CHAPTER 1 OVERVIEW

Chapter 1 Overview

1.1 Introduction

Healthcare, though a new venture for the Artificial intelligence\ Machine learning domain, remains one of the most crucial domains of public service, one which has been devoted a lot of funding and research. With healthcare, we are possibly looking at the most cardinal and relevant applications of the advanced abilities of Artificial intelligence as well as Machine learning.

With big data growth in biomedical and healthcare communities, accurate analysis of medical data benefits early disease detection, patient care, and community services. However, the analysis accuracy is reduced when the quality of medical data is incomplete. Moreover, different regions exhibit unique characteristics of certain regional diseases, which may weaken the prediction of disease outbreaks [2].

In such a case, it is pertinent that we utilize mathematical modelling to iron out any imperfections and aberrations, so that we have the rigorous standards of accuracy that the medical diagnosis field requires [1].

Artificial intelligence presents challenges due the complexity involved in getting the balance between too much and not enough. We may design systems which can process an extremely wide variety of inputs, but we cannot actively ensure that the AI will respond to it in the way we want it to. It may present us an output which was intended to be for another input, or it may not be able to process it due to the load caused by the heavy processing on the interpreter. Thus, the challenge is not just of input handling or building features, but of efficiency as well.

1.2 Background

Many virtual assistants are available on the market, and they give high accuracy in handling input, particularly Siri and Google Assistant.

Siri is a virtual assistant part of Apple Inc.'s iOS, watchOS, macOS, HomePod, and tvOS operating systems. The assistant uses voice queries and a natural-language user interface to answer questions, make recommendations, and perform actions by delegating requests to a set of Internet services. The software adapts to users' individual language usages, searches, and preferences, with continuing use [10].

Google Assistant is a virtual assistant powered by artificial intelligence and developed by Google that is primarily available on mobile and smart home devices. Unlike Google Now, the Google Assistant can engage in two-way conversations [11].

Amazon Alexa is a virtual assistant developed by Amazon, first used in the Amazon Echo and the Amazon Echo Dot smart speakers developed by Amazon Lab126. It is capable of voice interaction, music playback, making to-do lists, setting alarms, streaming podcasts, playing audiobooks, and providing weather, traffic, sports, and other real-time information, such as news. Alexa can also control several smart devices using itself as a home automation system [9].

Although not anywhere close in accuracy, the application understands most commands with enough accuracy to extract results through them. Many assistants exist in the healthcare domain too. However, not many of them offer a catalogue of services along with Machine learning applications.

Besides these assistants, there are systems without AI capabilities as well, such as WebMD, which provide symptom matching without the use of AI features.

While one does come across a lot of AI steeped healthcare software, what one doesn't see often is these services consolidated as a single package. For users, especially patients on medication or bedrest, it is paramount that they receive care without the vexation of having to juggle between multiple software platforms, annoyed as they already are at having to juggle between medicines and health routines.

1.3 Importance of the project

The project aims at creating an intelligent but lightweight healthcare assistant. This application will be able to help healthcare and other hospital staff work efficiently. This also aims at having a basic machine learning capability for disease prediction.

In an era where medical diagnosis and treatment has made massive leaps, it is unfair to deny anyone proper healthcare owing to a lack of means. This project aims to make healthcare less exclusive than it currently is and make it easier to find and avail services.

One often sees a lack of a proper software to help it out in such cases. Software can avoid the necessity of having to revisit doctors, or to spend hours self-researching complex medical terms and appendices, as many diagnosed patients tend to do. The use of a Bot here can automate such mundane tasks and still leave the patient satisfied and assured.

1.4 Perspective of stakeholders and customers

Stakeholder perspective is crucial to the success of this project. Part of the reason is that medical diagnosis is a highly sensitive field, and even the slightest of errors, which are evidently unavoidable in even the most sophisticated software, can lead to the patient's condition worsening. It is also vital to involve the patients, as the patients being comfortable with the equipment, both hardware and software, is necessitous to the smooth working of the technology.

Stakeholders here include

- Doctors and nurses
- Health insurance companies
- Hospitals
- Health department (State as well as National/Federal)
- Biotechnology manufacturers

Doctors and nurses are highly conservative when it comes to adoption of technology, especially software. Due to the sensitivity of the data as well as the need for accuracy,

most doctors do not adopt or advise any software, or rather any new technology, until it has been rigorously tested and reviewed by various independent evaluators.

Health insurance companies are much similar to doctors and nurses in this aspect, as there is an extremely large amount of money involved. However, customers looking for health insurance plans were eager for such kinds of technology, evident by the high amount of Google Searches for health insurance plan choosers.

Hospitals were more amenable as well, provided they were supported by the doctors. The use of bleeding edge technology in medical diagnosis is something that many hospitals in California, Massachusetts and New York were willing to try out. Many had, in fact, already done large scale tests on patients.

Health departments have a lot of restrictions on such technology, unless it is being used in a non-invasive way or is complementary to orthodox methods. There are numerous regulations concerning the use of cutting edge technology in the medicinal field.

Biotechnology manufacturing concerns the manufacturing of diagnosis equipment, measuring equipment, support equipment, surgery tools etc. Manufacturers are usually enthusiastic about such technologies. It is also imperative to obtain their support as it makes synchronization between the devices easier.

