

Radio Shack
Dealer Franchise
TRS-80 UPDATE

RSCC/PLUSCC TRS-80 UPDATE 1985-05
** Internal Distribution Only **
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PRODUCT NEWS

The following information is provided by Technical Support,
Computer Customer Service, and Computer Merchandising.

SPECIAL SOFTWARE OFFER LETTER

Computer Merchandising sent out 2 memos (December 28, 1984 and January 9, 1985 about a SPECIAL SOFTWARE OFFER LETTER. The memos went to stores, and the letters should be in customers' hands by now.

One big boo-boo on the Model II/12/16/16B/16Bw page: the description of 26-6209 is WRONG! Use the information in Computer Catalog RSC-14 (page 23) about Job Costing. Don't sell 26-6209 to do what the description in the letter shows. It won't.

DESKMATE (25-1000, 01.01.00) - ENHANCEMENTS AND BUG FIXES

Desk:

- All modules support international character set and all prompts are read from a file for the international versions.
- Printer driver will form feed before asking to print next page.
- Alarm will beep 8 times instead of 3 times.

Menu:

- Swap will work with non-program disks and directories.
- Improved display for color changes.
- Fixed display of 12 am in events area.

Text:

- Fix bug in default format of screen.

Worksheet:

- Selected colored blocks stored on disk for retrieval.
- Round numbers on display.

Filer:

- Fix bug in adding records with a large file.
- Fix bug in print of large file.
- When <RESET> is pressed on Find (F1), will retain current file pointer.
- Expand capacities from 130 to 550 records on 128K machines.
- Add error routine to check for max records.

Telcom:

- Added delay function in modem definition to speed character transmission to the modem.

Calendar:

- Expand copy and merge buffers to handle over 40 dates (100).
- Fix bug in calendar (file IO error).
- Allow a merge from one drive or directory to another.

Host:

- Allow the remote user to overwrite files.
- If remote does not type correct password after 3 tries host will disconnect the line.

Printer:

- Enable the arrows for cursor movement on parameter screen.

Phone:

- Speed up phone dialing on 1000 internal modem board.

Alarm:

- Bug fix

AVAILABILITY OF FUTURE ITEMS

CAT NO	PRODUCT	STATUS	WHS	CAT NO	PRODUCT	STATUS	WHS
Peripherals and Supplies							
26-1176 DC-2212 1200 baud Modem	In Stock	TEW		26-3846 Bar Code Reader		03/15/85	TEU
26-1179 AC-4 Acoustic Coupler	03/15/85	TEU		26-3847 Tandy Code Read/Write		03/15/85	TEU
26-1189 BPS-4000 Power System	03/30/85	TEW		Tandy 200			
26-1242 Getting Started RS Printers	In Stock	TEW		26-3860 Tandy 200		02/28/85	REG
26-1275 TRP-100 Printer	In Stock	TEW		26-3866 Tandy 200 24K Upgrade		02/28/85	REG
26-1285 DW-II/DWP-410 Blue Ribbon	ON HOLD	TEW		Model 4/III			
26-1286 DW-II/DWP-410 Brown Ribbon	ON HOLD	TEW		26-0315 TRSDOS 6.2 Utilities		06/15/85	TEU
26-1297 TRP-100 Thermal Film	In Stock	REG		26-1538 Model 4 Apartment Mngt System		05/30/85	TEU
26-1298 TRP-100 Refill Rolls	In Stock	REG		26-1544 Model 4 Invoice writer		In Stock	TEU
26-1363 Hard Disk Replacement Filters	In Stock	TEW		26-1606 Model III Market Analyzer		In Stock	TEU
26-1477 SF-510 Automatic Sheet Feeder	03/30/85	TEW		26-1620 Model 4 Money Decisions #1		In Stock	TEU
26-4958 8" Locking Diskette File Box	03/30/85	TEW		26-1621 Model 4 Money Decisions #2		In Stock	TEU
Color Computer							
26-2531 Proble Solving w/ McDuck	04/15/85	REG		26-1622 Model 4 Money Decisions #3		In Stock	TEU
26-2532 Mickey's World of Writing	In Stock	REG		26-1623 Model 4 Money Decisions #4		In Stock	TEU
26-2533 Goofy Covers Government	In Stock	REG		26-1624 Model 4 Money Decisions #5		In Stock	TEU
26-2535 Math Adventures with Mickey	In Stock	REG		26-1631 Mac 4 Financial Mngt TK! Pak		In Stock	TEU
26-2536 Space Probe: Reading	02/28/85	REG		26-1632 Mac 4 Intro Science TK! Pak		In Stock	TEU
26-2541 Maze Master	03/30/85	REG		26-1633 Mac 4 Mech Engineer TK! Pak		In Stock	TEU
26-2542 Shapemaker	03/30/85	REG		26-1635 Profile 4		In Stock	TEU
26-2543 Number Factory	In Stock	REG		26-1970 Mastering the ECAT		04/30/85	TEU
26-2544 Word Wizard	03/30/85	REG		26-1971 Math - Addition/Subtraction		In Stock	TEU
26-3034 Pascal-89	03/30/85	TEW		26-1972 Math - Division/Multiplication		In Stock	TEU
26-3044 Demolition Derby	In Stock	REG		26-1973 Math - Linear Equation		In Stock	TEU
26-3045 Temple of ROM	In Stock	REG		26-1974 Math - Quadratic Equation		In Stock	TEU
26-3099 Demon Attack	03/30/85	REG		26-1975 Mastering the SAT		05/15/85	TEU
26-3107 Color Stat	In Stock	TEW		26-2026 Model 4 COBOL Query		04/15/85	TEU
26-3129 Color Thimble Disk #0 Kit	03/15/85	REG		FC-0183 Orchestra 90 cable SOS System		In Stock	TEU
26-3148 Assembly Language Tutor	03/30/85	REG		FC-0187 Orchestra 90 Deep Version 2		In Stock	TEU
26-3166 Facemaker	In Stock	REG		Model 16/12/II			
26-3167 Kids on Keys	In Stock	REG		26-4622 Docket Control		04/15/85	TEU
26-3168 Kindercomp	In Stock	REG		26-4711 Pascal MT+		Cancelled	TEU
26-3169 Fraction Fever	In Stock	REG		26-6434 SCRIPPSIT 16 Dictionary		02/28/85	TEU
26-3170 Alphabet Zoo	03/30/85	REG		Tandy 1000			
26-3201 Color Math Tape	In Stock	REG		25-1007 Hard Disk Controller Board		02/15/85	TEU
26-3249 Kidwriter	In Stock	REG		25-1009 512K Memory Expansion Board		In Stock	TEU
26-3257 Cookbook	02/28/85	TEW		25-1010 Digi-Mouse/C.ox Board		03/15/85	TEU
26-3258 Investograph	03/30/85	TEW		25-1100 Facemaker		In Stock	TEU
26-3275 Dynacalc	04/15/85	TEW		25-1101 Kids on Keys		03/15/85	TEU
26-3292 Desert Rider	In Stock	TEW		25-1102 Kindercomp		02/28/85	TEU
26-3293 Ghana Buana	03/30/85	REG		25-1103 Fraction Fever		03/15/85	TEU
Model 100							
26-3823 Assembler/Debugger	07/30/85	TEW		25-1104 Alphabet Zoo		In Stock	TEU
26-3829 Multiplan ROM	In Stock	TEW		25-1105 Kidwriter		In Stock	TEU
26-3836 Data Manager (Tape)	In Stock	TEW		25-1107 Trains		02/28/85	TEU
26-3837 Expense/Graph Plus	In Stock	TEW		25-1108 Pipes		In Stock	TEU
26-3839 Remote Disk	06/15/85	TEW		25-1110 Demon Attack		In Stock	TEU
26-3841 Data Manager (Disk)	05/15/85	TEW		25-1112 Pinball Construction Set		In Stock	TEU
26-3843 Project Manager	In Stock	TEW		25-1113 Lode Runner		In Stock	TEU
26-3845 Bar Code Generator	04/15/85	TEW		25-1114 Wizard of Id's Wiztype		In Stock	TEU

