

Technical Reference

HP VISUALIZE J6700 Workstations



Manufacturing Part Number: n.a.

Edition E0501

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Preface

This *Technical Reference* provides instructions for installing and configuring hardware, system specifications and characteristics, instructions for using the Boot Console Handler, SCSI device information, error messages and troubleshooting hints for your HP VISUALIZE J6700 workstation.

Safety and Regulatory Statements

See Appendix A for the safety and regulatory statements that apply to the J6700 workstation.

Installation Notice

Products designated in the Hewlett-Packard price list as customer installable can be installed using the instructions provided with the product. If you have elected to have the product installed by our field personnel, you will be charged for this service as covered under the standard terms and conditions. For more information, please go to this web site:

www.hp.com/workstations/support

Related Manuals

For more information, refer to the following documents:

- *Common Desktop Environment (CDE) User's Guide*
- *Configuring HP-UX for Peripherals*
- *HP-UX System Administration Tasks*
- *HP CDE Getting Started Guide*
- *Managing Systems and Workgroups*
- *Using HP-UX*
- *Using Your HP Workstation*
- *Getting Started Guide for the J6700*

Note that the documents listed above can be viewed with a web browser using this URL:

<http://www.docs.hp.com>

Revision History

The revision history for each edition of the manual is listed below:

Edition	Revision History
E0501	First Printing

Problems, Questions, and Suggestions

If you have any problems or questions with our hardware, software, or documentation, please contact either your HP Response Center or your local HP representative. If you have access to a web browser, you can get the latest software and hardware patches at the following URL:

<http://www.hp.com/workstations/support/>

Documentation Conventions

Unless otherwise noted in the text, this guide uses the following symbolic conventions.

Table 1. Documentation Conventions

<i>user-supplied values</i>	Italic words or characters in syntax and command descriptions represent values that you must supply. Italics are also used in text for emphasis.
screen display	Information that the system displays, commands that you must use literally, and path names appear in this typeface.
Enter	Keycaps are presented with a special keycap font as shown in the left column. (In this document, we refer to the Enter key. On your keyboard, the key may be labeled either Enter or Return .)

Electrostatic Discharge (ESD) Precautions

Electrostatic charges can damage the integrated circuits on printed circuit boards. To prevent such damage from occurring, observe the following precautions during board unpacking and installation:

- Work on a static-free mat.
- Wear a static strap to ensure that any accumulated electrostatic charge is discharged from your body to ground.
- Create a common ground for the equipment you are working on by connecting the static-free mat, static strap, and peripheral units to that piece of equipment.
- Keep uninstalled printed circuit boards in their protective antistatic bags.
- Handle printed circuit boards by their edges, once you have removed them from their protective antistatic bags.

1 Product Information

This chapter provides general product information about the HP VISUALIZE J6700 workstation. This information is provided to help familiarize you with the main features and components of the workstation.

Chapter Overview

This chapter contains the following main sections:

- Product Description
 - Front Panel Components
 - Rear Panel Components
 - Internal Components
 - Monitors
 - Keyboard and Mouse
-

Product Description

The HP VISUALIZE J6700 workstation is a high-performance system capable of handling the most complex problems in computational analysis, advanced 3-D design, and electronic circuit design and verification.

The J6700 has two PA-8700 microprocessors and sixteen memory slots on its system board. It has a 715 Watt power supply with no DC/DC converter units required.

Net Dimensions and Weights

The dimensions for the deskside system are listed below.

- Depth: 25.8 inches (65.5 cm)
- Width: 10.0 inches (25.4 cm)
- Height: 19.8 inches (53.3 cm)

The dimensions for the rack system are listed below.

- Depth: 24.5 inches (62.2 cm)
- Width: 16.7 inches (42.4 cm)
- Height: 3.4 inches (8.6 cm)

. Table 1-1 lists the net weights for the J6700.

Table 1-1. Net Weights for the J6700 Workstations

	Weight
Deskside Configuration	Min. - 40lbs. (17 kg.) Max. - 49 lbs (22 kg.)
Maximum Configuration (Rack Mount) ¹	Min. - 36lbs. (16 kg.) Max. - 41 ls. (18 kg.)
Maximum Configuration (Twenty Fully Equipped Workstations and the Rack)	1200 pounds (544 kg)

1. The rails weigh approximately 10 lbs. (4 kg.). This weight is not included in these figures.

NOTE

For environmental and electrical requirements, see Appendix B.

Key Features

The J6700 workstations have the following key features.

- **CPUs:**
 - Two 750MHz PA-8700 microprocessors, each with 0.75 MB instruction cache and 1.5 MB data cache.
- **Operating System** (Native HP-UX):
 - 64-bit support requires HP-UX version 11.0 plus ACE 1199 or the HP-UX version 11i plus ACE 0601
- **User Interface:** HP CDE (Common Desktop Environment) graphical user interface
- **Compatibility:** Source- and binary-code compatible with the B-, C-, and J-Class product families
- **Main Memory:** Using 512MB or 1 GB DIMMs
 - Sixteen DIMM slots in pairs (from 1GB up to 16GB total)
- **Power Supply:**
 - 500 Watt (output power), 715 Watt (input power) with two VRM modules
- **Remote Power-On**
 - Remote power-on feature that allows you to power up and shut down your workstation remotely through the RS232 port.
- **Internal Storage Devices:**
 - Up to two Low-Voltage Differential (LVD) SCSI hard drives.
 - One optional ATAPI Slim-line CD drive.
- **Standard Networking:** Ethernet IEEE 802.3 RJ45, Twisted Pair 10/100 Base T
- **Standard I/O:** Two GB/sec aggregate I/O bandwidth
 - One Low-Voltage Differential (LVD)/Single-ended (SE) SCSI connector (multi-mode)
 - Two USB (Universal Serial Bus) connectors (keyboard and mouse)
 - Two serial interface connectors (RS-232C)
 - Audio connectors (line input, line output, headphone, and microphone)

- **I/O Expansion Capabilities:** 64-bit PCI (Peripheral Connect Interface) slots
 - Three PCI-4X slots at 3.3V, 66MHz
- **Optional Graphics Cards Currently Supported:**
 - HP VISUALIZE-*fx*¹⁰
 - HP VISUALIZE-*fxe*
- **Monitors Currently Supported:**
 - PC compatible monitors that support a minimum resolution of 1024×768 and a frequency of 75Hz
- **Standard Keyboard:** The USB connector provides an interface for the keyboard to the system. This keyboard provides the standard keys found on most PC keyboards.
- **Mouse:** The HP mouse (USB) has left, middle, and right buttons that function the same as most mice. For general information on the various cursor shapes associated with different areas of HP CDE while using a mouse, see the *Using Your HP Workstation* document.

Front Panel Components

Before powering on your system, you should become familiar with the system unit controls.

Figure 1-1 shows the front panel components with the bezel attached.

Figure 1-1. System Unit Front Panel Controls With Bezel

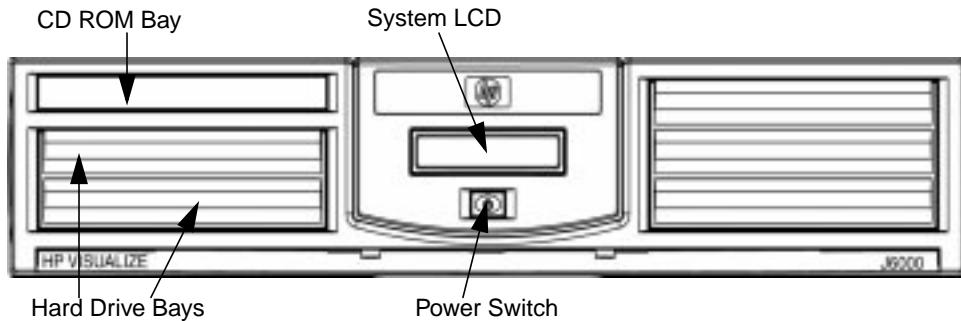
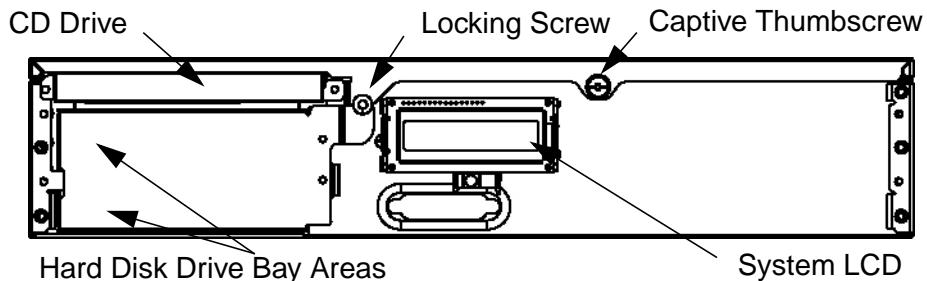


Figure 1-2. System Unit Front Panel Controls With Bezel Removed



CAUTION This workstation is designated for two-person lifting. It weighs approximately 36 to 49 pounds (16 to 22 kg), depending on the configuration. Do not attempt to lift it by yourself, or injury may result.

Power Switch

This switch turns the system on and off. When you turn your workstation off, the operating system automatically executes the shutdown -q command. This prevents any damage to programs and data on your system disk. Turning the power switch back on again automatically boots up the HP-UX operating system if your system has been configured to auto boot.

Thumbscrew on the Front Panel

There is one captive thumbscrew near the center of the front panel. Loosening and pulling toward you with this screw allows the top panel to be removed. The top panel must be in place or the system will not power up.

Between the LCD panel and the CD ROM drive, there is a threaded hole for an optional locking screw. The locking screw is included in the bag of miscellaneous parts which comes with the workstation. This locking screw allows the user to protect his/her workstation from unwanted entry.

System LCD

The Liquid Crystal Display (LCD) indicator is located on the front panel. The LCD has two 16 characters lines. The LCD displays messages about the state of the system, including chassis codes. The symbols in Figure 1-3 appear in the LCD if you have the HP-UX 11.0 or 11i operating system booted on your system. They represent the different system activities.

Figure 1-3. LCD Symbols



Operating system running (Heart Beat)



Disk access in progress



Network receive in progress



Network transmit in progress

Internal Storage Devices

The J6700 workstations support the following internal storage devices, which are also located on the front panel, under the bezel:

- Up to two hot-pluggable, Low-Voltage Differential (LVD) hard disk drives
- One ATAPI (IDE) Slim-Line CD drive (optional)

The following subsections describe these internal storage devices.

Hard Disk Drive(s)

The J6700 workstations can support up to two hot-pluggable, Low-Voltage Differential (LVD) hard disk drives. These hard disk drives are 3.5-inch form factor, 10K RPM devices which connect to Ultra2 Wide LVD (Low Voltage Differential) SCSI interfaces on the disk bay backplane. The hard disk drive bays are located on the lower left side of the front panel, below the CD ROM drive. See Figure 1-1.

The two hard disk drive models currently supported are:

- 18 GB LVD 10K RPM disk drive (Product Number A4998A)
- 36 GB LVD 10K RPM disk drive (Product Number A6013A)

NOTE

The ability to hot plug the hard disk drive(s) requires MirrorDisk/UX (Product Number B2491BA on HP-UX 11.0 ACE 1199 and HP-UX 11i ACE 0601).

The Hot-Plug Process

The physical aspect of inserting and removing a disk drive is discussed in the document that comes with the drive. However, the operating system must be prepared for the insertion or removal of a disk, or unexpected and harmful effects may occur.

There is a significant difference between the terms “hot-pluggable” and “hot-swappable”. Hot swapping happens at the device level; that is, a hot-swappable device manages insertion/removal on its own without assistance from HP-UX commands. *The disk drive(s) in the J6700 are not hot-swappable; they are merely hot-pluggable.* Thus, a manual software procedure must be done in order to safely remove or insert disk drives while the system is running.

The hot-plug process allows you to replace a defective disk drive in a high-available system while it is running.

Replacing a Failed Disk Drive

In the context of replacing a failed disk drive, the system administrator must determine which disk has failed. Depending on how the system was set up, the identity of the failed drive may or may not be obvious. This determination may be done in either of two ways:

- Tracking the error message written by the LVM (Logical Volume Manager) to the system console and/or a log file. For information on LVM commands, see the man pages for `vgchange`, `lvreduce`, `vgfrestore`, `lvolnboot`, `lvextend`, `lvsync`, etc.
- If installed, run the diagnostic utility Support Tool Manager (xstm) to determine disk malfunction.

The removal of a defective disk drive from an active file system is supported through LVM commands if hot-pluggable disks have been configured into the HP-UX file system with LVM. To provide high availability, without impact to users, the disks must also be configured as mirrored disks. Disk-mirroring is accomplished through use of the MirrorDisk/UX software; for information on classes, see:

<http://www.hgp.com/education/courses/h628s.html>

No graphical user interface is currently offered through the System Administrator Manager (SAM) for doing the required LVM commands because manipulation of the LVM requires specialized knowledge that only experienced system administrators are expected to have (see below for details).

Hot-Plug Example

The following example describes a particular system problem where the solution is to replace a hot-plug disk module.

Volume group `/dev/vg00` contains the two disks, with the logical volume configuration as shown:

Table 1-2. Example Configuration

Volume Description	Volume Description
Logical Volume 1	Logical Volume 3
Logical Volume 2	Logical Volume 4
Logical Volume 3	Logical Volume 5

hardware address	10/0/12/0.0	10/0/13/0.0
device file (<code>/dev/dsk/</code>)	c2t6d0	c2t5d0

The system problem for this example is that the disk at hardware address 10/0/13/0.0 has a head crash, and as a result, is unusable. The steps described in the Hot-Plug Procedure section below outline a method that can be used to recover from this state.

1. All of the replaced disk's in-use extents must belong to mirrored logical volumes which were created with the "strict" option (-s); see the documentation for MirrorDisk/UX.
2. You must have an up-to-date configuration backup file. This is done automatically each time an LVM command changes LVM configuration.

The default backup file's path is:

```
/etc/lvmconf/<base_vg_name>.conf
```

For example,

```
/etc/lvmconf/vg00.conf
```

3. The replacement disk must be the same product ID as the replaced one.

NOTE HP often uses different manufacturers for disks having the same product number. The hot-plug manual procedure will not update the disk driver's internal information to that of the replaced disk.

The replacement disk will have the same capacity and block size as the defective disk because they have the same product number. The only field that could be incorrect is the string specifying the vendor's name. This will not affect the behavior of the LVM. If it is desired to update the manufacturer's name, the disk's volume group must be deactivated and reactivated. See the *HP-UX System Administration Tasks* manual for details.

The Hot-Plug Procedure

These are the steps required to properly hot-plug a disk drive:

Step 1

- Check if the LVM found the physical volume to be defective when the volume group was activated.
- The “vgchange -a y” command would have printed the following message on the console:

WARNING:

```
VGCHANGE:WARNING: COULDN'T ATTACH TP THE VOLUME GROUP  
PHYSICAL VOLUME "/DEV/DSK/cXtXdX"
```

THE PATH OF THE PHYSICAL VOLUME REFERS TO A DEVICE THAT DOES NOT EXIST, OR IS NOT CONFIGURED INTO THE KERNEL.

- If the status of the “vgchange -v vg02” is unknown, you may check if this occurred by doing a vgdisplay command:
`vgdisplay<VG name>`

For our example:

```
vgdisplay /dev/vg00
```

- If the disk was defective at vgchange time, the following messages will be printed one or more times:

WARNING:

```
VGDISPLAY: WARNING: COULDN'T QUERY PHYSICAL VOLUME  
"/DEV/DSK/cXtXdX"  
THE SPECIFIED PATH DOES NOT CORRESPOND TO PHYSICAL VOLUME  
ATTACHED TO THE VOLUME GROUP.
```

```
VGDISPLAY: WARNING: COULDN'T QUERY ALL OF THE PHYSICAL  
VOLUMES
```

- If you see these messages, the disk was defective at the time the volume group was activated.

Otherwise, your disk became defective after the vgchange and you must continue with step 2 of this procedure.

Step 2

- Reduce any logical volumes that have mirror copies on the faulty disk so that they no longer mirror onto that disk (note the `-A n` option). This will take a several minutes.

```
lvreduce -m 0 -A n <LV name> /dev/dsk/<hard drive>  
(for 1-way mirroring)
```

For example:

```
lvreduce -m 0 -A n /dev/vg00/stand /dev/dsk/c2t5d0  
lvreduce -m 0 -A n /dev/vg00/swap /dev/dsk/c2t5d0  
lvreduce -m 0 -A n /dev/vg00/ /dev/dsk/c2t5d0
```

The number of logical volumes that this step needs is variable. For instance, on a mirror of a root disk you should have at least three logical volumes: `/stand` (is `lvol1`), `/swap` (is `lvol2`), and `/` (is `lvol3`). Note that if your root mirror disk dies, you need to do the following:

- Follow the procedure in the section “Initial System Loader (ISL) Environment” in the chapter “Boot Console Handler” in this document. At the **Main Menu** prompt boot from the good disk.
- Type `y` at the `Interact with ISL` prompt and press **Enter**.
- Type this command at the ISL prompt and press **Enter**: `hpxu -lq`

The `-lq` option stands for loss of quorum. Once this procedure has been completed the system will boot.

Step 3

- Replace the faulty disk.
- Do an `ioscan` on the replaced disk to insure that it is accessible and also as a double check that it is a proper replacement.

For example:

```
ioscan /dev/dsk/c2t5d0
```

Step 4

- Restore the LVM configuration/headers onto the replaced disk from your backup of the LVM configuration:

```
vgcfgrestore -n <volume group name> /dev/rdsk/cxtxdx
```

where `x` is the logical unit number of the disk that has been replaced.

For example:

```
vgcfgrestore -n /dev/vg00 /dev/rdsk/c2t5d0
```

Step 5

- Attach the new disk to the active volume group with the `vgchange` command.

```
vgchange -a y /dev/vg00
```

Step 6

- If the disk is not a mirror of a root disk, then skip this step.
- Run the `mkboot` command. For example:
`mkboot /dev/rdsck/c2t5d0`
- Run `lvolnboot -R` to relink the replaced disk into the Boot Data Reserved Area of all the Physical volumes in the Volume group.
`lvolnboot -R`

Step 7

- Run the `lvsync` command to synchronize the physical extents of each logical volume specified by logical volume path. Synchronization occurs only on physical extents that are stale mirrors of the original logical extent.

```
lvsync /dev/<volume group name>/<LV name>
```

For example:

```
lvsync /dev/vg00/stand
lvsync /dev/vg00/swap
lvsync /dev/vg00/
```

At this stage, your system should be fully functioning. Use the `xstm` command to verify.

CD ROM Drive (Optional)

As an optional component, the J6700 workstations support one slim-line CD ROM drive with an ATAPI (IDE) interface.

Figure 1-4 shows the operating features of the CD ROM drive, and Table 1-3 describes these features.

Figure 1-4. CD ROM Drive Features

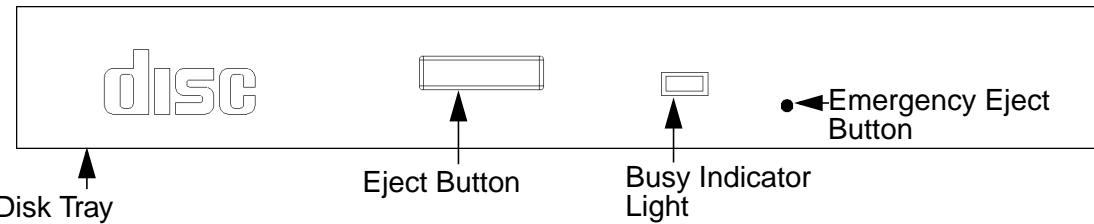


Table 1-3. CD ROM Drive Features

Feature	Purpose
Busy Indicator	<ul style="list-style-type: none">Lights during a data access operation and during a data transfer.Flashes at a one second rate when a disk is loaded.Continues to flash if a disk or hardware error is detected.Flashes at a three second rate while playing an audio disk.
Emergency Eject Hole	Opens the Disk Tray when the end of a paper clip is inserted into it. Used when the workstation does not have power and the Disk Tray cannot be opened by pressing the Eject Button.
Eject Button	Opens the Disk Tray so that a CD ROM disk may be inserted in it or removed from it. When the drive is in use, press the Eject Button for more than one second to open the Disk Tray. The Disk Tray does not open if the workstation power is off.
Disk Tray	Holds the CD ROM disk. (Note that this style of CD ROM drive does not use a disk caddy.)

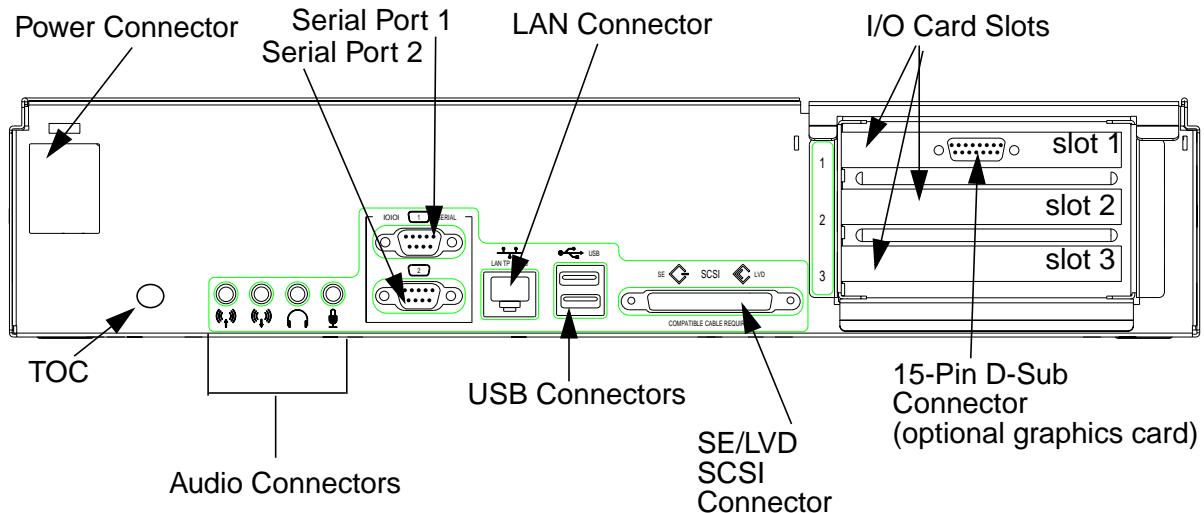
Rear Panel Components

This section describes the following components on the system unit's rear panel. Figure 1-5 shows the locations of these rear panel components.

- Power cord connector
- Transfer of Control (TOC) Button
- Audio connectors
- Two serial ports
- 802.3 Twisted Pair (TP) LAN connector
- Two USB connectors
- Single-Ended/Low-Voltage Differential (SE/LVD) SCSI connector

NOTE To maintain FCC/EMI compliance, verify that all cables are fully seated and properly fastened.

Figure 1-5. System Unit Rear Panel Connectors



Connectors on the Rear Panel

Power Cord Connector

Plug the power cord into the power cord connector to provide AC power to the workstation. The J6700 power cord is rated at 15A for a 100–120V source.

RS-232C Serial Connectors

You can attach a variety of pointing devices (such as a mouse or trackball) or peripheral devices (such as printers, plotters, modems, and scanners) to the RS-232C Serial Input/Output (SIO) ports on this workstation. Consult the documentation that accompanies the device for specific information concerning its use.

LAN 10/100 BaseT RJ45 Connector

Your workstation has a built-in Twisted Pair (TP) connector for the 802.3 (ETHERNET) or 10 BaseT/100 BaseT network. Your workstation will automatically select the correct network setting.

USB Connectors

The two Universal Serial Bus (USB) connectors support only the HP keyboard, mouse, or hub (D6804A). You can connect the HP keyboard, mouse, or hub in either of the USB connectors.

The USB mouse and keyboard were shipped with your system unit. The HP hub can be ordered separately. Note that you should consult the documentation that accompanies each input device for specific information concerning its use.

For more information on the Universal Serial Bus, use your browser to access the following URL: <http://www.usb.org>.

