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California Consumer Privacy Act (CCPA) Metrics

We’re committed to providing choices and controls to our consumers.

About CCPA

The California Consumer Privacy Act (CCPA) provides California residents with specific rights, including the right to delete or request access to certain types of data, as well as to ask us not to sell your personal information. Under CCPA, businesses that process these requests must publish information about them. That information for California residents for the period of January 1, 2021 through December 31, 2021 is below*. You can read more about CCPA and your choices on our [California Page](#) in the Privacy Center.

Metrics

Access Requests	Jan. – Dec. 2021
Total Number of Access Requests received	2,559
Total number of Access Requests complied with in whole or in part	2,334
Total number of Access Requests denied	225

Deletion Requests	Jan. – Dec. 2021
Total number of Deletion Requests received	4,062
Total number of Deletion Requests complied with in whole or in part	4,035
Total number of Deletion Requests denied	27

Do Not Sell (DNS) Requests	Jan. – Dec. 2021
Total number of DNS Requests received	84,443
Total number of DNS Requests complied with in whole or in part	84,443
Total number of DNS Requests denied	0

Average Days to Respond	Jan. – Dec. 2021
Average number of days to respond to Access Requests	25
Average number of days to respond to Deletion Requests	17
Average number of days to respond to DNS Requests	3

**Please note that DIRECTV became a separate company from AT&T in July 2021. It will report its CCPA metrics separately for the period of August-December 2021 and going forward on their [Privacy Center](#).*

Your Privacy Center

Privacy is fundamental to our business and we’re committed to **transparency, choice and control, security, and integrity**.

[View the full Privacy Policy](#)

See the DIRECTV privacy policy, which includes U-verse TV at directv.com/privacy.