

# Continuous Delivery: Building Trust in a Large-scale, Complex Government Organization

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# Introduction

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Ir para o conteúdo [1](#) Ir para o menu [2](#) Ir para a busca [3](#) Ir para o rodapé [4](#)

Portal do **Software Público Brasileiro**  
MINISTÉRIO DO PLANEJAMENTO, DESENVOLVIMENTO E GESTÃO

ACESSIBILIDADE ALTO CONTRASTE MAPA DO SITE 

Buscar no portal 

Listas de discussão ▾ Desenvolvimento ▾ Social ▾ Perguntas frequentes Contato

Catálogo de Software  
Comunidades  
Ajuda  
Termos de Uso

**Catálogo de Software**  
e.g: cacic, e-cidade, gsan, etc  
**PROCURAR**  
**ACESSAR O CATÁLOGO COMPLETO** 

O que é o Software Público

O Software Público Brasileiro é um tipo específico de software livre que atende às necessidades de modernização da administração pública de qualquer dos Poderes da União, dos Estados, do Distrito Federal e dos Municípios e é compartilhado sem ônus no Portal do Software Público Brasileiro, resultando na economia de recursos públicos e constituindo um recurso benéfico para a administração pública e para a sociedade.

**LEIA MAIS** 

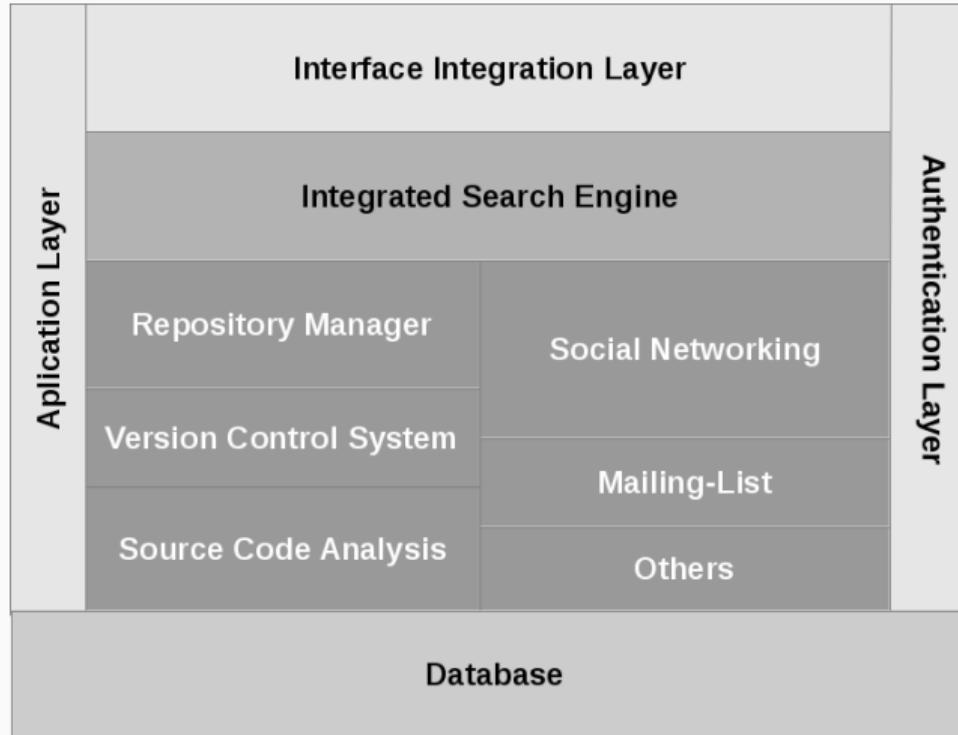
**SOFTWARE PÚBLICO**  
Publicar um software  
Para Gestores de TI  
Vídeos  
Publicações  
Prêmio ação