HP Hub for USB Devices

The HP USB hub provides you with the ability to connect more than two USB devices to the workstation, as well as the ability to extend the USB device's cable length. As an example, you may desire to locate the workstation's keyboard and mouse at a greater distance from the workstation, but the keyboard and mouse cables are not long enough. To increase the cable length, you must make use of the USB hub's extra cable length and connect the hub's cable to one of the two connectors on the back of the workstation. You then connect the keyboard and mouse into their separate connectors on the USB hub.

SCSI Connectors

There is one Single-Ended/Low-voltage Differential (SE/LVD) SCSI connector on the rear panel. This connector will support SE SCSI and LVD SCSI, but not both at the same time. Use the SCSI connector to connect external SCSI devices such as hard disk drives, optical disk drives, DDS-format tape drives, and CD ROM drives.

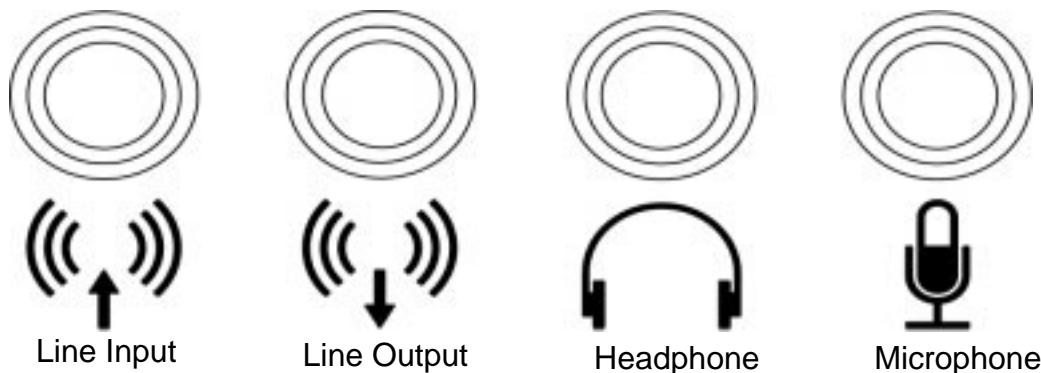
Consult the documentation that accompanies each SCSI device for specific information concerning its use. Also see Appendix C, "SCSI Connections," for information about connecting SCSI devices to the J6700 workstations.

CAUTION Do *not* mix NSE and LVD SCSI devices on the same SCSI bus as this can cause reduction of device performance.

Audio Connectors

Your workstation has audio input and output capability through external input and output connectors on the rear panel and through an internal speaker. The rear panel contains the line input jack, line output jack, headphone jack, and microphone jack connectors.

Figure 1-6. Audio Connectors



The audio connectors are standard stereo audio mini-jacks. Hewlett-Packard recommends using gold-plated plugs available through audio retailers for best quality recording and playback through the external connectors. Table 1-4 on the next page provides a summary of the audio electrical specifications.

Table 1-4. Audio Electrical Specifications

Frequency Response	25 Hz to 20 kHz
Input Sensitivity/Impedance:	
– Line in	2.0 Vpk/47 Kohm
– Microphone	22 mVpk/1 Kohm

Table 1-4. Audio Electrical Specifications

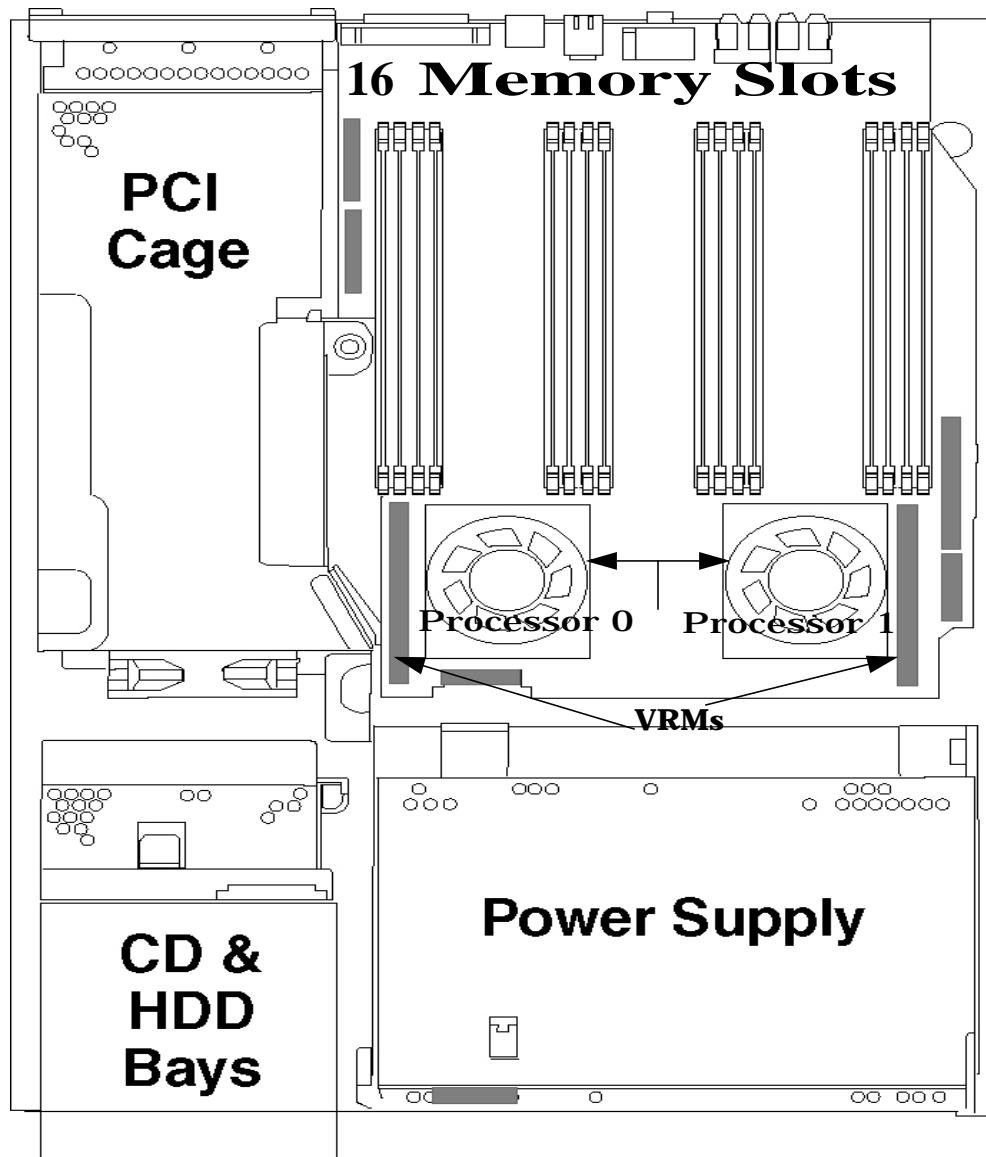
Maximum Output Level/Impedance: – Line out – Headphones – Speaker (internal)	2.8 Vpp/47 Kohm 2.8 Vpp/50 ohm 5.9 Vpp/48 ohm
Output Impedance: – Line out – Headphones	619 ohm 118 ohm

Internal Components

This section describes the internal components of the J6700 workstations.

For instructions on how to remove the workstation's top panel in order to access the PCI cage, memory cards (DIMMs), CD ROM drive, and hard disk drive(s), as well as instructions on how to install and remove them, see Chapter 4.

Figure 1-7. Internal Components of the J6700



System Board

The system board in the J6700 contains the PA-RISC microprocessors, memory slots, and PCI cage as well as connectors to other components.

Microprocessors

The J6700 has two PA-8700 microprocessors with operating frequencies of 750 MHz. Each processor has 0.75 MB instruction cache and a 1.5 MB data cache. Each microprocessor is cooled by a "turbocooler" which consists of a cylindrical heat sink and an integrated fan.

Power Supply

The power system is comprised of one apparent power factor 500W output power supply. The maximum power needed by a fully-configured SPU is 715W input power. The temperature sensor is located in the front of the power supply. The power supply weighs approximately 8 lbs. (4 kg.). Please note that the system speaker is located in the power supply.

CAUTION HP does not recommend and does not support the use of "ferro-active" or "ferro-resonant" power correction in conjunction with the J6700 workstation. This type of line conditioner represents an older technology that is not compatible with the most recent designs in active Power Factor Correction (PFC) power supplies such as those in the HP J6700 workstations. "Ferro-active" or "ferro-resonant" line conditioners may cause an increase in total harmonic distortion and may produce significant and unpredictable voltage regulation anomalies.

PCI Cage

The PCI (Peripheral Connect Interface) cage is located on the left side of the system board, behind the CD ROM and hard disk drive bays. There are three PCI-4X, 64 bit, 3.3v, 66 MHz slots which provide I/O expansion capabilities for the workstation. There are no primary and secondary card slots.

CD ROM and Hard Disk Drive Bays

The J6700 supports two Low-Voltage Differential (LVD) SCSI hard disk drives (one standard and one optional) and one optional ATAPI slim-line CD ROM drive. The internal SCSI Bus is independent of the external SCSI Bus.

The hard disk drives are hot-pluggable. More information on this was provided earlier in this chapter in the Hard Disk Drive section.

Voltage Regulator Modules (VRMs)

NOTE These VRMs are designed to function ONLY with the J6700 power supply. The output is 2VDC. The maximum current is 52A.

Monitors

The J6700 workstations currently support the following HP monitors:

- 19-inch (18.3-inch viewable) VGA 1600×1200 color monitor (Product Number A4575A)
- 21-inch (19.9-inch viewable) VGA 1600×1200 color monitor (Product Number A4576A)
- 18.1-inch L1800 color flat panel display VGA up to 1280×1024 (Product Number D5065W)
- 19-inch (18-inch viewable) display VGA 1600x1200 (Product Number D8910W)
- 21-inch (19.8-inch viewable) display VGA 1800x1440 (Product Number D2847A)
- 24-inch (22.5-inch viewable) display VGA 1920x1200 (Product Number A1295A)

Keyboard

The standard USB keyboard (Product Number A4983-604xx – the actual suffix number depends on the localized version of the keyboard) with the J6700 workstations is a 104-key input device. It is a PC-104 compatible keyboard.

Mouse

The USB mouse is either a scroll wheel type mouse (Product Number A4983-60101) where the scroll wheel also serves as the middle button, or a true three-button type mouse (Product Number A4983-60111).

Site Preparation and Installation

For information on:

- Preparing customers' sites for the delivery and installation of J6700 workstations, refer to the *HP VISUALIZE J6000 Site Preparation Guide* (www.docs.hp.com)
- Installing J6700 workstations, refer to the *QuikInstall Poster* which came with the workstation (Part Number A5991-90000) and the *Getting Started Guide - HP VISUALIZE J6700 Workstation* (Part Number A5990-90021).

For a listing of documentation for the J6700 workstations, see Appendix D.

2 Troubleshooting

This chapter provides information about isolating a failing component, known as a Field Replaceable Unit (FRU), in HP VISUALIZE J6700 workstations.

Chapter Overview

This chapter contains the following main sections:

- Introduction to Troubleshooting
- Flowcharts for Troubleshooting
- Dealing with a Boot Failure
- Identifying LCD-Indicated Conditions
- Running System Verification Tests
- Running ODE-Based Diagnostics
- LED Diagnostics

Introduction to Troubleshooting

To troubleshoot HP VISUALIZE J6700 workstations, you must be familiar with the HP-UX operating system and be able to start and stop processes. You should also be familiar with the boot ROM diagnostics, ISL diagnostics, and the Support Tools Manager online tests, which are described in this chapter.

First note any error or status messages, and then run the power-up boot ROM diagnostics, known as Selftest. If the Selftest diagnostics fail, replace the FRU that is indicated. If the tests pass but you still suspect a problem, run the ISL diagnostics and the Support Tools Manager online tests.

For a complete description of using ISL diagnostics and using the Support Tools Manager, see the *Support Media User's Manual* (Part Number B3782-90176).

Flowcharts for Troubleshooting

The following four figures contain troubleshooting flowcharts you can follow to isolate a failing Field Replaceable Unit (FRU). Figure 3-1 on the next page contains the main troubleshooting flowchart. Figures 3-2 through 3-4 on the following pages contain the flowcharts for console, bootable device, and HP-UX troubleshooting, respectively.

Figure 2-1. Main Flowchart for Troubleshooting

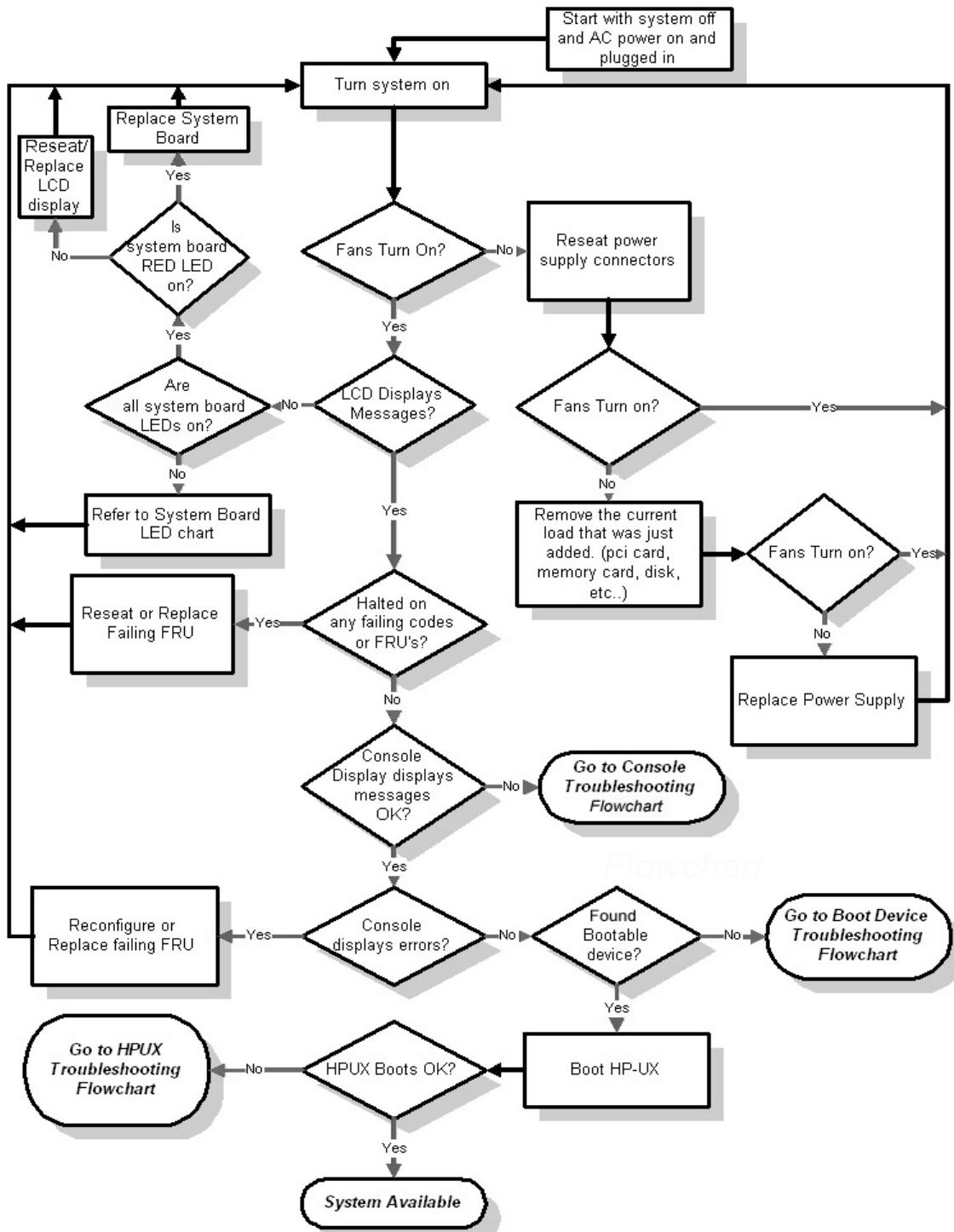


Figure 2-2. Console Troubleshooting Flowchart

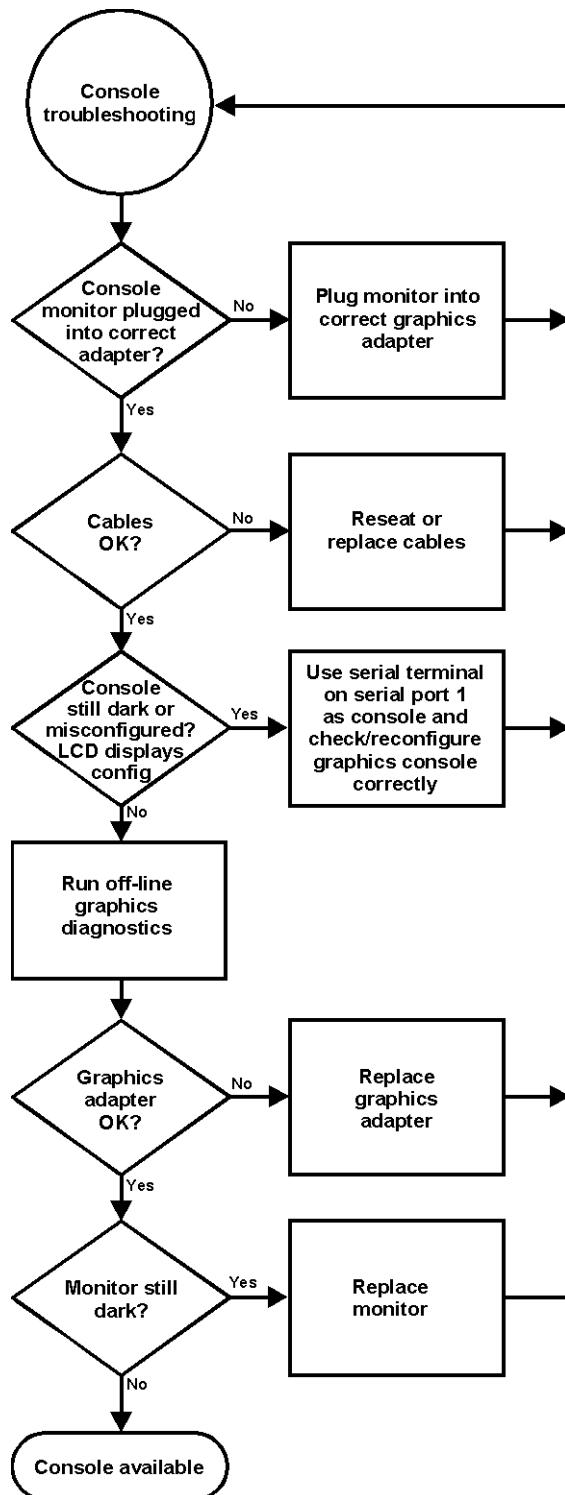


Figure 2-3. Bootable Device Troubleshooting Flowchart

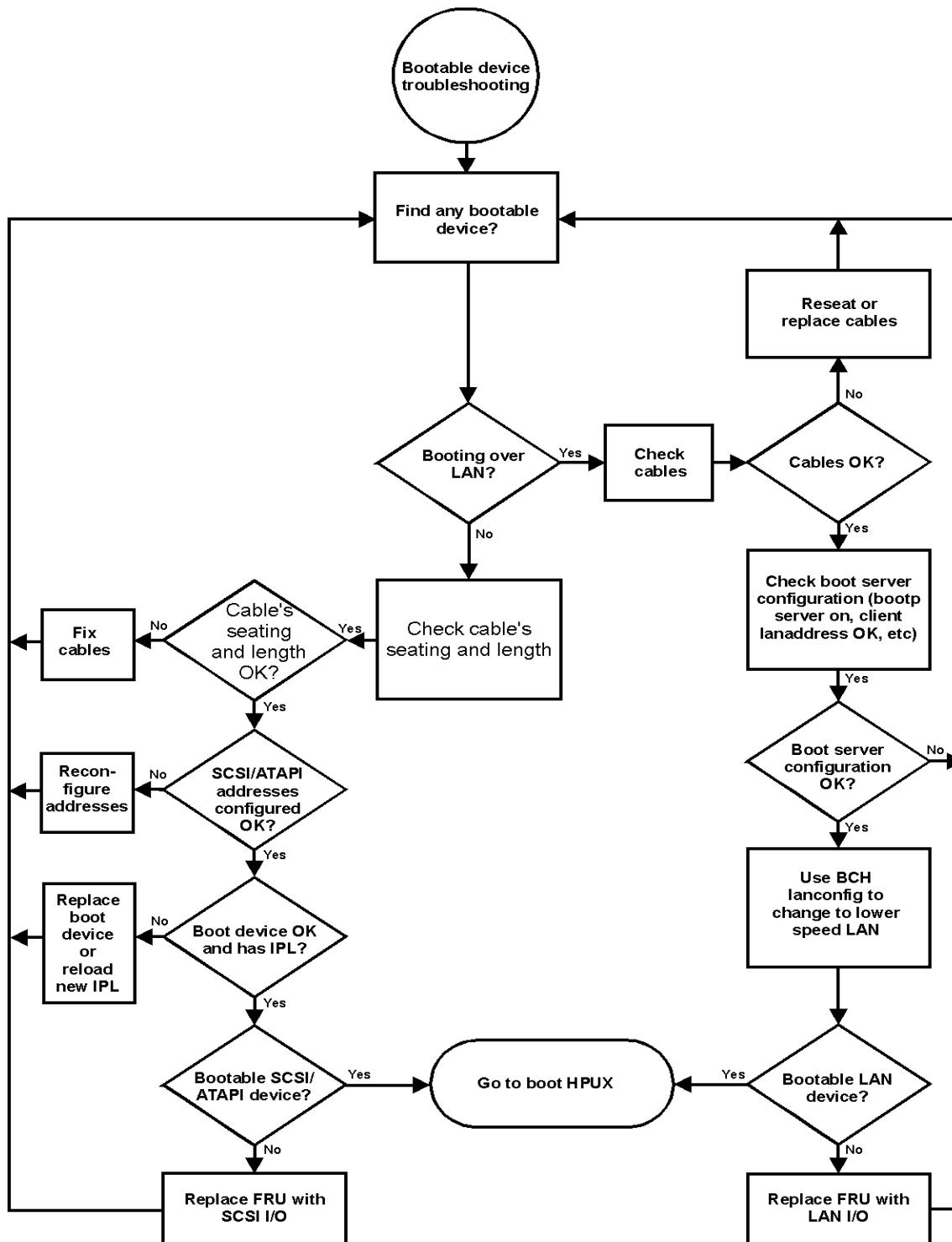
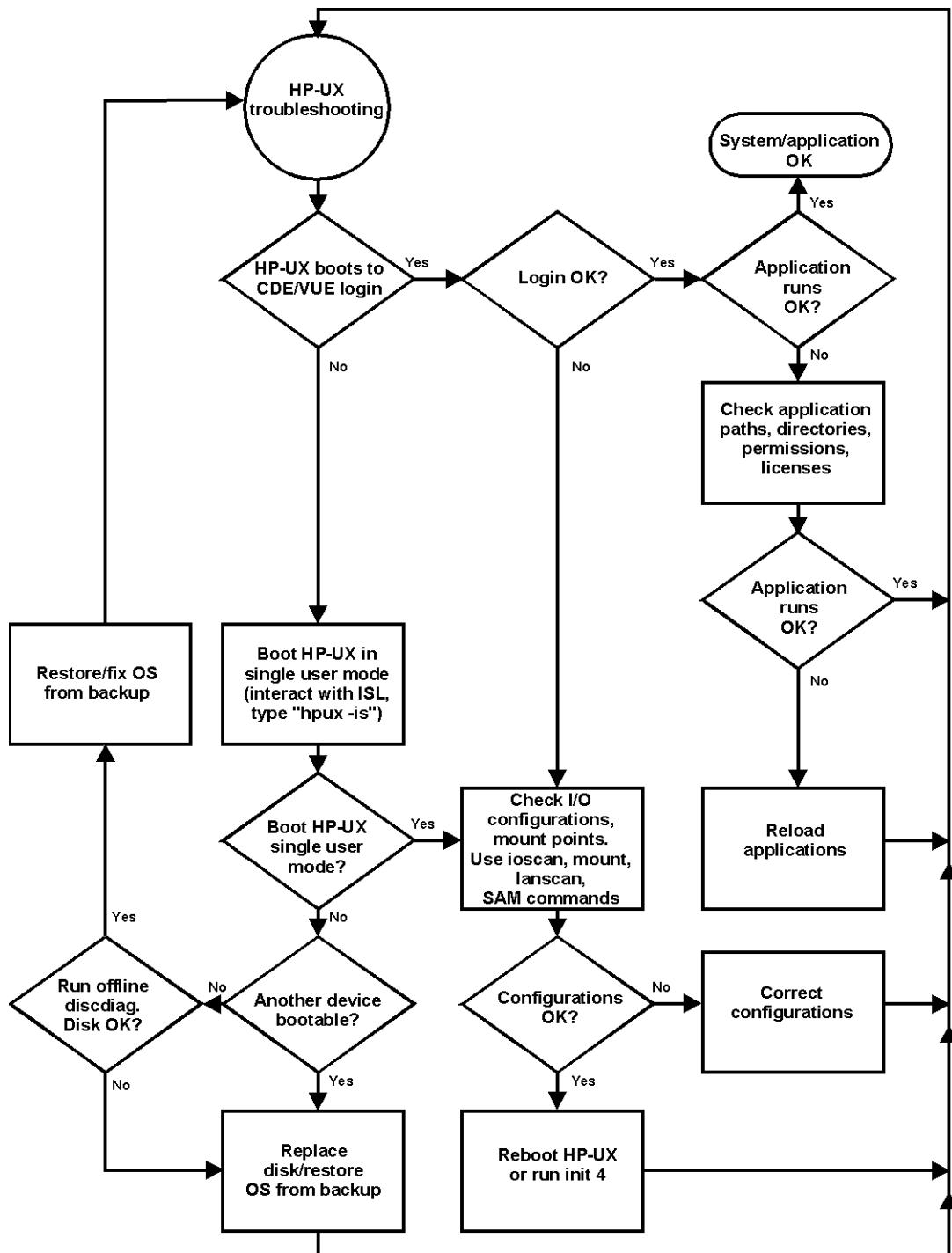


Figure 2-4. HP-UX Troubleshooting Flowchart



Dealing with a Boot Failure

This section contains information for searching for bootable media, stable storage, boot command notations, supported boot paths and the Intermediate System Loader (ISL) environment. Some of the examples in this section require the use of the Boot Console Handler, which is discussed in Chapter 4 of this reference.

