



**Comcast Cable Communications  
Individual Rights Requests Annual Report  
January 1, 2021 – December 31, 2021**

**CCPA Requests**

**Applicable Period: January 1, 2021 – December 31, 2021**

|                             | <b>Received</b> | <b>Processed</b> | <b>Denied as Unverifiable</b> | <b>Denied on Other Grounds</b> | <b>Mean Number of Days for Substantive Response</b> |
|-----------------------------|-----------------|------------------|-------------------------------|--------------------------------|---|
| <b>Requests to Know</b>     | 692             | 483              | 209                           | 0                              | 13 Days   |
| <b>Requests to Delete</b>   | 622             | 354              | 268                           | 0                              | 19 Days   |
| <b>Requests to Opt-Out*</b> | 267,988         | 267,988          | N/A                           | N/A                            | < 1 day   |

\* The Requests to Opt-Out statistics reflect Account Based Choices made through the Xfinity Privacy Center and preference page. We encourage individuals who wish to opt out of interest-based advertising to enable applicable advertising opt-out tools through their browsers and devices. Such requests go to third parties rather than Comcast and therefore we cannot track them for purposes of CCPA metrics reporting.