

State Farm California Consumer Privacy Act (CCPA) Request Volume

The below table outlines the type and number of CCPA requests processed by State Farm for the year ending December 31, 2021.

2021			
	Complied With	Denied	Total
Right to Know Requests	1	69	70
Right to Delete Requests	1	811	812
Opt Out of Sale of Personal Information Requests ²	0	3	3
Average Time to Respond to Requests (in Days)	39.5	2.35	-

Requests complied with are those requests from California residents regarding information not protected under GLBA, HIPAA or FRCA¹ and where we are able to sufficiently verify the consumer's identity based on the information provided to us in response to our verification process. When these requirements are not met, we provide a written explanation as to the reason we cannot process the request.

Last Updated: June 23, 2022

¹ Personal information protected by other laws such as the Gramm-Leach-Bliley Act (GLBA), the Health Insurance Portability and Accountability Act (HIPAA) and the Fair Credit Reporting Act (FCRA) is not regulated by the CCPA. Our privacy notices concerning personal information protected by state laws, as well as by GLBA and HIPAA, can be found on our website.

² As stated in State Farm's California Consumer Privacy Notice, we do not believe that we sell your personal information as defined by the CCPA.