**Em destaque**

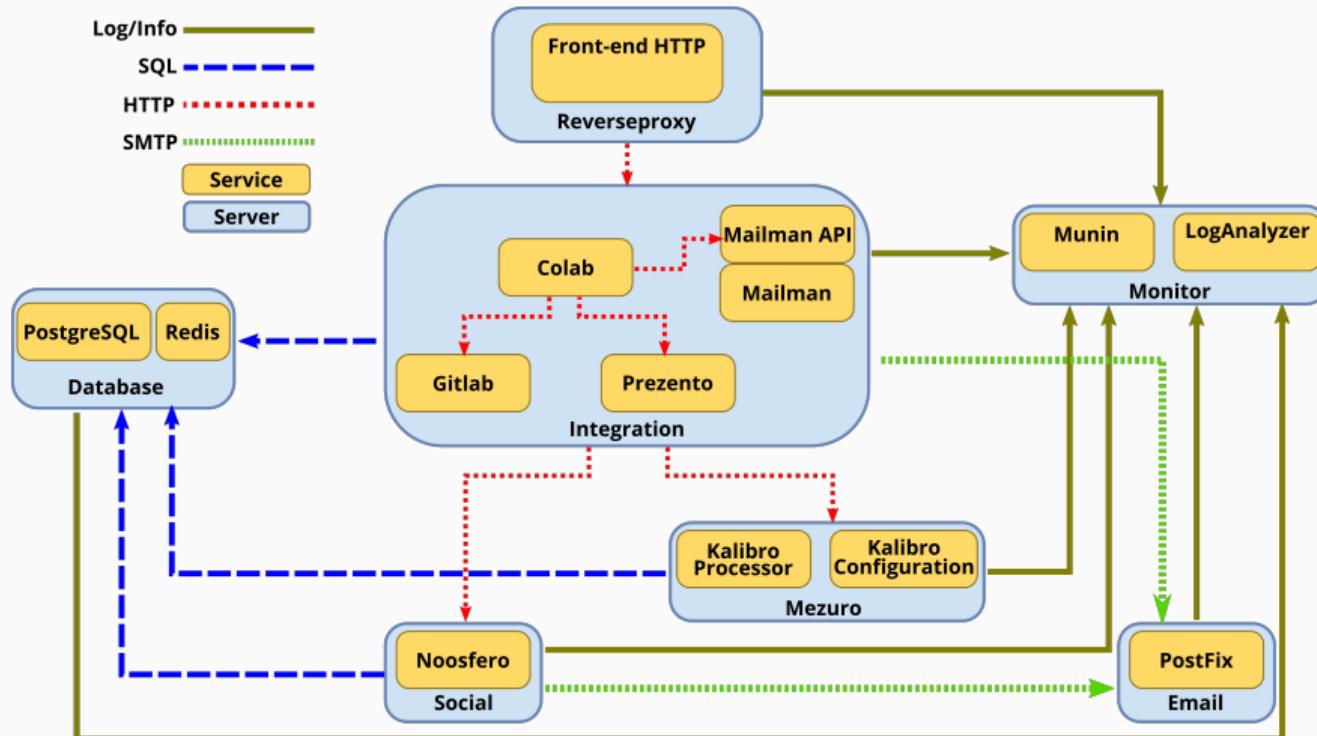
  

**SOFTWARES DE GOVERNO**

# Technological Requirements



# Architecture



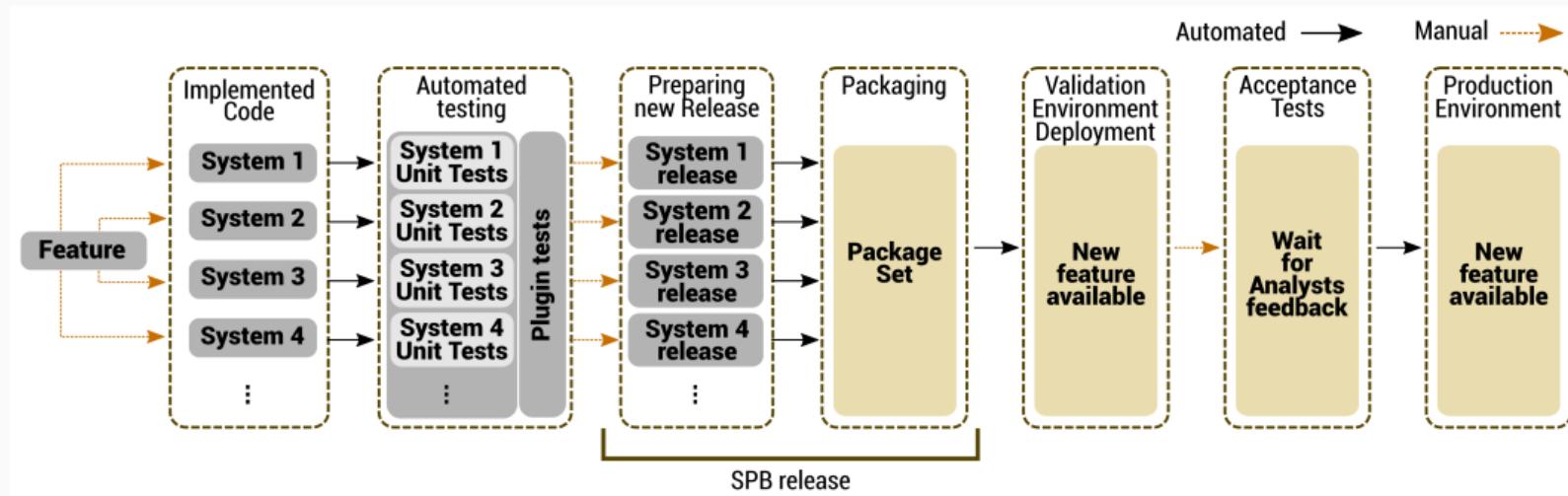
