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Jessica Anderson
Leasing Consultant
The Edge Apartments and Townhomes
CMG Leasing, Inc.
321 Edge Way
Blacksburg, VA 24060



Dear Ms. Anderson:

I recently had my garbage disposal fixed by Scott Garrett as per a maintenance request, and I would like to formally **commend** Scott on the quality of his work.



Scott came to my apartment the day after I submitted my request. He assessed the damage and quickly got to work cleaning the food waste that had blocked our disposal. After thoroughly removing everything, he took the time to write us a list of tips to prevent further issues and talked to me about what had happened. Scott was very friendly the whole time, and he made me feel like the maintenance crew actually cares about our well-being.



In addition, thank you for following up with me after the job was completed. Everything is working great, and Scott left us a door tag as per policy even though we talked directly. The repair was definitely completed to my satisfaction, and if I need any repairs in the future, I am confident that they will be high-quality.



We will be using the tips Scott gave us to ensure we run into no further issues. I really appreciate the extra effort Scott put into our repair. He is a model employee; it does not go unnoticed. Keep up the good work.





Sincerely,


Patrick Gatewood



Subject line: Green Machine | Thanks for Having Me!


Jeremy,

It is hard to believe that we are already a month into the spring semester. As I finish my transition back into the regular student life at Virginia Tech, I would like to thank you one more time for letting me play with the Green Machine. The raw spirit and uncanny love for performance portrayed by this band utterly blew me away. You and Doc Nix have something special, and I hope the university continues to recognize that. 


Keeping up my chops last semester was an invaluable experience for me. I made many friends, improved my technique, and I am happy to report that I secured a spot as first chair in my university campus band thanks to the challenging music I played with you. 

Thinking back to last basketball season yields a few unfinished housekeeping items to complete. I purchased both a jersey and t-shirt, but left before I was able to pick them up. Is there any chance I could get them mailed to me or have Scott Loudin pick them up on my behalf? 

 Finally, I suppose it is time I ask to be removed from the Green Machine listserv. As much as I like hearing what is new with the band, I am no longer in need of the updates. Is there any online process I need to conduct to get removed? 

Thanks again for everything; you and your band were the highlight of my co-op experience. If you need any additional information about my shirt situation, please let me know. 

Respectfully,

Patrick Gatewood
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High-quality material, low-quality production.

This shower curtain has great potential, but the manufacturers need to work out a few kinks before it can be qualified as a premium curtain. The curtain is odorless, it looks and feels nice, and it is just thick enough to keep water out if used without a liner.

However, the curtain I received has imperfectly-cut edges that cause the curtain to roll itself up. This allows water to escape several times during a five-minute shower, and it can become quite a hassle to monitor. Unfolding the edges does little, because they like to fold back on themselves almost instantly. If they can fix the cutting issue during production, then this will be a five-star product. 