

2021

Consumer Requests Report



Report Description

This report reflects metrics from January 1, 2021 through December 31, 2021. These metrics represent requests received by all consumers during 2021.

Metrics regarding requests to opt out are not included because the opt out requirement is not applicable to Lyft.

For more information regarding consumer requests, please see our [Privacy Policy](#).



Consumer Requests

	REQUESTS TO KNOW	REQUESTS TO DELETE
RECEIVED	16,540	150,402
COMPLETED	16,503	103,230
DENIED	37	47,172
AVERAGE DAYS TO RESPOND	<1 day	12 days