Potential users, such as those who frequent the forums related to healthcare, wearable technology etc., seemed open to the idea, as anticipated. They seemed to like the idea of a machine learning being used to predict diseases, as well as the other minor features.

1.5 Objectives and Scope of the project

The project aims at creating an intelligent but lightweight healthcare assistant. This application will be able to help healthcare and other hospital staff work efficiently. This also aims at having a basic machine learning capability for disease prediction.

The main objective is to offer a way for doctors and patients alike to easily perform mundane healthcare activities as well as advanced prediction services.

We plan to offer various services parallelly. These services include but are not limited to

- 1. Hospital finder
- 2. Record keeper
- 3. Symptom matching through machine learning
- 4. Insurance selector
- 5. Wearable technology manager
- 6. Information catalogue
- 7. Doctor finder

Besides the features above, we also aim to make the software robust, accurate and fast.

1.6 Summary

Healthcare, though a new venture for the artificial intelligence\ Machine learning domain, remains one of the most crucial domains of public service. With big data growth in biomedical and healthcare communities, accurate analysis of medical data benefits early disease detection, patient care, and community services.

It is pertinent that we utilise mathematical modelling to iron out any imperfections and aberrations, so that we have the rigorous standards of accuracy that the medical diagnosis field requires.

Many virtual assistants are available on the market, and they give high accuracy in handling input, particularly Siri and Google Assistant. Although not anywhere close in accuracy, the application understands most commands with enough accuracy to extract results through them.

The project aims at creating an intelligent but lightweight healthcare assistant. In an era where medical diagnosis and treatment has made massive leaps, it is unfair to deny anyone proper healthcare owing to a lack of means. This project aims to make healthcare less exclusive than it currently is and make it easier to find and avail services. This application will be able to help healthcare and other hospital staff work efficiently.

Stakeholder perspective is crucial to the success of this project. It is also vital to involve the patients, as the patients being comfortable with the equipment, both hardware and software, is necessitous to the smooth working of the technology. Potential users seemed open to the idea, as anticipated.

Stakeholders here include - Doctors and nurses, Health insurance companies, Hospitals, Health department (State as well as National/Federal), Biotechnology manufacturers.

This application will be able to help healthcare and other hospital staff work efficiently. This also aims at having a basic machine learning capability for disease prediction.

The main objective is to offer a way for doctors and patients alike to easily perform mundane healthcare activities as well as advanced prediction services.

CHAPTER 2 Literature Survey & Proposed Work (Phase wise)

Chapter 2 Literature Survey & Proposed Work (Phase wise)

2.1 Introduction

Analysis of the current market scenario and technological capabilities is essential to the building of a project. Here we analysed various prevalent research papers pertaining to our project as a part of the literature survey. The project aims at creating an intelligent but lightweight healthcare assistant. This application will be able to help healthcare and other hospital staff work efficiently. This also aims at having a basic machine learning capability for disease prediction.

Our literature survey was focused on the capabilities of the choices we made for the core part of the project, namely artificial neural networks and the use of wearable technology for data collection.

The initial phases focused on the planning and design of the project. We analysed extant products, customer interests and so on. For analysis, we looked at the current iterations of popular and cutting-edge algorithms used in machine learning, such as artificial neural networks and convolutional neural networks. The analysis was openly available in numerous research papers. The design involved comparing the project with some similar projects.

2.2 Literature Survey Table

Ref.	Year	Author	Key findings (Results)	Research
No.				gaps
1	April 2017	Chen, hao, hwang, wang, wang	1) Big data has grown in healthcare, leading to potential for accuracy in medical analysis.	1) Application method for real life
			2) Wearable tech provides new ways to obtain data from patients and monitor	healthcare tasks. 2) Methods to

				their health.	improve data
				3) A convolutional neural network was used to extract text characteristics. 4) 20 million records from 31 thousand patients were used in the analysis. Records were of three types • Structured data • Text data • Structured and text 5) The text data is represented in vector format i.e. Word embedding. 6) The multi-model disease risk prediction algorithm	improve data structuring for better accuracy.
2	January 2017	Chen, Li, Zhang, Youn	Ma, Wu,	gives an accuracy of 94.8%. 1) Washable smart clothing consists of sensors, electrodes, and wires. 2) Advanced methods of data retrieval are combined with advanced methods of data analytics and cognitive computing. 3) Body temperature sensor is put in the underarm seam; a set of ECG sensors	1) A proper method to collect data without making the user uncomfortabl e. 2) Usage of algorithms to handle data

shoul	1 1 21 4	
	ders, and ribs; the	and
myoc	ardial sensor is	compression.
embe	dded in the left part of	
the c	chest; and the SpO2	
senso	r is deployed on the	
tricep	s.	
4) Th	e data is dependent on	
the e	motional state of the	
subject	ct.	
5) 2	layers of storage are	
used,	the first on local	
devic	es and the second on	
the 1	nigh-level clouds for	
advar	nced processing.	
3 March 2015 S. 1)	The healthcare	1) Methods to
Vijayarani, indus	try collects huge	improve
S.Dhayanan amou	nts of healthcare	classification
d data		accuracy
2) Ti	nis data was used to	
train	a system running SVM	
and A	NN algorithms.	
4 November 2016 Abadi, 1) To	ensorflow is a large-	1) Methods to
Barham, scale,	heterogeneous	improve
Chen, Dean, mach	ine learning system,	classification
Devin, which	uses dataflow graphs	accuracy
Warden, to rep	resent computation.	
Ghemawat, 2)	Tensorflow is a	
Irving,	Tensorflow is a	