Special Considerations

When dealing with boot failures, you will need to consider the scenarios in this section.

- To boot from a known device containing a bootable operating system, type the following at the prompt:

Main Menu: Enter command > boot *device* [Enter]

where *device* is the hardware path to the device, specified in Mnemonic Style Notation.

Example: to boot an operating system stored on an IDE CD ROM, go to the Main Menu of the Boot Console Handler and then type the following command at the prompt:

Main Menu: Enter command > boot ide [Enter]

The operating system on the specified device is used to start the workstation.

- To interact with the Initial System Loader (ISL) before booting the workstation, type the following at the prompt:

Main Menu: Enter command > boot *device* [Enter]

You are prompted: Interact with ISL (Y or N) > y [Enter]

Answering yes (y) causes the ISL to be loaded from the specified device. After a short time, the following prompt appears on the screen:

ISL>

ISL is the program that actually controls the loading of the operating system. By interacting with ISL, you can choose to load an alternate version of the HP-UX operating system.

For example, if the usual kernel (/stand/vmunix) on the root disk has become corrupted, boot the workstation from the backup kernel (/stand/vmunix.prev) by typing the following at the ISL> prompt:

ISL> hpx /stand/vmunix.prev [Enter]

- To find the location of the bootable operating systems on the various media in the file system, use the search ipl command. See the next subsection, “Searching for Bootable Media.”

Searching for Bootable Media

To list all devices that contain bootable media, go to the Main Menu of the Boot Console Handler, and then type the following at the prompt:

```
Main Menu: Enter command > search ipl [Enter]
```

The search command searches all buses. The search may turn up more devices than there are lines on the display. If you are using a text terminal, you can control the progress of the search from the terminal's keyboard by doing any of the following:

- To temporarily suspend the search, press [Ctrl]-[S].
- To continue the search, press [Ctrl]-[Q].
- To halt the search, press any other key.

These flow-control commands do not work with a bitmapped display, but such a display can show more than forty lines of text, so you are unlikely to need them.

To search for devices of just one type that actually contain bootable media, go to the Main Menu of the Boot Console Handler, and then type the following at the prompt:

```
Main Menu: Enter command > search ipl device_type [Enter]
```

where *device_type* is one of the following:

- *fwscsi* is the internal, Ultra2 Wide LVD (Low Voltage Differential) SCSI bus.
- *scsi* is the external SE/LVD SCSI bus.
- *lan* is all connections to the built-in LAN.
- *ide* is the built-in CD ROM drive.
- *pcin* is an optional SCSI interface in slot number *n*.

Stable Storage

Stable Storage is non-volatile memory associated with the PA-RISC processor module. Stable Storage is used by the processor (CPU) to store device path information, the state of the boot flags, HPMC error information, and operating system initialization data.

Boot Command Notations

The boot command supports the following two notations:

- Mnemonic
- Path number

Type `help scsi` or `help lan` for more information on the boot path parameters.

Here are examples of mnemonic notation:

- `boot` with no parameters selects the primary boot path in stable storage.
- `boot` with the `alternate` or `alt` parameter selects the alternate boot path in stable storage.

Here is an example of path number notation:

- `boot p1 [Enter]` attempts to boot from the second path in a list generated by a previous search command.

Supported Boot Paths

SCSI devices are bootable when connected to any SCSI port on the system. Workstations can only boot from the built-in LAN port. The workstation can be booted from the CD ROM drive for software installation.

Intermediate System Loader (ISL) Environment

The ISL environment provides the means to load the operating system (HP-UX) environment. The ISL environment also provides an offline platform to execute diagnostic and utility programs from a boot device when HP-UX does not load.

The ISL program is the first program loaded into main memory from an external media (LAN, disk, or tape) and launched by the initial program loader (IPL) routine during the Boot Administration environment.

The ISL environment provides the following capabilities:

- Execute user-entered commands to modify boot device paths and boot options in stable storage.
- Run off-line diagnostic programs and utilities.
- Provide automatic booting of the HP-UX operating system after power-on or reset.

Identifying LCD-Indicated Conditions

This workstation uses a 2-line LCD, with up to 16-characters per line, to display firmware/operating system progress codes. These codes are referred to as chassis codes. The information displayed on the LCD has the following format:

XXX	YYYY:	ZZZZZZ	(Line 1)
AAAAAAA	AAAAAA	AAAAAA	(Line 2)

Where:

XXX	Three-character Operating Status
YYYY	Four-digit hex code identifying the code module being executed
ZZZZZZ	Six-digit FRU descriptor
AAAAAAAAAAAAAA	Diagnostic message of up to 16 characters

The 3-character operating status can be one of the following:

FLT (fault)	A hardware error has been detected
TST (test)	Hardware being tested
INI (initialize)	Hardware being initialized
SHU (shutdown)	System being shutdown
WRN (warning)	A non-optimal operating condition exists
RUN (running)	The operating system is running

Selftest Failures

Chassis codes are the key to debugging selftest errors. If a failure is found during selftest, chassis codes are displayed in the system LCD. To debug a failure:

1. In Table 3-1 starting on the next page, find the chassis code listed on the LCD.
2. In the Boot Console Handler, use the Service Menu's `pim`, `pdt`, and `ChassisCodes` commands to get additional information about the failure.

The FRU column in Table 3-1 shows messages printed on the LCD that refer to system FRUs. All codes are listed in numeric order.

Memory Failures

The J6700 workstations require special Memory Page Deallocation to be implemented. This feature allows the workstation to provide information to the operating system about memory failures.

HP-UX uses this information to map out failing memory areas and continue normal operation. You can check the Memory Page Deallocation Table (PDT) using the `pdt` command in the Service menu of the Boot Console Handler (refer to Chapter 4). If a failing DIMM is replaced, use the command `pdt clear` in the Service Menu to clear out the PDT.

Chassis Codes

Table 3-1 lists all of the chassis codes for the J6700 workstations.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
FLT	1n01	SYS BD	HPMC occurred	CPU <i>n</i> detected an unexpected HPMC.
FLT	1n02	SYS BD	powerfail intrpt	CPU <i>n</i> detected an unexpected power fail interrupt.
FLT	1n03	SYS BD	recvry cntr trap	CPU <i>n</i> detected an unexpected recovery counter trap.
FLT	1n04	SYS BD	external intrprt	CPU <i>n</i> detected an unexpected external interrupt.
FLT	1n05	SYS BD	LPMC occurred	CPU <i>n</i> detected an unexpected LPMC.
FLT	1n06	SYS BD	ITLB mis/Ipg flt	CPU <i>n</i> detected an unexpected ITLB miss or instruction page fault.
FLT	1n07	SYS BD	I mem prot trap	CPU <i>n</i> detected an unexpected instruction memory protection trap.
FLT	1n08	SYS BD	illegal inst trp	CPU <i>n</i> detected an unexpected illegal instruction trap.
FLT	1n09	SYS BD	break instr trap	CPU <i>n</i> detected an unexpected break instruction trap.
FLT	1n0A	SYS BD	privlgd op trap	CPU <i>n</i> detected an unexpected privileged operation trap.
FLT	1n0B	SYS BD	privlgd reg trap	CPU <i>n</i> detected an unexpected privileged register trap.
FLT	1n0C	SYS BD	overflow trap	CPU <i>n</i> detected an unexpected overflow trap.
FLT	1n0D	SYS BD	conditional trap	CPU <i>n</i> detected an unexpected conditional trap.
FLT	1n0E	SYS BD	assist exep trap	CPU <i>n</i> detected an unexpected assist exception trap.
FLT	1n0F	SYS BD	DTLB mis/Dpg flt	CPU <i>n</i> detected an unexpected DTLB miss or data page fault.
FLT	1n10	SYS BD	non-acc ITLB mis	CPU <i>n</i> detected an unexpected non-access ITLB miss fault.
FLT	1n11	SYS BD	non-acc DTLB mis	CPU <i>n</i> detected an unexpected non-access DTLB miss or data page fault.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
FLT	1n12	SYS BD	data mem prot tr	CPU <i>n</i> detected an unexpected data memory protection trap.
FLT	1n13	SYS BD	data mem brk trp	CPU <i>n</i> detected an unexpected data memory break trap.
FLT	1n14	SYS BD	TLB dirty bit tr	CPU <i>n</i> detected an unexpected TLB dirty bit trap.
FLT	1n15	SYS BD	page refrnce trp	CPU <i>n</i> detected an unexpected page reference trap.
FLT	1n16	SYS BD	assist emul trap	CPU <i>n</i> detected an unexpected assist emulation trap.
FLT	1n17	SYS BD	hi-priv xfer trp	CPU <i>n</i> detected an unexpected higher-privilege transfer trap.
FLT	1n18	SYS BD	lo-priv xfer trp	CPU <i>n</i> detected an unexpected lower-privilege transfer trap.
FLT	1n19	SYS BD	taken branch trp	CPU <i>n</i> detected an unexpected taken-branch trap.
FLT	1n1A	SYS BD	data mem acc rts	CPU <i>n</i> detected an unexpected data memory access rights trap.
FLT	1n1B	SYS BD	data mem prot ID	CPU <i>n</i> detected an unexpected data memory protection ID trap.
FLT	1n1C	SYS BD	unalign data ref	CPU <i>n</i> detected an unexpected unaligned data reference trap.
FLT	1n1D	SYS BD	perf mon intrprt	CPU <i>n</i> detected an unexpected performance monitor interrupt.
TST	1n20	SYS BD	CPUn basic test	CPU <i>n</i> is starting its basic operations self-test.
TST	1n21	SYS BD	CPUn alu test	CPU <i>n</i> is starting its arithmetic and logical unit self-test.
TST	1n22	SYS BD	CPUn branch test	CPU <i>n</i> is starting its branch instruction self-test.
TST	1n23	SYS BD	CPUn arith cond	CPU <i>n</i> is starting its arithmetic condition self-test.
TST	1n24	SYS BD	CPUn bit opers	CPU <i>n</i> is starting its bit operation instruction self-test.
TST	1n25	SYS BD	CPUn cntrl regs	CPU <i>n</i> is starting its control register self-test.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
TST	1n26	SYS BD	CPUn ext intrpt	CPU <i>n</i> is starting its external interrupt self-test.
TST	1n27	SYS BD	CPUn itimer test	CPU <i>n</i> is starting its interval timer self-test.
TST	1n28	SYS BD	CPUn multi-media	CPU <i>n</i> is starting its multi-media instructions self-test.
TST	1n29	SYS BD	CPUn shadow reg	CPU <i>n</i> is starting its shadow register self-test.
TST	1n2A	SYS BD	CPUn diagnse reg	CPU <i>n</i> is starting its diagnose register self-test.
TST	1n2B	SYS BD	CPUn rdr test	CPU <i>n</i> is starting its remote diagnose register self-test.
TST	1n2C	SYS BD	CPUn bypass test	CPU <i>n</i> is starting its integer bypass operation self-test.
TST	1n30	SYS BD	CPUn start est	CPU <i>n</i> is starting its early (pre-memory) self-tests.
WRN	1n31	SYS BD	CPUn skip est	CPU <i>n</i> is bypassing its early self-tests to save time.
FLT	1n32	SYS BD	CPUn bad tst mod	CPU <i>n</i> detected an unsupported system mode.
INI	1n3C	SYS BD	CPUn initialize	CPU <i>n</i> is initializing after self-tests.
TST	1n3E	SYS BD	CPUn exit est	CPU <i>n</i> finished its early self-tests.
TST	1nA0	SYS BD	CPUn fpu tests	CPU <i>n</i> is starting its floating-point unit self-tests.
TST	1nA1	SYS BD	CPUn fpu reg tst	CPU <i>n</i> is starting its floating-point register self-test.
TST	1nA2	SYS BD	CPUn fpu inst	CPU <i>n</i> is starting its floating-point instruction self-test.
TST	1nA3	SYS BD	CPUn fpu traps	CPU <i>n</i> is starting its floating-point trap self-test.
TST	1nA4	SYS BD	CPUn fpu misc	CPU <i>n</i> is starting its floating-point miscellaneous operations self-test.
TST	1nA5	SYS BD	CPUn fpu bypass	CPU <i>n</i> is starting its floating-point bypassing self-test.
TST	1nB1	SYS BD	CPUn TLB RAM tst	CPU <i>n</i> is starting its TLB register self-test.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
TST	1nB2	SYS BD	CPUn TLB trans	CPU <i>n</i> is starting its TLB translation self-test.
FLT	1nBA	SYS BD	monarch CPU fail	The monarch CPU failed.
FLT	1nBB	SYS BD	bad CPUn number	The CPU identifier was out of range.
FLT	1nBF	SYS BD	CPUn halt boot	Bootstrap failure--machine halted.
INI	1nCA	SYS BD	CPUn sys bus arb	Monarch CPU is initializing the system bus arbitration.
WRN	1nCD	SYS BD	CPUn deconfig	CPU <i>n</i> deconfigured itself.
WRN	1nCE	SYS BD	CPUn extinguish	PDC_PROC halted CPU <i>n</i> .
FLT	1nCF	SYS BD	slaven failed	Slave CPU <i>n</i> failed self-test.
WRN	1mDS	SYS BD	slaves deconfig	Monarch CPU <i>m</i> deconfigured slave CPU <i>s</i> .
WRN	1nEF	SYS BD	CPUn slftst warn	CPU <i>n</i> detected a non-fatal error during its self-tests.
WRN	1mFs	SYS BD	monm stop slaves	Monarch CPU <i>m</i> halted slave CPU <i>s</i> .
INI	1nFC	SYS BD	CPUn sync'ing	CPU <i>n</i> is synchronizing with the rest of the system.
INI	1nFD	SYS BD	CPUn stat wd tst	CPU <i>n</i> is testing the system status word.
FLT	1nFF	SYS BD	monarchn selftst	Monarch CPU <i>n</i> failed self-test.
TST	2n20	SYS BD	CPUn icache RAM	CPU <i>n</i> is starting its instruction cache RAM self-test.
FLT	2n25	SYS BD	CPUn ic ld d err	CPU <i>n</i> detected a data error during data cache load.
FLT	2n26	SYS BD	CPUn ic ld t err	CPU <i>n</i> detected a tag error during data cache load.
TST	2n30	SYS BD	CPUn icache tag	CPU <i>n</i> is starting its instruction cache tag self-test.
TST	2n40	SYS BD	CPUn icache par	CPU <i>n</i> is starting its instruction cache parity detection self-test.
TST	2n50	SYS BD	CPUn dc stor que	CPU <i>n</i> is starting its data cache store queue self-test.
FLT	2n51	SYS BD	CPUn dc st q err	CPU <i>n</i> detected an error during its data cache store queue self-test.
TST	2n70	SYS BD	CPUn dcache RAM	CPU <i>n</i> is starting its data cache RAM self-test.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
TST	2n80	SYS BD	CPU n dcache tag	CPU n is starting its data cache tag self-test.
TST	2n90	SYS BD	CPU n dcache ECC	CPU n is starting its data cache ECC self-test.
FLT	2BAD	SYS BD	assertion fail	A firmware assertion failed.
TST	3n00	SYS BD	ROM checksum tst	Monarch CPU n is testing the boot ROM integrity.
FLT	3n00	SYS BD	ROM checksum BAD	The boot ROM failed checksum.
INI	3n00	SYS BD	ROM checksum ok	The boot ROM passed checksum.
TST	3n01	SYS BD	PDH control test	Monarch CPU n is testing PDH control register.
INI	3n01	SYS BD	PDH control init	Monarch CPU n is initializing the PDH control register.
FLT	3n01	SYS BD	PDH control err	Monarch CPU n detected an error in the PDH control register.
TST	3n02	SYS BD	scratch RAM test	Monarch CPU n is testing scratch RAM.
INI	3n02	SYS BD	scratch RAM ok	The scratch RAM test failed.
FLT	3n02	SYS BD	scratch RAM bad	The scratch RAM test passed.
WRN	3n03	SYS BD	stbl st read err	CPU n detected a non-fatal error reading the stable store.
FLT	3n03	SYS BD	stbl st read err	CPU n detected a non-fatal error reading the stable store.
INI	3nC4	SYS BD	clearing EEPROM	Monarch CPU n is clearing the EEPROM.
INI	3nD4	SYS BD	deflting EEPROM2	Monarch CPU n is initializing the EEPROM to system defaults.
WRN	3n04	SYS BD	EEPROM write err	CPU n detected a non-fatal error writing the EEPROM.
FLT	3n04	SYS BD	EEPROM write err	CPU n detected a fatal error writing the EEPROM.
FLT	3n05	SYS BD	EEPROM wrt limit	CPU n detected a fatal error writing the EEPROM.
WRN	3n06	SYS BD	EEPROM read err	CPU n detected a non-fatal error reading the EEPROM.
FLT	3n06	SYS BD	EEPROM read err	CPU n detected a fatal error reading the EEPROM.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
INI	3n07	SYS BD	CPU <i>n</i> invoke LDB	CPU <i>n</i> is starting the low-level debugger.
FLT	3n09	SYS BD	bad sys mde byte	CPU <i>n</i> detected an unsupported system mode.
WRN	3n1A	SYS BD	hversion mismtch	Stable store hardware version doesn't match system.
TST	3n1B	SYS BD	chck model strng	Check model string with version in stable store.
WRN	3n1B	SYS BD	model str msmtch	Model string doesn't match that in stable store.
FLT	3n1B	SYS BD	fatal model str	Error reading model string from stable store.
TST	3n1C	SYS BD	test software ID	Check LANIC address.
WRN	3n1C	SYS BD	update sw ID	Update LANIC address.
FLT	3n1C	SYS BD	update sw ID err	Error updating LANIC address.
INI	3n2s	SYS BD	Invoke LDB: <i>s</i>	CPU <i>n</i> is awaiting the low-level debugger for <i>s</i> more seconds.
TST	3nBC	IO BD	test sys clocks	CPU <i>n</i> is verifying processor clocks with the real-time clock.
INI	3nBC	SYS BD	init sys clocks	CPU <i>n</i> has initialized the processor clocks.
FLT	3nBC	IO BD	RTC tick timeout	The real-time clock is ticking too slowly or not at all.
TST	3nCD	SYS BD	check defaults	CPU <i>n</i> is initializing stable store values to system defaults.
INI	3nCD	SYS BD	init defaults	CPU <i>n</i> finished initializing stable store values.
FLT	3nCD	SYS BD	init EEPROM err	CPU <i>n</i> detected an error writing to stable store.
FLT	3nEC	SYS BD	bad sys config	CPU <i>n</i> detected an illegal CPU board configuration.
FLT	3nF4	SYS BD	EEPROM boot limt	CPU <i>n</i> detected a fatal error writing the EEPROM.
FLT	3nFC	SYS BD	bad sys bd id	CPU <i>n</i> cannot identify CPU board.
TST	4n00	SYS BD	CPU <i>n</i> start lst	CPU <i>n</i> is starting its late (with memory) self-tests.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
WRN	4n01	SYS BD	CPUn skip lst	CPU <i>n</i> is bypassing its late self-tests to save time.
TST	4n0E	SYS BD	CPUn exit lst	CPU <i>n</i> finished its late self-tests.
TST	4n20	SYS BD	CPUn lst erly st	CPU <i>n</i> is re-executing some of its early self-tests from system memory.
TST	4n21	SYS BD	CPUn lst basic	CPU <i>n</i> is re-executing its basic operations self-test.
TST	4n22	SYS BD	CPUn lst alu	CPU <i>n</i> is re-executing its arithmetic and logic unit self-test.
TST	4n23	SYS BD	CPUn lst branch	CPU <i>n</i> is re-executing its branch instruction self-test.
TST	4n24	SYS BD	CPUn lst arth cd	CPU <i>n</i> is re-executing its arithmetic conditions self-test.
TST	4n25	SYS BD	CPUn lst bit ops	CPU <i>n</i> is re-executing its bit operations self-test.
TST	4n26	SYS BD	CPUn lst ctl reg	CPU <i>n</i> is re-executing its control register self-test.
TST	4n27	SYS BD	CPUn lst ext int	CPU <i>n</i> is re-executing its external interrupt self-test.
TST	4n28	SYS BD	CPUn lst itimer	CPU <i>n</i> is re-executing its interval timer self-test.
TST	4n29	SYS BD	CPUn lst mltimed	CPU <i>n</i> is re-executing its multi-media instructions self-test.
TST	4n2A	SYS BD	CPUn lst shadow	CPU <i>n</i> is re-executing its shadow register self-test.
TST	4n2B	SYS BD	CPUn lst dg regs	CPU <i>n</i> is re-executing its diagnose register self-test.
TST	4n2C	SYS BD	CPUn lst rdrs	CPU <i>n</i> is re-executing its remote diagnose register self-test.
TST	4n2D	SYS BD	CPUn lst bypass	CPU <i>n</i> is re-executing its integer bypass operation self-test.
TST	4n30	SYS BD	CPUn cache byte	CPU <i>n</i> is starting its data cache sub-word operations self-test.
TST	4n40	SYS BD	CPUn cache flush	CPU <i>n</i> is starting its cache flush self-test.
TST	4n50	SYS BD	CPUn icache miss	CPU <i>n</i> is starting its instruction cache miss self-test.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
TST	4n60	SYS BD	CPU n dcache miss	CPU n is starting its data cache miss self-test.
FLT	5n00	SYS BD	unknown bus err	CPU n detected an unknown error on the system bus (Runway).
FLT	5n02	SYS BD	path err assertd	CPU n detected a path error on the system bus (Runway).
FLT	5n04	SYS BD	data parity err	CPU n detected a data, address, or control parity error on the system bus (Runway).
FLT	5n07	SYS BD	Runway dir error	CPU n detected a directed error on the system bus (Runway).
FLT	5n08	SYS BD	Runway broad err	CPU n detected a broadcast error on the system bus (Runway).
FLT	5n0A	SYS BD	illegal response	CPU n received data that did not match any outstanding data request.
FLT	5n0B	SYS BD	bus timeout	CPU n timed out before receiving requested data. The responder is logged in the system responder address.
FLT	5n0C	SYS BD	CPU sync failure	CPU n 's synchronizer detected a rule violation on the system bus (Runway).
INI	7000	DIMM	start DIMM scan	Start looking for installed DIMMs.
INI	7002	SYS BD	init mem tables	Initialize memory data structures.
FLT	7004	SYS BD	mem plt upd fail	Error updating memory platform data.
FLT	7005	DIMM	insufficient mem	Insufficient memory detected to continue.
TST	7010	DIMM	check DIMM order	Start memory DIMM order check.
WRN	7011	DIMM	skip DIMM ord ck	Bypass memory DIMM order check.
FLT	7012	DIMM	DIMM order error	Memory DIMMs are not in the proper order.
FLT	7013	DIMM	DIMM order error	Memory DIMMs are not in the proper order. As a result, the system cannot access one or more DIMMs and has deallocated all inaccessible DIMMs.
TST	7016	DIMM	DIMM pair check	Start memory DIMM pair check (DIMMs in a pair (e.g. 0a/0b) must match in J7xxx).
WRN	7017	DIMM	skip mem pair ck	Bypass memory DIMM set check.
FLT	701F	DIMM	no memory found	Memory scan couldn't find any DIMMs.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
TST	7020	SYS BD	search for IMM	Try to find a single memory bank to use for the initial memory module.
TST	703s	DIMM	DIMM <i>s</i> IMM vrfy	DIMM <i>s</i> was the initial memory module last boot. Verify it still works.
FLT	704s	DIMM	DIMM <i>s</i> IMM fail	DIMM <i>s</i> failed the initial memory module test.
TST	705s	DIMM	DIMM <i>s</i> IMM test	Test DIMM in slot <i>s</i> as the initial memory module.
INI	706s	DIMM	DIMM <i>s</i> is IMM	DIMM <i>s</i> chosen as initial memory module.
INI	70F0	DIMM	DIMM scan done	Memory DIMM scan complete.
TST	7100	SYS BD	mem register tst	Start testing registers in memory controller.
WRN	7101	SYS BD	skip mem reg tst	Bypass the memory controller register test.
FLT	7102	SYS BD	mem addr reg tst	Firmware detected an error in the memory controller address registers.
FLT	7103	SYS BD	mem mbat reg tst	Firmware detected an error in the memory controller bank registers.
FLT	7104	SYS BD	mem reg tst fail	Firmware detected an error in the memory controller memory registers.
FLT	7105	SYS BD	mem err reg test	Firmware detected an error in the memory controller error registers.
FLT	7106	SYS BD	mem err clr fail	Firmware was unable to clear the error registers after testing.
INI	7200	DIMM	strt DIMM detect	Start the Serial Presence Detection (SPD) to search for memory DIMMs.
INI	7201	DIMM	DIMM detect x%	SPD is x% finished.
WRN	7202	SYS BD	skip DIMM detect	Bypass Serial Presence Detection.
FLT	7203	DIMM	unsupp DIMM type	SPD found an unsupported DIMM type.
FLT	7204	DIMM	SPD fatal error	SPD detected an unexpected, fatal error.
INI	7205	DIMM	add HP DIMM type	New HP manufactured DIMM type added to tables.
INI	7206	DIMM	non-HP DIMM type	New non-HP DIMM type added to tables (use at own risk).

