USER GUIDE

PERSONALIZATION

TALK TO ADMIN

AVATARS

BELVG

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PRESTASHOP

OUR SUPPORT TEAM:
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1. Introduction to User Profile Extended

When you feel lack of knowledge about your users and standard Prestashop attribute set is not enough, Prestashop User Profile Extended will be a substantial relief for you. It helps creating editable attributes and group of attributes for user accounts to add extra data in them. Besides, the extension supports user-admin communication by inserting a special tab with Inbox, Outbox and New Message forms in user account.

Key features:

- Adding attributes and group of attributes to user accounts
- Unlimited number of attributes
- Available attribute types - text, text area, file (.zip), image, select, multiselect
- Posting attributes at any frontend place
- Messaging to the admin and receiving replies
- Sending messages to admin with .zip attachments
- Editable avatars in user profiles

Overall information

Admin adds the indefinite amount of attributes with text area, select, image and other information to figure out who his/her customer is.

New tabs – Profile Extended and Messages – will show up in user accounts. When attribute forms are filled in, both customers and the admin can edit information.

Admin is able to define the location place for attributes in frontend. For instance, a user will upload the avatar image, and it will be displayed on the page according to admin's configurations.

Communication builds links between store owner and his/her clients. When the latter submit their messages to admin and receive reverse response, it strengthens the admin-user connection.

If you have any questions about User Profile Extended, please, contact our support team at store@belvg.com.

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2. How to Install

1. Set 777 or 0777 on the folders: '/upload/'

Important! Change all permissions back after installation.

2. Modules -> Add a module from my computer -> Choose the file (profileextended.zip) -> Upload this module.

Choose module in section "Front Office Features" and install module

3. Performance -> Performance -> Force compile -> Yes
   Performance -> Performance -> Cache: No

How to Deactivate

Click the button **Disable** in Modules -> Front Office Features.

To remove the extension form the server, press **Delete** in Modules -> Front Office Features.

That's all! Enjoy the **User Profile Extended** performance.

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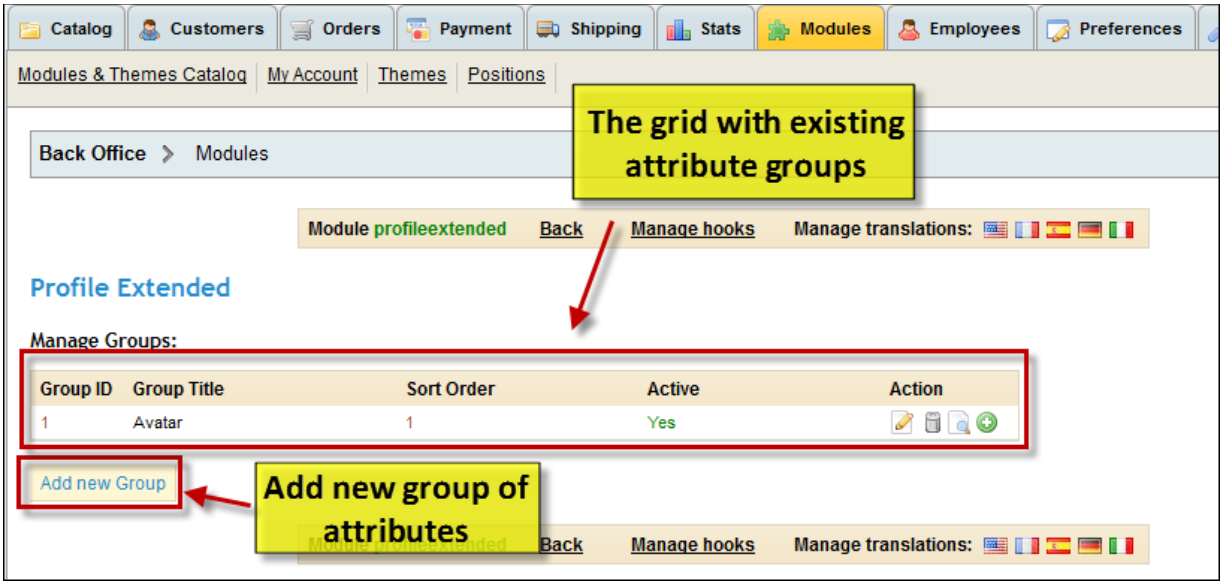
3. How to Configure