# Culture Shock



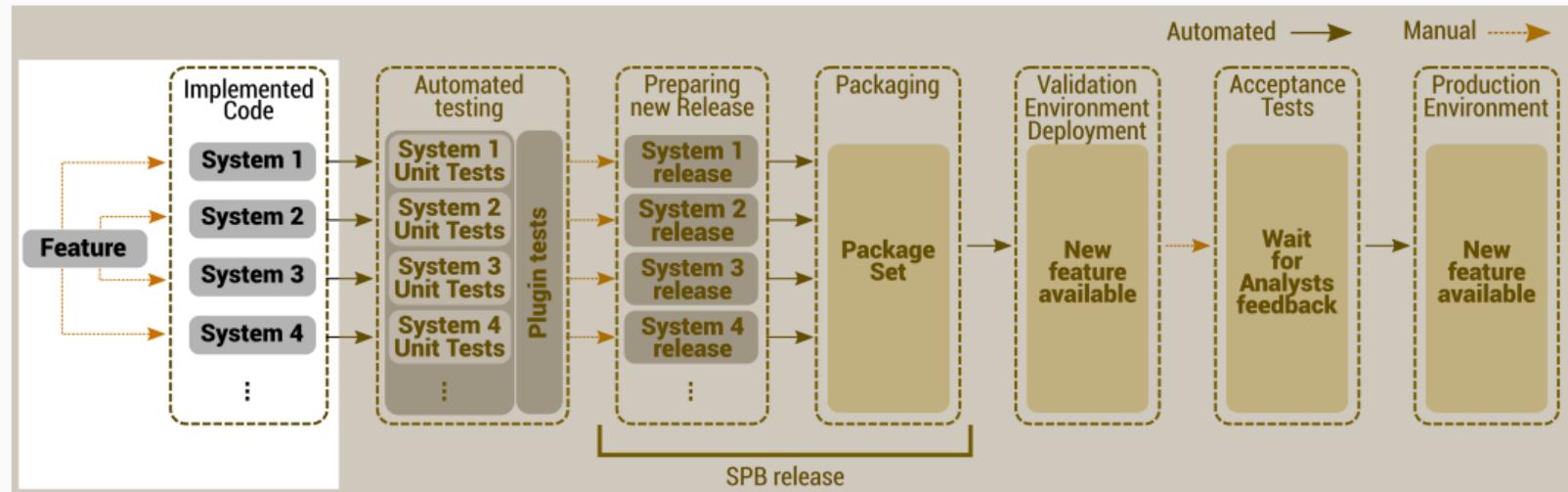
## **Our Continuous Delivery Pipeline**

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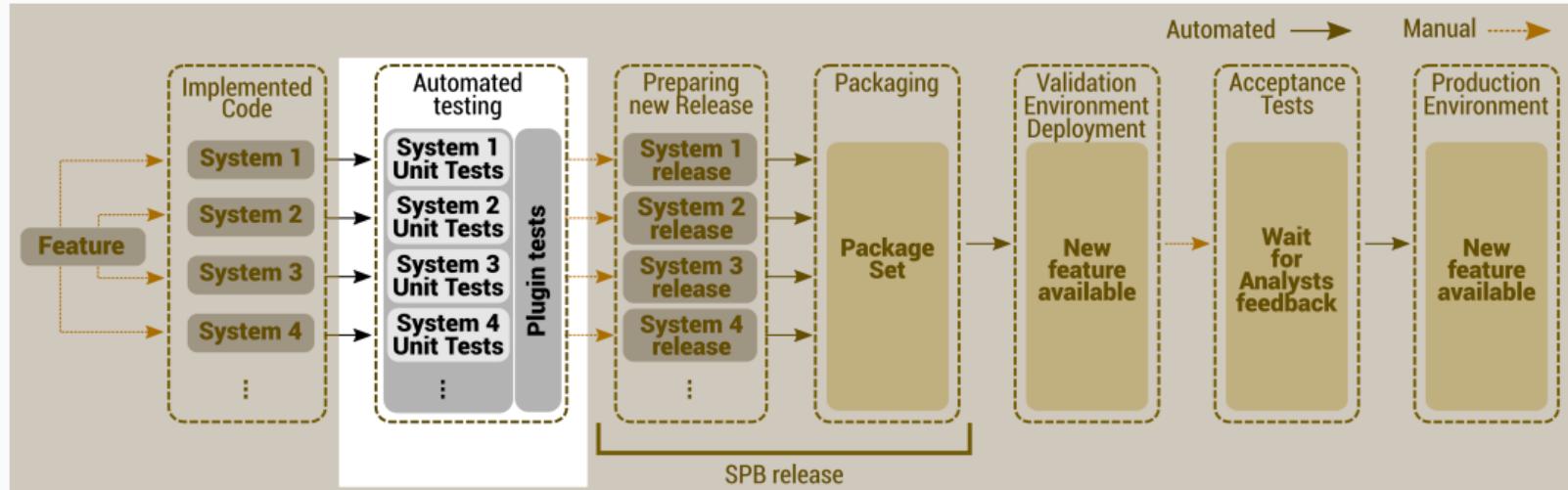
# Automated Tests