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
FLT	7207	DIMM	DIMM table full	The DIMM table is full--cannot add new type.
FLT	7208	DIMM	no DIMMs found	SPD didn't find any memory DIMMs.
INI	721s	DIMM	is DIMM <i>s</i> inst?	SPD is checking memory slot <i>s</i> .
INI	722s	DIMM	???? DIMM in <i>s</i>	SPD found a DIMM in slot <i>s</i> , but can't determine its size. DIMM will not be used.
INI	723s	DIMM	128M DIMM in <i>s</i>	SPD found a 128MB DIMM in slot <i>s</i> .
INI	724s	DIMM	256M DIMM in <i>s</i>	SPD found a 256MB DIMM in slot <i>s</i> .
INI	725s	DIMM	512M DIMM in <i>s</i>	SPD found a 512MB DIMM in slot <i>s</i> .
FLT	72AS	DIMM	DIMM <i>s</i> checksum	DIMM in slot <i>s</i> failed SPD checksum and will not be used.
FLT	72Cs	DIMM	DIMM <i>s</i> mismatch	DIMM in slot <i>s</i> didn't match the other in pair. (J7xxx only--DIMMs must be in matched pairs.)
FLT	72Ds	DIMM	DIMM <i>s</i> load err	Memory DIMMs are not in the proper order. As a result, the system cannot access DIMM <i>s</i> and has deallocated it.
INI	7300	SYS BD	mem config start	Starting main memory configuration.
TST	7301	SYS BD	check mem config	Checking for memory configuration change since last boot.
WRN	7302	SYS BD	mem config changd	Memory physical configuration changed since last boot.
INI	7303	SYS BD	use config change	Memory physical configuration didn't use saved configuration change. Use stored configuration data.
INI	7304	SYS BD	build mem intrlv	Building memory configuration with all DIMMs interleaved.
INI	7305	SYS BD	save mem config	Saving memory configuration information in non-volatile memory.
WRN	7306	SYS BD	use alt mem conf	Memory will be configured from fixed values, instead of detected DIMMs.
INI	7307	SYS BD	interleave memory	Generating the memory interleave.
FLT	7308	SYS BD	PDT is disabled	Firmware detected bad memory pages, but the Page Deallocation Table is disabled.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
FLT	7309	DIMM	insufficient mem	Insufficient error-free memory to continue.
FLT	730C	SYS BD	mem intrlv fail	Memory interleave generation failed.
INI	730F	SYS BD	mem config done	Main memory configuration complete.
TST	7400	DIMM	non-dest mem tst	Starting non-destructive memory test.
TST	740F	DIMM	non-dst tst done	Non-destructive memory test complete.
INI	7500	SYS BD	memory reset	Resetting memory system.
WRN	7501	SYS BD	mem log clr warn	Memory error logs didn't clear on first try.
FLT	7502	SYS BD	mem err log fail	Firmware could not clear memory error logs.
TST	7600	DIMM	dest mem test	Starting the destructive memory test.
WRN	7601	DIMM	mem init only	Skip the test, just initialize memory to save time.
TST	7602	DIMM	tst 1st mem page	Starting 3-pass test of first memory page.
TST	7603	DIMM	tst rest of mem	Starting 3-pass test of the rest of memory.
TST	7604	DIMM	start 1st pass	Starting 1st pass of memory test (write pseudorandom sequence).
TST	7605	DIMM	1st pass x%	First pass is x% complete.
TST	7606	DIMM	start 2nd pass	Starting 2nd pass of memory test (verify pseudorandom sequence, write inverse).
TST	7607	DIMM	2nd pass x%	Second pass is x% complete.
TST	7608	DIMM	start 3rd pass	Starting 3rd pass of memory test (verify inverse sequence).
TST	7609	DIMM	3rd pass x%	Third pass is x% complete.
TST	760A	DIMM	start mem init	Starting memory initialization. (Initialize to zero to set ECC.)
TST	760B	DIMM	mem init x%	Memory initialization is x% complete.
WRN	760C	DIMM	repeat dest test	Re-execute destructive test for hardware troubleshooting.
FLT	760D	DIMM	mem code cpy err	Firmware tried to copy code from ROM to memory, but the copy didn't match the original.
FLT	7610	DIMM	ECC wrt/read err	Writing and reading back good data caused memory ECC error.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
FLT	7611	DIMM	ECC single data	Memory ECC test failed to detect single-bit data error.
FLT	7612	DIMM	ECC single ECC	Memory ECC test failed to detect single-bit ECC error.
FLT	7613	DIMM	ECC multipl data	Memory ECC test failed to detect multiple-bit data error.
FLT	7614	DIMM	ECC multpl signl	Memory ECC test failed to signal multiple-bit error.
FLT	7800	SYS BD	mem err summary	Printing memory error summary word to RS-232.
FLT	7801	SYS BD	bus ctrl par err	System bus (Runway) control parity error detected.
FLT	7802	SYS BD	bus addr par err	System bus (Runway) address parity error detected.
FLT	7803	SYS BD	bus data par err	System bus (Runway) data parity error detected.
FLT	7804	SYS BD	mem out of range	Memory access outside configured memory space.
FLT	7805	SYS BD	bus broadcst err	System bus (Runway) broadcast error detected.
FLT	7806	SYS BD	mem addr par err	Memory bus address parity error detected.
FLT	7807	SYS BD	mem ctrlr stat wd	Printing memory controller status word to RS-232.
FLT	781s	DIMM	DIMM s uncor err	Uncorrectable ECC error detected in DIMM s.
FLT	782s	DIMM	DIMM s corr err	DIMM s is bad and needs replacing.
FLT	783s	DIMM	Replace DIMM s	Correctable ECC error detected in DIMM s.
FLT	7840	SYS BD	unexpected HPMC	Unexpected HPMC detected.
FLT	7841	SYS BD	mem status invld	Memory error status word is invalid.
FLT	7842	SYS BD	mem summ invalid	Memory summary word is invalid.
FLT	7843	SYS BD	fwd prog invalid	Memory forward progress word is invalid.
FLT	7844	SYS BD	mem HPMC summ wd	Printing memory error summary word to RS-232.

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Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
FLT	7845	SYS BD	mem ctrlr stat wd	Printing memory controller status word to RS-232.
FLT	7846	SYS BD	mem err overflow	Multiple memory errors detected.
FLT	7848	SYS BD	addr not mapped	Memory address outside configured memory space.
FLT	785 <i>s</i>	DIMM	MBE in DIMM <i>s</i>	Destructive memory test detected an uncorrectable memory error in DIMM <i>s</i> .
FLT	786 <i>s</i>	DIMM	SBE&MBE DIMM <i>s</i>	Destructive memory test detected both an uncorrectable and a correctable memory error in DIMM <i>s</i> .
FLT	787 <i>s</i>	DIMM	mem err DIMM <i>s</i>	Destructive memory test detected a pattern compare error in DIMM <i>s</i> .
FLT	788 <i>s</i>	DIMM	SBE in DIMM <i>s</i>	Destructive memory test detected a correctable memory error in DIMM <i>s</i> .
FLT	7890	DIMM	MBE overwrt SBE	Firmware replaced a correctable memory error entry in the PDT with an uncorrectable memory error entry at the same address.
FLT	7891	DIMM	dup entry in PDT	The PDT already contains an entry at that address.
FLT	7892	SYS BD	PDT write error	Error adding the entry to the PDT.
FLT	7893	SYS BD	PDT is full	The PDT is full--cannot add new entry.
FLT	7900	SYS BD	no DMT entry	Internal error--cannot find DIMM entry.
FLT	7901	SYS BD	no rank entry	Internal error--cannot find rank entry.
FLT	7902	SYS BD	bad refrsh intvl	Computed refresh interval is invalid.
FLT	7903	SYS BD	mem intrlv fail	Cannot generate memory interleave.
FLT	7904	SYS BD	mem reloc failed	Cannot interleave with relocated range (3.75GB - 4.0GB).
FLT	7905	SYS BD	mem intrlv error	Undefined memory interleave failure.
FLT	79FF	SYS BD	mem firmware err	Internal error--never expected this to happen.
WRN	80F3	SYS BD	err rd IODC byte	Cannot read IODC from ROM or card.
WRN	80F4	EXT IO	boot read error	Cannot load IODC entry_init for boot device.
WRN	80F5	EXT IO	boot exec error	Error initializing boot device.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
WRN	80F6	EXT IO	boot read error	Cannot load IODC entry_io for boot device.
WRN	80F7	EXT IO	boot IO error	Error detected during boot device I/O.
WRN	80F8	EXT IO	invalid boot dev	Invalid boot device class; bad IODC?
WRN	80FC	EXT IO	invalid boot dev	Unexpected error; bad IODC?
INI	8800	IOCARD	PCI BusWlk start	Starting PCI bus and device discovery.
INI	88r1	IOCARD	PCI Rope <i>r</i> walk	Starting PCI bus and device discovery on Rope <i>r</i> .
INI	8802	IOCARD	PCI BusWalk done	PCI bus and device discovery complete.
INI	8803	SYS BD	PCI alloc done	Done allocating address space for PCI devices.
INI	8804	SYS BD	PCI config done	Done configuring PCI devices.
FLT	881 <i>r</i>	IO BD	R2PCI <i>r</i> not found	Rope-to-PCI bridge <i>r</i> not found.
WRN	882 <i>r</i>	IO BD	R2PCI <i>r</i> not found	Rope-to-PCI bridge <i>r</i> initialization failed.
FLT	883 <i>r</i>	IO BD	Roper config err	Rope <i>r</i> configuration failed.
INI	884 <i>r</i>	EXT IO	Roper debug tgg1	Rope <i>r</i> debug register toggled.
FLT	884 <i>r</i>	EXT IO	Roper tgl fail	Rope <i>r</i> debug register toggle failed.
INI	8850	SYS BD	early rope0 init	Initializing rope 0 for early RS-232 output.
FLT	8850	SYS BD	rope0 init fail	Couldn't initialize rope 0.
INI	8860	SYS BD	rope0 init done	Rope 0 initialization complete.
INI	8870	IO BD	early R2PCI init	Initializing Rope-to-PCI bridge 0 for early RS-232 output.
FLT	8870	IO BD	R2PCI init fail	Couldn't initialize Rope-to-PCI bridge 0.
INI	8880	IO BD	R2PCI init done	Rope-to-PCI bridge 0 initialization complete.
INI	8890	IO BD	early Super init	Initializing Super-I/O for early RS-232 output.
FLT	8890	IO BD	Super init fail	Couldn't initialize Super-I/O.
INI	88A0	IO BD	Super init done	Super-I/O initialization complete.
WRN	8A03	EXT IO	No graph console	Cannot re-establish communications with the graphics console.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
WRN	8A04	EXT IO	No USB keyboard	Cannot re-establish communications with the USB keyboard.
TST	8C06	EXT IO	PCI BIST test	Running PCI Built-In Self-Test
WRN	8C07	EXT IO	PCI BIST error	PCI Built-In Self-Test failed.
WRN	8C08	SYS BD	PCI alloc error	PCI address space allocation failed.
WRN	8C09	IO BD	PCI mem mngr err	Memory allocation for PCI device failed.
WRN	8C0A	EXT IO	PCI mem type err	PCI device requested invalid memory type.
WRN	8C0B	IO BD	PCI max bus dpth	PCI bus depth exceeded maximum supported depth.
WRN	8C0C	EXT IO	PCI dev not cnfg	Unable to configure PCI device.
WRN	8C0F	IO BD	dev tree ovrfw	Data space for PCI devices is full.
WRN	8DEC	IO BD	init LAN SROM	Initializing the core LAN serial EPROM.
SHU	8DEC	IO BD	resetting system	Restarting system after core LAN initialization.
FLT	8E10	IO BD	PARALEL port cfg	Parallel port configuration failed.
FLT	8E11	IO BD	SERIAL1 port cfg	Serial 1 port configuration failed.
FLT	8E12	IO BD	SERIAL2 port cfg	Serial 2 port configuration failed.
FLT	8E13	IO BD	FLOPPY drive cfg	Floppy drive configuration failed.
FLT	8E20	IO BD	bad USB port cfg	USB port configuration failed.
WRN	9001	EXT IO	no console found	Search for console display device failed.
INI	9151	IO BD	init SERIAL_1	Initializing serial 1 port as console display.
INI	9152	IO BD	init SERIAL_2	Initializing serial 2 port as console display.
INI	915F	IO BD	init unknown dev	Initializing unknown device as console display.
INI	916s	EXT IO	init PCI slot s	Initializing PCI device in slot s as console display.
INI	91DB	IO BD	init SERIAL_LDB	Initializing serial LDB port as console display.
INI	9C51	IO BD	consol is SER_1	Console display is on serial port 1.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
WRN	9C51	IO BD	bad init SERIAL1	Serial port 1 failed to initialize as a console device.
INI	9C52	IO BD	consol is SER_2	Console display is on serial port 2.
INI	9160	EXT IO	builtin GRAPHICS	Initializing built-in graphics as console display.
INI	9C52	IO BRD	consol is SER_2	Console display is on serial port 2.
WRN	9C52	IO BD	bad init SERIAL2	Serial port 2 failed to initialize as a console device.
INI	9C6s	EXT IO	consol is GRAPHs	Console display is on graphics card in PCI slot <i>s</i> .
WRN	9C6s	EXT IO	bad PCI slot <i>s</i>	Graphics in PCI slot <i>s</i> failed to initialize as a console device.
INI	9C8t	EXT IO	cnfg mon type <i>t</i>	Set graphics console to monitor type <i>t</i> . (Seen when cycling through types.)
WRN	9C8t	EXT IO	mon type <i>t</i> fail	Failed to configure console to monitor type <i>t</i> .
INI	9CDB	IO BD	consl is SER_LDB	Console display is on serial LDB port.
WRN	9CDB	IO BD	bad init SER_LDB	Serial LDB port failed to initialize as a console device.
FLT	A088	IO BD	consl path fault	Unable to boot--no console device found.
WRN	A008	EXT IO	no boot device	Unable to boot--no bootable device found.
WRN	A0BD	EXT IO	device not ready	Boot device not ready--operation may be retried.
FLT	A0FF	EXT IO	unknown launch	Unable to boot. Explanation may appear on console.
WRN	A50F	EXT IO	init pri pth err	Unable to boot from primary boot device.
WRN	A70F	EXT IO	init otr pth err	Unable to boot from non-primary boot device.
INI	C10m	SYS BD	CPUm is monarch	CPU <i>m</i> was chosen as the monarch processor. (All other CPUs are slaves.)
INI	C30m	SYS BD	monarchm test	CPU <i>m</i> finished the monarch-only tests and system initialization.
INI	C30C	SYS BD	mnrch slv chck	The monarch CPU is checking whether the slaves are in the correct rendezvous.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
INI	C3FF	SYS/IO	late monarch tst	The monarch CPU is starting the late (post-memory) monarch-only tests.
FLT	C3FF	SYS/IO	late monarch flt	The late (post-memory) monarch-only tests failed.
INI	C4CC	SYS BD	initialize ccp	Searching for (lab-only) debugger card.
INI	C4CD	SYS BD	no ccp found	Debugger card not found.
INI	C4CE	SYS BD	ccp disabled	Debugger card disabled.
INI	C4CF	SYS BD	ccp found	Debugger card found.
INI	C500	SYS BD	get primary path	Autoboot is reading primary boot path from stable store.
INI	C540	EXT IO	init pri path	Autoboot is trying to boot from primary boot device.
INI	C580	EXT IO	load IPL pri pth	Loading IPL from primary boot device.
WRN	C5F0	EXT IO	err read pri IPL	Error loading IPL from primary boot device.
FLT	C5F0	EXT IO	pri IPL fault	Error loading IPL from primary boot device.
WRN	C5F1	EXT IO	err read pri IPL	Cannot load IPL from primary boot device--load address invalid.
WRN	C5F2	EXT IO	err read pri IPL	Cannot load IPL from primary boot device--file is not IPL image.
WRN	C5F3	EXT IO	err read pri IPL	Cannot load IPL from primary boot device--IPL image size invalid.
WRN	C5F4	EXT IO	err read pri IPL	Cannot load IPL from primary boot device--IPL entry point address invalid.
WRN	C5F8	EXT IO	err read pri IPL	Cannot load IPL from primary boot device--IPL image checksum failed.
INI	C5FF	<blank>	launch pri IPL	Booting from primary boot path.
INI	C642	EXT IO	init kybrd consl	Try to initialize USB keyboard.
FLT	C642	EXT IO	keyboard error	An error was detected trying to access the keyboard.
WRN	C643	EXT IO	keyboard reinit	Keyboard was re-initialized.
WRN	C64F	EXT IO	reset montr type	The console device failed to initialize with the given monitor type. Try again with type 1.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
TST	C680	SYS BD	builtin graphics	Look for built-in graphics card.
TST	C68s	SYS BD	test graph in s	Look for graphics card in PCI slot s.
INI	C68s	SYS BD	init graph in s	Successfully initialized graphics card in PCI slot s.
INI	C680	SYS BD	builtin graphics	Successfully initialized built-in graphics card.
WRN	C680	SYS BD	builtin graphics	built-in graphics initialization failed.
WRN	C68s	SYS BD	fail graph in s	Card in PCI slot s failed graphics initialization or is not a graphics card.
INI	C740	EXT IO	init other path	Autoboot is trying to boot from non-primary boot device.
INI	C780	EXT IO	ld IPL othr path	Loading IPL from non-primary boot device.
WRN	C7F0	EXT IO	other IPL fault	Error loading IPL from non-primary boot device.
WRN	C7F1	EXT IO	bad alt IPL read	Cannot load IPL from non-primary boot device--load address invalid.
WRN	C7F2	EXT IO	bad alt IPL read	Cannot load IPL from non-primary boot device--file is not IPL image.
WRN	C7F3	EXT IO	bad alt IPL read	Cannot load IPL from non-primary boot device--IPL image size invalid.
WRN	C7F4	EXT IO	bad alt IPL read	Cannot load IPL from non-primary boot device--IPL entry point address invalid.
WRN	C7F8	EXT IO	bad alt IPL read	Cannot load IPL from non-primary boot device--IPL image checksum failed.
WRN	C7FF	<blank>	launch IPL other	Booting from a device other than the primary boot path.
INI	CB00	SYS BD	TOC initiated	A Transfer of Control entered the firmware TOC handler.
WRN	CB01	SYS BD	no OS TOC vector	There is no TOC vector for the operating system. Firmware will soft boot the system.
WRN	CB02	SYS BD	bad OS TOC addr	The operating system TOC handler vector is invalid. Firmware will soft boot the system.

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Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
WRN	CB03	SYS BD	bad OS TOC code	The operating system TOC handler is invalid. Firmware will soft boot the system.
WRN	CB04	SYS BD	bad OS TOC len	The size of the operating system TOC handler is invalid. Firmware will soft boot the system.
WRN	CB05	SYS BD	bad OS TOC chksm	The operating system TOC handler failed the checksum test. Firmware will soft boot the system.
WRN	CB0A	SYS BD	prev TOC logged	Firmware detected unread PIM data from a previous TOC and will not overwrite it. (PIM for this TOC is lost.)
INI	CB0B	SYS BD	branch to OS TOC	Branching to the operating system TOC handler.
WRN	CB0C	SYS BD	br OS TOC failed	Branch to the operating system TOC handler failed. Firmware will soft boot the system.
WRN	CB10	SYS BD	LPMC initiated	A Low-Priority Machine Check entered the firmware LPMC handler. The handler should log the error and return to normal operation.
WRN	CB11	SYS BD	icache LPMC err	An instruction cache parity error caused the LPMC.
WRN	CB12	SYS BD	dcache LPMC err	A data cache parity/ECC error caused the LPMC.
WRN	CB13	SYS BD	dcache tag error	The parity error is in the tag portion of the data cache.
WRN	CB14	SYS BD	dcache data err	The parity error is in the data portion of the data cache.
FLT	CB1F	SYS BD	OS LPMC failed	Firmware couldn't branch to the operating system LPMC handler. It will halt the CPU, requiring a power cycle to recover.
WRN	CB71	SYS BD	HPMC occurred	A High-Priority Machine Check caused entry to PDCE_CHECK (the firmware trap handler).
WRN	CB72	SYS BD	LPMC occurred	A Low-Priority Machine Check caused entry to PDCE_CHECK (the firmware trap handler).