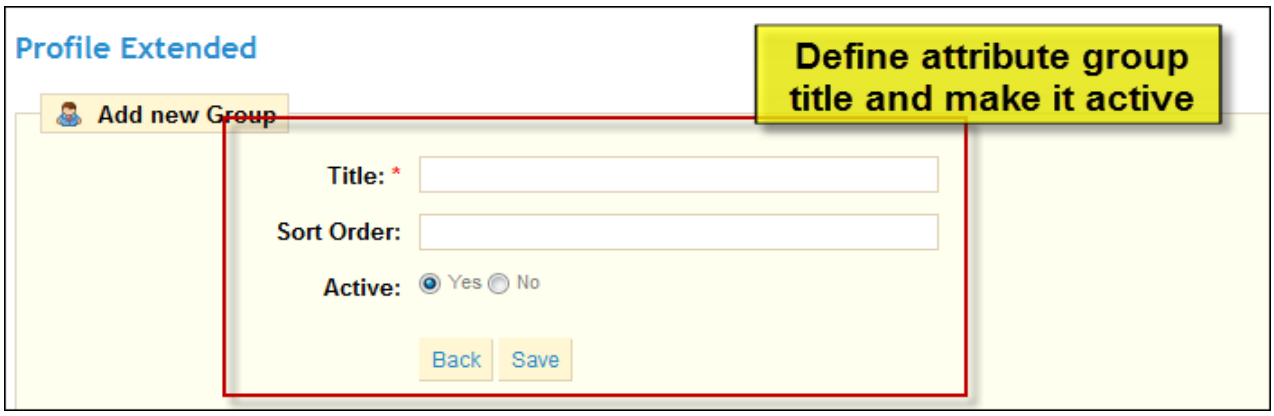
Log in to the admin panel, and we will show you how to configure the extension step by step.

To view the extension settings, go to **Modules –> Front Office Features –> Profile Extended -> Configure.**

Here is the grid with your existing attribute groups. If you want to view attributes within a particular group, just click on the group name.



Creating a new attribute group is very simple. Click *Add new group* button and fill in required fields.



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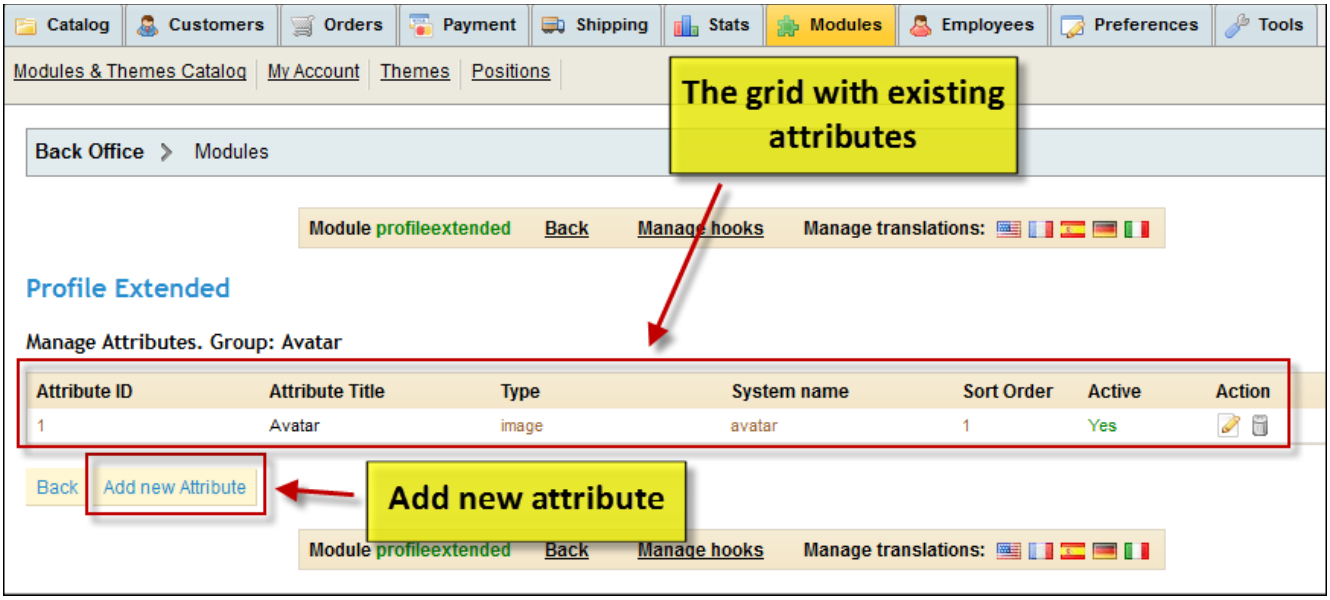
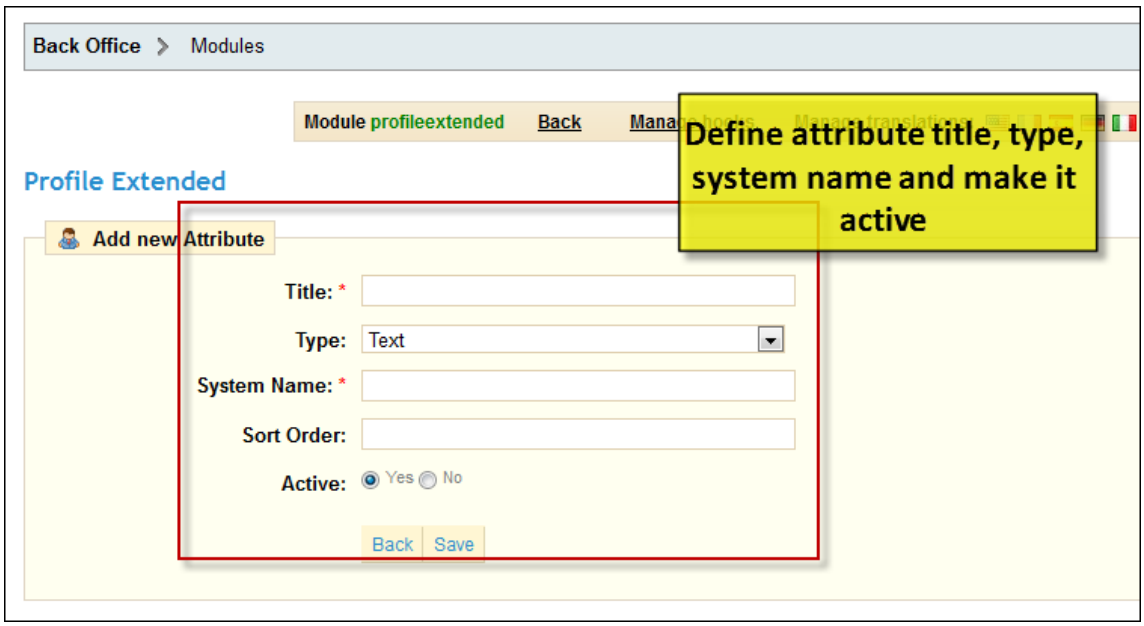
After creating a new attribute group you need to set certain attributes for your customer accounts. Upon registering they will insert additional information about them.





