

# Priyanka Kogta

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## **EDUCATION**

**M.S. Information Systems Engineering & Management (Online)**, Expected Graduation: July 2023

Harrisburg University of Science and Technology, Harrisburg, PA

**B.S. Computer Science**, Graduated: May 2018

Virginia Polytechnic Institute & State University (Virginia Tech), Blacksburg, VA

**TECHNICAL SKILLS**: Python, React, JavaScript, HTML5/CSS, Linux, Java, SAP Business Intelligence, TIBCO JasperReports, JIRA, Adobe Captivate, Fittness

**CERTIFICATIONS**: ITIL Foundation Level

## **WORK EXPERIENCE**

**Application Developer/Change Management Analyst | ADP | Norfolk, VA**

June 2018 – Present

- Lead developer of an interactive dashboard using Python and React to display past and upcoming changes occurring within ADP, and meet ADP Change Management and ISO 9001:2015 standards
- Designed and created interactive training on the Change Management process through Adobe Captivate LMS
- Generated weekly and monthly non-compliance reports for the Change Management process, delivering insight into areas for improvement. Also tracked change management KPI's through SAP Business Intelligence to identify gaps for change managers to improve on
- Reviewed change orders to ensure they met the Change Management standards and provided approvals for potential impact in changes within the Production environment
- Automated change reports using REST APIs from CA Service Desk, and produced Daily Change Reports, Forward Schedule of Changes, and Violation Reports that were deployed through SAP Business Intelligence and JasperStudio
- Lead and facilitated ADP change meetings attended by the Change Advisory Board (CAB)
- Worked in an Agile corporate environment with daily scrum meetings, sprint planning and review in two-week sprints

**Software Assistance Triage (SWAT) Technician | Virginia Tech | Blacksburg, VA**

August 2017 – May 2018

- Worked with students to troubleshoot hardware, software, driver, and networking issues
- Installed various operating systems and software, worked with file recovery, and removed malware

**Software Engineering Intern | Verisign | Reston, VA**

May 2017 – August 2017

- Created an interface in Java and shell programming which helped to support automating tests for applications and validating their JSON responses, thus usable by any team within the company
- Worked with test automation and wrote testware using Fittness and used Linux to automate the testing of existing monitoring and administration applications, increasing the frequency of delivery of these components
- Worked in an Agile corporate environment with daily scrum meetings in two-week sprints

**Undergraduate Research Assistant - ThoughtSwap at THIRDLab | Virginia Tech | Blacksburg, VA**

June 2016 – October 2016

- Helped anonymous exchanging of ideas to improve class discussions by implementing new software design
- Assisted with user acceptance testing of a web application written in HTML5, CSS, and JavaScript (specifically AngularJs) with a NodeJS backend
- Identified and reported issues with the codebase on GitHub, and designed and implemented solutions