

Your ADSL Service is currently being processed on Telephone Number:

Your Broadband service is due to be activated within the next 5-7 business days. We have included your pre-configured modem which has already been setup with your username and password details as shown below, so once your service is active all your service is active all you need to do is plug and play! Your ADSL modem has been pre-configured with the details below. Please read the enclosed User Manual for quick setup and if you required any further assistance during setup, please call us.

Plan:

Account Number:

### Your Modem Settings:

ADSL Username:	
ADSL Password:	
Wireless Network Name:	
Wireless Network Password:	
Wireless Network Security:	

### Trading Hours: (AEST)

**General Enquires and Customer Service:**

Weekdays: 8AM - 8PM  
Weekends and Public Holidays: 9AM - 6PM

**Technical and Internet Support:**

Weekdays: 8AM - 8PM  
Weekends and Public Holidays: 10AM - 7PM

For more information and details regarding your services, please call us or email us.

Regards,  
Welcome Team  
Data Provisioning