		Isard,	descendant to DistBelief,	
		Kudlur,	which Google has used	
		Chen,	since 2011	
		Monga, Moore, Murray, Davis,	3) Many neural networks are trained using stochastic gradient descent	
		Vasudevan	4) Tensorflow works across a distributed GPU	
			a distributed GPU architecture to maximize efficiency.	
5	June 2016	Yong-	1)Software developers &	1) Societal
		Young Kim,	medical experts believe that	acceptance of
		Mi-Hye	health monitoring and the	automized
		Kim	prevention of diseases	healthcare
			should be explored.	2)
			2) Absence of certifications	Specification
			for healthcare software is	of anticipated
			still a concern	problems
6	October 2014	Jürgen	1) A standard neural	1) Constraints
		Schmidhube r	network (NN) consists of many simple, connected processors called neurons	in application
			2) Re-cyclic neural networks are the deepest of all neural networks	
7	November	Kouroua,	1) Machine learning	1)
	2014	Exarchos,	techniques are being utilized to model the	Application method for

	Exarchos,	progression and treatment	real life
	Karamouzis,	of cancerous conditions.	cancer
	Fotiadis	2) It uses methods like	detection.
		Artificial neural networks,	2) Validation
		Support vector machine,	accuracy of
		Decision trees and Bayesian	algorithm.
		networks. For evaluating	
		the performance, it uses	
		Holdout method, random	
		sampling, Cross validation	
		and Bootstrapping.	

Table 1: Literature survey

2.3 Problem definition (Phase wise)

We have divided the project into 2 phases, which are further divided into 5 and 2 subphases each. The problem definitions for each phase and sub-phase are as follows.

Phase I — Phase I will focus on forming a base for the project. With thorough planning, analysis and design, we will ensure that the actual implementation is smoother.

- 1. Planning: Applying agile methodology for planning our healthcare software project, and to achieve better results in the time frame given to us, along with better flexibility.
- 2. Analysis: Prepare an analysis of our own project. Prepare a detailed analysis on present healthcare assistants and overcoming its limitation and performance benchmarks.
- 3. Design: Integration of data and designing of event system app.
- 4. Coding: Writing the whole system app code and taking help of open source.
- 5. Implementation: Giving user to test alpha testing and gathering centric analysis of performance, feedback, and try to improve the quality of the result/output

Phase II – Phase II will focus on fine tuning the project and ensuring that the intended features will work as we wanted them to.

- 1. Testing: Doing the various test on system app like as Unit testing, Integration testing, Regression testing, system testing, etc., of test case data to check if the Integrated system functions are as desired by the client.
- 2. Deployment: Conduct beta testing for identifying any further errors, bugs and improvements that can be performed. After testing and approval, deploy the proposed system.

2.4 Feasibility study

Economic feasibility

The project relies on open source software, such as python, R, NumPy and SciPy. The functionality provided by these software's is enough to construct a product capable of usage for healthcare applications.

For the machine's learning and training, we will use freely available datasets. These sets run into thousands of lines, and thus can provide enough learning capability to the software. Due to these 2 being freely available, the project is very low cost and thus feasible from an economic standpoint.

The expected total cost is thus 0 rupees. As such, we do not need any outside funding. The project will be expected to make minimal sales, due to the presence of a variety of other similar tool and the slow adaption of software's by the medical community.

Technical

The capabilities required for the project are fairly in the feasible range. Most of the planned feature hinge around processing datasets. A GUI is required, which will be done with the pyGUI framework. The GUI will be kept simple and minimalist. For the hospital searching and insurance selection, we will use readily available data. We also have a feature for users to set personal data, preferences.

For the machine learning, we will use Neural networks to train our datasets, both of which are available on open source repositories.

Operational

On an operational level, the software will need to run intensive processing tasks while it's in its learning phase. Since the learning phase is a very short process, it is doable without the need for extra hardware. The software will be deployed as a Desktop application and will need users to download it. It will also need internet to operate.

Socio-cultural

This application will have many positive applications on society. It will enable users to manage their healthcare needs in a cheap and easy way. Users with chronic illnesses will find it especially helpful. Those with financial problems will also find it helpful.

Some users may not be willing to accept automated healthcare, but most would be willing. Since it reduces the need for health monitoring, users living in areas with costly healthcare (e.g. most of the USA) will find it helpful. Also, the sharing of instantly available, accurate information can make the difference between life and death.

Legal

Since the project deals with a sensitive topic with potential for major harm, it will carry a disclaimer for improper usage. The software is not meant to be a substitute for doctors or hospital provided healthcare. Users should ideally only use it to supplement professional healthcare. However, the potential for misuse, whether intentional or not, still exists.

Much has been said about the ethical advantages of free software in general, and it is particularly true in a profession in which the sharing of instantly available, accurate information can make the difference between life and death. As medical software begins to offer decision support, risk management, performance rating, and analytic features, physicians should learn to be more careful with its usage.