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
WRN	CB73	SYS BD	TOC occurred	A Transfer of Control caused entry to PDCE_CHECK (the firmware trap handler).
FLT	CB9 <i>r</i>	IO BD	Error on rope <i>r</i>	An error was detected on rope <i>r</i> .
FLT	CB99	SYS BD	seed IVA handler	PDC_SEED_ERROR triggered an HPMC.
FLT	CB9A	SYS BD	HPMC overwrite	Firmware is overwriting PIM data from a previous HPMC.
OFF	CBA1	SYS BD	AI0C int dat err	I/O controller internal error.
OFF	CBA2	IO BD	EtoA rope perr	Parity error between I/O controller and Rope-to-PCI bridge.
OFF	CBA3	SYS BD	access invld TLB	An invalid I/O TLB entry was accessed.
OFF	CBA4	IO BD	EtoA rp cmd perr	Command parity error between I/O controller and Rope-to-PCI bridge.
OFF	CBA5	IO BD	CDF timeout	Rope Command/Data FIFO is backed up.
OFF	CBA6	IO BD	R2PCI resp tmout	Rope-to-PCI bridge timed out. Could be a failure of the PCI card, rope, or R2PCI bridge.
OFF	CBA7	IO BD	Unknown AI0C err	Unknown I/O controller error.
OFF	CBB1	IO BD	PCI timeout	A PCI card requested the bus but failed to use it.
OFF	CBB2	IO BD	PCI timeout; OV	More than once aPCI card requested the bus but failed to use it.
OFF	CBB3	IO BD	R2PCI intrnl err	Rope-to-PCI bridge internal error.
OFF	CBB4	IO BD	R2PCI int err;OV	Multiple Rope-to-PCI bridge internal errors.
OFF	CBB6	IO BD	PCI data req err	PCI bus data requestor error: R2PCI detected PERR# assertion.
OFF	CBB8	IO BD	PCI D req err;OV	Rope-to-PCI bridge detected multiple PERR# assertions.
OFF	CBBA	IO BD	PCI data par err	PCI bus data parity error.
OFF	CBBC	IO BD	PCI Dpar err;OV	Multiple PCI bus data parity errors.
OFF	CBBE	IO BD	R2PCI intrnl err	Error in R2PCI internal data to PCI bus.
OFF	CBC0	IO BD	R2PCI int err;OV	Multiple R2PCI internal data to PCI bus errors.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
OFF	CBC2	IO BD	PCI data parity	PCI data parity error. I/O error log word 3 contains the error address.
OFF	CBC4	IO BD	PCI data par; OV	Multiple PCI data parity errors. I/O error log word 3 contains the error address.
OFF	CBC6	IO BD	R2PCI intrnl err	Rope-to-PCI bridge internal data error: R2PCI detected PERR# assertion.
OFF	CBC8	IO BD	R2PCI int err;OV	Multiple R2PCI internal data errors: R2PCI detected multiple PERR# assertions.
OFF	CBCA	IO BD	PCI data rs err	PCI bus data responder error: R2PCI detected PERR# assertion.
OFF	CBCC	IO BD	PCI D rs err; OV	Multiple PCI bus data responder errors: R2PCI detected multiple PERR# assertions.
OFF	CBCE	IO BD	R2PCI T-Abort	Rope-to-PCI bridge signalled Target Abort.
OFF	CBD0	IO BD	R2PCI T-Abort;OV	Rope-to-PCI bridge signalled multiple Target Aborts.
OFF	CBD2	IO BD	PCI parity err	PCI address/command parity error.
OFF	CBD4	IO BD	PCI par err; OV	Multiple PCI address/command parity errors.
OFF	CBD6	IO BD	PCI no DEVSEL#	No PCI device selected (DEVSEL# assertion). I/O error log word 3 contains the error address.
OFF	CBD8	IO BD	PCI no DEVSEL;OV	Multiple DEVSEL# assertions. I/O error log word 3 contains the error address.
OFF	CBDA	IO BD	PCI target abort	A PCI device signalled Target Abort. I/O error log word 3 contains the error address.
OFF	CBDC	IO BD	PCI T-Abort; OV	A PCI device signalled multiple Target Aborts. I/O error log word 3 contains the error address.
OFF	CBDD	IO BD	PCI assrts LOCK#	A PCI device asserted LOCK#.
OFF	CBDE	IO BD	PCI LOCK#; OV	A PCI device asserted LOCK# multiple times.
OFF	CBE0	IO BD	PCI assrts SERR#	A PCI device asserted SERR#: address parity error or other system error.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
OFF	CBE2	IO BD	PCI SERR#; OV	A PCI device asserted SERR# multiple times.
OFF	CBE3	IO BD	Unknown PCI err	Unknown PCI error detected.
OFF	CBE6	SYS BD	AtoE rope perr	Parity error between system I/O controller and Rope-to-PCI bridge.
OFF	CBE7	IO BD	R2PCI intrnl err	Rope-to-PCI bridge internal data error.
OFF	CBE8	SYS BD	AtoE rope perr	Command parity error between system I/O controller and Rope-to-PCI bridge.
OFF	CBE9	IO BD	Unknown Rope err	Unknown rope error occurred.
FLT	CBF0	SYS BD	HPMC initiated	A High-Priority Machine Check entered the firmware HPMC handler.
FLT	CBF1	SYS BD	no OS HPMC IVA	There is no HPMC vector for the operating system. Firmware will halt the CPU, requiring a power cycle to recover.
FLT	CBF2	SYS BD	bad OS HPMC len	The size of the operating system HPMC handler is invalid. Firmware will halt the CPU, requiring a power cycle to recover.
FLT	CBF3	SYS BD	bad OS HPMC addr	The operating system HPMC handler vector is invalid. Firmware will halt the CPU, requiring a power cycle to recover.
FLT	CBF4	SYS BD	bad OS HPMC cksm	The operating system HPMC handler failed the checksum test. Firmware will halt the CPU, requiring a power cycle to recover.
FLT	CBF5	SYS BD	OS HPMC vector 0	The size of the operating system HPMC handler is zero. Firmware will halt the CPU, requiring a power cycle to recover.
WRN	CBFA	SYS BD	prev HPMC logged	Firmware detected unread PIM data from a previous HPMC and will overwrite it.
FLT	CBFB	SYS BD	brnch to OS HPMC	Branching to the operating system HPMC handler.
FLT	CBFC	SYS BD	OS HPMC br err	Branch to the operating system HPMC handler failed. Firmware will halt the CPU, requiring a power cycle to recover.
FLT	CBFD	SYS BD	unknown check	The firmware trap handler didn't detect an HPMC, LPMC, or TOC.
FLT	CBFE	SYS BD	HPMC during TOC	A High-Priority Machine Check occurred during Transfer of Control processing.

Table 2-1. Chassis Codes for J6700 Workstations

Ostat	Code	FRU	Message	Description
FLT	CBFF	SYS BD	multiple HPMCs	A High-Priority Machine Check occurred while processing another HPMC.
INI	CC0 <i>n</i>	SYS BD	CPU <i>n</i> OS rendezvs	Slave CPU <i>n</i> entering the final rendezvous, waiting for the operating system to awaken it.
INI	CC1 <i>n</i>	SYS BD	CPU <i>n</i> early rend	Slave CPU <i>n</i> entering the early rendezvous, waiting for the monarch CPU to initialize scratch RAM and other system state.
INI	CC2 <i>n</i>	SYS BD	CPU <i>n</i> rendezvous	Slave CPU <i>n</i> entering rendezvous. Slave CPUs enter this rendezvous numerous times during boot.
INI	CC3 <i>n</i>	SYS BD	CPU <i>n</i> cache rend	Slave CPU <i>n</i> entering cached rendezvous, waiting for the monarch CPU to configure the system bus.
INI	CC4 <i>n</i>	SYS BD	CPU <i>n</i> mem rendez	Slave CPU <i>n</i> entering memory rendezvous, waiting for the monarch CPU to select a boot device.
TST	D000	SYS BD	micro controller	Firmware is initializing communications with the system controller.
WRN	D004	SYS BD	micro not resp	Firmware detected a communications error with the system controller.
INI	D005	SYS BD	set dom1 fan spd	Firmware is initializing communications with the system controller.
INI	D006	SYS BD	set dom2 fan spd	Firmware is initializing communications with the system controller.
WRN	D007	SYS BD	bad microctl cmd	Firmware detected a communications error with the system controller.
FLT	D01 <i>n</i>	SYS/IO	fan <i>n</i> : failure!	Firmware detected system fan <i>n</i> stopped.
WRN	D02 <i>n</i>	SYS/IO	fan <i>n</i> : too slow!	Firmware detected system fan <i>n</i> is running too slowly.

Running System Verification Tests

HP-UX uses an online diagnostics product called the Support Tools Manager that allows system operation verification.

Three interfaces are available with the Support Tools Manager: a command line interface (accessed through the `cstm` command), a menu-driven interface (accessed through the `mstm` command), and the graphical user interface (accessed through the `xstm` command).

For more information on these user interfaces, see the online man pages by entering the following at a command line prompt:

```
man cstm [Enter]
```

```
man mstm [Enter]
```

```
man xstm [Enter]
```

For information on the enhanced online diagnostics, see the *Support Media User's Manual* (HP Part Number B3782-90176).

To access the Support Tools Manager, perform the following steps:

1. In a terminal window, type the following at the # prompt to invoke the command line interface:

```
# cstm [Enter]
```

2. The following message appears:

```
Support Tool Manager      Version A.01.00
Type 'help' for a list of available commands.
CSTM>
```

3. To verify the system operation, type the following at the CSTM> prompt:

```
CSTM> verify all [Enter]
```

Messages similar to the following appear:

```
Verification has started on device (CPU).
Verification has started on device (FPU).
```

```
CSTM> Verification of (FPU) has completed.
CSTM> Verification of (CPU) has completed.
```

4. Press [Enter] to return to the CSTM> prompt after all test results are reported.
5. To exit the Support Tools Manager, enter the following:

```
CSTM> exit [Enter]
```

If any tests failed, run Selftest and ISL diagnostics to isolate the problem.

Running ODE-Based Diagnostics

The Offline Diagnostic Environment (ODE) consists of diagnostic modules for testing and verifying system operation. ODE provides all the necessary functions for the user to load specified tests and interact with those tests.

ODE is an ISL utility. To boot ODE:

1. Invoke the ISL environment from the system disk or a CD ROM.
2. Type `ode [Enter]` after the `ISL>` prompt to invoke ODE from the LIF directory on the system disk. The prompt changes to `ODE>`.

Not all of the test modules are available on all systems. To see what test modules are available to run on this system, type `ls` at the `ODE>` prompt. The available modules include the following:

- `astrodiag` – tests and verifies the basic functionality of the Astro memory controller/I/O chip.
- `siodiag` – tests and verifies the basic functionality of the SuperI/O multifunction I/O chip, including serial, parallel, USB, and so forth.
- `wdiag` – tests and verifies the functionality of the PA-RISC chip.
- `memtest` – tests and verifies the memory arrays. If an error is detected, the diagnostic reports the memory card and its slot number that needs replacement. It also provides a map of the memory configuration so that the user can identify the type of memory and its slot location.
- `fupdate` – updates the system's Processor Dependent Code (PDC) firmware in the EEPROM.
- `mapper` – identifies the configuration of HPPA systems. It displays path, identification, and revision information of I/O components, configuration of memory controllers, processors, co-processors, cache, and TLB, as well as processor board component revisions and values of various HPPA system identifiers, revisions, and capabilities.

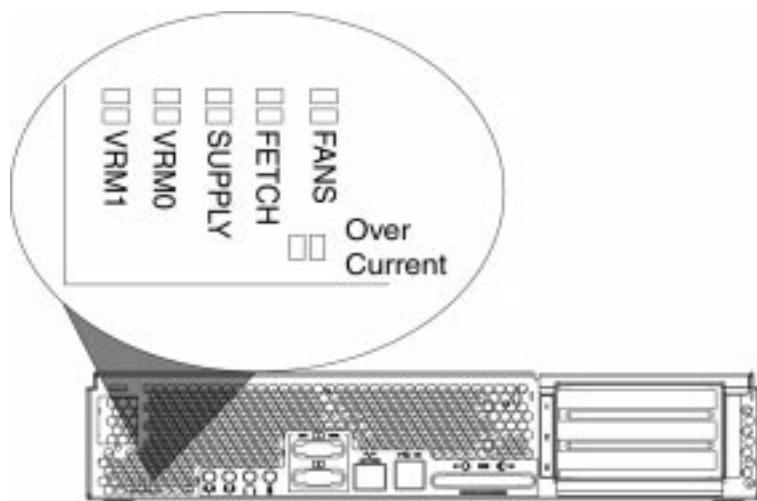
For further information on the various ODE commands and a complete listing of the command set, type `help [Enter]` at the `ODE>` prompt or at the prompt of one of the test modules.

Using the System Board LEDs for Troubleshooting

This section provides a description of the system board's Light Emitting Diodes (LEDs) and how to use them for troubleshooting. These LEDs are located inside of the workstation on the system board's left-back edge. See Figure 2-5.. Note that you will have to view these LEDs through the airflow holes on the back of your workstation.

NOTE The SUPPLY LED is not currently implemented. Therefore, it does not provide any troubleshooting information.

Figure 2-5. System Board LEDs



For those system problems that this section is not able to solve, you will have to call your local HP Support Representative. Before you call, record the state (on, off or blinking) of your LEDs and give this information to your local HP support representative. The representative will use this information to determine the course of action to take.

Interpreting the LED Information

Table 2-2. explains how to interpret the information the system board LEDs provide. Note that the SUPPLY LED is reserved for future functionality.

Table 2-2. Interpreting the System Board LEDs

LED Name	LED's Color When On	Description
VRM1	Green	This light, when on, indicates that the voltage regulator module is working correctly for processor one. The default state for this light is on.

Troubleshooting

Using the System Board LEDs for Troubleshooting

Table 2-2. Interpreting the System Board LEDs

LED Name	LED's Color When On	Description
VRM0	Green	This light, when on, indicates that the voltage regulator module is working correctly for processor zero. The default state for this light is on.
FETCH	Green	This light, when on, indicates that one or both processors is fetching code. The default state for this light is on.
FANS	Yellow (blinking)	Note that the yellow light blinks a heart beat when the system is working correctly. See Table 2-3. for more details for interpreting the blinks of this light.
Over Current	Red	This light, when on, indicates there is a short somewhere in the system. The default state for this light is off.

There are six LED blink sequences supported by the System Controller. The LED blink sequences are shown in Table 2-3. Note that each blink of the LED represents a tenth of a second (0.1 sec.).

If the FANS LED is ever stuck either ON or OFF, a system problem has occurred. This system problem is most likely an I2C bus hang. A potential fix may be to check that the power supply cables are correctly plugged in. If this does not work, call your local HP Support Representative.

Table 2-3. Blink Sequences for the FANS LED

Blink Sequence Number	LED Blink Sequence (black dot represents 0.1 second LED on; white dot is 0.1 second LED is off)	Description
System Controller Non-error Blink Sequences		
1	●○●○○○○○○○○	System controllers normal heart beat.
2	●●●●●○○○○○○	This is a transient state shown by the system controller at power up.
3	●●●●●●●●●●○○○○○○○○○○	System controller's transient state. There is no system problem.

Table 2-3. Blink Sequences for the FANS LED

Blink Sequence Number	LED Blink Sequence (black dot represents 0.1 second LED on; white dot is 0.1 second LED is off)	Description
System Controller Error Blink Sequences		
4	●○○○○○○○○○○	System controller shut off power to the system because the ambient temperature exceeded 60°C or 140°F.
5	●●●●●●●●●○	System controller detects a fan failure. If this happens you need to read the message in the LCD on the front of the workstation.
6	●○●○●○●○○○○○	System controller is reporting an error.

Troubleshooting with System Board LEDs

This section explains what to do when you see the LEDs on your system board in a non-default state, and when the yellow FANS LED displays certain blink sequences. For the default states, see Table 2-2. Note that the non-default state is a state that *should not* exist, and it is a state that requires a solution.

Table 2-4. Solutions for the Non-Default LED States

LED Name ¹	Non-Default State	Solution
VRM1	OFF	<p>If the following solutions do not bring this LED back on, replace VRM1 board.</p> <ul style="list-style-type: none"> • Swap VRM cards to determine if VRM1 is bad • Determine that the power cable to the system is plugged in • Check that the power button has been pressed on • Re-seat the VRM1 board in its connector • Check that the VRM1 connector cable is properly plugged in

Table 2-4. Solutions for the Non-Default LED States

LED Name¹	Non-Default State	Solution
VRM0	OFF	<p>If the following solutions do not bring this LED back on, replace VRM0 board.</p> <ul style="list-style-type: none"> • Swap VRM cards to determine if VRM0 is bad • Determine that the power cable to the system is plugged in • Check that the power button has been pressed on • Re-seat the VRM0 board in its connector • Check that the VRM0 connector cable is properly plugged in
FETCH	OFF	<p>If the following solutions do not bring this LED back on, replace the system board.</p> <ul style="list-style-type: none"> • Look at the system's LCD to determine if the firmware update process has been interrupted • Determine that the power cable to the system is plugged in • Check that the power button has been pressed on • Determine that all external peripheral devices are turned on and that their cables are properly connected • Check that all internal devices are powered on and that their cables are properly connected

Table 2-4. Solutions for the Non-Default LED States

LED Name ¹	Non-Default State	Solution
FANS	OFF or blink sequence 4, 5 or 6	<p>If the following solutions do not bring the LED back on or cause it to properly blink, replace the system board.</p> <p>OFF Unplug the system and replace the system board</p> <p>Blink Sequence 4 Unplug the system and operate the unit when its environment gets cooler</p> <p>Blink Sequence 5 Replace the fan associated with the message in your system LCD. If power supply fans are bad, you have to replace the power supply. If the PCI fan is bad, replace it. If either one of the processor fans are bad, you must replace the system board. Note, fans may still be spinning, but their control signal may have failed.</p> <p>Blink Sequence 6 Check that the 24-pin power supply signal cable is properly connected</p> <p>Press the power button off and unplug the system and wait for two minutes before turning the system back on</p>
SHORT	ON	<p>If the following solutions do not turn this LED off, replace the system board.</p> <ul style="list-style-type: none"> • Check that no pieces of metal are shorting connections anywhere in the system • Check that no pins on system connectors are bent and touching each other

1. The LEDs are in the OFF state, or in the case of the FANS LED, the LED is blinking sequence 1, 2, or 6 or it is not blinking.

Troubleshooting

Using the System Board LEDs for Troubleshooting

3 System Upgrades

This chapter discusses the system upgrades for the HP VISUALIZE J6700 workstations, and how to install and remove them. A system upgrade in this chapter is a hard disk drive, CD ROM drive, I/O card or memory DIMMs.

Chapter Overview

This chapter contains the following main sections:

- Tools Required
- Exchange and Nonexchange Part Numbers
- System Upgrades
 - Electrostatic Discharge (ESD) Precautions
 - Prerequisite for the System Upgrade Procedures
 - Front Bezel and Top Panel
 - Hard Disk Drives
 - CD ROM Drive
 - Memory DIMMs
 - I/O Cards

WARNING **For most of the installation and removal procedures in this chapter, you must power off the workstation and unplug the workstation power cord from the AC power outlet. The exceptions to this are the installation and removal of DIMMs and the I/O cards. For these you only need to power off the workstation.**

NOTE To maintain FCC/EMI compliance, verify that all covers are replaced and that all screws are properly seated.

Workstation Configurations

Refer to the HP Workstations web site for a complete list of supported accessories, peripherals, and operating system versions for the J6700 workstations. The URL for the web site is:

<http://www.hp.com/workstations>

Tools Required

Use the following tools to remove or replace system upgrades (for example, hard disk drives):

- Light-duty flat blade screwdriver with 6-inch (150 mm) blade
- T-15 Torx and T-20 (for rack mounting) Torx drivers
- ESD equipment (see the “Electrostatic Discharge (ESD) Precautions” section later in this chapter for detailed information)

System Upgrades

The procedures in this section describe how to remove and replace J6700 workstation system upgrades. Observe the electrostatic discharge (ESD) precautions and the prerequisites for installing and removing system upgrades in the next two subsections, as well as any NOTES, CAUTIONs, and WARNINGS in each system upgrade procedure.

NOTE If you need to install a new system upgrade, simply follow the procedures for *installing* the upgrade in this chapter. (That is, replacement procedures are the same as those for installing new system upgrades.)

Electrostatic Discharge (ESD) Precautions

To prevent damage to the J6700 workstation, observe all of the following ESD precautions while performing the system upgrade procedures:

1. Remove all ESD-generating materials from the work area in which you will remove and replace a workstation's system upgrade(s).
2. Stand on an ESD (static-free) mat.
3. Wear a grounding wrist strap to ensure that any accumulated electrostatic charge discharges from your body to ground.
4. Connect all equipment together, including the ESD mat, grounding wrist strap, workstation, and peripherals.
5. Keep uninstalled printed circuit boards in their protective antistatic bags.
6. Once you have removed printed circuit boards from their protective antistatic bags, handle the printed circuit boards by their edges only.

Prerequisite for the System Upgrade Procedures

You must complete the following steps before performing any of the installation and removal procedures in this chapter:

1. Power off the workstation (either by executing shutdown -h as root, or by simply pressing the power switch on the front panel of the workstation, which accomplishes the same thing), as well as the monitor and any attached peripheral devices.
2. Unplug the workstation power cord and all peripheral devices from AC power outlets.
3. Attach the static-grounding wrist strap by following the instructions on the package. Attach the sticky end of the wrist strap to bare metal on the rear panel of the workstation.

NOTE To make access to the internal components easier, you may want to place the workstation on a table or workbench instead of leaving it on the floor.

CAUTION This workstation is designated for two-person lifting; it weighs approximately 36 to 49 pounds (12 to 22 kg), depending on the configuration. Do not attempt to lift it by yourself, or injury may result.

Front Bezel and Top Cover

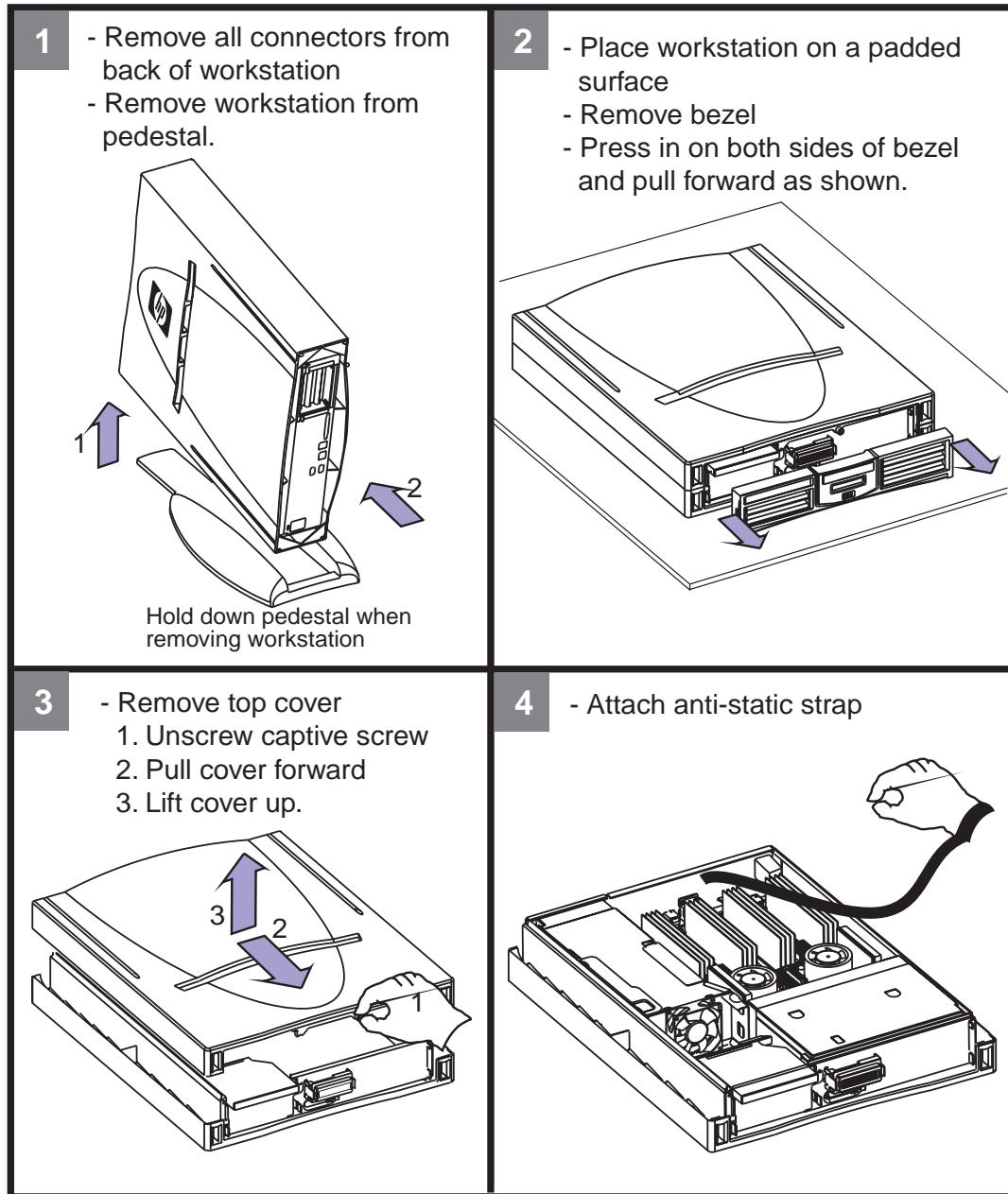
This section describes how to install and remove the J6700 workstation's front bezel and top cover.