AVAILABILITY OF FUTURE ITEMS (continued)

CAT NO	PRODUCT	STATUS	WHS	CAT NO	PRODUCT	STATUS	WHS
Tandy 1000 (continued)				Tandy 2000 (continued)			
25-1116 HomeworkD	In Stock	TEW		26-5332 SCRIPSPIT 2000		04/30/85	TEW
25-1118 Learning with Leaper	In Stock	TEW		26-5334 DMP-2100P Font Editor		02/28/85	TEW
25-1119 HomeworkD Speller	03/15/85	TEW		26-5353 dBase III		02/28/85	TEW
25-1120 Micro Illustrator	02/28/85	TEW		26-5382 Call to Arms		03/15/85	TEW
25-1121 Cutthroats	In Stock	TEW		Tandy 6000			
25-1125 HomeworkD Filer	03/30/85	TEW		26-6014 Model 12 to Tandy 6000 Upgrade		02/28/85	TEW
25-1140 PFS:File	In Stock	TEW		26-6015 Tandy 6000 512K Memory Card		02/28/85	TEW
25-1141 PFS:Report	In Stock	TEW		26-6016 Tandy 6000 512K Memory Kit		In Stock	TEW
25-1142 PFS:Write	In Stock	TEW		26-6021 2 Drive Tandy 6000		02/28/85	TEW
25-1143 PFS:Graph	02/28/85	TEW		26-6022 Hard Disk Tandy 6000		02/28/85	TEW
25-1145 Lotus 1-2-3	02/28/85	TEW		26-6402 TRS-Xenix Development System		03/30/85	TEW
25-1146 Quartet Integrated Accounting	02/28/85	TEW		Networks			
25-1147 Portfolio Decision	02/28/85	TEW		26-1058 Network 4 Student Station		03/30/85	TEW
25-1148 Finance Manager	03/15/85	TEW		26-1136 Master Upgrade Kit		03/30/85	TEW
25-1150 Videotex Plus	02/28/85	TEW		26-1137 Student Station Upgrade Kit		03/30/85	TEW
25-1151 DR Graph	02/28/85	TEW		26-1214 500 Foot Trunk Cable		02/28/85	TEW
25-1152 Multiplan	In Stock	TEW		26-1215 1000 Foot Trunk Cable		02/28/85	TEW
25-1153 Microsoft Word	In Stock	TEW		26-1216 Tap Box		02/28/85	TEW
25-1155 SCRIPSPIT 1000	02/28/85	TEW		26-1217 Tap Cable		02/28/85	TEW
25-1500 Learning BASIC 1000/2000	In Stock	REG		26-1218 100 Foot Trunk Cable		02/28/85	TEW
25-1503 Programmer's Reference Manual	In Stock	TEW		26-1220 ViaNet for Tandy 2000		02/28/85	TEW
25-1504 Technical Reference Manual	04/15/85	TEW		26-1221 ViaNet for 1000/1200		02/28/85	TEW
26-3211 12" vM-2 Monochrome Monitor	In Stock	TEW		26-1222 ViaNet Administrator's Guide		02/28/85	TEW
26-3212 13" CM-2 Color Monitor	In Stock	TEW		26-1223 ViaNet for Tandy 6000		05/30/85	TEW
FC-0172 Tandy 1000 Demo	In Stock	TEW		26-1224 Network Applications Reference		02/28/85	TEW
FC-0174 25 Tandy 1000 Brochures	In Stock	TEW		26-2773 Network & Operating Software		03/15/85	TEW
FC-0184 Tandy 1000 Training Tape	In Stock	TEW					
Tandy 2000							
26-5164 Serial Expansion Board	03/15/85	TEW					
26-5211 Financial Statements	Jill Advise	TEW					
26-5215 Order Entry	04/15/85	TEW		26-2546 Solar Explorer		02/28/85	TEW
26-5216 Sales Analysis	Jill Advise	TEW		26-2572 Game Writer Disk Version		In Stock	TEW
26-5217 Purchase Order	04/15/85	TEW		26-2573 Prof Pressnote		In Stock	TEW
26-5218 Payroll	Jill Advise	TEW		26-2616 Hall of the Mountain King		03/30/85	TEW
26-5226 Precedent Legal	04/15/85	TEW		26-2654 Business Education Model III		In Stock	TEW
26-5227 Docket Control	04/30/85	TEW		26-2655 Business Education Manual		In Stock	TEW
26-5254 Lattice "C"	03/15/85	TEW		26-2716 Super Color LOGO Disk Version		03/30/85	TEW
26-5258 BiSync 3780	03/15/85	TEW		26-2717 Super Color LOGO Program PAK		04/30/85	REG
26-5259 BiSync 3270	03/15/85	TEW		26-2738 Super Color LOGO Network 2		03/30/85	TEW
26-5262 Cled Cluster Control	04/15/85	TEW		26-2781 DR LOGO Model 4		04/15/85	TEW
26-5263 Micro SNA-3270	06/15/85	TEW		26-2782 DR LOGO Tandy 2000		04/15/85	TEW
26-5264 Micro SNA-3770	05/15/85	TEW		26-2783 DR LOGO Tandy 1000		04/15/85	TEW
26-5265 SNA/Cluster Control	05/15/85	TEW		26-2791 MECC Word Games		In Stock	TEW
26-5276 Graphwriter	02/28/85	TEW		26-2792 MECC Expeditions		In Stock	TEW
26-5278 DR Graph	03/30/85	TEW		26-2793 MECC Puzzles/Posters		In Stock	TEW
26-5279 DR Draw	03/30/85	TEW		26-2794 MECC Graphing		In Stock	TEW
26-5304 Symphony	04/15/85	TEW		26-2795 MECC Music		In Stock	TEW
26-5307 PFS:Graph	03/15/85	TEW		26-2796 MECC Prereading		In Stock	TEW
26-5320 Framework	03/15/85	TEW		26-2797 MECC Earth Science		In Stock	TEW
26-5325 C++ix	03/30/85	TEW		26-2798 MECC Marketplace		In Stock	TEW
				26-2799 MECC Outdoor Biology		In Stock	TEW

