

# Priyanka Kogta

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## **EDUCATION**

**M.S. Information Systems Engineering & Management (Online)**, Expected Graduation: July 2023

Harrisburg University of Science and Technology, Harrisburg, PA

Relevant Coursework: Artificial Intelligence Principles & Applications; Principles of Project Management; Enterprise Architecture & Integration

**B.S. Computer Science**, Graduated: May 2018

Virginia Polytechnic Institute & State University (Virginia Tech), Blacksburg, VA

**TECHNICAL SKILLS**: Python, React, JavaScript, Jenkins, Kubernetes, AWS, HTML5/CSS, Linux, SAP Business Intelligence, TIBCO JasperReports, JIRA, Adobe Captivate, Fittness

**CERTIFICATIONS**: ITIL Foundation Level

## **WORK EXPERIENCE**

**Application Developer | ADP | Norfolk, VA**

June 2018 – Present

- Lead developer of an interactive dashboard using Python and React to display past and upcoming changes occurring within ADP, to meet ADP Change Management and ISO 9001:2015 standards
- Create and maintain automated CI/CD pipelines for code deployment using Jenkins, Docker, and Kubernetes
- Reduced email reporting work by 67% by automating the process through REST APIs
- Automate change reports using REST APIs from CA ServiceDesk, to produce Daily Change Reports, Forward Schedule of Changes, and Violation Reports that were deployed using Docker and Jenkins
- Designed and created interactive training on the Change Management process through Adobe Captivate LMS
- Review change orders to ensure they met the Change Management standards and provided approvals for potential impact in changes within the Production environment
- Lead and facilitate ADP change meetings attended by the Change Advisory Board (CAB)

**Software Assistance Triage (SWAT) Technician | Virginia Tech | Blacksburg, VA**

August 2017 – May 2018

- Worked with students to troubleshoot hardware, software, driver, and networking issues
- Installed Windows operating systems and software, worked with file recovery, and removed malware

**Software Engineering Intern | Verisign | Reston, VA**

May 2017 – August 2017

- Created an interface in Java and shell programming which helped to support automating tests for applications and validating their JSON responses
- Worked with test automation to write testware using Fittness. Used Linux to automate the testing of existing monitoring and administration applications, increasing the frequency of delivery of these components
- Worked in an Agile corporate environment with daily scrum meetings in two-week sprints