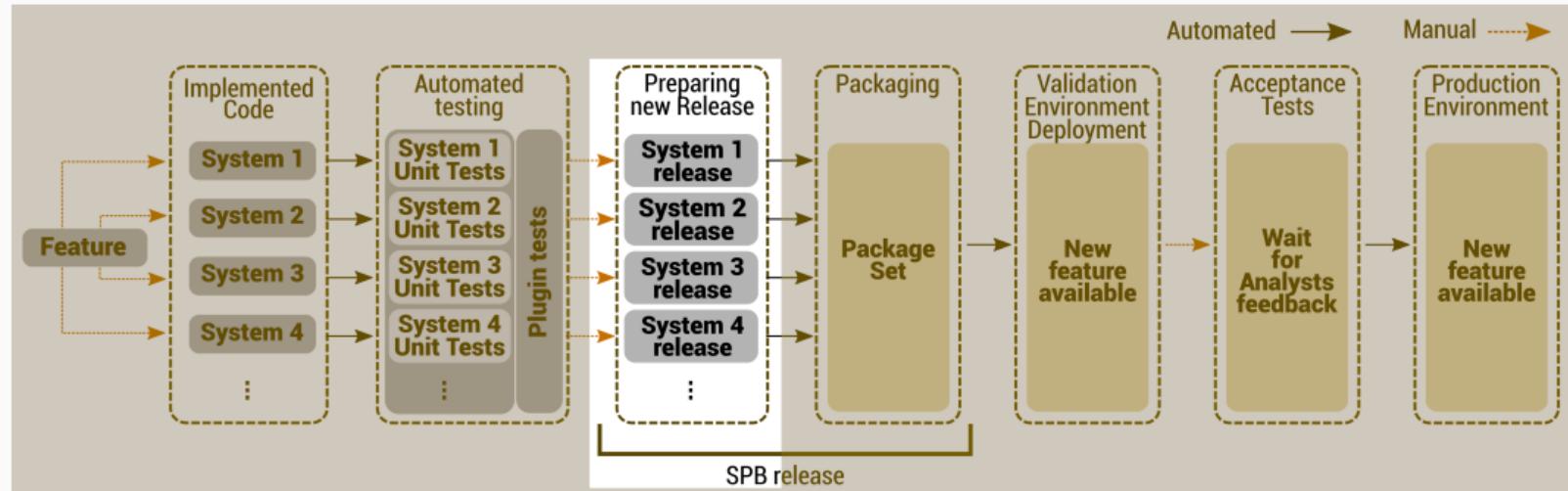
# Automated Tests



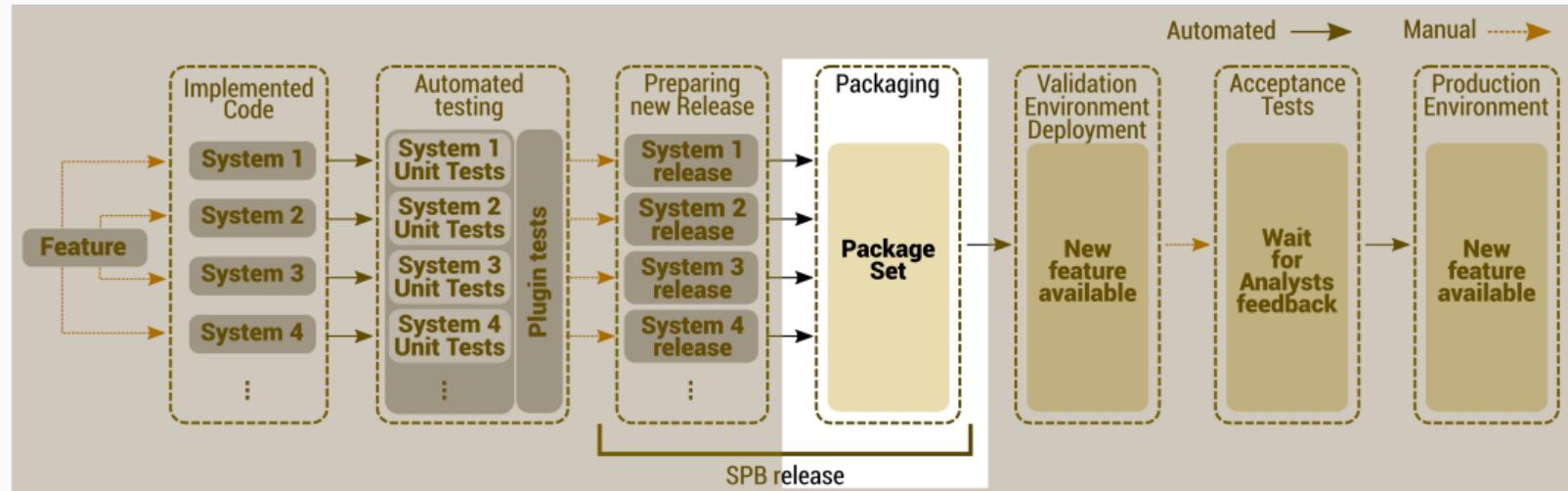
# Automated Tests



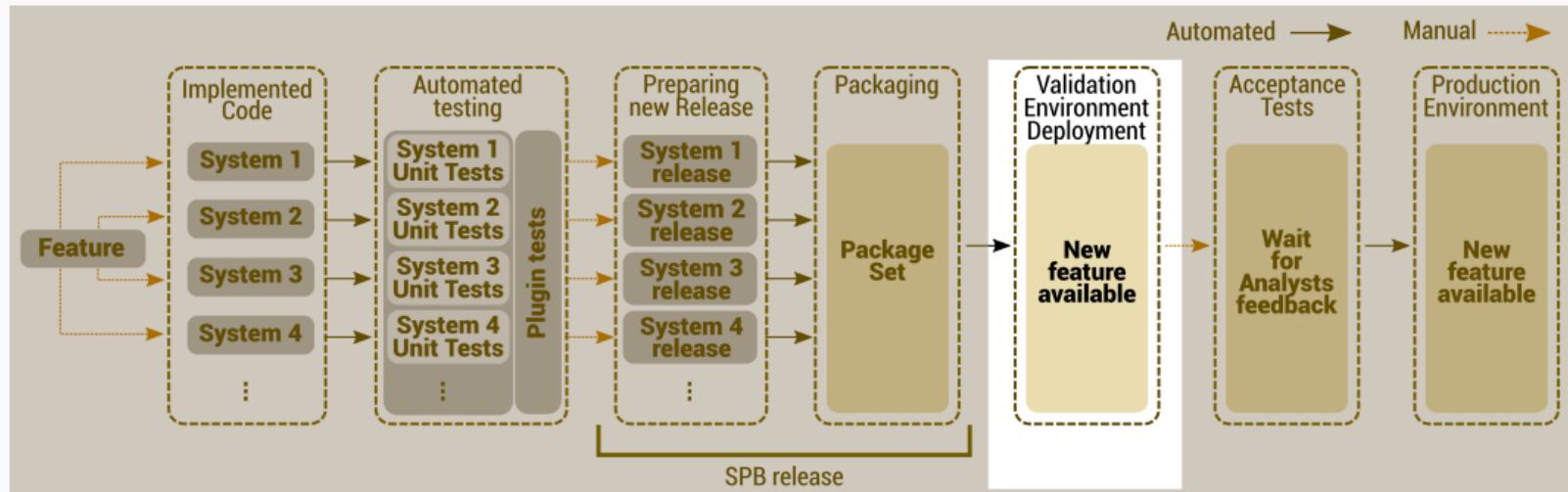
# Preparing a New Release



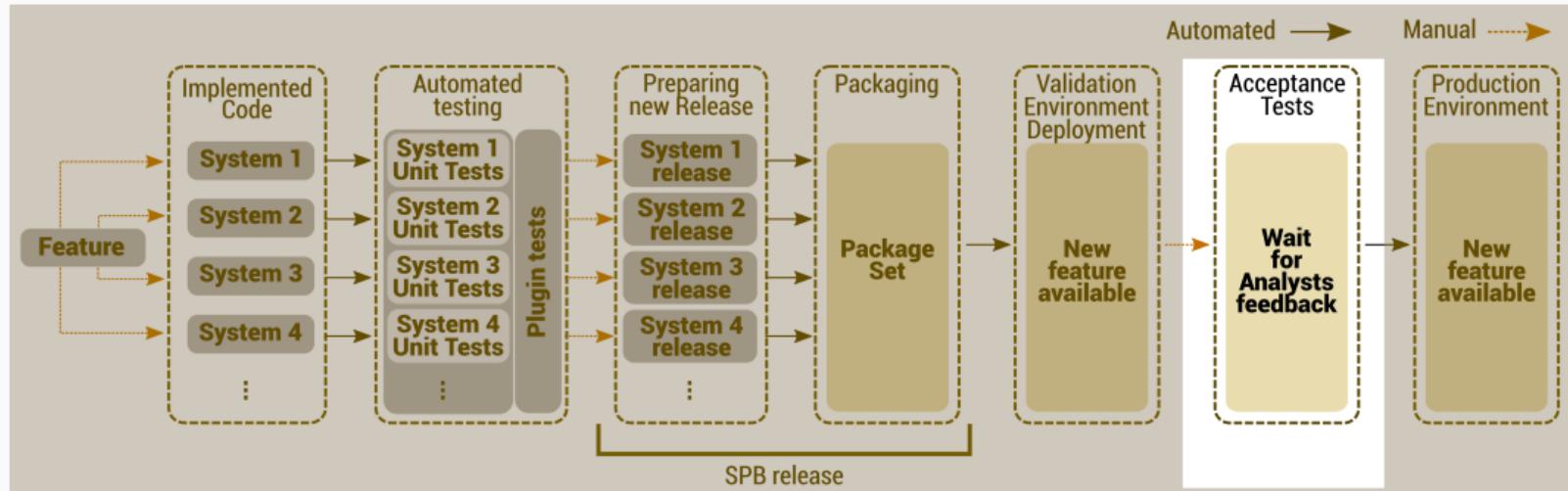
# Packaging



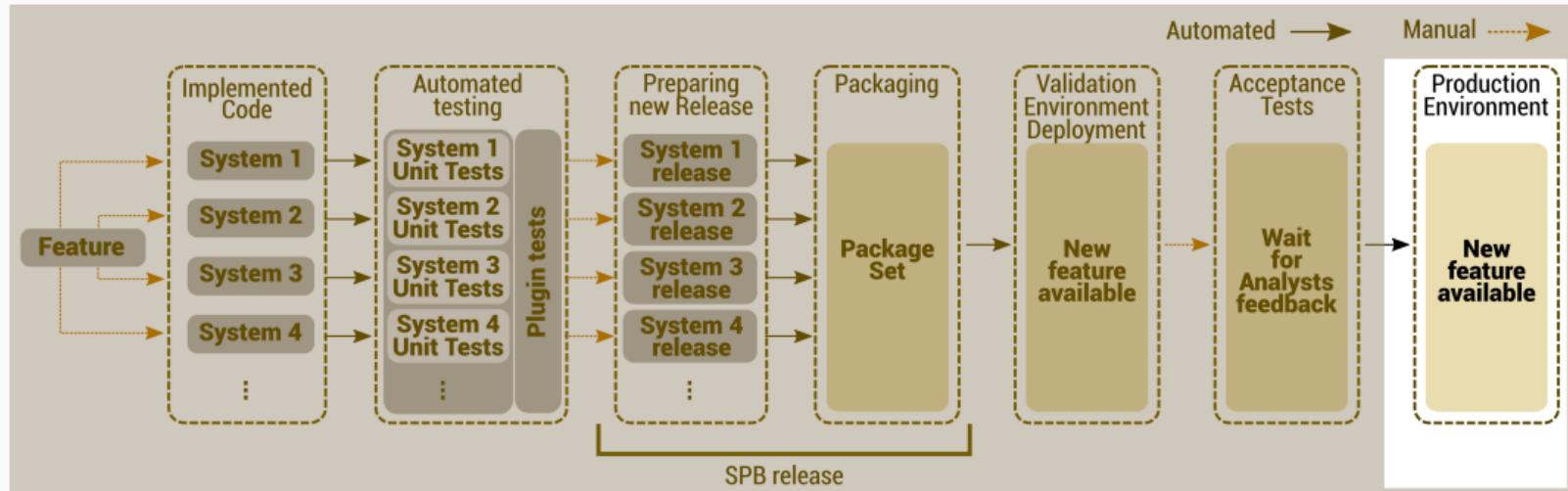
