

# Section 82

## Australian Consumer Law Cancellation Notice – Unsolicited Consumer Agreement

### Right to cancel this agreement within 10 business day cooling off period

You have a right to cancel this agreement without any reason within 10 business days from and including the day after you signed or received this agreement.

### Extended right to cancel this agreement

If the supplier has not complied with the law in relation to unsolicited consumer agreements, you also have a right to cancel this agreement by contacting the supplier, either orally or in writing. Refer to the information attached to this agreement. You may have up to 6 months to cancel this agreement in certain circumstances.

To cancel this agreement in writing, complete this notice and send it to the supplier. Alternatively, write a letter or send an email to the supplier.

### Supplier details (To be completed by the supplier)

**Name:** Complete Telecom  
**Address:** Locked Bag 3, South Melbourne VIC 3205  
**Email address:** care@customercareteam.com.au  
**Fax number:** 03 9012 4440

**Details of goods or services  
supplied under the agreement:**

**Cost of goods or services:**

**Date of agreement:**

**Transaction number:**

### Consumer details

**Name of consumer:**  
**Consumer's Address:**

### I WISH TO CANCEL THIS AGREEMENT

**Signed by the consumer:** .....  
**Date:** .....

**NOTE:** You must either return to the supplier any goods supplied under the agreement or arrange for the goods to be collected.

You can exercise your cooling off rights orally or in writing eg: By completing and sending us this Cancellation Notice.