700-SERIES AVAILABILITY INFORMATION

CAT NO	PRODUCT	SUGGESTED RETAIL	STATUS	CAT NO	PRODUCT	SUGGESTED RETAIL	STATUS
Model 100				Model 16/12/II			
700-2401 Bar Code Reader 26-1183 (Disk)	N/C	In Stock		700-2091 Model II Docket Control	N/C	04/15/85	
Models 4/III				700-2092 Model 12/II Precedent 1.2	N/C	03/15/85	
700-2255 Model III Invoice Writer	N/C	In Stock		700-2093 Profile 16 Upgrade	N/C	03/15/85	
700-2259 Model 4 CP/M Plus Upgrade	N/C	03/15/85		700-2095 Profile Plus (26-4515) 1.2	N/C	03/15/85	
700-2299 Model 4/III Accounting Modules	N/C	In Stock		700-3018 Archet SCRIPSIT Dictionary	N/C	03/15/85	
700-3214 Model 4 128K Multiplan	\$ 25.00	04/15/85		700-3019 SCRIPSIT 16 26-6431 01.01.00	N/C	02/28/85	
700-6206 Source Code Mod 4 G/L	\$199.95	04/15/85		700-3031 Upgrade to Xenix 3.0 Op Sys	\$199.00	03/15/85	
700-6207 Source Code Mod 4 A/P	\$199.95	04/15/85		700-3034 Upgrade to Xenix 3.0 Dev Sys	\$249.00	03/30/85	
700-6208 Source Code Mod 4 A/R	\$199.95	04/15/85		700-5059 Source code Mfg ICS 16	\$850.00	03/15/85	
700-6209 Source Code Mod 4 Payroll	\$199.95	04/15/85		Tandy 1000			
700-6211 Upgrade Pro III+ - Profile 4	\$100.00	04/15/85		700-0400 Setup for HD PFS:File/Report	N/C	02/28/85	
Model 16/12/II				700-0401 DeskMate Version 01.01.00	N/C	02/28/85	
700-2062 Archet SCRIPSIT Utilities	N/C	03/15/85		Tandy 2000			
700-2065 Floppy XENIX for Mod II	N/C	03/15/85		700-2601 Multimate Upgrade with Dict.	N/C	Will Adv	
700-2068 Floppy XENIX Double Sided	N/C	03/15/85		700-2602 MSOS Version 02.11.02	N/C	In Stock	
700-2084 Reformatter version 2	N/C	03/15/85		Tandy 6000			
700-2085 Console 16	N/C	03/15/85		700-3030 Xenix 3.0 Operating System	\$199.00	02/28/85	
700-2088 MOS Version 02 01.00	N/C	03/15/85					

EDUCATION**TRS-80 EDUCATIONAL SOFTWARE SOURCEBOOK (26-2712)**

Be sure to have plenty copies of the TRS-80 Educational Software Sourcebook on hand (third edition, 26-2712).