# Validation Environment



# Acceptance Tests



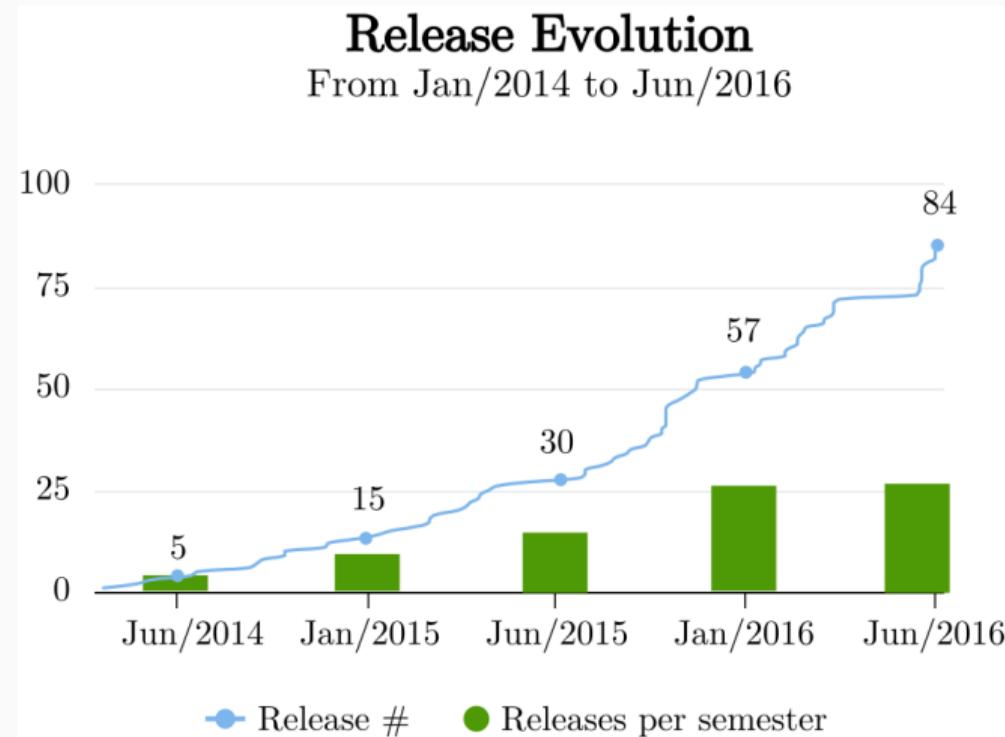
# Production Environment Deployment



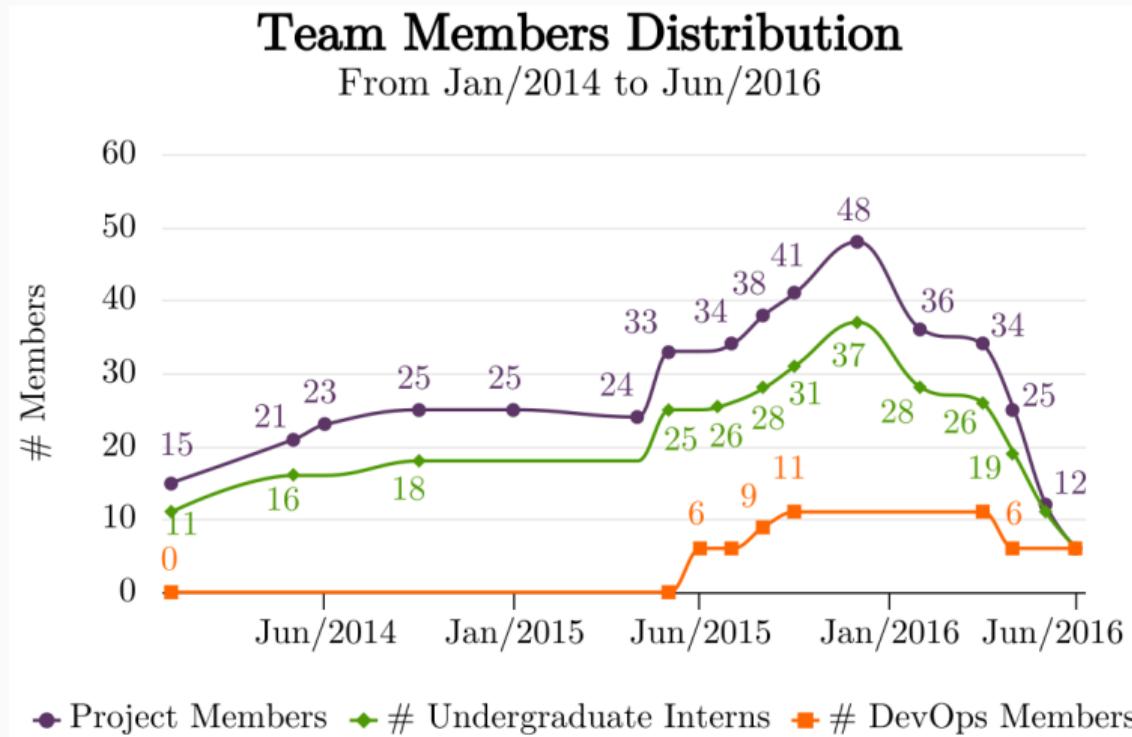
## Benefits

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# Release Evolution