Ethical

While the software is meant to help users with their health, there still is potential for improper usage leading to damage. The software should not be used as a substitute for doctors or professionally provided healthcare. Users must only use it to supplement the same. Much has been said about the ethical advantages of "free" software in general, and

it is particularly true in a profession in which the sharing of instantly available, accurate information can make the difference between life and death.

As medical software begins to offer decision support, risk management, performance rating, and analytic features, physicians should not accept black boxes and secret formulas that constrain sharing and intimately affect patient care and reimbursement.

2.5 Methodology used

The methodology that we chose for our project is Agile. While waterfall model is a tried and tested framework, it is not suitable for our project, due to the changeable nature and small team size. Agile allows us to be flexible, manage changing requirements, manage the ever-increasing scope as well as get consumer perspective.

Agile has focus on customer satisfaction, which is a crucial aspect of any healthcare application. Patients, insurance providers and doctors need to be clued in to the process for the indispensable inputs they can provide.

2.5.1. Agile

Agile software development is a methodology for software projects under whose framework project requirements and solutions evolve through the collaborative effort of self-organizing and cross-functional teams and their customer and intended users. It advocates for flexible modelling and planning, flexible implementation, rapid delivery of code, and constant improvement, and it advocates speedy and flexible reactions to change.

12 Agile Principles

- 1. Our highest priority is to satisfy the customer through early and continuous delivery of valuable software.
- 2. Welcome changing requirements, even late in development. Agile processes harness change for the customer's competitive advantage.
- 3. Deliver working software frequently, from a couple of weeks to a couple of months, with a preference to the shorter timescale.
- 4. Business people and developers must work together daily throughout the project.

- 5. Build projects around motivated individuals. Give them the environment and support they need and trust them to get the job done.
- 6. The most efficient and effective method of conveying information to and within a development team is face-to-face conversation.
- 7. Working software is the primary measure of progress.
- 8. Agile processes promote sustainable development. The sponsors, developers, and users should be able to maintain a constant pace indefinitely.
- 9. Continuous attention to technical excellence and good design enhances agility.
- 10. Simplicity The art of maximizing the amount of work not done--is essential.
- 11. The best architectures, requirements, and designs emerge from self-organizing teams.
- 12. At regular intervals, the team reflects on how to become more effective, then tunes and adjusts its behavior accordingly.

2.5.2 Customer interaction details

We used forums as the main source of our customer input. AI forums as well as healthcare forums are buzzing with activity. Users showed interest in Machine Learning based prediction of diseases, as well as a software that can do it for a reasonable cost.

Besides this, we researched interests of customers in wearable technologies. Technologies like Fitbit have already made a splash in the healthcare market. Users of Fitbit displayed interest in software products that could help them better utilize the data that it was gathering.

2.6 Summary

Here we analyzed various prevalent research papers pertaining to our project as a part of the literature survey. The project aims at creating an intelligent but lightweight healthcare assistant. This application will be able to help healthcare and other hospital staff work efficiently.

Our literature survey was focused on the capabilities of the choices we made for the core part of the project, namely artificial neural networks and the use of wearable technology for data collection. We have divided the project into 2 phases, which are further divided into 5 and 2 subphases each. The problem definitions for each phase and sub-phase are as follows.

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The methodology that we chose for our project is Agile. Agile allows us to be flexible, manage changing requirements, manage the ever-increasing scope as well as get consumer perspective. Agile has focus on customer satisfaction, which is a crucial aspect of any healthcare application.

Agile software development is a methodology for software projects under whose framework project requirements and solutions evolve through the collaborative effort of self-organizing and cross-functional teams and their customer and intended users.

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Besides this, we researched interests of customers in wearable technologies. Technologies like Fitbit have already made a splash in the healthcare market.

CHAPTER 3 Analysis and planning

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3.1 Introduction

The analysis phase is the most crucial phase of any project. The quality of the analysis can make or break a project. Artificial intelligence presents challenges due the complexity involved in getting the balance between too much and not enough. Planning such a task is matter of finding what we really need and we don't.

We may design systems which can process an extremely wide variety of inputs, but we cannot actively ensure that the AI will respond to it in the way we want it to. It may present us an output which was intended to be for another input, or it may not be able to process it due to the load caused by the heavy processing on the interpreter. We have to plan for such a scenario too. Thus, the challenge is not just of input handling or building features, but of efficiency as well.

We did this phase slowly so we be could be thorough with all our requirements and plans. A slow approach also allowed us to anticipate risks. Planning phase is probably the best time to plan for risks and avoid them altogether. Being careful in the planning phase allows us to put less effort into the risk mitigation, risk monitoring and risk management plan.

3.2 Product Backlog or Sprint backlog

The backlog of the project is given as follows:

Tasks to be Done:

- Obtain insurance data
- Build an insurance selector
- Make GUI for fringe features
- Add a hospital finding feature
- Add a symptom matching feature
- Add an archiving feature
- Make a checklist database for users
- Obtain a fitness plan database

Obtain global data for patients to compare with

Ongoing Tasks:

- Information catalogue building
- Dataset training
- GUI building
- Procurement of more medical data for higher accuracy

Tasks Done:

- Analysis
- Design
- Modelling
- Literature survey
- Budgeting and scheduling
- Feasibility analysis

3.3 Project planning (Resources, Tools used, etc.)

IT projects require resources in terms of money, time, human resources, infrastructure and technology, both hardware and software. Resources are not just a mean, but also an approximation of constraints.