Note that you can perform certain operations, like installing and removing hard disk drives, by removing the front bezel of the workstation. Other operations require more access to the interior of the workstation, so you will need to remove the front bezel or top panel to perform those procedures.

CAUTION The system will not operate with the top panel removed.

Removing the Top Cover

Figure 3-1. Removing the Top Cover



To replace the top cover or front bezel, perform the above steps in reverse.

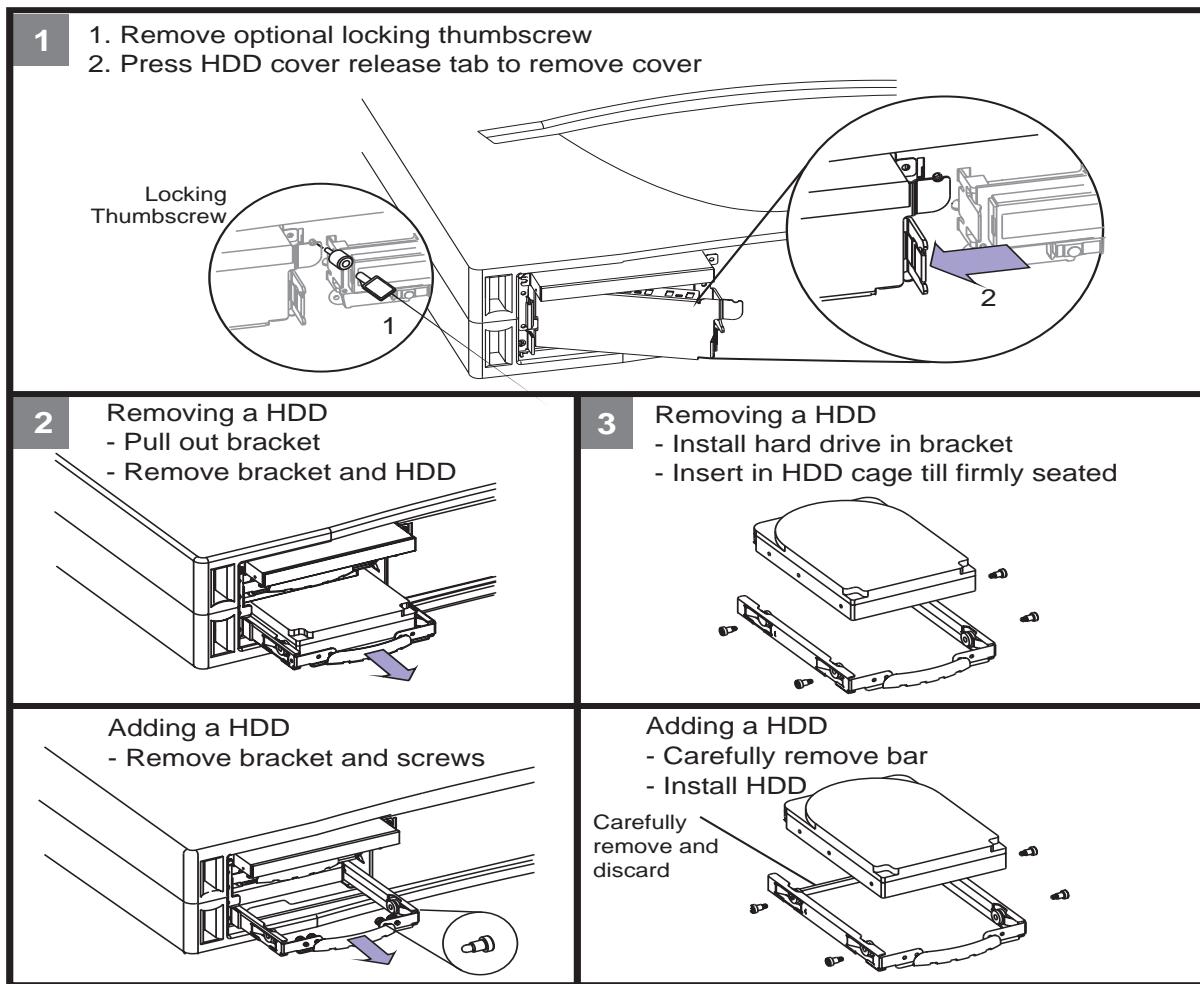
NOTE

The graphics in these steps depict a desk side unit. If this is a rack mount unit, the skins and pedestal will not be present. Rack mounted systems will not have air louvres mounted in the front bezel. When replacing the bezel, remove and discard the louvres from the new bezel unit.

Installing and Removing the Hard Disk Drives

To install the hard disk drives, perform the following steps. You should make sure that the disks are firmly seated. Reinstall the hard disk drive cover and optional locking thumbscrew, if applicable.

Figure 3-2. Installing and Removing the Hard Disk Drives



To remove the hard disk drives, perform the above steps in reverse.

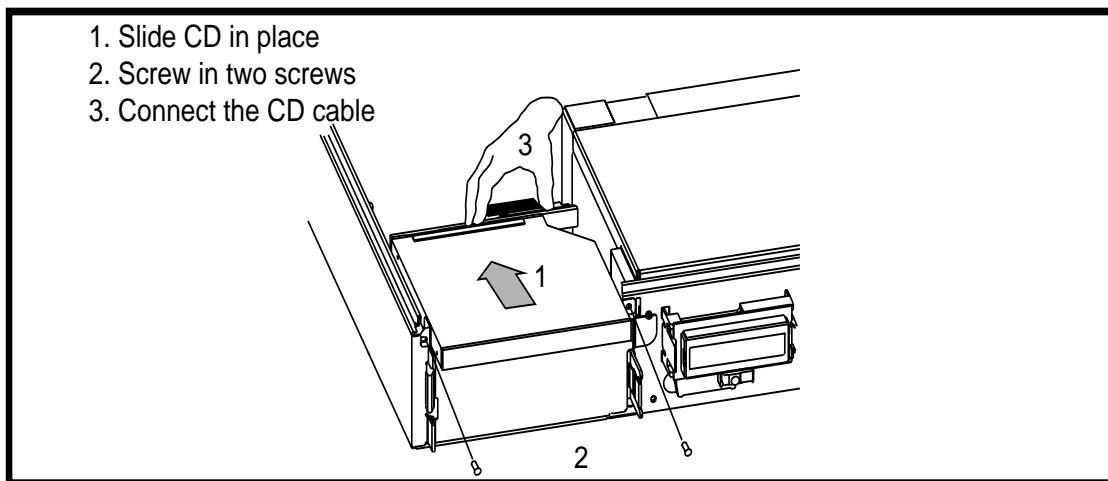
Hard Disk Drive Configuration

The SCSI IDs for hard disk drives are hard-wired into the SCA Ultra2 Wide LVD SCSI interfaces in the backplane of the two disk bays within the J6700 workstations. Hence, SCSI IDs do not need to be set for the hard disk drives installed in these workstations. From top to bottom, the pre-set SCSI IDs for hard disk drives are: 6 and 5.

Installing and Removing an Internal CD ROM Drive

To install the CD ROM drive, do the following:

Figure 3-3. Installing the CD ROM Drive



To remove the CD ROM drive, perform the above steps in reverse.

Installing and Removing Memory DIMMs

To install memory DIMMs in the J6700, refer to the memory sequence label inside the system or see Figure 3-4. Be sure to press the DIMMs into their slots until the tabs on each end snap into place.

When removing the DIMMs, be sure to press the tabs at both ends of the DIMM slots to release the DIMMs, then lift the DIMMs out of the slots.

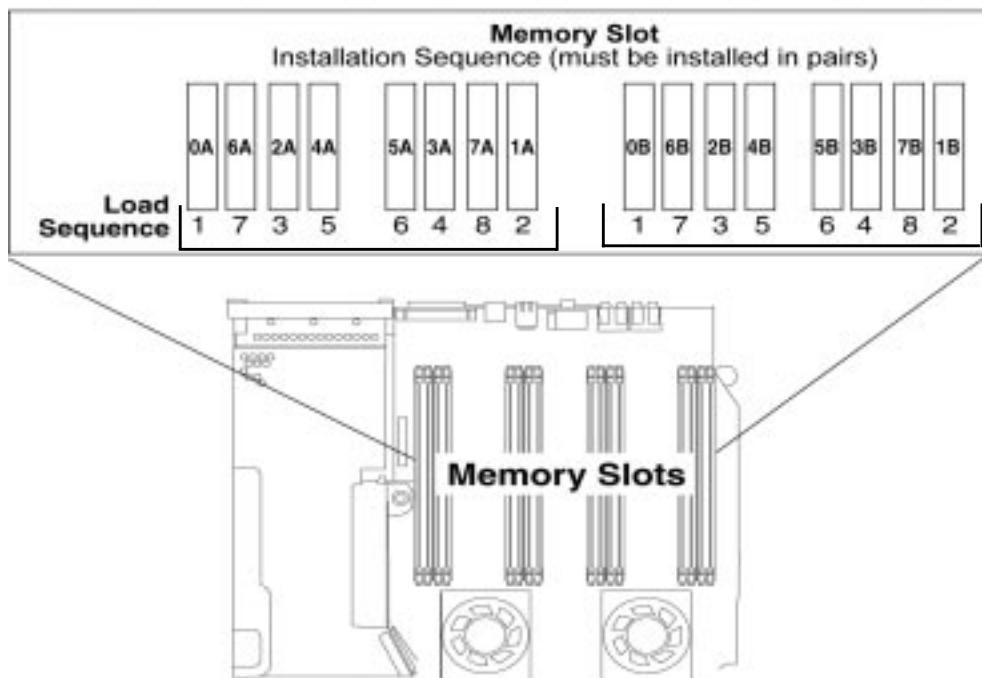
J6700 Memory Configuration

The J6700 workstation has sixteen memory slots, labeled 0A, 0B to 7A, 7B. Memory DIMMs *must* be installed in pairs in this workstation, and both DIMMs in each pair *must* be of equal size. The DIMMs for this workstation currently come in 512 MB and 1 GB sizes. This workstation comes with two 512 MB DIMMs as its standard configuration from the factory. Thus, currently the minimum memory configuration for this workstation is 1GB, and the maximum is 16 GB.

DIMMs should be loaded in the order shown with 0A, 0B being the first pair of DIMMs loaded, and 7A, 7B being the last pair loaded. Figure 2-1 shows the installation sequence.

NOTE If memory is installed improperly or it is bad and fastboot is not enabled, your workstation's operating system will not boot-up and a DIMM error will appear in your workstation's LCD. For more information see the section "Displaying and Setting Fastboot Mode" in Chapter 4.

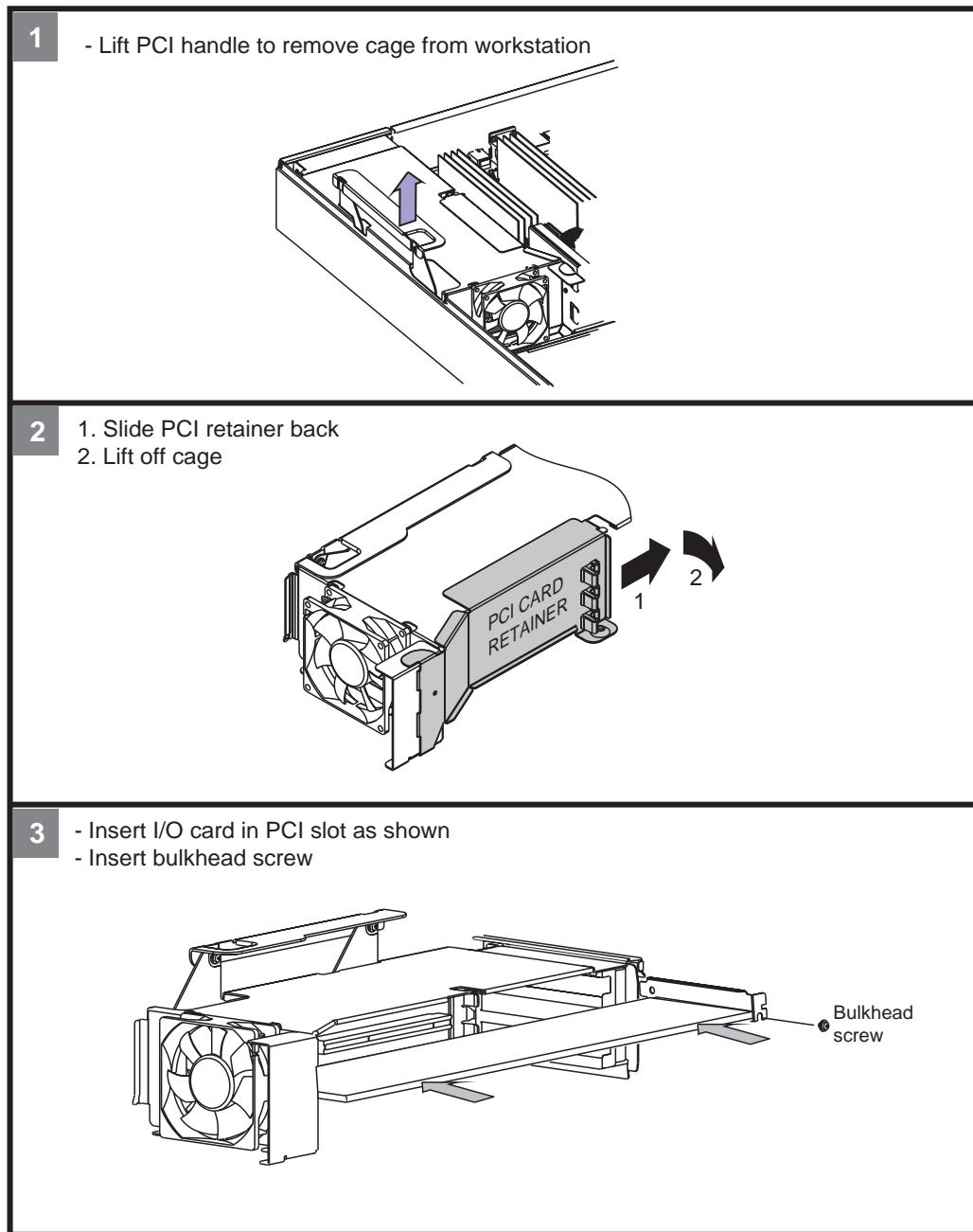
Figure 3-4. Memory Loading Sequence in the J6700



Installing and Removing an I/O Card

To install an I/O card, do the following:

Figure 3-5. Installing an I/O Card



To remove an I/O card, perform the above steps in reverse.

PCI Slot Information for I/O Cards

The three PCI slots located in the PCI cage area of the J6700 workstations are 64-bit, 4x, 3.3v, 66 MHz PCI (Peripheral Connect Interface) slots, providing I/O expansion capabilities for the J6700 workstations.

CAUTION The J6700 workstations supply about 75 Watts of power to the PCI slots. Do not insert I/O cards that together draw more than 75 Watts, or damage to the workstation may result. Please look at the specifications that come with your individual I/O cards for power requirements. Note that each PCI slot can provide up to 25 watts.

4 Boot Console Handler

This chapter explains how to use the Boot Console Handler, which provides an interactive environment after the power-on sequence in HP VISUALIZE J6700 workstations.

Chapter Overview

This chapter contains the following main sections:

- Boot Console Handler Features
- Accessing the Boot Console Handler
- Boot Console Menus
- Booting the Workstation
- Searching for Bootable Media
- Resetting the Workstation
- Displaying and Setting Paths
- Displaying and Setting the Monitor Type
- Displaying the Current Memory Configuration
- Displaying the Status of the I/O Slots
- Setting the Auto Boot and Auto Search Flags
- Displaying and Setting the Security Mode
- Displaying and Setting Fastboot Mode
- Displaying the LAN Station Address
- Displaying System Information
- Displaying PIM Information
- Using Remote Power-On
- Setting the Fan Speed
- Stable Storage
- ISL Environment

Boot Console Handler Features

There are times when you want to interact directly with the J6700 workstation before it boots the operating system. These workstations provide a menu-driven Boot Console Handler that allows you to perform special tasks, display information, and set certain system parameters, even if the operating system is unavailable.

Here are some of the things you can do:

- Boot the workstation
- Search for bootable media
- Reset the workstation
- Display and set boot paths
- Display and set the monitor type
- Display memory configuration information
- Display the status of the I/O slots
- Set Auto Boot, Auto Search, and Auto Start
- Display and set Security mode
- Set Fastboot
- Display LAN information
- Display system information
- Display PIM information
- Using Remote Power-On
- Setting the Fan Speed

NOTE All of the tasks in the Boot Console Handler should be performed by a system administrator with superuser (`root`) login permissions.

Accessing the Boot Console Handler

To access the Boot Console Handler, follow these steps:

1. Close any files and applications on the workstation.
2. Press the power switch on the front panel of the workstation to power it off.

NOTE There is no need to manually shut down the HP-UX operating system on the workstation before powering it off. When you press the power switch, the workstation automatically shuts down the operating system before terminating the power.

Make sure you do not unplug the workstation's power cord or otherwise interrupt power to the workstation at this time.

3. Power on the workstation after the system has completely shut down.

If auto boot is turned off, the boot sequence automatically stops at the boot console Main Menu.

If auto boot is turned on, you will see the following message:

Processor is starting auto boot process. To discontinue, press any key within 10 seconds.

If auto boot and auto search are both turned on, you will see the following message:

Processor is booting from first available device. To discontinue, press any key within 10 seconds.

NOTE If you are using a power-saving monitor, you will have less than 10 seconds from the time this message appears to press a key.

4. Press a key. You will then see the following message:

Boot terminated

The Main Menu of the Boot Console Handler appears.

Boot Console Menus

The boot console menus follow, showing the various tasks you can perform and the available information.

The shortened version of each command is indicated by the uppercase letters.

Help is available for all the menus and commands by using either help, he, or ? and the menu or command for which you want help.

----- Main Menu -----	
Command	Description
B0ot [PRI ALT <path>]	Boot from specified path
PAtch [PRI ALT CON KEY [<path>]]	Display or modify a path
SEArch [DIsplay [[IPL] [<path>]]]	Search for boot devices
COnfiguration [<command>]	Access Configuration menu/commands
INformation [<command>]	Access Information menu/commands
SERvice [<command>]	Access Service menu/commands
DIsplay	Redisplay the current menu
HElp [<menu> <commands>]	Display help for menu or command
RESET	Restart the system

Main Menu: Enter command >

Boot Console Handler

Boot Console Menus

----- Configuration Menu -----

Command	Description
AUTO [BOot SEArch] [ON OFF]	Display or set specified flag
BootID [<proc> [<boot ID>]]	Display or modify processor boot ID
BootINfo	Display boot-related information
CPUconfig [<proc>[ON OFF]]	Config/deconfig processor
Default	Set the system to predefined values
FanChoice [DeskSide RackMount]	Display or set the fan preference
FastBoot [ON OFF]	Display or set boot tests execution
LanConfig [<config_type>]	Display or set LAN configuration
MONitor [LIST [<path> <type>]]	Change the current monitor type
PATH [PRI ALT CON KEY [<path>]]	Display or modify a path
PreviousPower [ON OFF]	Set previous power state
SEArch [DIsplay [IPL][<path>]]	Search for boot devices
SECure [ON OFF]	Set/show security mode
TIME [c:y:m:d:h:m:s]	Read or set real time clock in GMT
BOot [PRI ALT <path>]	Boot from specified path
Display	Redisplay the current menu
HELP [<menu> <command>]	Display help for menu or command
RESET	Restart the system
MAIN	Return to Main Menu

Configuration Menu: Enter command >

----- Information Menu -----

Command	Description
ALL	Display all system information
BootInfo	Display boot-related information
CAche	Display cache information
ChipRevisions	Display revisions of VLSI and firmware
COpervisor	Display coprocessor information
FwrVersion	Display firmware version
IO	Display I/O interface information
LanAddress	Display built-in system LAN address
MEmory	Display memory information
PRocessor	Display processor information
SysConfig	Display the system configuration
WArnings	Display selftest warning messages
BOot [PRI ALT <path>]	Boot from specified path
DIsplay	Redisplays the current menu
HElp [<menu> <command>]	Display help for menu or command
RESET	Restart the system
MAin	Return to Main Menu

Information Menu: Enter command >

Boot Console Handler

Boot Console Menus

----- Service Menu -----

Command	Description
ChassisCodes [<proc> ON OFF]	Display/enable/disable chassis codes
CLEARPIM	Clear (zero) the contents of PIM
EepromRead [<addr> [<len>]]	Read EEPROM locations
MemRead <addr>[<len>] [<type>]	Read memory locations
PciDelay [<value>]	Display or set PCI delay value
PDT [CLEAR]	Display or clear the Page Deallocation Table
PIM [<proc>] [HPMC LPMC TOC]	Display PIM information
RemotePower [ON OFF]	Display/enable/disable remote power
ScRoll [ON OFF]	Display or change scrolling ability
BoOt [PRI ALT <path>]	Boot from specified path
Display	Redisplay the current menu
Help [<menu> <command>]	Display help for menu or command
RESET	Restart the system
MAIN	Return to Main Menu

Service Menu: Enter command >

Booting the Workstation

You usually start a workstation by turning it on and waiting for HP-UX to boot automatically. However, you may not always want the usual boot sequence to occur.

For example, you may want to start the workstation from an operating system that is stored on a device that is different from the usual boot device. If the normal operating system kernel or the disk on which it resides becomes damaged or unusable, you may wish to boot from a different disk or perhaps from another type of device, such as a CD ROM drive.

Here are some possible booting scenarios you may encounter:

- If you know which device you want to boot from, and you know that it contains a bootable operating system, follow the directions in “Accessing the Boot Console Handler” on, and then type the following at the prompt:

Main Menu: Enter command > boot device [Enter]

where device is the hardware path to the device, specified in Mnemonic Style Notation. For example, if you wish to boot an operating system that is stored on an IDE CD ROM drive, you would type the following command at the prompt:

Main Menu: Enter command > boot IDE [Enter]

- If you do not know which device you want to boot from, then type the following at the prompt:

Main Menu: Enter command > search [Enter]

A message similar to the following will be displayed:

Path Number	Device Path	Device Type
P0	IDE	TEAC CD-532E-B
P1	FWSCSI.6.0	SEAGATE ST39102LC

At the prompt, you might type the following:

Main Menu: Enter command > boot P1 [Enter]

Note that the operating system on the specified device (P1) is used to boot the system (also see the next section, “Searching for Bootable Media”).

- If you wish to interact with the Initial System Loader (ISL) before booting the workstation, follow the directions in the section “Accessing the Boot Console Interface” found in this chapter, and type the following at the prompt:

Main Menu: Enter command > boot device [Enter]

The following prompt will appear:

Interact with ISL (Y,N,Q)>

Answering yes (Y) causes the ISL to be loaded from the specified device. After a short time, the following prompt appears on the screen:

ISL>

ISL is the program that actually controls the loading of the operating system. By interacting with ISL, you can choose to load an alternate version of the HP-UX operating system. If you do not want to interact with ISL, you must enter no (N).