# Team Members Distribution



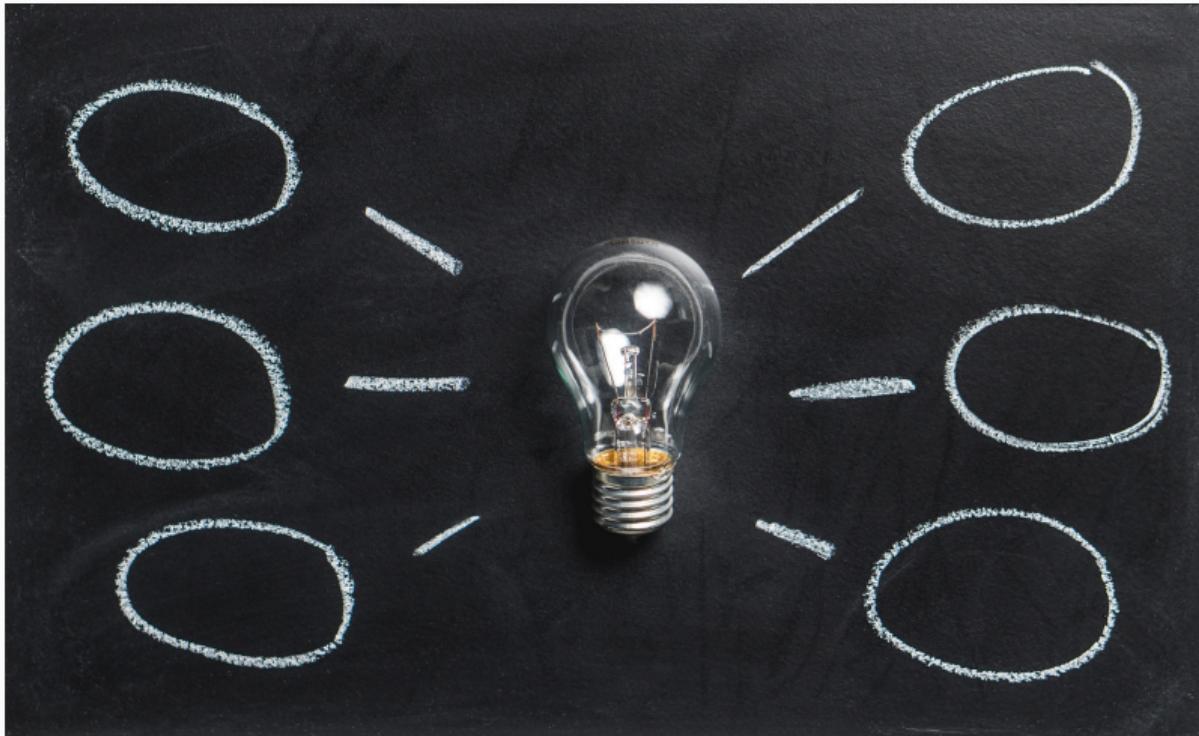
## Benefits

- Strengthening Trust in the Relationship with the Government
- Responsiveness to Change
- Shared Responsibility
- Synchronization Between Government and Development

## **Lessons Learned**

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## Lessons Learned



## Lessons

- Select the most experienced senior developers and some advanced interns to work on a specific DevOps team
- Interchange team members and encourage teammates to migrate to the DevOps team

# Overcoming Mistrust

## Lessons

- Demonstrate actual results, instead of simply reporting them
- Make project management transparent and collaborative for government staff
- Gain the confidence of government staff

## About this presentation

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