Project planning is essential to managing the scope, schedule and budget of the project. For this, we used tools such as MS Excel, MS PowerPoint, online MS project as well as various modelling tools, such as draw.io.

Stakeholder perspective is crucial to the success of this project. Part of the reason is that medical diagnosis is a highly sensitive field, and even the slightest of errors, which are evidently unavoidable in even the most sophisticated software, can lead to the patient's condition worsening.

Thus, we made it a necessity to search for user consensus before we planned for features to be built in our project. This was done by researching search interest on search engines, visiting forums pertaining to machine learning, artificial intelligence, healthcare as well

as wearable technology. We divided our project into various phases and sub-phases, and allocated date ranges from a week to 3 weeks to every sub-phase. This was done using the timeline chart feature of online MS project. We then used a Gannt chart to model schedule dependencies and fine tune the scheduling. The Gantt chart was created using the Gantt chart feature available in MS Excel. Using these two, we further planned our sub-phases.

The modelling included charts and diagrams such as UML diagram, GUI modelling, dependencies and other diagrams. These were done using free tools like draw.io. Drawing these models helped to incisively assess our requirements and features.

3.4 Scheduling (Time line chart or Gantt chart) according to sprint backlog

Task	Duration	No. of days
Project title finalization	9/07/2018 - 13/07/2018	1
Literature survey	16/07/2018 - 27/07/2018	3
Business case	30/07/2018 - 3/08/2018	1
Project charter	6/08/2018 - 10/08/2018	1
Requirement gathering	13/08/2018 - 17/08/2018	1
Security planning	20/08/2018 - 24/08/2018	1
Legal planning and user survey	27/08/2018 - 31/08/2018	1
Implementation and testing of basic functionality	3/09/2018 - 14/09/2018	3
Implementation and testing of GUI	17/09/2018 - 21/09/2018	1
Implementation and testing of machine learning functionality	24/09/2018 - 5/10/2018	3

Table 3.4: Timeline chart table

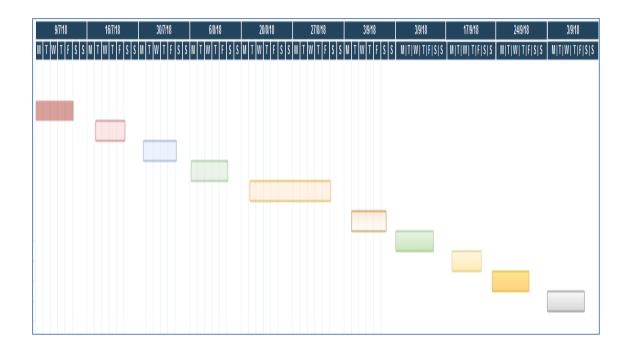


Figure 3.4: Timeline Chart

Gantt Chart

Task	Duration	No. of days
Project title finalization	9/07/2018 - 13/07/2018	1
Literature survey	16/07/2018 - 27/07/2018	3
Business case	30/07/2018 - 3/08/2018	1
Project charter	6/08/2018 - 10/08/2018	1
Requirement gathering	13/08/2018 - 17/08/2018	1
Security planning	20/08/2018 - 24/08/2018	1
Legal planning and user survey	27/08/2018 - 31/08/2018	1
Implementation and testing of basic		
functionality	3/09/2018 - 14/09/2018	3
Implementation and testing of GUI	17/09/2018 - 21/09/2018	1
Implementation and testing of		
machine learning functionality	24/09/2018 - 5/10/2018	3
Synopsis and report	8/10/2018 — 12/10/2018	1
Final presentation and viva	15/10/2018 - 19/10/2018	1

Table 3.5: Timeline chart table

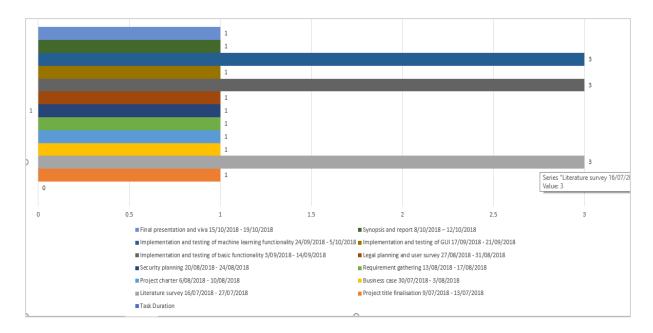


Figure 3.5: Bar chart

3.5 Summary

Here we summarize the analysis and planning phase of our project. The phase included scheduling, budgeting and creation of subtasks. The subtasks help us properly define our needs and features.

The analysis phase is the most crucial phase of any project. The quality of the analysis can make or break a project. Artificial intelligence presents challenges due the complexity involved in getting the balance between too much and not enough. Planning such a task is matter of finding what we really need and we don't.