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Admin may post attributes at any frontend place. He/she needs to now the following syntax output:

<script>UserProfileExtended_getAttribute('system_name', '{$base_dir}', 'id_customer', 'width', 'height')</script>

Examples:

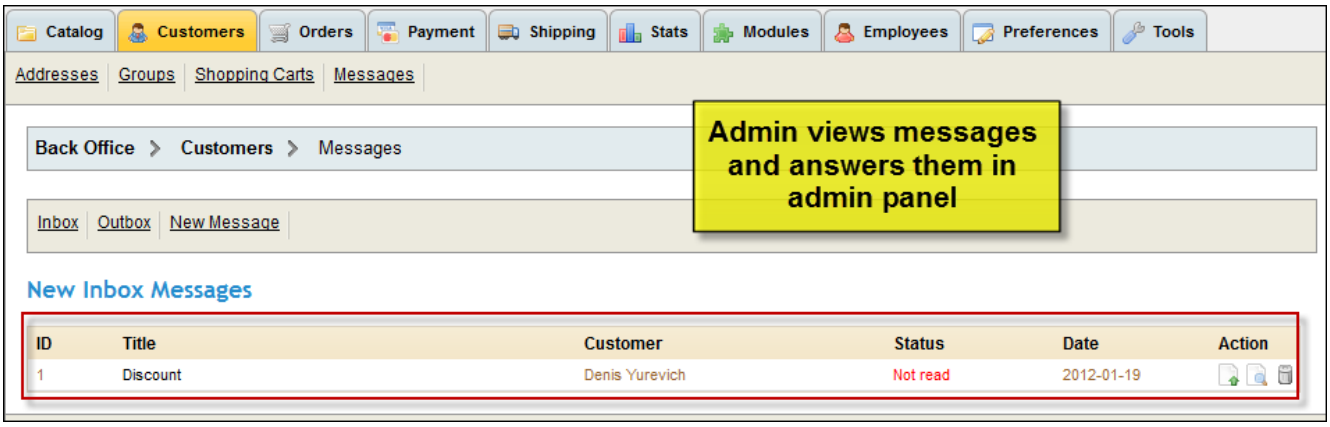
For images:

<script>UserProfileExtended_getAttribute('avatar', '{$base_dir}', '{$cookie->id_customer}', '150', '150')</script>

For Text, Textarea, File, Select, MultiSelect:

<script>UserProfileExtended_getAttribute('company', '{$base_dir}', '{$cookie->id_customer}',0,0)</script>

As soon as customers send messages to admin, he/she will be able to monitor them and reply accordingly. The extension keeps track of message status and will change it once messages are read.