Starting February 25, 1985 124,000 teachers and administrators nationwide will begin receiving a promotional mailing from Fort Worth with a certificate for a FREE copy of the sourcebook. To redeem this certificate, teachers simply visit a local Radio Shack store or Computer Center or participating dealer.

Please make sure that the educator prints his or her name and the name and address of the school on the certificate. When you give out a sourcebook, take the certificate. The store manager will then sign the certificate and drop it in the mail. Postage on these certificates is prepaid for your convenience.

This promotion will help inform educators about the large amount of educational software available for TRS-80 and Tandy computers, and will get them into your store.

EXPRESS ORDER SOFTWARE

EXPRESS ORDER SOFTWARE TANDY 2000 SOFTWARE MEMORY REQUIREMENTS

Most Tandy 2000 Express Order Software programs require a minimum memory of 256K, unless otherwise indicated in the Directory of Reviewed Software. Accounting Partner I (90-0112) requires only 128K on the Tandy 2000. However, EasyWriter I System (90-0115) is listed as requiring only 128K but it actually requires 256K. This discrepancy in the Directory will be corrected.

R:Base 4000 (90-0136), R:Base XRW (90-0138), R:Base Clout (90-0137), and AutoCad (90-0181) all require 384K. Please be aware of these requirements and advise your customers accordingly.

DELIVERY DELAYS

With very few exceptions you SHOULD receive EOS products in 7 days or less after ordering. We ship within 24 hours (if the product is in stock) by UPS ground carrier. That means that the farthest part of the country from Fort Worth should be no more than 7 days away. We have upgraded our backorder reporting system to AVOID backorders, but occasionally they will happen. If you are not getting products in a reasonable time PLEASE call or write to the Express Order department (1300 One Tandy Center). Make sure you have the date of the order, the customer name, your store number, and the EOS 90-series number. Don't wait for 2 or 3 weeks until the customer is angry, let us know before, so we can determine the problem.

EXPRESS ORDER SOFTWARE DEMO DISKS

Express Order Software demo disks will be available as "FC" series of catalog numbers from TEW. The first six include:

AutoCad Tutorial System (FC-0900) Demonstration kit for the Tandy 2000. This is the complete system. The only difference is that drawings cannot be saved. Also includes FC-0901.

AutoCad Slide Show (FC-0901) Self running demo of AutoCad on the Tandy 2000.

Open Access Demo (FC-0902) Demo for the Tandy 1200 HD or Tandy 1000.

Accounting Partner Demo (FC-0903) Demo for the Tandy 2000/1200 HD/1000.

Jack 2 Demo (FC-0904) Demo for the Tandy 2000.

Great Plains HD Accounting Demo (FC-0905) Demo for the Tandy 2000.

EOS SOFTWARE COMPATIBILITY

Please make sure you check to see if a package you are selling is appropriate for the hardware. For example, AutoCad is a Tandy 2000 package ONLY and is stated as such in the UPDATES. Some packages are listed as MS-DOS and will run on the 2000/1200 HD/1000. Packages listed as only 1200 HD /1000 will only run on those machines. We have several duplicate programs, i.e., Tandy 2000 Open Access (90-0114) and Tandy 1200 HD Open Access (90-0247), please check your Updates for this information.

MDX1 (90-0125) - USER EXPANSION OPTION

Please be aware that this package runs its best with NO more than three users. More "users" are available as an option from the VENDOR, at a cost of \$300.00 per terminal, BUT the VENDOR and Express order suggest you not sell this package with that option. As a matter of fact the VENDOR will try everything in it's power to convince the customer NOT to purchase this upgrade on the Model 16.

MODEL 4 T/MAKER 90-0128 REPLACED BY 90-0272

The Model 4 version of this package is now 90-0272. The program (90-0272) runs under TRSDOS as opposed to CP/M+ (90-0128). 90-0272 also is available at a lower price. For further clarification the CP/M+ version (90-0128) has been discontinued.

BETTER BASIC (90-0225) - ENHANCED MBASIC FOR THE TANDY 2000/1200 HD/1000

This package is supplied with BOTH a Tandy 2000 disk and an "IBM" disk for the Tandy 1200 HD and 1000. You can also sell this package to your "IBM" customers. Among the many things this software does, is allow use of all available RAM on the MS-DOS computers. Watch for the 5 star review of Better BASIC in a future issue of 80 Micro.

MANAGING YOUR MONEY (90-0278) - WITH IBM COMPATIBLE PRINTERS

This is one of the hottest selling products in the United States. It will run on the 1200/1000 and IBM compatibles. You need to be aware that our version is deficient in one area, you cannot print the "graphics" unless you are using one of our IBM compatible printers or one of the printers listed in the setup program, and the customer must use the PC-DOS version of "GRAPHICS.COM", and not ours. The Vendor states that less than 2% of it's customers ever try to print graphs, so this should not cut into your sales of the product (or the hardware). EOS is hopeful that an "enhanced" version of "GRAPHICS.COM" will be available with out version of DOS in the future. A customer that wants to print graphs must have the appropriate printer, and can purchase a copy of PC-DOS from other sources.

EXPRESS ORDER SOFTWARE FUTURE PRODUCTS

The following is a list of future EOS 90-series numbers for Computer Software. The date under availability is when you can expect TEW to ship a new order.