We did this phase slowly so we be could be thorough with all our requirements and plans. A slow approach also allowed us to anticipate risks.

The product backlog was divided into three phases - to do, ongoing and done.

The to do phase included - obtain insurance data, build an insurance selector, make GUI for fringe features, add a hospital finding feature, add a symptom matching feature, add an archiving feature, make a checklist database for users, obtain a fitness plan database, obtain global data for patients to compare with.

The ongoing tasks were - information catalogue building, dataset training, GUI building, procurement of more medical data for higher accuracy.

The tasks which were already done were - analysis, design, modelling, literature survey, budgeting and scheduling, feasibility analysis.

Project planning is essential to managing the scope, schedule and budget of the project. For this, we used tools such as MS Excel, MS PowerPoint, online MS project as well as various modelling tools, such as draw.io.

Stakeholder perspective is crucial to the success of this project. Part of the reason is that medical diagnosis is a highly sensitive field, and even the slightest of errors, which are evidently unavoidable in even the most sophisticated software, can lead to the patient's condition worsening. Thus, we made it a necessity to search for user consensus before we planned for features to be built in our project.

The scheduling included a plan for the first half of the year. The plan includes - project title finalization, literature survey, business case, project charter, requirement gathering, security planning, legal planning and user survey, implementation and testing of basic functionality, implementation and testing of GUI, implementation and testing of machine learning functionality, synopsis and report and final presentation.

CHAPTER 4 Design and Implementation

Chapter 4 Design and Implementation

4.1 Flowchart

User enters their command



Application searches its "brain" to look for possible responses (stored in an AIML file as a key value pair)



If the command asks for quitting, it quits. Otherwise, it will reply as per its brain.

Flowchart 4.1: Workflow of bot

4.2 UML diagram

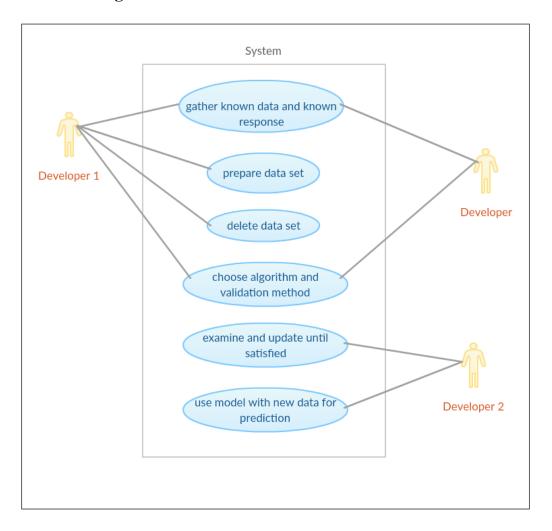


Figure 4.2: UML Diagram

4.3 GUI

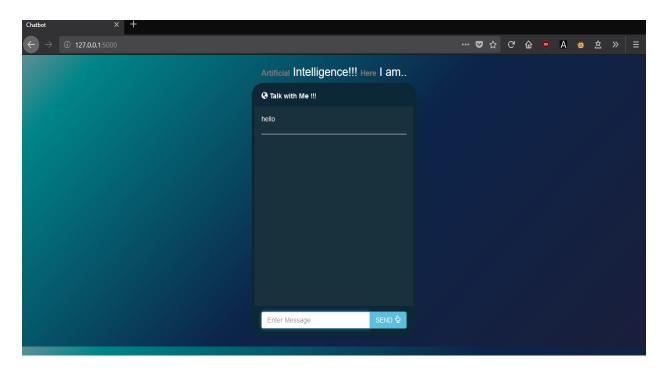


Figure 4.3.1: Web GUI

Figure 4.3.2: Command line interface

4.4 Database screenshots

Figure 4.4.1: AIML Database

Figure 4.4.2: AIML Database

4.5 Binary storage of data

```
bot_brain.brn
 1 69b9 5b00 0075 0800 0000 4e61 6d65 6c65
 2 7373 7b69 0000 0000 7b69 0300 0000 7b75
   0400 0000 5748 4154 7b75 0500 0000 434f
 4 4c4f 527b 7502 0000 0049 537b 7504 0000
 5 0059 4f55 527b 7504 0000 0048 4149 527b
 6 6904 0000 007b 6901 0000 007b 6902 0000
   005b 0500 0000 7408 0000 0074 656d 706c
 8 6174 657b 305b 0300 0000 7404 0000 0074
   6578 747b 7309 0000 0078 6d6c 3a73
10 6365 7407 0000 0064 6566 6175 6c74
                                       3075
11 0100 0000 0a5b 0300 0000 7303 0000 0073
12 6574 7b73 0400 0000 6e61 6d65 7509 0000
   0068 6169 7263 6f6c 6f72 305b 0200 0000
   7304 0000 0073 7461 727b 305b 0300 0000
   5201 0000 007b 7309 0000 0078 6d6c 3a73
16 7061 6365 5202 0000 0030 7517 0000 0020
17 6973 2061 206e 6963 6520 6861 6972 2063
18 6f6c 6f72 2e0a 3030 3030 3075 0300 0000
   4152 457b 7504 0000 0059 4f55 527b 7504
   0000 0045 5945 537b 6904 0000 007b 6901
21 0000 007b 6902 0000 005b 0500 0000 5200
```

Figure 4.4.3: Binary storage (.brn Database file)

CHAPTER 5 Results & Discussion

Chapter 5 Results & Discussion

5.1 Actual Results

Outputs:

We were able to build a GUI for the web implementation and a command line interface. Besides this, we were also able to add some basic features to the command line as well as the web interface. This included voice commands (command line interface), as well as some basic internet access features such as opening web pages and maps. The web interface also has chat capabilities, implemented with the use of AIML and Flask framework, both of which are open source frameworks written in python.