For example, if the usual kernel (/stand/vmunix) on the root disk (fwscsi.6.0) has become corrupted, and you wish to boot the workstation from the backup kernel (/stand/vmunix.prev), type the following at the ISL> prompt:

ISL> hpx /stand/vmunix.prev [Enter]

- If you do not know which media in the file systems have bootable operating systems, you can find them with the search ipl command. See the next section, “Searching for Bootable Media.”

Searching for Bootable Media

To list all devices that contain bootable media, follow the directions in the section “Accessing the Boot Console Handler” found in this chapter, and type the following at the prompt:

```
Main Menu: Enter command > search ipl [Enter]
```

The search command searches all buses. The search may turn up more devices than there are lines on the display. If you are using a text terminal, you can control the progress of the search from the terminal’s keyboard by doing any of the following:

- To temporarily suspend the search, press [Ctrl]-[S].
- To continue the search, press [Ctrl]-[Q].
- To halt the search, press any other key.

These flow-control commands do not work with a bit-mapped display, but such a display can show more than forty lines of text, so you are unlikely to need them.

To search for devices of just one type that actually contain bootable media, follow the directions in the section “Accessing the Boot Console Handler” found in this chapter, and then type the following at the prompt:

```
Main Menu: Enter command > search ipl device_type [Enter]
```

where *device_type* is one of the following:

- *fwscsi* is the internal, Wide LVD (Low Voltage Differential) SCSI bus.
- *scsi* is the external, SE/LVD (Single-Ended/Low-Voltage Differential) SCSI bus.
- *lan* is all connections to the built-in LAN.
- *ide* is the built-in CD ROM drive.
- *pcin* is an optional SCSI interface in slot number *n*.

For more information about the search command, type the following at the prompt:

```
Main Menu: Enter command > help search [Enter]
```

Resetting the Workstation

To reset the workstation to its predefined values, follow the directions in the section “Accessing the Boot Console Handler” found in this chapter, and type the following at the prompt to access the Configuration Menu:

Main Menu: Enter command > co [Enter]

When the Configuration Menu appears, type the following at the prompt:

Configuration Menu: Enter command > default [Enter]

Then type the following at the prompt:

Configuration Menu: Enter command > reset [Enter]

Displaying and Setting Paths

A path is the hardware address of a device that is attached to the I/O system of a workstation. The path command sets the system paths shown in Table 5-1.

The path command sets and displays the hardware address of a specified device attached to the I/O bus of the workstation.

Table 4-1. System Paths

Path Type	Device
primary or pri	The workstation's default boot device (usually the root disk)
alternate or alt	The workstation's alternate boot device (usually a DDS-format tape device)
console or con	The workstation's primary display device
keyboard or key	The workstation's primary ASCII input device

To display the current settings for the system paths, type the following at the prompt:

Main Menu: Enter command > path [Enter]

The paths are displayed in Mnemonic Style Notation, as shown in Table 5-2.

Table 4-2. Mnemonic Style Notation

I/O Type	Specification Format
Internal LVD SCSI	fwscsi.scsi_address.logical_unit_number
External SE/LVD SCSI	scsi.scsi_address.logical_unit_number
Built-in LAN	lan.server_address.init_timeout.io_timeout
Optional SCSI	pcin.scsi_address.logical_unit_number
Built-in IDE	IDE

To display the current setting for a particular system path, follow the directions in the section “Accessing the Boot Console Handler” found in this chapter, and type the following at the prompt:

Main Menu: Enter command > path *path_type* [Enter]

where *path_type* is one of the path types listed in Table 5-1.

For example, to get the path to the primary boot device, follow the directions in the section “Accessing the Boot Console Handler” found in this chapter, and type the following at the prompt:

Main Menu: Enter command > path primary [Enter]

Displaying and Setting Paths

To set a system path to a new value, follow the directions in the section “Accessing the Boot Console Handler” found in this chapter, and type the following at the prompt:

Main Menu: Enter command > path *path_type* *path* [Enter]

where *path_type* is one of the path types listed in Table 5-1 and *path* is the specification of the path in Mnemonic Style Notation (as described in Table 5-2). For example, to set the primary boot path to a SCSI disk with an ID of 6.0, follow the directions in “Accessing the Boot Console Handler” on, and then type the following at the prompt:

Main Menu: Enter command > path pri scsi.6.0 [Enter]

Displaying and Setting the Monitor Type

The workstation ships from the factory preset to use a monitor with a specific resolution and frequency. If the workstation's monitor is replaced with a different type of monitor, you may have to reconfigure the workstation to support the new monitor.

The Monitor Command

The `monitor` command lets you change the workstation's graphics configuration. This command is available in the Configuration Menu of the Boot Console Handler.

NOTE The `monitor` command lets you change a workstation's graphics configuration before you replace the monitor. For information about changing the configuration after you replace the monitor, go to the section "Setting the Monitor Type at Power On" found in this chapter.

To display the current graphics and console information, type the following set of commands:

```
Main Menu: Enter command > configuration [Enter]  
Configuration Menu: Enter command > monitor [Enter]
```

The correct usage for setting the graphics configuration is:

```
Configuration Menu: Enter command > monitor graphics_path type [Enter]
```

where valid *graphics_path* parameters are:

- *graphics(1)* - Graphics adapter installed in slot 1
- *graphics(2)* - Graphics adapter installed in slot 2
- *graphics(3)* - Graphics adapter installed in slot 3

NOTE No blanks or spaces may be used in the *graphics_path*.

type is the numerical monitor type as shown with the `monitor list` command. See the section "Setting the Monitor Type" found in this chapter for a list of types. For example, a graphics card installed in option slot 1 would be *graphics(1)*.

Displaying the Current Monitor Configuration

To display the current monitor configuration for the workstation from the Configuration Menu of the Boot Console Handler, follow the directions in the section “Accessing the Boot Console Handler” found in this chapter. Once you are in the Boot Console Handler’s Main Menu, type:

```
Main Menu: Enter command > configuration [Enter]
```

This places you in the Configuration Menu. From here, type:

```
Configuration Menu: Enter command > monitor [Enter]
```

This displays a list of the current graphics adapters and their monitor types configured for the workstation. For example:

MONITOR INFORMATION

Path	Slot	Head	HPA	Resolution	Freq	Type	Class
-----	----	---	-----	-----	----	----	-----
GRAPHICS(1)	1	1	ffffa000000	1600x1200	75Hz	8	PCI

```
Configuration Menu: Enter command >
```

In this example, only the graphics adapter (located in slot 1) GRAPHICS(1) is configured. The monitor type for GRAPHICS(1) is set to type 8, which (for this graphics adapter) is a 1600x1200 monitor that uses a frequency of 75 Hz.

Setting the Monitor Type

You can set the monitor type for a graphics adapter by typing the following:

```
Configuration Menu: Enter command > monitor graphics(n) tt [Enter]
```

where *n* is the number of the graphics adapter and *tt* is the monitor type.

To display a list of supported monitors that are used by a graphics card, type the following:

```
Configuration Menu: Enter command > monitor list [Enter]
```

A list of valid monitor types similar to the following is displayed.

NOTE Each graphics adapter will have a different list of valid monitor types. The meaning of any monitor type will therefore differ for each graphics adapter.

MONITOR INFORMATION

Path	Slot	Head	Type	Size	Freq	Class	
GRAPHICS(1)	1	1	1	1280x1024	75Hz	PCI	
GRAPHICS(1)	1	1	2	1280x1024	75Hz	PCI, Double buffered	
GRAPHICS(1)	1	1	3	1280x1024	75Hz	PCI, Greyscale	
GRAPHICS(1)	1	1	4	1280x1024	75Hz	PCI, Double buffered, Greyscale	
GRAPHICS(1)	1	1	5	1280x768	75Hz	PCI	
GRAPHICS(1)	1	1	6	800x600	75Hz	PCI	
GRAPHICS(1)	1	1	7	640x480	75Hz	PCI	
GRAPHICS(1)	1	1	8	1600x1200	75Hz	PCI	
GRAPHICS(1)	1	1	9	1600x1200	75Hz	PCI, Greyscale	
GRAPHICS(1)	1	1	10	1200x1600	75Hz	PCI	
GRAPHICS(1)	1	1	11	1200x1600	75Hz	PCI, Greyscale	
GRAPHICS(1)	1	1	12	1280x1024	72Hz		
GRAPHICS(1)	1	1	13	1280x1024	72Hz	Double buffered	
GRAPHICS(1)	1	1	14	640x480	60Hz		
GRAPHICS(1)	1	1	15	----- user defined -----			

Configuration Menu: Enter command >

To set the monitor type for GRAPHICS(1) to monitor type 8, type the following:

Configuration Menu: Enter command > monitor graphics(1) 8 [Enter]

This will take effect on the next reboot or reset of the workstation.

MONITOR INFORMATION

Path	Slot	Head	HPA	Resolution	Freq	Type	Class
GRAPHICS(1)	1	1	ffffa000000	1600x1200	75Hz	8	PCI

The new monitor selection will either take effect the next time you reboot the workstation if this is a non-console monitor, or immediately if this is a console monitor. The boot console also displays the new monitor information.

Trying to change the monitor type to a number not listed for that graphics device fails and gives you the following warning message:

Value of monitor type n out of range (n - nn)

NOTE	Changing the monitor type on an empty slot works; the monitor type will be saved for a future graphics card.
-------------	--

Setting the Monitor Type at Power On

If you replace a workstation's monitor with a different monitor type, and do not set the workstation's graphics parameters by using the monitor command before doing so, you may need to perform the following if your screen is blank.

Cycle the power to the workstation. Wait 2 seconds after the Num Lock light flashes near the end of the boot sequence, and then press [Tab] to initiate the automatic monitor selection process. If the screen remains blank after two minutes, however, see the "Troubleshooting Monitor Problems" subsection on the next page.

NOTE It takes approximately one minute after powering on the workstation before the Num Lock light flashes.

The system cycles through the available monitor types one at a time. When you see a message similar to the following, and it is the correct monitor type, select the monitor type by pressing [Enter]:

MONITOR INFORMATION

Path	Slot	Head	Type	Size	Freq	Type	Class
GRAPHICS(1)	1	1	n	nnnnxnnnn	nnHz	8	PCI

Press [RETURN] to select this monitor type (type n of n types)

The system queries you to confirm your selection. Press Y (yes) to save this monitor type.

If you press any key other than Y, the following message is displayed:

Monitor type not saved.

At this point, the new monitor type is active, but not saved. Because you did not save the monitor type, the next time you reboot the workstation the original monitor type will be used.

Next, the following message is displayed:

To select a new Graphics Monitor Type press the <TAB> key now, otherwise EXIT by entering any other key (or will time out in 15 seconds)...

To restart the monitor selection process, press [Tab].

Troubleshooting Monitor Problems

In the event that the console stops displaying to the graphics device, use the following procedure to set the console for displaying to an external terminal:

1. Turn off the workstation's power.
2. Disconnect the USB keyboard connector from the rear panel.
3. Connect a serial terminal emulator to the Serial 1 connector (the left serial connector) on the rear panel. Configure the terminal for: 9600 baud, No Stop Bits, No Parity, and 8 Bits.
4. Power on the workstation. The system will now display the console to the terminal connected to Serial 1 port. Note that you can use a 9-pin to 9-pin serial cable (HP Part Number F1044-80002) to connect an HP OmniBook serial port to the workstation.
5. Set the monitor type and path using the Boot Console Handler.

Changing the Console to an External Terminal

In the event that the console stops displaying to the graphics device, use the following procedure to display the console to an external Serial terminal so that you can configure the graphics console:

1. Turn off the workstation's power.
2. Disconnect the USB keyboard connector from the rear panel.
3. Connect a Serial terminal to the Serial 1 connector (the left serial connector) on the rear panel. Configure the terminal for: 9600 baud, No Stop Bits, No Parity, and 8 Bits.
4. Power on the workstation.

The workstation will now display the console to the terminal connected to the Serial 1 port.

Displaying the Current Memory Configuration

The following sample screen output uses the `memory` command to show a memory configuration table with properly-installed and configured memory.

To display the current memory configuration for a workstation, first follow the directions in the section “Accessing the Boot Console Handler” found in this chapter. Once you are in the Boot Console Handler’s Main Menu, type the following:

Main Menu: Enter command > information [Enter]

This places you in the Information Menu. From here, type the following:

Information Menu: Enter command > memory [Enter]

The screen displays status and configuration information for the memory DIMMs installed in the workstation. The following sample shows the memory information when memory DIMMs are properly installed and configured.

MEMORY INFORMATION

MEMORY STATUS TABLE

Slot	Size (A)	Status (A)	Size (B)	Status (B)
0a/0b	512MB	Active	512MB	Active
1a/1b	512MB	Active	512MB	Active
2a/2b	512MB	Active	512MB	Active
3a/3b	512MB	Active	512MB	Active
4a/4b	512MB	Active	512MB	Active
5a/5b	512MB	Active	512MB	Active
6a/6b	512MB	Active	512MB	Active
7a/7b	512MB	Active	512MB	Active

TOTAL MEMORY = 8192MB

MEMORY FAULT TABLE

Slot	Size	Status
-----	-----	-----

Memory Installation Guidelines

For best performance, load DIMMs in ascending slot order: 0, 1, 2, ...

- For DIMMs to work, both DIMMs in a slot pair (a/b) must be the same type.
(Same part number = same type)

Active, Installed Memory	:	768MB of SDRAM
Deallocated Pages	:	0 Pages

Available Memory	:	768MB
Good Memory Required by OS	:	0 (Not Initialized)
Memory		
HVERSION	SVERSION	

0x0860	0x0900	

Displaying the Status of the I/O Slots

The `IO` command lets you identify all built-in I/O devices and optional I/O devices installed in the option slots. It is available in the Information Menu.

To use the `IO` command from the Information Menu of the Boot Console Handler, type the following:

Information Menu: Enter command > `io [Enter]`

Information about the built-in and optional I/O devices is displayed. For example:

I/O MODULE INFORMATION

Path	Decimal	Type	Location	HVER	SVER	Vers	IODC	IODC
-----	-----	----	-----	----	----	----	---	---
LAN	10/0/12/0	Ethernet	built-in	0060	a200	0x02	0x00	
AUDIO	10/0/13/0	Audio	built-in					
IDE	10/0/14/0	IDE	built-in	0060	a300	0x00	0x00	
SUPERIO MISC	10/0/14/0	Bridge Device	built-in					
SERIAL_1	10/0/14/1/1	RS232 port	built-in	0060	8c00	0x01	0x00	
SERIAL_2	10/0/14/1/2	RS232 port	built-in	0060	8c00	0x01	0x00	
USB	10/0/14/2	USB	built-in	0060	a900	0x95	0x00	
SCSI	10/0/15/0	SCSI	built-in	0060	a300	0x00	0x00	
FWSCSI	10/0/15/1	SCSI	built-in	0060	a300	0x00	0x00	
GRAPHICS(2)	10/4/2/0	Display	slot 2	0070	8500	0x01	0x00	

Main Menu: Enter command >

Setting the Auto Boot and Auto Search Flags

The auto boot and auto search flags are variables stored in the system's non-volatile memory. (Non-volatile memory retains its contents even after power is turned off.) If you reset these flags to new values, the change takes effect the next time you reboot the workstation.

To examine the state of the auto boot and auto search flags, type the following:

Configuration Menu: Enter command > auto [Enter]

If auto boot is set to on, the workstation automatically attempts to boot the operating system when powered on. If auto boot is set to off, the workstation enters the boot administration mode of the Boot Console Handler.

The state of the auto search flag determines how the workstation seeks a boot device during autoboot. If auto search is set to on, the workstation will search for other boot devices if the primary boot device is not available. If auto search is off, the workstation will default to the boot administration mode if it can't see the primary boot device.

To change the state of the auto boot or auto search flags, type either:

Configuration Menu: Enter command > auto boot state [Enter]

OR:

Configuration Menu: Enter command > auto search state [Enter]

where state is on or off.

Displaying and Setting the Security Mode

The secure flag is a variable stored in non-volatile memory. (Non-volatile memory retains its contents even after power is turned off.) If you reset this flag to a new value, the change takes effect the next time you reboot the workstation.

When the secure flag is set to on, auto boot and auto search are enabled and cannot be stopped. The workstation boots from the default boot paths regardless of user intervention.

To display the current setting for the secure flag, type the following:

Configuration Menu: Enter command > secure [Enter]

To set the secure flag on, type the following:

Configuration Menu: Enter command > secure on [Enter]

To set the secure flag off, you need to disconnect all possible boot devices to interrupt the boot sequence and force the prompt to the Boot Console Handler. Next, type the following:

Configuration Menu: Enter command > secure off [Enter]

Displaying and Setting Fastboot Mode

When fastboot is enabled (set to on), the workstation does a quick check of the memory and skips some processor selftests during its power-on selftests. This enables the workstation to complete its boot process quicker. The default factory setting is for fastboot to be enabled (set to on).

When fastboot is disabled (set to off), more extensive memory and processor testing is performed during the selftests, causing the boot process to take longer.

If you are experiencing difficulty in booting the workstation, set fastboot to off and reboot the system. The more extensive testing may reveal the error condition.

To display the status of fastboot, type the following:

Configuration Menu: Enter command > fastboot [Enter]

To disable fastboot, type the following:

Configuration Menu: Enter command > fastboot off [Enter]

To enable fastboot, type the following:

Configuration Menu: Enter command > fastboot on [Enter]

Displaying the LAN Station Address

It is sometimes necessary to supply the LAN station address of the workstation to other users. For example, if the workstation is to become a member of a cluster, the cluster administrator needs to know the LAN station address in order to add the workstation to the cluster.

A LAN station address is the label that uniquely identifies the LAN connection for the workstation at the link level (the hardware level).

To display the workstation's LAN station address, type the following:

Information Menu: Enter command > lanaddress [Enter]

The LAN station address is displayed as a twelve-digit number in hexadecimal notation, similar to the following:

LAN Station Addresses: 001083-000429

The address is for the workstation's built-in LAN interface.

Displaying System Information

The `all` command allows you to display the system's processor revision and speed, cache size, memory size, flag settings, and the boot and console paths. To display system information, from the Information Menu type the following:

Information Menu: Enter command > `all` [Enter]

This information is paged to allow you to view it as necessary, unless the `ScRoll` command has been used to disable scrolling.

Displaying PIM Information

The `pim` command allows you to display the most recent PIM information for the specified fault type. To display PIM information for a specific fault, from the Service Menu, type the following:

Service Menu: Enter command > `pim processor_number fault_type` [Enter]

Using Remote Power-On

The J6700 workstation has a remote power-on feature that allows you to power up and shut down your workstation remotely through the RS232 port. The RS232 receive line is monitored by the system board Remote Power Controller (RPC). This controller responds to the following commands:

Press:	Type:	Description
Esc	<code>rsys^on</code>	Turns the system on
Esc	<code>rsys^off</code>	Turns the system off
Esc	<code>rsys^ton</code>	Turns the system off without soft-power down
Esc	<code>pic^sleep</code>	Causes RPC to stop responding to commands

If the remote-power jumper is set to the enable position (factory default), the Remote Power Controller will always be able to turn on a system the first time AC power is applied. Once the system is powered up, further command processing will depend on the state of the firmware's "remote power" bit, which is set using the Boot Console Handler (see the "Boot Console Handler" chapter in this document). If the remote power bit is set to ON, the Remote Power Controller will continue to process commands only if the Remote Power Controller has not been put into the sleep mode. If the remote power bit is set to OFF, the Remote Power Controller will not respond to commands.

If the Remote Power Controller has been placed in the sleep mode, you can re-enable the Remote Power Controller by following this procedure:

1. Reboot your workstation. If auto boot is turned off, the boot sequence automatically stops at the boot console **Main Menu**. If auto boot is turned on, you will see the following message:

Processor is starting auto boot process. To
discontinue, press any key within 10 seconds.

If auto boot and auto search are both turned on, you will see the following message:

Processor is booting from first available de-
vice. To discontinue, press any key within 10
seconds.

NOTE If you are using a power-saving monitor, you will have less than 10 seconds from the time this message appears to press a key.

2. Press any key. You will then see the message:

Boot terminated

The **Main Menu** of the boot console appears.

3. At the **Main Menu** prompt, type the following and press **Enter**:

Main Menu: Enter command > service

4. Turn remote power off by typing the following at the prompt and press **Enter**:

Service Menu: Enter command > RemotePower OFF

Next, turn remote power on by typing the following at the prompt and press **Enter**:

Service Menu: Enter command > RemotePower ON

The Remote Power Controller is now enabled.

5. Return to the **Main Menu** by typing the following at the prompt and press **Enter**:

Service Menu: Enter command > main

6. Continue booting the system by typing the following at the prompt and press **Enter**:

Main Menu: Enter command > boot

7. Answer "N" to the question, **INTERACT WITH IPL (Y,N,Q)?**

Troubleshooting Hint for an Unresponsive RPC

If the Remote Power Controller (RPC) is enabled and it seems to be unresponsive, press the **Enter** key several (approximately 15 times) times. You need to do this because the Remote Power Controller auto senses the baud rate at the beginning of each command (that is, when you press **Enter**). It does this by measuring the width of the start bit of the first character it sees. Because the Remote Power Controller does not know the difference between the beginning of a command or any other data that may occur on the receive line, the Remote Power Controller can set the baud rate to an incorrect value if the first character it sees has the lowest order bit or bits set. The Remote Power Controller has an input buffer of a fixed size; therefore, pressing the **Enter** key 15 or more times causes the buffer to overflow, resetting the Remote Power Controller. If the baud rate was set to some real extreme value, you may have to try this process several times.

Setting the Fan Speed

There are two fan speed settings available on the J6700 workstation. The RackMount fan speed is used for J6700s that are installed in a rack. The DeskSide fan speed is used for J6700s that are used as desk-side systems. These fan speeds are set using the Boot Console Handler (bch). To set the fan speeds, follow the procedures discussed in this section.

Rack-Mount Fan Speed

If you currently have a desk-side workstation that you want to convert to a rack-mount workstation, you need to change the workstation's fan speed. To do this, follow this procedure:

1. Turn on the workstation and press the **Tab** key until a select display message appears. Select the display frequency and resolution that are best for your workstation.
2. Stop the boot process by pressing any key before the ten-second limit. This gets you to the Boot Console Handler's (bch) **Main Menu**. You will only need to do this if you have autoboot turned on; otherwise, the system stops at the bch **Main Menu**. When the **Main Menu** prompt appears, type:

Main Menu: Enter command > configuration

3. Enter the following command at the **Configuration Menu** prompt:

Configuration Menu: Enter command > FanChoice RackMount

4. Return to the **Main Menu** and enter this command at the prompt to continue booting:

Main Menu: Enter command > boot

Desk-Side Fan Speed

If you currently have a rack-mount workstation that you want to convert to a desk-side workstation, you need to change the workstation's fan speed. To do this, follow this procedure:

1. Turn on the workstation and press the **Tab** key until a select display message appears. Select the display frequency and resolution that are best for your workstation.
2. Stop the boot process by pressing any key before the ten-second limit. This gets you to the Boot Console Handler's (bch) **Main Menu**. You will only need to do this if you have autoboot turned on; otherwise, the system stops at the bch **Main Menu**. When the **Main Menu** prompt appears, type:

Main Menu: Enter command > configuration

3. Enter the following command at the **Configuration Menu** prompt:

Configuration Menu: Enter command > FanChoice DeskSide

4. Return to the **Main Menu** and enter this command at the prompt to continue booting:

Main Menu: Enter command > boot

Initial System Loader (ISL) Environment

The ISL environment provides the means to load the operating system (HP-UX) environment. The ISL environment also provides an offline platform to execute optional diagnostic and utility programs from a boot device when HP-UX does not load.

The ISL program is the first program loaded into main memory from an external medium (LAN, disk, or tape) and launched by the initial program loader (IPL) routine from the Boot Administration environment.

The ISL environment provides the following capabilities:

- Execute user-entered commands to modify boot device paths and boot options in stable storage.
- Run offline diagnostic programs and utilities.
- Provide automatic booting of the HP-UX operating system after power-on or reset.

