

From Legacy to Agility: How EOPYY Reinvented Its Healthcare Data Backbone with Oracle Exadata Cloud@Customer



EOPYY (National Organization for Healthcare Services Provision) is Greece's public healthcare authority, operating under the Ministry of Health. Established in 2011 through the consolidation of eight social insurance funds, EOPYY now provides healthcare coverage to approximately 98% of the Greek population, making it the country's largest health service provider.

Industry: Government/Health Services

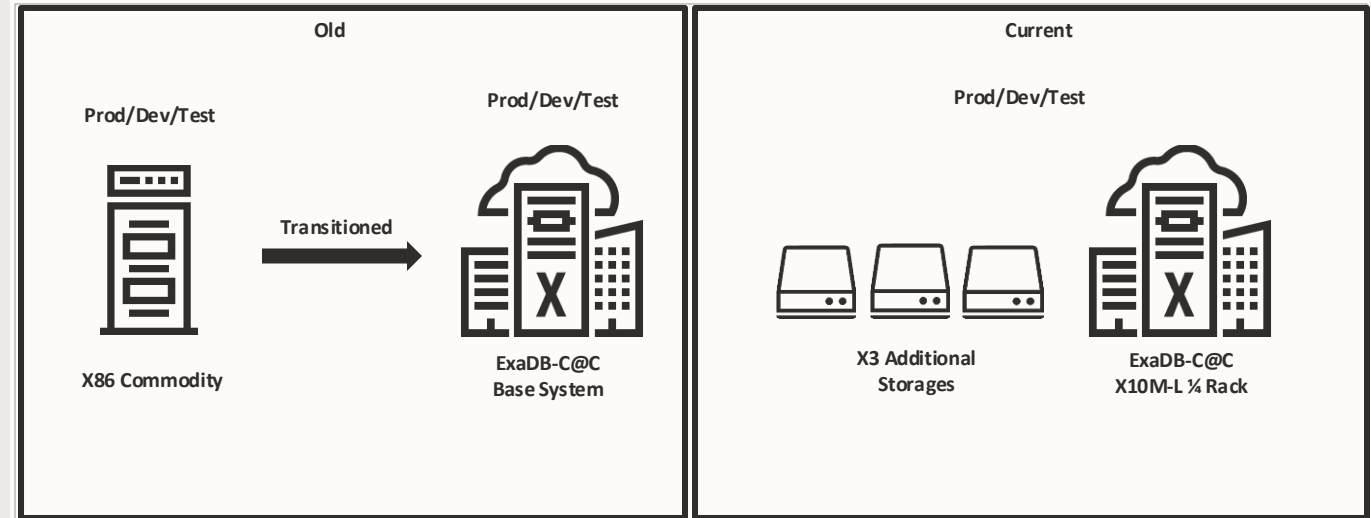
Headquarters: Athens, Greece

Business Objectives

- ☁ **Optimize costs** by transitioning from BYOL to a License-Included model for better budget control and flexibility
- ☁ **Simplify management and operations** of critical healthcare infrastructure to reduce complexity and administrative overhead
- ☁ **Enable dynamic resource scaling** to support seasonal and demand-based workload adjustments without disruption

Benefits Achieved

- ☁ **Reduced infrastructure complexity** through a unified and modern Exadata platform, simplifying operations and ongoing maintenance
- ☁ **Improved cost predictability and control** by adopting the License-Included PaaS model, removing the overhead of separate licensing and enabling better budgeting
- ☁ **Greater agility and scalability**, allowing EOPYY to dynamically adjust resources based on seasonal or demand fluctuations — enhancing service continuity for nearly 98% of Greece's population



“ *Our mission is to serve the healthcare needs of nearly every citizen in Greece — and that requires a foundation we can count on. With Oracle Exadata Cloud@Customer, we’ve simplified our systems, reduced costs, and gained the flexibility to adapt quickly to what people need. It’s reassuring to know we have a technology partner that helps us stay focused on what truly matters: caring for people.* ”

Christina Georgakopoulou
IICT Managing Director of EOPYY

Applications

- ☁ Healthcare Service Management
- ☁ Public Health Portal