## SafeHarbor.in

We help social apps handle DMCA notices



#### **PROBLEM**

The 512(c) safe harbors are an operational issue that spans your company.



#### **SOLUTION**

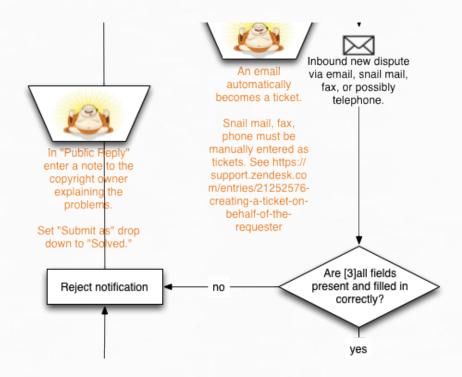
# Hybrid of management, software and training

We provide as many parts as possible in advance.



#### **DAY-TO-DAY PROCESSES**

#### Follow the flow chart





#### **SOFTWARE**

### Customized Zendesk instance





#### **TRAINING**

Dispute triage team learns a standardized workflow



#### INTEGRATION

## Three questions for your lawyer Five requirements for IT

Agent registration Copyright notice Terms of Service



#### **DEAL STRUCTURE**

#### Flat Rate

\$10,000 plus Zendesk charges
Includes everything documented here

#### Contract availability for additions

\$250/hr for additional development
Extensions are available on an hourly basis

#### Abuse policy development

Negotiable hourly rate for policy development
We work with a specialist in abuse policy overall



### Thank you

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