Invoking ISL from the Boot Console Handler

Perform the following steps to invoke ISL from the Boot Console Handler:

1. Follow the directions in the section “Accessing the Boot Console Handler” found in this chapter, and type the following at the prompt:

Main Menu: Enter command > boot device [Enter]

You are prompted:

Interact with ISL (Y or N) > y [Enter]

2. Answering yes (y) causes the ISL to be loaded from the specified device. After a short time, the following prompt appears on the screen:

ISL>

ISL is the program that actually controls the loading of the operating system. By interacting with ISL, you can choose to load an alternate version of the HP-UX operating system.

For example, if the usual kernel (/stand/vmunix) on the root disk has become corrupted, and you wish to boot the workstation from the backup kernel (/stand/vmunix.prev), type the following at the ISL> prompt:

ISL> hpx /stand/vmunix.prev [Enter]

ISL User Commands

The following commands that are available in the ISL environment allow you to display and modify the boot characteristics of the system.

- `help` - lists ISL command menu and available utilities.
- `display` - displays the boot and console paths in Stable Storage and the current setting of the ISL Boot Flags.
- `prmpath` - modifies the primary boot path entry in Stable Storage. The entry in Stable Storage for the primary boot device begins at byte address 0 and ends at 31.
- `altpath` - modifies the alternate boot path entry in Stable Storage. The entry for the alternate boot device begins at byte address 128 and ends at 159.
- `conspath` - modifies the console path entry in Stable Storage. The entry in Stable Storage for the console device begins at byte address 96 and ends at byte address 127. The entry for the keyboard and mouse devices begins at byte address 160 and ends at 191.
- `listautofl` or `lsautofl` - lists the contents of the (HP-UX) autoboot file.
- `support` - boots the Support Tape from the boot device.
- `readss` - displays 4 bytes (one word) from Stable Storage. The `readss` command requires a decimal number between 0 and 255 to address four bytes in Stable Storage.

Boot Console Handler

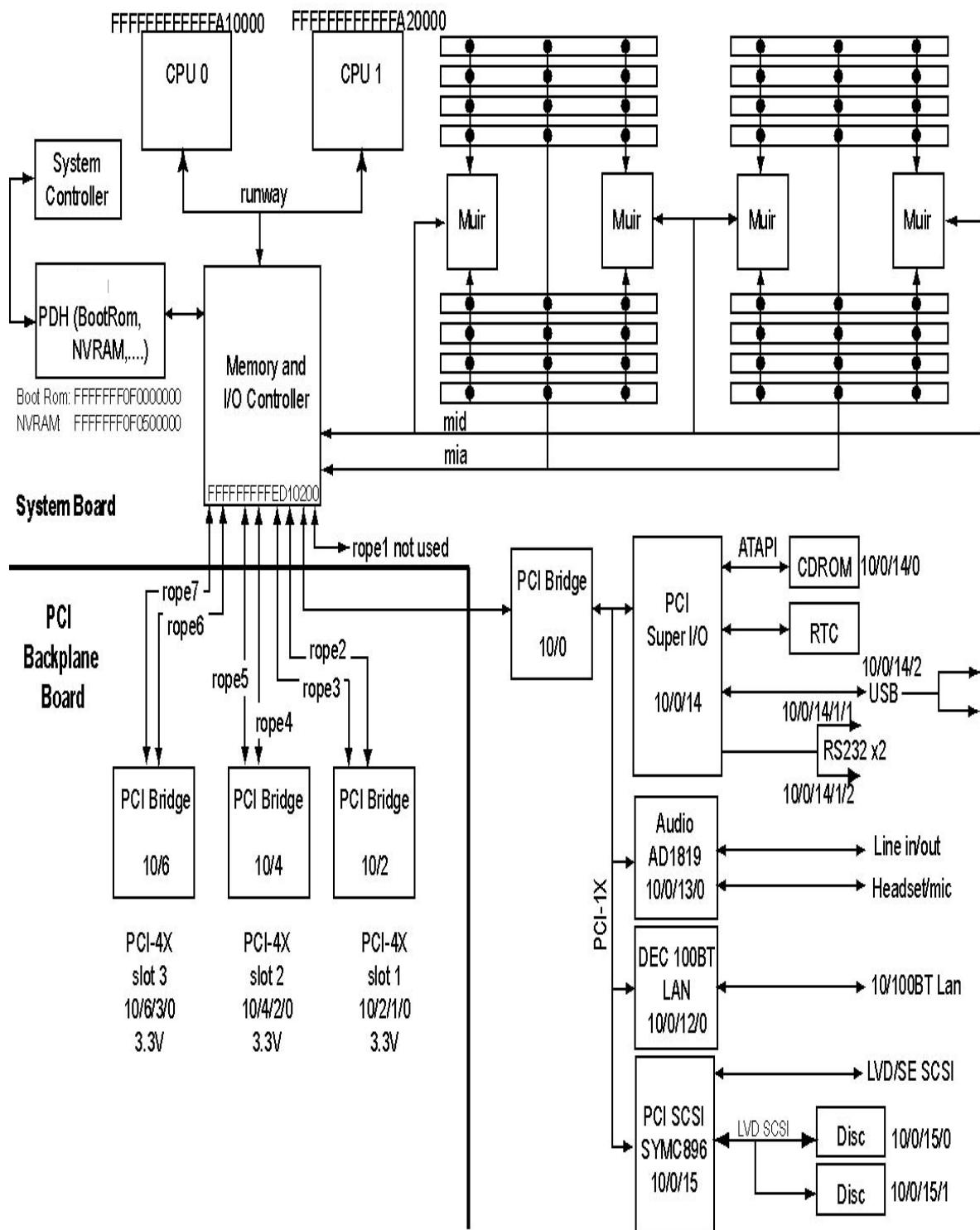
Initial System Loader (ISL) Environment

5 Block Diagram

This chapter contains the block diagram for the J6700 workstation's system board and PCI board.

System Board and PCI Board

Figure 5-1. Block Diagram of the J6700's System Board and PCI Board



A Regulatory Statements

This Appendix contains electromagnetic compatibility information and optical and acoustical statements.

Declaration of Conformity

according to ISO/IEC Guide 22 and EN 45014

Manufacturer:	Hewlett-Packard Company 3404 East Harmony Rd. Fort Collins, CO 80528 USA
Declares that the:	
Product Name:	HP Workstations
Model Numbers:	J6700
Base Product Number:	5X
Product Options:	All
conforms to the following specifications:	
Safety.	IEC 950:1991+A1+A2+A3+A4/EN 60950:1992+A1+A2+A3+A4+A11 IEC 60825-1:1993/EN60825-1:1994+A11 Class 1 for LEDs USA 21CFR Subpart J – for FC Laser module China GB4943-1995 Russia GOST R 50377-92
EMC.	CISPR 11: 1997 / EN 55011: 1998 Class A CISPR 22: 1993+A1+A2 / EN 55022: 1994+A1+A2 Class A EN 50082-1: 1992 Also compliant with... IEC 1000-3-2:1994/EN 61000-3-2:1998 IEC 1000-4-2:1995+A1/ EN 61000-4-2:1999 - 4kV CD, 8kV AD IEC 1000-4-3:1995/EN 61000-4-3:1996 - 10V/m IEC 1000-4-4:1995/EN 61000-4-4:1995 - 2kV Signal, 4kV Power Lines US FCC Part 15, Class A Japan VCCI Class A Australia/New Zealand AS/NZS 2046.1/2:1992, AS/NZS 3548:1995, and AS/NZS 4251.1:1994 China GB9254-1988 Taiwan CNS 13438 Class A Russia GOST R 29216-94
and is certified by:	
UL Listed to UL1950, 2nd edition, File E146385 cUL Listed to CSA 22.2 No. 950-M93 TÜV Certified to EN60950 2nd edition with A1+A2+A3+A4+A11 HP Fort Collins CCQD HQE	
supplementary information:	
The product herewith complies with the requirements of the following Directives and carries the CE marking accordingly: - the EMC directive 89/336/EEC and 92/31/EEC and 93/68/EEC - the Low Voltage Directive 73/23/EEC and 93/68/EEC	
This product was tested in a typical Hewlett-Packard workstation configuration.	
Original signed by Ruth Lutes, Site Quality Manager, Fort Collins, CO, USA	
For Compliance Information ONLY, contact:	
European Contact: Your local Hewlett-Packard Sales and Service Office or Hewlett-Packard GmbH, Department HQ-TRE Standards Europe, Herrenberger StraBe 130, D-71034 Boblingen (FAX: 49-7031-14-3143)	
Americas Contact: Hewlett-Packard, Fort Collins Site Quality Manager, mail stop 46, 3404 E. Harmony Rd., Ft. Collins, CO 89528, USA	

Electromagnetic Compatibility

Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules and the Canadian Department of Communications. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Operation of this device is subject to the following conditions:

- This device may not cause harmful interference.
- This device must accept interference received, including interference that may cause undesired operation.
- Cables used with this device must be properly shielded to comply with the requirement of the FCC.
- You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

VCCI Statement for Class A Products

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると受信障害を引き起こすことがあります。

取り扱い説明書に従って正しい取り扱いをして下さい。

Korea RRL Statement for Class A Product

사용자 안내문 (A급 기기)

이 기기는 업무용으로 진자파장해인정을 받은
기기이오니, 만약 잘못 구입하셨을 때에는 구입
한 곳에서 비업무용으로 교환하시기 바랍니다.

Taiwan Class A Warning

警告使用者：

這是甲類的資訊產品，在居住的
環境中使用時，可能會造成射頻
干擾，在這種情況下，使用者會
被要求採取某些適當的對策。

Optical and Acoustical Statements

Visible LED Statement

The LEDs on this product are classified as "Class 1 LED Product" in accordance with EN 60825-1.

Laser Safety Statement for a Class 1 Laser Product

The CD-ROM mass-storage system is certified as a Class 1 laser product under the U.S. Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968.

This means that the mass-storage system does not produce hazardous laser radiation. Because laser light emitted inside the mass-storage system is completely confined within protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation.

Regulation on Noise Declaration for Machines

Lpa < 70 dB operator position, normal operation, per ISO 7779

Lpa < 70 dB am Arbeitsplatz, normaler Betrieb, nach DIN 45635 T.19

[Regulatory Statements](#)

[Optical and Acoustical Statements](#)

B Specifications

This appendix lists the environmental and electrical specifications for the HP VISUALIZE J6700 workstations.

Environmental Specifications

Altitude

Operating: 0–10,000 ft (0–3,000 m) @ 0 to +45° C

Non-operating: 15,000 ft (0–4,500 m) @ -40 to +70° C

DC Magnetic Field Interference

Operating: <1 Gauss at surface of product

Non-operating: <2 milli Gauss @ 7 feet

Electromagnetic Interference (EMI)

Emissions: FCC Class A CISPR A

Electrostatic Discharge

Air discharge: 8kV

Contact discharge: 4kV

Temperature

Operating: 0 to +45° C

Non-operating: -40 to +70° C

Humidity (Non-condensing)

Operating: 15 to 80%, 26° C max wet bulb for removable media

Non-operating: 0 to 90%

Leakage Current

Less than 3.5 mA

Shock

Operating: 20g at 3ms, 1/2 sine in normal axis with no hard errors
Non-operating: 80g at 3ms, 1/2 sine, normal axis

Vibration

Operating random: 0.21 Grms, 5–500 Hz
Swept sine survival: 0.5 g peak, 5–500 Hz
Random survival: 2.09 Grms, 5–500 Hz

Electrical Specifications

Input Power

J6700

AC Frequency:	47–63 Hz
Maximum Power Input:	715 Watts
Maximum Current:	7.4–6.2 Amps AC at 100–120VAC 3.7–3.2 Amps AC at 200–230VAC

C SCSI Connections

This appendix provides information about connecting SCSI (Small Computer System Interface) devices to an HP VISUALIZE J6700 workstation.

Appendix Overview

This appendix contains the following main sections:

- SCSI Bus Differences
- SCSI Restrictions
- SCSI Bus Length Constraints
- Assigning SCSI Device IDs
- Connecting to the SCSI Ports

NOTE When attaching external SCSI devices, be sure to terminate the last device on each external SCSI bus. (Terminators are included in a small plastic bag shipped with the workstation.) If there are no external SCSI devices, the terminators must be installed directly on the connectors on the rear panel.

SCSI Bus Differences

A SCSI (Small Computer Systems Interface) bus is an IEEE standard bus for connecting a workstation to internal and external SCSI devices running at different speeds. There may be one device connected to the external SCSI port, or several SCSI devices may be daisy-chained together and connected to the external SCSI port. Examples of these SCSI devices are 4 mm DDS-format tape drives, CD ROM drives, and hard disk drives.

There are two types of SCSI buses available with the J6700 workstation: a Narrow Single-Ended SCSI-2 bus (SE), and an Ultra2 Wide Low Voltage Differential SCSI bus (LVD). The following table shows the specification differences between these two SCSI buses.

CAUTION Do *not* connect SE SCSI devices to the LVD SCSI connector, or vice versa, because damage may occur. Currently Hewlett-Packard does not support mixing SE and LVD devices on the same SCSI bus.

Table C-1. SCSI Bus Differences

SCSI Type	Transfer Rate	Data Bus Width	Maximum Addresses ¹	Maximum Cable Length	Device Physical Location ²
SE/LVD	Up to 20 MB/sec	8 bits	0 through 6	3.0 meters (9.84 feet)	External
LVD	Up to 80 MB/sec	16 bits	0 through 6; 8 through 15	12 meters (39.37 feet)	Internal

1. Address 7 is reserved for host controller use on all buses.

2. This information is specific to the HP VISUALIZE J6700 workstations.

SCSI Restrictions

This section describes the SCSI restrictions that apply to the J6700 workstations in the following areas:

- Cables
- Terminators
- SCSI configuration constraints

NOTE The SE SCSI bus supports only 7 devices because address 7 is reserved by the system. Similarly, the LVD SCSI bus supports only 15 devices because address 7 is reserved by the system.

Cables

Only SCSI cables approved by HP can be used to connect a J6700 workstation to SCSI devices. HP offers the following SCSI cables for SE SCSI devices:

- 1.0 meter (3.281 feet) cable (HP Product Number C2908A)
- 1.5 meter (4.922 feet) cable (HP Product Number C2956A)

HP offers the following SCSI cables for LVD SCSI devices:

- 0.5 meter (1.64 feet) cable (HP Product Number C2978A)
- 1.5 meter (4.922 feet) cable (HP Product Number C2979A)

CAUTION SCSI cables approved by HP are designed to function within the SCSI tolerances for HP devices. Use of other cables can result in significant problems with system operation.

Always use the shortest possible cable(s) for a configuration.

NOTE See “SCSI Bus Length Constraints” on page 138 to determine the total length of SCSI cables.

Terminators

The J6700 workstation has auto termination and does not require external termination.

NOTE The last external device connected to the SCSI bus must be terminated with a SCSI terminator.

SCSI Configuration Constraints

The number of SCSI devices per bus is limited (see Table C-1 earlier in this appendix). Before adding another SCSI device, determine if the system can support the additional device.

SCSI Bus Length Constraints

This section discusses SCSI bus lengths constraints for the SE and LVD SCSI buses.

SE SCSI Bus Length

The maximum cable length for an SE SCSI bus is 3 meters. The J6700 workstation use a negligible amount of this maximum cable length.

NOTE When calculating the total SE SCSI cable/bus/trace length used externally, remember to account for cables connecting external devices together as well as the bus length internal to those devices.

There are two total cable length specifications you need to consider when dealing with an SE SCSI bus on a workstation. Note that these specifications are based on the requirement that the SCSI device being connected to the SE SCSI bus does not exceed the maximum capacitance of 25 picofarads (pF). Please check with the vendor of the SCSI device if you are not sure of the device's maximum capacitance.

The total cable length specifications are as follows:

- For a total of one to four devices being connected to the SE SCSI bus, the total length of cable used should not exceed 3.0 meters.
- For a total of five to eight devices being connected to the SE SCSI bus, the total length of cable used should not exceed 1.5 meters.

NOTE The computer is counted as one of the devices, and the internal length of its cabling is 0.15 meters. This length needs to be considered in determining the total cable length.

LVD SCSI Bus Length

The maximum cable length for an LVD SCSI bus is 12 meters. The J6700 workstation use 1 meter of this maximum cable length internally. This means that up to 11 meters of cable can be used for connecting external LVD SCSI devices to this workstation.

NOTE When calculating the total LVD SCSI cable/bus/trace length used externally, remember to account for cables connecting external devices together as well as the bus length internal to those devices.

Assigning SCSI Device IDs

Before assigning a SCSI device ID to a new SCSI device, you need to determine which SCSI device IDs are available. To view the SCSI IDs already in use, type the following command at the prompt and press [Enter]:

```
/usr/sbin/ioscan -f
```

After a few moments, the `ioscan` utility lists all of the I/O devices it could find. The list appears similar to the following:

Class	I	H/W Path	Driver	S/W State	H/W Type	Description
<hr/>						
bc	0		root	CLAIMED	BUS_NEXUS	
bc	1	10	ccio2	CLAIMED	BUS_NEXUS	I/O Adapter
ba	0	10/0	ROPEtoPCI	CLAIMED	BUS_NEXUS	PCI Bus Bridge - ROPEtoPCI
graphics	0	10/0/1/0	graph3	CLAIMED	INTERFACE	PCI(103c1005)
lan	0	10/0/12/0	btlan3	CLAIMED	INTERFACE	PCI(10110019)
audio	0	10/0/13/0	audio	CLAIMED	INTERFACE	Built-in Audio
ext_bus	0	10/0/14/0	side	CLAIMED	INTERFACE	PCI(100b0002)
target	0	10/0/14/0.0	tgt	CLAIMED	DEVICE	
disk	0	10/0/14/0.0.0	sdisk	CLAIMED	DEVICE	HITACHI CDR-8435 CDROM
target	0	10/0/14/0.7	tgt	CLAIMED	DEVICE	
ctl	0	10/0/14/0.7.0	sctl	CLAIMED	DEVICE	Initiator
ba	1	10/0/14/1	superio	CLAIMED	BUS_NEXUS	PCI Core I/O Adapter
tty	0	10/0/14/1/1	asio0	CLAIMED	INTERFACE	Built-in RS-232C
tty	1	10/0/14/1/2	asio0	CLAIMED	INTERFACE	Built-in RS-232C
ext_bus	1	10/0/14/1/3	SCentIf	CLAIMED	INTERFACE	Built-in Parallel Interface
pc	0	10/0/14/1/4	siofdc	CLAIMED	INTERFACE	Built-in Floppy Drive
floppy	0	10/0/14/1/4.1	sioflop	CLAIMED	DEVICE	HP_PC_FDC_FLOPPY
usb	0	10/0/14/2	hcd	CLAIMED	INTERFACE	Built-in USB Interface
usbhub	0	10/0/14/2.1	hub	CLAIMED	DEVICE	USB Root Hub
ext_bus	2	10/0/15/0	c720	CLAIMED	INTERFACE	Ultra2 Wide SCSI Dual Port
target	1	10/0/15/0.7	tgt	CLAIMED	DEVICE	
ctl	1	10/0/15/0.7.0	sctl	CLAIMED	DEVICE	Initiator
ext_bus	3	10/0/15/1	c720	CLAIMED	INTERFACE	Ultra2 Wide SCSI Dual Port
target	2	10/0/15/1.6	tgt	CLAIMED	DEVICE	
disk	0	10/0/15/1.6.0	sdisk	CLAIMED	DEVICE	SEAGATE ST39102LC
target	3	10/0/15/1.7	tgt	CLAIMED	DEVICE	
ctl	2	10/0/15/1.7.0	sctl	CLAIMED	DEVICE	Initiator
ba	2	10/1	ROPEtopCI	CLAIMED	BUS_NEXUS	PCI Bus Bridge - ROPEtoPCI
ba	3	10/2	ROPEtopCI	CLAIMED	BUS_NEXUS	PCI Bus Bridge - ROPEtoPCI
ba	4	10/4	ROPEtopCI	CLAIMED	BUS_NEXUS	PCI Bus Bridge - ROPEtoPCI
ba	5	10/6	ROPEtopCI	CLAIMED	BUS_NEXUS	PCI Bus Bridge - ROPEtoPCI
processor	0	32	processor	CLAIMED	PROCESSOR	Processor
processor	1	34	processor	CLAIMED	PROCESSOR	Processor

Assigning External SCSI Device IDs

You can determine which SCSI devices are currently in use by looking under the H/W Path heading in the output from the `ioscan` command. The entry `10/0/15/0` is the built-in SCSI bus. For devices connected to the built-in SCSI bus, such as disks, the number between the two decimals and after the third “/” in the hardware path specifies the SCSI ID for that device. For example, a hardware path of `10/0/15/0.2.0` specifies an SCSI device at SCSI ID 2. Here is the breakdown of the hardware path:

SCSI device . 10/0/15/0.2.0

SCSI . 10/0/15/0.2.0

SCSI ID 2 . 10/0/15/0.2.0

CAUTION Do not use SCSI device ID 7 for any device. It is reserved for the built-in SCSI bus controller.

Assigning Internal SCSI Device IDs

You can determine which LVD SCSI devices are currently in use by looking under the H/W Path heading in the output from the `ioscan` command discussed previously. The entry `10/0/15/1` is the built-in LVD SCSI bus. For devices connected to the built-in LVD SCSI bus, such as disks, the number between the two decimals and after the third “/” in the hardware path specifies the SCSI ID for that device. For example, a hardware path of `10/0/15/1.5.0` specifies a LVD SCSI device at SCSI ID 5. Here is the breakdown of the hardware path:

SCSI device . 10/0/15/1.5.0

LVD SCSI . 10/0/15/1.5.0

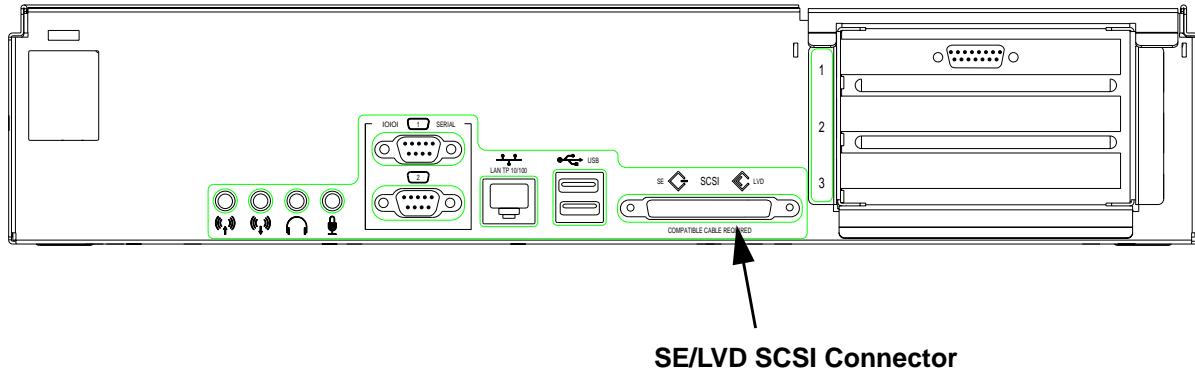
SCSI ID 5 . 10/0/15/1.5.0

CAUTION Do not use SCSI device ID 7 for any device. It is reserved for the built-in SCSI bus controller.

How To Connect An SE SCSI Device

This section describes how to connect to the workstation's SE SCSI port.

Figure C-1. SCSI Port Connections



NOTE The last external device connected to the SCSI bus must be terminated with a SCSI terminator.

SCSI Connections

How To Connect An SE SCSI Device

D Related Documentation

This appendix lists the part numbers and titles of documents related to the HP VISUALIZE J6700 workstations.

Additional Documentation

Site Preparation Guide

- A5990-90005 – *Site Preparation Guide HP VISUALIZE J6000 Workstations and Multiple System Configurations*

Installation Poster and Getting Started Guide

- A5990-90000 - *QuikInstall Poster HP VISUALIZE J6000 Workstation*
- A5990-90022 - *Getting Started Guide HP VISUALIZE J6700 Workstation*

Parts and Replacement Guide

- A5990-90060 - *Parts and Replacement Guide HP VISUALIZE J6000 Workstation*