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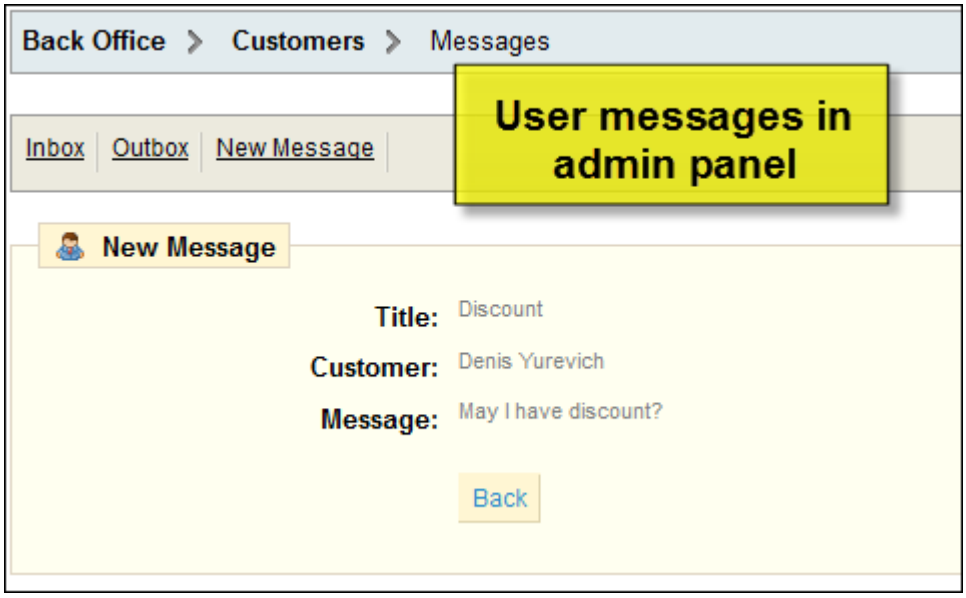
Admin may send a reply.



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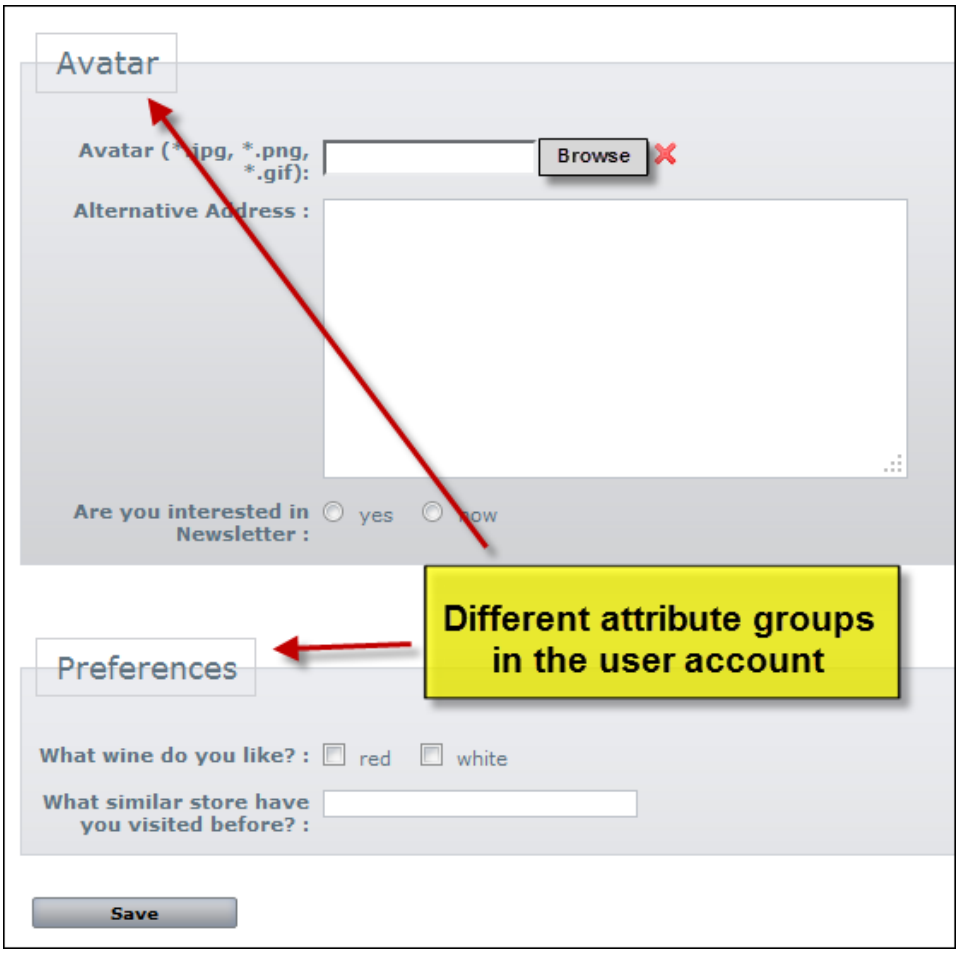
4. How to Use

