DANIEL ALEXANDER REYNOLDS

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Versatile data scientist with expertise in machine learning and statistical analysis, committed to extracting actionable insights from complex datasets. My professional journey began with a strong foundation in computer science and mathematics, which I've continually developed through practical applications in various industries. I possess comprehensive knowledge of the entire data science lifecycle, from data acquisition and cleaning to model deployment, with proficiency in Python, R, SQL, and cloud computing platforms.

PROFESSIONAL EXPERIENCE

TechVision Analytics | Technology & Data Services

Senior Data Scientist | July 2023 – Present

- Collaborated with executive stakeholders to develop predictive models that reduced customer churn by 18%, directly contributing to $1.2M in annual revenue retention.
- Implemented automated ETL pipelines using AWS Glue and Redshift, reducing weekly data processing time from 24 hours to 45 minutes and ensuring 99.9% data accuracy.
- Designed and deployed natural language processing algorithms to analyze customer feedback from multiple channels, identifying key satisfaction drivers that informed product improvements.

GlobalFinance Inc. | Financial Services

Data Analyst | March 2021 – June 2023

- Created interactive Power BI dashboards to visualize investment portfolio performance across 12 asset classes, enabling executives to make data-driven allocation decisions.
- Developed time series forecasting models that predicted market trends with 87% accuracy, resulting in strategic adjustments that improved portfolio returns by 3.2%.
- Automated reporting workflows using Python and SQL, saving the analytics team approximately 15 hours per week and reducing human error by 95%.

HealthTech Solutions | Healthcare Technology

Business Intelligence Intern | September 2020 – February 2021

- Conducted statistical analysis on patient data to identify correlations between treatment protocols and recovery rates, supporting evidence-based healthcare decisions.

- Built and maintained MySQL databases for clinical trial data, ensuring compliance with HIPAA regulations while maintaining data integrity.
- Developed visualization tools in Tableau that reduced report generation time by 75% and improved stakeholder understanding of complex healthcare metrics.

University of Massachusetts | Research Department

Graduate Research Assistant | August 2019 – August 2020

- Analyzed experimental data sets using statistical methods in R to validate research hypotheses in computational biology projects.
- Created machine learning algorithms to predict protein-protein interactions, achieving 91% accuracy on benchmark datasets.
- Presented research findings at the International Conference on Computational Biology 2020, receiving recognition for innovative methodological approaches.

FEATURED DATA PROJECTS

Retail Customer Segmentation Engine | [Link] | November 2023

- Engineered a comprehensive customer segmentation solution using K-means clustering and principal component analysis that identified 5 distinct customer personas.
- Implemented the solution for a national retail chain, enabling targeted marketing campaigns that increased conversion rates by 24% and customer lifetime value by 18%.

Predictive Maintenance System for Manufacturing | [Link] | July 2023

- Developed an end-to-end IoT and machine learning solution to predict equipment failures 72 hours in advance with 94% accuracy.
- Integrated sensor data with historical maintenance records using a custom neural network architecture, reducing downtime by 35% and maintenance costs by $450K annually.

Natural Language Processing for Market Intelligence | [Link] | March 2022

- Created a sentiment analysis tool that processed financial news articles and social media content to gauge market sentiment toward specific securities.
- Applied BERT and transformer-based models to extract insights from unstructured text data, providing traders with actionable intelligence that improved investment timing decisions.

Complete project list can be found on my Portfolio Website.

EDUCATION & TRAININGS

Massachusetts Institute of Technology

Master of Science in Data Science and Machine Learning | August 2018 – May 2020

- Relevant coursework: Advanced Machine Learning, Deep Learning, Natural Language Processing, Big Data Systems, Statistical Methods for Data Science
- Thesis: "Reinforcement Learning Applications in Autonomous Vehicle Navigation Systems"

Boston University

Bachelor of Science in Computer Science | September 2014 – May 2018

- Relevant coursework: Algorithms and Data Structures, Database Systems, Software Engineering, Artificial Intelligence, Computer Networks
- Minor in Mathematics with focus on Statistical Analysis
- Organizations: Computing Society, Hackathon Club, Mathematics Association

SKILLS & TOOLS

- **Programming Languages**: Python, R, SQL, Java, JavaScript, C++
- **Machine Learning & AI**: Scikit-learn, TensorFlow, PyTorch, Keras, XGBoost, LightGBM, Hugging Face Transformers
- **Data Processing & Analysis**: Pandas, NumPy, SciPy, Dask, PySpark, SQL, Polars
- **Cloud & Big Data**: AWS (EC2, S3, SageMaker, Redshift), Google Cloud Platform, Azure, Hadoop, Spark
- **Data Visualization**: Tableau, Power BI, Matplotlib, Seaborn, Plotly, D3.js
- **Database Technologies**: PostgreSQL, MySQL, MongoDB, Cassandra, Redis, Neo4j
- **DevOps & MLOps**: Docker, Kubernetes, Git, GitHub Actions, MLflow, Kubeflow, Airflow
- **Business Intelligence**: Looker, Metabase, QuickSight, Amplitude