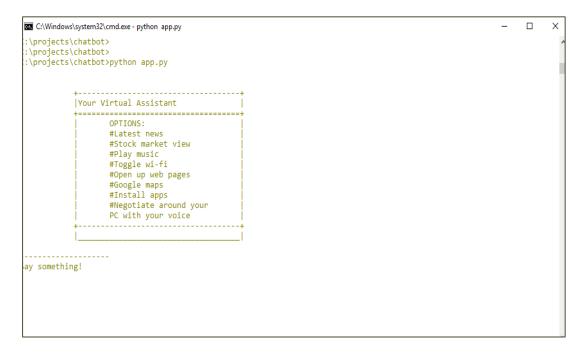


Figure 5.1.1: Command line working

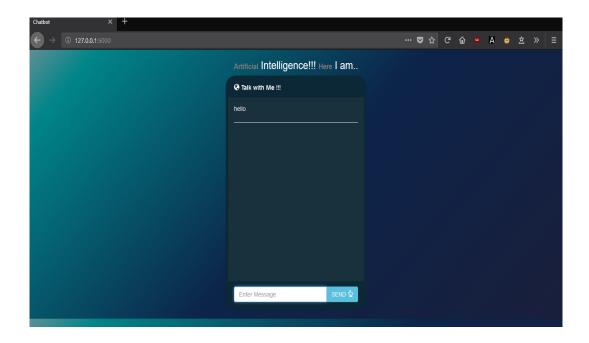


Figure 5.1.2: Working of web implementation

Outcomes:

The project intends to correctly analyze the input data on the basis of 14-16 parameters to correctly judge the presence of the disease. It uses complex algorithms like Naïve Bayes, SVM, and CNN.

Discussion:

AI systems are now a part of a variety of specializations from stock trading to the setting of real estate prices; from fraud detection to translation of vernacular languages; from designing our daily shopping lists to forecasting which movies we might like and diagnosis of medical condition.

This is merely the beginning. Not long from today, AI will be used to advance our understanding of biological phenomenon through analysis of highly dense and huge datasets, help us invent new drugs and make treatments more thorough and personal. Self-driving vehicles can revolutionize transportation and allow new paradigms in planning of architecture. Machines will run our homes more efficiently, make businesses more productive and help predict risks to society.

Before AI systems can be deployed in healthcare applications, they need to be 'trained' through data that are generated from clinical activities, such as screening, diagnosis, treatment assignment and so on, so that they can learn similar groups of subjects, associations between subject features and outcomes of interest. These clinical data often exist in but not limited to the form of demographics, medical notes, and electronic recordings from medical devices, physical examinations and clinical laboratory and images.

There are several techniques that can be used to correctly classify and predict when a new tuple is entered.

5.2 Future Scope

Currently the project focuses on gathering a structured authentic data. As medical data and analysis is a sensitive field, the project intends to find an assimilation of the results of various algorithms and compare the accuracy.

Over the next 2 months, the team intends to build a model that best suits the input data. The model and the algorithms used are structured and developed using python as the main programming language and will use libraries like SciKit, NumPY, flask and Rasa for NLP.

The developments of the project in the future are aimed at careful consideration of the disease. This can make a prediction of the diseases by looking at a medical history of a number of patients.

Thereafter, the team intends to build a web framework to create a rich user interface.

5.3 Testing

One of the most overlooked (or ignored) aspects of building a Machine Learning model is to check whether the data used for training and testing the model are sanitized or if they belong to an adversary data set. The adversary data sets are the ones that can be used to skew the results of the model by training the model using incorrect data. This is also termed as data poisoning attacks. The other two techniques we will be using are:

Supervised learning

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Regression: Regression models are used to make numerical predictions. For example,

what would be the price of the stock on a given day?

Classification: Classification models are used to predict the class of a given data. For

example, whether a person is suffering from a disease or not.

Unsupervised learning

Clustering: Clustering models are used to learn different classes (cluster) from a given

data set without being fed with any kind of label information, unlike supervised learning.

Once the model is learned, the model is used to predict the class of the new data set. For

example, grouping news in different classes and associating the labels with the learned

classes.

The data sets consist of more than ten thousand entries. First, the initial 80% of the data

will be used for training the model and the rest 20% will be used for testing. Then, the

first 20% and last 20% will be used for testing the model and the middle 60% for

training the model.

The other techniques we will also incorporate are:

Model performance

Metamorphic testing

Dual coding

Coverage guided fuzzing

Comparison with simplified, linear models

Testing with different data slices

5.4 Deployment

Deployment can be a major challenge in software which involves machine learning.

Huge amounts of processing is required just to get it up and running. Data generated in

the process is humongous as well.