It's time to get acquainted with **User Profile Extended** features and the ways customers may use them. We will visually review extension options and activities related to them.

4.1. How customers use attributes

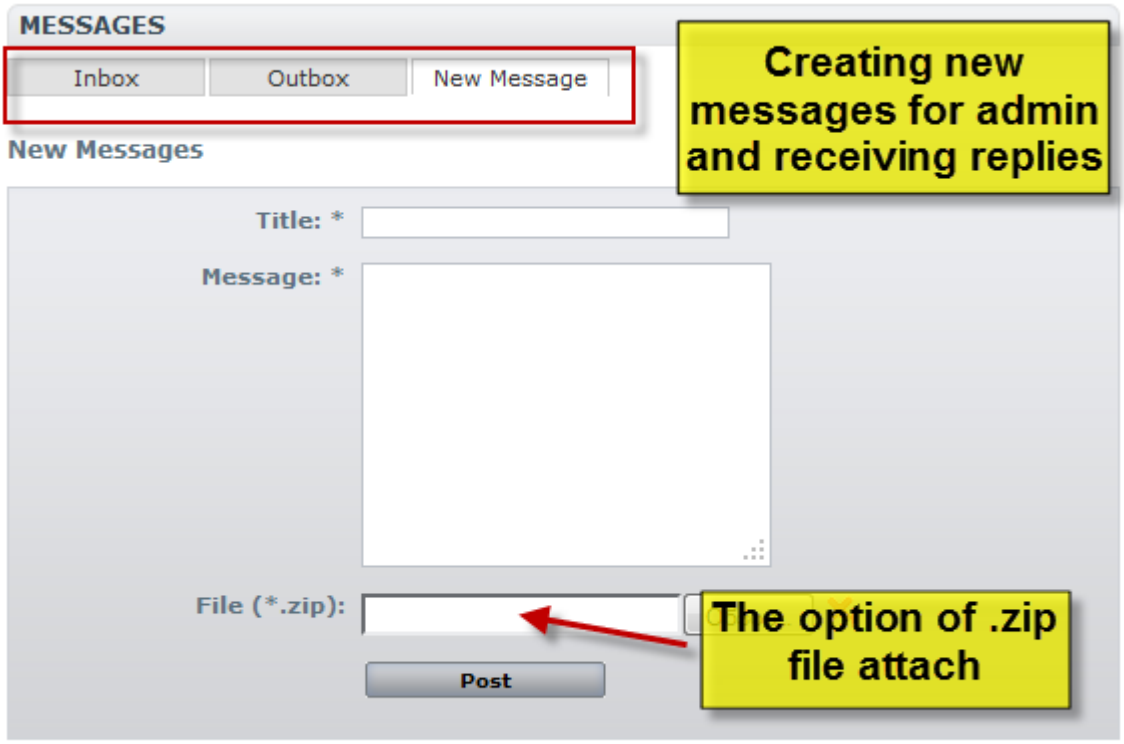
When customers register in your store, they reach their accounts and see two new tabs added there. *Profile Extended* tab contains attribute groups and attributes of different types (text, text area, file.zip, image, select, multiselect).



4.2. How customers contact admin

Users communicate with admin, using *Message* tab in their accounts.

When admin submits replies, clients will look through them in Inbox.



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If you have any questions, contact us by e-mail: **store@belvg.com**

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