Product	Availability as of 02/01	Product	Availability as of 02/01
Color Computer		Tandy 1200 HD (continued)	
90-0267 Rainbow Book (Sierra)	02/15/85	90-0265 The Precedent	02/15/85
Model 100		90-0266 Docket Control	02/15/85
90-0232 Disk + (100 to 4/4P)	ON HOLD	Tandy 2000/1200 HD/1000	
90-0233 Disk + (100 to 2/12)	ON HOLD	90-0275 The Landlord	02/28/85
90-0234 Disk + (100 to 2000)	ON HOLD	90-0277 PC/Privacy	02/28/85
90-0235 Disk + (100 to CoCo)	ON HOLD	Tandy 2000	
90-0276 Model 100 Interface (Xenix)	02/28/85	90-0147 Electric Pencil PRO	02/15/85
Model 4/III		90-0148 Electric Pencil Dict	02/15/85
90-0272 T/Maker Mod 4	02/28/85	90-0175 InfoStar Plus	CANCELLED
90-0279 Post Plus Mod 4	02/28/85	90-0176 ProSolutions Business	CANCELLED
Model 16 XENIX		90-0177 ProSolutions Prospec	CANCELLED
90-0252 XPD	02/15/85	90-0178 Open Access (SPANISH)	02/28/85
90-0264 Docket Control	02/15/85	90-0215 ATI, MS-DOS	02/15/85
Tandy 1200 HD		90-0216 ATI, Multiplan	02/15/85
90-0248 filePro 16	02/15/85	90-0217 ATI, SuperCalc3	02/15/85
90-0249 WordPerfect	02/15/85	90-0218 ATI, Voikswriter	02/15/85
		90-0219 ATI, WordStar	02/15/85
		90-0223 Financier II	02/15/85

EXPRESS ORDER SOFTWARE NEW PRODUCTS

The following is a list of new EOS 90-series numbers for Computer Software. NOTE: Not all currently available EOS packages are listed here. A complete list will be published periodically. A complete list can also be found in the Directory of Reviewed Software.

Product	Company	Customer Support	Description	Suggested Retail
All Systems				
90-0239 Let's Talk(not CC/100)	Good SW	214 239-6085	Communications (Xfer)	149.95
Color Computer				
90-0195 Stylograph III	Stylo	208 529-3210	Word Processing	99.95
90-0196 Stylograph Spell Check	Stylo	208 529-3210	WP Spelling Checker	69.95
90-0197 Stylograph Mail Merge	Stylo	208 529-3210	WP Mail Merge	59.95
90-0213 VIP Integrated	Software	805 968-4364	WP DBMS CALC COMM	149.95
90-0253 TELEWRITER-64 (Tape)	COGNITEC	619 755-8016	WP (Top Seller)	49.95
90-0254 TELEWRITER-64 (Disk)	COGNITEC	619 755-8016	WP (Top Seller)	59.95
Model 100				
90-0236 Lucid	PCSG	214 351-0564	Spreadsheet (integer)	149.95

(continued on the next page)

EXPRESS ORDER SOFTWARE NEW PRODUCTS (continued)

Product	Company	Customer Support	Description	Suggested Retail
Model 4/III				
90-0149 Electric Pencil III/1	Blue Cat	714 997-8244	Word Processing	99.95
90-0152 Pencil Tip III/1	Blue Cat	714 997-8244	WP Print Enhancements	49.95
90-0224 EMUL-3 Mod 4	Pegasus	515 367-0887	Xenix 8080 w/remote	169.95
90-0231 Le Script Mod 4	Anitek	305 259-9397	Word Processing	129.95
90-0242 AllWrite! Mod 4	PROSOFT	213 784-4555	Word Processing	199.95
90-0244 Back/Rest 1/III/4/6P	PowerSoft	214 484-2976	HD Backup & Restore	99.95
90-0245 ToolBelt Mod 4/4P	PowerSoft	214 484-2976	Disk Edit Utilities	49.95
90-0261 Elec Webster COR M4	Cornucopia	415 524-8098	Spelling Correct	99.95
90-0262 Elec Webster CHK M4	Cornucopia	415 524-8098	Spelling Check	49.95
90-0268 Elec Webster COR 3/1	Cornucopia	415 524-8098	Spelling Correct	59.95
90-0269 Elec Webster CHK 3/1	Cornucopia	415 524-8098	Spelling Check	39.95
Model 12/II				
90-0251 MediSCRIPT	MediScript	316 337-7592	DRs, Clinics & Hosp	3495.00
Model 16 XENIX				
90-0194 SofGram	SoftTest, Inc	201 447-3901	Communications	695.00
90-0240 The Precedent	Legal Data	713 367-5667	Legal Acctg System	995.00
90-0243 Lyrix (Uniplex)	Santa Cruz	408 425-7222	Word Processing	595.00
90-0266 RM/COS	Cybernetics	714 848-1922	Op System/Compiler	995.00
Tandy 1000/1200 HD				
90-0270 Caniters 2	Lindbergh	617 263-5349	Com (w/VT100)	175.00
90-0278 Managing Your Money	HECA	203 222-1000	Home & Dept Mngmt	199.95
Tandy 1200 HD				
90-0247 Open Access	EPI	519 450-1526	Integrated	175.00
90-0250 Teletext	TeleExpress	607 877-4700	Communications	195.00
90-0263 Volkswriter Deluxe	Lifetree	408 373-4716	Word Processing	295.00
Tandy 2000/1200 HD/1000				
90-0146 RamDisk 2000	Blue Cat	714 997-8244	Memory Disk	29.95
90-0191 Hard Disk Accting	Great Plains	701 281-0555	XFER data to DB/Sheet	295.00
90-0210 Telecomputer 2000-100	Sigra Systems	617 647-1398	Communications/HOST	200.00
90-0211 Accounting Partner 2	Star Systems	800 4-HELPER	Integrated Acctg	995.00
90-0220 Palantir word Proc	Palantir	800 368-3797	W/allow cost/establish)	250.00
90-0221 Palantir Speller	Palantir	800 368-3797	WP(Spelling/Dict)	145.00
90-0222 Palantir Filter	Palantir	800 368-3797	WP(Mail Merge/DBMS)	145.00
90-0225 Better Basic	Support	617 235-0729	Enhanced MBASIC	199.00
90-0241 The Ultimate	Coop Creat	617 277-1822	Integrated: w/EMAIL	149.50
90-0255 OptionWare, MARKT PAK	OptionWare	800 334-2355	LOTUS Application	395.00
90-0256 OptionWare, PER. TAX	OptionWare	800 334-2355	LOTUS Application	99.95
90-0257 OptionWare, DEPT BDGT	OptionWare	800 334-2355	LOTUS Application	99.95
90-0258 Optionware, INC STM P	OptionWare	800 334-2355	LOTUS Application	99.95
90-0259 OptionWare, INVST MNG	OptionWare	800 334-2355	LOTUS Application	99.95
90-0260 Optionware, BAL SHEET	OptionWare	800 334-2355	LOTUS Application	99.95
90-0271 CLOUD 2 (Multi-User)	MicroRio	206 641-6619	Artificial intel.	249.00
90-0273 Accting Partner 2 UG	Star Systems	800 4-HELPER	Upgrade AP1 to AP2	600.00
90-0276 Property Management	Star Systems	800 4-HELPER	Real Estate Mngmt	950.00