The ML model will be deployed using Google firebase or spring. The cloud platform

will provide a base for future developments where flexibility, portability and reliability is required.

The GUI by itself is not very difficult to deploy. We have multiple ways of offering interfaces, such as web interfaces and command line interfaces. It will expand to a desktop GUI in the future as well.

The web interface will be deployed using heroku or AWS, depending on the relative cost of hosting.

The command line can be used as a windows executable file. Users can simply download it and run it natively on their windows PCs.

CHAPTER 6 Conclusion

Chapter 6 Conclusion

The comparison between existing results and actual results show a gap in accuracy that has to be closed. However, we were able to achieve more versatility, which was probably the reason that the algorithm was less accurate in the first place.

Doctors and nurses are highly conservative when it comes to adoption of technology, especially software. Due to the sensitivity of the data as well as the need for accuracy, most doctors do not adopt or advise any software, or rather any new technology, until it has been rigorously tested and reviewed by various independent evaluators.

In conclusion, the project is following its timeline. As soon as the required amount of data is cleaned, the model will be tested. In the meantime, the model will be constructed using the Naïve Bayesian algorithm. After testing this model, the model will be expanded to incorporate more complex algorithms like Support Vector Machine and Convolution Neural Network.

As compared to the existing product 'Ada' where we drive our inspiration from, the project intends to provide a better prediction accuracy. The test data will be loaded in to the model developed, and the accuracy will be measured. In total there will an accuracy matrix which will be generated after each 100 iteration of the training data and test data.

After the completion of all cycles of the development, the customer (doctor/patient) can enter their symptoms and a prediction will be made.

At first, we will be working on a specific type of disease. Since medical diagnosis is critical and sensitive, therefore, only after achieving a satisfactory accuracy, we will expand to incorporate a gamut of disease.

Therefore, at completion we will achieve a system that is capable of predicting a occurrence and availability of disease based on the pre-recorded history.

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APPENDIX:

- [A] Literature survey papers
- [B] Plagiarism check report:

1-page plagiarism self- evaluation report.

[C] Graduate Attributes and its mapping with the project

Graduate attributes and its mapping with the project

List of all graduate attributes

- 1. Engineering Knowledge Apply knowledge of mathematics, science, engineering fundamentals and an engineering specialization to the solution of complex engineering problems.
- 2. Problem Analysis: Identify, formulate, research literature and analyze complex engineering problems reaching substantiated conclusions using first principles of mathematics, natural sciences and engineering sciences.
- 3. Design development- of solutions Design solutions for complex engineering problems and design system components or processes that meet specified needs with appropriate consideration for public health and safety, cultural, societal and environmental considerations
- 4. Conduct investigations of complex problems using research based knowledge and research methods including design of experiments, analysis and interpretation of data and synthesis of information to provide valid conclusions
- 5. Modern Tool Usage Create, select and apply appropriate techniques, resources and modern engineering and IT tools including prediction and modeling to complex engineering activities with an understanding of the limitations
- 6, The Engineer and Society: Apply reasoning informed by contextual knowledge to assess societal, health safety, legal and cultural issues and the consequent responsibilities relevant to professional engineering practice.
- 7. Environment and Sustainability Understand the impact of professional engineering solutions in societal and environmental context and demonstrate knowledge of and need for sustainable development.
- 8. Ethics Apply ethical principles and commit to professional ethics and responsibilities and norms of engineering practice.
- 9. Individual and Team work: Function effectively as an individual, and as a member fo leader in diverse teams and in multi-disciplinary settings

- 10. Communication Communicate effectively on complex engineering activities with the engineering community and with society at large, such as being able to comprehend and write effective reports and design documentation, make effective presentations and give and received clear instructions
- 11. Lifelong learning Recognize the need for and have the preparation and ability to engage in independent and life-long learning in the broadest context of technological change
- 12. Project Management and Finance Demonstrate knowledge and understanding of engineering and management principles and apply these to one's own work, as a member and leader in a team, to manage projects and in multidisciplinary environments

The graduate attributes relevant to our project are:

- Engineering Knowledge Apply knowledge of mathematics, science, engineering fundamentals and an engineering specialization to the solution of complex engineering problems.
- Problem Analysis: Identify, formulate, research literature and analyze complex engineering problems reaching substantiated conclusions using first principles of mathematics, natural sciences and engineering sciences.
- Design development- of solutions Design solutions for complex engineering problems and design system components or processes that meet specified needs with appropriate consideration for public health and safety, cultural, societal and environmental considerations.
- Conduct investigations of complex problems using research based knowledge and research methods including design of experiments, analysis and interpretation of data and synthesis of information to provide valid conclusions.
- Modern Tool Usage Create, select and apply appropriate techniques, resources
 and modern engineering and IT tools including prediction and modeling to
 complex engineering activities with an understanding of the limitations.
- The Engineer and Society: Apply reasoning informed by contextual knowledge to assess societal, health safety, legal and cultural issues and the consequent responsibilities relevant to professional engineering practice.

- Ethics Apply ethical principles and commit to professional ethics and responsibilities and norms of engineering practice.
- Lifelong learning Recognize the need for and have the preparation and ability to engage in independent and life-long learning in the broadest context of technological change