Managing existing Connectors

Cloud Manager

Ben Cammett October 02, 2020

This PDF was generated from https://docs.netapp.com/us-en/occm/task_managing_connectors.html on November 10, 2020. Always check docs.netapp.com for the latest.



Table of Contents

V	Ianaging existing Connectors	1
	Switching between Connectors	1
	Accessing the local UI	2
	Removing Connectors from Cloud Manager	3
	Uninstalling the Connector software	3

Managing existing Connectors

After you create one or more Connectors, you can manage them by switching between Connectors, connecting to the local user interface running on a Connector, and more.

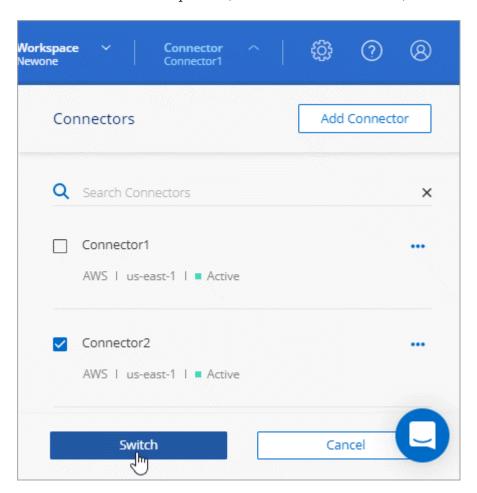
Switching between Connectors

If you have multiple Connectors, you can switch between them to see the Working Environments that are associated with a specific Connector.

For example, let's say that you're working in a multi-cloud environment. You might have one Connector in AWS and another in Google Cloud. You'd need to switch between those Connectors to manage the Cloud Volumes ONTAP systems running in those clouds.

Step

1. Click the **Connector** drop-down, select another Connector, and then click **Switch**.



Cloud Manager refreshes and shows the Working Environments associated with the selected Connector.

Accessing the local UI

While you should perform almost all tasks from the SaaS user interface, a local user interface is still available on the Connector. This interface is needed for a few tasks that need to be performed from the Connector itself:

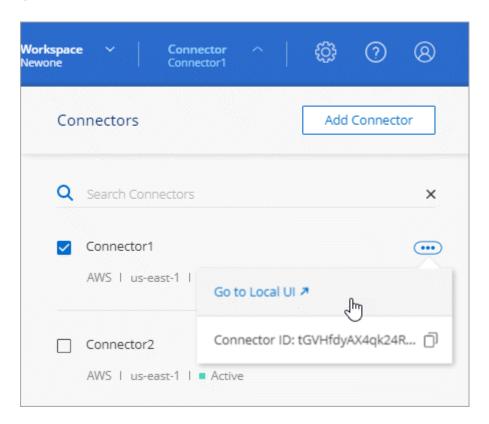
- Setting a proxy server
- Installing a patch (you'll typically work with NetApp personnel to install a patch)
- Downloading AutoSupport messages (usually directed by NetApp personnel when you have issues)

Steps

1. Log in to the Cloud Manager SaaS interface from a machine that has a network connection to the Connector instance.

If the Connector doesn't have a public IP address, you'll need a VPN connection or you'll need to connect from a jump host that's in the same network as the Connector.

2. Click the **Connector** drop-down, click the action menu for a Connector, and then click **Go to Local UI**.



The Cloud Manager interface running on the Connector loads in a new browser tab.

Removing Connectors from Cloud Manager

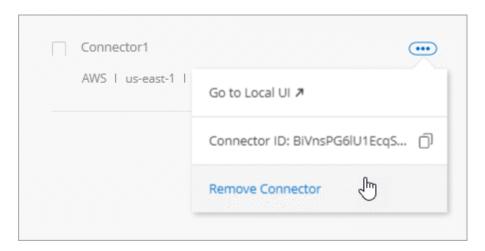
If a Connector is inactive, you can remove it from the list of Connectors in Cloud Manager. You might do this if you deleted the Connector virtual machine or if you uninstalled the Connector software.

Note the following about removing a Connector:

- This action doesn't delete the virtual machine.
- This action can't be reverted—once you remove a Connector from Cloud Manager, you can't add it back to Cloud Manager.

Steps

- 1. Click the Connector drop-down from the Cloud Manager header.
- 2. Click the action menu for an inactive Connector and click **Remove Connector**.



3. Enter the name of the Connector to confirm and then click Remove.

Result

Cloud Manager removes the Connector from its records.

Uninstalling the Connector software

The Connector includes an uninstallation script that you can use to uninstall the software to troubleshoot issues or to permanently remove the software from the host.

Step

1. From the Linux host, run the uninstallation script:

/opt/application/netapp/cloudmanager/bin/uninstall.sh [silent]

silent runs the script without prompting you for confirmation.

What about software upgrades?

The Connector automatically updates its software to the latest version, as long as it has outbound internet access to obtain the software update.

Copyright Information

Copyright © 2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval systemwithout prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.