



California Consumer Privacy Act (CCPA) Metrics

Last updated: July 1, 2022

In accordance with the California Consumer Privacy Act of 2018, as amended (“CCPA”), Interactive Data, LLC (“IDI”) compiles certain metrics related to CCPA consumer requests for the previous calendar year.

We processed requests in accordance with the CCPA, which does not apply to certain information, including that which is collected, processed, sold, or disclosed pursuant to the Gramm-Leach-Bliley Act (GLBA), the Driver’s Privacy Protection Act of 1994 (DPPA), “publicly available” information as defined by the CCPA, and data that is deidentified or aggregate consumer data.

The following metrics are for requests we received from all individuals for the previous year.

Category	Requests Received	Requests Fulfilled in Whole or in Part*	Days for Response**
Request to Know	36	17	4
Request to Delete	63	30	7.1
Request to Opt-Out	49	19	7.9

* For a breakdown of requests denied, please see the chart below.

** Median number of days to respond.

Category	Requests Denied (Unable to verify)	Requests Denied (not made by consumer)	Requests Denied (Information exempt)	Requests Denied (other)***
Request to Know	16	0	0	3
Request to Delete	20	9	0	4
Request to Opt-Out	19	7	0	4

*** All requests in this category were determined to either be duplicates of the same request previously made by the individual, where our response to the consumer’s request would be identical to our response to their previous request, or constituted a request made by an individual for whom we did not collect, process, sell, or disclose any personal information.