to what has been referred, Royce presented the model as a flawed, non-working model [Roy70]. If any of the phases fail, serious reconsideration of the plan or implementation might be necessary. Therefore sequentially following the phases would not produce what was intended and inevitably previous phases would need to be revisited [Roy70]. Nevertheless, this was overlooked and the waterfall-model became the dominant software development process for software standards in government and industry for the time-being [Boe88, LB03].

Waterfall-oriented models are considered heavyweight. The waterfall-model has been criticised as heavily controlled and managed, documentation-oriented and over-incremental [Boe88, LB03]. More lightweight iterative processes were proposed as opponents for incremental software development in the later part of the nineteen hundreds [LB03]. In fact, early applications of iterative and incremental development dates as far back as the mid-1950s [LB03]. Fast-forward to 2001, when a group of software developers met to discuss new lightweight development principles. As the result of these discussions, a manifesto for Agile software development was published [BBvB⁺01a]. Four principles were proposed for Agile software development: focusing on individuals and interactions over processes and tools, focusing on working software over comprehensive documentation, focusing on customer collaboration over contract negotiation and responding to change over following a plan. They never dismissed the value of the latter, but considered the former more valuable [BBvB⁺01a]. Iterative processes started to gain mainstream traction [LB03]. Software development was considered as an ongoing process, where a product should be build stage by stage or feature-by-feature, iteratively going through the development phases. Instead of planning, designing and implementing the whole software incrementally, the software should be build iteratively by repeating all of these steps for each feature. Hence, any issue or miss-communication could be discovered early and fixed accordingly.

2.1 Adapting to Requirements

The demands for software products are continuously shifting. It is not always obvious what the users want. In some cases users do not know what they are looking for, until you show them what they need. An average client has little

knowledge on how software products work or how they are built. Therefore, it is exceedingly difficult for a client to map specifically what they require from a software product. Rigorously planning a software beforehand most likely will not work. Agile development tries to create a framework, where processes and practises can take these requirements into consideration.

Prominently, being “agile” means effectively responding to change. These course corrections are rapid and adaptive. The highest priority is to satisfy the customers through continuously delivering valuable software from early on [BBvB⁺01b]. Software should be delivered frequently in short increments. These iterations should take no more than a couple of weeks to a couple of months — the shorter the better. Throughout the project, teams respond to change by having effective communication among all stakeholders for the product daily. The best means for conveying information is face-to-face conversation [BBvB⁺01b]. A stakeholder represents the views for the users or clients. By taking the stakeholders as part of the team, developers can react when something is not working as intended. An Agile process is driven by the customers descriptions of what is required [BBvB⁺01b]. These requirements may be short-lived and that must be kept in focus. Requirements can change even late in development.

One key premiss of Agile development is to reduce the burden of the process. Working software is the primary measure of progress [BBvB⁺01b]. A process should not hinder the work of a team — on the contrary it should permit the team to function to its full extent. By organising the team to be in control of the process, the framework facilitates rapid and incremental delivery of software. Projects should be based on motivated individuals [BBvB⁺01b]. Motivation is maintained by creating a constructive environment and giving the necessary support when needed. Trusting the team is of the utmost importance [BBvB⁺01b].

2.2 Ensuring Quality

Agile development promotes continuous attention on technical excellence and good design practises [BBvB⁺01b]. Even so, this should not be accomplished by diminishing simplicity. Simplicity maximises the amount of work that can be done. The Agile Manifesto states that the best architectures, requirements and designs emerge from self-organising teams [BBvB⁺01b]. After regular intervals, the team members reflect on how they have performed and how they can become more effective. The team can then tune and adjust its behaviour appropriately.

2.3 Processes and Practises

Processes and practises.

2.4 From Agile to Lean

From Agile to Lean.

3 Deployment Pipeline

Deployment pipeline.

3.1 Development

Development.

3.2 Staging

Staging.

3.3 Production

Production.

4 Using Web as a Platform

Using Web as a platform.

4.1 Continuous Integration

Continuous Integration.

4.2 Continuous Deployment

Continuous Deployment.

4.3 Continuous Experimentation

Continuous Experimentation.

5 Towards Embedded Systems

Towards embedded systems.

5.1 Using Hardware as a Platform

Using hardware as a platform.

5.2 Adapting for Deployment Pipeline

Adapting for deployment pipeline.

6 Example Case

Example case.

7 Conclusions

Conclusions.

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