### Skills needed in testing

- 1. Technique specialists
- 2. Automators
- 3. Database experts
- 4. Business skills & understanding
- 5. Usability expert
- 6. Test environment expert
- 7. Test managers

# Problems resulting from poor configuration management

- can't reproduce a fault reported by a customer
- can't roll back to previous subsystem
- one change overwrites another
- emergency fault fix needs testing but tests have been updated to new software version
- which code changes belong to which version?
- faults which were fixed re-appear

## definition of Configuration Management

The process of identifying and defining the configuration items in a system

- controlling the release and change of these items throughout the system life cycle,
- recording and reporting the status of configuration items and change requests,
- and verifying the completeness and correctness of configuration items."

#### **Products for CM in testing**

- test plans
- test designs
- test cases:
  - test input
  - o test data
  - test scripts
  - expected results
- actual results
- test tools

#### **Test Plan**

The test manager might participate in the following planning activities:

- Defining the overall approach to and strategy for testing
- 2. Deciding about the test environment and test automation
- 3. Defining the test levels and their interaction, and integrating the testing activities with other project activities
- 4. Deciding how to evaluate the test results
- 5. Selecting metrics for monitoring and controlling test work, as well as defining test exit criteria
- 6. Determining how much test documentation shall be prepared and determining templates
- Writing the test plan and deciding on what, who, when, and how much testing
- 8. Estimating test effort and test costs; (re)estimating and (re)planning the testing tasks during later testing work

# **Test Entry and Exit Criteria**

Defining clear test entry and exit criteria is an important part of test planning.

#### preconditions for starting test execution

- The test environment is ready.
- The test tools are ready for use in the test environment.
- Test objects are installed in the test environment.
- The necessary test data is available.

#### **Exit criteria**

Exit criteria are used to make sure test work is not stopped by chance or prematurely.

- They prevent tests from ending too early,
- But they also prevent testing from being too extensive.

# Here are some typical exit criteria and corresponding metrics:

- Achieved test coverage:
  - Tests run, covered requirements, code coverage, etc.
- Product quality:
  - Defect density, defect severity, failure rate, and reliability of the test object
- Residual risk:
  - Tests not executed, defects not repaired, incomplete coverage of requirements or code, etc.
- Economic constraints:
  - Allowed cost, project risks, release deadlines, and market chances