EXPRESS ORDER SOFTWARE NEW PRODUCTS (continued)

Product	Company	Customer Support	Description	Suggested Retail
Tandy 2000				
90-0145 SuperZap 2000	Blue Cat	714 997-8244	Disk Editor	49.95
90-0190 Jack Z	Softech	619 451-1230	Integrated	495.00
90-0199 Real World AR	RealWorld	603 798-5700	Accounting, AR	695.00
90-0200 Real World AP	RealWorld	603 798-5700	Accounts Payable	695.00
90-0201 Real World GL	RealWorld	603 798-5700	General Ledger	695.00
90-0202 Real World PR	RealWorld	603 798-5700	Payroll	695.00
90-0203 Real World IC	RealWorld	603 798-5700	Inventory Control	695.00
90-0204 Real World OE/BILL	RealWorld	603 798-5700	Order Entry/Billing	695.00
90-0205 Real World SA	RealWorld	603 798-5700	Sales Analysis	695.00
90-0214 AutoCad 2 Basic	Auto-Desk	415 332-2344	CAO w/o Adv Drafter	1000.00
90-0226 CODEX Training	CODEX, Inc	408 263-0430	Advanced Lotus	69.95
90-0227 CODEX Training (Lotus)	CODEX, Inc	408 263-0430	Business Decisions	69.95
90-0228 CODEX Training (Lotus)	CODEX, Inc	408 263-0430	Business Investments	69.95
90-0229 CODEX Training (Lotus)	CODEX, Inc	408 263-0430	Financial Statement	69.95
90-0230 CODEX Training (Lotus)	CODEX, Inc	408 263-0430	Manage Business	69.95
90-0237 Investor III	Good SW	214 239-6085	Real Estate Analysis	269.00
90-0238 Amortizer III	Good SW	214 239-6085	Real Estate Loan	79.00

EOS EDUCATIONAL SOFTWARE AVAILABILITY INFORMATION

Educational software available through the Express Order System is maintained by the Education Division. Software offerings in the system include instructional programs for the home and school learning environments, school administrative software and programming applications. All sales and ordering guidelines in force in the on-going EOS program apply to these educational programs.

Product	Company	Customer Support	Description	Suggested Retail	Status
EDUCATION -- Color Computer					
90-5000 Deft Pascal	Deft Systems	301 253-1300	Pascal	79.95	
90-5001 Deft Bench	Deft Systems	301 253-1300	Supports 90-5000	49.95	
90-5002 Deft WorkBench	Deft Systems	301 253-1300	Pascal	119.95	
90-5033 ABCs in Color (tape)	TCE Programs	301 963-3848	Language Arts	19.95	
90-5034 ABCs in Color (disk)	TCE Programs	301 963-3848	Language Arts	25.95	
90-5035 English Review (tape)	TCE Programs	301 963-3848	Language Arts	21.95	
90-5036 English Review (disk)	TCE Programs	301 963-3848	Language Arts	25.95	
90-5037 Verb Review (tape)	TCE Programs	301 963-3848	Language Arts	18.95	
90-5038 Verb Review (disk)	TCE Programs	301 963-3848	Language Arts	22.95	
90-5039 Fractions (tape)	TCE Programs	301 963-3848	Math	19.95	02/15/85
90-5040 Fractions (disk)	TCE Programs	301 963-3848	Math	23.95	
90-5041 Weekly Speller (tape)	TCE Programs	301 963-3848	Spelling	16.95	
90-5043 Spell Bomber (disk)	TCE Programs	301 963-3848	Spelling	22.95	
90-5250 Alphakey	Bertamax	206 547-4056	Language Arts	24.95	
90-5252 Story Mix 1	Bertamax	206 547-4056	Reading	24.95	
90-5254 Story Mix 2	Bertamax	206 547-4056	Reading	24.95	
90-5257 Number Match	Bertamax	206 547-4056	Math	24.95	
90-5306 Spelling Level 1	Bertamax	206 547-4056	Spelling	36.95	
90-5308 Spelling Level 2	Bertamax	206 547-4056	Spelling	39.95	

(continued on the next page)

EXPRESS ORDER SOFTWARE NEW PRODUCTS (continued)

