



PERSONAL

SMALL BUSINESS

CORPORATE &
INSTITUTIONAL

Español

ABOUT

Customer
Service

Locations

Security

PRODUCTS & SERVICES

LEARNING

SUPPORT

OFFERS


SEARCH SIGN
ON

PNC Privacy Policy

This policy is effective
06/01/2022 and may be
amended from time to
time.

[Review your rights as a California resident→](#)
[Review your rights as an International
customer→](#)

The PNC Financial Services Group, Inc. ("PNC") family of companies is committed to treating and using personal financial information about you responsibly. The PNC Privacy Policy explains what personal information we collect, why we collect it, how we protect it, and how and why in certain cases we may share it among PNC companies or with select other parties. We also tell you how to exercise your personal information sharing and use choices.

What PNC Does With Your Personal Information

 [View or Print the PNC Privacy Notice, What Does PNC Do With Your Personal Information?](#)

 [Ver o imprimir la notificación de privacidad en español](#)

PNC will post online any changes to the PNC Privacy Policy and the PNC Website Customer Information Privacy Policy on or before the effective date of such changes. You will be able to determine the date of the last change by noting the revision (Rev.) date of the policy. If you have already notified us of your information sharing preferences, you do not need to notify us again.

To limit our sharing, you can:

- Call 1-800-762-2118 - our menu will prompt you through your choice(s).
- Online Banking Customers - simply sign-on at [pnc.com](https://www.pnc.com) then go to Customer Service - Privacy Preferences to

make your choice(s).

If you are not currently a PNC Online Banking customer, you may click here to ["Get Started"](#) and enroll.

PNC Online and Mobile Privacy Policy

PNC's Commitment to You

PNC is committed to respecting and protecting the privacy of our online customers and site visitors. We protect your information online with the same care we utilize for all PNC transactions. This online privacy policy explains what information about you we collect, and how we use and protect it in mobile and internet commerce. Our online and mobile privacy practices strictly abide by the terms of our privacy notice, [What Does PNC Do With Your Personal Information](#) provided above.

This Policy applies to customer relationships established in the United States. Some PNC affiliates are licensed to do business in foreign jurisdictions. The web sites of those affiliates have separate privacy policies which apply to their customers based upon the laws of the jurisdiction in which the affiliates are established.

Personal Information & Data



Advertising & Tracking



Social Media



Your Options



California Residents Only



The California Consumer Privacy Act (CCPA) is a right afforded to only residents of the State of California.

California defines residency as (1) every individual who is in the State for other than a temporary or transitory purpose, and (2) every individual who is domiciled in the State who is outside the State for a temporary or transitory purpose. All other individuals are nonresidents. Examples of domicile include paying taxable income, maintaining a permanent home, paying resident tuition, voting in a California election, or any other benefit not ordinarily extended to nonresidents.

Note that as part of servicing consumer requests and customer accounts, PNC may collect certain categories of information as noted in the “California Consumer Privacy Act Privacy Notice”; however, not all categories of information are likely to be collected from or about each individual consumer. The specific categories of information collected are dependent on the PNC service(s) provided.

Due to other Federal and State laws, PNC may not be able to fulfill deletion of personal information because such information is needed to provide your product or service and/or meet legal requirements.

 [Review the California Consumer Privacy Act Privacy Notice](#)

Exercise my Rights for California Consumer Privacy Act Online

[Understanding the difference between an Individual request and a Household request](#)

If you prefer to exercise your rights for California Consumer Privacy Act by phone, you can call [1-888-PNC-BANK](tel:1-888-PNC-BANK).

 [PNC 2021 CCPA Metrics](#)

California residents, who are current or former BBVA customers, must submit separate BBVA and PNC requests to receive a disclosure of the personal information collected from both organizations over the past 12 months.

For online requests, please click on the links below:

 [California Consumer Privacy Act Privacy Notice](#)

<https://www.bbvausa.com/policy/privacy-policy.html>

For phone requests, please call:

PNC : [1-888-PNC-BANK \(762-2265\)](tel:1-888-PNC-BANK)

BBVA USA CCPA Privacy Line : [1-800-895-6621](tel:1-800-895-6621)

International Customers Only



Apple Privacy FAQs



Additional Information

Policy Changes

The effective date of this policy is provided above. Any updates or changes to the policy will be posted on this web site with the new revision date which is the effective date of changes. Your continued use of this website constitutes your acceptance of any changes to this policy.

Contact

You may contact us using the customer service contact information provided on your bank or investment statements, or other communications from us pertaining

to the products and services you use. You may also contact your local branch, relationship manager, or broker.

Other Information Resources

- [!\[\]\(9dc885fa0d6d341860a6e69645e59475_img.jpg\) Federal Trade Commission, Consumer Information: Privacy and Identity](#)
 - [!\[\]\(5d2b0686f24c91a69ec6f054f466d184_img.jpg\) Federal Communications Commission, Consumer Publications Library](#)
 - [!\[\]\(ef97c4cf774c94401d40a852a635219b_img.jpg\) Federal Trade Commission -- Cookies](#)
 - [!\[\]\(f8ef7bbfeae36453ca014751196aefd5_img.jpg\) OnGuardOnline.gov](#)
-

PERSONAL

SMALL BUSINESS

CORPORATE &

INSTITUTIONAL

SUPPORT

Accessible

Banking

Customer Service

@PNCBank_Help

Feedback

ON THE GO

Locate

ATM/Branch

Mobile Apps

Directory

ABOUT

Careers

Diversity &

Inclusion

Corporate

Responsibility

[Security](#) [Terms & Conditions](#)
[Privacy Policy](#)



©2022 The PNC Financial Services Group, Inc.
All rights reserved.