

From: Patrick Gatewood <senorpatrick91@gmail.com>  
Subject: Re: Other <<#3443127-16345251#>> | Reference 22577735  
Date: April 24, 2016 at 6:59:02 PM EDT  
To: Starbucks Customer Care <info@support.starbucks.com>

Cynthia,

The dollar amount I spent at the store that day was \$4.40.

Thanks,

Patrick

On Apr 14, 2016, at 1:53 PM, Starbucks Customer Care  
<[info@support.starbucks.com](mailto:info@support.starbucks.com)> wrote:  
Hello Patrick,

Thank you for contacting Starbucks. I just finished reading your email and appreciate you taking the time to share your concerns with us.

Patrick, I am sorry that the barista could not scan your mobile app today for your purchase. I would love to add the Stars to your account for you. Please respond to this email with reference 22577735 and the dollar amount you paid on 04/13 and I will add those Stars to your account right away.

If you ever have any questions or concerns in the future, please visit us at [customerservice.starbucks.com](http://customerservice.starbucks.com).

Thank you for being part of the Starbucks family and have a great day!!!

Sincerely,

Cynthia L.  
customer service