Product	Company	Customer Support	Description	Suggested	Status
EDUCATION -- Color Computer (continued)					
90-5459 Basic Algebra	Dorsett Sys	405 288-2300	Math	59.90	
90-5460 Reading Comp 2-6	Dorsett Sys	405 288-2300	Reading	59.90	
90-5461 Numbers	Dorsett Sys	405 288-2300	Math	59.90	
90-5462 Fractions	Dorsett Sys	405 288-2300	Math	59.90	
90-5463 Spelling	Dorsett Sys	405 288-2300	Spelling	59.90	
90-5464 Phonics 1	Dorsett Sys	405 288-2300	Reading	59.90	
70-5465 K-1 Reading Dev.	Dorsett Sys	405 288-2300	Reading	59.90	
90-5466 Geometry	Dorsett Sys	405 288-2300	Math	59.90	
90-5470 Children's Tales	Dorsett Sys	405 288-2300	Reading	59.90	
90-5471 Percents/Decimals	Dorsett Sys	405 288-2300	Math	59.90	
90-5474 Reading Dev. 1-2	Dorsett Sys	405 288-2300	Reading	59.90	
90-5484 Principles of Acctng	Dorsett Sys	405 288-2300	Accounting	59.90	
90-5523 Juggles Rainbow	Learning Co	209 683-7577	Pre-School Learning Skills	29.95	02/15/85
90-5524 Motown Hotel	Learning Co	209 683-7577	Logical Thinking Skills	39.95	02/15/85
90-5525 Motown Parade	Learning Co	209 683-7577	Logical Thinking Skills	39.95	02/15/85
90-5526 Bubble Games	Learning Co	209 683-7577	Pre-School Learning Skills	39.95	02/15/85
90-5527 Bubble Plot	Learning Co	209 683-7577	Pre-School Learning Skills	39.95	02/15/85
EDUCATION -- Model 4/III (Model III Mode)					
90-5140 Reading Comp 1	Brain Bank	212 686-6565	Reading	60.00	02/15/85
90-5141 Reading Comp 2	Brain Bank	212 686-6565	Reading	60.00	02/15/85
90-5142 Reading Comp 3	Brain Bank	212 686-6565	Reading	60.00	02/15/85
90-5143 Reading Comp 4	Brain Bank	212 686-6565	Reading	60.00	02/15/85
90-5144 Reading Comp 5	Brain Bank	212 686-6565	Reading	60.00	02/15/85
90-5251 Story Mix 1	Bertamax	206 547-4056	Reading	24.95	
90-5253 Story Mix 2	Bertamax	206 547-4056	Reading	24.95	
90-5255 Telling Time	Bertamax	206 547-4056	Telling Time	39.95	
90-5256 Number Match	Bertamax	206 547-4056	Math	24.95	
90-5268 The Reader	Bertamax	206 547-4056	Reading	99.95	
90-5275 Gradekeeper	Bertamax	206 547-4056	Grades (Administrative)	39.95	
90-5305 Spelling Level 1	Bertamax	206 547-4056	Spelling	54.95	
90-5307 Spelling Level 2	Bertamax	206 547-4056	Spelling	39.95	

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 CSR GRAPEVINE 

As indicated by the name, "Grapevine", this section is where Customer Service Representatives share information with each other. It is here you can communicate your latest findings and "bits of wisdom" to all CSR's. If you wish to contribute to the CSR Grapevine use the Submission Form attached to RSCC/PLUSCC TRS-80 Update 1985-01 - 1985-04, or send your information to CompuServe ID number 70007,535. Please be sure to include your Name, Title, Telephone Number and Store Number.

NOTE: We attempt to separate fact from fiction but not being omniscient we may occasionally goof. If so, let us know about it. We'll gladly correct ourselves.

All articles which do not include a by-line came from Computer Customer Service.

MODEL 4/III PAYROLL (26-1543 & 700-2242) - BACKING OUT OF A CHECK

When backing out a check with a manual transaction, there are some instances when the check will not back out properly. This problem occurs when limits have been met prior to backing out the check (e.g. sui, workers comp., etc.).

To correct this, use employee history to change the incorrect figures for all periods of an employee.

(C. HYDE, 01-7879)

MODEL 4 SUPERSCRIPTSIT (26-1595) WITH THE DMP-430

With the DMP-430 printer you can only do straight, single-spaced text. No special print features such as bold and underline until a new driver is produced. Use DMP400 driver for the time being.

XENIX - PROBLEMS READING TAR DISKETTES

Got those "can't read a tar diskette" Xenix blues? Has the drive been cleaned and now passes all your tech's diagnostics?

Hopeful hint: Make sure the tech checks FDC alignment. This circuit is phase-locked-loop and is normally self correcting. However, several floppy problems here have been traced to an out-of-alignment FDC. Because of the PLL circuit, it is not normally part of the test procedure.

(DAVID CLAYPOOL, STORE #11-7212)

MANUALLY AUTO DIALING ON THE TANDY 1000

In the Tandy 1000 manuals there is an implication to use 8 bit word and no parity when auto dialing. This is not correct. Use a 7 bit word and even parity. Below is an example of dialing using keyboard commands.

1. Enter Telecom program. Go to the status menu.
2. Set 7 bit word, Even parity, if the system you are calling supports xon/xoff, leave it on. If you are not sure, turn it off until you find out.
3. Press F5 to enter terminal mode.
4. Type a star * to open the modem for programming.
5. Type a C to clear previous modem information.
6. Type a star * again to reopen the modem.
7. Type D for dial.
8. Type T for tone systems or R for rotary system.
9. Enter the telephone number exactly as you would dial it.
10. Type an X to dial the number.

11. Provided the telephone number you are calling is not busy and it has a modem at the other end, you should make a connection within 15-45 seconds. If you are calling Dow Jones, once you are on-line the message:

'Enter your terminal identifier'

will appear. From this point, follow the instructions given to you by that system (logon instructions).

