

CCPA Metrics

January - December 2021

	Received	Complied	Denied*	Days to Complete
CCPA Right to Know	375	225	150	27
CCPA Right to Delete	1,333	1,108	225	28
Do Not Sell**	9,622	9,622	-	1

^{*} Denied means that the request was not verifiable or was denied on other grounds.

^{**} We do not verify California residency when consumers access our Do Not Sell tool. In addition to meeting our own obligations to allow consumers to opt out of the sale of their data, we also allow California consumers to exercise their Do Not Sell rights through third party tools. We do not have the metrics available for such tools.