

# SALVIO HA

Software Engineer

## About Me

Dedicated and customer-focused professional with 2.5 years of experience in the food industry, having excelled in similar roles at reputable establishments such as Woolworths, Cabra-vale Digger Club, and Pho Ann restaurant. Proven track record of delivering exceptional customer service, handling various aspects of order processing, and contributing to the overall efficiency of the workplace.

## Education

2024 - 2026

**Bachelor of Information Technology**  
Macquarie University

2019 - 2023

**High School Certificate**  
Cabramatta High School

## Skills

- Communication Skills
- Cleanliness and Hygiene
- Teamwork
- Flexibility
- Quick Learner

## Languages

- English
- Vietnamese

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## EXPERIENCES

○ 07/2023 - 12/2023

Woolworths Supermarkets

### Store Team Member (Proactive Services)

- As an In-Store Team Member at Woolworths, I had the privilege of being a vital part of the Proactive Services Department, where my primary focus was on maintaining a clean and organized environment. In this dynamic role, my responsibilities extended beyond routine cleaning tasks to actively contribute to the overall customer experience and store presentation.
- Working at Woolworths in the Proactive Services Department equipped me with valuable skills in maintaining a clean and organized retail space. The experience honed my attention to detail, time management, and teamwork abilities, contributing to the overall success of the store and the satisfaction of our customers.

○ 11/2022 - Current

Cabra-vale Digger Club

### Club Waiter | Food Server

- As a dedicated Food Server at Cabra-vale Digger Club, I played a pivotal role in enhancing the dining experience for patrons through exceptional service and attention to detail. Working in a dynamic and customer-centric environment, my responsibilities extended beyond delivering meals to creating a welcoming and enjoyable atmosphere for club members.
- Working at Cabra-vale Digger Club as a Food Server allowed me to cultivate a customer-focused approach, refine my communication and teamwork skills, and contribute to the overall success of the dining establishment. This experience instilled in me a passion for providing excellent service and creating memorable dining experiences for patrons.

○ 12/2020 - 03/2022

Pho Ann Restaurant

### Food Server | Cashier

- As a Food Server and Cashier at Pho Ann, I played a pivotal role in creating a delightful dining experience for customers while efficiently managing financial transactions. In this dynamic and customer-centric environment, I honed a diverse skill set to contribute to the success of this renowned Vietnamese restaurant.
- Working at Pho Ann not only refined my customer service skills but also equipped me with the ability to seamlessly transition between roles, contributing to the overall success of the restaurant. This experience deepened my appreciation for providing exceptional service in a fast-paced and culturally rich dining environment.