12. When you are done with your work on that system, logoff using the procedures given to you by that system.
13. To disconnect the telephone line type CONTROL-T.

(B. BENSON, 01-7879)

SWITCH SETTINGS FOR THE TANDY 1200 HD

Switch switch which switch to switch to which? In the hardware group we answer this question several times in a day. The manual supplied with the board does not show what switches to change on switch bank 2 (memory switches); also, it does not indicate what is on and what is off. When the side of the switch with the dot on it is pressed down that is ON, ON is NOT when the side with the dot is up. Below are the switch settings for the 1200's switch banks 1 and 2 with no expansion RAM installed and no expansion boards installed.

(continued on the next page)

SWITCH SETTINGS FOR THE TANDY 1200 HD (continued)Switch Bank 1 of the Main Processor Board

SWI- 1 OFF This switch must be left in this position at all times.
 SWI- 2 ON If the 8087 socket is empty (which it should be).
 (Currently we are not supporting the use of the 8087.)
 SWI- 3 & 4 OFF For 256K of RAM on the MAIN PROCESSOR board.
 SWI- 5 & 6 These are your monitor switches.
 5 OFF 6 OFF for monochrome monitors (See note 1).
 5 OFF 6 ON for color monitors in 40 x 25 color mode.
 5 ON 6 OFF for color monitors in 80 x 25 color mode.
 SWI- 7 ON This denotes there is 1 floppy and 1 hard drive.
 SWI- 8 ON This MUST be ON at all times.

NOTE 1: If you have installed a Graphics Tender board (25-3043) and you are connecting the VM-3 monitor to the system, switch 5 is ON and 6 is OFF just like the 80 x 25 color. The proper switch settings on the Graphics Tender board are:

Jumper 7	OUT	Jumper A	IN
Jumper 6	IN	Jumper B	OUT
Jumper P6	OUT	Jumper C	IN
Jumper 8	OUT		

The switch on the end of the board should be in the up position and the remaining jumpers are configured according to the owner's manual. When that change has been made you will need to adjust the monitor if the screen appears to have shrunk. This adjustment is done from the rear of the monitor like a TV set.

Settings For Switch Bank 2 on the Main Processor BoardAmount ofExpansion RAM

in slots	S2-1	S2-2	S2-3	S2-4	S2-5	S2-6	S2-7	S2-8
No extra RAM								
	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF
	Systems are shipped with no expansion RAM.							
64K	OFF	ON	ON	ON	ON	OFF	OFF	OFF
128K	ON	OFF	ON	ON	ON	OFF	OFF	OFF
192K	OFF	OFF	ON	ON	ON	OFF	OFF	OFF
256K	ON	ON	OFF	ON	ON	OFF	OFF	OFF
320K	OFF	ON	OFF	ON	ON	OFF	OFF	OFF
384K*	ON	OFF	OFF	ON	ON	OFF	OFF	OFF

*When installing the Captain board, be sure to set switch bank 2 because you are adding 384K of expansion RAM. DO NOT use the IBM switch setting in the Captain board manual.

Additional Information on the Captain Board's Switch Bank 1

When installing the Captain board (25-3061), you also need to tell it that there is more memory. Switches 1, 2, 3, and 4 are for this purpose. In the appendix they refer to two types of switches, a rocker and slide type. Below are the RAM settings for the Captain board with the additional 384K of RAM.

(continued on the next page)

SWITCH SETTINGS FOR THE TANDY 1200 HD (continued)

Switch Number	Slide Type	Rocker Type	Configuration
1	ON	CLOSED	
2	OFF	OPEN	
3	OFF	OPEN	
4	OFF	OPEN	
5	ON	CLOSED	Serial Port COM1/COM2
6	OFF	OPEN	Printer Port LPT1/LPT2
7	ON	CLOSED	ENABLE/DISABLE Serial Ports
8	ON	CLOSED	ENABLE/DISABLE PRINTER/CLOCK/CALENDAR Port

Switches 5 through 8: set to what your configuration will be.

(B. BENSON, 01-7879)

MAI BASIC FOUR ACCOUNTING PROGRAMS FOR THE TANDY 2000 ONLY!

At this time, we need to make all stores aware that MAI BASIC FOUR Accounting Packages will only be supported on the TANDY 2000 Computer. This may change in the future, but for now this will be the policy of Computer Customer Service.

(C. WESTENHISER, 01-7879)

TANDY 2000 ACCOUNTS PAYABLE (26-5212) - VENDOR CREDIT MEMOS

Vendor Credit Memos must be entered as an adjustment to an open invoice. If an invoice has been paid and a credit memo is issued, these transactions should be entered in the General Ledger. This procedure should be followed so as to avoid any incorrect balances in the General Ledger accounts.

(C. HAMBLEY, 01-7879)

MICROSOFT WORD (25-1153 & 26-5314) - PROPORTIONAL PITCH

In Appendix A of the Microsoft Word manuals for the Tandy 2000 (26-5314) and the Tandy 1000 (25-1153) the "Available Fonts" tables include three sets of fonts: 12, 16, and 8. To support proportional pitch choose the 8 point font, since proportional pitch characters are d-point. (See the explanation of pitch and points in App. A.)

SERIAL PRINTING FROM A TANDY 2000

Serial printing is achieved through use of the MODE and PRINT commands of MS-DOS. Use MODE to set up communication parameters. For example, for a DWP-210 use the following command: Mode com 1200 N 8 1

Then use the SPOOLER command PRINT to print the file(s): Print file1 file2 ...

MS-DOS will prompt you for the print device (default=PRN) simply type in aux. Presto -- serial printing.

You may also set up communication parameters through BASIC with the use of the Open Com statement.

(K. BURROUGHS, 01-7879)